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(Incorporated and registered in England and Wales under the number 01397169)
(Stock code: 2378)

# PRUDENTIAL PLC INVESTOR CONFERENCE AND BUSINESS PERFORMANCE UPDATE

Prudential plc ("Prudential") is holding a conference for investors and analysts on 16 November 2017 at the InterContinental Park Lane Hotel in London. The event will start at 8.00am UK time, with presentations covering the Group and our life insurance and asset management operations in Asia, the US, and the UK and Europe.

Mike Wells, Group Chief Executive, said: "In today's presentations our management teams will highlight the scale of the opportunity ahead of us in our three key geographic regions and the quality of our execution.

"In Asia, we are meeting the health, protection and savings needs of a rapidly growing middle class. In the US, we are addressing the savings and retirement income requirements of the baby-boom generation, and in the UK and Europe we are focused on the opportunity presented by the converging life assurance and savings markets.

"The presentations will demonstrate the strength of our positioning, our disciplined capital allocation and our market-leading capabilities, which all combine to drive profitable growth - and the ability of the Group to respond with pace to new opportunities."

# **Business performance update**<sup>1</sup>

The **Group** continues to benefit from powerful and enduring demand drivers and its established platforms in Asia, the US, and the UK and Europe. Over the first nine months of 2017, life insurance new business profit<sup>2</sup> increased by 17 per cent to £2,469 million, reflecting higher sales and more favourable economics. In asset management, both M&G Prudential and Eastspring<sup>3</sup> have delivered a positive performance, with combined third-party retail and institutional net inflows of £12.8 billion, compared to net outflows of £8.0 billion in the same period in 2016.

In **Asia**, our diversified portfolio of market-leading businesses continues to benefit from the fast-growing demand across the region driven by an increasingly affluent, growing population.

New business profit increased 15 per cent (24 per cent on an actual exchange rate basis) to £1,616 million in the first nine months, as a result of higher sales volumes, a richer health and protection mix and the overall beneficial effect of higher interest rates. The performance remains broad-based, with at least double-digit growth in seven countries<sup>4</sup>, including China, Hong Kong and Singapore, highlighting the strength of the regional portfolio.

In the first nine months, APE sales increased by 5 per cent overall (14 per cent on an actual exchange rate basis) and by 13 per cent (23 per cent on an actual exchange rate basis) excluding our reduced participation in the Hong Kong broker channel. The quality of this growth is underpinned by double-digit increases in seven countries<sup>4</sup>, higher contributions from both agency and bancassurance channels, and a 16 per cent uplift

in health and protection sales. Outside Hong Kong, we have delivered diversified sales growth of 24 per cent.

Eastspring's external assets under management<sup>3</sup> increased to £44.3 billion at 30 September 2017 (31 December 2016: £38.0 billion<sup>5</sup>), reflecting year-to-date external net inflows<sup>3</sup> of £2.8 billion and the impact of positive markets. Total assets under management, including internal insurance assets and money market funds, increased to £130.9 billion (31 December 2016: £117.9 billion<sup>5</sup>), benefiting additionally from a continuation of strong inflows from our life operations.

In the US, Jackson's new business profit increased 17 per cent (28 per cent on an actual exchange rate basis) to £619 million in the first nine months, primarily reflecting the benefit of higher interest rates compared to the prior year. Separate account assets are up 13 per cent year-to-date to £125.5 billion (31 December 2016: £120.4 billion<sup>5</sup>), driven by continued positive net flows of £2.7 billion and favourable market movements in the period. While the near-term outlook for industry sales of variable annuities remains uncertain pending clarification of regulatory reforms in the US retirement market, Jackson's market-leading variable annuity product proposition positions the business well for new longer-term growth opportunities in the sizeable fee-based adviser market.

In the **UK & Europe**, M&G Prudential has delivered external asset management net inflows of £9.9 billion in the first nine months across a broad range of Wholesale and Direct, and Institutional asset strategies. In addition, continued demand for risk-managed solutions has driven life insurance APE sales growth of 25 per cent over the same period, with new business profit up 31 per cent to £234 million. This includes APE sales growth of 32 per cent from PruFund-backed products, which generated net inflows of £6.6 billion. M&G Prudential's total assets under management<sup>6</sup> increased to £336.5 billion (31 December 2016: £310.8 billion), including growth of 12 per cent in external asset management business to £153.5 billion and 32 per cent in PruFund assets to £32.6 billion.

M&G Prudential, formed by the combination of our UK businesses, will leverage its scale, financial strength, and complementary product and distribution capabilities to enhance the development of capital-light, digitally enabled, customer-focused solutions. The integration of these businesses is progressing according to plan.

The estimated Group shareholder Solvency II surplus<sup>7</sup> at 30 September 2017 was £12.8 billion, equivalent to a cover ratio of 201 per cent (31 December 2016: £12.5 billion, equivalent to a cover ratio of 201 per cent).

#### Outlook

Prudential's strategy remains centred on the clear structural opportunities in each of its three key markets in Asia, the US, and the UK and Europe. The Group's leading market positions, combined with significant product and distribution capabilities, mean our businesses are well placed for long-term growth and the continued delivery of value for both customers and shareholders.

- 1 Year-on-year percentage changes are stated on a constant exchange rate basis unless otherwise stated.
- 2 New business profit on business sold in the period, calculated in accordance with EEV principles as defined in our Annual Report.
- 3 Excludes Asia Money Market Fund investment flows and assets under management.
- 4 Excludes Laos where amounts are immaterial.
- 5 As reported (on an actual exchange rate basis).
- 6 Total assets managed by M&G Prudential include internal insurance funds of £183 billion (31 December 2016: £174 billion), including PruFund-backed products.
- 7 The Group Solvency II surplus represents the shareholder capital position excluding the contribution to Own Funds and the Solvency Capital Requirement from ring-fenced with-profits funds and staff pension schemes in surplus. The estimated solvency position includes the impact of recalculated transitionals at the valuation date, which has reduced the Group shareholder surplus from £13.6 billion to £12.8 billion. The formal Quantitative Reporting Templates (Solvency II regulatory templates) include transitional measures without this recalculation.

## **Contact:**

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#### Notes to Editors:

### **Investor conference**

Today's investor conference is available to view via live webcast from 8.00am UK time and the presentation materials can also be viewed on the Group website from the same time. To register for the webcast please follow the link below or visit the Group website at www.prudential.co.uk.

Link to webcast: http://www.investis-live.com/prudential/59de142115637311008541ca/hddh

#### Agenda

| Time (UK time) | Торіс                           | Speaker   |
|----------------|---------------------------------|---|
| From 07.30     | Registration                    |   |
| 08.00 - 08.20  | Introduction and Group overview | Mike Wells  |
| 08.20 - 08.40  | Group financial update          | Mark FitzPatrick  |
| 08.40 - 10.00  | Asia                            | Nic Nicandrou, Lilian Ng, Guy Strapp                                      |
| 10.00 – 10.15  | Break                           |   |
| 10.15 – 11.30  | M&G Prudential                  | John Foley, Clare Bousfield, Anne Richards,<br>Miguel Ortiz, Grant Speirs |
| 11.30 – 11.45  | Break                           |   |
| 11.45 – 12.45  | US                              | Barry Stowe, Chad Myers   |
| 12.45 – 13.30  | Group Q&A                       | Mike Wells and management team  |
| From 13.30     | Lunch                           |   |

## New business performance Q3 year to date

|                          |       | Actual Exchange Rate |       |                 |       |                 | Constant Exchange Rate |                 |       |                 |  |
|--------------------------|-------|----------------------|-------|-----------------|-------|-----------------|------------------------|-----------------|-------|-----------------|--|
|                          | Q3 20 | Q3 2017 £m           |       | Q3 2016 £m      |       | Change %        |                        | Q3 2016 £m      |       | Change %        |  |
|                          |       | New                  |       | New             |       | New             |                        | New             |       | New             |  |
|                          | APE   | <b>Business</b>      | APE   | <b>Business</b> | APE   | <b>Business</b> | APE                    | <b>Business</b> | APE   | <b>Business</b> |  |
|                          | Sales | Profit               | Sales | Profit          | Sales | Profit          | Sales                  | Profit          | Sales | Profit          |  |
| Asia <sup>1</sup>        | 2,788 | 1,616                | 2,454 | 1,301           | 14%   | 24%             | 2,660                  | 1,408           | 5%    | 15%             |  |
| US                       | 1,301 | 619                  | 1,148 | 485             | 13%   | 28%             | 1,252                  | 529             | 4%    | 17%             |  |
| M&G Prudential           | 1,085 | 234                  | 871   | 179             | 25%   | 31%             | 871                    | 179             | 25%   | 31%             |  |
| Total Group <sup>1</sup> | 5,174 | 2,469                | 4,473 | 1,965           | 16%   | 26%             | 4,783                  | 2,116           | 8%    | 17%             |  |

<sup>1</sup> The Q3 2016 comparatives exclude the contribution from the sold Korea life business (APE: £77 million; NBP: £5 million on an actual exchange rate basis).

#### M&G Prudential and Eastspring external funds under management

| •                                   | 2017 £m              |                  |           |         | 2016 £m              |         |            |         |
|-------------------------------------|----------------------|------------------|-----------|---------|----------------------|---------|------------|---------|
|                                     | Actual Exchange Rate |                  |           |         | Actual Exchange Rate |         |            |         |
|                                     | At                   | At Market and At |           |         | At                   |         | Market and | At      |
|                                     | 1 Jan                | Net              | other     | 30 Sep  | 1 Jan                | Net     | other      | 30 Sep  |
|                                     | 2017                 | flows n          | novements | 2017    | 2016                 | flows   | movements  | 2016    |
| M&G Prudential Wholesale and Direct | 64,209               | 7,770            | 2,724     | 74,703  | 60,801               | (7,195) | 8,408      | 62,014  |
| M&G Prudential Institutional        | 72,554               | 2,172            | 4,039     | 78,765  | 65,604               | (940)   | 9,476      | 74,140  |
| Total M&G Prudential <sup>2</sup>   | 136,763              | 9,942            | 6,763     | 153,468 | 126,405              | (8,135) | 17,884     | 136,154 |
| Eastspring <sup>3</sup>             | 38,042               | 2,830            | 3,467     | 44,339  | 30,281               | 165     | 5,999      | 36,445  |
| Total                               | 174,805              | 12,772           | 10,230    | 197,807 | 156,686              | (7,970) | 23,883     | 172,599 |

<sup>2</sup> The results exclude the contribution from PruFund products (net inflows of £6.6 billion in the first nine months of 2017; funds under management of £32.6 billion at 30 September 2017, £24.7 billion at 31 December 2016). Total funds under management including internal life operations were £336.5 billion at 30 September 2017, £310.8 billion at 31 December 2016

# Solvency II capital surplus

The estimated change in Group shareholder Solvency II surplus over the first nine months of 2017 was driven by operational capital generation of £2.3 billion, partially offset by adverse currency movements net of other market and non-operating impacts of £0.8 billion and by payment of the 2016 second interim dividend and the 2017 first interim dividend, totalling £1.2 billion.

<sup>3</sup> The results exclude the contribution from internal life operations and money market funds (net inflows of £5.5 billion in the first nine months of 2017). Total funds under management including internal life operations and money market funds were £130.9 billion at 30 September 2017, £117.9 billion at 31 December 2016.

### Financial calendar

2017 full-year results: 14 March 2018 2018 half-year results: 8 August 2018

# **Basis of Preparation**

Period-on-period percentage increases are stated on a constant exchange rate basis unless otherwise stated. All amounts are comparable to the nine months ended 30 September 2016 unless otherwise indicated.

|                    | Average Rate* |           |            | Closing Rate |             |            |  |
|--------------------|---------------|-----------|------------|--------------|-------------|------------|--|
| Local Currency : £ | Q3 2017       | Q3 2016   | % Change** | 30 Sep 2017  | 30 Sep 2016 | % Change** |  |
| Hong Kong          | 9.94          | 10.81     | 9%         | 10.48        | 10.08       | (4)%       |  |
| Indonesia          | 17,013.41     | 18,547.39 | 9%         | 18,070.69    | 16,953.25   | (6)%       |  |
| Malaysia           | 5.54          | 5.69      | 3%         | 5.67         | 5.37        | (5)%       |  |
| Singapore          | 1.77          | 1.91      | 8%         | 1.82         | 1.77        | (3)%       |  |
| US                 | 1.28          | 1.39      | 9%         | 1.34         | 1.30        | (3)%       |  |

Average rate is for the 9 month period to 30 September.

The key economic assumptions are as follows:

|  | Risk discoun | Government bond yield <sup>1</sup> % |             |             |
|--|--------------|--------------------------------------|-------------|-------------|
|  | 30 Sep 2017  | 30 Sep 2016                          | 30 Sep 2017 | 30 Sep 2016 |
| Asia operations:                             |              |                                      |             |             |
| Hong Kong <sup>2</sup>                       | 3.6          | 3.1                                  | 2.3         | 1.6         |
| Indonesia <sup>3</sup>                       | 10.9         | 11.1                                 | 6.6         | 7.2         |
| Malaysia <sup>3</sup>                        | 6.9          | 6.0                                  | 4.0         | 3.6         |
| Singapore                                    | 3.8          | 3.4                                  | 2.2         | 1.8         |
| US operations: Variable Annuity <sup>4</sup> | 6.7          | 6.1                                  | 2.3         | 1.6         |
| UK operations: <sup>5</sup>                  | 4.8          | 4.3                                  | 1.8         | 1.3         |

For Asia and US operations the risk-free rates shown are 10-year government bond yields. For UK operations 15-year gilt rates are shown.

The Solvency II estimate at 30 September 2017 has been prepared on a consistent basis with that set out in the 2017 Half Year Financial Report under 'Additional Financial Information' Section II (c), which should be read in conjunction with the 'Risk Factors' also set out in the 2017 Half Year Financial Report.

<sup>\*\*</sup> Change represents the appreciation (depreciation) of local currency against GBP.

For Hong Kong the assumptions shown are for US dollar-denominated business. For other business units, the assumptions are for local currency-denominated

As stated in our Half Year 2017 interim report (Note 13 in the EEV basis financial statements), in order to reflect Prudential's most recent assessment of the growth prospects of Asia operations, we increased equity risk premiums in a number of business units at 30 June 2017

For US operations the pre-tax expected long-term nominal rate of return for US equities was 6.3 per cent at 30 September 2017 and 5.6 per cent at 30 September 2016. For UK business, single implied risk discount rates based on the Solvency II yield curve are shown, mostly related to with-profits business.

#### **About Prudential plc**

Prudential plc and its affiliated companies constitute one of the world's leading financial services groups, serving around 24 million insurance customers, with £635 billion of assets under management (as at 30 June 2017). Prudential plc is incorporated in England and Wales and is listed on the stock exchanges in London, Hong Kong, Singapore and New York. Prudential plc is not affiliated in any manner with Prudential Financial, Inc., a company whose principal place of business is in the United States of America.

### **Forward-Looking Statements**

This document may contain 'forward-looking statements' with respect to certain of Prudential's plans and its goals and expectations relating to its future financial condition, performance, results, strategy and objectives. Statements that are not historical facts, including statements about Prudential's beliefs and expectations and including, without limitation, statements containing the words 'may', 'will', 'should', 'continue', 'aims', 'estimates', 'projects', 'believes', 'intends', 'expects', 'plans', 'seeks' and 'anticipates', and words of similar meaning, are forward-looking statements. These statements are based on plans, estimates and projections as at the time they are made, and therefore undue reliance should not be placed on them. By their nature, all forward-looking statements involve risk and uncertainty. A number of important factors could cause Prudential's actual future financial condition or performance or other indicated results to differ materially from those indicated in any forward-looking statement. Such factors include, but are not limited to, future market conditions, including fluctuations in interest rates and exchange rates the potential for a sustained lowinterest rate environment, and the performance of financial markets generally; the policies and actions of regulatory authorities, including, for example, new government initiatives; the political, legal and economic effects of the UK's decision to leave the European Union; the impact of continuing designation as a Global Systemically Important Insurer or 'G-SII'; the impact of competition, economic uncertainty, inflation and deflation; the effect on Prudential's business and results from, in particular, mortality and morbidity trends, lapse rates and policy renewal rates; the timing, impact and other uncertainties of future acquisitions or combinations within relevant industries; the impact of internal projects and other strategic actions failing to meet their objectives; the impact of changes in capital, solvency standards, accounting standards or relevant regulatory frameworks, and tax and other legislation and regulations in the jurisdictions in which Prudential and its affiliates operate; and the impact of legal and regulatory actions, investigations and disputes. These and other important factors may, for example, result in changes to assumptions used for determining results of operations or re-estimations of reserves for future policy benefits. Further discussion of these and other important factors that could cause Prudential's actual future financial condition or performance or other indicated results to differ, possibly materially, from those anticipated in Prudential's forward-looking statements can be found under the 'Risk Factors' heading in its most recent Annual Report and the 'Risk Factors' heading of Prudential's most recent annual report on Form 20-F filed with the U.S. Securities and Exchange Commission, as well as under the 'Risk Factors' heading of any subsequent Prudential Half Year Financial Report, Prudential's most recent Annual Report, Form 20-F and any subsequent Half Year Financial Report are available on its website at www.prudential.co.uk.

Any forward-looking statements contained in this document speak only as of the date on which they are made. Prudential expressly disclaims any obligation to update any of the forward-looking statements contained in this document or any other forward-looking statements it may make, whether as a result of future events, new information or otherwise except as required pursuant to the UK Prospectus Rules, the UK Listing Rules, the UK Disclosure and Transparency Rules, the Hong Kong Listing Rules, the SGX-ST listing rules or other applicable laws and regulations.

By order of the Board
Prudential plc
Alan F. Porter

Group General Counsel and Company Secretary

16 November 2017, London

As at the date of this announcement, the Board of Directors of Prudential plc comprises:

Chairman

Paul Victor Falzon Sant Manduca

Executive Directors

Michael Andrew Wells (*Group Chief Executive*), Mark Thomas FitzPatrick CA, John William Foley, Nicolaos Andreas Nicandrou ACA, Anne Helen Richards and Barry Lee Stowe

*Independent Non-executive Directors* 

Sir Howard John Davies, David John Alexander Law ACA, Kaikhushru Shiavax Nargolwala FCA, Anthony John Liddell Nightingale CMG SBS JP, The Hon. Philip John Remnant CBE FCA, Alice Davey Schroeder, Jonathan Adair Lord Turner FRS and Thomas Ros Watjen

<sup>\*</sup> For identification purposes