

Summary

Mark Norbom
Prudential Corporation Asia
November 2004

Our 29 speakers



Years with Prudential in Asia Financial services experience

(average) : 6 years

(average) : 20 years

Vision: Market leadership

To be the market leading savings, investment and protection company in Asia...



Brand strength and reputation Superior service and professional advice

Flexible multi-distribution

Innovative products

Best people and management Highest growth rate and return

... for our customers, staff, distributors, partners, and shareholders

Delivering profitable and sustainable growth Integrated operating model Accelerating Leveraging regional scale, Leadership development expertise and innovation profitability Risk management Brand strength **Building** Creating a lasting foundation sustainability Business building expertise Multi-channel distribution Continued **Driving proven success** Product innovation models to all markets strong growth Customer centricity

Strong top-line growth - even faster bottom-line growth

Key points: Seizing the opportunity



- We are uniquely positioned to seize this opportunity
- **3** We are strengthening our foundation to ensure sustainability of above-market performance
- Our scale and our focus will yield accelerated profitability: Strong top-line growth, even faster bottom-line growth

Delivering profitable and sustainable growth



