

175 YEARS  
*Celebrating Life*



# Prudential plc 2022 Full Year Results

15 March 2023

2378.HK  
PRU.L



## Forward-looking statements

This presentation contains 'forward-looking statements' with respect to certain of Prudential's (and its wholly and jointly owned businesses') plans and its goals and expectations relating to future financial condition, performance, results, strategy and objectives. Statements that are not historical facts, including statements about Prudential's (and its wholly and jointly owned businesses') beliefs and expectations and including, without limitation, commitments, ambitions and targets, including those related to ESG, and statements containing the words 'may', 'will', 'should', 'continue', 'aims', 'estimates', 'projects', 'believes', 'intends', 'expects', 'plans', 'seeks' and 'anticipates', and words of similar meaning, are forward-looking statements. These statements are based on plans, estimates and projections as at the time they are made, and therefore undue reliance should not be placed on them. By their nature, all forward-looking statements involve risk and uncertainty.

A number of important factors could cause actual future financial condition or performance or other indicated results to differ materially from those indicated in any forward-looking statement. Such factors include, but are not limited to:

- current and future market conditions, including fluctuations in interest rates and exchange rates, inflation (including resulting interest rate rises), sustained high or low interest rate environments, the performance of financial and credit markets generally and the impact of economic uncertainty, slowdown or contraction (including as a result of the Russia-Ukraine conflict and related or other geopolitical tensions and conflicts), which may also impact policyholder behaviour and reduce product affordability;
- asset valuation impacts from the transition to a lower carbon economy;
- derivative instruments not effectively mitigating any exposures;
- global political uncertainties, including the potential for increased friction in cross-border trade and the exercise of laws, regulations and executive powers to restrict trade, financial transactions, capital movements and/or investment;
- the longer-term impacts of Covid-19, including macro-economic impacts on financial market volatility and global economic activity and impacts on sales, claims, assumptions and increased product lapses;
- the policies and actions of regulatory authorities, including, in particular, the policies and actions of the Hong Kong Insurance Authority, as Prudential's Group-wide supervisor, as well as the degree and pace of regulatory changes and new government initiatives generally;
- given Prudential's designation as an Internationally Active Insurance Group, the impact on Prudential of systemic risk and other group supervision policy standards adopted by the International Association of Insurance Supervisors;
- the physical, social, morbidity/health and financial impacts of climate change and global health crises, which may impact Prudential's business, investments, operations and its duties owed to customers;
- legal, policy and regulatory developments in response to climate change and broader sustainability-related issues, including the development of regulations and standards and interpretations such as those relating to ESG reporting, disclosures and product labelling and their interpretations (which may conflict and create misrepresentation risks);
- the collective ability of governments, policymakers, the Group, industry and other stakeholders to implement and adhere to commitments on mitigation of climate change and broader sustainability-related issues effectively (including not appropriately considering the interests of all Prudential's stakeholders or failing to maintain high standards of corporate governance and responsible business practices);
- the impact of competition and fast-paced technological change;
- the effect on Prudential's business and results from, in particular, mortality and morbidity trends, lapse rates and policy renewal rates;
- the timing, impact and other uncertainties of future acquisitions or combinations within relevant industries;
- the impact of internal transformation projects and other strategic actions failing to meet their objectives or adversely impacting the Group's employees;
- the availability and effectiveness of reinsurance for Prudential's businesses;
- the risk that Prudential's operational resilience (or that of its suppliers and partners) may prove to be inadequate, including in relation to operational disruption due to external events;
- disruption to the availability, confidentiality or integrity of Prudential's information technology, digital systems and data (or those of its suppliers and partners) including the Pulse platform;
- the increased non-financial and financial risks and uncertainties associated with operating joint ventures with independent partners, particularly where joint ventures are not controlled by Prudential;
- the impact of changes in capital, solvency standards, accounting standards or relevant regulatory frameworks, and tax and other legislation and regulations in the jurisdictions in which Prudential and its affiliates operate; and
- the impact of legal and regulatory actions, investigations and disputes.

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Prudential may also make or disclose written and/or oral forward-looking statements in reports filed with or furnished to the US Securities and Exchange Commission, the UK Financial Conduct Authority, the Hong Kong Stock Exchange and other regulatory authorities, as well as in its annual report and accounts to shareholders, periodic financial reports to shareholders, proxy statements, offering circulars, registration statements, prospectuses, prospectus supplements, press releases and other written materials and in oral statements made by directors, officers or employees of Prudential to third parties, including financial analysts. All such forward-looking statements are qualified in their entirety by reference to the factors discussed under the 'Risk Factors' heading of Prudential's New Release containing its Full Year 2022 Results, as well as under the 'Risk Factors' heading of Prudential's 2022 Annual Report and any subsequent filing Prudential makes with the US Securities and Exchange Commission, including any subsequent Annual Report on Form 20-F.

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Hong Kong



Thailand



Philippines



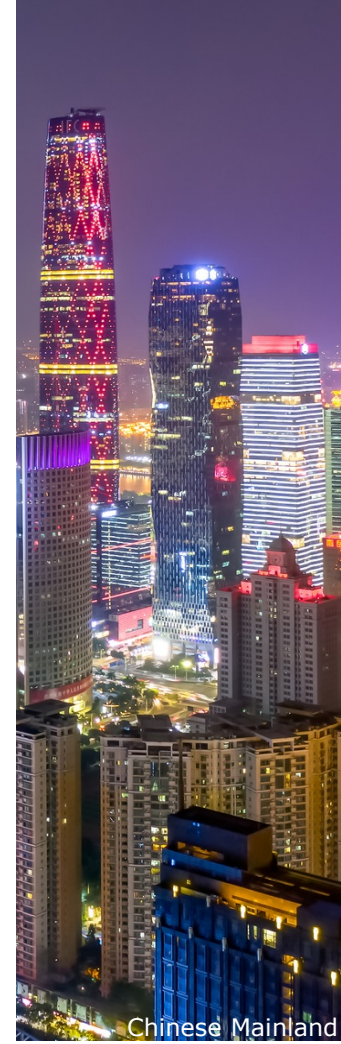
Indonesia



Singapore



Malaysia



Chinese Mainland

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# Anil Wadhvani

Chief Executive Officer



# My outside-in observations



Leading positions in  
Asia & Africa

High-growth & high-  
potential life & asset  
mgt markets

Underpinned by  
structural growth  
drivers



Diversified model  
providing multiple  
sources of resilient  
growth

- Geography
- Channel
- Product



Digitally enabled  
distribution platform  
across agency &  
banca enhances  
flexibility to serve  
customers



Highly engaged  
people with an  
established franchise  
in local markets

Track-record of  
innovation



Iconic brand with  
175 years of history



# My areas of focus for the next 6 months

Getting to know our people and our customers

Engaging with key partners and stakeholders

Reviewing strategic and operational priorities as well as capabilities

**Prioritising operational delivery**



# FY22 Financial highlights

High quality broad-  
based delivery

1,534c  
EEV/share, 31 Dec 2022

18.78c  
FY22 DPS  
(+9% AER<sup>1</sup>)

**2.2**bn **-11%**

Excl. economics -4%

**New business profit**

**4.4**bn **+9%**

**APE sales**

**3.4**bn **+8%**

**IFRS operating profit**

**2.2**bn **+9%**

**OFSG (Life & AM)**

Note: Data as of FY22 and growth rates are on a constant exchange rate basis unless otherwise stated.  
1. AER: Actual exchange rate basis



# Diversified by geography, channel & product

## Greater China

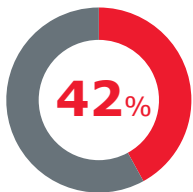
### Chinese Mainland

Multi-channel platform support  
outperformance vs industry  
Access to >80% of GDP & GWP

### Hong Kong

Outperformed market in 2022

Expanded market share by 2.0ppts  
to 7.4%<sup>1</sup>



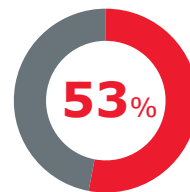
Contribution to NBP

## South-east Asia

**Top 3** in **8** out of **9** Asia life markets

**#1**: Indonesia<sup>2</sup>, Malaysia<sup>3</sup> &  
Philippines

Resilient growth underpinned by  
diversified channel & product mix



Contribution to NBP

## India

**Top 3** life and asset manager

**+20%** YoY NBP growth<sup>4</sup>

## Africa

**Top 5** in **5** markets

**#1**: Uganda & Zambia

**+19%** YoY APE growth<sup>4</sup> to \$149m

Note: Market ranking based on new business (APE sales, weighted full year premium or full year premium depending on availability of data)

1. Based on APE sales for the 12 months ended 31 December 2022 compared to the same period in 2021

2. Including number 1 position in Sharia

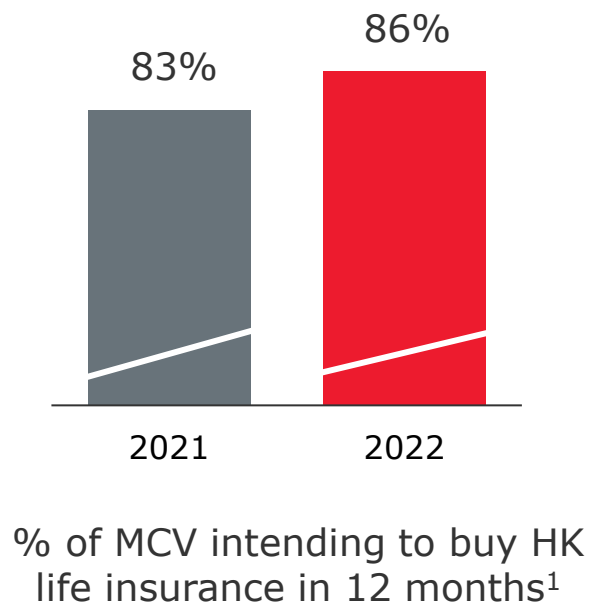
3. Malaysia conventional and Takaful combined

4. On a constant exchange rate basis

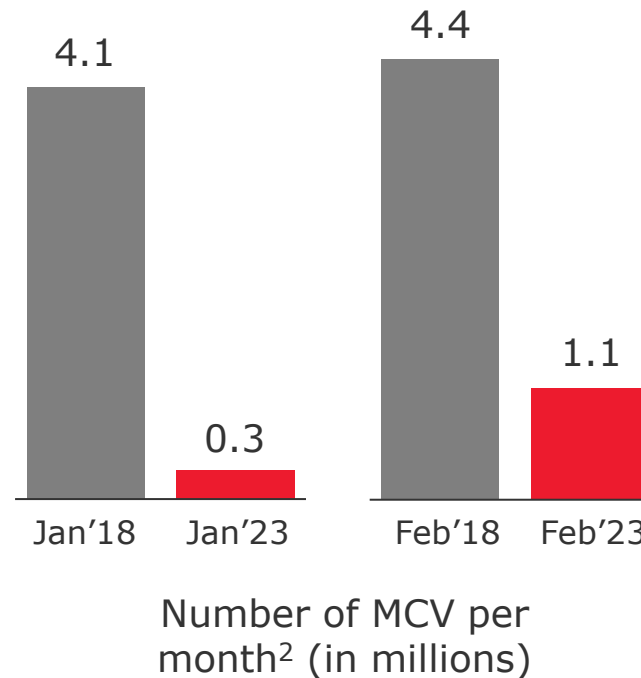


# Hong Kong: Primed for growth

## Demand drivers intact



## Visitor numbers growing



## Value-drivers in place

- ✓ Agency capacity maintained
- ✓ Growing momentum in domestic segment
- ✓ Momentum building in MCV segment

Note: MCV – Mainland Chinese visitors

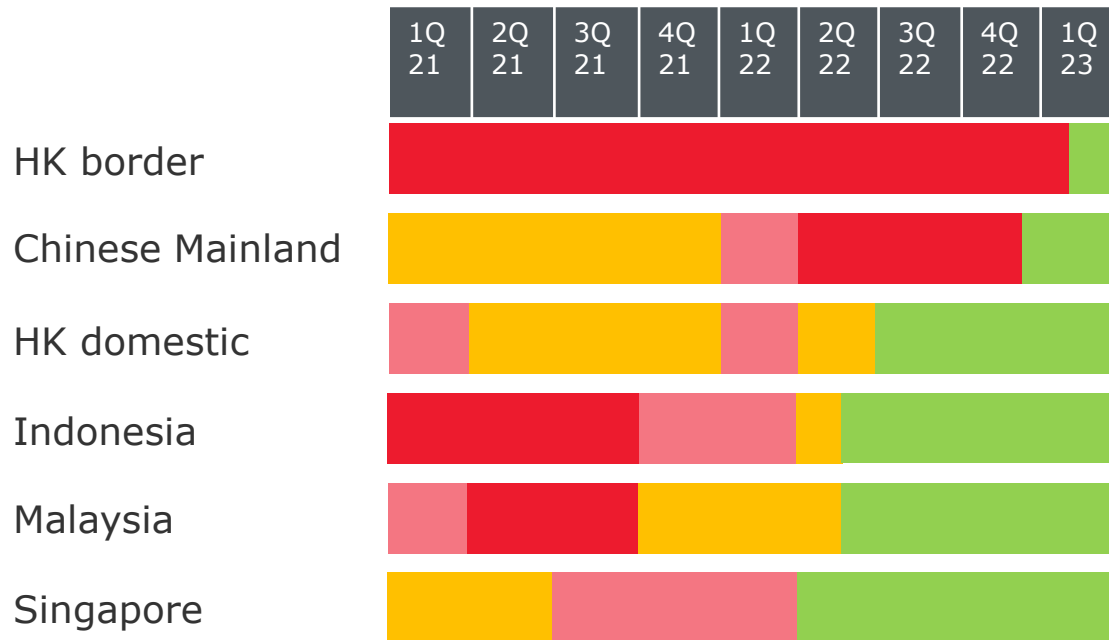
<sup>1</sup> Based on our 2Q 2022 MCV Sentiment Tracker conducted through an online survey. Survey results are based on sample size of 450. Among those who intends to manage personal wealth in Hong Kong

<sup>2</sup> Sources: Hong Kong Immigration Department. [www.immd.gov.hk](http://www.immd.gov.hk); Hong Kong Census and Statistic Department



# Strong momentum as restrictions eased

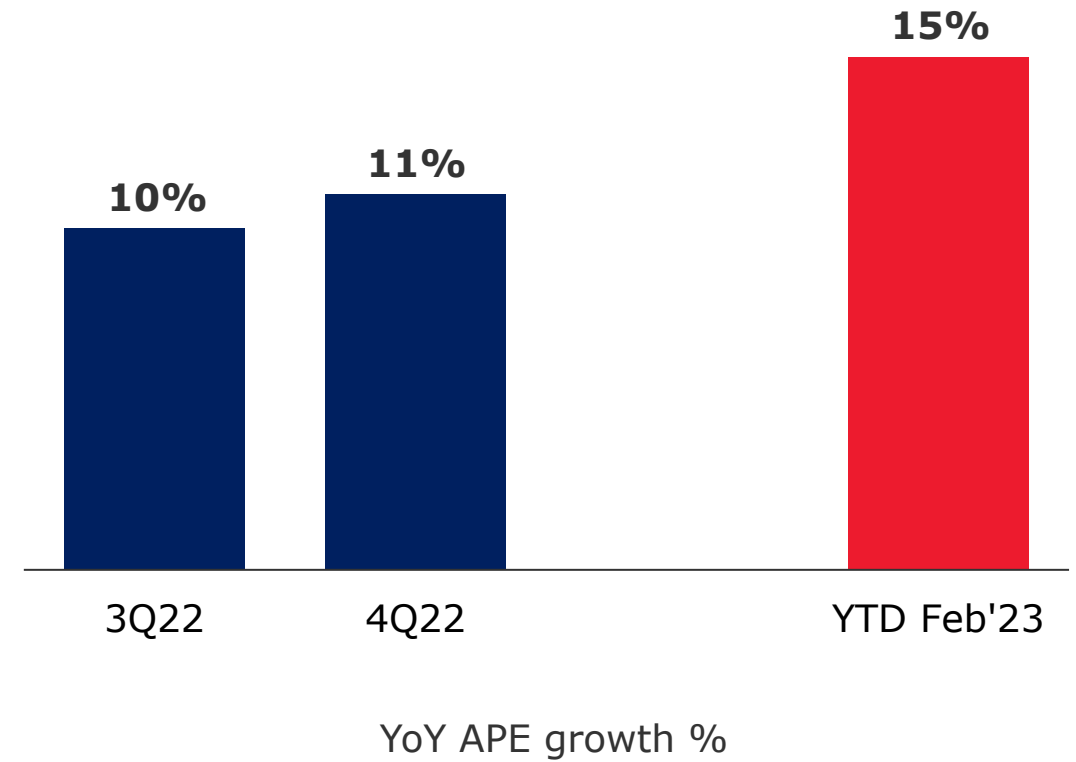
## Relaxation in Covid restrictions



Indicative restriction levels by market



## Strong APE growth momentum



# Key takeaways

- 1 | Diversified, market leading, focused on high growth markets
- 2 | High quality resilient growth in FY22 despite challenging environment
- 3 | Sales momentum seen YTD in 2023
- 4 | Clear focus on operational delivery





**James Turner**

Group Chief Financial Officer





# Growth & resilience

- 1 | Building value
- 2 | Balance sheet & capital generation
- 3 | IFRS 4 / IFRS 17



# Growth & resilience

Diverse platform supports resilient performance

Strong capital position, primed for growth

Confidence in outlook

## Growth

\$bn	FY21	FY22	% YoY <sup>1</sup>
NBP	2.4 <sup>1</sup>	2.2	(11)%
APE	4.0 <sup>1</sup>	4.4	+9%
Group EEV op. profit	3.4 <sup>1</sup>	4.0	+15%
Group EEV	47.4	42.2	

## Capital

All FY22 metrics stated pro-forma for January 2023 debt redemption

GWS <sup>3,5</sup> GPCR cover	320% (31 Dec. 2021) <sup>4,6,9</sup>	302% (31 Dec. 2022) <sup>7,8</sup>	
Free surplus stock <sup>2</sup>	8.4 (31 Dec. 2021) <sup>4,6,9</sup>	8.0 (31 Dec. 2022) <sup>7,8</sup>	
OFSG Life & AM	2.0	2.2	+9%
DPS	17.23 <sub>c\$</sub>	18.78 <sub>c\$</sub>	+9% <sup>1</sup>

## Earnings

Group IFRS op. profit	3.1 <sup>1</sup>	3.4	+8%
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1. All percentage growth rates presented on constant exchange rate basis other than DPS growth which is presented on an actual exchange rate basis.

2. Excluding distribution rights and other intangibles.

3. Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).

4. Proforma for \$1.7bn debt redemption in January 2022.

5. GWS coverage ratio of capital resources over prescribed capital requirement attributable to shareholder business.

6. Before allowing for the 2021 second cash interim dividend.

7. Before allowing for the 2022 second cash interim dividend.

8. Proforma for \$0.4bn debt redemption in January 2023. This reduced the cover ratio by 5ppt from 307% at 31 December 2022 to 302%.

9. Updated for the impact of Hong Kong RBC and C-ROSS II. The reported GMCR cover ratio as at 31 December 2021 was 408%, after allowing for the impact of the \$1.7 bn debt redemption in January 2022.





1 | Building value

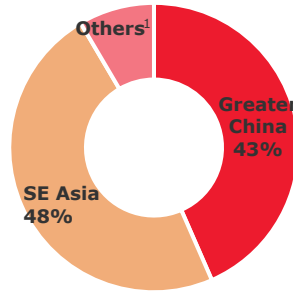
2 | Balance sheet & capital generation

3 | IFRS 4 / IFRS 17

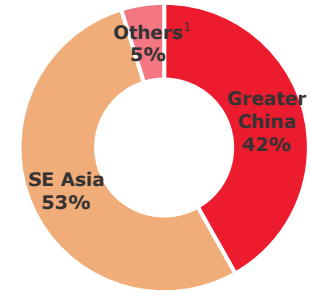


# Diverse platform supports resilient NBP generation

## Geography



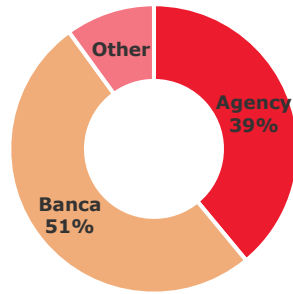
APE by geography, FY22



NBP by geography, FY22

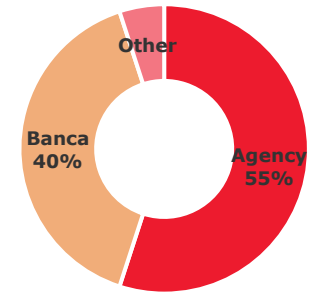
## Multi-channel

**\$4.4**bn  
APE  
+9%<sup>2</sup>



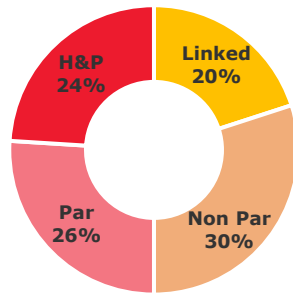
APE by channel, FY22

**\$2.2**bn  
NBP  
(11)%<sup>2</sup>

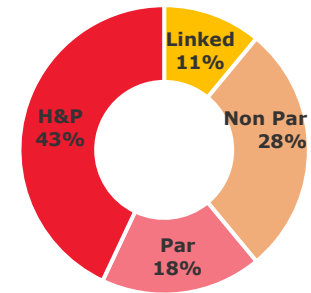


NBP by channel, FY22

## Products



APE by product, FY22



NBP by product, FY22

1. India and Africa.  
2. Constant exchange rate basis.



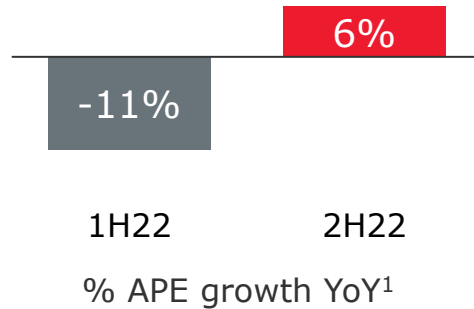
# Chinese Mainland: Expanding & deepening our presence

**Solid delivery**

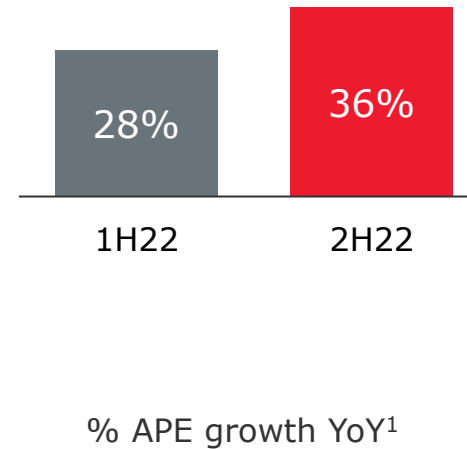
**Consistent outperformance**

**Multi-channel distribution**

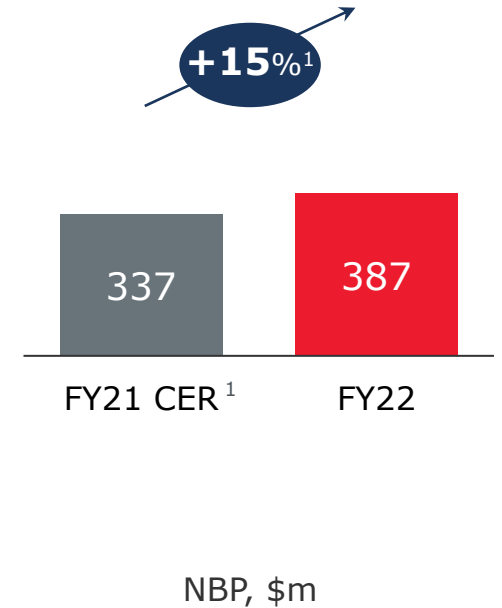
**Agency rebound**



**Banca expansion**



**Solid NBP growth**



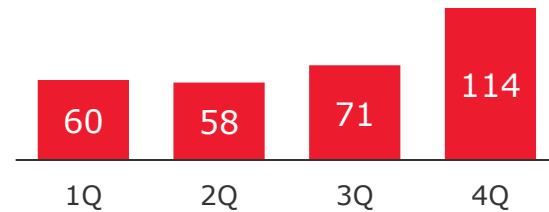
# Hong Kong: Premium franchise ready for reopening

**Agency: solid momentum; primed for growth**

**Multi-channel distribution**

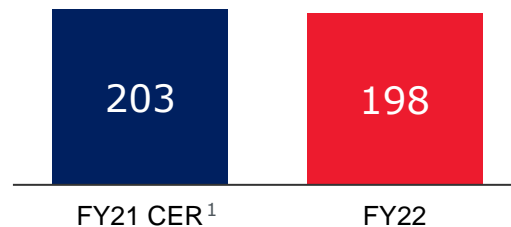
## Agency rebound

Agency APE sales, 2022, \$m



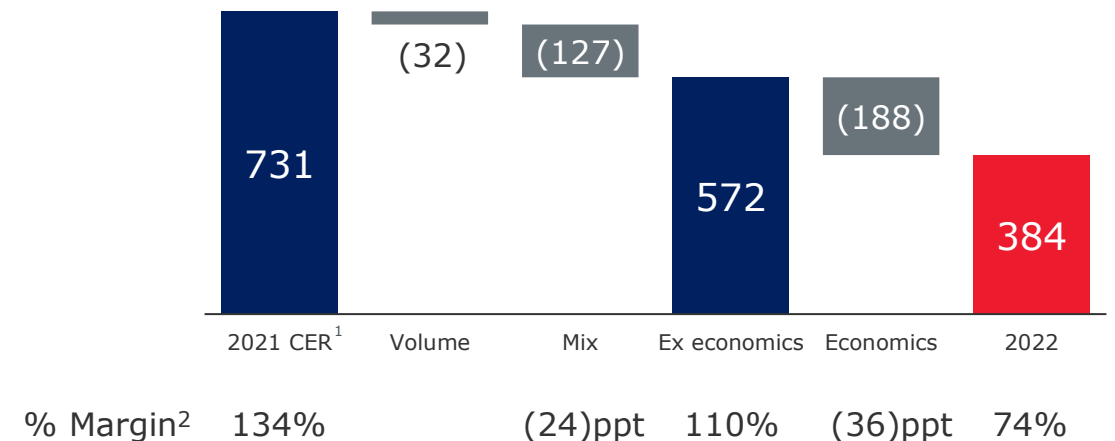
## Banca robust

Banca APE sales, \$m



## NBP down due to economics & mix

NBP, 2021-2022, \$m



1. Constant exchange rate basis.  
2. NBP/APE.



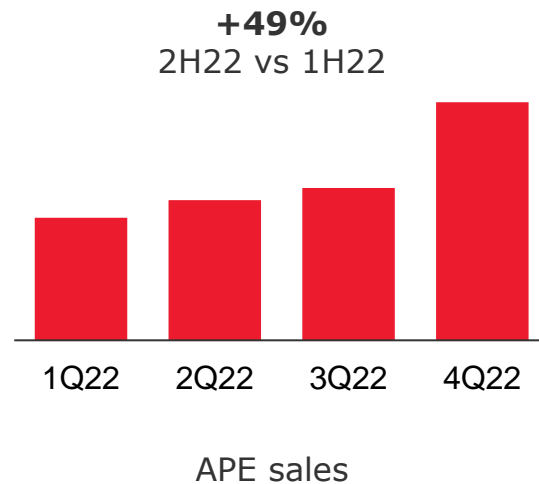
# Singapore: Strong positioning supports continued momentum

**Solid & resilient,  
outperforming  
peers**

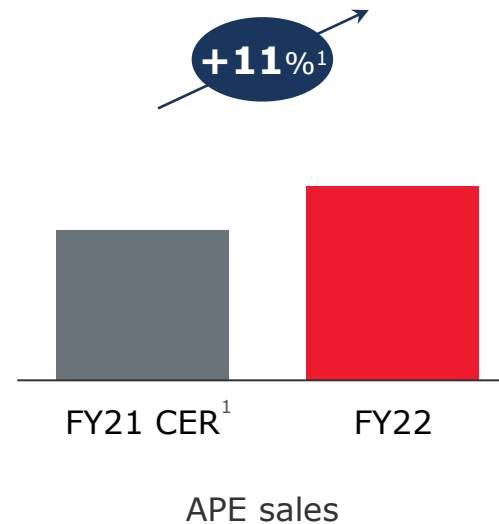
**Premium  
Agency  
franchise**

**Leading  
Banca  
position**

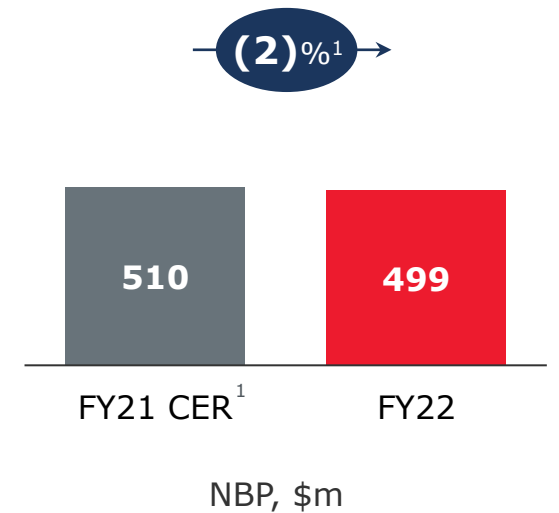
## Agency rebound



## Banca strength



## NBP resilient



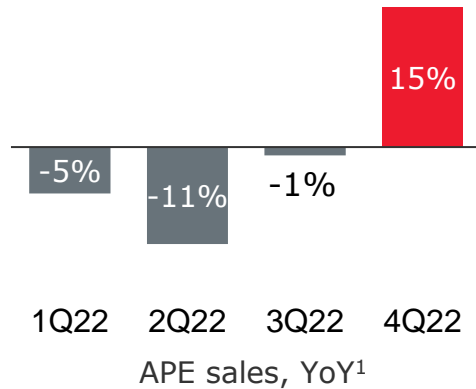
# Indonesia: Regained market leadership, further growth expected

**Market leader**

**Syariah  
opportunity**

**Quality focus**

## Agency rebound



# **1**

**980** MDRT members<sup>2</sup>

## Quality & leadership

**>90%**

Regular premium as % APE

**79%**

% NBP H&P

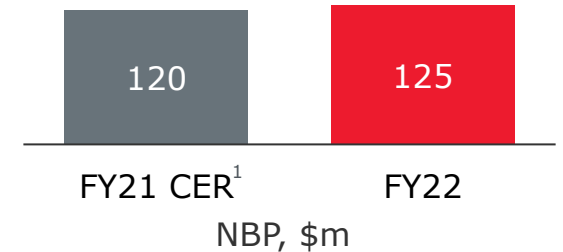
# **1**

**Market position**

Weighted new business premium,  
agency, Syariah

## Steady NBP growth

**+4%<sup>1</sup>**

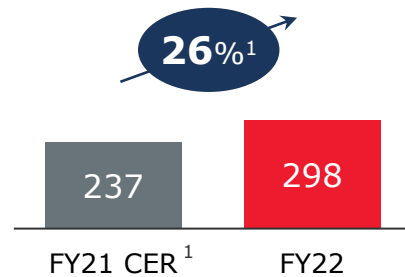


# Growth markets: Significant opportunities ahead

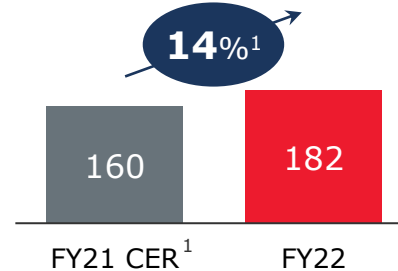
## Sustained growth

APE sales, \$m

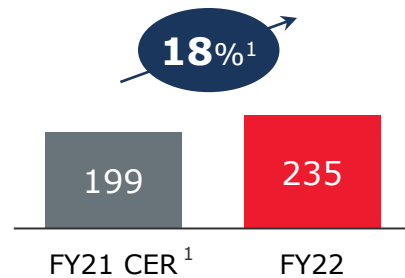
### Vietnam



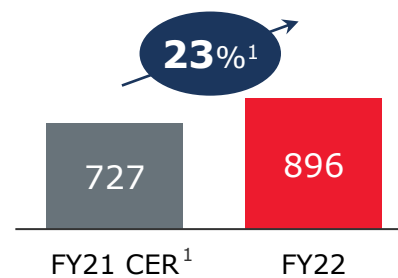
### Philippines



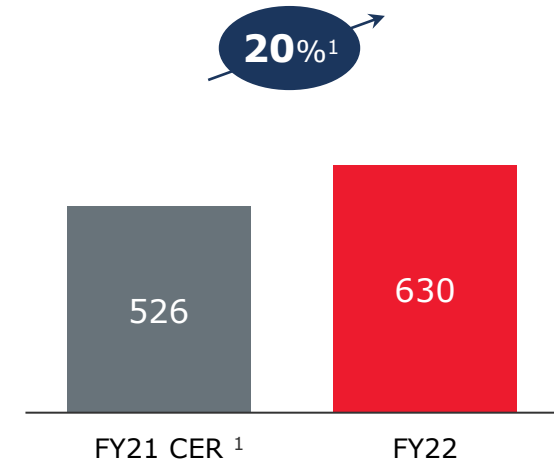
### Thailand



### Other growth markets<sup>2</sup>



## NBP up strongly



NBP, \$m

1. Constant exchange rate basis.

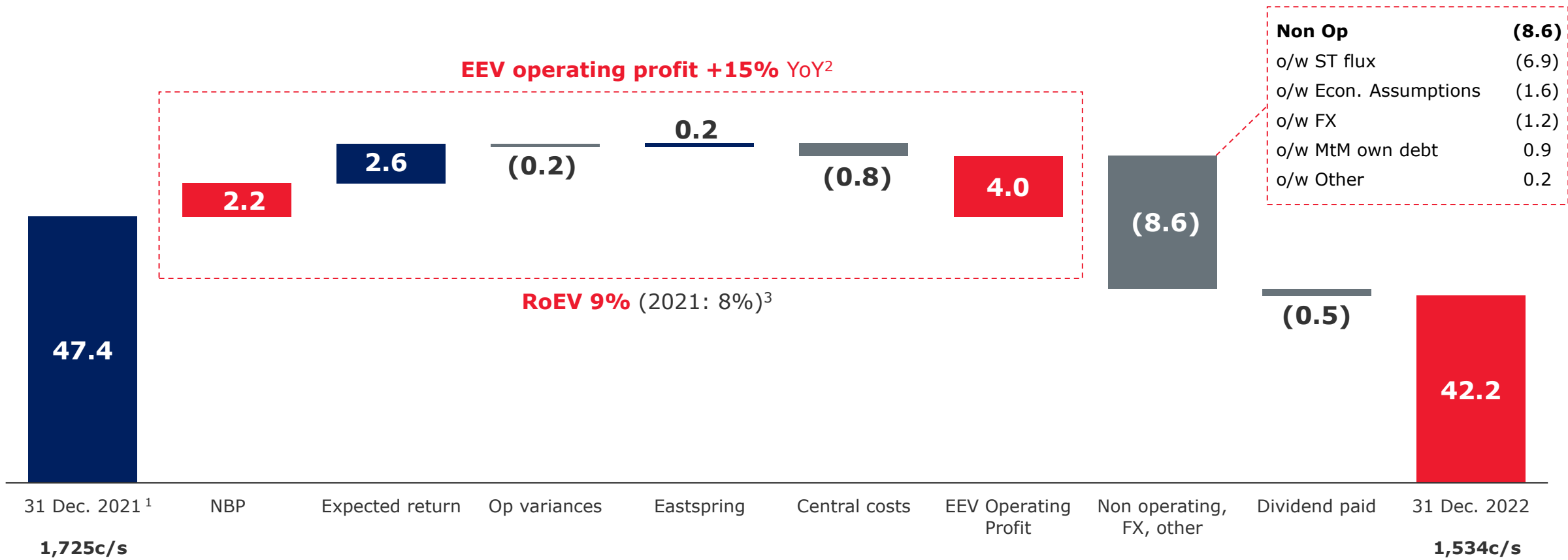
2. In addition to Vietnam, Thailand, the Philippines, the Growth markets and other segment incorporates businesses in India, Thailand, Vietnam, the Philippines, Taiwan, Cambodia, Laos, Myanmar, and businesses in Africa.



# EEV operating profit +15%<sup>2</sup>, offset by adverse economic impacts

## Group EEV development FY22, \$bn

EEV operating profit +15% YoY<sup>2</sup>



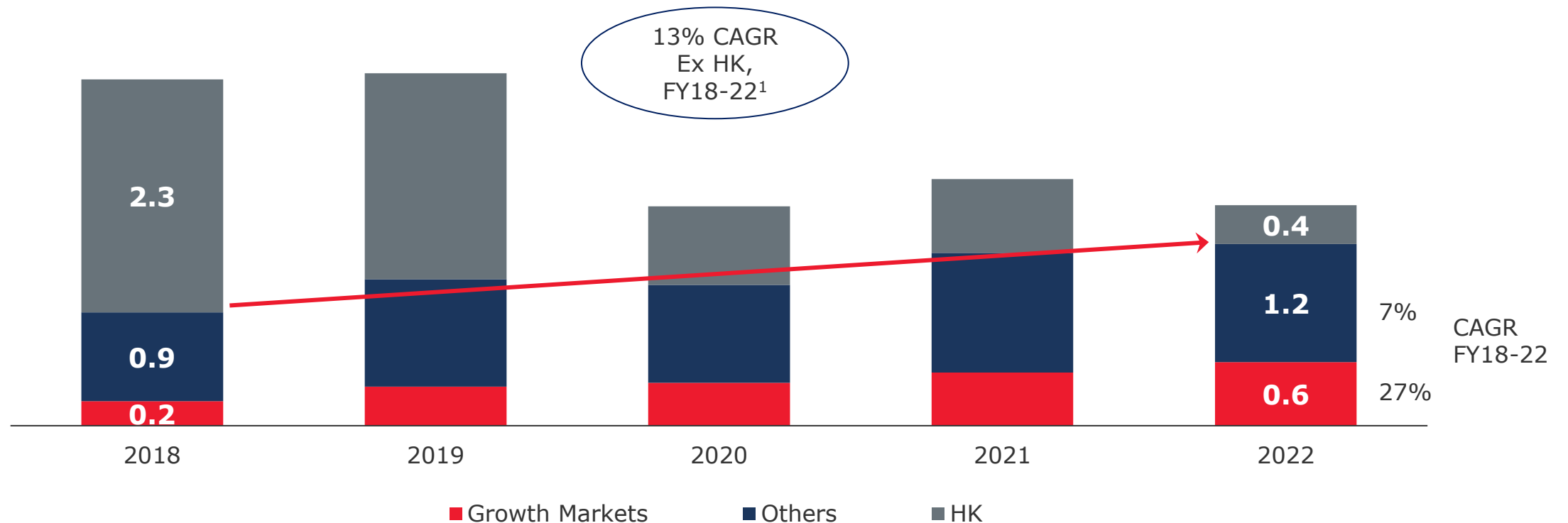
1. Actual exchange rate basis.  
2. Constant exchange rate basis (CER).  
3. Operating return on embedded value is calculated as the EEV operating profit for the year as a percentage of average EEV basis shareholders' equity.



# Growth & resilience

## 13% NBP CAGR<sup>1</sup> ex HK despite disruption

2018-2022 \$bn<sup>1</sup>, NBP assumption base as reported



**Capacity for HK/MCV cross-border sales maintained**





1

Building value

2

Balance sheet &  
capital generation

3

IFRS 4 / IFRS 17



# Balance sheet & capital generation

## Strong regulatory capital position<sup>1</sup>

**\$15.2bn**

GWS surplus<sup>1,2,3,4,5</sup>

**302%**

GWS cover ratio<sup>1,2,3,4,5</sup>

**AA-**

FSR<sup>6</sup>

## Considerable financial flexibility

**\$8.0bn**

Group free surplus<sup>1,4,7</sup>

**\$2.7bn**

Holding company cash<sup>1,4</sup>

**20%**

Moody's Total Leverage<sup>1,4</sup>

## Clear capital allocation priorities:

1. Organic growth
2. Build capabilities
3. Strategic inorganic opportunities

*All metrics stated pro-forma for January 2023 debt redemption*

1. At 31 December 2022.

2. Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).

3. Before allowing for the 2022 second cash interim dividend.

4. Pro-forma for \$0.4bn debt redemption in January 2023. For GWS cover ratio, this reduced the cover ratio by 5ppt from 307% at 31 December 2022 to 302%. For Free Surplus Stock, this reduced the balance from \$8.4bn to \$8.0 bn. For Holding company cash, this reduced cash from \$3.1 bn to \$2.7bn.

5. GWS capital position of capital resources over the prescribed capital requirement attributable to shareholder business.

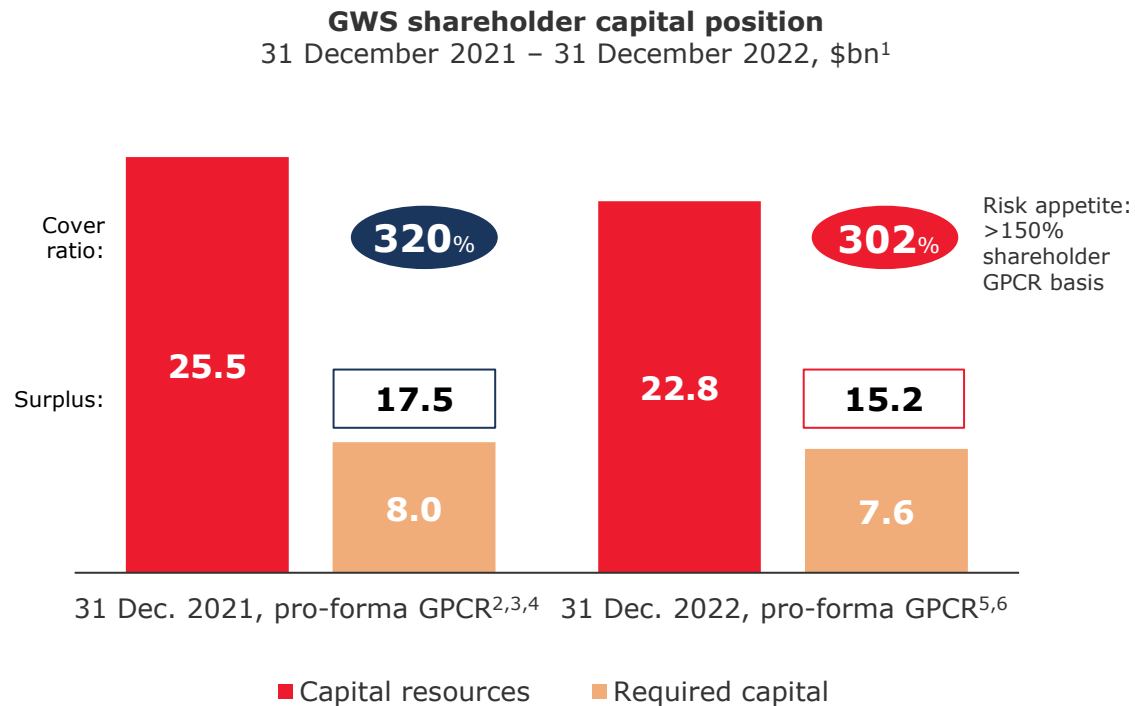
6. The Group has a AA- Financial Strength Rating from Standard & Poors and from Fitch.

7. Excluding distribution rights and other intangibles.

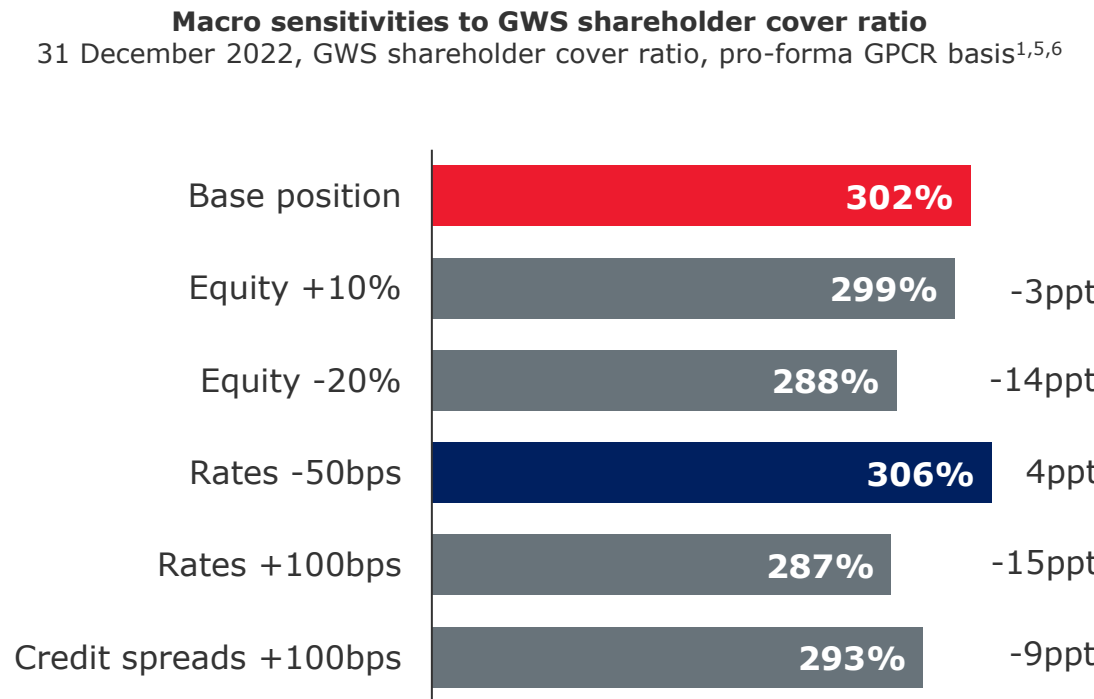


# Strong & resilient regulatory capital position

## Comfortably above risk appetite



## Resilient to macro shocks



1. Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).

2. Proforma for \$1.7bn debt redemption in January 2022.

3. Before allowing for the second 2021 interim dividend.

4. Updated for the Impact of Hong Kong RBC and C-ROSS II.

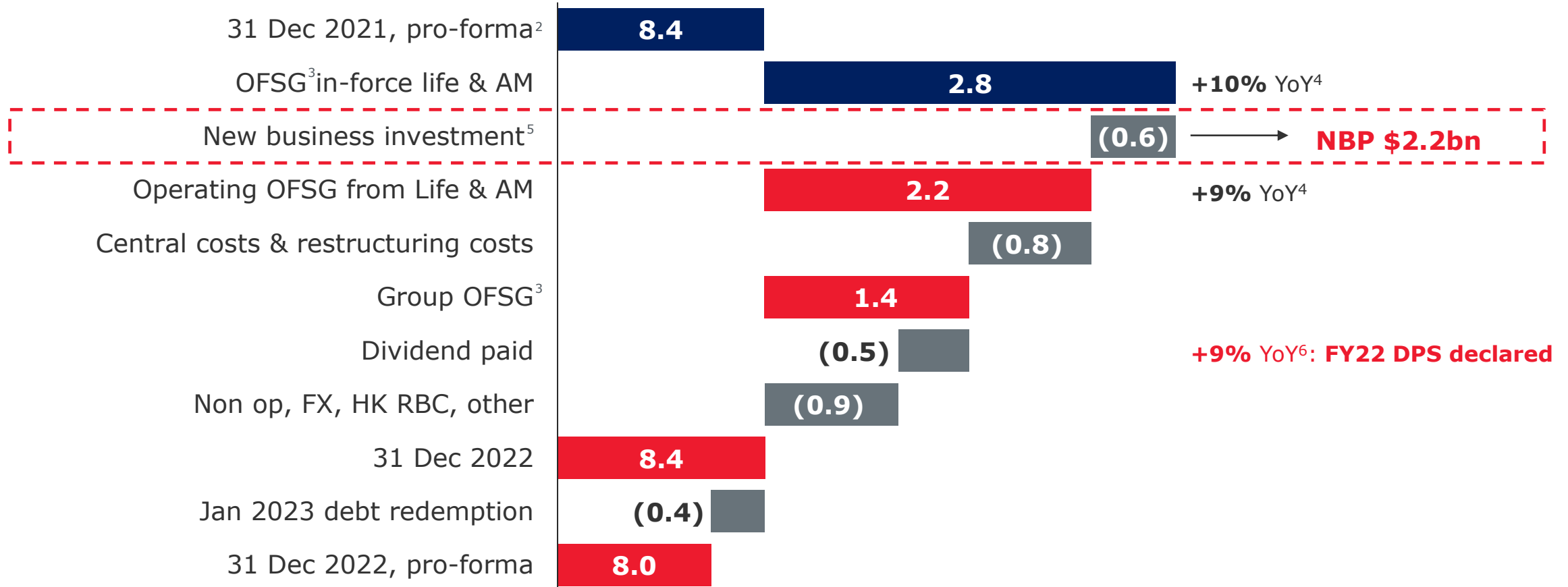
5. Before allowing for the second 2022 interim dividend.

6. Proforma for \$0.4bn debt redemption in January 2022. This reduced the cover ratio by 5ppt from 307% at 31 December 2022 to 302%.



# Strong & predictable operating capital generation

## Group free surplus development<sup>1</sup> FY22, \$bn



1. Excluding distribution rights and other intangibles.

2. Proforma for \$1.7bn debt redemption in January 2022.

3. Operating free surplus generated (OFSG).

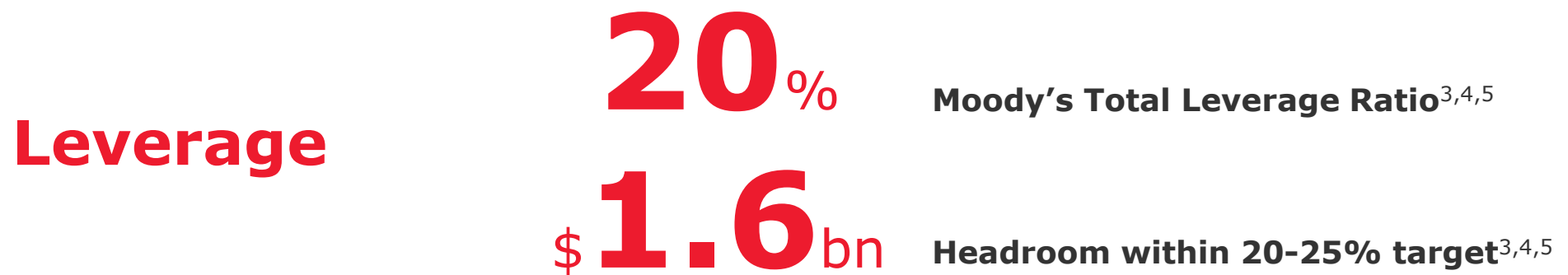
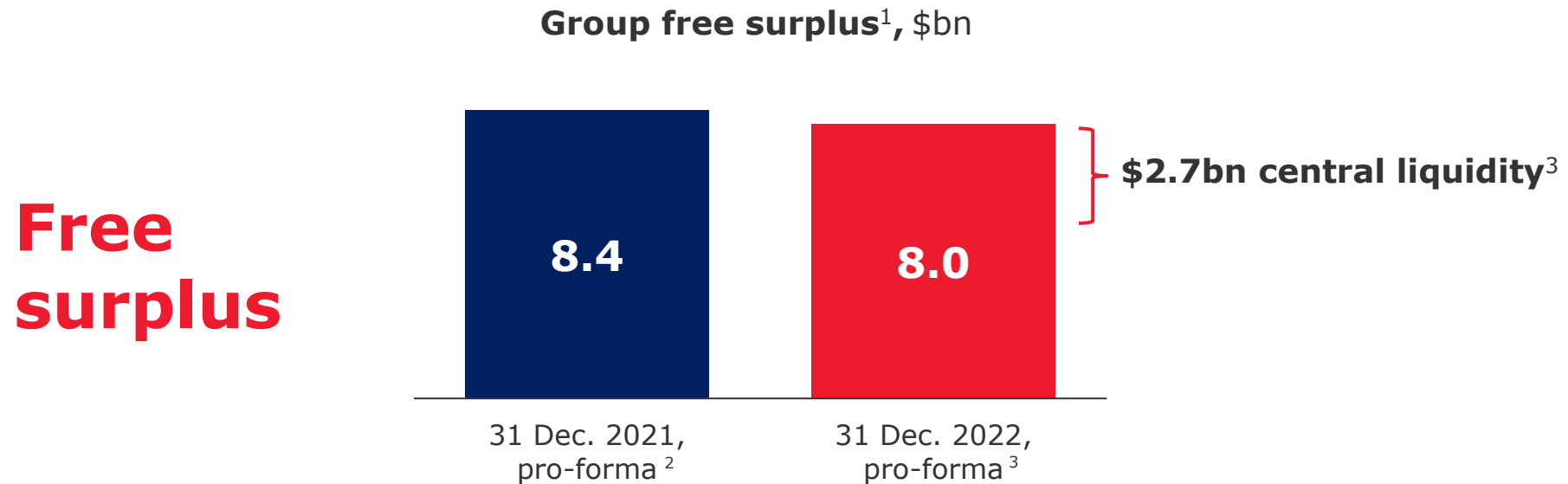
4. Constant exchange rate basis (CER).

5. Free surplus invested in new business primarily represents acquisition costs and amounts set aside for required capital

6. Actual exchange rate basis.



# Considerable financial flexibility



1. Excluding distribution rights and other intangibles.

2. Proforma for \$1.7bn debt redemption in January 2022.

3. Proforma for \$0.4bn debt redemption in January 2023.

4. At 31 December 2022.

5. Prudential is targeting a Moody's total leverage ratio of around 20 to 25 per cent over the medium term. Prudential may operate outside this range temporarily to take advantage of growth opportunities with attractive risk-adjusted returns as they arise, while still preserving its strong credit ratings.





1

Building value

2

Balance sheet &  
capital generation

3

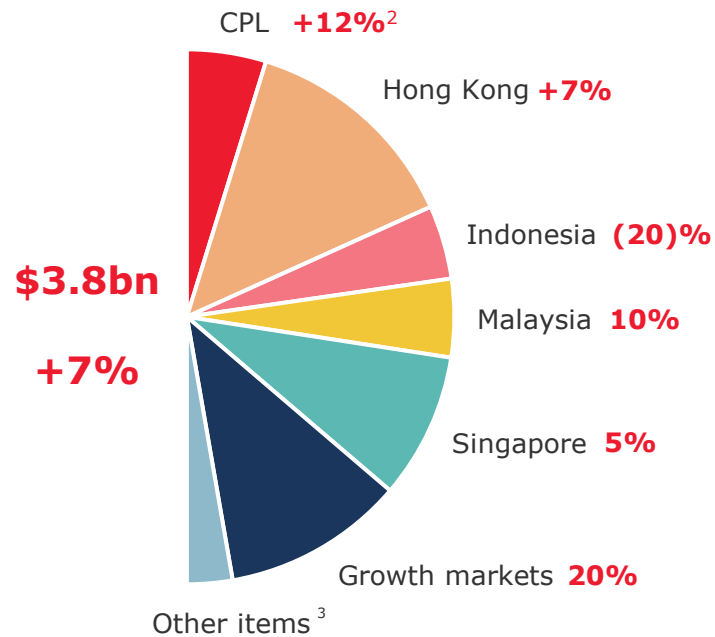
IFRS 4 / IFRS 17



# IFRS: High quality, broad-based delivery

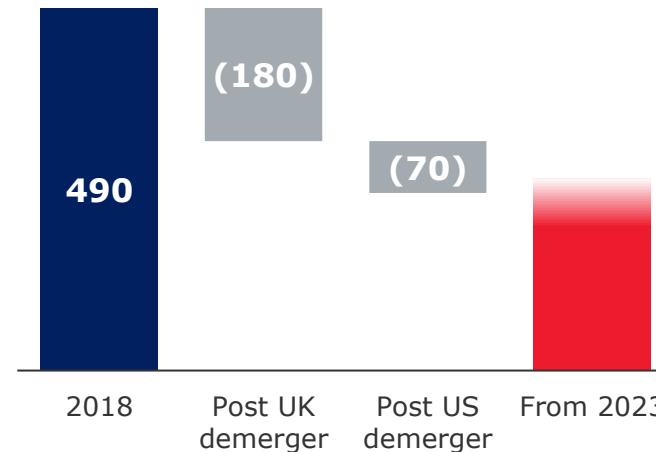
## Well diversified life profit

Life IFRS operating profit, FY22  
% YoY CER<sup>1</sup>



## Cost reduction delivered

Central costs, \$m



## Operating profit +8%<sup>1</sup>

Group P&L

\$m	FY21 (CER <sup>1</sup> )	FY22	% Growth
Life	3,583	3,846	7
Eastspring	299	260	(13)
<b>Segment Profit</b>	<b>3,882</b>	<b>4,106</b>	<b>6</b>
Corporate expenditure	(280)	(276)	1
Interest payable	(328)	(200)	39
IFRS 17, other	(157)	(255)	(62)
<b>Group operating profit</b>	<b>3,117</b>	<b>3,375</b>	<b>8</b>
Short-term fluctuations	(435)	(1,915)	(na)
Other	(96)	1	na
<b>PBT</b>	<b>2,586</b>	<b>1,461</b>	<b>(44)</b>
Tax	(443)	(454)	(2)
<b>Profit continuing ops</b>	<b>2,143</b>	<b>1,007</b>	<b>(53)</b>

1. Constant exchange rate basis (CER).

2. CITIC Prudential Life (CPL).

3. Other items of \$211 million (2021: \$217 million on an actual exchange rate basis and \$208 million on a constant exchange rate basis) which in 2022 comprised largely the impact of the adoption of the HK RBC.



# IFRS 17: Strong fundamentals unchanged

## Change:

- The timing of profit recognition (not the total profit generated)
- Initial audited estimate of 31 December 2021 equity impact: increases by \$1.8-2.7bn vs IFRS 4
- Initial unaudited guidance of 2022 IFRS 17 operating profit impact: reduces by \$650-850m vs IFRS 4

## No change:

- Capital & cash generation
- Capital management
- EEV valuation
- Dividend policy
- Business strategy

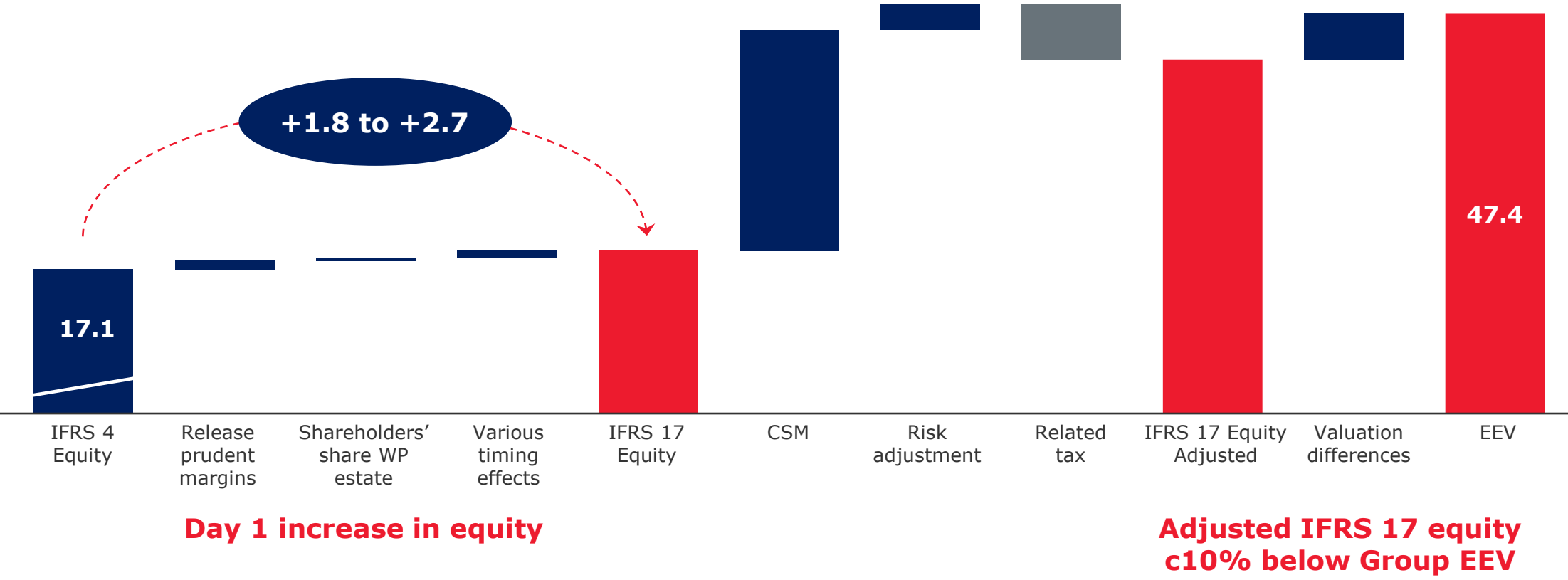
No material  
impact from  
IFRS 9:  
Vast majority  
assets already  
held at fair  
value

Detailed briefing in June 2023



# IFRS 17 transition: adjusted IFRS 17 equity broadly aligns with EEV

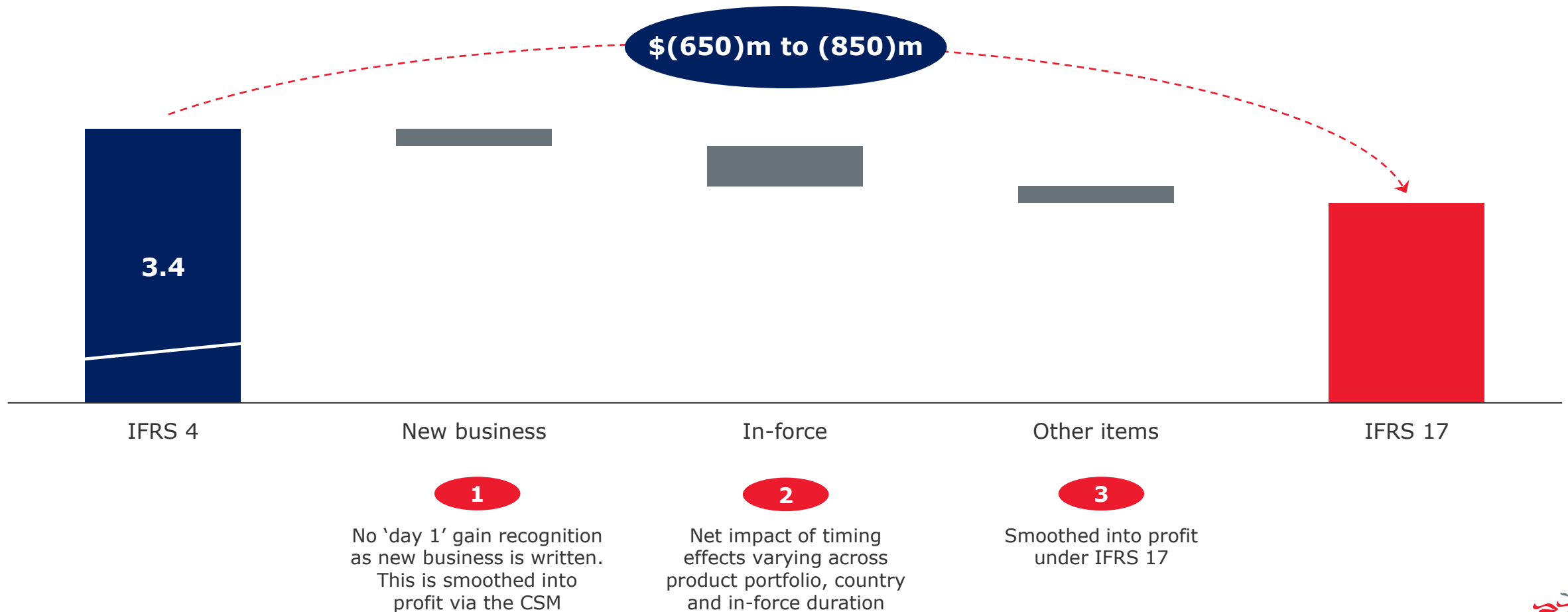
Shareholders' Equity: IFRS 4 to IFRS 17 and EEV  
31 December 2021, \$bn



# IFRS 17 operating profit

## Operating profit IFRS 4 to IFRS 17: Unaudited guidance

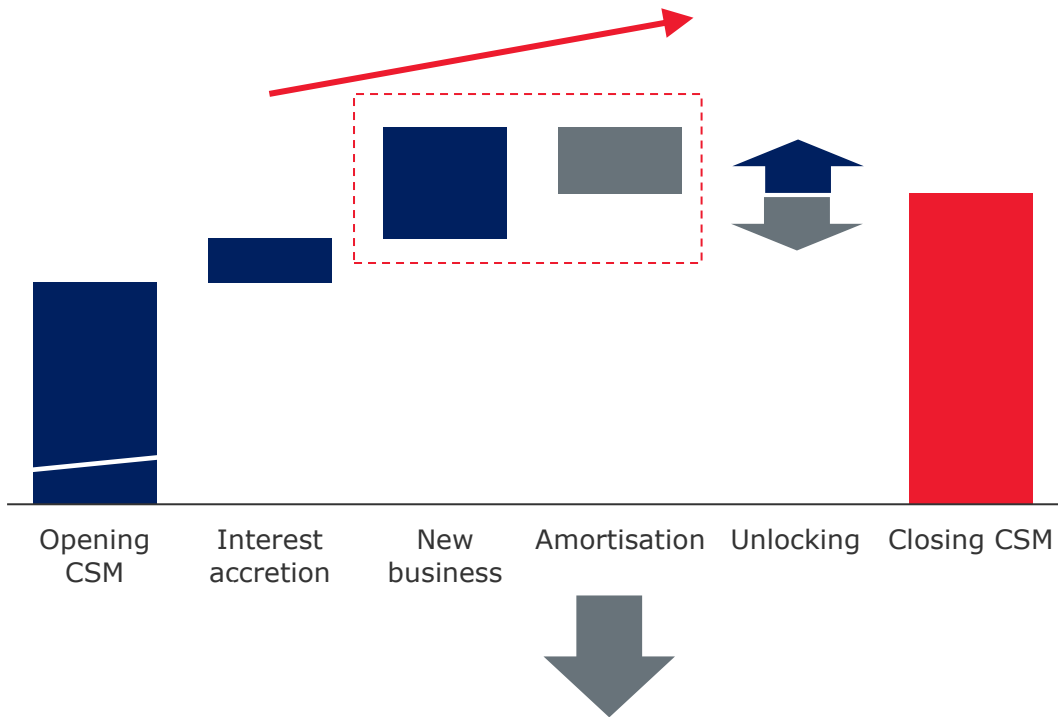
FY22,\$bn



# IFRS 17 profit growth depends on level of CSM added from new business

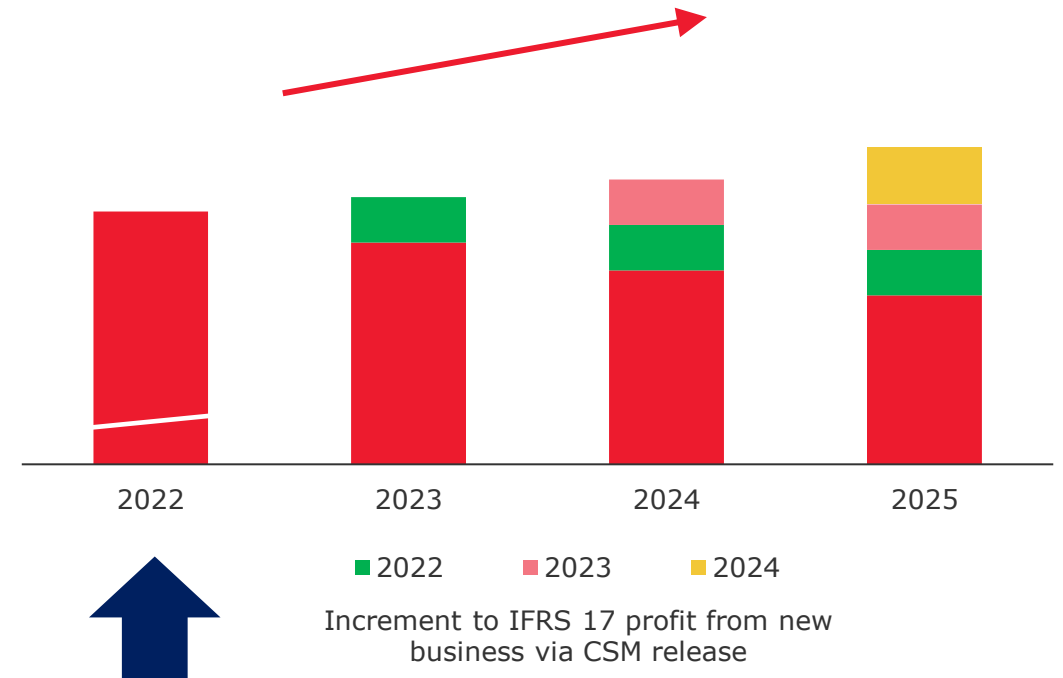
## CSM balance development drives profit growth

Illustrative



## Compounding IFRS 17 profit development

Illustrative



**CSM amortisation drives IFRS 17 profit**





## Growth & resilience



# Key messages: Growth & resilience

- 1 | Diversified platform underpins confidence in growth opportunity
- 2 | Strong momentum in agency positions the Group for growth in 2023
- 3 | Resilience supported by strong and robust capital position
- 4 | Focused on quality of new business and growing value



# CEO appendix



# ESG

**At Prudential, ESG is intrinsic to who we are, what we do and how we can deliver long term value for our Customers, Employees, Shareholders and Communities.**

**As a long-term investor in some of the largest/fastest growing markets of the world, we are well placed to support emerging markets to transition into resilient, green and sustainable economies that secure long term prosperity for their societies, leaving no one behind.**

**Making Prudential a place where our people can connect, grow and succeed**

- Maintaining a culture where diversity is celebrated, and inclusion is assured for our people, customers, and partners
- Flexible work plans and mental health support
- Signed UN Women's Empowerment principles in 2022



**Making healthcare affordable and accessible and promoting financial inclusion for those living in markets with growing health and protection gaps**

- Enables our customers and their loved ones to become resilient to social, economic and climate shocks
- A focus on digital innovation to increase penetration in underserved populations
- In 2022, developed more inclusive products, notably Made for every Family products and Syariah developments in Malaysia & Indonesia

**Supporting a just and inclusive transition**

- Just and inclusive approach to low carbon transition reflects development stages of our markets
- Continued to decarbonise our investment portfolio during 2022
- Integrating ESG in our investments and stewardship responsibilities to development across all sustainability topics



# Leading pan-Asia & Africa focused life & health insurer and asset manager

## Why?

Our Purpose

**We help people get the most out of life**

We make healthcare affordable and accessible

We promote financial inclusion across our markets

We protect people's wealth and grow their assets, and we empower people to save for their goals

## Who?

18.3m customers<sup>1</sup>



**Solutions for all**

(Emerging, mass, affluent, high net worth & Group customer segments)

## What?

Broad & innovative product propositions and solutions



**Health & Protection insurance**



**Savings & investments**

**pulse**  
by Prudential

**Value-added health services**

## How?

Multi-channel distribution



**>100k active agents<sup>2</sup>**



**>27k bank branches**



**7.3m leads generated<sup>3</sup>**

**Underpinned by favourable long-term structural growth drivers**



**Superior economic growth**



**Favourable demographics**



**Aligned with public policy objectives**













**Large protection gap and low insurance penetration in our markets**

1. A life customer is defined as an individual or entity who holds one or more policies with a Prudential life insurance entity, including 100 per cent of customers of the Group's joint ventures and associate. Group business is considered to be a single customer for the purpose of this definition.  
2. Active agents are agents who have been selling in 2022; excludes India and African businesses.  
3. Leads from all sources recorded and managed on our PruLeads System.



# Diversified franchise with leading presence in markets with favourable macro trends

		FY22 IFRS adjusted operating profit	Life position <sup>1</sup>	Eastspring position <sup>6</sup>	Insurance penetration <sup>7</sup>	Total health protection gap <sup>8</sup>	GDP growth forecast <sup>9</sup>
Selected Growth markets	 <b>Chinese Mainland</b>	\$368m	Top 3 <sup>2</sup>	✓	2.1%	\$805bn	4.5%
	 <b>Hong Kong</b>	\$1,036m	Top 3	Top 10	17.3%	\$23bn	3.1%
	 <b>Indonesia</b>	\$343m	Top 3	Top 10	1.1%	\$82bn	5.2%
	 <b>Malaysia</b>	\$364m	Top 3 <sup>3</sup>	Top 10	3.9%	\$47bn	4.4%
	 <b>Singapore</b>	\$678m	Top 3 <sup>4</sup>	Top 10	7.5%	\$23bn	2.5%
	 <b>Philippines</b>	\$112m	Top 3	--	1.5%	\$32bn	5.8%
	 <b>Taiwan</b>	\$93m	✓	✓	11.6%	\$41bn	2.2%
	 <b>Thailand</b>	\$266m	✓	Top 10	3.4%	\$6bn	3.4%
	 <b>Vietnam</b>	\$327m	Top 3	✓	1.6%	\$36bn	6.6%
	 <b>India</b>	n/a	Top 3 <sup>5</sup>	Top 10	3.2%	\$369bn	6.5%

1. As reported at full year 2022. Sources include formal (e.g. competitors results release, local regulators and insurance association) and informal (industry exchange) market share data. Ranking based on new business (APE sales, weighted full year premium or full year premium depending on availability of data) or total weighted revenue premiums.

2. Ranking among foreign JV players. Ranked 2nd based on foreign players.

3. Includes Takaful, excludes Group business.

4. Includes onshore only.

5. Private players only.

6. Source: Asia Asset Management – Fund Manager Surveys. Based on assets sourced in Asia ex-Japan, Australia and New Zealand.

Ranked according to participating firms only.

7. Swiss Re Institute; sigma No 4/2022 – insurance penetration (premiums as a percentage of GDP).

8. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).

9. Represents a CAGR of real GDP between 2022 and 2027 and is based on IMF World Economic Outlook Database, October 2022.



# Distinct competitive advantages

## 1 Chinese Mainland: Access to nearly whole of country



**23** branches  
& presence  
in 100 cities

## 2 India: Top 3 Life and Asset Manager<sup>2</sup>



**10%** market share<sup>3</sup>



**12%** market share<sup>4</sup>

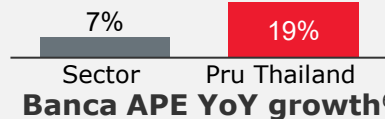
## 3 Indonesia: #1 insurer and #1 Syariah

**#1**  
Overall market  
share<sup>5</sup>

**#1**  
Agency  
force

**#1**  
Syariah market  
share<sup>5</sup>

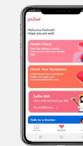
## 4 Thailand: Rapid growth in high-potential market



**#3**  
Market share in Banca

## 5 Pulse: Compelling digital strategy

*All-in-one,  
personalised  
and on-demand  
AI-powered app*



Engage



Agent &  
lead  
management



Customer  
Fulfilment

## 6 Agency: Leading agency force across the region



**>100,000**  
active agents<sup>7</sup>

## 7 Bancassurance: Largest branch network



**>27,000**  
Bank branch access<sup>8</sup>

## 8 Eastspring: Our leading Asian asset manager

**Top 10** position in 6 out of 11 markets<sup>9</sup>  
FUM of **\$221.4bn**<sup>7</sup>



**pulse**  
by Prudential

**eastspring**  
investments

1. 2020 data for GDP and GWP. Sources from National Bureau of Statistics and CBIRC.

2. Source: IRDAI. ICICI Prudential Annual Reports and Investor Presentations.

3. Based on retail weighted premium income for the 12 months ended 31 December 2022. Source: IRDAI. Among private players only.

4. Based on FUM. As at 31 December 2022.

5. As at FY22. Ranking based on weighted new business premiums.

6. Based on weighted new business premiums as per Thai Life Assurance Association (TLAA). FY22 v FY21 YoY CER growth.

7. Based on APE, PLT +18% YoY CER growth.

7. Active agents are agents who have been selling in 2022; excludes India and African businesses.

8. Including India and Africa.

9. Source: Singapore and Hong Kong (Morningstar), Malaysia (Lipper), Thailand (Association of Investment Management Companies), Korea (Korea Financial Investment Association), India (Association of Mutual Funds in India), Japan (Investment Trusts Association, Japan), Taiwan (Securities Investment Trust & Consulting Association of R.O.C.), Chinese Mainland (Wind), Indonesia (Otoritas Jasa Keuangan), Vietnam (State Securities Commission of Vietnam). Per latest data available.



# Focusing on customer advocacy

## Reach

**18.3m**

No. of customers  
(+3% YoY)

## Leading Asia-based asset manager

**\$221bn**  
of FUM<sup>1</sup>

### Understanding customer needs

**>50%** **>30%**

Policies issued are health & protection plans

New customers are Affluent and Advanced Affluent

#### Focussed customer segmentation



Inclusive & accessible offerings



Innovative product solutions

### Customer delivery

**79%** **31%**

Policies are auto-underwritten

Claims are auto-adjudicated

#### Frictionless & automated customer journeys

**\$9.3bn**

Claims paid<sup>2</sup>

#### Focused on keeping our claims promises

### Customer advocacy

**89%** **46%**

Customer retention

of APE generated by repeat purchases

#### Leading customer experience



Deepening customer relationship



Improved NPS

1. As at 31 December 2022.

2. Claims paid gross of reinsurance.



# Agency is our lifeblood of driving quality growth

**At scale**

> **100k**

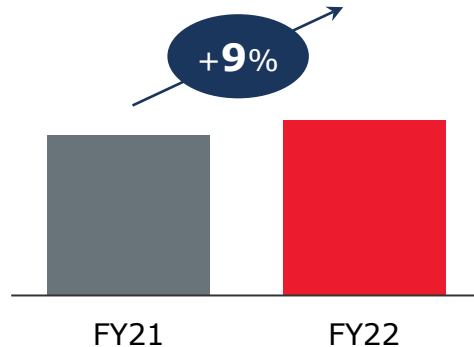
Active agents<sup>1</sup>

**Quality**

> **7k**

MDRTs

**Attracting talent**



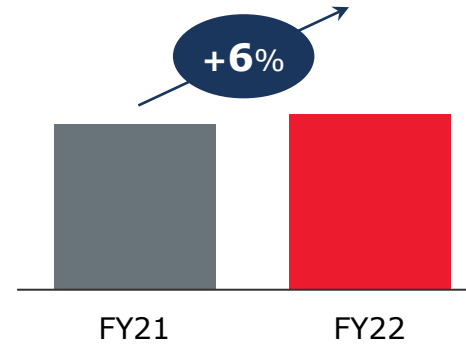
No. of new recruits

**4x**

**PRU**venture

More productive vs standard recruit  
**PRU Signature recruitment program**

**Increasing activity**



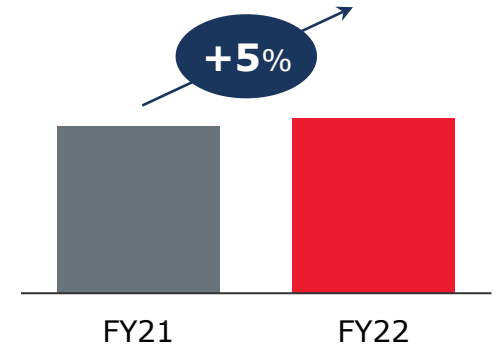
Cases per agent<sup>2</sup>

**30%**

**PRU** leads

Increase in productivity using PRULeads  
**Digitally powered leads generation**

**Increasing productivity**



PRUMDRT qualifiers APE

**50%**

**PRUDENTIAL**  
VERGE

Increase in agent recruitment per leader  
**PRU Signature leaders program**

1. Active agents are agents who have been selling in 2022; excludes India and African businesses.

2. Excluding India.



# Banca provides diversification & scale underpinning resilience

**Strong positioning**

> **190**

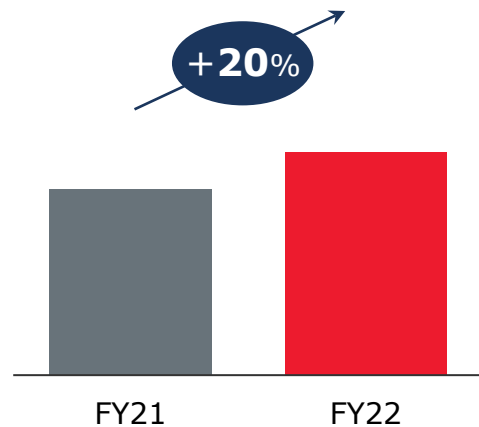
Bank partners

**Reach**

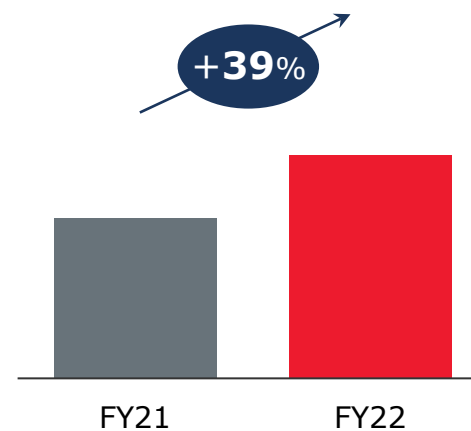
> **27k**

Access to bank branches

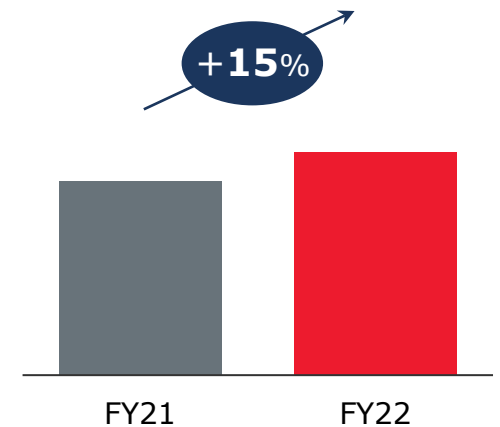
**Increasing scale**



**Increasing quality**



**Growing value**





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**Lilian Ng**

Managing Director, Strategic Business Group



# Chinese Mainland: Unparalleled platform for customer growth



## Structural demand drivers

**\$805<sup>bn</sup>**  
Large health protection gap<sup>1</sup>

**>80%**  
Access to GDP and life GWP

## Operational highlights

**16%**  
GWP growth, 5x industry

**26%**  
APE growth in 2H22 vs PY

**45%**  
Banca NBP growth vs PY

## Product innovation

**New to PRU**  
**25%**  
Growth in APE from New Customer vs PY

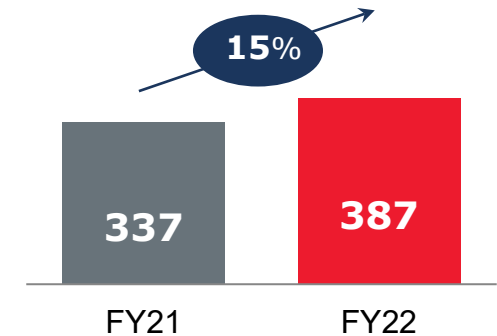
**Share of Wallet**  
**+13<sup>ppts</sup>**  
Increase in APE contribution from HNW customer

## Quality

**>1,000**  
MDRT qualifiers

**>3,000**  
Bancassurance Insurance Specialist

## New business profit, \$m



<b>APE sales</b>	743	884	19%
<b>Margin</b>	45%	44%	(1)ppt
<b>Embedded value (\$bn AER)</b>	3.1	3.3	+5%
<b>IFRS operating profit</b>	329	368	+12%

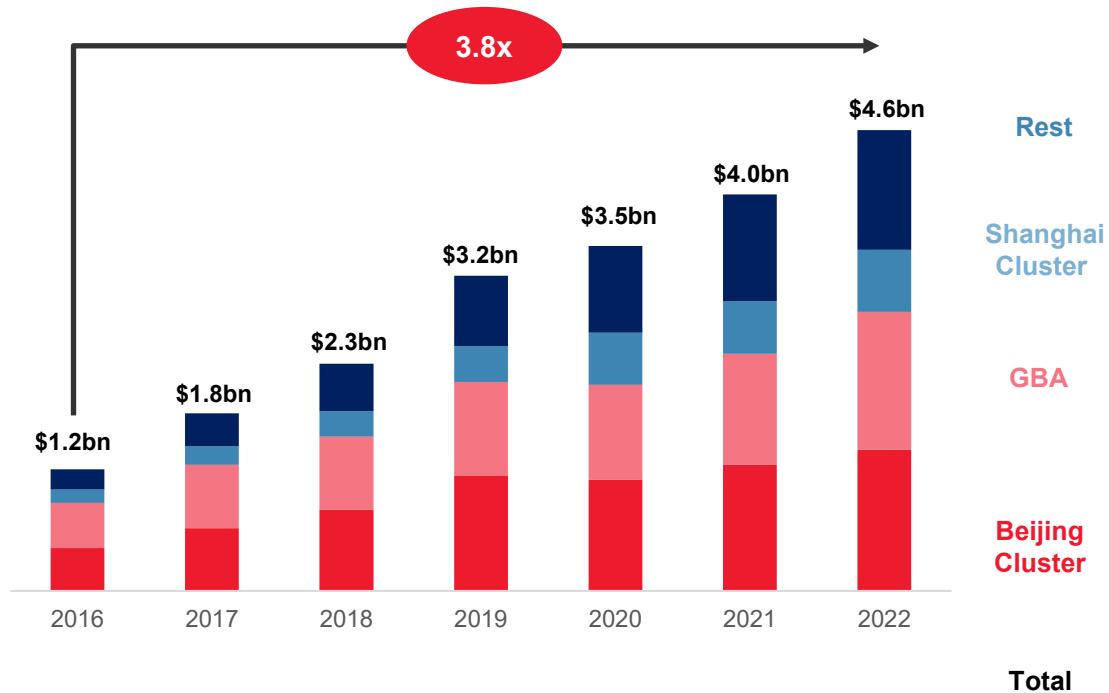
Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.

1. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).



# Chinese Mainland: Our “City Cluster” Model

## Citic-Prudential Life (CPL) GWP, \$bn<sup>1</sup>



**Beijing Cluster** = Beijing + Tianjin + Hebei

**GBA** = Guangdong (include Shenzhen branch), exclude Hong Kong & Macau

1. 100% CPL GWP under constant FY22 exchange rate basis.
2. Based on FY22 data for CPL and Dec-22 YTD data from CBIRC for Chinese Mainland Market.
3. As at Dec-2022.
4. GWP market share represents market share of the cluster.
5. GWP market share is on a total industry basis.
6. Number of Banca Partners does not cast as some bank partners are partners in several clusters.

CPL GWP YoY	GWP Mix % <sup>2</sup>		CPL GWP Market Share %		CPL Agency Channel <sup>3</sup>	CPL Banca Channel <sup>3</sup>	
(FY21-FY22)	CPL	Market	FY21	FY22	# of Agents (,000)	# of Partners <sup>6</sup>	# of Outlets
12%	26%	52%	0.44% <sup>4</sup>	0.48% <sup>4</sup>	5	10	3,292
18%	13%	23%	0.51% <sup>4</sup>	0.57% <sup>4</sup>	1	27	1,006
25%	30%	13%	1.91% <sup>4</sup>	2.32% <sup>4</sup>	6	31	1,469
12%	31%	12%	2.25% <sup>4</sup>	2.38% <sup>4</sup>	3	22	920
16%	100%	100%	0.86% <sup>5</sup>	0.97% <sup>5</sup>	15	59	6,687

**Shanghai Cluster** = Jiangsu + Zhejiang + Shanghai + Anhui

**Rest** = Rest of Chinese Mainland (not including Beijing Cluster, GBA and Shanghai Cluster)



# Hong Kong: Resilient platform to serve customers



## Structural demand drivers

**Macau license** obtained;  
GBA footprint completed

Intact demand drivers for  
**MCV** customers

**\$23**bn

Large health  
protection gap<sup>1</sup>

## Operational highlights

**7.4%**

Market share<sup>2</sup>,  
+2.0ppt YoY

**57%**

HoH Agency APE  
growth in H2 22

**24%**

Banca new H&P  
policies mix

## Product innovation

**New to PRU**

**18%**

Penetration from  
young segment  
– APE mix

**Share of Wallet**

**+5**ppts

Increase in APE  
contribution from  
HNW customer

**Market Leading**

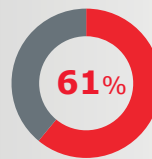
**#1**

in QDAP –  
retirement segment

## Quality

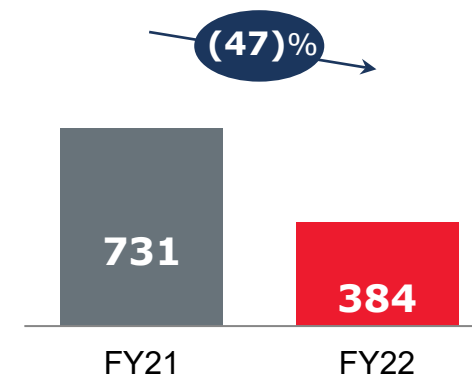
**>97%**

Strong customer  
retention ratio



High H&P mix in NBP

## New business profit, \$m



<b>APE sales</b>	546	522	(4)%
<b>Margin</b>	134%	74%	(60)ppt
<b>Embedded value (\$bn AER)</b>	21.5	16.6	(23)%
<b>IFRS operating profit</b>	969	1,036	+7%

Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.

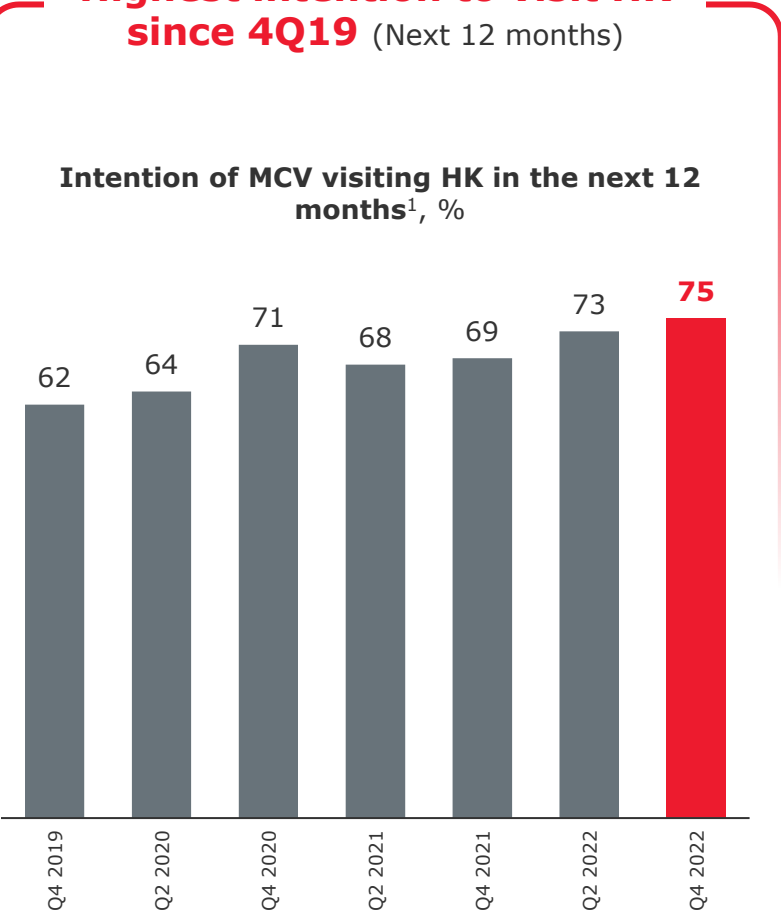
1. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).

2. Market share for FY22; +2.0ppts vs the prior year.

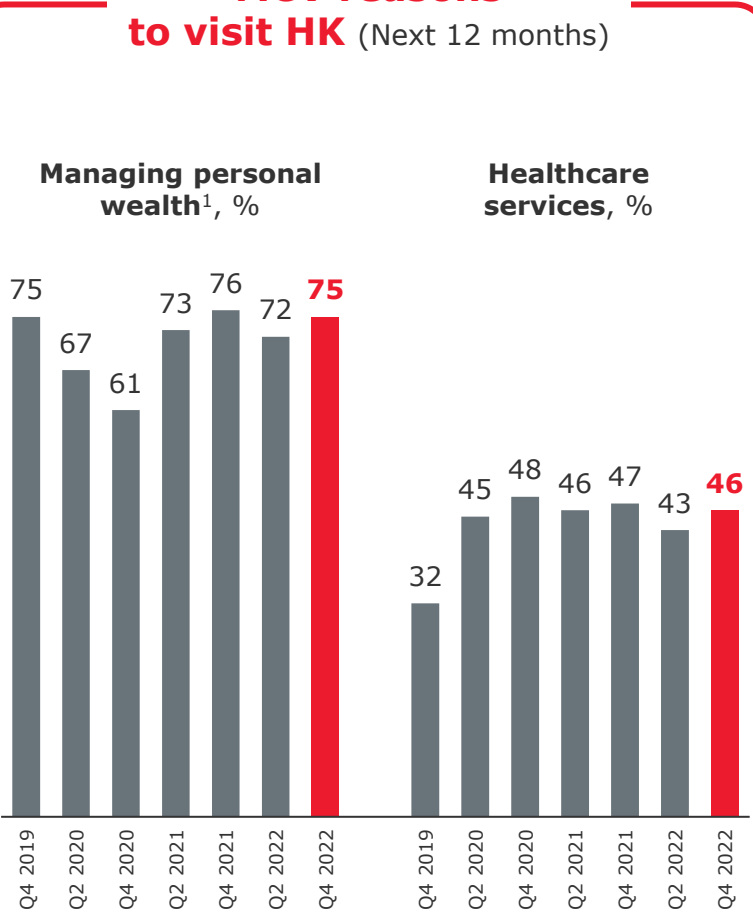


# Hong Kong: Intact demand drivers for Chinese Mainland customers

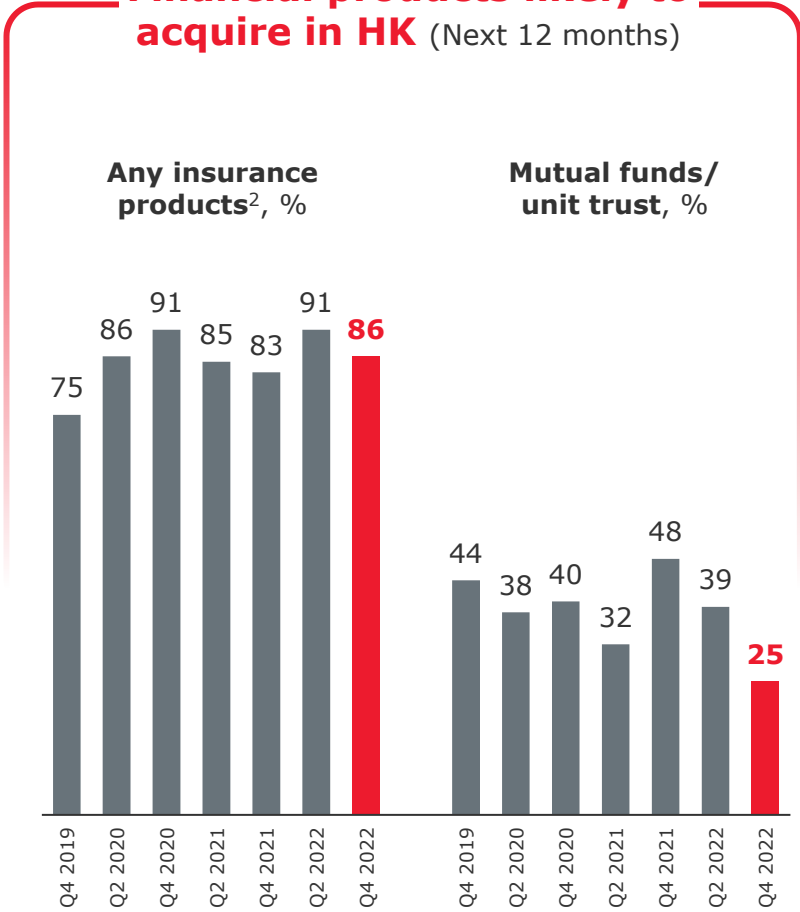
## Highest intention to visit HK since 4Q19 (Next 12 months)



## MCV reasons to visit HK (Next 12 months)



## Financial products likely to acquire in HK (Next 12 months)

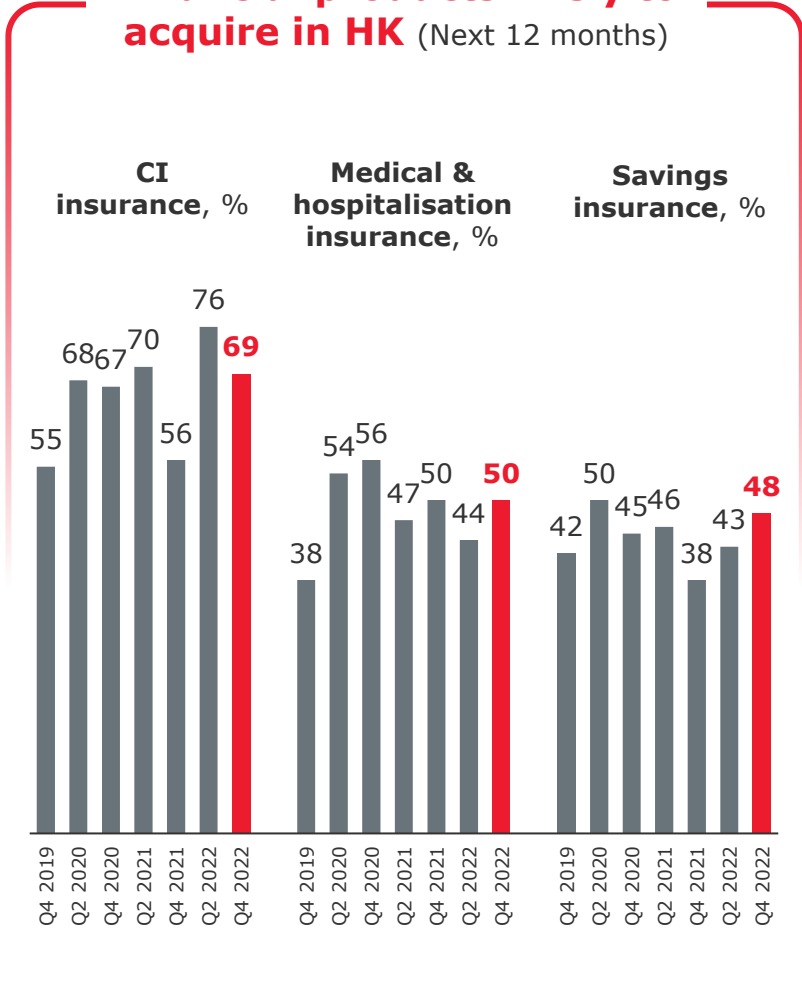


Note: Based on our 4Q 2022 Chinese Mainland Sentiment Tracker conducted through an online survey. Survey results are based on sample size of 452.  
1. Managing personal wealth includes meeting with financial consultant/ insurance agent, purchasing savings, investment or insurance products.  
2. Any insurance products refers to insurance with coverage in the event of death, CI, Medical & hospitalization insurance and savings insurance.

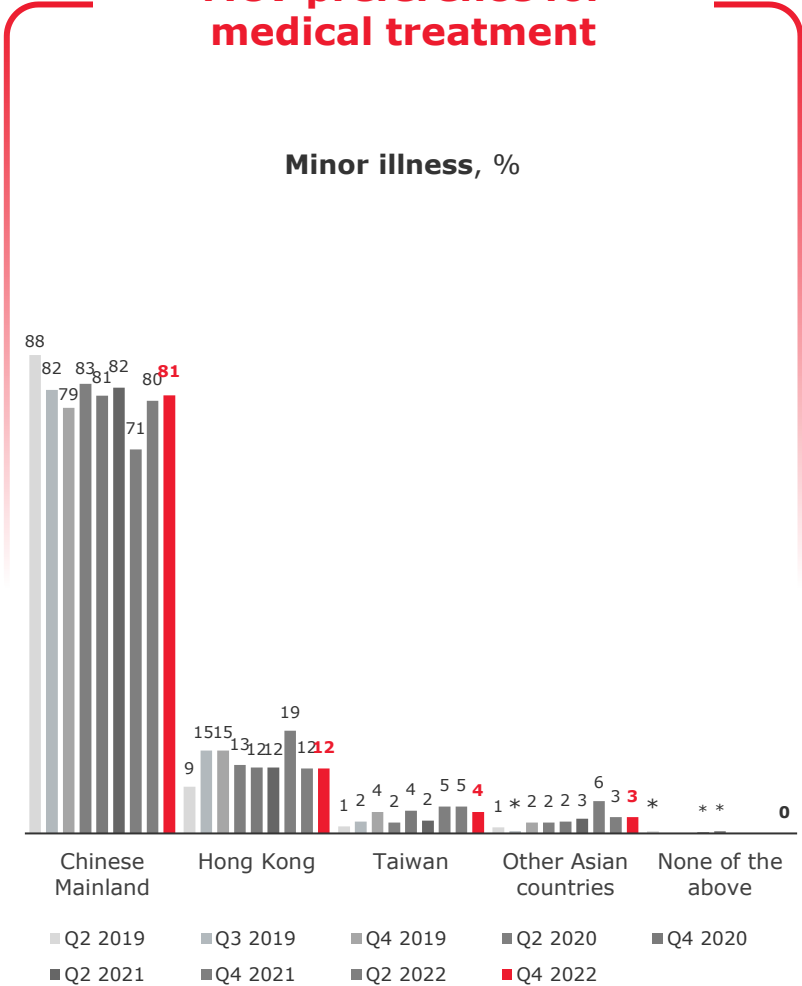


# Hong Kong: Intact demand drivers for Chinese Mainland customers

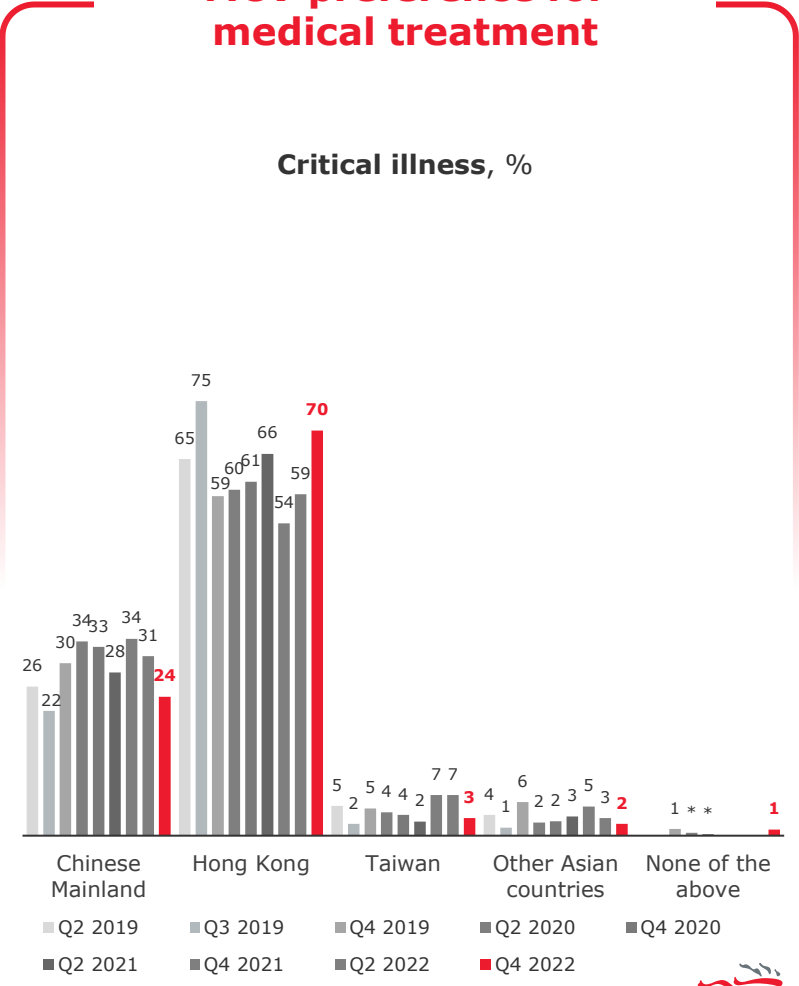
## Financial products likely to acquire in HK (Next 12 months)



## MCV preference for medical treatment



## MCV preference for medical treatment





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**Solmaz Altin**

Managing Director, Strategic Business Group



# Indonesia: Regained market leadership, solid growth expected



## Structural demand drivers

**\$82bn**

Large health protection gap<sup>1</sup>

**1/3**

of ASEAN's expected economic growth in 2021-2026

## Operational highlights

**#1**

Regained #1 market share overall & maintained #1 in Agency<sup>2</sup>

**30%**

HoH APE growth in 2H22

## Product innovation

**1<sup>st</sup> in market** standalone Syariah CI product<sup>3</sup>

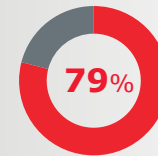
(PRUSolusi Kondisi Kritis Syariah)

First to set up **standalone Syariah life** insurance entity

## Quality

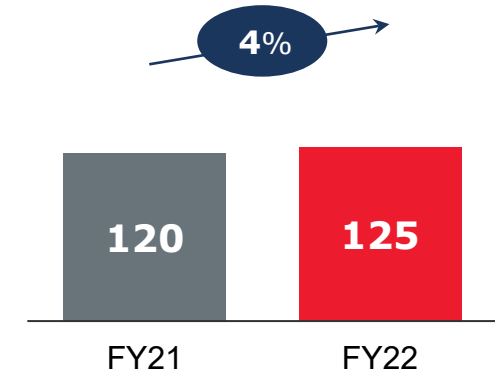
**#1**

980 MDRT members<sup>4</sup>



High H&P mix in NBP

## New business profit, \$m



<b>APE sales</b>	243	247	2%
<b>Margin</b>	49%	51%	+2ppt
<b>Embedded value (\$bn AER)</b>	2.2	1.8	(18)%
<b>IFRS operating profit</b>	429	343	(20)%

Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.

1. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).

2. Market share based on weighted new business premiums in FY22.

3. With yearly renewable term.

4. As per MDRT statistics published on 1 July 2022.



# Malaysia: Premium franchise, secular growth drivers intact



## Structural demand drivers

**\$47** bn

Large health protection gap<sup>1</sup>

**>60%**

of Malaysian population is Muslim<sup>2</sup>

## Operational highlights

**#1**

Takaful market leadership<sup>3</sup>

**#1**

Banca APE Conventional

**15%**

HoH APE growth in 2H22

## Product innovation

**BSN Takaful Sakinah**

H&P product launched in banca channel

**PRUFirst**

Best-in-class Medical booster

## Quality

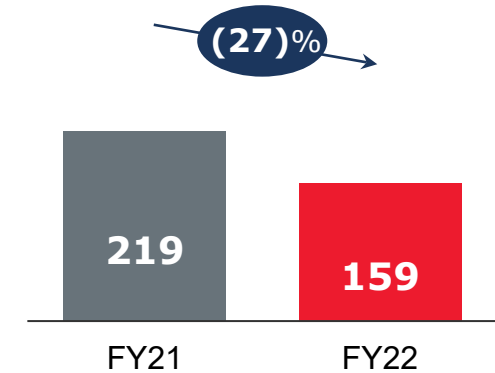
**Most Innovative Insurance Brand**

Global Brands Awards 2022



High H&P mix in NBP

## New business profit, \$m



<b>APE sales</b>	434	359	(17)%
<b>Margin</b>	50%	44%	(6)ppt
<b>Embedded value (\$bn AER)</b>	3.8	3.7	(4)%
<b>IFRS operating profit</b>	330	364	+10%

Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.

1. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).

2. Source: World Population Review – Country Rankings – Muslim population by country.

3. Market share based on annualized contribution equivalent for FY22.



# Reinforced leadership in Syariah and Takaful

## Building on our leadership in Syariah & Takaful



### Broadening access to new customers

**240m**  
Muslims in SE Asia

**Favourable demographics**

**#1**

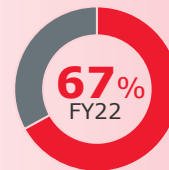
**Malaysia Takaful**  
22% market share<sup>2</sup>  
19k agents; 0%  
**Indonesia Syariah**  
32% market share<sup>2</sup>  
169k agents; +18%

**Leading position**



### Enhancing quality

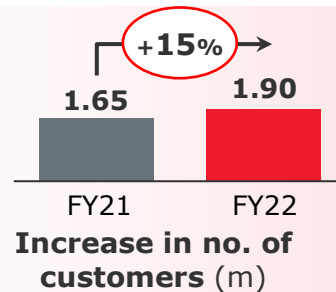
**BSN Sakinah**  
H&P product launched in banca channel



Takaful H&P APE mix



### Driving increased productivity

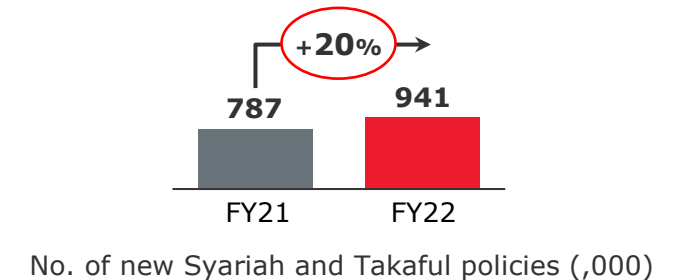
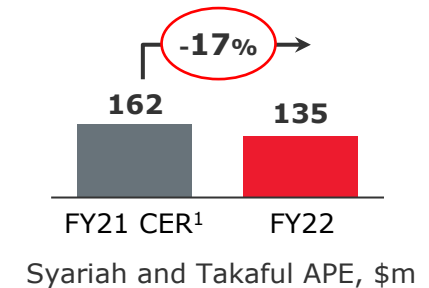


**pulse**  
by Prudential

Bite-size low-cost digital products & services

**Providing affordable & accessible healthcare**

### Covid restrictions & repricing actions<sup>3</sup> impacting sales



1. Growth rates on a constant exchange rate (CER) basis.  
2. As at 31 December 2022.  
3. For Malaysia Takaful.



# Philippines: Strong positioning supports continued momentum



## Structural demand drivers

**\$32bn**

Large health protection gap<sup>1</sup>

**1.5%**

Life insurance penetration<sup>2</sup>

## Operational highlights

**#1**

Market share overall & in agency<sup>3</sup>

**16%**

Growth in active agents

**14%**

Growth in case count

## Product innovation

PRUHealth Fam Love

**1<sup>st</sup>** in market

CI Protection Plan covering up to 4 family members in 1 policy

Digital partnerships



## Quality

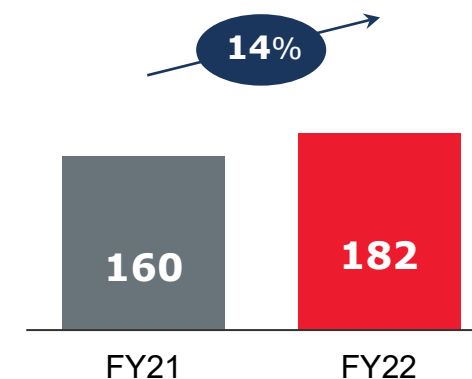
**International Insurer of the year**

Insurance Asia Awards for 2nd consecutive year

**83%**

Strong customer retention ratio

**APE sales, \$m**



**IFRS operating profit**

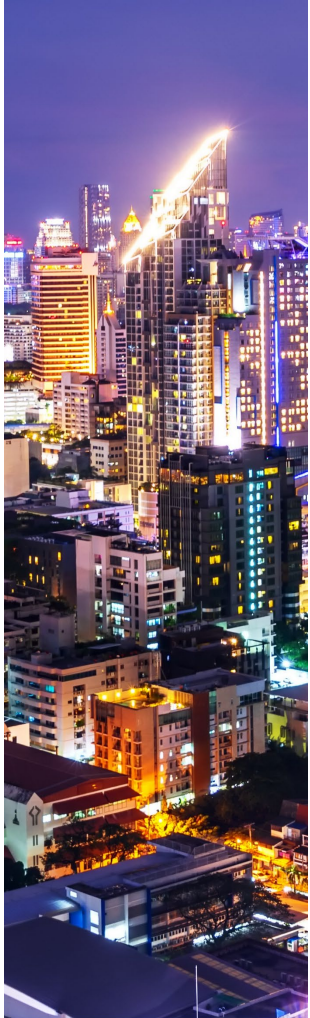
100      112      +12%

Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.  
 1. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).  
 2. Swiss Re Institute; sigma No 4/2022 – insurance penetration (premiums as a percentage of GDP).

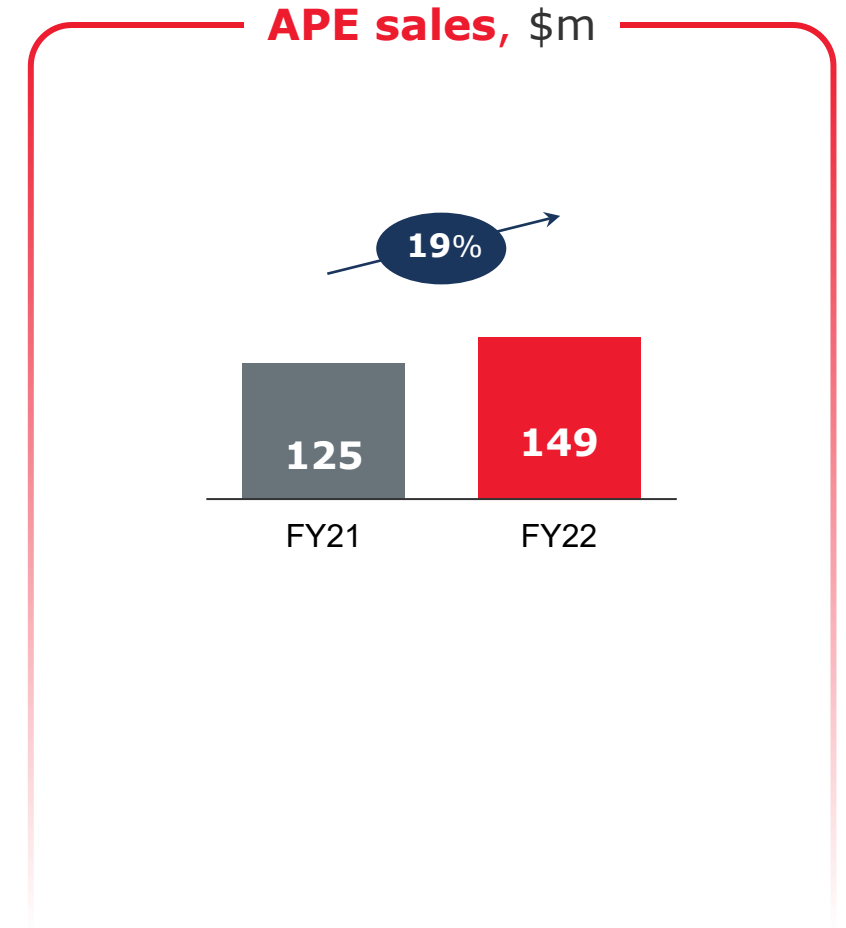
3. Market share based on weighted new business premiums for the nine months ended September 2022.



# Africa: Strong resilient businesses with significant potential



<b>Structural demand drivers</b>	<b>30%</b> Low insurance penetration	<b>35%</b> Out of pocket healthcare expenditure
<b>Operational highlights</b>	<b>Top 5</b> in 5 markets. #1 in Uganda & Zambia	<b>In 6</b> markets, partnered with top 3 banks
<b>Innovation</b>	Prudential Uganda named " <b>Most innovative insurer</b> " 2 <sup>nd</sup> time in a row by regulator	<b>In 3</b> markets, launched end-to-end digital products
<b>Quality</b>	<b>+22%</b> Growth in H&P APE sales	<b>99%</b> High regular premium mix



Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.





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**Dennis Tan**

Managing Director, Strategic Business Group



# Singapore: Strong positioning supports continued momentum



## Structural demand drivers

**\$23**bn

Large health protection gap<sup>1</sup>

**+8%**

Growing wealth per adult (CAGR 2016-21)

## Operational highlights

**+23%**

Increase in MDRT qualifiers

**+30%**

Growth in HNW APE

## Innovation

**SGFindex**

One Financial View across SG in PRUaccess

**76%**

Policies are auto-underwritten

## Quality

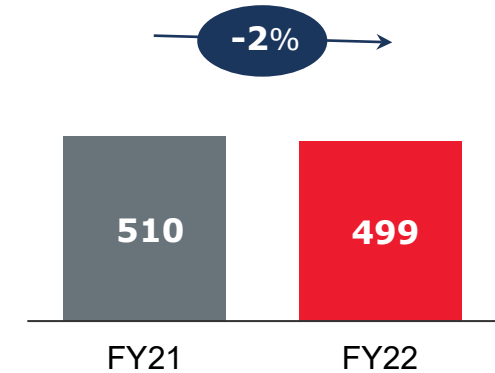
**+8%**

Growth in H&P (Individual) APE

**96%**

High customer retention ratio

## New business profit, \$m



<b>APE sales</b>	724	770	+6%
<b>Margin</b>	70%	65%	(5)ppt
<b>Embedded value (\$bn AER)</b>	7.7	6.8	(12)%
<b>IFRS operating profit</b>	646	678	+5%

Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.  
 1. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).



# Thailand: Strong progress



## Structural demand drivers

**2<sup>nd</sup>**

Largest economy in ASEAN

**3<sub>x</sub>**

HNW & affluent individuals in next 10 years

## Operational highlights

**+17%**

Increase in banca APE

**3<sub>x</sub>**

YoY growth in Health reimbursement & WL APE

## Innovation

**3<sub>x</sub>**

Growth in Digital APE

**#1**

Customer experience excellence in Thailand

## Quality

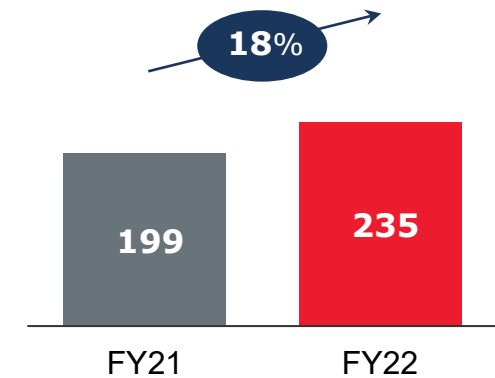
**+23%**

Growth in H&P APE sales<sup>1</sup>

**94%**

High regular premium mix

## APE sales, \$m



## IFRS operating profit

215      266      +24%



# Vietnam: Well positioned to capture urban opportunities



## Structural demand drivers

**\$36**bn

Large health protection gap<sup>1</sup>

**~2x**

Growth in middle class (2020-30E)

## Operational highlights

**+24%**

Increase in APE per agent

**+26%**

Increase in scale (growth in banca APE)

## Innovation

**15%**

APE facilitated by PRULeads

**>25k**

Agents adopted PRUForce

## Quality

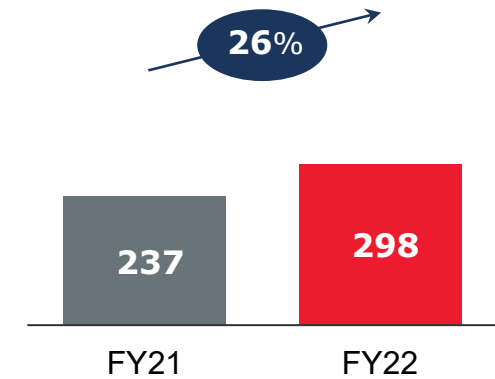
**+21%**

Growth in H&P APE sales

**97%**

High regular premium mix

## APE sales, \$m



## IFRS operating profit

310      327      +5%

Note: Growth rates disclosed are on a constant exchange rate basis unless stated otherwise. AER: Actual exchange rate basis.  
 1. Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap as defined by Swiss Re Institute (financial stress caused by health spending and incidence of people not seeking treatment due to affordability).



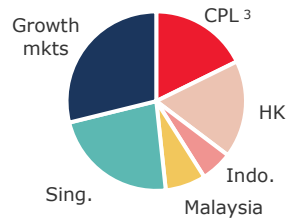
# CFO appendix



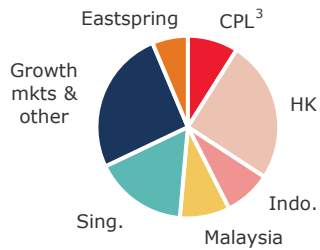
# Growth and resilience

## Financial performance by segment

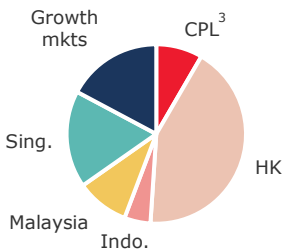
### New Business Profit, FY22



### Adjusted IFRS Operating Profit, FY22



### EEV SHF LT Business, 31 December 2022¹



\$m	New Business Profit		Adjusted IFRS Operating Profit		EEV SHF Long-term business¹
	FY22	%YoY²	FY22	%YoY²	31-Dec-22
<b>CPL³</b>	387	15	368	12	3,259
<b>Hong Kong</b>	384	(47)	1,036	7	16,576
<b>Indonesia</b>	125	4	343	(20)	1,833
<b>Malaysia</b>	159	(27)	364	10	3,695
<b>Singapore</b>	499	(2)	678	5	6,806
<b>Growth markets &amp; other⁴</b>	630	20	1,057	20	6,688
<b>Eastspring</b>	n/a	n/a	260	(13)	n/a
<b>Total</b>	<b>2,184</b>	<b>(11)</b>	<b>4,106</b>	<b>6</b>	<b>38,857</b>

1. Excluding goodwill.

2. Constant exchange rate basis.

3. CITIC Prudential Life (CPL). CPL is included at Prudential's 50 per cent interest in the joint venture.

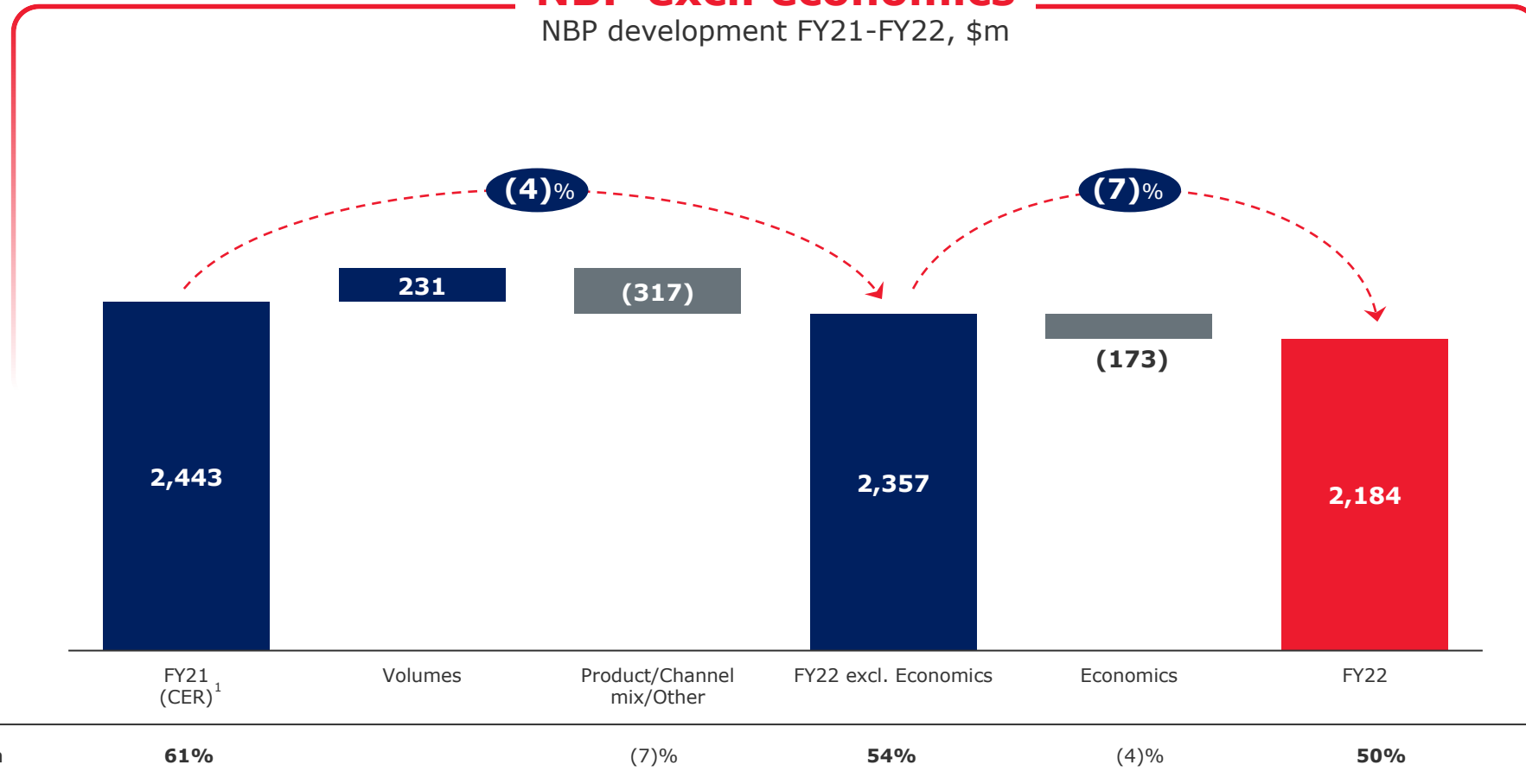
4. Adjusted operating profit for growth markets and other includes other items of \$211 million (2021: \$217 million on an actual exchange rate basis and \$208 million on a constant exchange rate basis) which in 2022 comprised largely the impact of the adoption of the HK RBC.



# \$2.2bn NBP added, impacted by economics

## NBP excl. economics

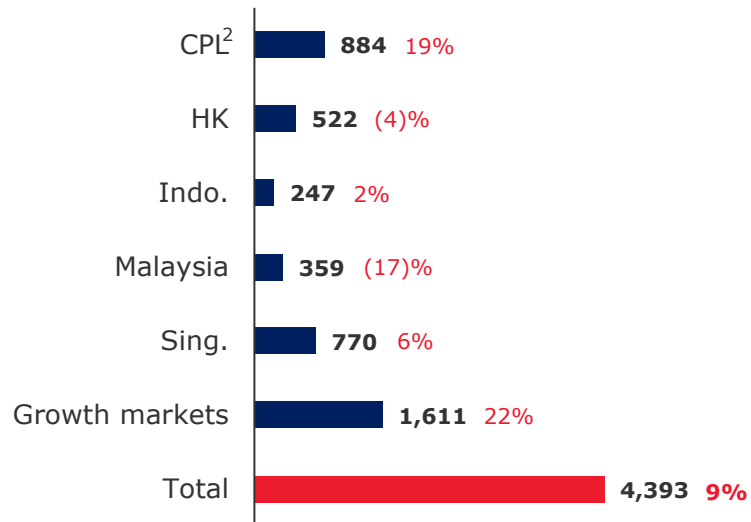
NBP development FY21-FY22, \$m



# Diversified and resilient segment NBP performance

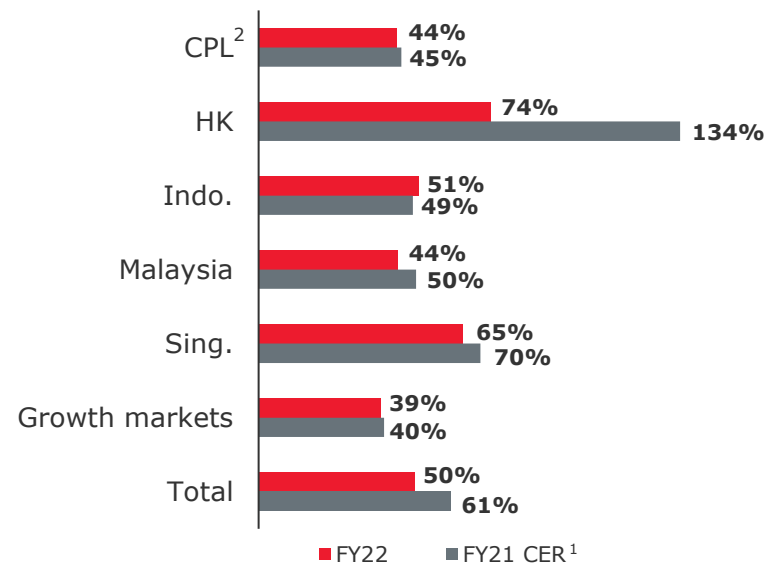
## Diversified

APE, FY22 \$m, % Growth YoY (CER<sup>1</sup>)



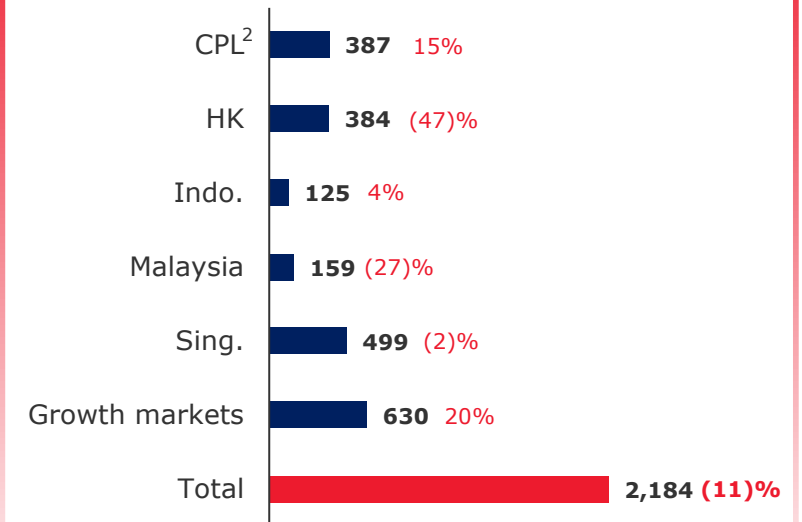
## Mix & economic effects

NBP margin (NBP/APE) FY22 vs FY21<sup>1</sup>



## Resilient

NBP, \$m, % Growth YoY (CER<sup>1</sup>)



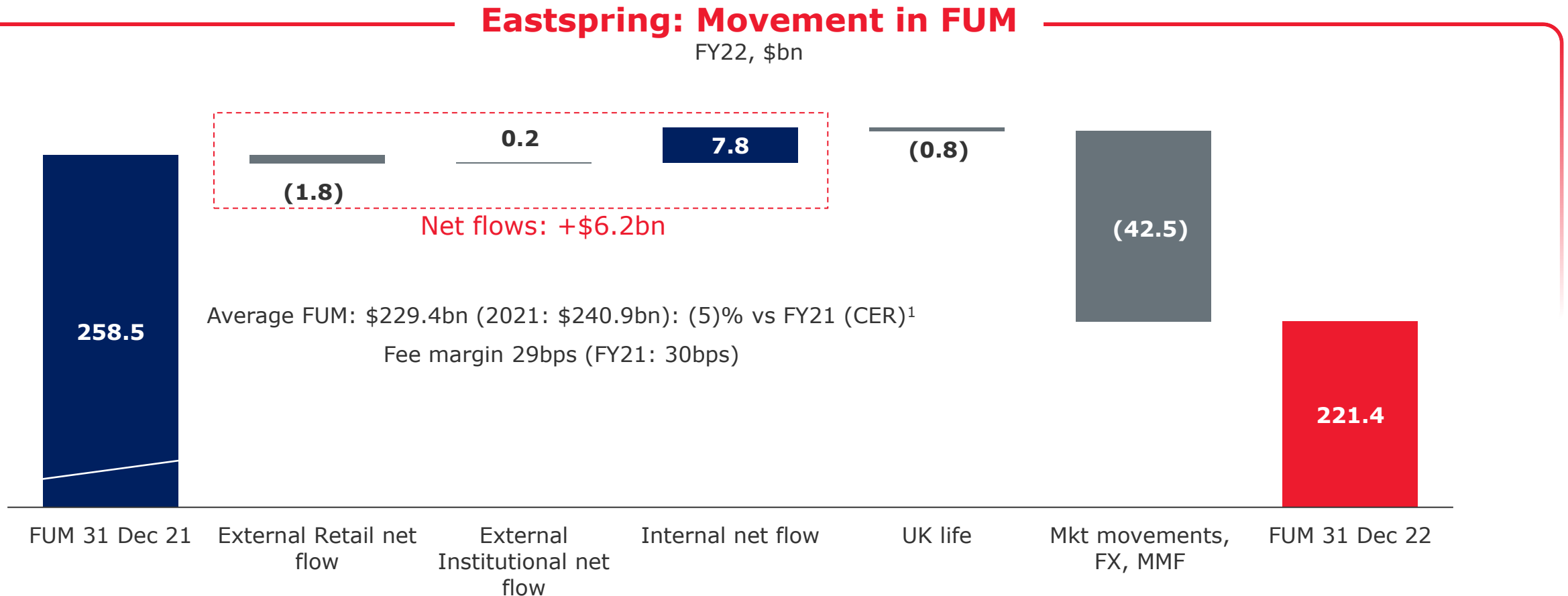
**NBP: \$2.2bn**  
(FY21: \$2.4bn<sup>1</sup>)

1. Constant exchange rate basis.

2. CITIC Prudential Life (CPL). New business in CPL is included at Prudential's 50 per cent interest in the joint venture.



# Eastspring: Positive net inflows in challenging environment



- Operating profit (13)% YoY reflecting lower average FuM & MtM losses on shareholder investments including seed capital investments
- Cost/income ratio broadly stable at 55% (FY21: 54%)



# Quality & resilience: Actively managing inflation risk

## Considerations

- Product
- Pricing
- Persistency
- People

## Impact on business

- Adverse economic conditions & asset value volatility
- Lower consumer disposable income
- Lapse risk
- Medical inflation, salaries

## Mitigants

- Asset-liability matching, prudent asset allocation, strong participating funds
- Diverse product range with many price points
- Quality sales process, product design, protection focus
- Regular re-pricing, cost discipline, agency model



# Asset portfolio

## Breakdown of invested assets<sup>1</sup>

at 31 December 2022 \$bn

	Par funds	Unit linked	Shareholder-backed <sup>2</sup>	Total
<b>Debt</b>	<b>49.0</b>	<b>5.0</b>	<b>23.0</b>	<b>77.0</b>
Direct equities	13.0	11.4	2.2	26.6
Collective investment schemes <sup>3</sup>	19.0	6.8	5.0	30.8
Mortgage	0.0	0.0	0.1	0.1
Other loans	2.0	0.0	0.4	2.4
Other <sup>4</sup>	1.8	0.4	2.9	5.1
<b>Total</b>	<b>84.8</b>	<b>23.6</b>	<b>33.6</b>	<b>142.0</b>

## Shareholder debt portfolio

at 31 December 2022

	Holding by issuer				
	Portfolio \$bn	No. Issuers <sup>5</sup>	Av. \$m	Max \$m	<BBB- <sup>6</sup>
<b>Sovereign debt</b>	10.5	82	128.0	2,397.0	12.1%
<b>Other debt</b>	12.5 <sup>7</sup>	1,379	9.1	248.2	7.0%
	<b>23.0</b>				<b>19.1%</b>
<b>Investment grade</b>	10.9	997	10.9	248.2	n/a
<b>High Yield</b>	1.6	461	3.5	169.8	7.0%
	<b>12.5</b>				<b>7.0%</b>

Note: invested assets valued on an IFRS basis, therefore exclude the assets of joint venture operations.

1. Totals may not cast as a result of rounding.

2. Includes shareholder exposure in the Group's asset management businesses.

3. Underlying assets of collective investment schemes comprise a mix of bond, equity, liquidity, property and other funds.

4. Other financial investments comprise deposits, derivative assets and other investments.

5. Presented on issuer group basis.

6. Based on middle rating from Standard and Poor's, Moody's and Fitch. If unavailable, local external rating agencies ratings and then internal ratings have been used.

7. Includes corporate bonds \$11.5bn, other government debt \$0.8bn, ABS \$0.2bn.

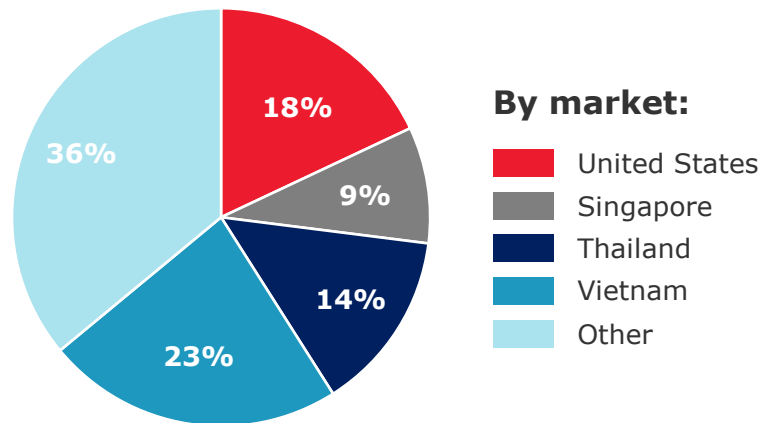


# Shareholder-backed debt exposures

## By geography<sup>1</sup>

at 31 December 2022

### Sovereign debt

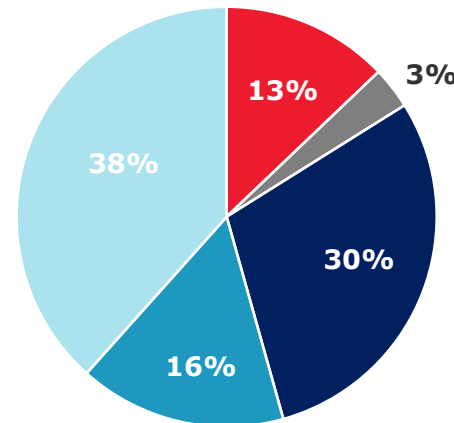


Total \$10.5bn

## By credit rating<sup>1,2</sup>

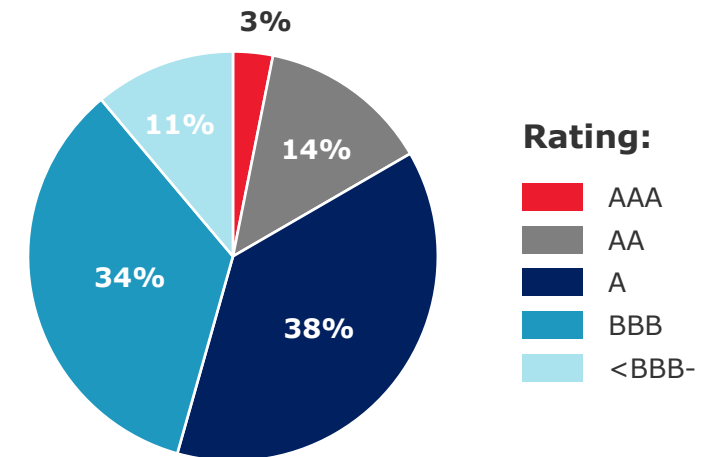
at 31 December 2022

### Other government bonds



Total \$0.8bn

### Corporate bonds



Total \$11.5bn

Note: invested assets valued on an IFRS basis, therefore exclude the assets of joint venture operations.

1. Totals may not cast as a result of rounding.

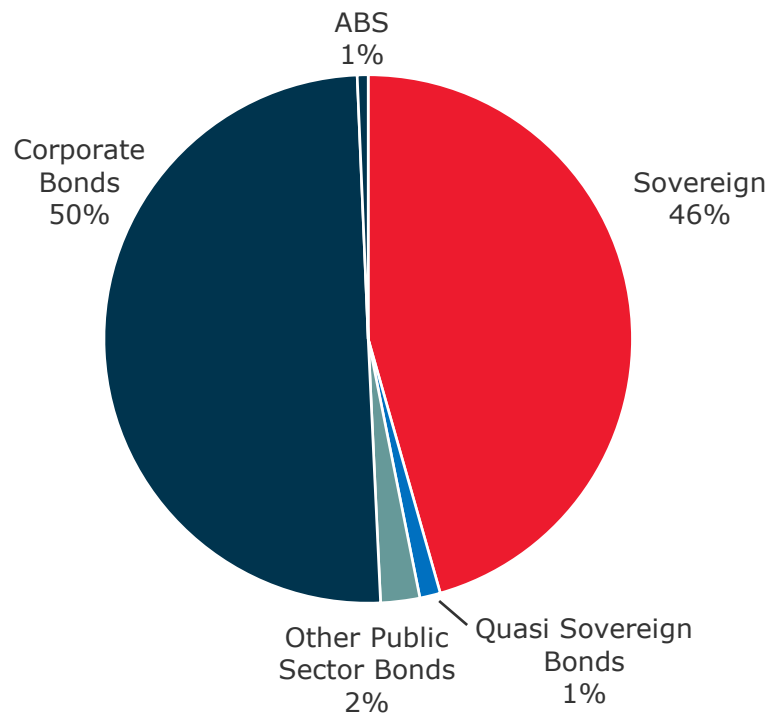
2. Based on middle rating from Standard and Poor's, Moody's and Fitch. If unavailable, local external rating agencies ratings and then internal ratings have been used.



# Shareholder-backed debt exposures

## By asset type<sup>1</sup>

at 31 December 2022

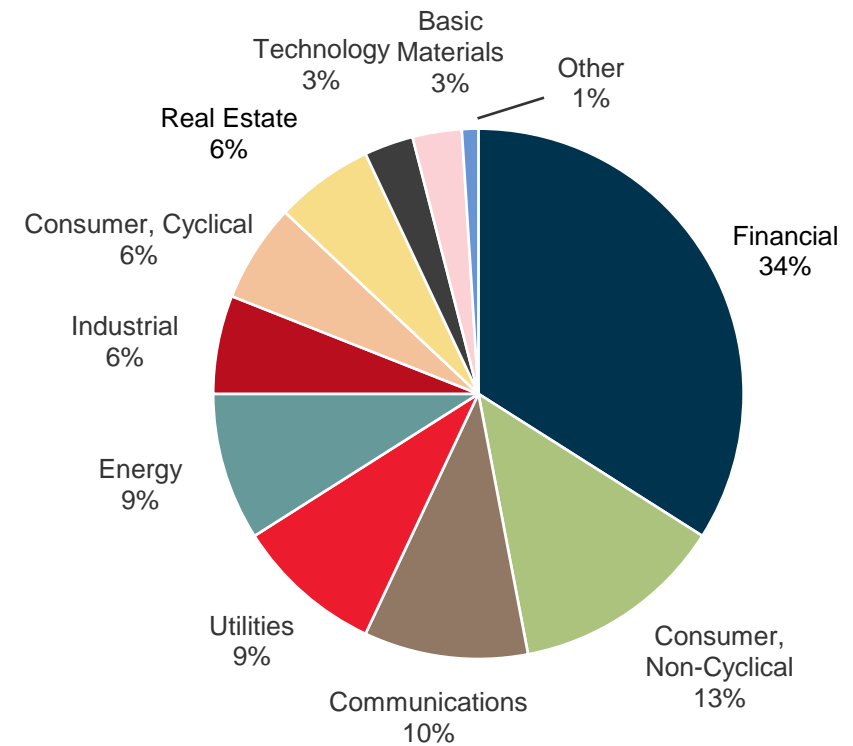


**Total \$23.0bn**

## By sector<sup>1,2</sup>

at 31 December 2022

### Corporate debt exposures



**Total \$11.5bn**

Note: invested assets valued on an IFRS basis, therefore exclude the assets of joint venture operations.

1. Totals may not cast as a result of rounding.

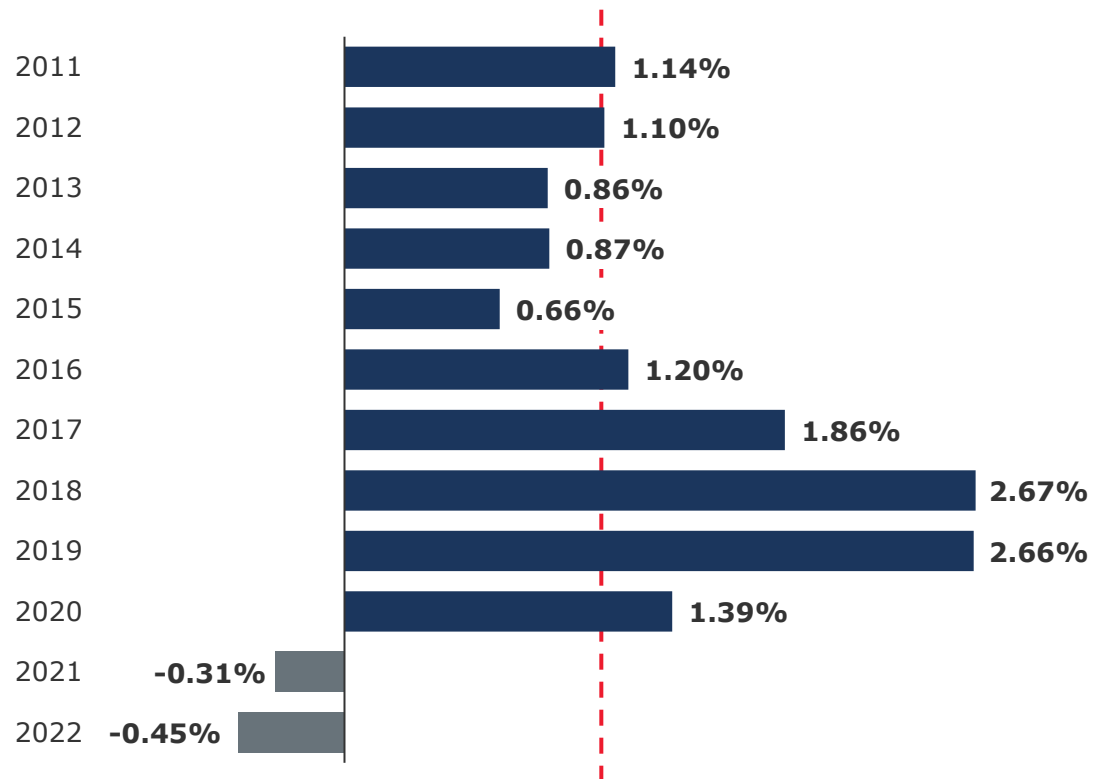
2. Primary sources of segmentation: Bloomberg Sector, Bloomberg Group and Merrill Lynch.



# History of materially positive operating and economic variances

## Operating experience & assumption changes<sup>1</sup>

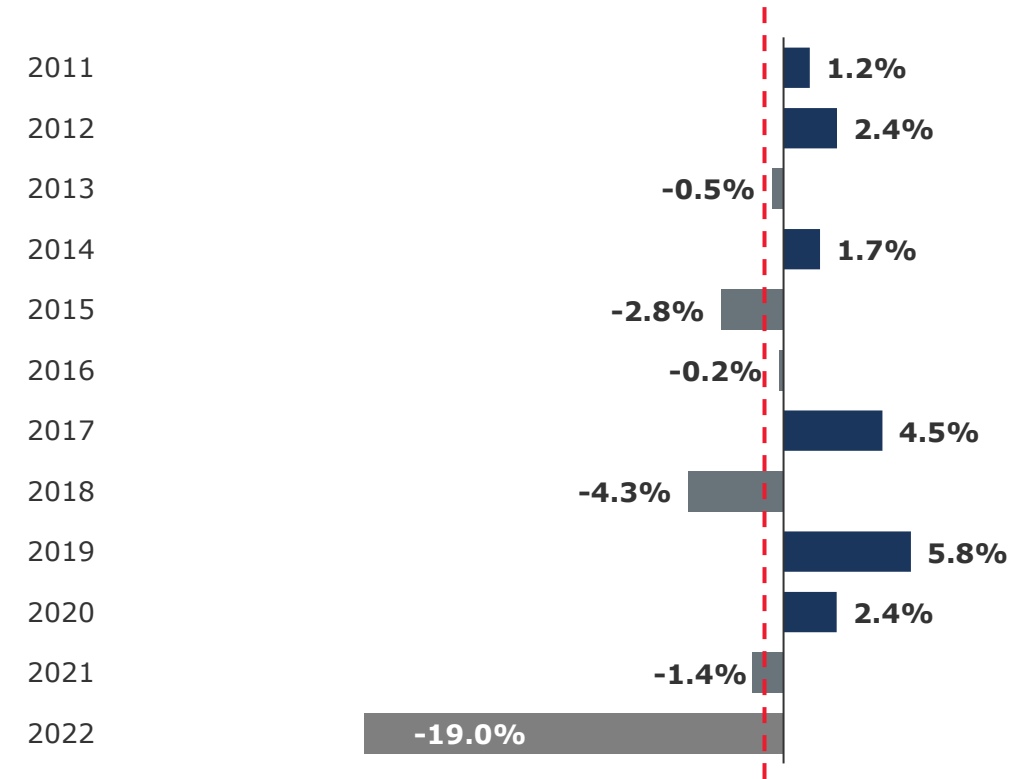
as % of opening EV



Average: 1.1%

## Economic experience<sup>2</sup>

as % of opening EV



Average: (0.9)%

1. Calculated on opening EV for long-term business for continuing operations (excluding goodwill).

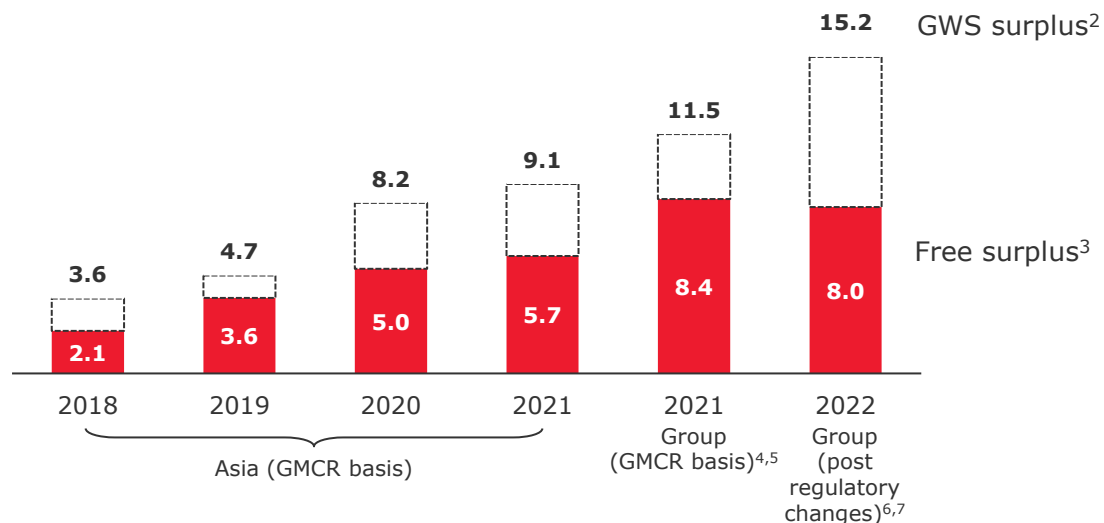
2. Includes short-term fluctuations in investment returns and the effect of changes in economic assumptions. Calculated on opening EV for long-term business for continuing operations (excluding goodwill).



# Free surplus represents shareholder capital available for investment

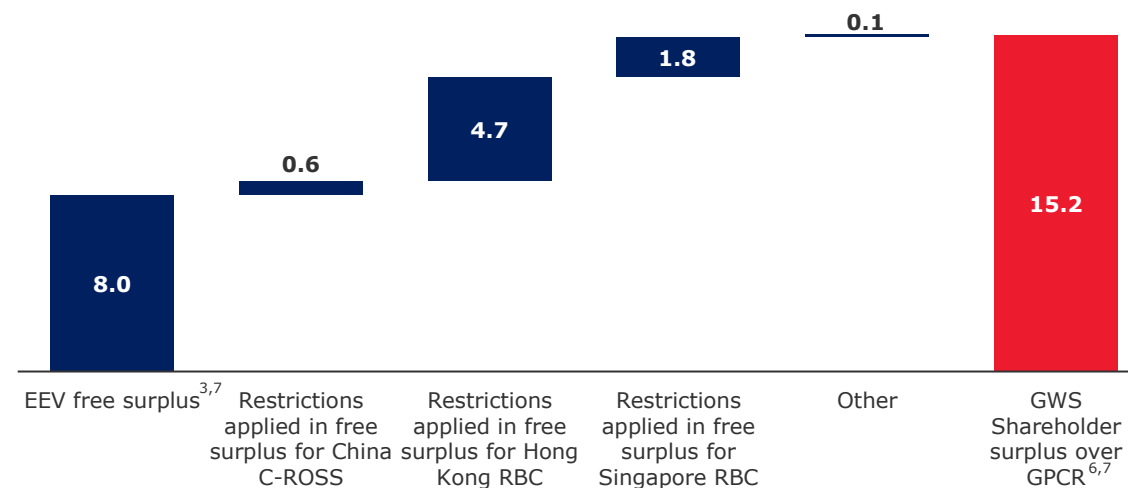
## Free surplus less impacted by recent regulatory changes than GWS<sup>1</sup>

GWS/LCSM shareholder & EEV free surplus, 2018-2022 \$bn



## Reconciliation of EEV free surplus<sup>3</sup> to GWS<sup>1</sup> surplus

On a GPCR basis 31 December 2022, \$bn



1. Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).

2. GWS surplus vs GMCR from 2018-2021, vs GPCR from 2022.

3. Excluding distribution rights and other intangibles.

4. Proforma for \$1.7bn debt redemption in January 2022.

5. Before allowing for the second 2021 interim dividend.

6. Before allowing for the second 2022 interim dividend.

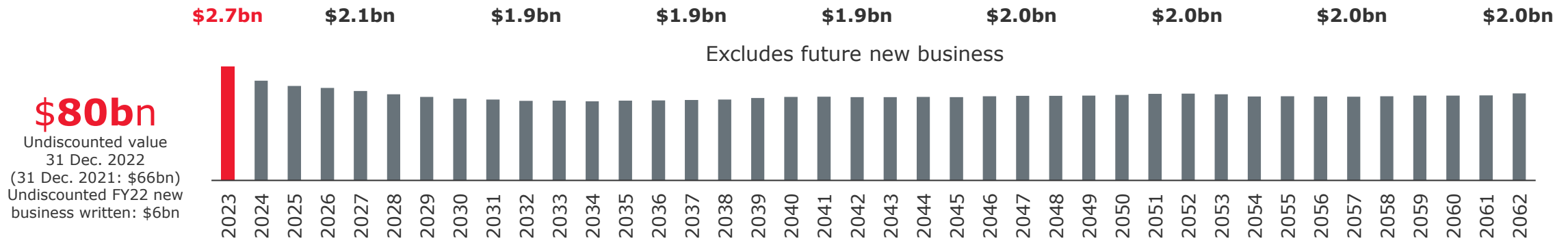
7. Proforma for \$0.4bn debt redemption in January 2023.



# Building high quality, growing capital generation

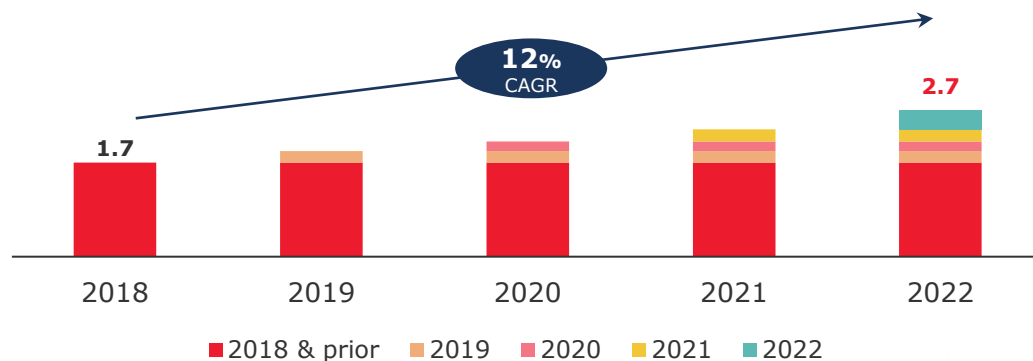
## Highly predictable in-force capital generation

Expected free surplus generation from in-force business by year, 2023-2062, 31 December 2022, \$bn



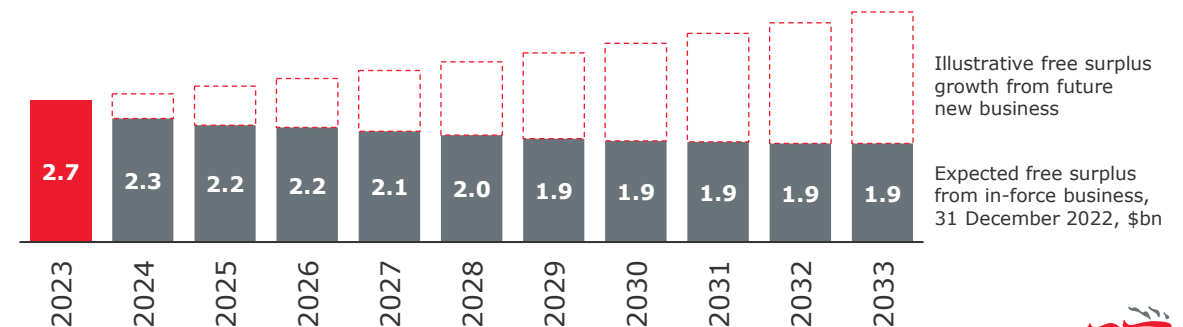
## New business creates compounding growth

Development of expected 2023 free surplus generation by cohort, FY18-FY22 \$bn



## New business creates compounding growth

Illustrative growth in free surplus generation from future new business, \$bn



# Impact of regulatory changes measured as at 1 January 2022

1 January 2022, \$bn	Impact of Hong Kong RBC and C-ROSS II <sup>1</sup>	
<b>GWS<sup>2</sup></b>		
GWS shareholder capital surplus over GMCR	+9.3	Increase in capital resources as prudence removed from liabilities and capital requirements increase as a result of risk-based approach leading to net positive impact on surplus and coverage ratio.
GWS shareholder coverage ratio over GMCR	+137ppt	
<b>EEV Shareholder's Equity</b>	<b>0.2</b>	
Value in force	(4.0)	An increase in the EEV net worth (sum of free surplus and required capital) by \$4.2 billion, reflecting the release of prudent regulatory margins previously included in liabilities. And a reduction in VIF.
Free surplus	1.4	
Required capital	2.8	
<b>IFRS Shareholder's Equity</b>	<b>0.9</b>	
Operating (non-recurring)	0.2	More limited impact compared to EEV Net Worth because of the application of minimum floors when determining IFRS liabilities.
Non-Operating (non-recurring)	0.7	

1. No impact of C-ROSS Phase II on EEV and IFRS. Figures have been adjusted for casting purposes.

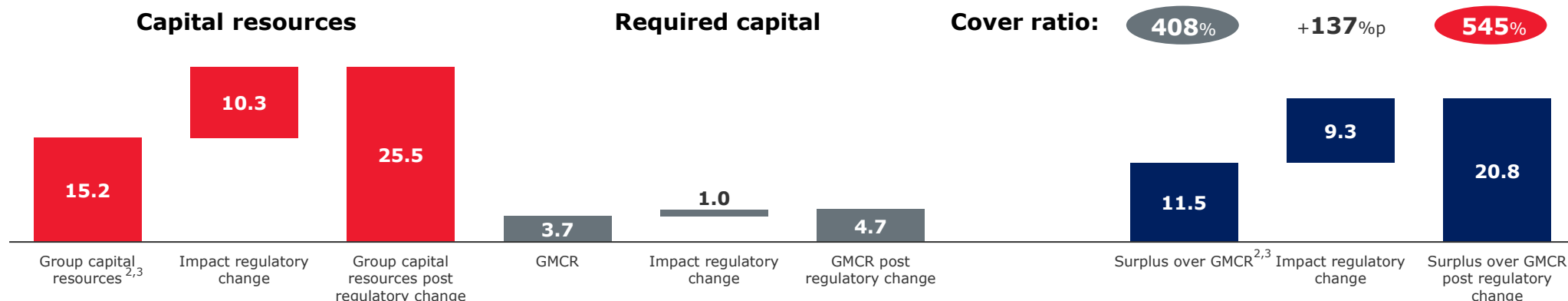
2. Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).



# Impact of regulatory change on GWS position 31 December 2021<sup>1</sup>

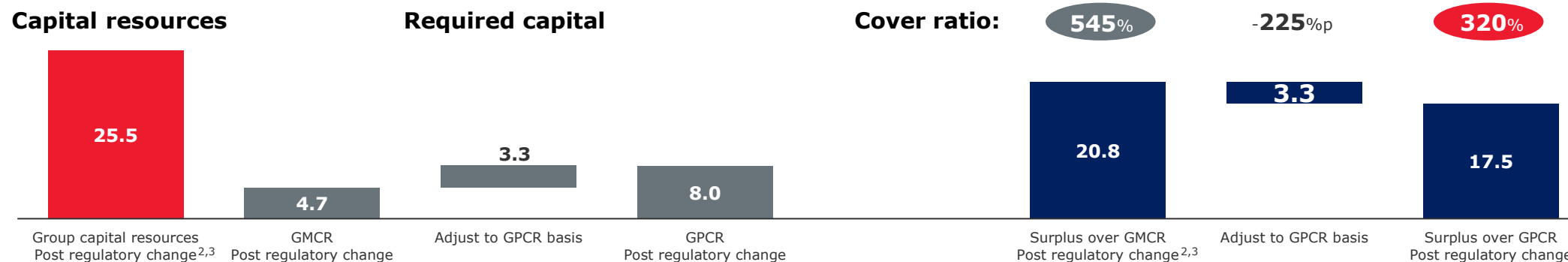
## Impact of regulatory change on GWS position, GMCR basis, \$bn<sup>1,2,3</sup>

Reconciliation of Group shareholder GWS position for impact of regulatory change, 31 December 2021



## Impact of applying GPCR basis, \$bn<sup>1,2,3</sup>

31 December 2021



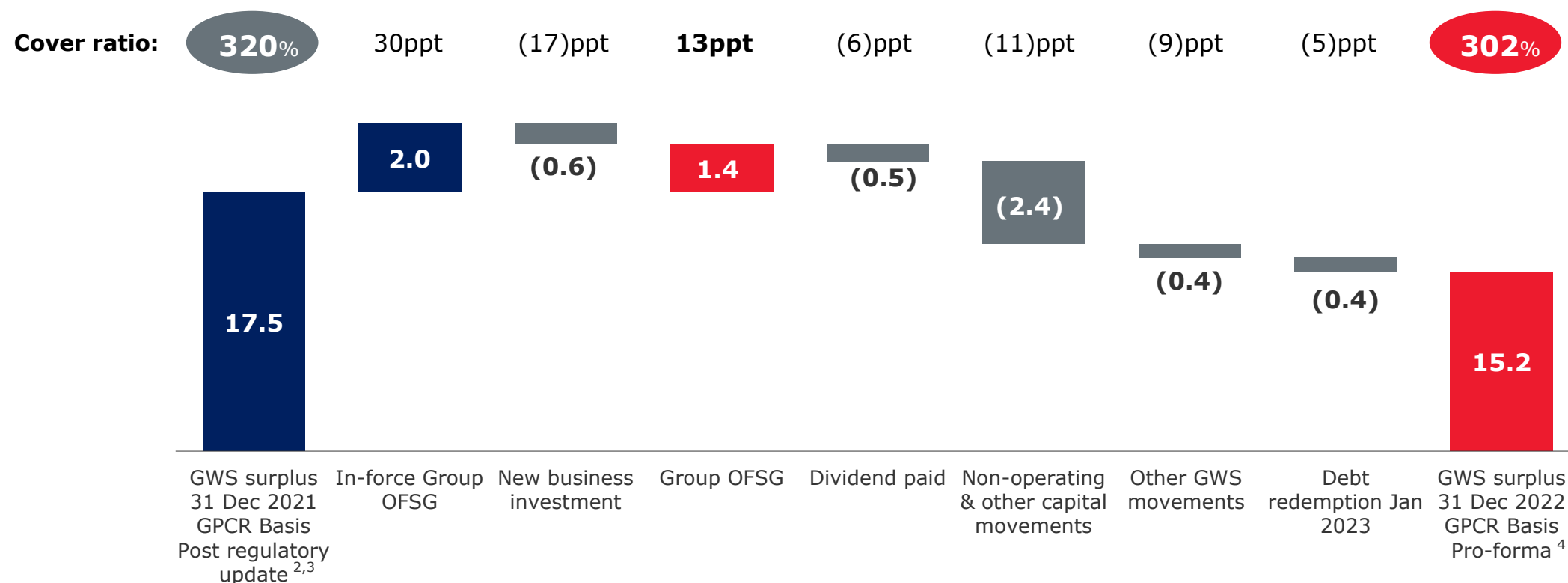
1. Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).  
 2. After allowing for the impact of the \$1.7 billion debt redemption in January 2022.  
 3. Before allowing for the second 2021 interim dividend.



# 2022 Regulatory GWS<sup>1</sup> capital generation

## GWS shareholder surplus development, GPCR basis<sup>1</sup>

FY22, \$bn



1. Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).

2. Before allowing for the second 2021 interim dividend.

3. Proforma for \$1.7bn debt redemption in January 2022.

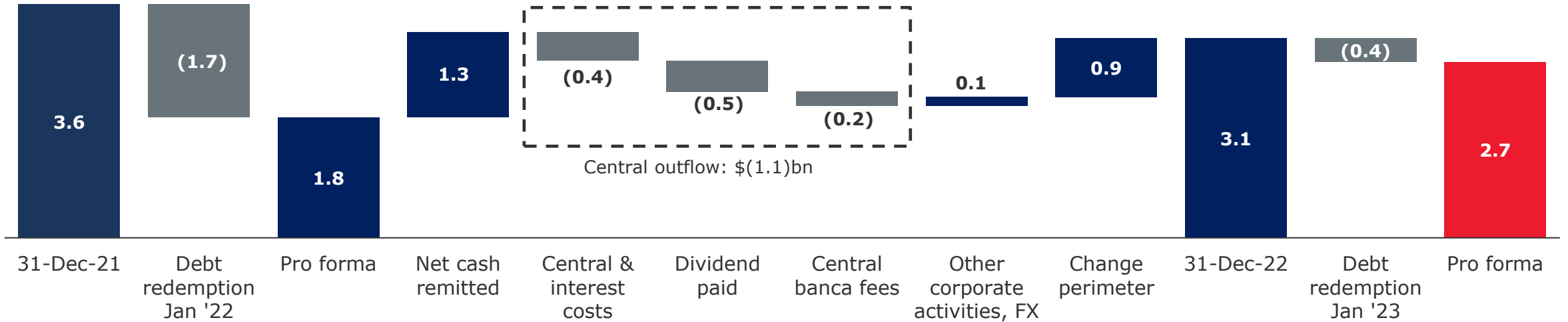
4. Before allowing for the second 2022 interim dividend.



# Strong central liquidity

## Holding company cash development

FY22, \$bn



- Central cash perimeter expanding following consolidation of Group and Asia holding structures
- Substantial flexibility to support growth

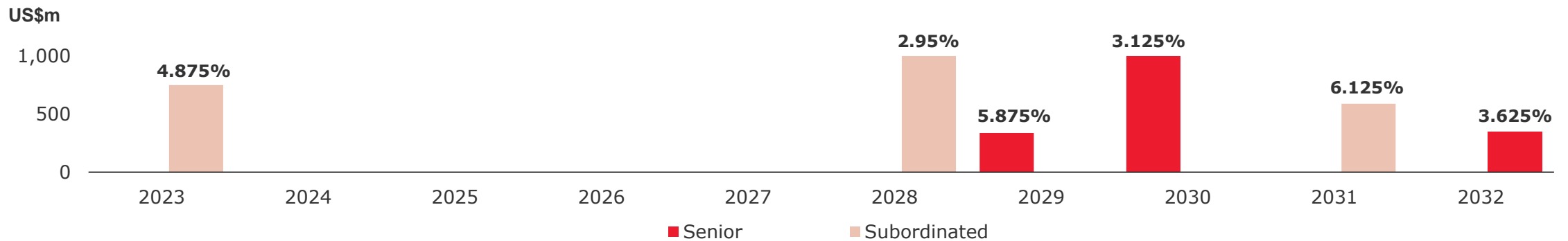


# Balanced call date/maturity profile supports financial flexibility

## Prudential plc: Core structural borrowings<sup>1</sup>

31 December 2022, pro-forma for redemption of £300m note 20 January 2023

### Next call / Maturity Schedule



Maturity	Next call	Currency	Coupon	Issue size (m)	IFRS value (\$m)	Type
Perpetual	20/4/2023 <sup>2</sup>	USD	4.875%	750	750	Subordinated
10/07/2023	n/a	EUR	Eur CMS	20	21	Subordinated
03/11/2033	03/11/2028 <sup>3</sup>	USD	2.95%	1,000	995	Subordinated
11/05/2029	n/a	GBP	5.875%	250	281	Senior
14/04/2030	n/a	USD	3.125%	1,000	987	Senior
19/12/2031	n/a	GBP	6.125%	435	520	Subordinated
24/3/2032	n/a	USD	3.625%	350	346	Senior
<b>Total Senior Bonds</b>					<b>1,614</b>	
<b>Total Subordinated Bonds</b>					<b>2,286</b>	
<b>Total</b>					<b>3,900</b>	

1. All senior and subordinated bonds included as GWS capital other than \$350m senior issued in HY22.

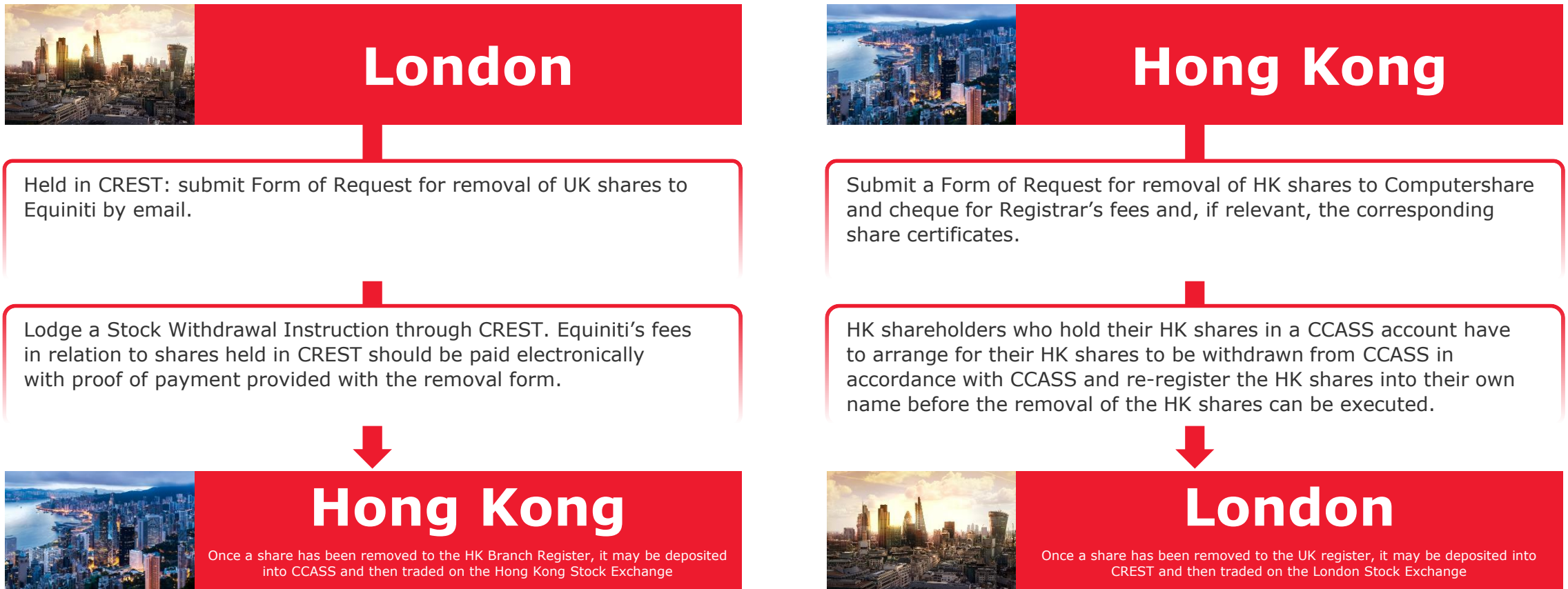
2. Subject to regulatory approval, grandfathering condition. The company has the right to call the security on quarterly basis.

3. Subject to regulatory consent, the company has the right to call this security for a repayment at par between 3 August 2028 and 3 November 2028.



# Transfer of Prudential shares between UK and HK share registers

- Prudential has a UK and HK share register. Shareholders can transfer Prudential shares from one register to the other, 'shunting'
- This can be processed in 4 business days, 2 in the UK plus 2 in HK, subject to fees



See: <https://www.prudentialplc.com/en/investors/shareholder-information/transferring-prudential-shares> for more information.

