



- Over the next couple of days we will provide you with a great deal of information about Prudential's business in Asia. But there are three overarching messages that I would like to emphasize to you now as we begin.
 - Prudential's platform in Asia is unique, has leadership positions in terms of both scope and scale and continues to deliver strong growth that outperforms the competition
 - We have a proven track record of delivering on our commitments, both strategic and financial
 - Asia is evolving in unprecedented ways...and with significant positive implications for our business...that means "headroom"



- We are unique in that we have scope and scale in both our Life business and our Funds business
- Our peers in Asia tend to have one or two operations which dominate their results...and expose them more significantly to the vagaries of a single market. Prudential is present in every strategically important market in Asia...and it is important to note that gaining a presence requires diligence and hard work...but Prudential is distinctive because we've been very successful at converting presence into market leading businesses that produce strong shareholder value. We have more "top three" market positions in the Life Insurance sector than any competitor in the region. We have the market leading position in India...in Vietnam...in Singapore...in Indonesia. We have the largest foreign joint venture in China...we are ranked number two in Malaysia...and in 2007 our Hong Kong business overtook HSBC to become the number two company in Hong Kong.
- We are certainly the largest writer of Takaful business in Asia, and anecdotal evidence suggests we may be the largest in the world. In the first quarter of 2007 we wrote no Takaful business in Indonesia...in the fourth quarter Takaful products made up 25% of our sales. This is yet another segment of the industry in Asia where there remains a great deal of headroom...and where we are the first mover.



- As you can see from this slide, **Retail Funds business enjoys twice as** many top five market positions as any competitor in the region.
- In Taiwan we increased our market ranking from 9th to 4^{th...}two India Funds marketed in Japan are the largest in their category...in India we held the #2 market position at the end of 2007 and 80% of our FUM was in the top two quartiles for performance...in Singapore our Dragon Peacock Fund is the largest equity fund in the market (£480m at the end of 2007)...in Hong Kong our joint venture with Bank of China has more than 500,000 MPF customers...and in our newest funds business, in the UAE, we have established 13 distribution agreements which have generated £400 million of FUM.
- So our platform in Asia is unique. It has been built with a proper balance between value and volume...it offers broad, diversified exposure to Asia...and extraordinary opportunity for the future.



- Sandeep will take you through the financial results generated by our platform in Asia in a few moments...so I will simply point out that we have delivered time and again on every financial metric. The CAGRs speak for themselves.
- In December 2006 we committed to double 2005 NBP (at constant exchange rate) by December 31 2009...and we have more recently said that we will not only deliver on that commitment...we will deliver it in 2008.



- While the **financial target** we set in December 2006 **was important**, I think of **greater long term significance** are the **strategic commitments** we made.
- I'd like to take you through a bit of detail which will make it clear that we've delivered...and continue to deliver on these as well.



- As I have said before, if one is serious about **Asia** one must be serious about **Agency**...and **we are obviously very serious about both**.
- But we have rightly resisted the temptation to assume that there is a single agency model that works in every market, or that there is a single measure of success. The Hong Kong model you will hear about later today is different in some respects from the Indonesian model you will hear about tomorrow.
- In some markets we have focused on improving the productivity of our agents, and our 2007 productivity gains of +24% in Hong Kong and +21% in Singapore are indicative of the success of these efforts.
- In other markets, such as India, China and Indonesia, we are principally focused on the scale of the platform. During 2007 we added almost 100,000 new agents in India, and our sales force in Indonesia is three times the size of that of our closest competitor.
- Just as we are **not wedded to a single agency model...neither is our agency platform reliant** upon a **single product**. You will see in the presentations to come that a **variety** of new products such as **health insurance** and **more sophisticated accumulation products** are being **successfully driven** through this channel.
- I feel compelled to give credit where credit is due...as much as we in this room would like to take responsibility for these accomplishments, this success is rightly credited to the approximately 14,000 staff and 30,000 agency leaders who drive this critically important element of our business. I'm very much looking forward to tomorrow evening in Jakarta, where you will get an opportunity to experience the enthusiasm and commitment of these people. Opportunities like this are the best part of my job, and I predict it will be the best part of your visit to Asia.



- Selling through banks is often characterized as an "alternative" to agency distribution, but I don't think "alternative" is exactly the right word. I think fundamentally that agency and bank are complementary, and in our own case, our bank distribution strategy...and capability...is heavily informed by our deep agency distribution competency.
- We do not simply rely on bank counter staff to promote insurance products in addition to the various other products offered through the bank. We deploy a highly trained and specialized sales force within the bank branch... and in the field...to develop business through bank customers. This sales force is managed in a manner similar to our agency force...each individual is held to high standards of quality and productivity...and they are rewarded well when they perform well. It is this approach that underpins our ability to generate such strong results with our existing partners, and to attract new partners.
- On this latter point, I would call your attention to the fact that during 2007 we extended our very successful relationship with SCB to Taiwan, we added two significant distribution relationships with banks in Korea, and we launched a regional distribution arrangement with Citibank.
- Our Funds business continues to focus on its' highly efficient bank distribution model...which now accounts for 39% of our Retail FUM. We have expanded our regional distribution relationship with Citi and HSBC in India, Malaysia and Korea...we are launching a global partnership with HSBC Private Banking...we are now distributing Funds products through SCB in Indonesia, Malaysia and Hong Kong...and we are now part of Credit Suisse's Fundslab platform with access to their global network.



- I have made no secret of my enthusiasm for the health insurance business and my determination that it be an increasingly important contributor to our results in Asia...let me tell you why.
- The data on this slide demonstrates that the opportunity is significant. Because most Asian markets do not have a "National Health Service" there are gaps in coverage...the scale of the "coverage gap"...shown here in red...varies from market to market... but it is material in every market and it is growing as governments shift the burden of health care expenses to individuals...so regulatory authorities throughout Asia welcome wellmanaged private solutions to this increasingly serious public problem.
- Our platform is perfectly suited to both the manufacture and distribution of health products...these products represent an important component of our retirement strategy in that they mitigate the greatest perceived risk of individuals approaching retirement...that a health related incident will wipe out their savings....and they are perfectly suited to cross-selling activities. This point can be powerfully illustrated by our experience in Singapore last year...we launched a new health product and sold over 60,000 basic policies ...and, on average, each of those customers also purchased a life policy with an average premium eight times the size of the health premium.
- And as I said when I first spoke to you about this opportunity in December of 2006, health products deliver strong results to shareholders...New Business Margins generated by health products are generally about 2X that of typical unit-linked products. Brad Harris, who we recruited early last year to lead this initiative, will share more details during the health insurance carousel session later today...and I predict you may well leave that session with a level of enthusiasm for this business that rivals my own.



- You will also hear much more on retirement during the carousel session later this morning led by **Paul Hancock** and **Adrian O'Connor**, but **I want to speak** to this **very important** topic for a moment as well.
- Asia is rightly renowned for its high savings rates, but while people in Asia save with great diligence they often do so without a plan. Our strategy is designed to meet the TOTAL retirement needs of our customers...these needs include helping customers build a comprehensive retirement plan...helping them accumulate adequate assets to fund their plan...and helping them derisk their plan during both the accumulation phase and the decumulation phase.
- The theme of the strategy is "What's Your Number?"...you've seen this message on our sign across the harbour in Kowloon...if you travel through Asia you can see it on television in Korea, Hong Kong, Taiwan, Malaysia, Singapore and India.
- This strategy leverages our genuinely unique capabilities around product development and distribution...and we are making very good progress...you're already aware of the results we've generated in Taiwan which are indicative of the scale of the opportunity throughout the region... again, further detail will be provided in the carousel session.



- I also spoke to you in December 2006 about customers, and I told you
 that we had over 7 million customers in Asia, but that most of them had
 bought from us only one time. That situation has changed since we last
 spoke...first of all, we now have about 10 million customers...and we
 are executing against our plans to make it easier than ever before for
 these customers to buy additional products from us.
- Although we still have a great deal of work to do, I'm pleased to report that during 2007 we made new product offers to over 1 million existing customers with very good outcomes. Of particular note were our health insurance upgrade in Malaysia where we sold 124,000 new policies and the Indexation of Benefits offer that was accepted by 7,000 customers in Hong Kong during the last two months of 2007.
- We are continuing to build our database marketing expertise at both the regional and local levels, and we expect...and you can expect... results from this initiative to accelerate in 2008 and beyond.



- I must emphasize that the delivery that I have just demonstrated to you, be it financial results or progress on strategic initiatives, is possible only because we have...and continue to attract...the very best people in Asia. The combination of experienced Prudential executives with long track records of success and deep institutional knowledge...together with new executives recruited more recently who bring additional perspectives and skills...is extraordinarily potent. Some of these individuals have responsibilities in a specific market...and some are subject matter experts who work across the region...but the whole is infinitely greater than the sum of the parts.
- One of the most important elements of this visit to Asia is the format we've adopted which allows you to meet, and get to know, many of our senior leadership group.
- Unfortunately a long-standing commitment precludes Don Kanak from being with us this week but I'd be remiss if I did not specifically mention his joining our team as our non-executive Chairman. I am immensely enthusiastic about having Don as a thought partner and a strategic advisor. I worked with Don for several years at AIG, and I can tell you from experience that he has one of the greatest strategic minds in our industry.



- I want to spend a few moments now talking about our environment here in Asia...about macroeconomics and demographics...but I promise that I'm not going to put you to sleep because I want to approach this from a different perspective.
- I don't want to talk about technical details...I want to talk about change. The "decoupling" of Asian economies from Western economies is an emotive subject and one we could debate ad infinitum. It does seem clear that world's economies are interconnected and interdependent, but it also seems clear, and most everyone accepts that Asia is now generating its own growth ...and this growth is feeding through into higher household incomes that support increasing demand for goods and services. In short, there is a rapidly growing mass affluent class in Asia...in developed and developing markets alike. It is logical to assume that this phenomenon would in most any environment create demand for the products that we offer.



- But this isn't just any environment...what is happening in Asia is much more complex than higher disposable incomes driving greater demand.
- The demographic changes taking place in Asia are unprecedented and represent nothing less than a redefinition of "retirement" for Asian families. Historically in Asia, as one aged one became increasing reliant upon one's children and grandchildren for shelter and support. But the factors noted on this chart make it clear that the traditional multi-generation household is an increasingly untenable "retirement plan".
- Birth rates are declining rapidly...the implications of the one-child policy in China are extraordinary...since 1970 China's fertility rate has fallen from 5.8 to 1.6...during the same period Indonesia's fertility rate dropped from 5.6 to 2.4... is important to understand that 2.1 is the fertility rate at which zero population growth is achieved...Hong Kong recently surpassed Japan as the market with the longest average life expectancy...and Hong Kong has the lowest fertility rate in the world today.
- Asia is changing. In many respects the implications of all this change are cultural and social...but the solutions Asian families require in order to cope with these changes are largely financial...and they are perfectly aligned with our capabilities.



- I will close as I opened...by highlighting what I hope will be the fundamental takeaways from this gathering...
- Prudential has a **uniquely advantaged** platform in Asia...the **skill** and **efficiency** and **competency** of that platform are **improving constantly**.
- It is absolutely clear that, just as the changes afoot in Asia are unprecedented...so are the opportunities they create...opportunities to which Prudential has broader exposure...and for which Prudential has greater competency than any of our peers...and from which Prudential will capture a leading share of the value that will be created.
- So it is also clear that investors who seek to profit from those opportunities would be hard-pressed to find a better investment alternative to Prudential.