

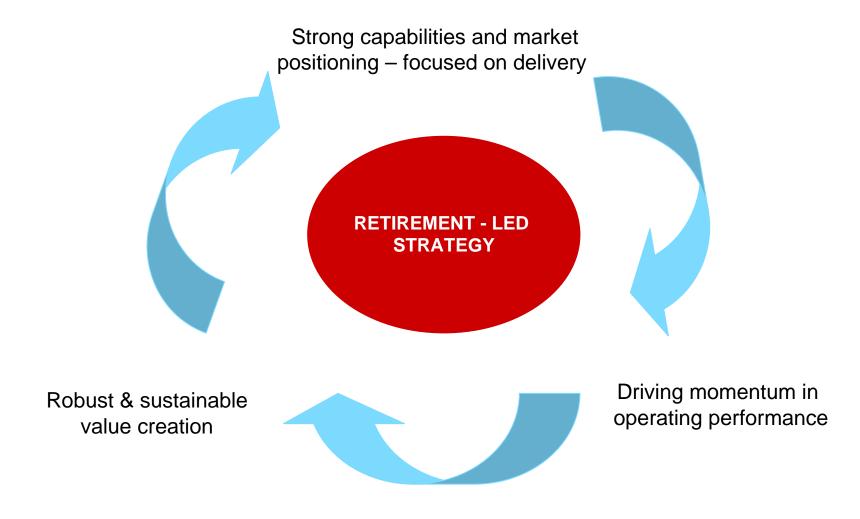
# Prudential plc Goldman Sachs Conference June 2008

Mark Tucker, Group Chief Executive



### Group strategy

Capturing sustainable value from powerful strategic growth drivers in the pre and post retirement market





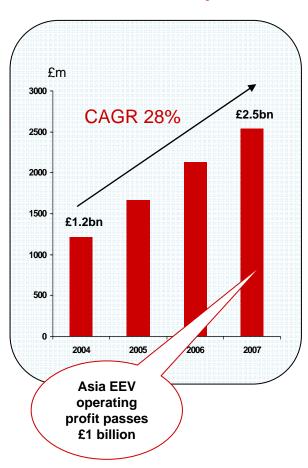
## Group financial performance

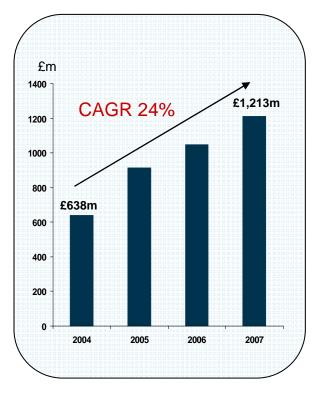
## Strong three-year performance track record

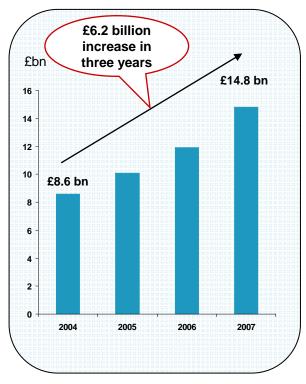
# EEV operating profit<sup>1</sup> doubled over 3 years

# IFRS operating profit<sup>1</sup> almost doubled over 3 years

### **EEV** shareholders' funds







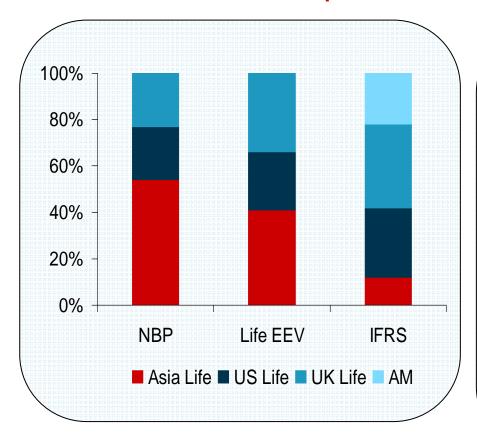




## Group

### Diversified earnings

### 2007 contribution to profit



## Over 75% of new business profit generated overseas

- High growth in Asia and the US
- Value driven positioning in UK
- Asia on track to deliver doubling of 2005 NBP this year
- Two-thirds of Life EEV operating profit generated overseas
  - Rapidly growing Asian in-force
- Approaching 50% of IFRS operating profit generated overseas
  - UK life; strong with-profits and growing annuity profits
  - Continuing investment in developing markets in Asia
  - Asset Management; rapid growth in M&G and in Asia

NBP: Life new business profit

Life EEV: Life EEV operating profit before tax; including Asia development costs

IFRS: IFRS operating profit on continuing operations before central items and restructuring costs

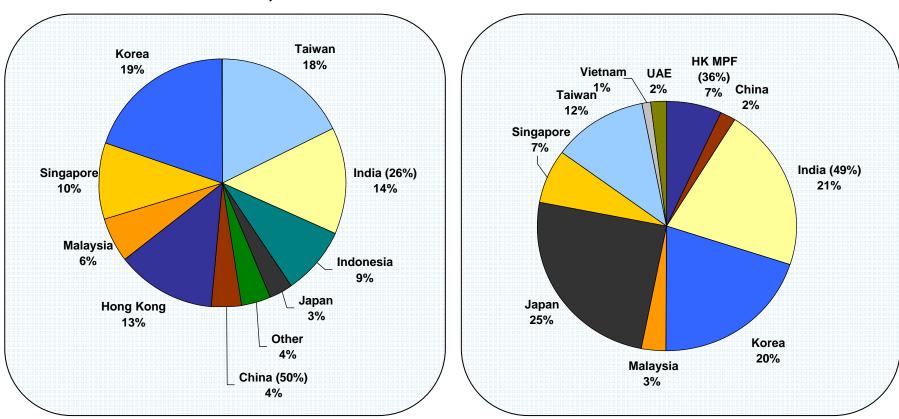


### Asia

## Prudential's platform: Diversity and Market Leadership



## Retail Funds Business Mutual Funds AUM £17.4bn



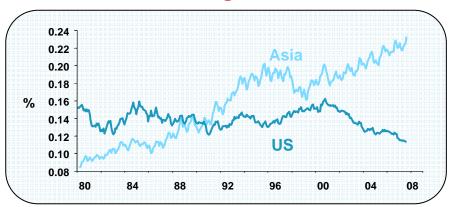
- Life business more top 3 market positions than any competitor
- Retail Funds more top 5 market positions than any competitor



## Asia: Developing its own momentum

Asia is sustaining its own growth; mass affluent class is driving demand for goods and services

### Asia's share of global trade vs US



Source: Datastream as at January 30, 2008

### **GDP per Capita (PPP Basis)**



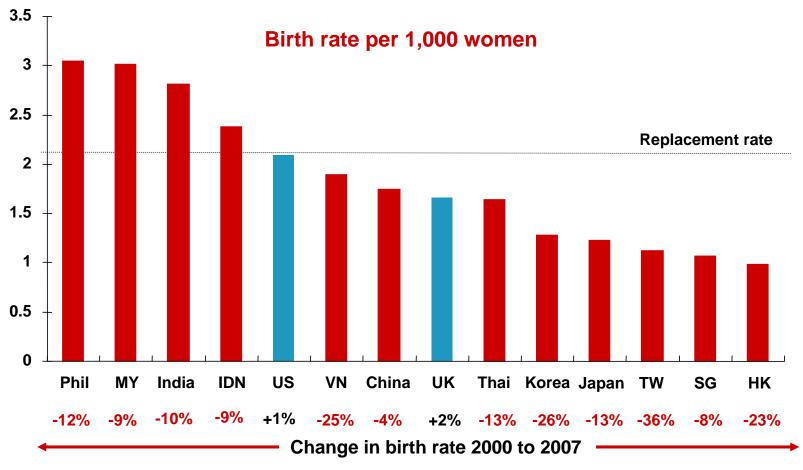
#### **Asia GDP Growth Forecasts**

(Growth %)	2008 (E)	2009 (F)	2009 – 2012 (F)
China	10.3	9.7	8.5
Hong Kong	4.9	5.1	5.3
India	7.9	8.4	7.4
Indonesia	6.1	6.0	5.8
Japan	1.4	1.9	1.8
Malaysia	5.6	5.9	5.8
Singapore	5.6	5.9	4.6
South Korea	4.6	4.9	4.7
Taiwan	4.3	4.6	3.6
Thailand	4.6	5.0	4.1
Philippines	5.6	5.8	5.8



## Asia: Powerful demographic and cultural changes underway

Households rapidly becoming smaller, older, better educated, urbanised, healthier, wealthier and more mobile; social/cultural changes that require financial solutions

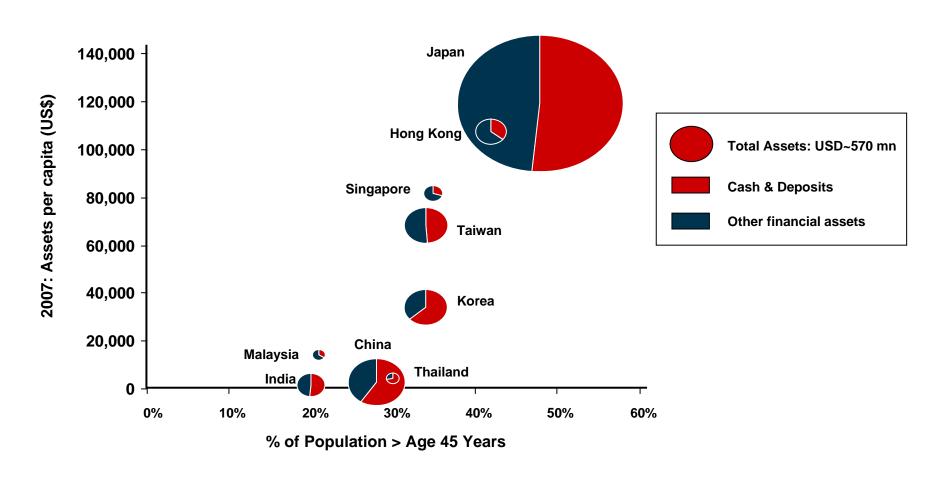




## Asia: Retirement planning is a relatively new concept with huge potential

## Savings rates continue to be high but are unfocussed

#### **Retirement Asset Pools**

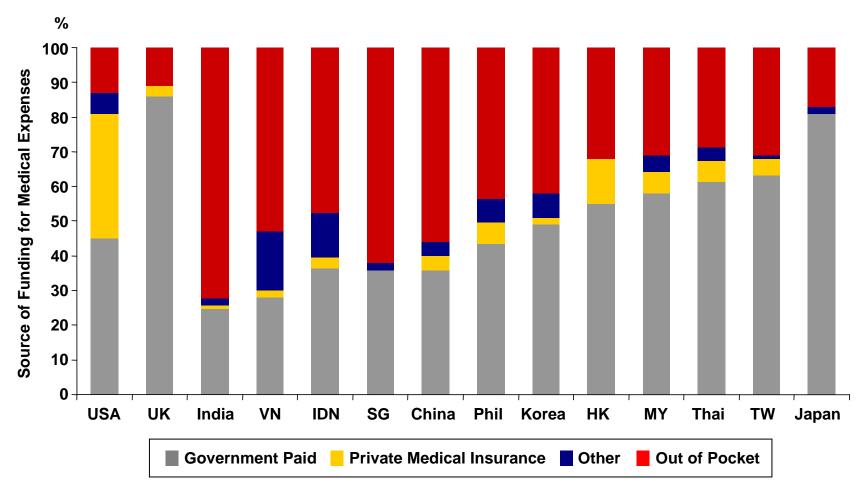






### Asia: The health market opportunity

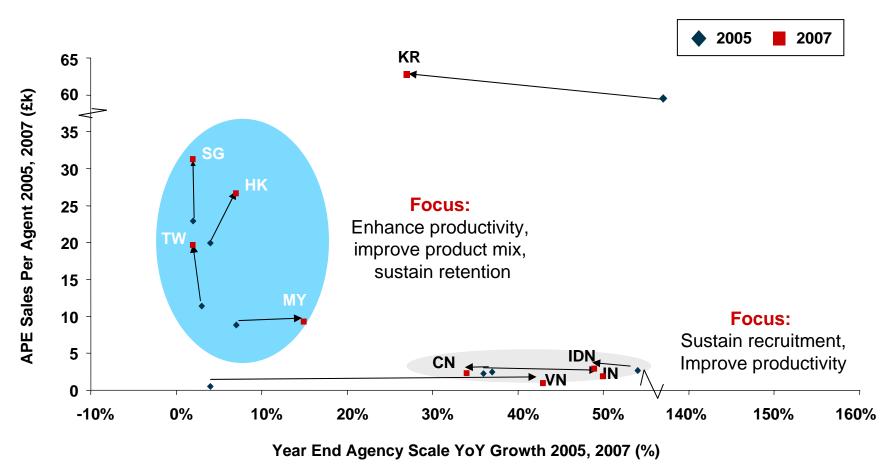
High 'Out-of-pocket' costs representing a US\$ 170bn market that will continue to grow





## Asia insurance operations

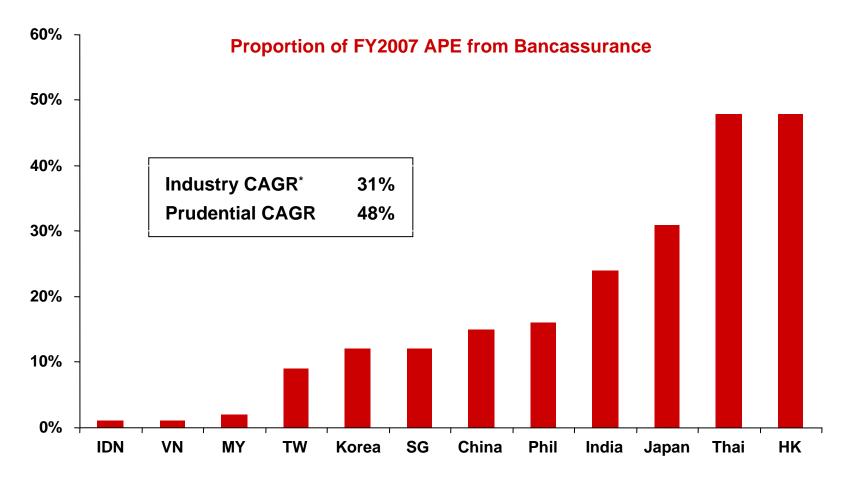
Agency strategy driven by the stage of development within each market





## Asia insurance operations

Proven bancassurance model delivering faster growth than market



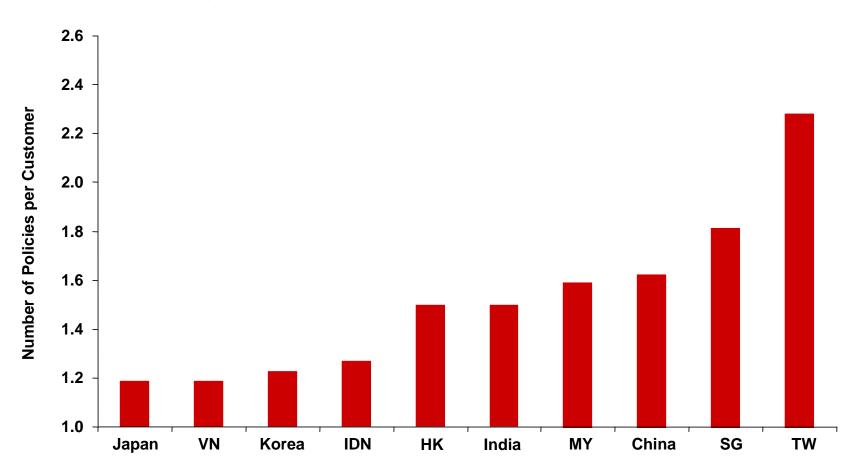
<sup>\*: 2005 - 2007,</sup> source Prudential estimates from market data



## Asia insurance operations

Material opportunities to offer existing 10 million customers more needs based products

### Systematic and disciplined up-sell and cross-sell

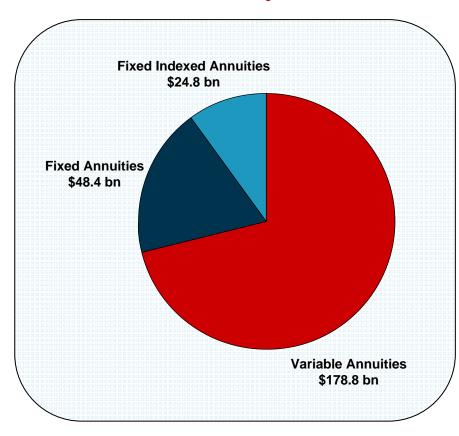




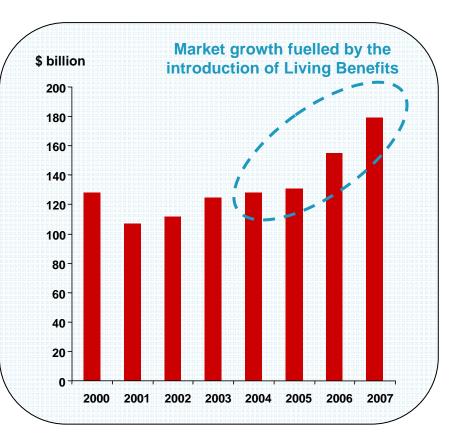
### US

## 78 million 'baby boomers' will continue to provide a growing market

### 2007 US annuity market



#### Variable annuities

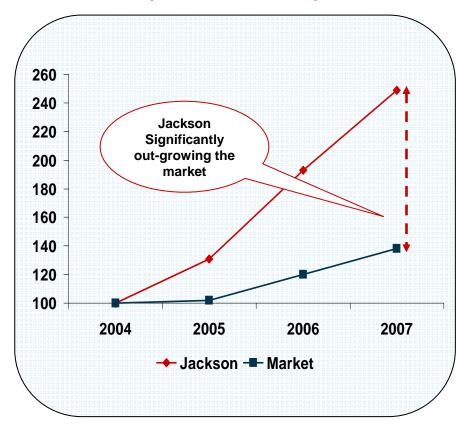




## US insurance operations

## Advice based model driving long-term out-performance in variable annuities

## Relative growth in variable annuities (indexed to 2004)



### Success in fast growing IBD channel

- No.2 with 10.8% share
- 76% of Jackson's 2007 sales
- PII top-selling contract 2003-2007

### Growing share in RBD and bank channels

- RBD No.6 with 7.2% share
- Banks No.8 with 4.4% share

### VA wholesalers increased by 25% in 2007

Higher average productivity per wholesaler

#### Continuing product innovation

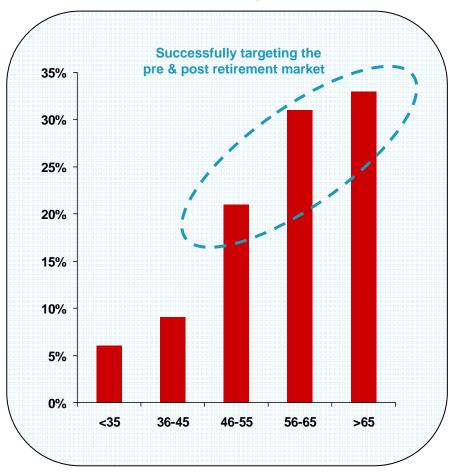
- -> 2300 benefit combinations
- Significant advantage from flexibility



## US insurance operations

A significant retirement opportunity that plays to Jackson's strengths

### Jackson customer age profile 2007



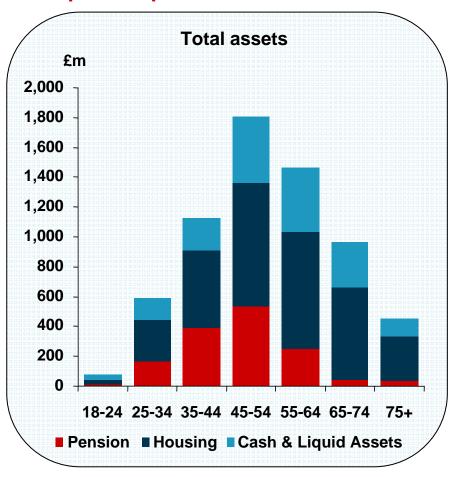
- Two-thirds of Jackson VA sales include a GMWB
- Differentiated model based on advice, customisation and flexibility, not price
- Expense advantage and world class service
  - 17bps advantage over top 25
- Maintain top-ten position in fixed and fixed-index annuities
- Continue to assess bolt-on acquisitions



### UK

### Delivering on our strategy

## Significant and growing pre and post retirement assets



## A clear strategy based on our strengths and an objective view of the economics

- Focus on strengths in retirement income
- Re-shape and simplify retirement savings to improve returns
- Take the required action on the cost base
- Maintaining high margins and returns relative to the market



### **UK** insurance operations

### Focus on strengths in retirement income

#### Individual annuities

- One in four annuities in the UK written by Prudential
- 50% of new business from internal vestings
- 30% of new business from direct and partnerships
- Market leader in with-profit annuities
- Conservative view of longevity
- Maintain pricing discipline

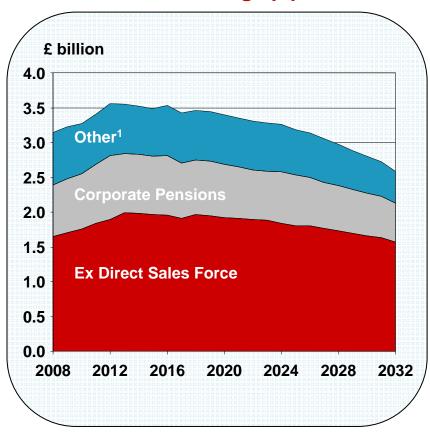
#### Developing broader market position

- Lifetime Mortgage
- Income drawdown

## Selective in wholesale market based on returns

£1.7bn Equitable Life transaction completed

### Internal vestings pipeline





### UK insurance operations

### Implementing change to support growth and returns

### Reshape and simplify retirement savings

- Exited structurally unprofitable market segments and launched factory-gate product suite
- Emphasis on cautious managed products; £231m APE of with-profit new business in 2007 up 21%
- Improving returns on Corporate Pensions; IRR 9% (2006: 6%)

### Plans in place to deliver target £195m cost savings

- £115 million of target delivered by the end of 2007
- Policy administration outsourcing significantly reduces future expense risk
- Net £60 million benefit to Embedded Value by 2011

### Considering Inherited Estate reattribution



### Asset management

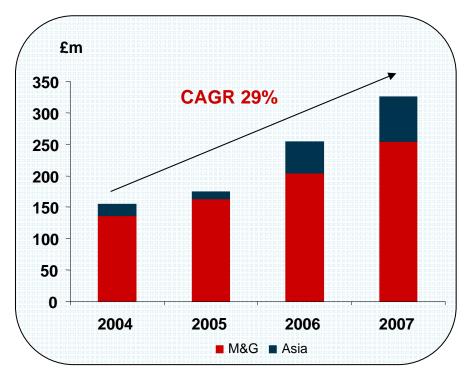
Excellent investment performance across multi-asset capability

- Adding value to insurance operations
- Material external funds business across UK, Europe and Asia

### **External funds under management**

### £bn **CAGR 23%** ■ M&G ■ Asia

### **Operating profit**





### Group

## Prospects for the Group are positive

Asia expected to deliver doubling Record of out-performance of 2005 NBP a year early in the US to continue **FULLY EXPLOIT THE GROUP'S** RETIREMENT-LED STRATEGY

Value driven strategy in the **UK** delivering strong returns

Asset management well placed to capitalise on strong positions and track record of investment performance



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