





Our Growth Opportunities

Mark Norbom
Prudential Corporation Asia
November 2004

Delivering profitable and sustainable growth Integrated operating model Accelerating Leveraging regional scale, expertise and innovation profitability Leadership development Risk management **Building** Creating a lasting Brand strength foundation sustainability Business building expertise Multi-channel distribution Continued **Driving proven success** models to all markets Product innovation strong growth Customer centricity Strong top-line growth - even faster bottom-line growth



Overview of the Funds Business

Ajay Srinivasan
Prudential Corporation Asia
November 2004

Key messages

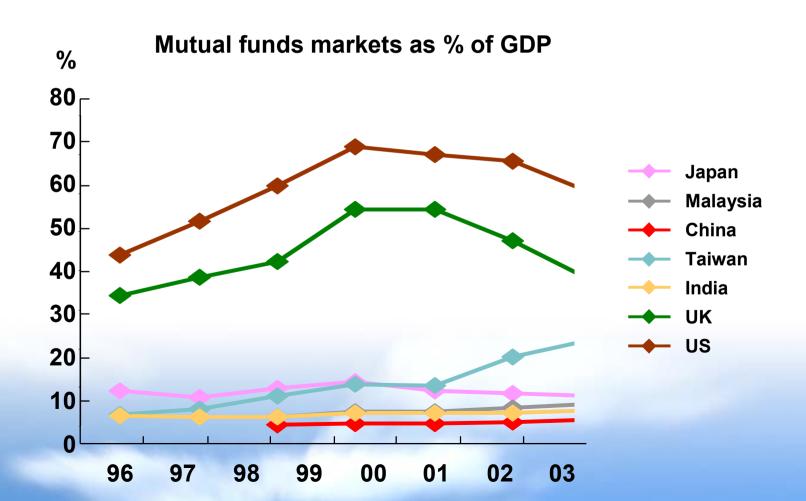
- Mutual funds in Asia have grown strongly and the potential to grow is substantial
- We have a track record of delivery and have built a sizeable business in a short time
- We add considerable value to the Life companies through fund management of Life Funds
- Our goal is to be a significant and profitable force in all our chosen markets
- We have the vision, the strategy and the people to succeed

Mutual funds market in Asia: Size and growth

		FUM 2002 (£ billion)	FUM 2003 (£ billion)	2003 v 2002 growth (%)
	Japan	219	241	10
	Korea	78	65	(17)
*	Taiwan	35	44	26
*	Hong Kong*	15	18	20
	India	15	17	13
* ‡	China	9	10	11
(::	Singapore	5	6	20
(*	Malaysia**	3	4	33
	Total	379	405	7

growth

Asian mutual fund market is embryonic compared to other countries



Funds business : Fit with overall strategy

Customer perspective

- One of two best of breed products in our offering (ie life and mutual funds)
- Create more loyal customers for Prudential in Asia

Financial perspective

- Create shareholder value building on Prudential Corporation Asia's core strengths
- Funds business has attractive return on capital profile

Synergies with life business

- Leverage existing local market knowledge (eg customers, competitors culture and regulatory environment)
- Use Prudential brand strength to broaden Prudential's customer base in Asia

Funds division: Structure

Ajay Srinivasan *Managing Director, Funds*

Regional functions

Nick Scott CIO, Equities

Kelvin Blacklock CIO, F/I Ted Pull Finance, Planning and Risk

Suraj Mishra International Funds Kong Siew Cheong Operations

New Hire Marketing

Country CEOs

Pankaj Razdan India

Mark Toh Malaysia Thomas Tsao Taiwan

S H Hwang Korea Felix Pang Japan Kong Siew Cheong Singapore

Oscar Wong HK

Funds division: Extensive presence in Asia



Mutual funds: Peer comparison

Foreign players are increasing penetration and moving towards multi-country leadership positions

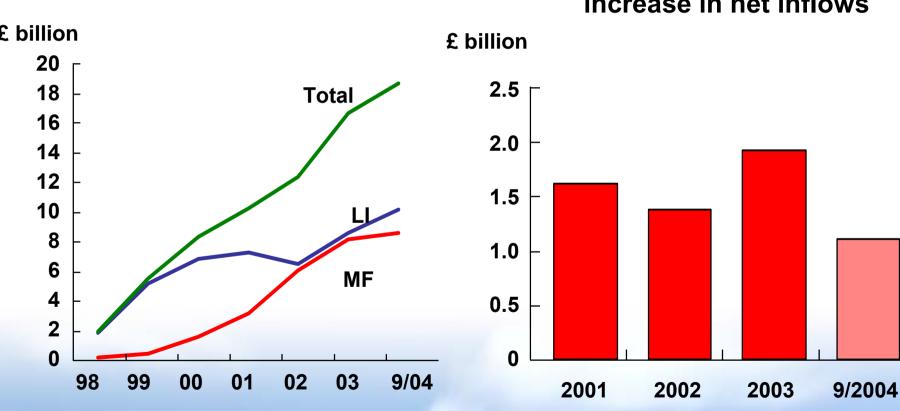
	HK	Sing	Japan	Taiwan	Korea	India	Mal	China	Vietnam
Prudential (7)	✓	√	✓	✓	√	√	✓	*	*
Templeton (7)	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		\checkmark	
Alliance Cap (6)	\checkmark	\checkmark	\checkmark	\checkmark		\checkmark		\checkmark	
AIG Global (5)	\checkmark	\checkmark	\checkmark	\checkmark				\checkmark	
Jardine Fleming (5)	\checkmark	\checkmark	\checkmark	\checkmark				\checkmark	
ABN Amro (5)	\checkmark	\checkmark		\checkmark		\checkmark		\checkmark	
HSBC (5)	\checkmark	\checkmark	\checkmark	\checkmark		\checkmark			
Schroders (5)	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark				
Fidelity (4)	\checkmark	\checkmark	\checkmark	\checkmark					
Aberdeen (2)	√	\checkmark							

Strong FUM growth

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Rapid growth in FUM

FUM growth mainly due to increase in net inflows

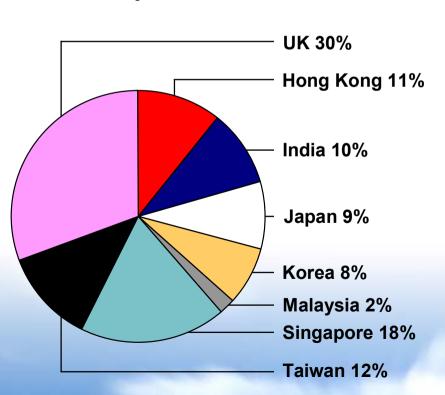


constant exchange rate

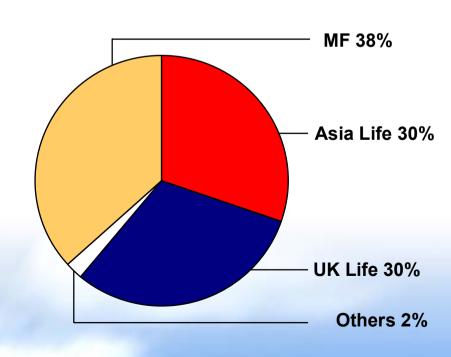
presence and client base

Our FUM is derived from various countries and a diverse client base

FUM by countries September 2004

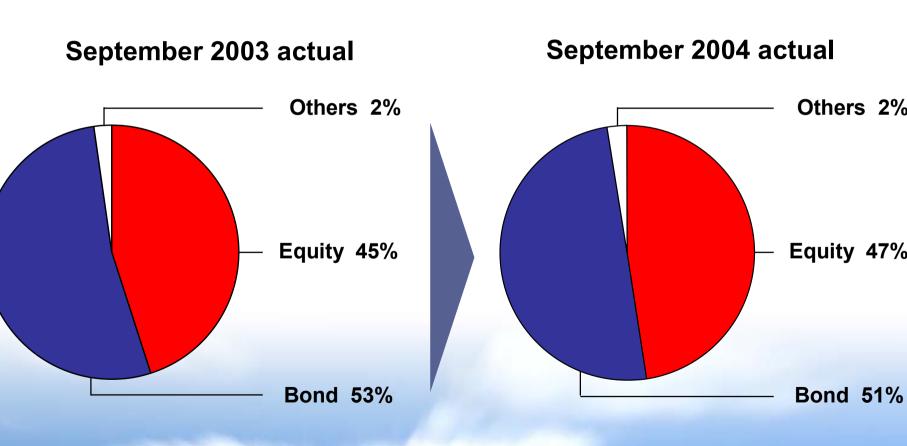


FUM by clients September 2004



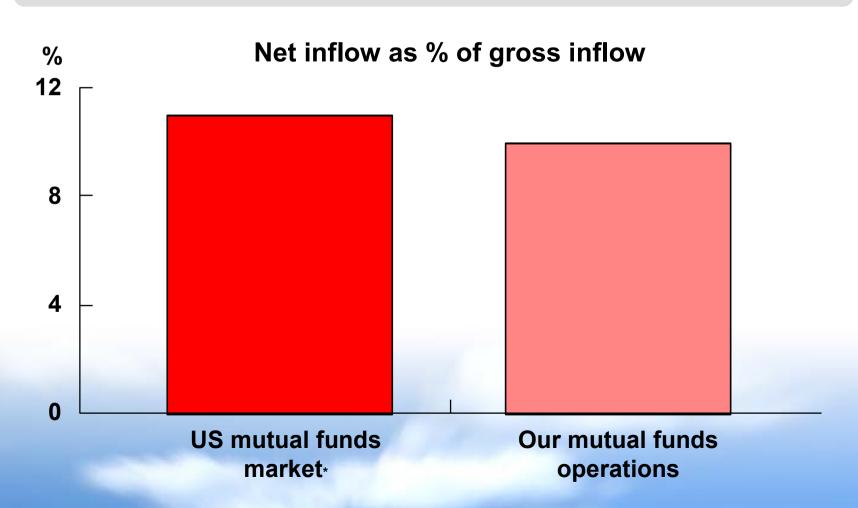
Drivers of profitability: Asset mix

Our asset mix is moving towards products with higher margin

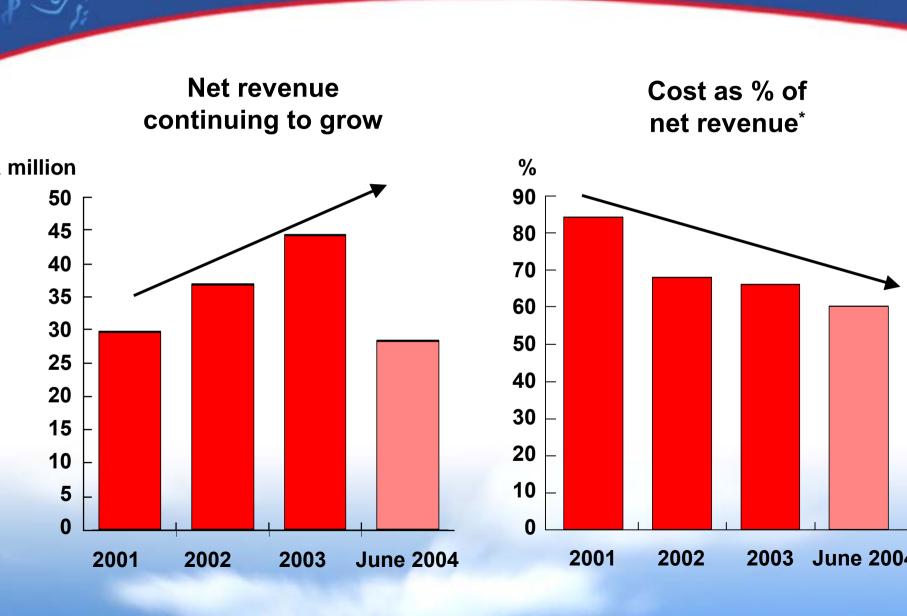


Our persistency versus US

Our net inflows were 10% of gross inflows in 2003, in line with overall US market which was 11%

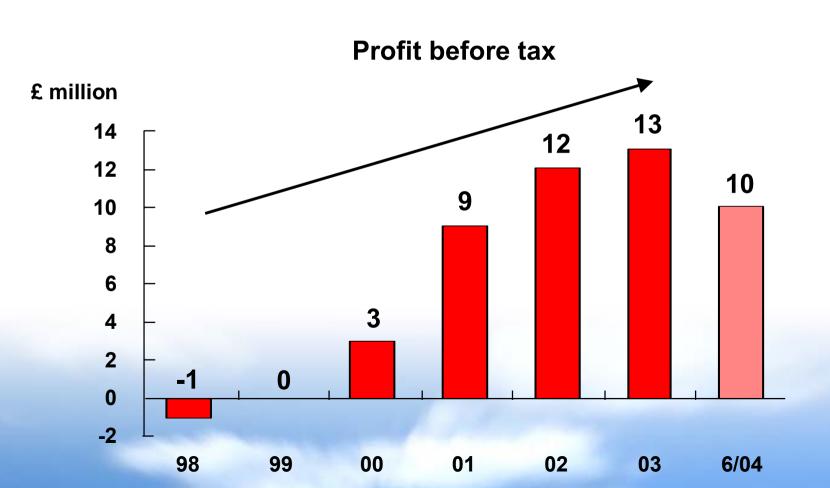


Strong growth in revenue and economies of scale



Strong growth in profits

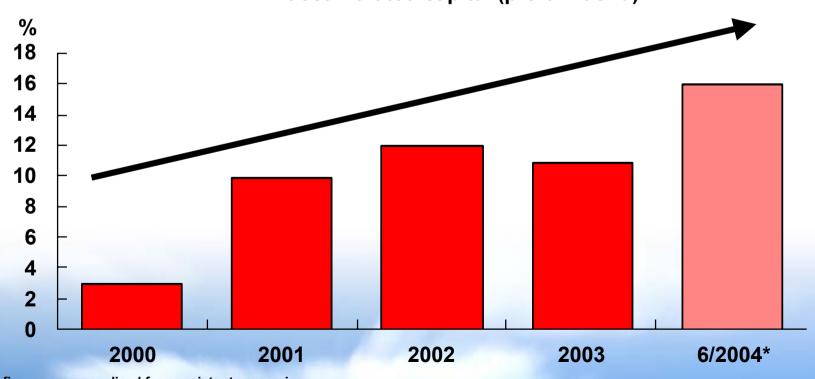
Profitability has improved due to economies of scale and effective cost control



Return on capital

Strong trend on increasing return on capital

Pre-tax return on capital invested = PBT / accumulated capital (pre-dividend)



une 2004 figure was annualised for consistent comparison

Value added for life funds

We have added significant value to our life companies' funds

	Clients	Value added last 3 years (£ million)		
(::	Singapore Life	49		
*	Hong Kong Life	43		
*	Malaysia Life*	23		
	United Kingdom Life	127		
	Total	242		

Mutual funds: Fund performance summary

Two-thirds of our funds are in top two quartiles

% of funds in top two quartiles as of June 2004

		1 year (%)	3 year (%)
•	India	58	50
*	Taiwan	60	67
(::	Singapore	100	50
(*	Malaysia	83	100
	Japan	100	100
11011	Korea	65	N/A
	Total	66	65



Examples of our awards and recognition

Prudential Unit Trusts
Malaysia received 4
awards for the
following funds:

- Pru Growth Fund
- Pru Small-Cap Fund
- Pru Balanced Fund



Prudential ICICI Asset
Management among top
50 most trusted services
brands in India
(2004 A. C. Nielsen
independent survey)



PRUlink Singapore
Managed Fund won the
10 year Special Award
for highest absolute
return over 10 years in
entire Singapore
authorized investment
linked products
category
(Investment Fund
Awards 2003)



PCA Asia Securities
Investment Trust's HiTech Fund recognized as
Best Performing Funds in
'Three-year Taiwan TMT
(Technology Media
Telecommunication)'
category
(Standard and Poor's
Taiwan Investment Funds
Awards 2003)



Market leading position

Top 5 ranking in 4 out of 7 markets with material market share

		Top 5 ranking	Market share***
•	India	✓	10%
*	Taiwan	✓	5%
	Malaysia	✓	7%
*	Hong Kong MPF*	✓	13%
	Japan**		2%
11011	Korea		3%
(::	Singapore	N/A	N/A

urce : AMFI, SITCA, Securities Commission of Malaysia, The Investment Trust Association of Japan, KITCA

By members numbers



Mutual funds: Strategic objectives





To achieve:

- 1. Scale and materiality in terms of :
 - FUM
 - Profitability
 - Geographic coverage



- 2. A material base of retail customers
- 3. A highly salient and relevant brand built on superior and consistent fund performance
- 4. A qualitatively superior business
 - Employer of choice
 - The best team in the business
 - A business that shareholders truly value and count on for reliable delivery

Four pillars of our strategy

Customer



Understanding our target customers' needs

Brand



Build on the Prudence heritage and add saliency to the brand as it represents a fund management company

Product



Range of products and fund performance to meet our customers' changing needs

Distribution











Continuing to increase our multi channel distribution reach so that customers can access us when and where they choose

Customer strategy: Mutual funds

How do we decide which customer segments to target?

Key factors to consider

- Total market FUM and fee pools institutional and retail
- Population demographics and retail savings pools
- Mutual funds "share of wallet"

Customer strategy



needs

Customer research

- Target customers
- Investment mindset / behaviour
- Attitude toward mutual fund
- Barriers to mutual fund
- Appeal of propositions

Share insights

- Agree on prime customer target
- Identify triggers for products, service and communications

Develop propositions

- Identify and prioritize opportunities
- Develop product, service and communications that leverage our understanding of our customers

Customer propositions are developed based on customers' needs

Four pillars of our strategy





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Mutual funds: Single regional brand

Our regional brand positioning based on commitment to put the customer at the centre of everything we do

Consumer Insights

- Find mutual funds confusing and difficult to understand
- Find the idea of a brand that is committed to understanding their needs and offering products to meet those needs highly appealing
- Would look for 'well known' brands they can trust to look after their hard-earned money and help simplify purchase decisions

Brand platform

Making your money work as hard as you do

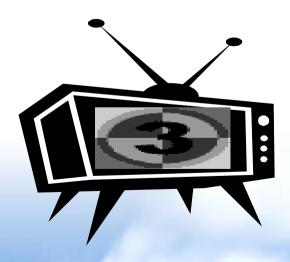


Different names, same proposition

India: Prudential ICICI brand building



Television Commercial



Product development

Customer





Brand



Product



Jon Allen Regional product development - Funds

Distribution









Role of regional product development (RPD

Regional product development facilitates synergies between our funds and life businesses

Product approval committee

Regional operations

Regional compliance



Regional CIOs

Regional risk management

Regional product development team

Prudential Corporation
Asia investment
linked life companies



Prudential Corporation
Asia mutual fund
companies

3rd party fund providers

Creating competitive advantage

Our life companies who sell investment linked products

Regional product development team

Our mutual fund companies

Centralised approach to product development

Work within each business as a consultant

Add value via early adoption of global product trends

Product propositions to our target customers



They save or invest for

Specific investment goals

eg to grow capital to achieve specific returns

"Financially Savvy"

I = Investment

Specific lifestage goals

eg marriage, children's education, retirement

"Needs focused"

N = Needs

Without specific goals

eg want to invest or save but need advice

"Advice based"

A = Advice

Build products that meet these needs



India example: Product mapping methodology

"Bottom Up" approach to customer needs

	I = Inve	estment	ariven	N = Needs	A = Advice
Existing products	Equity	Bond	Hybrid	Lifestage	Risk based

Customer voice + Distributor feedback + Global trends = what to build

New products

Eg: Need in India for school fees provision - Child Care Plan

Apply across each distribution channel



Examples of successful product launches

Successful execution validates our approach

Country	Product	Key feature	FUM at 30 Sep 04
(a)	Monthly Income Plan	Bond and equity product focused on paying regular yield	£ 130 million
*	Balanced Fund	Active bond and equity product focused on absolute returns	£ 107 million
(* =	Islamic Dynamic	Sharia compliant bond and equity product focused on absolute returns	£ 43 million
(::	Dragon Peacock	Active equity fund investing in China and India	£ 37 million
	KLCI Index Hybrid	Actively managed bond combined with the KLCI Equity Index	£ 28 million

Product innovation

Customer



Brand



Product



Felix Pang CEO, PCAAM Japan

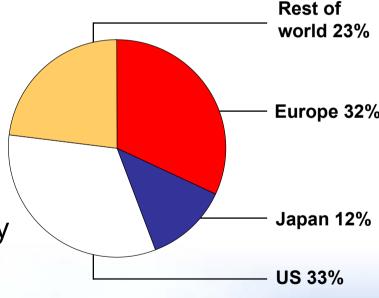
Distribution



PCA ASSET Japan: Background

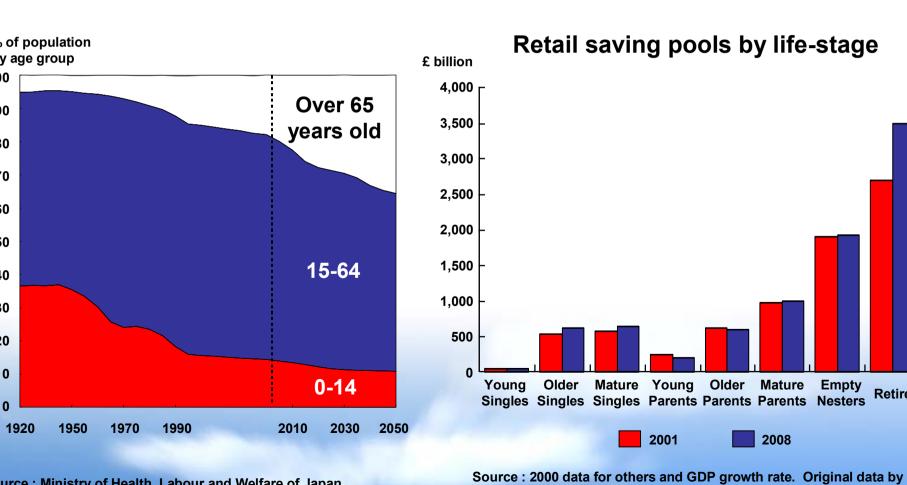
- Greenfield start-up in mature market
 - 70 competitors
 - Over 2,500 funds
- Despite highly competitive environment, demographics make Japan a very attractive market
 - World's second largest economy
 - Large population with high level of wealth





Opportunities in Japan

- Japan has the fastest aging population in the world
- Older generation has higher saving pools





So what products did we focus on in Japan'

Our target customers



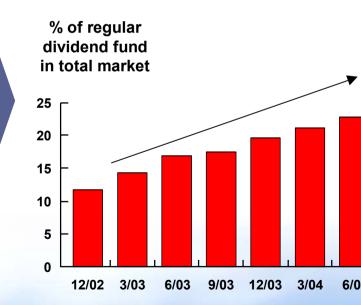
The older generation

Customers' needs

- Consider depositors' risk tolerance and monthly allowance needs after retirement
- Customers prefer regular income products with low to medium risk

Market trend

Proportion of regular dividend fund is increasing





PCA ASSET Japan: Introducing key products

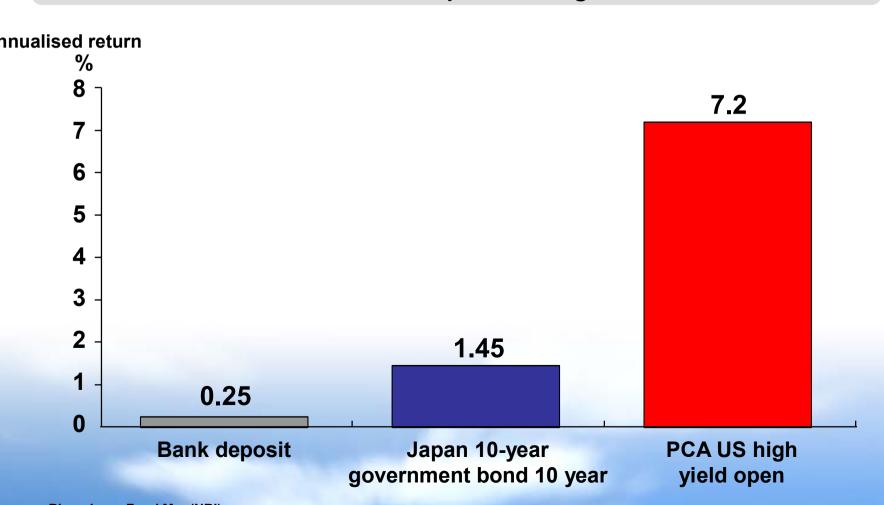


Growth in 2003-4 through United States high yield open fund

- Open-ended fund investing in United States high yield (BBB rating and above),
- Target to pay stable monthly dividend payout,
- Attracted many new distributors for PCA Asset Management Japan

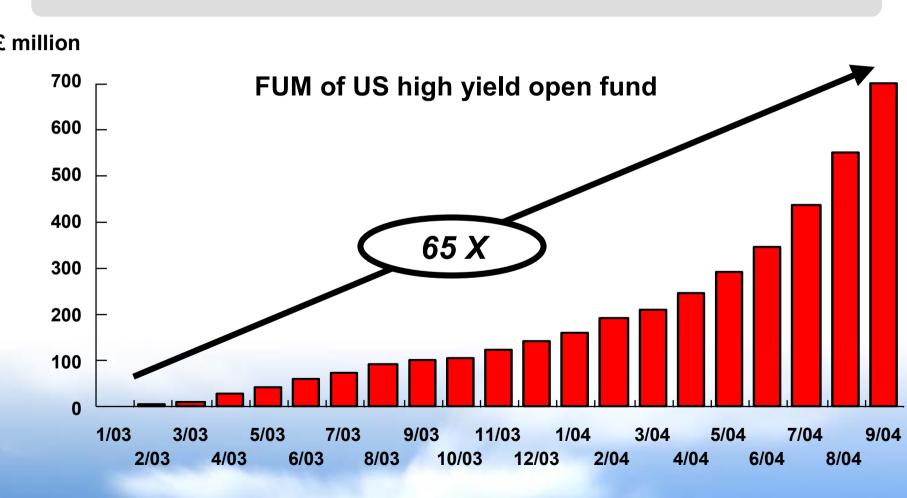
Comparison of returns

Investment in US High Yield Open fund has generated better returns than investments in bank deposits and government bonds



PCA ASSET Japan: Introducing key products

US high yield open fund's FUM grown 65 times over last 18 months





Currently ranked 18 out of 33

FUM positions against key competitors

All in £ million	June 02	July 04	Change	%
PCA Asset	61	828	768	1,261
нѕвс	71	240	205	595
Commerz	71	475	404	568
BNP	305	669	363	119
Barclays	879	1,813	934	106
UBS	954	1,319	365	38
Credit Suisse	1,015	912	(103)	-10

Group synergies

 US High Yield is managed in the United States by our group company, PPMA



- Another successful example : Our India fund launched end of September 2004
- We will continue to launch funds that leverage our understanding of customers, group knowledge and skill base

Market recognition

運用会社別純資産額(百万円)の動き (モーニングスター社調べ)

増加額ペスト20社			増加率ベスト20社				
会 社 名	9月末	6カ月前 の月末	增加額	会 社 名	. 9月末	6カ月前 の月末	増加率 (%)
国際	3,924,024	3,235,314	688.710	PCA	152,545	52,689	189.52
大和	1,860,104	1,597,346	262,758	スパークス	68,558	28,060	144.33
東京三菱	644.519	522,037	122,482	コメルツ	20,385	8,883	129.48
ゴールドマン	734,156	622,078	112.078	ありがとう	226	109	107.34
UFJパートナーズ	1,178,842	1,067,034	111,808	C・アグリコル			80.00
ニッセイ	987,264	878,708	108,556	トヨタ	200	04年9月24日((金) 株式家
DC.	150 5/5	50 600	00 050	2007			



異會「外毛」一般信息次句

Fastest Growing AMC

三并住友	508,001	461.727	46.274	しんきん
日興	2,089,246	2.045,667	43.579	中央三井
シティグループ	279.336	236,988	42,348	東京三菱
日本	311,536	269,854	41,682	大和住銀
スパークス	68,558	28,060	40,498	国際
DKA	429,604	389,153	40,451	AIG
AIG	191,821	158,923	32,898	フランクリン
JPM・フレミング	401,750	369,098	32,652	三菱信

PCA米国高利回り 社債オープンドーシーエー

金、投資のおけてより、 一般の では、 一般の できる。 投資の 日本の できる。 とは、 一般の できる。 とは、 一般の できる。 とは、 一般の できる。 とは、 一般の できる。 とれて、 ていた は の の できる。

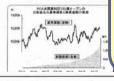
社様オープンの記录 の社様オープンの記录 を製御機成はOREA を製御機成はOREA を製御機成はOREA ととしている。ハイ ととしている。ハイ ととしている。 ・月間間でも、「ども のと、「別場を回」。世 **Q金流・地資産** M O N

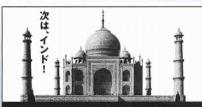
ドル 高金利を MON 地域した個人投資家のコー文に定さるのが 「デンシャルタ」後、阪売する。 間がルー 「アンシャルタ」後、阪売する。 間がルー シトは、国内で ドーな信息を参考がはて ントは、国内で ドーな信息を参考がはて ントは、国内で ドーな信息を ののののである。

PCAアセット

国内で初

PCA ASSET launches the First India Equity Open in Japan





PCAインド株式オープン

主としてインド株式に投資し、中長期的な信託財産の成長を固ることを目的としま

日本初のイント株ファント。本日より、丸三証券にて募集開始。



Distribution strategy

Customer



Brand



Product

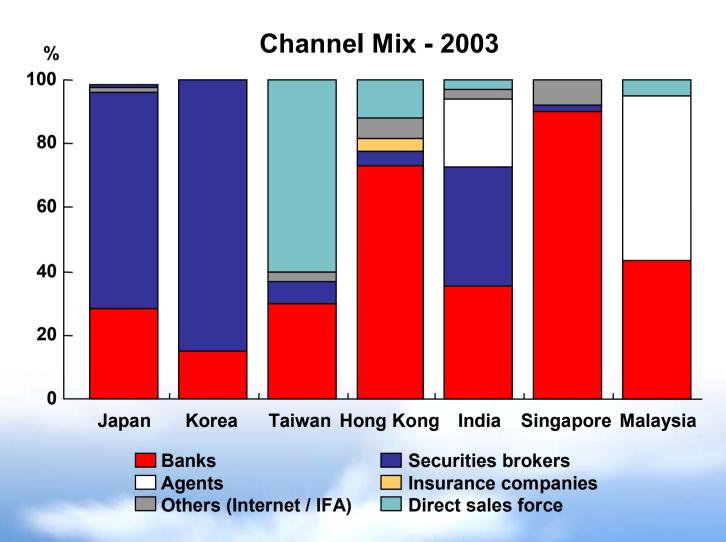


Distribution



Pankaj Razdan and Mark Toh CEO, Pru-ICICI and CEO, PUTB

Distribution channels vary across markets

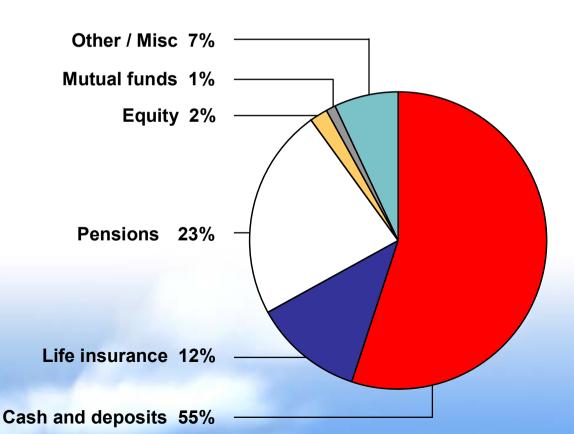


India: Opportunities

Penetration of mutual funds in India is still very low

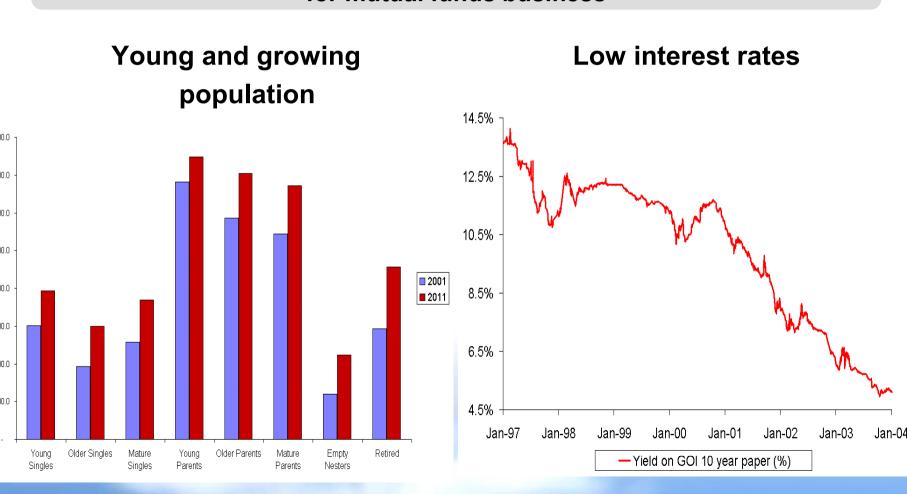
Distribution of personal financial holdings by asset class





India: Opportunities

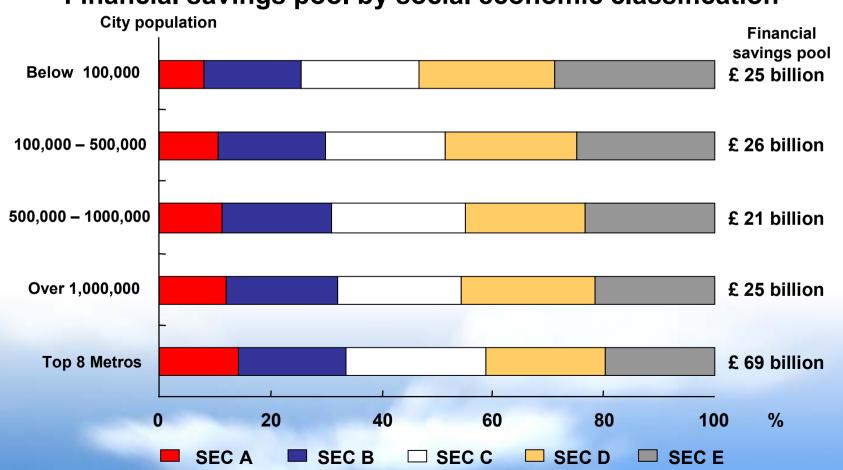
Structural changes in Indian economy could be drivers of future growth for mutual funds business



India: Retail distribution strategy

Multiple channel strategy required to grow investor base in India

Financial savings pool by social economic classification*





India: Retail distribution structure

Focus on multiple channel structure

	Large Corporate	Corporate	High Net-worth customers	Retail customers
Direct sales	✓	✓	√	
Institutional brokers	✓	✓		
Independent financial advisors			✓	✓
Banks		\checkmark	\checkmark	\checkmark
Tied agency			✓	✓
Alternate channels			√	✓

India: Our wide coverage



India: Our points of sale

Distribution structure

Branches

Brokers

Banks

Agency

Retail shops



30









umber points of sale 2,000 brokers with 8,000 branches 16 banks with 1,200 branches

10,000

800

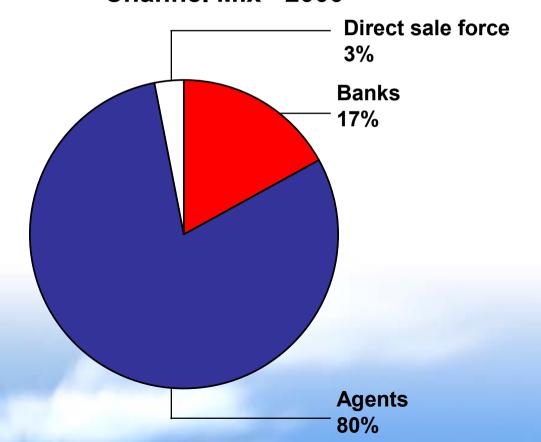


Malaysia: Mutual funds distribution pattern

Products were mainly distributed by agents in 2000



Channel Mix - 2000



Distribution structure

Multiple-channels to reach out to and serve different market segments

	Retail Investors	High Net-worth customers	Corporate investors	Large Corporate investors
Institutional agents	√	✓	✓	
Retail tied agents	√	✓		
Direct sales team		✓	✓	✓



Institutional unit trust agents (IUTAs)

We have partnerships with a panel of reputable 3rd party institutional distributors, including banks and stockbrokers





















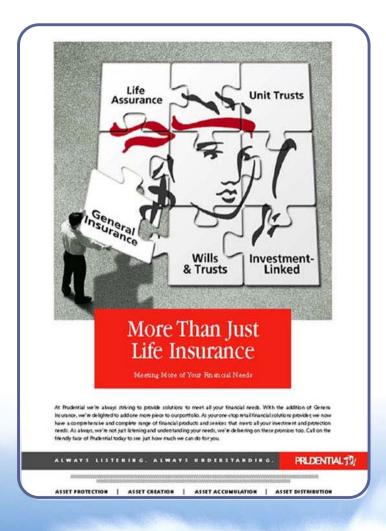








Leveraging Prudential Assurance agents



- Leverage Prudential Assurance's large, professional agency force
 - 37 branch and agency offices
 - Training, customer service and collection
- Top 32% of Prudential life agents now licensed to sell unit trusts

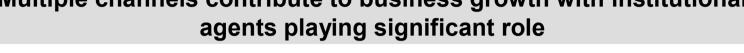
traditional channels

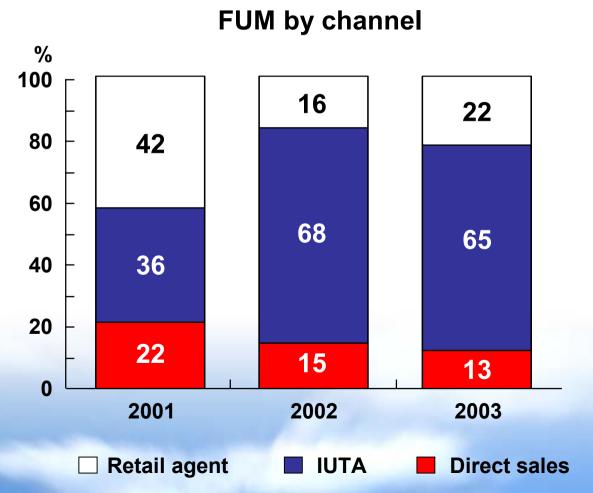
- Covering major business areas in Peninsular and East Malaysia,
- Catering mainly to larger corporate clients and high net worth individuals



Prudential Unit Trusts Malaysia: FUM by channel

Multiple channels contribute to business growth with institutional agents playing significant role



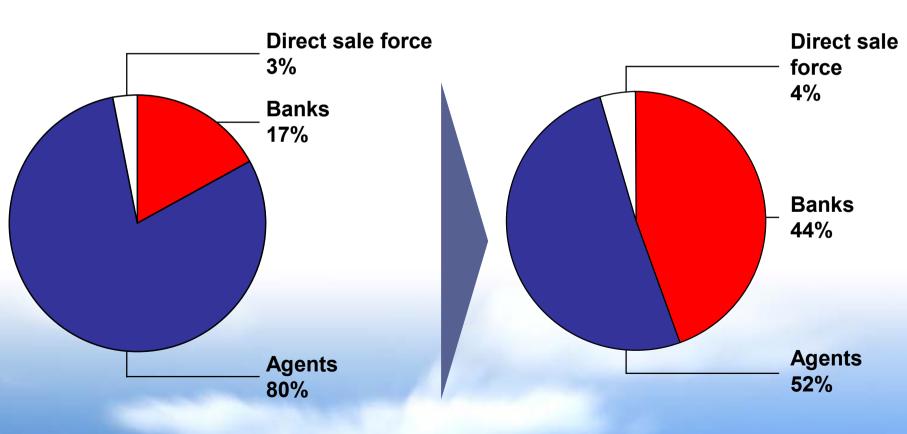


Malaysia: Mutual funds distribution pattern

Increasing influence of banks for Unit Trust distribution in Malaysia

Channel mix - 2000

Channel mix - 2003



Recap: Four pillars of our strategy

Customer



Understanding our target customers' needs

Brand



Build on the Prudence heritage and add saliency to the brand as it represents a fund management company

Product



Range of products and fund performance to meet our customers' changing needs

Distribution



Continuing to increase our multi channel distribution reach so that customers can access us when and where they choose

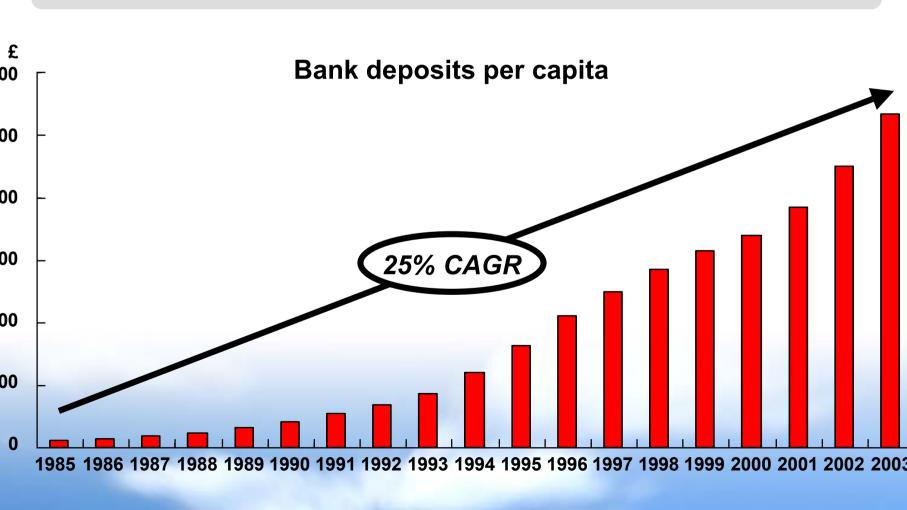


Mutual Funds: Opportunity in China

Thomas Tsao November 2004

Bank deposits per capita

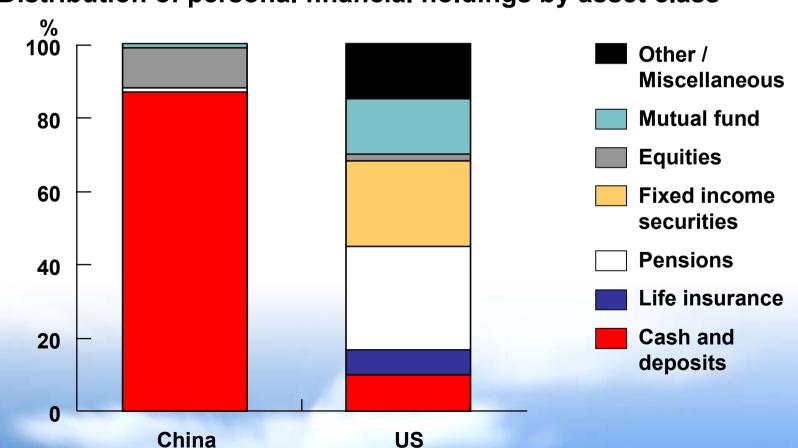
China's household savings provide a large and growing savings pool in China



Distribution of personal financial holdings

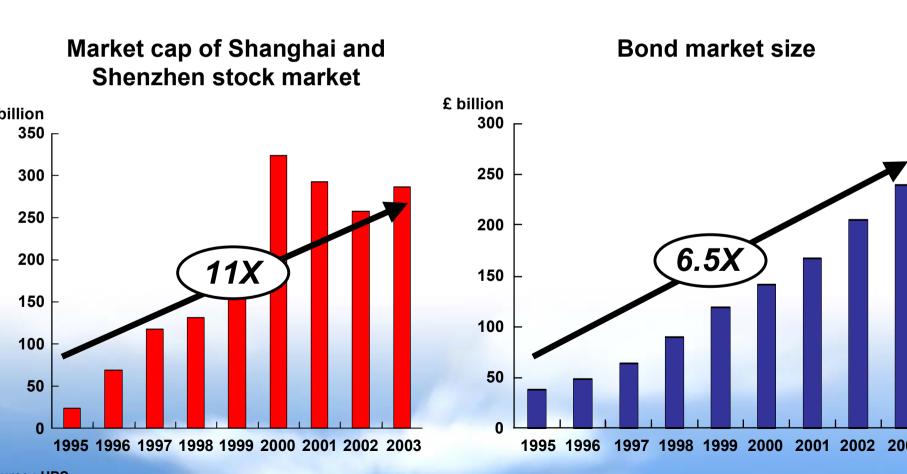
Opportunity to increase penetration of mutual funds by targeting large proportion of balances held as bank deposits

Distribution of personal financial holdings by asset class



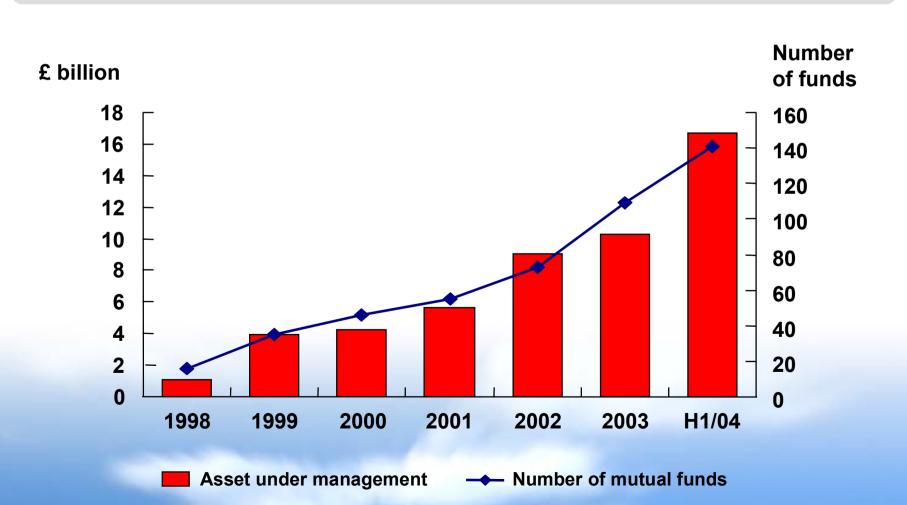
China's equity and bond markets

China's equity and bond markets experienced substantial growth over last few years



Rapid growth of China mutual fund industry

China mutual funds market still embryonic. Strong growth since 1998 and is expected to continue



Summary : China

- Favorable demographics make China an attractive market for Mutual Funds
- Mutual Funds market in China is embryonic but growing substantially
- Entry to China Mutual Fund market presents significant growth opportunities
- We have proven track record to capture these opportunities



Mutual Funds Growth Opportunities in Asia

Ajay Srinivasan
Prudential Corporation Asia
November 2004

Mutual funds in Asia: Future outlook

7 good reasons for significant growth of mutual funds in Asia

- 1. Large population
- 2. Positive economic outlook and growing wealth
- 3. High propensity to save
- 4. Very *low penetration* for mutual funds
- 5. Continued trend towards growth in *professional wealth management*
- 6. Regulatory reform to give rise to new products such as Pension and Offshore products
- 7. Attractive profit pool

1. Geography and demographics

Asia accounts for almost half of the world's population and three of its four most populous countries

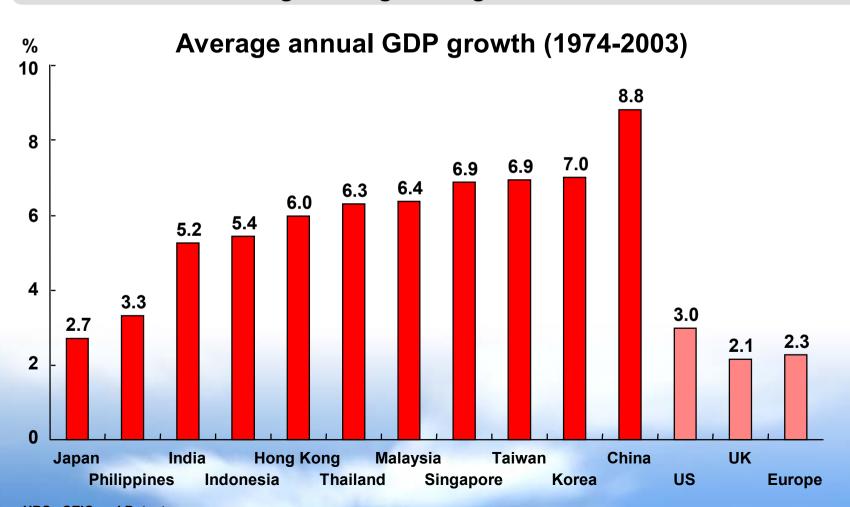
Asian region



	2001 Pop'n (m)	2011E Pop'n (m)	CAGR
China	1,276	1,359	0.6%
India	1,015	1,165	1.4%
Indonesia	203	215	0.6%
Japan	127	127	0.0%
Philippines	78	92	1.7%
Thailand	61	64	0.5%
South Korea	48	50	0.5%
Malaysia	24	29	2.0%
Taiwan	22	24	0.5%
Hong Kong	7	7	0.9%
Singapore	3	4	1.3%
Total	2,864	3,136	0.9%

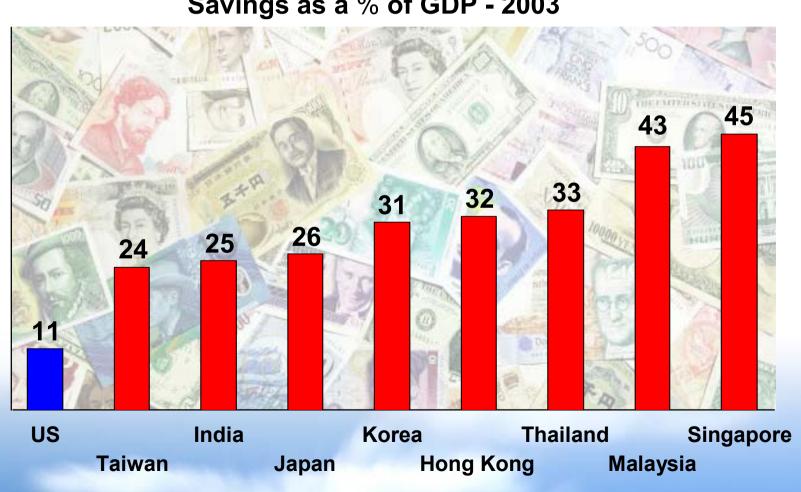
2. Positive economic growth in Asia

Asia has weathered many crises in past 30 years and still produced high average GDP growth rates



3. High propensity to save

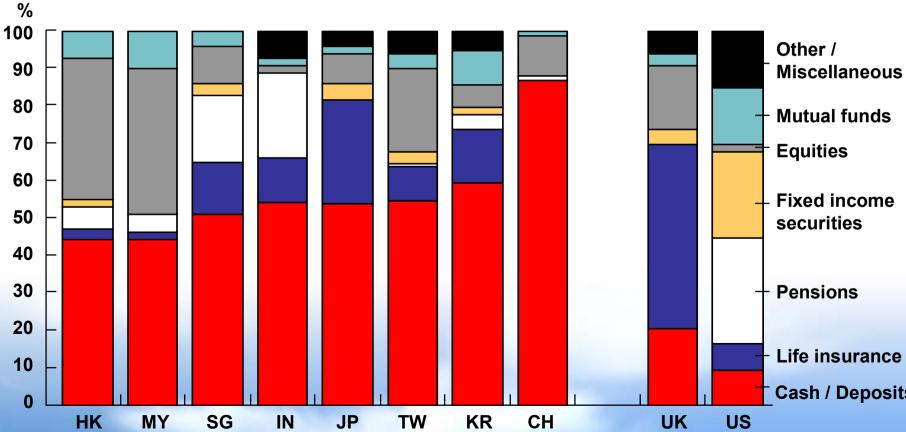
Savings as a % of GDP - 2003



4. Low penetration of mutual funds

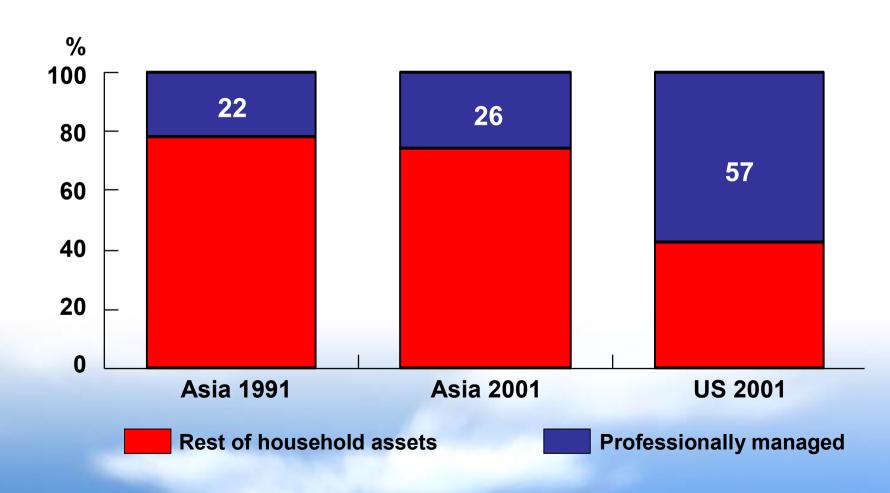
Asian household assets much more concentrated towards cash and deposits than in UK or US

Distribution of personal financial holdings by asset class



5. Continued trend towards professional management

Consistent growth in professionally managed wealth over the last 10 years in Asia but it is only half the US

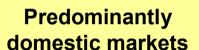


6.

6. Regulatory reform: New products opportunities

Offshore products

Major markets in Asia



Both domestic and offshore markets

India, China and Malaysia

Taiwan, Korea, Japan, Singapore and Hong Kong



Our estimate of current offshore market is £70 - 110 billion

Pension products

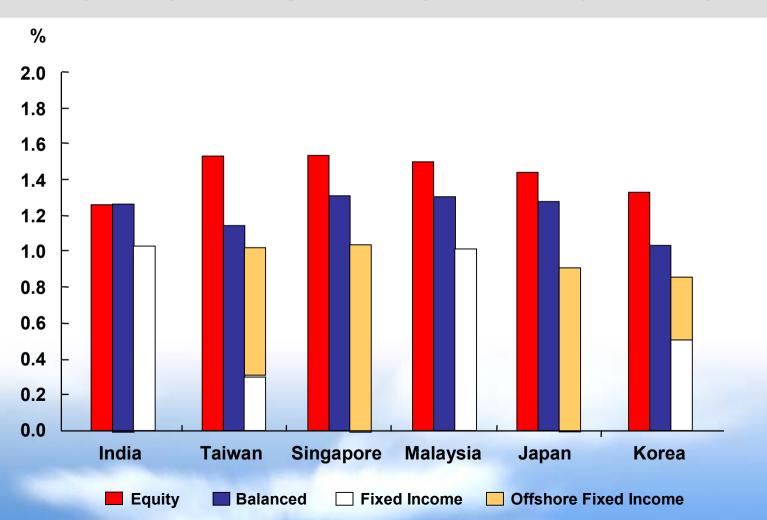
Pension reform in Asia due to:

- Demographics are set to worsen significantly
- Unfunded or under funded pension schemes in Asia
- Replacement rates are set to fall in most markets

Pension reform gives rise to new market opportunities for asset management companies

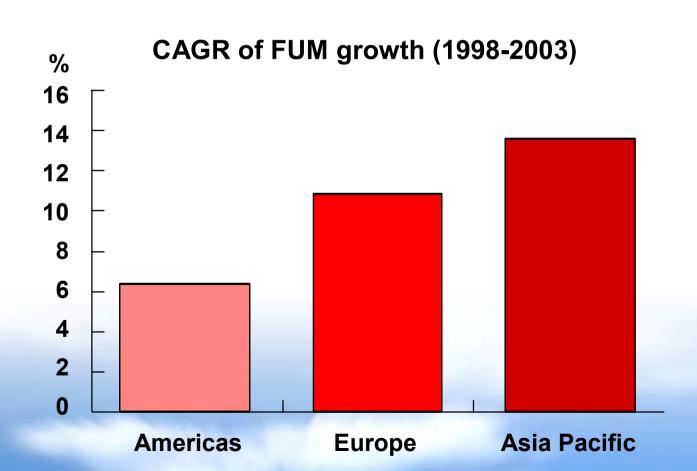
7. Attractive management fee rates

Industry average annual gross management fees by product types



Mutual funds market overview

Significant growth trend has begun in Asia





Well placed to capitalise on opportunities

7 reasons why our funds business is well positioned



- 1. Established presence in Key Asian Mutual Funds markets
- 2. Customer-centric approach to understand customers' needs
- 3. Wide range of products to meet our customers' changing needs
- 4. Established distribution network which are tailored to market needs
- 5. Good brand recognition
- 6. Proven track records in fund performance
- 7. Quality people and systems in place

Key messages

- Mutual funds in Asia have grown strongly and the potential to grow is substantial
- We have a track record of delivery and have built a sizeable business in a short time
- We add considerable value to the Life companies through fund management of Life Funds
- Our goal is to be a significant and profitable force in all our chosen markets
- We have the vision, the strategy and the people to succeed





