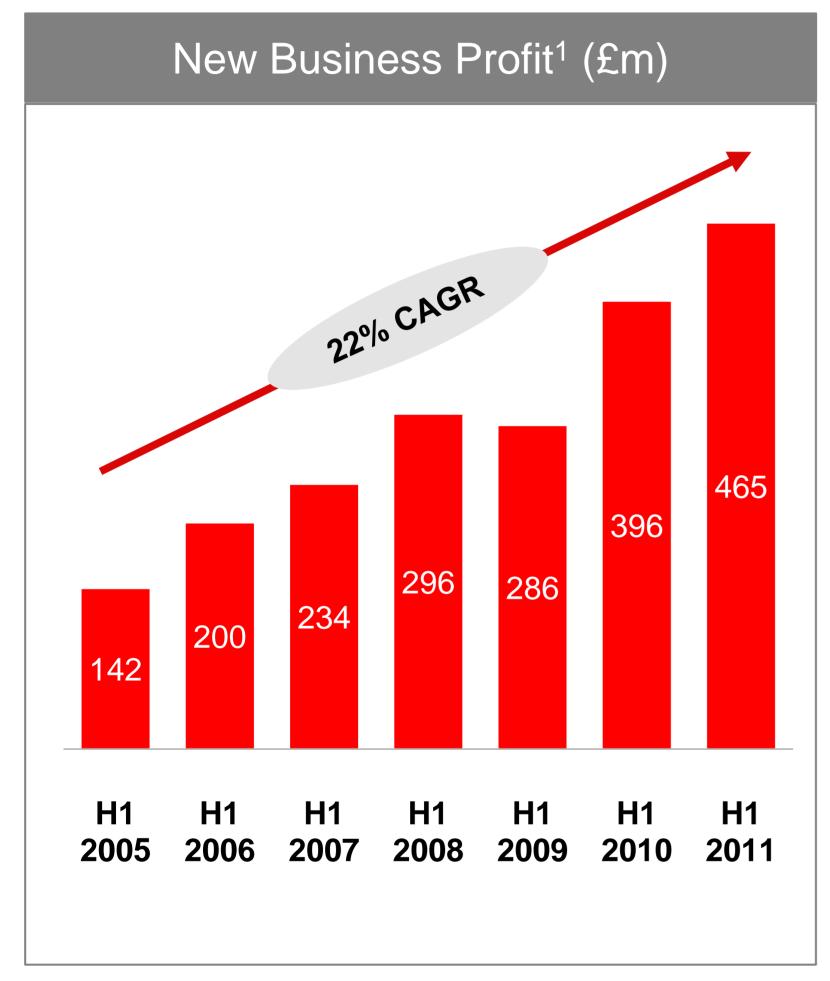
# Delivering Shareholder Value

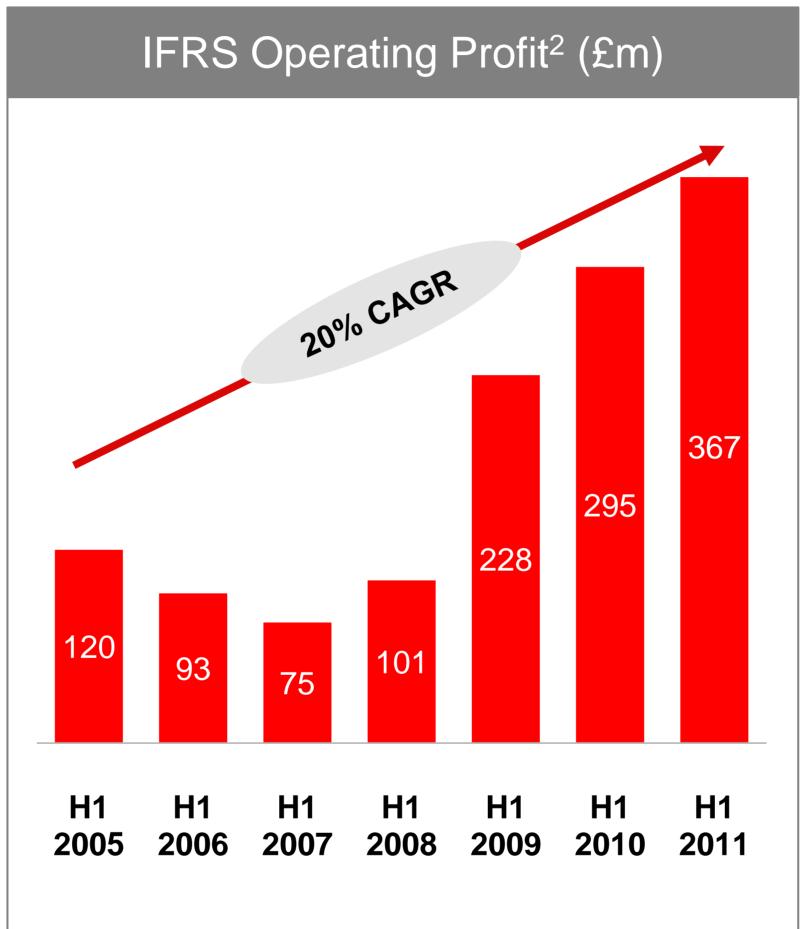
Adrian O'Connor Chief Financial Officer Prudential Corporation Asia

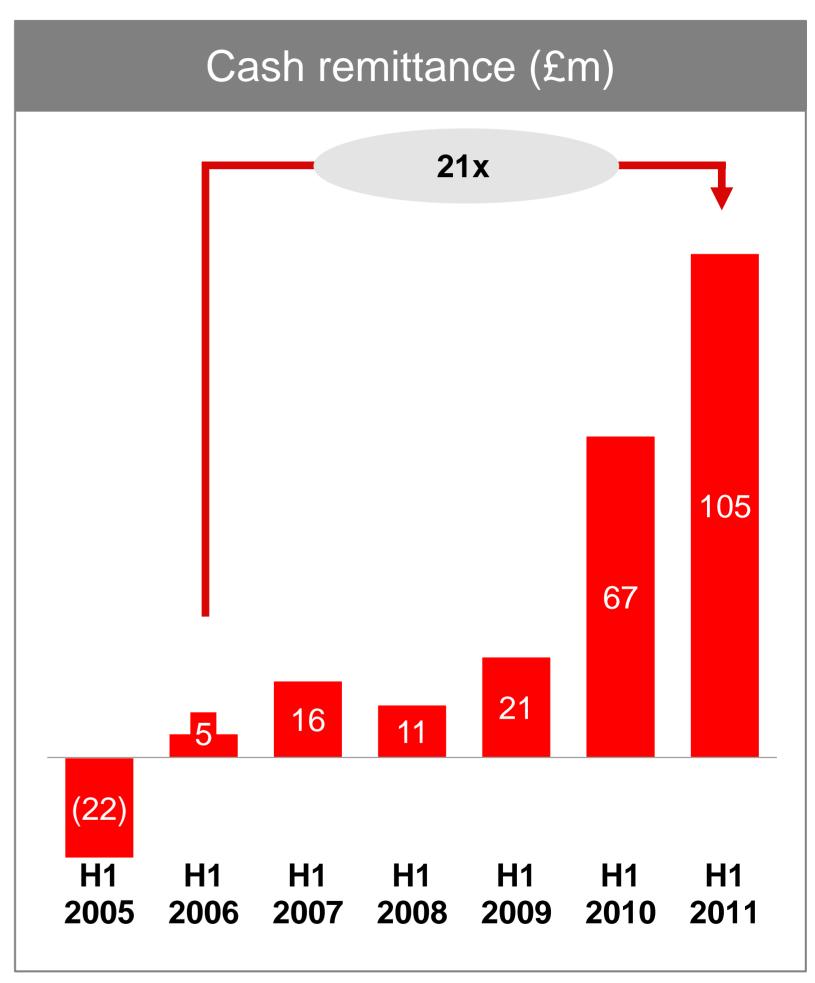
16 November 2011



## Asia is Delivering across All Key Metrics







<sup>2.</sup> In respect of Insurance (excludes Taiwan agency, H1 2005-07 exclude Taiwan) and asset management operations only. Net of development expenses





<sup>1.</sup> Excludes Taiwan agency business (sold in Q1 2009) and Japan Life (ceased writing new business in Q1 2010)

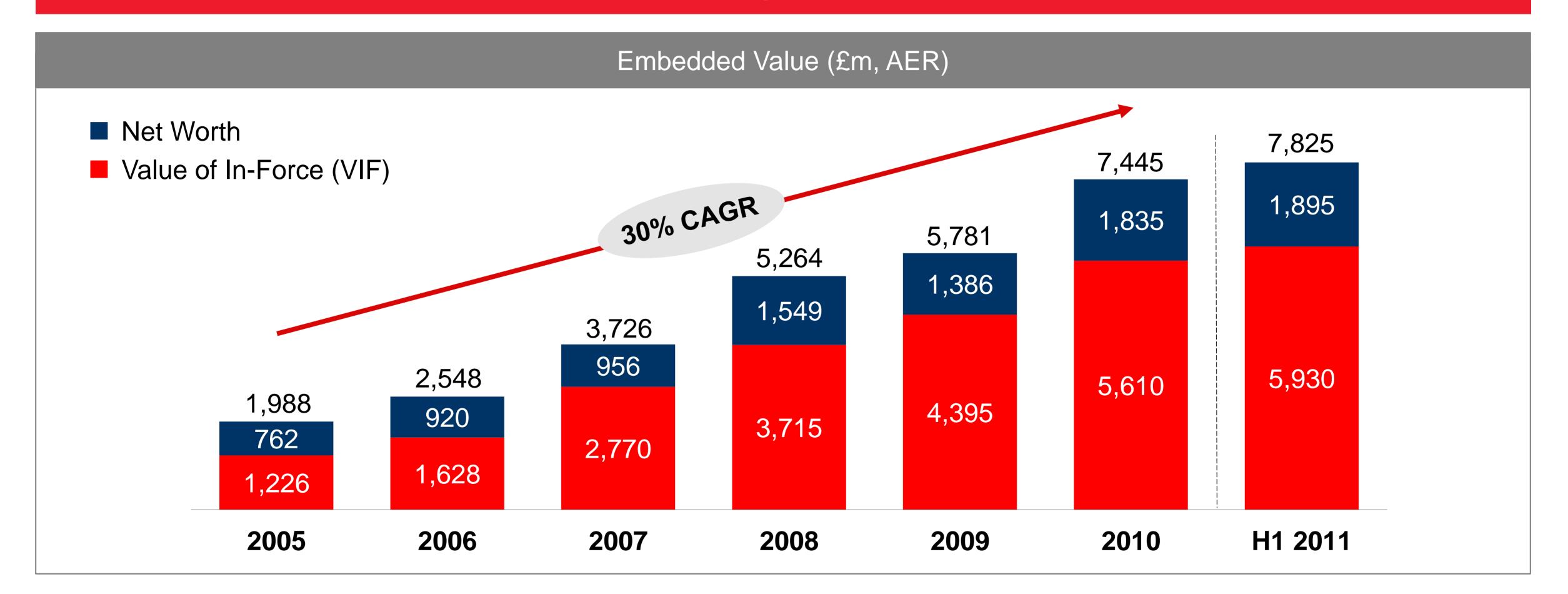
#### Content

- New Business Quality
- Product Profit Profiles
- EEV Robustness
- Free Surplus Generation, IFRS and Cash



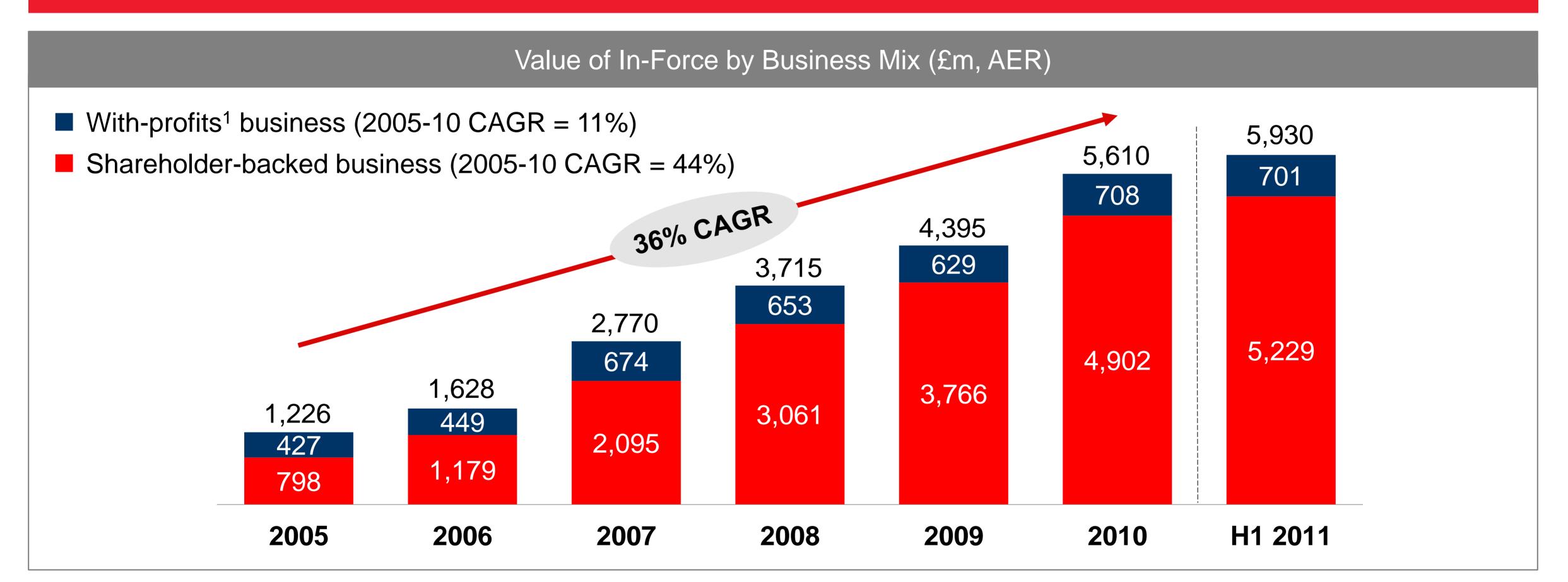
#### **Embedded Value**

#### Embedded Value has increased by £5.8bn or almost 4-fold since 2005



#### Value of In-Force

#### Overall proportion of with-profits is low, but significant in certain key markets

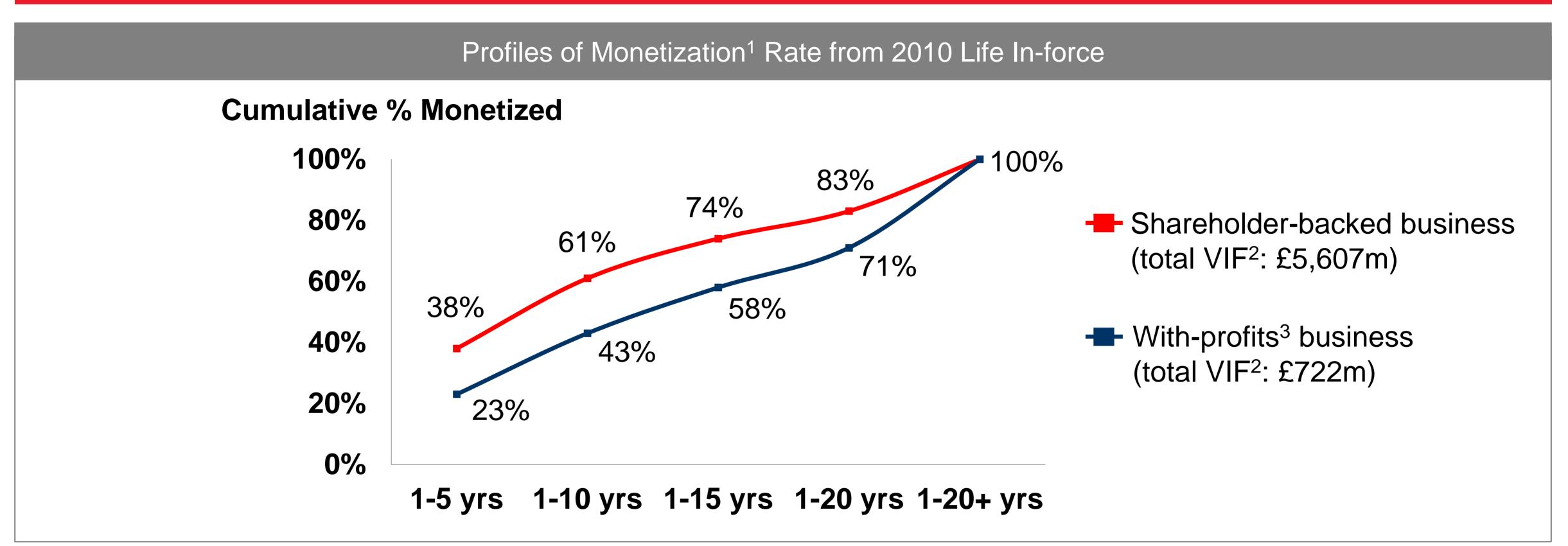


<sup>1.</sup> Traditional UK style with-profits business only

#### VIF Monetization



#### With-profits monetizes more slowly and is more back-end weighted

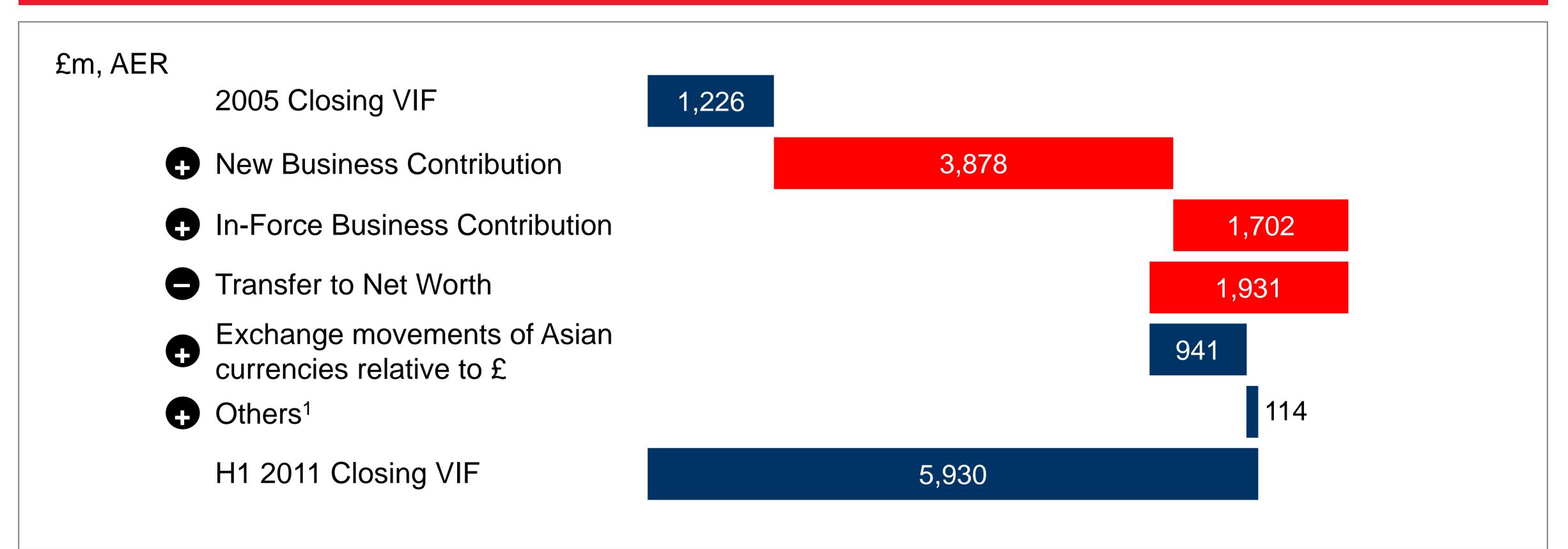


<sup>2.</sup> Total discounted value of 2010 in-force business and required capital

<sup>3.</sup> Traditional UK style with-profits business only

#### Value of In-Force

## New Business is our key growth driver. Preservation and monetization of VIF underpins profit and cash delivery



<sup>1.</sup> Include non-operating variances, divestment (Taiwan agency), acquisition (UOB Life), intra-group dividends and other transfers from net worth

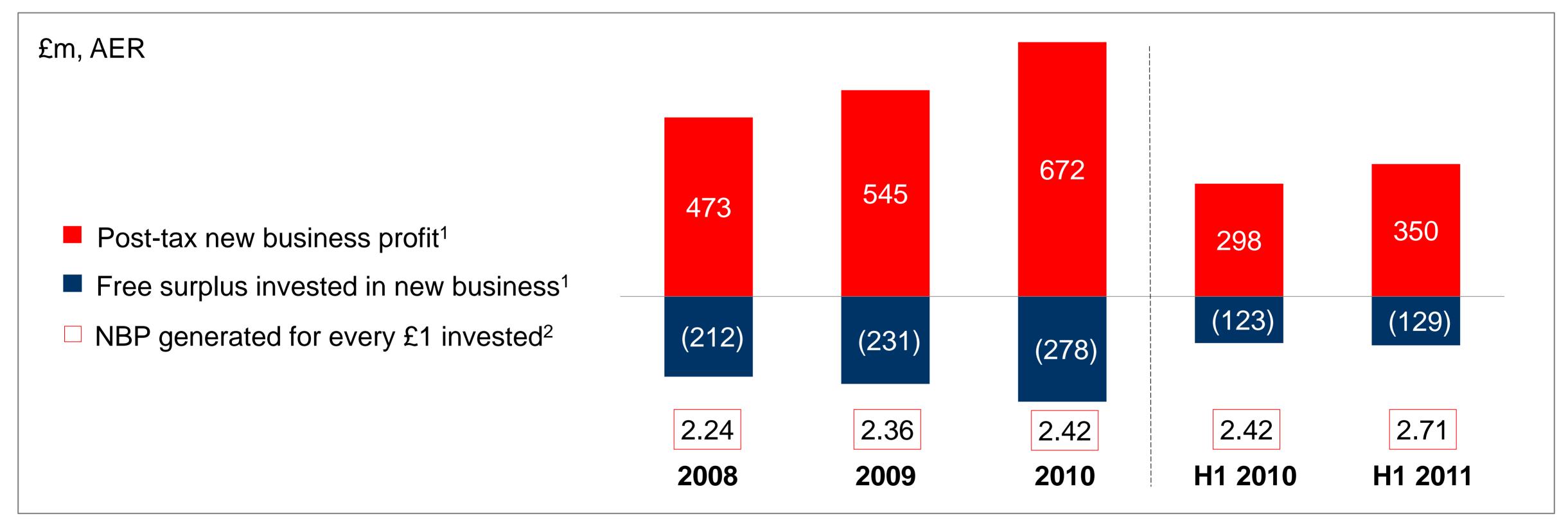


#### Content

- New Business Quality
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## Highly Capital Efficient

# More than £2 new business value for every £1 invested, reflecting continued 'value over volume' discipline



<sup>1.</sup> Excludes Taiwan agency business (sold in Q1 2009) and Japan Life (ceased writing new business in Q1 2010)

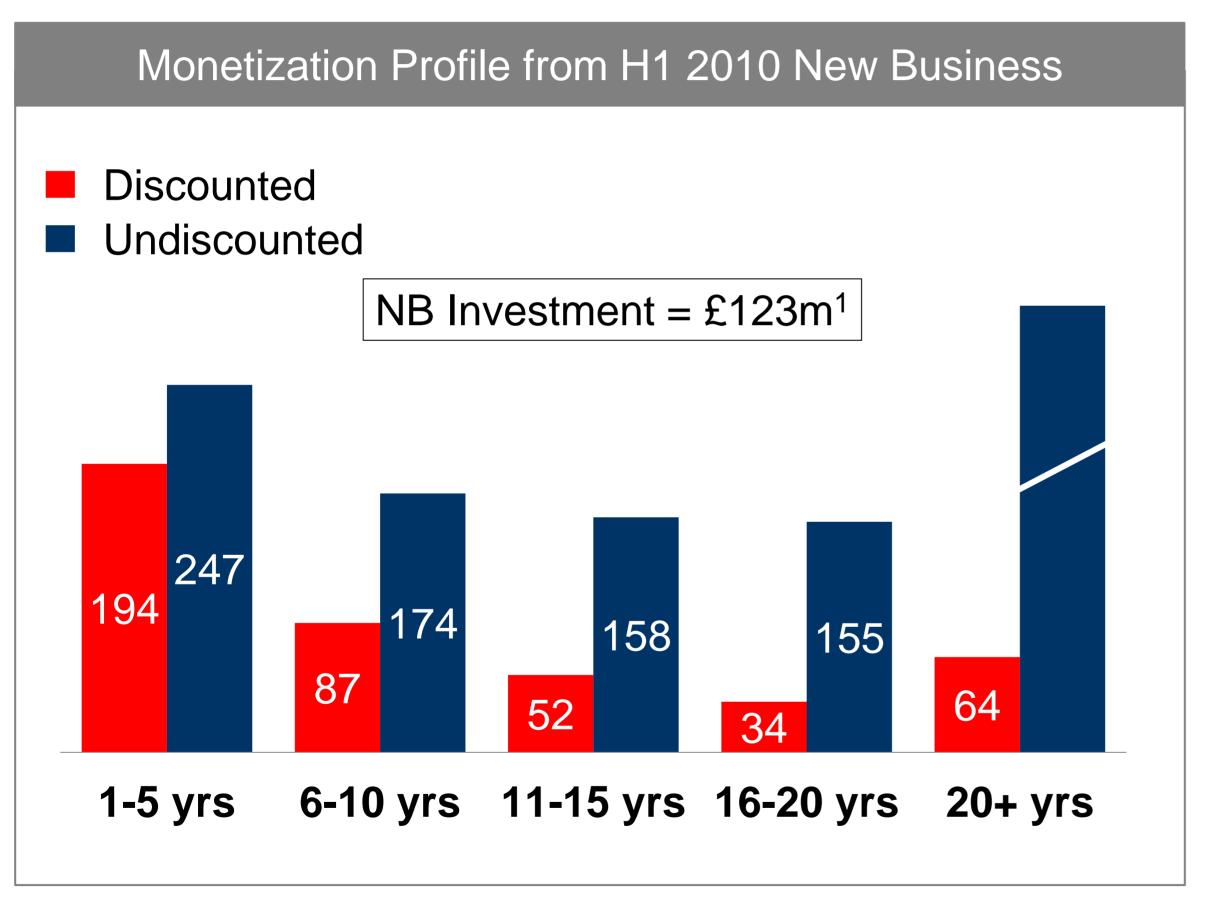


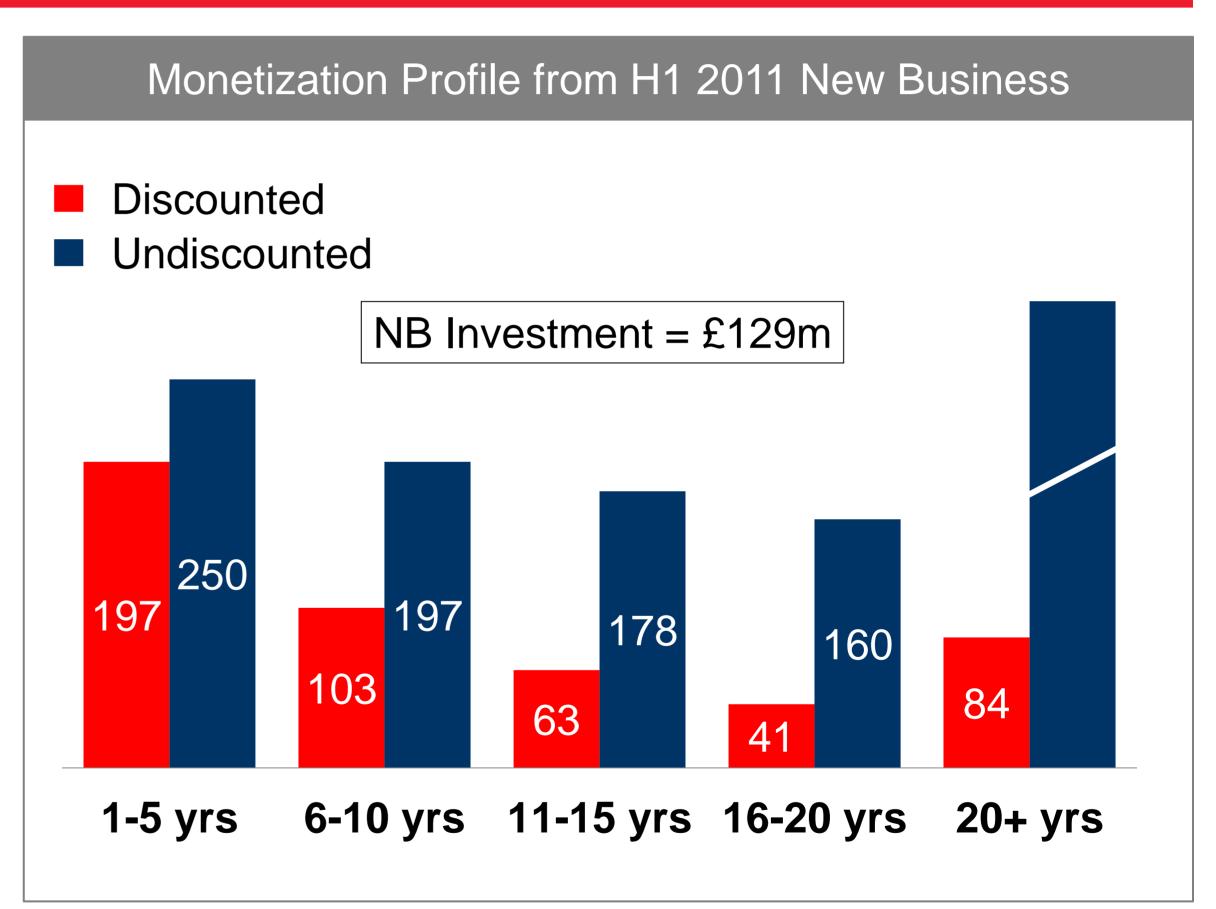


<sup>2.</sup> Calculated as post-tax new business profits divided by free surplus invested in new business (post-tax)

## **Good Capital Velocity**

#### We continue to recycle capital quickly with proactive management of product mix







<sup>1.</sup> Excludes Japan which ceased writing new business in Q1 2010

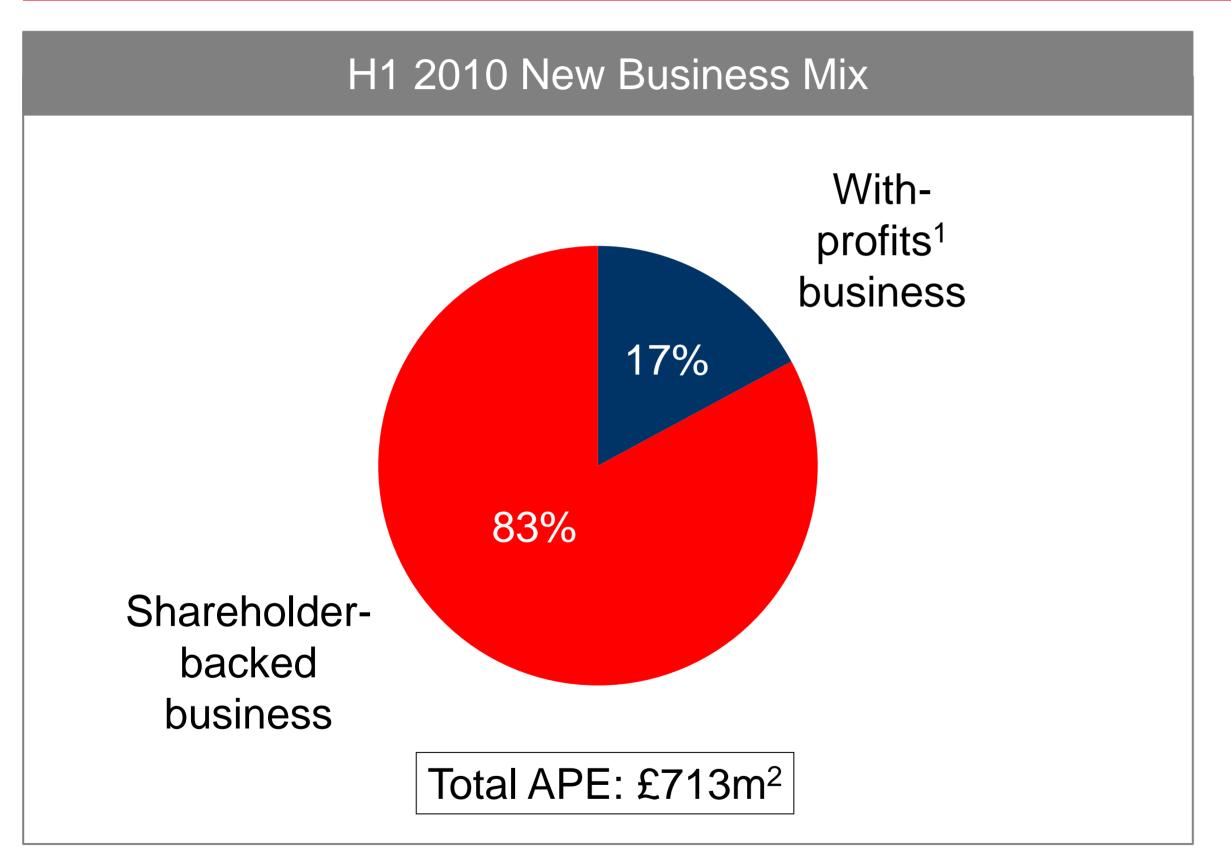
#### Content

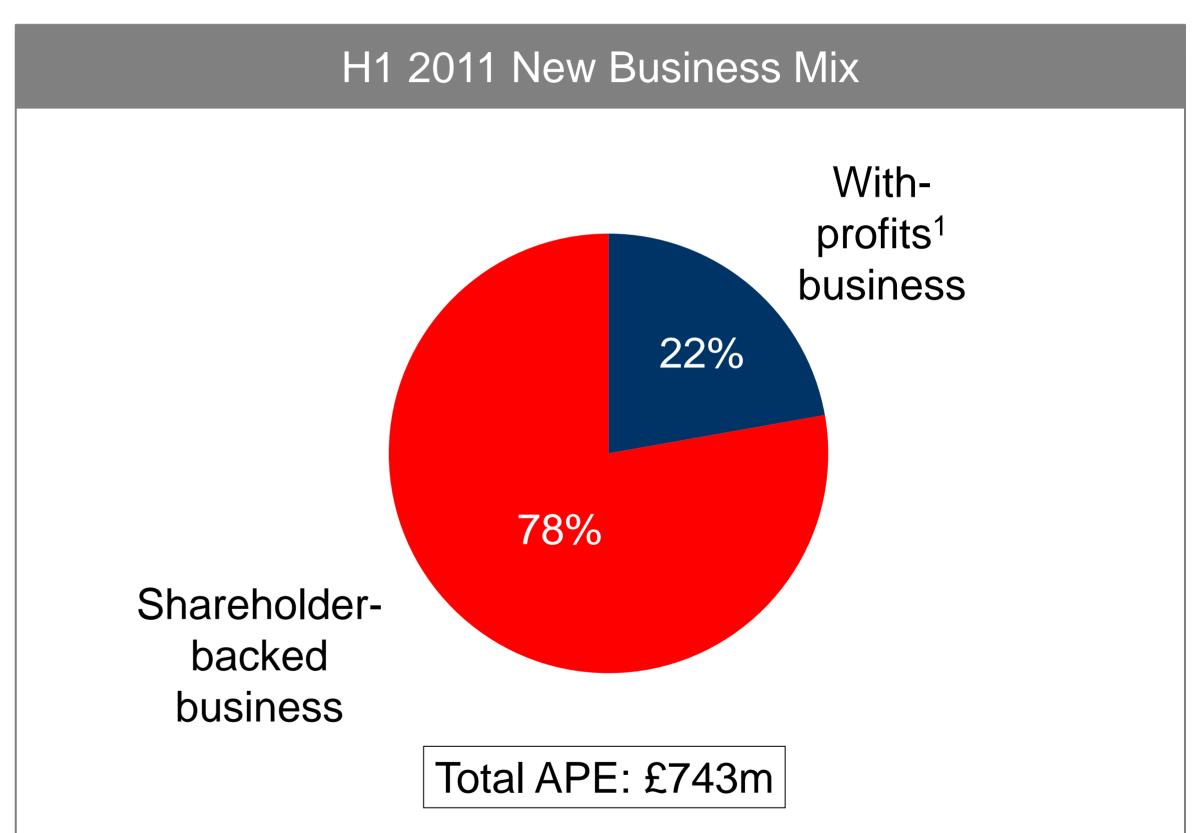
New Business Quality

- Product Profit Profiles
- EEV Robustness
- Free Surplus Generation, IFRS and Cash

#### **Product Mix**

#### Two broad product groupings affect our financials at the macro level





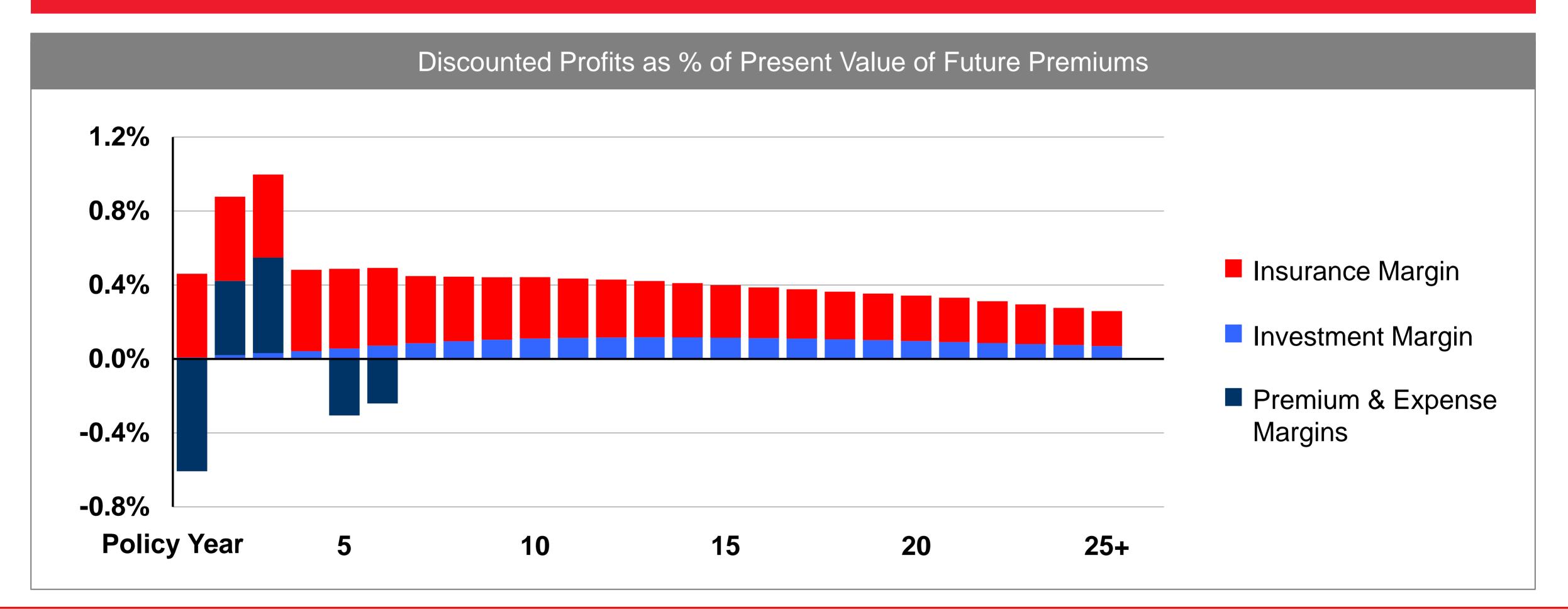


<sup>1.</sup> Traditional UK style with-profits business only

<sup>2.</sup> Excludes Japan which ceased writing new business in Q1 2010

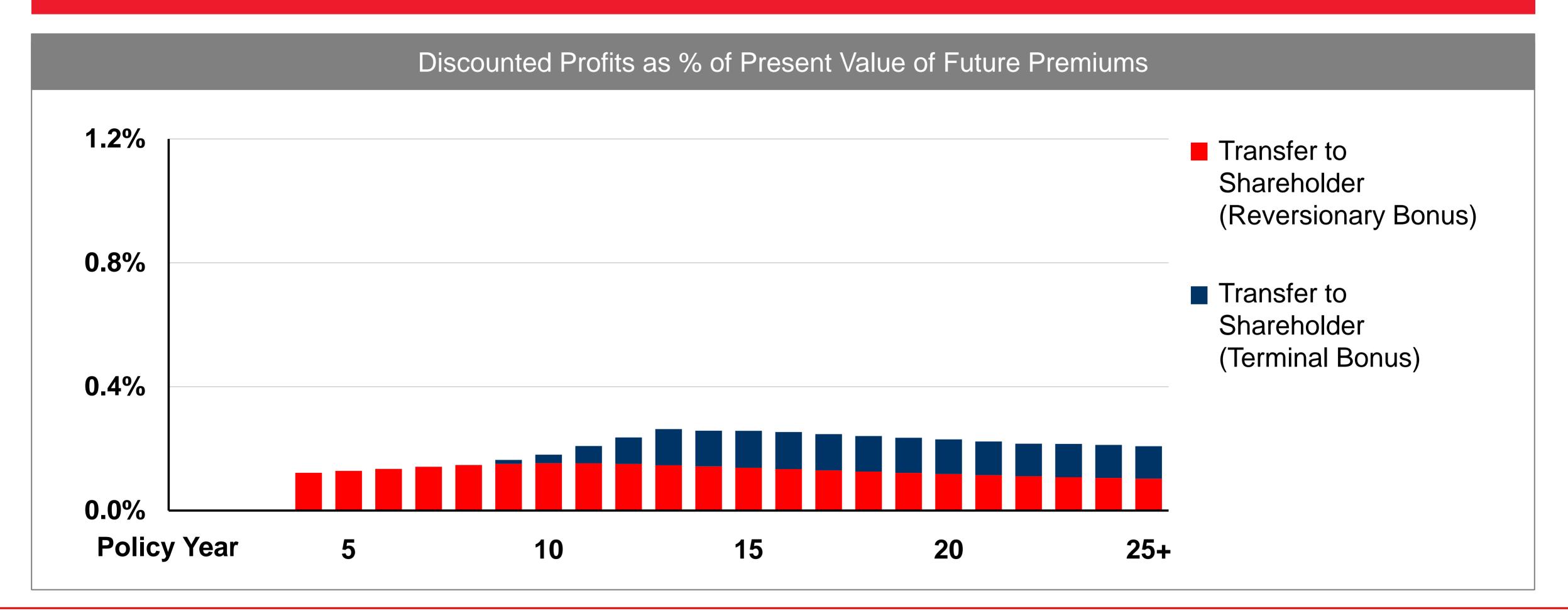
## Profit Profile of Cohort of Typical Unit-linked with Riders

#### Insurance margin makes up two-thirds of the profits



## Profit Profile of Cohort of Typical With-Profits Policy

#### Profit emerges more slowly than the unit-linked counterpart

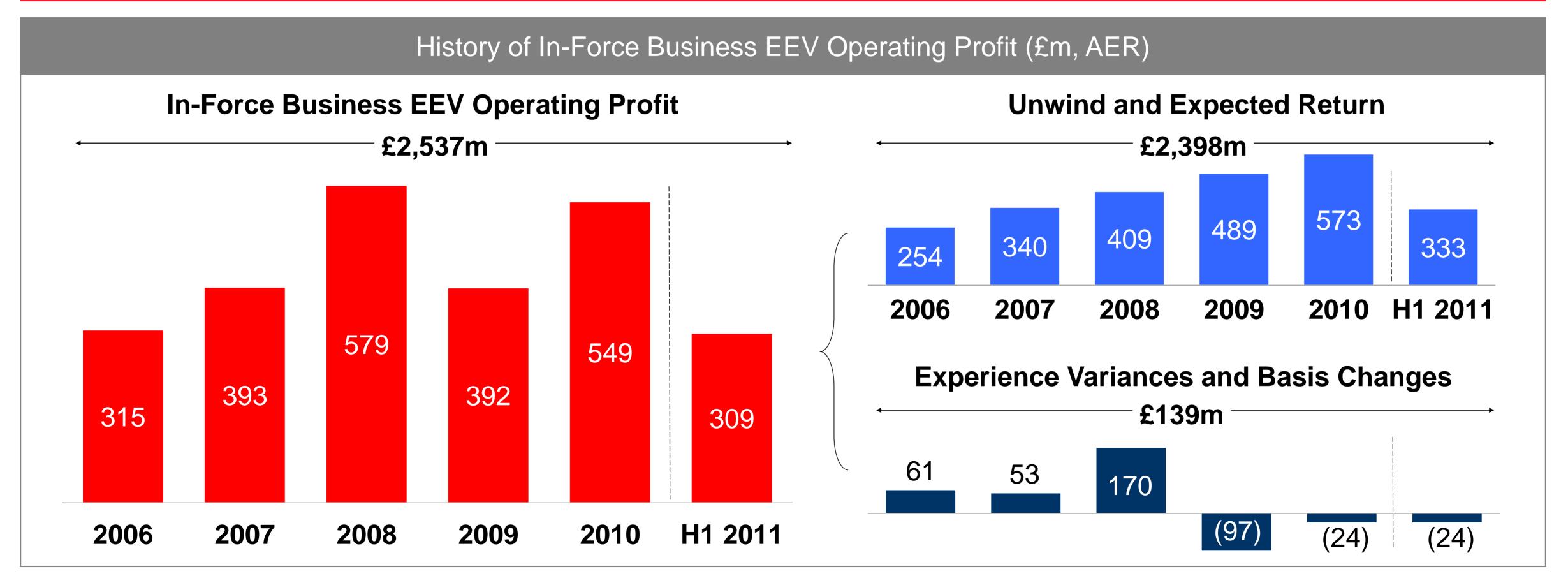


#### Content

- New Business Quality
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#### In-Force Business Contribution

In-force business has contributed £2.5bn in operating profit (2006-H1 2011), including £139m experience variances and basis changes

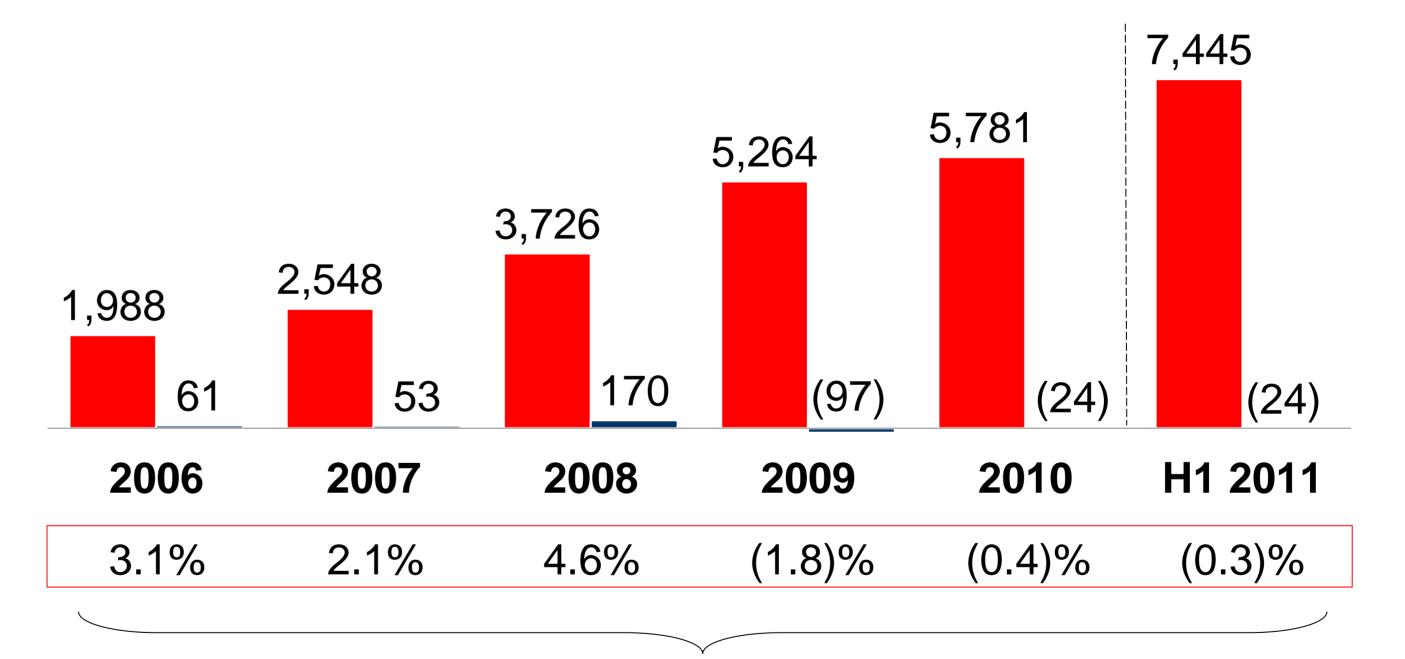


## Operating Experience

#### Operating experience variances and basis changes averaged only 0.5% of opening EEV (2006-H1 2011)

#### Operating Experience Variances and Basis Changes relative to Embedded Value (£m, AER)

- Opening Embedded Value
- Experience variances and basis changes (2006-H1 2011: £139m)
- Experience variances and basis changes as % of opening EEV



Average: 0.5% as % of opening EEV

2008 experience variances and basis changes exclude Taiwan agency business (sold in Q1 2009)

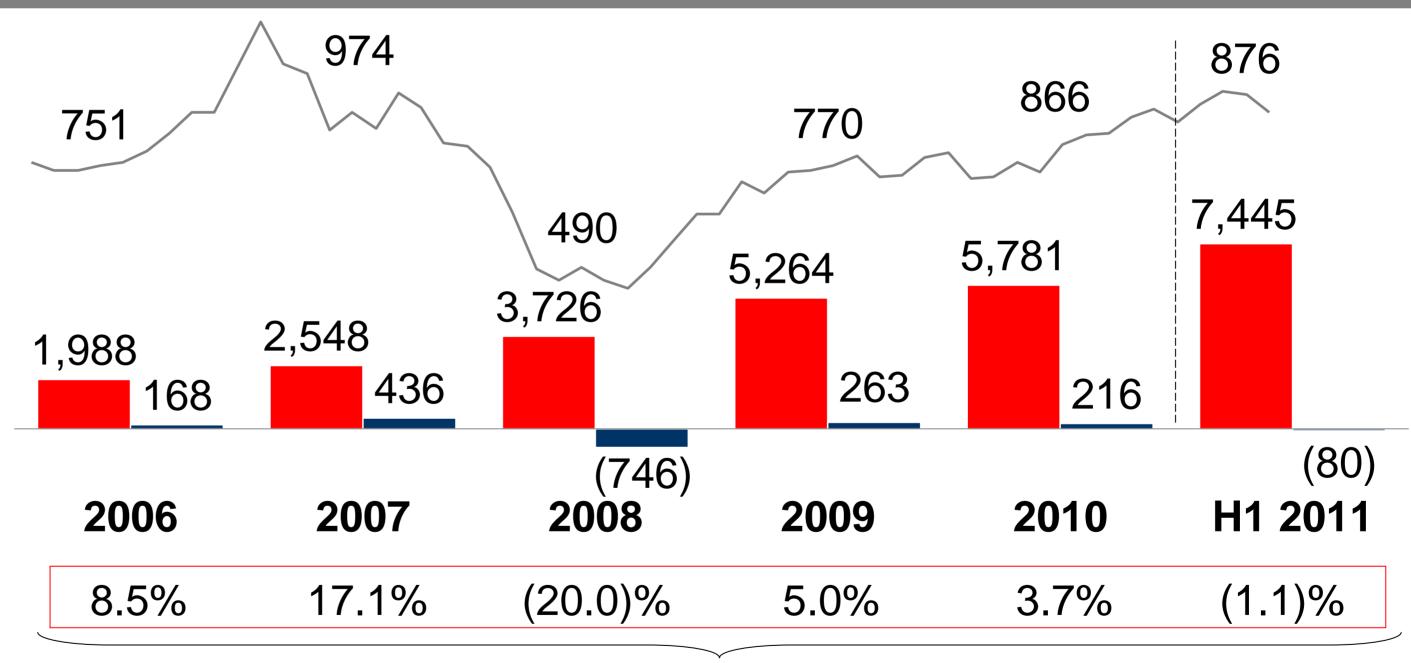


## Non-operating Experience

#### Impact of short term fluctuations has been relatively small, even in volatile market conditions

Short Term Fluctuations in Investment Returns and Effect of Changes in Economic Assumptions Relative to Embedded Value (£m, AER)

- **MSCI** Asia
- Opening Embedded Value
- Short term fluctuations in investment returns and effect of changes in economic assumptions (2006–H1 2011: £257m)
- Short term fluctuations in investment returns and effect of changes in economic assumptions as % of opening EEV



Average: 1.0% as % of opening EEV

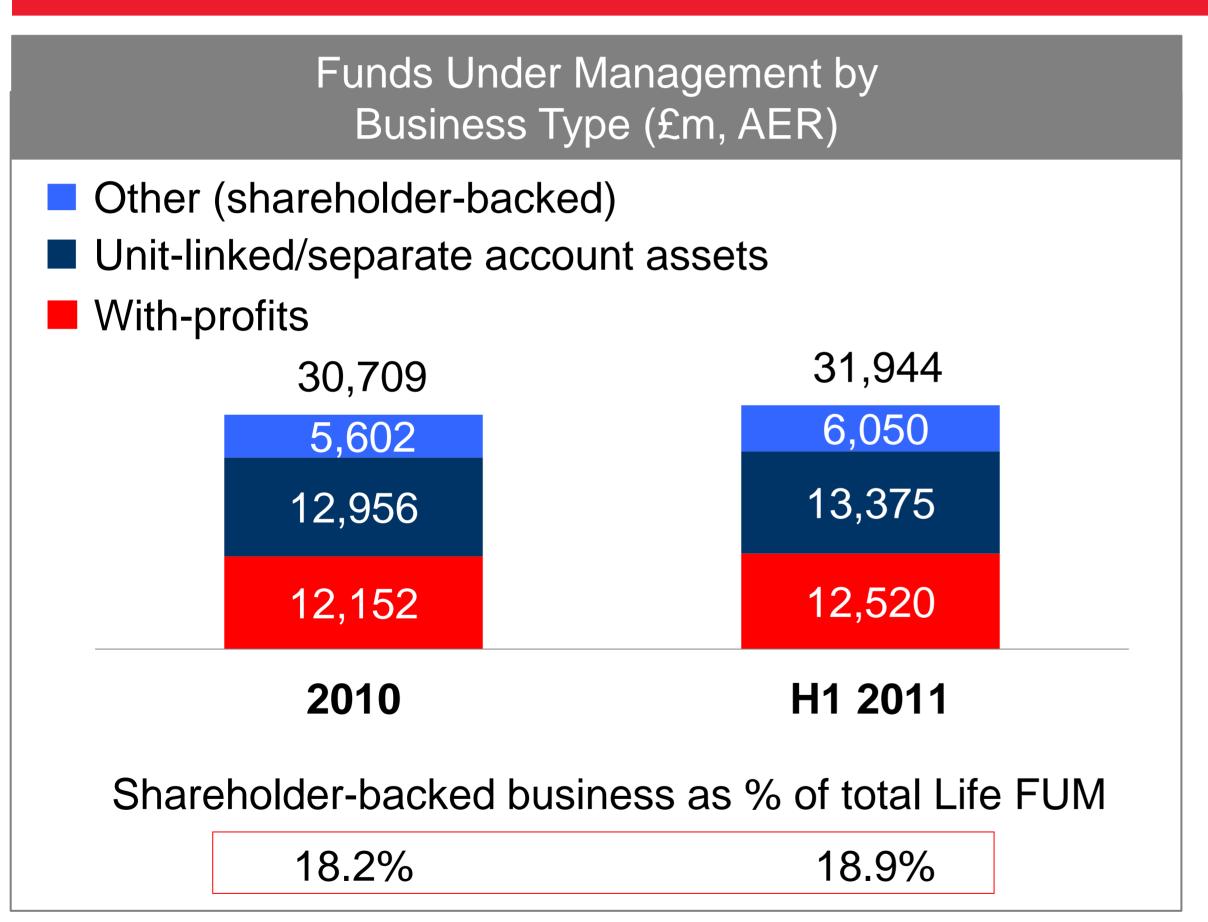
2008 short term fluctuations in investment returns and effect of changes in economic assumptions exclude Taiwan agency business (sold in Q1 2009)

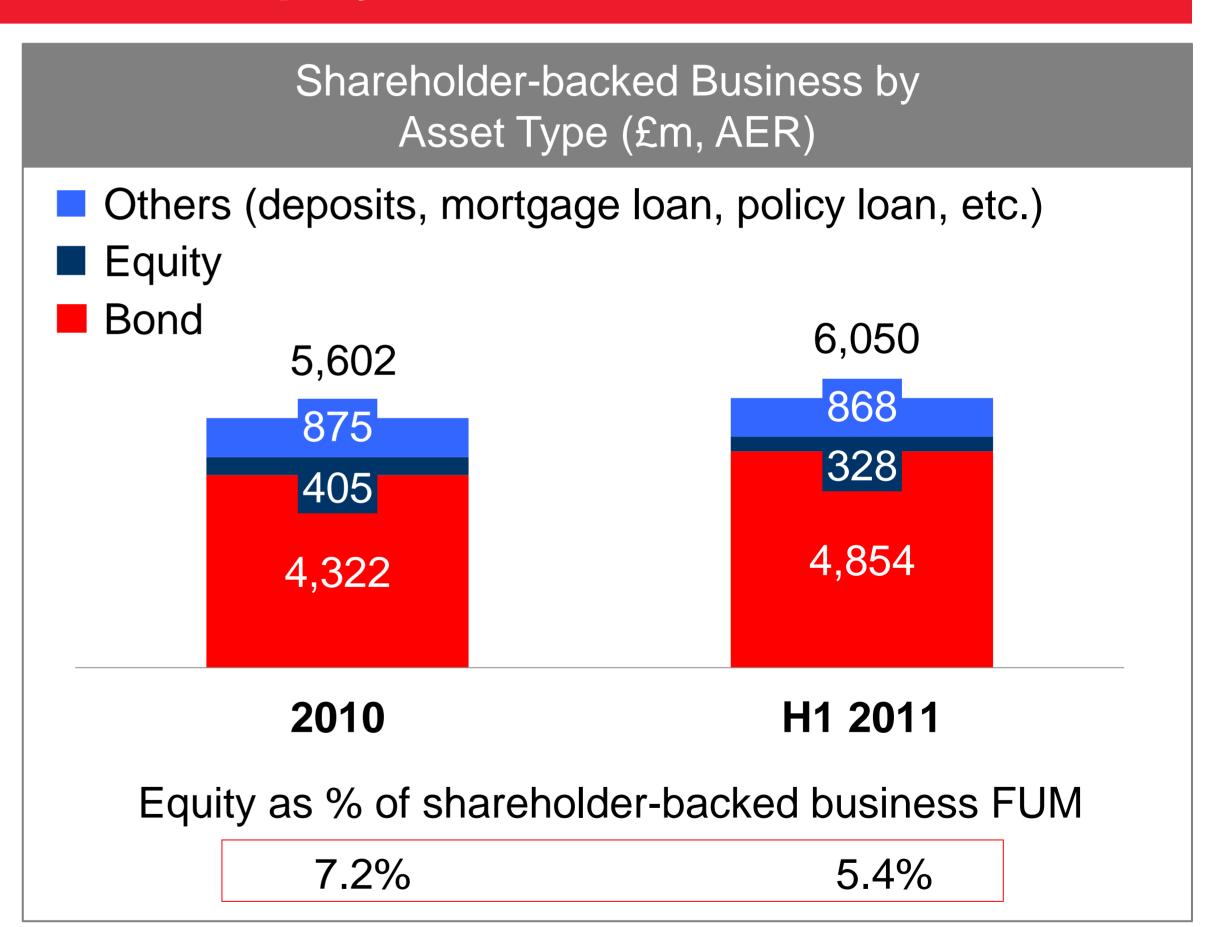


## **Equity Market Exposure**



#### Limited shareholder exposure to equity markets





In respect of Life insurance operations only

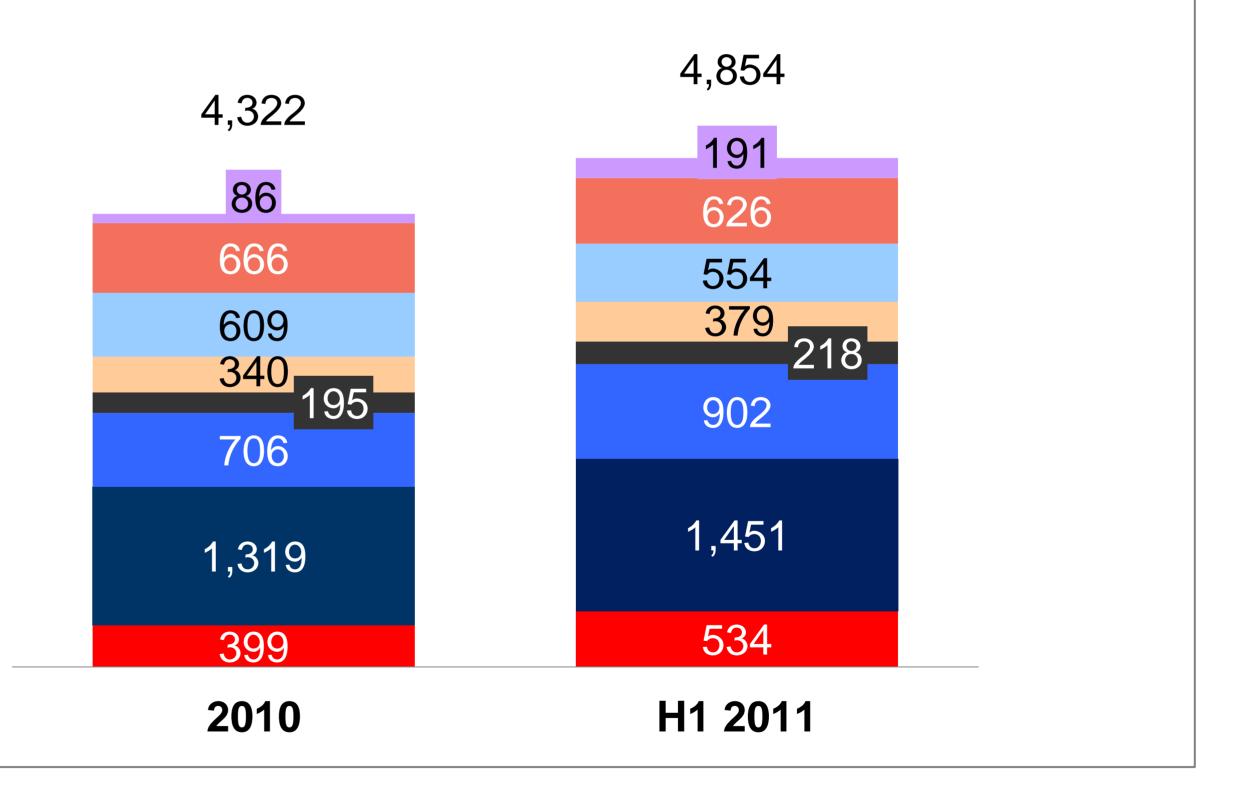
## Credit Exposure



#### Limited shareholder exposure to credit risks

#### Bond Portfolio by Rating in Shareholder-backed Business (£m, AER)

- Others
- Locally rated investment-grade corporate bonds
- Government bonds of non investment-grade countries
- Government bonds of investment-grade countries
- (S&P, Moody's, Fitch) BBB
- (S&P, Moody's, Fitch) A
- (S&P, Moody's, Fitch) AA
- (S&P, Moody's, Fitch) AAA



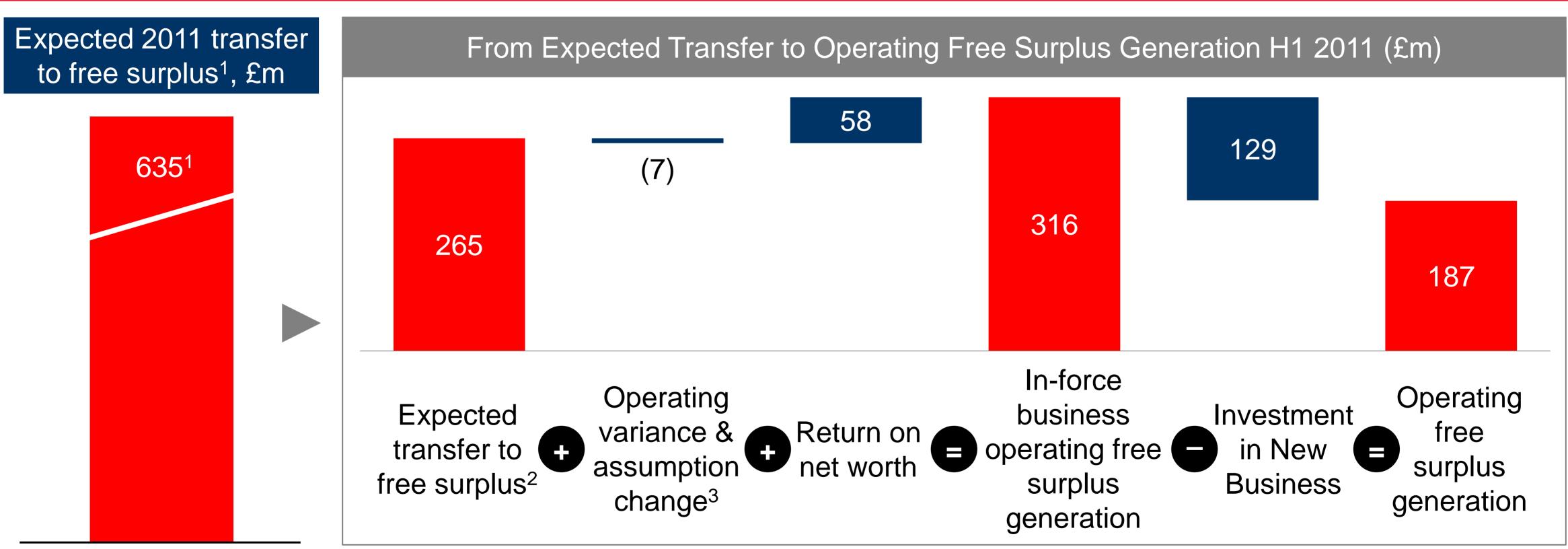
In respect of Life insurance operations only

#### Content

- New Business Quality
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## Free Surplus Generation

#### Expected VIF monetization provides guidance on quantum of operating free surplus generation of in-force book



<sup>1.</sup> Transfer of value of in-force (VIF) and required capital to free surplus expected to emerge in 2011 (page 71 of Annual Report 2010)

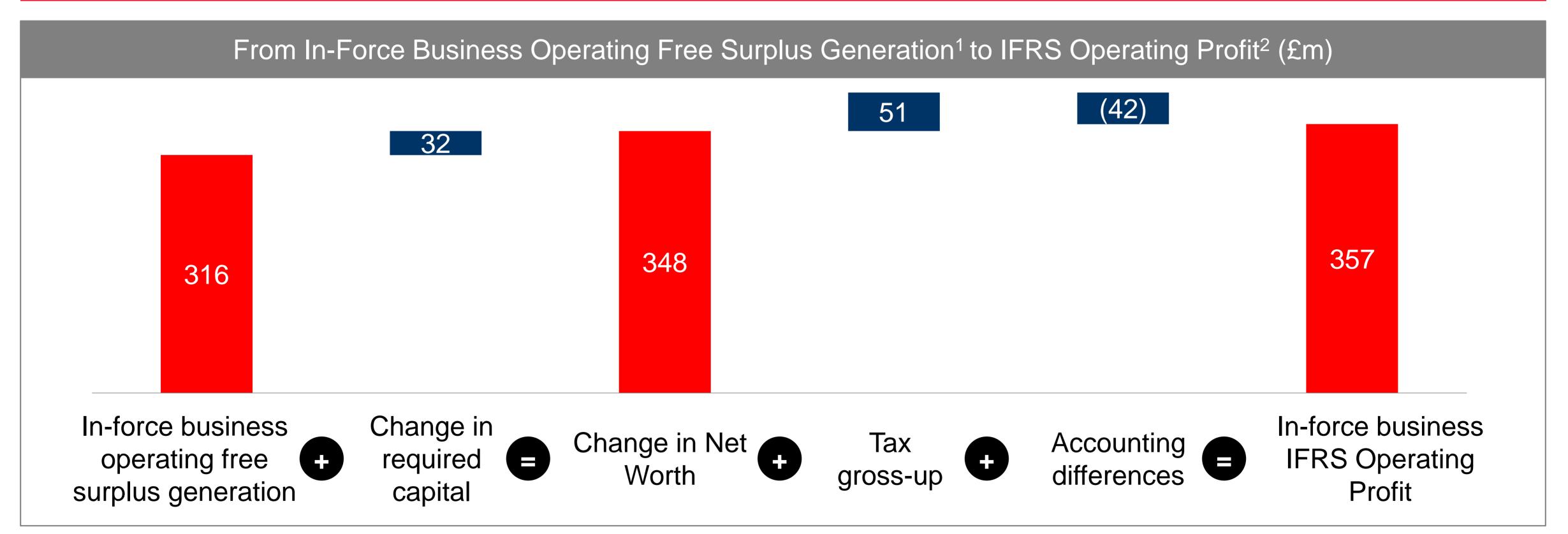
<sup>3.</sup> Exclude one-off items associated with changes in required capital



<sup>2.</sup> Net of one-off adjustments to required capital

## IFRS Operating Profit





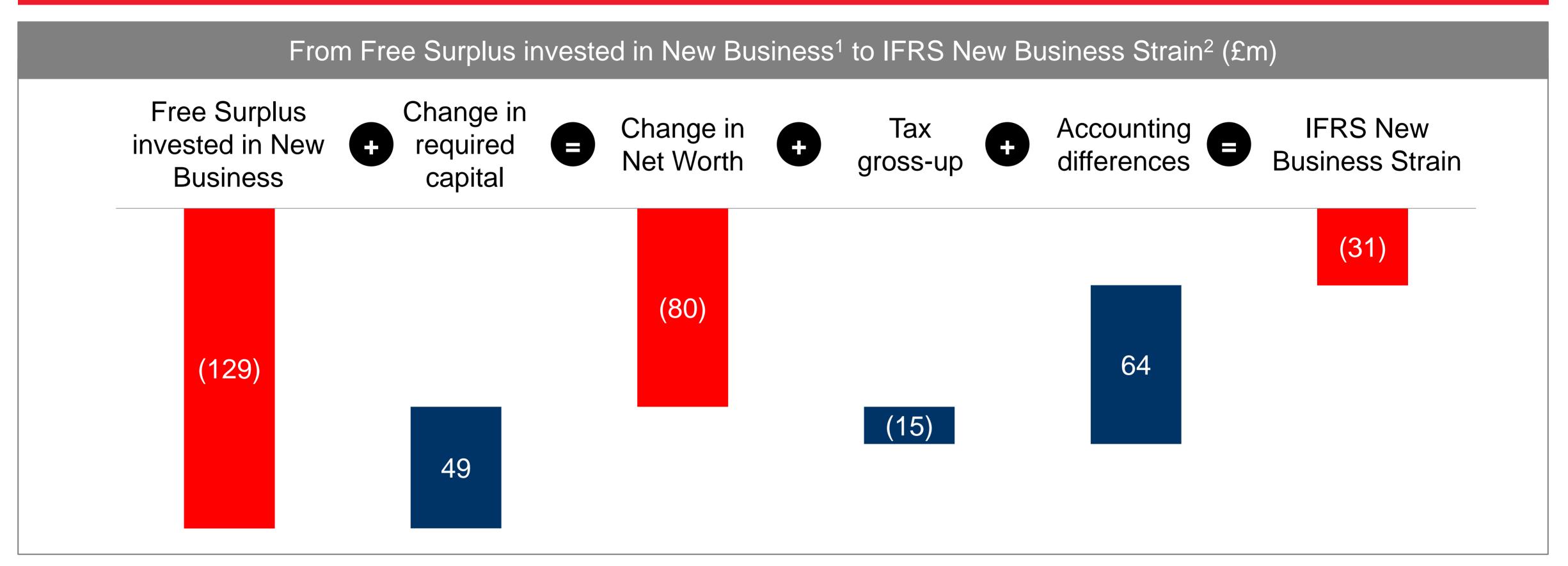
<sup>1.</sup> Post-tax



<sup>2.</sup> Pre-tax

## IFRS Operating Profit





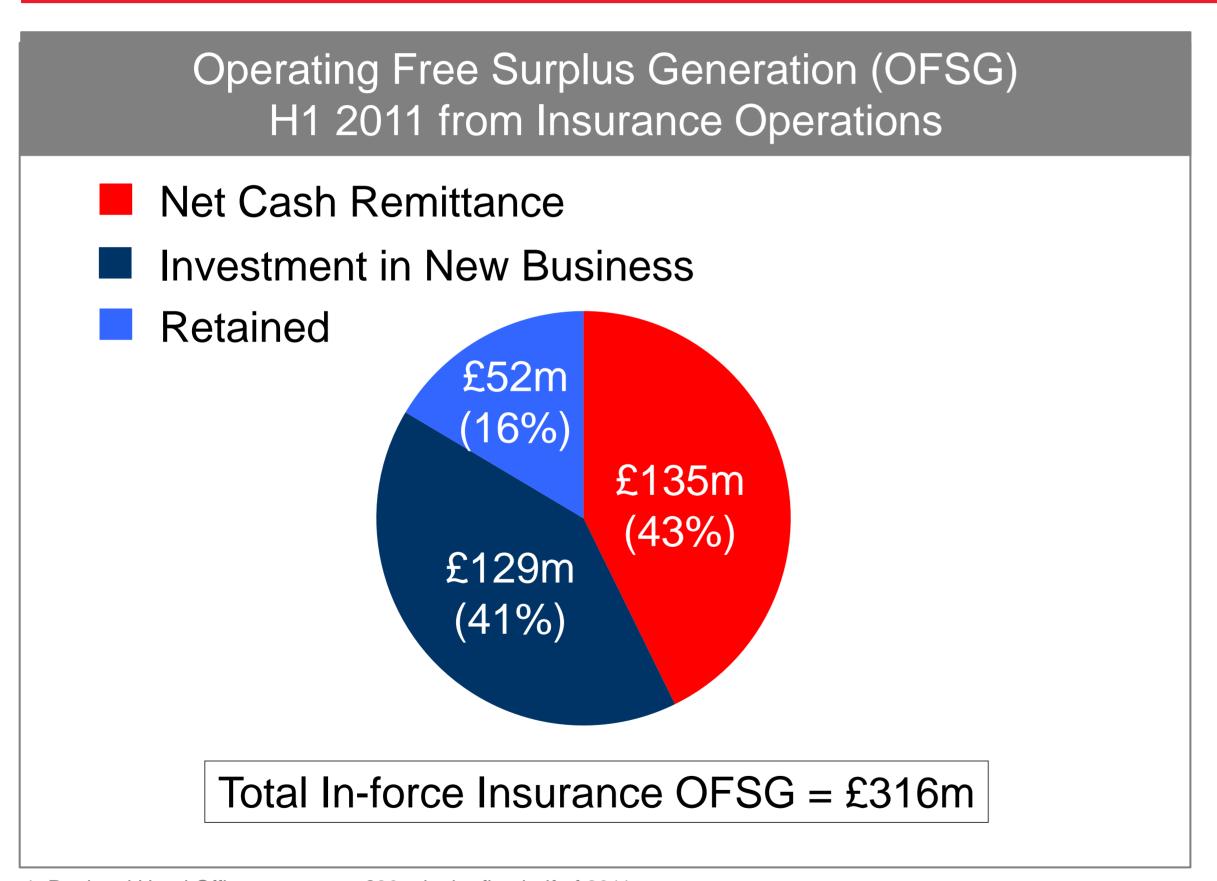
<sup>1.</sup> Post-tax

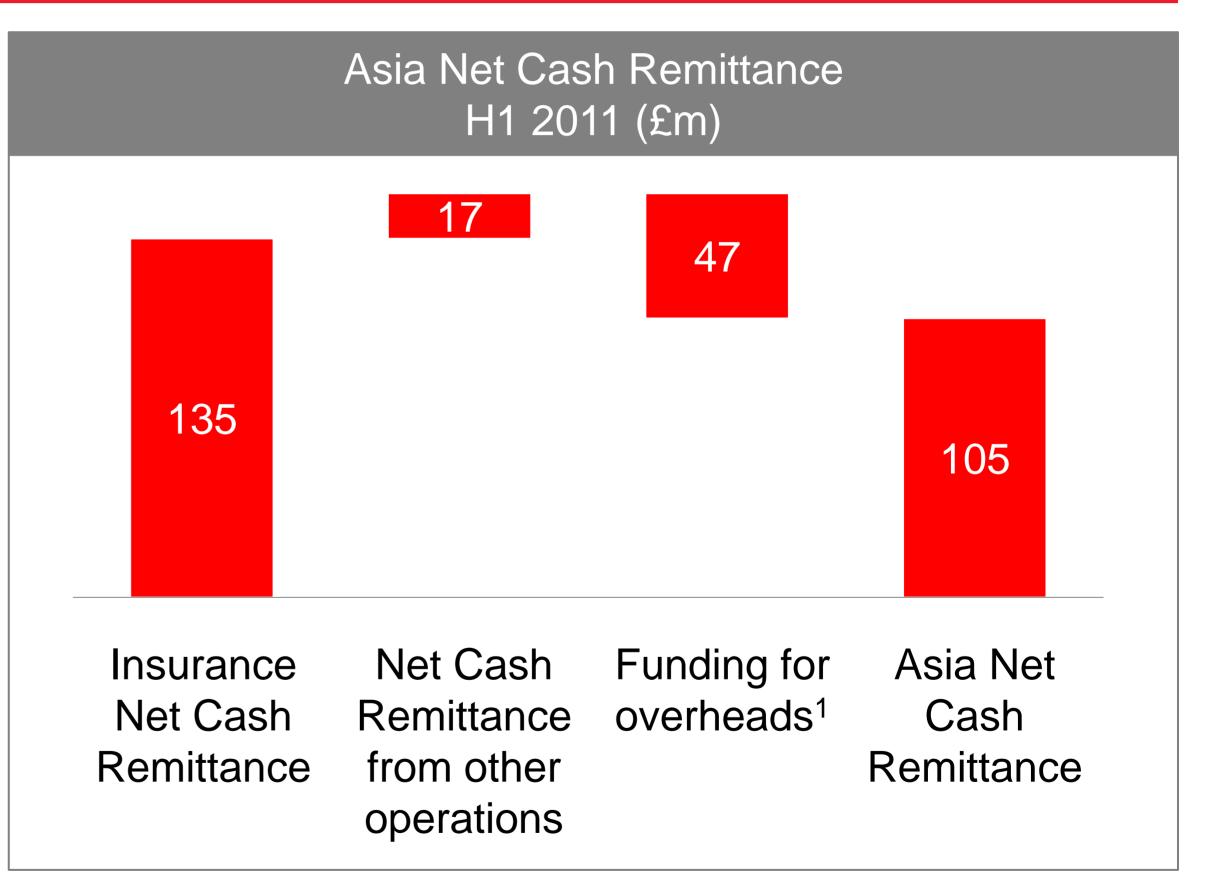


<sup>2.</sup> Pre-tax

#### Cash Remittance





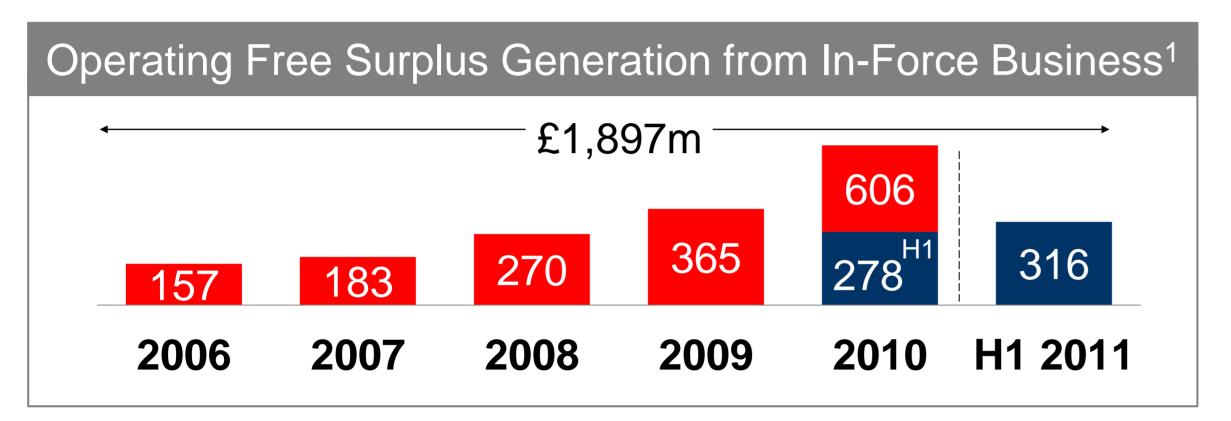


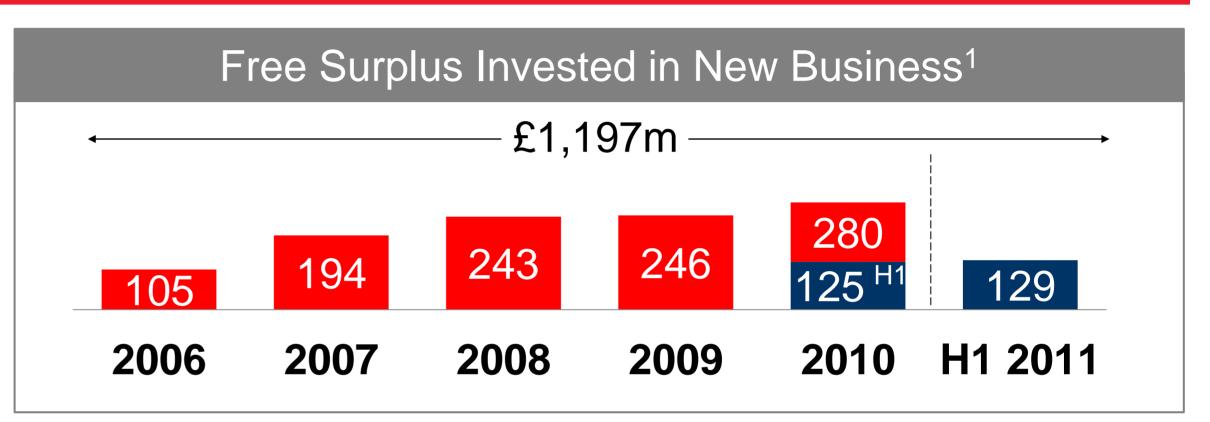
<sup>1.</sup> Regional Head Office costs were £30m in the first half of 2011

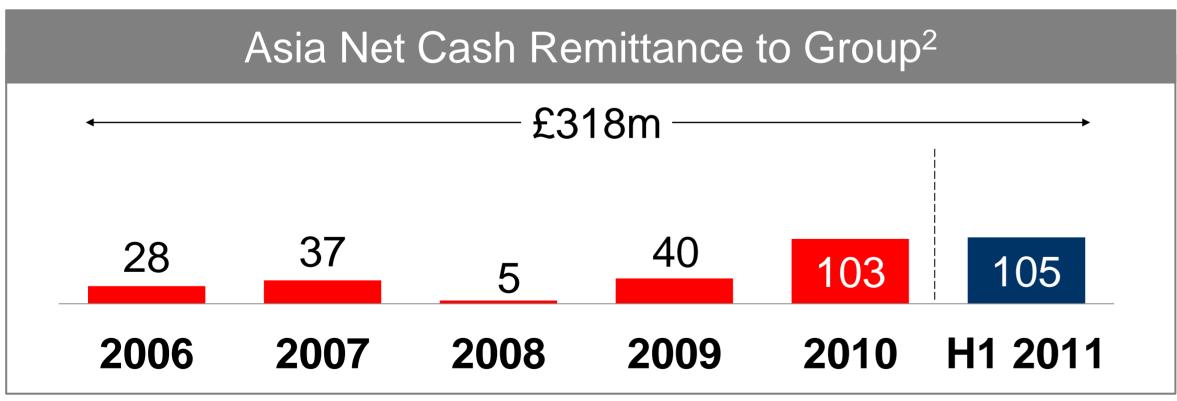


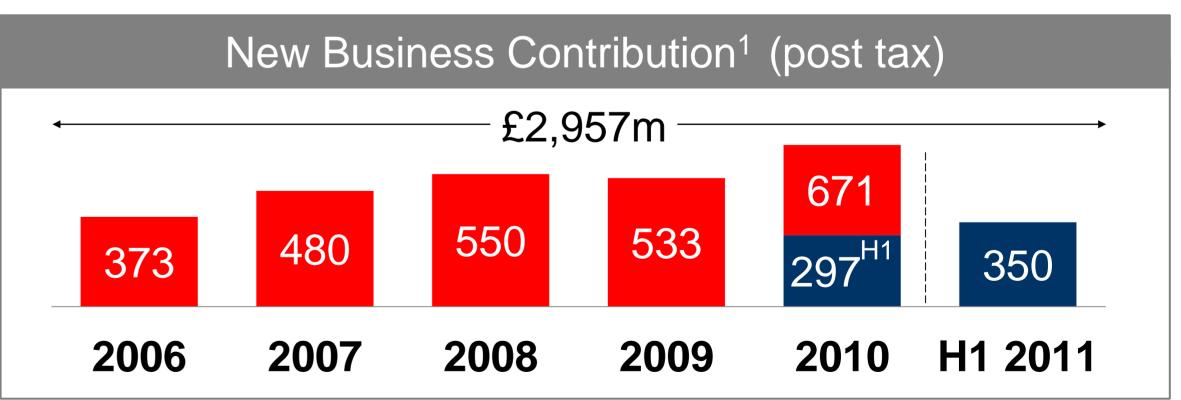
### Summary

#### Insurance operations have generated £1.9bn operating free surplus from in-force book and invested £1.2bn (63%) to write £3.0bn new business profit













<sup>1.</sup> As published. In respect of insurance operations only

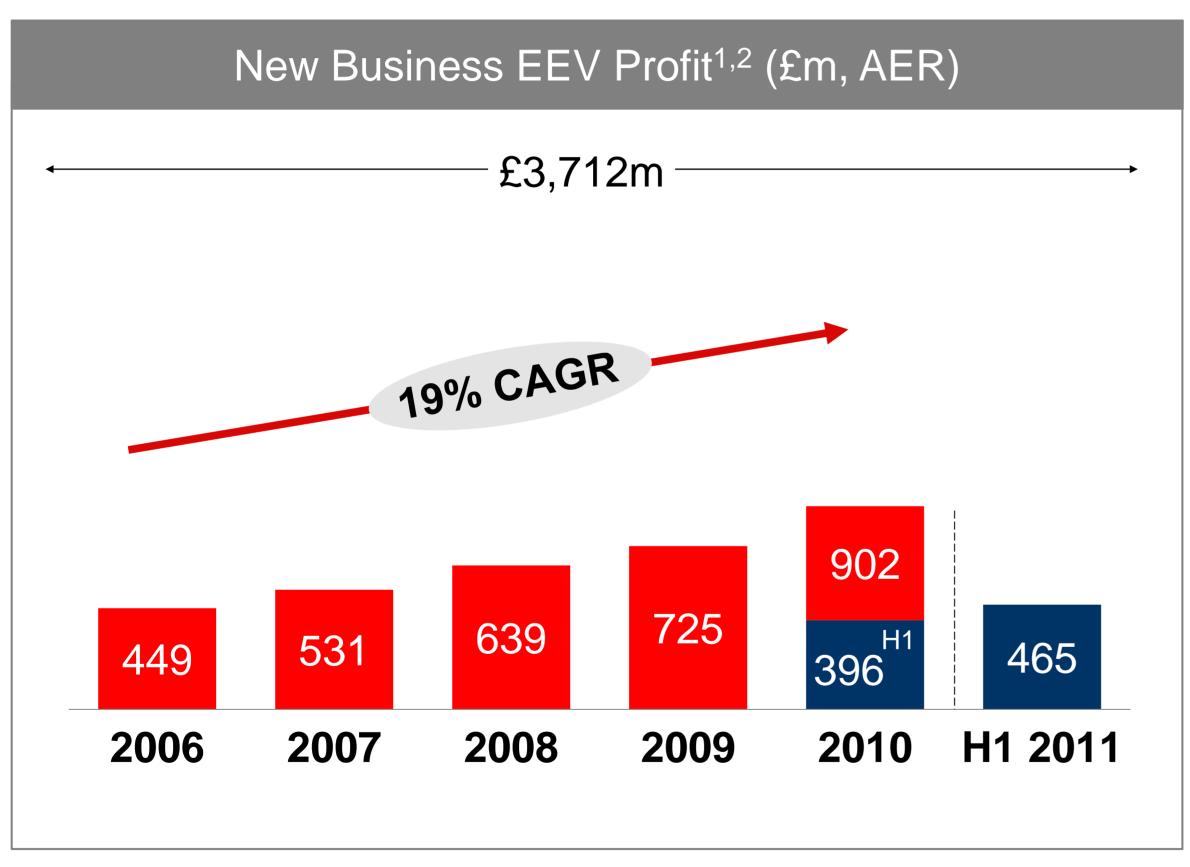
<sup>2.</sup> Includes net cash remittance from other operations and funding for overheads. £103m in 2010 excludes a one-off remittance of £130m from Malaysia

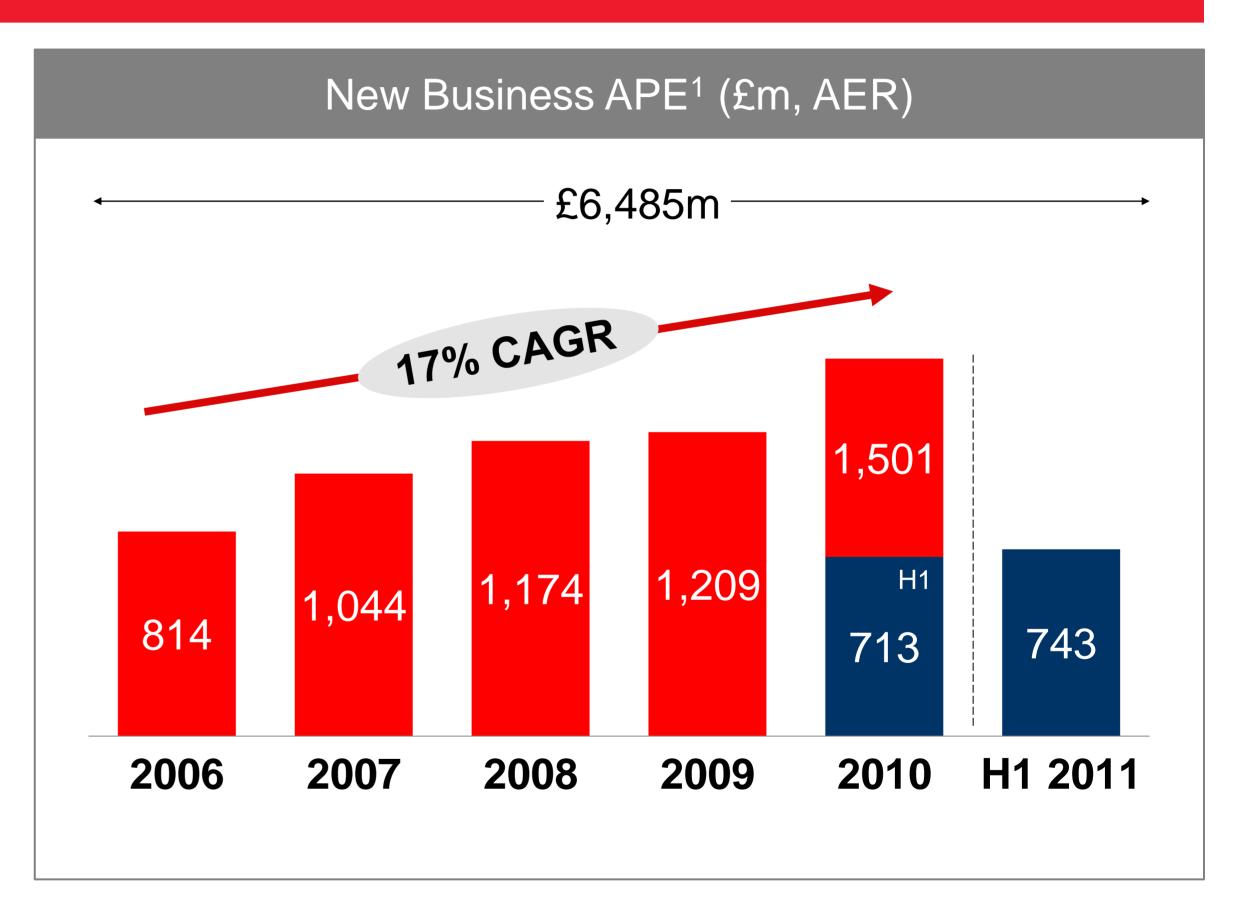
# Appendix



#### **New Business Contribution**

#### Impact of writing new business smoothed over time under IFRS







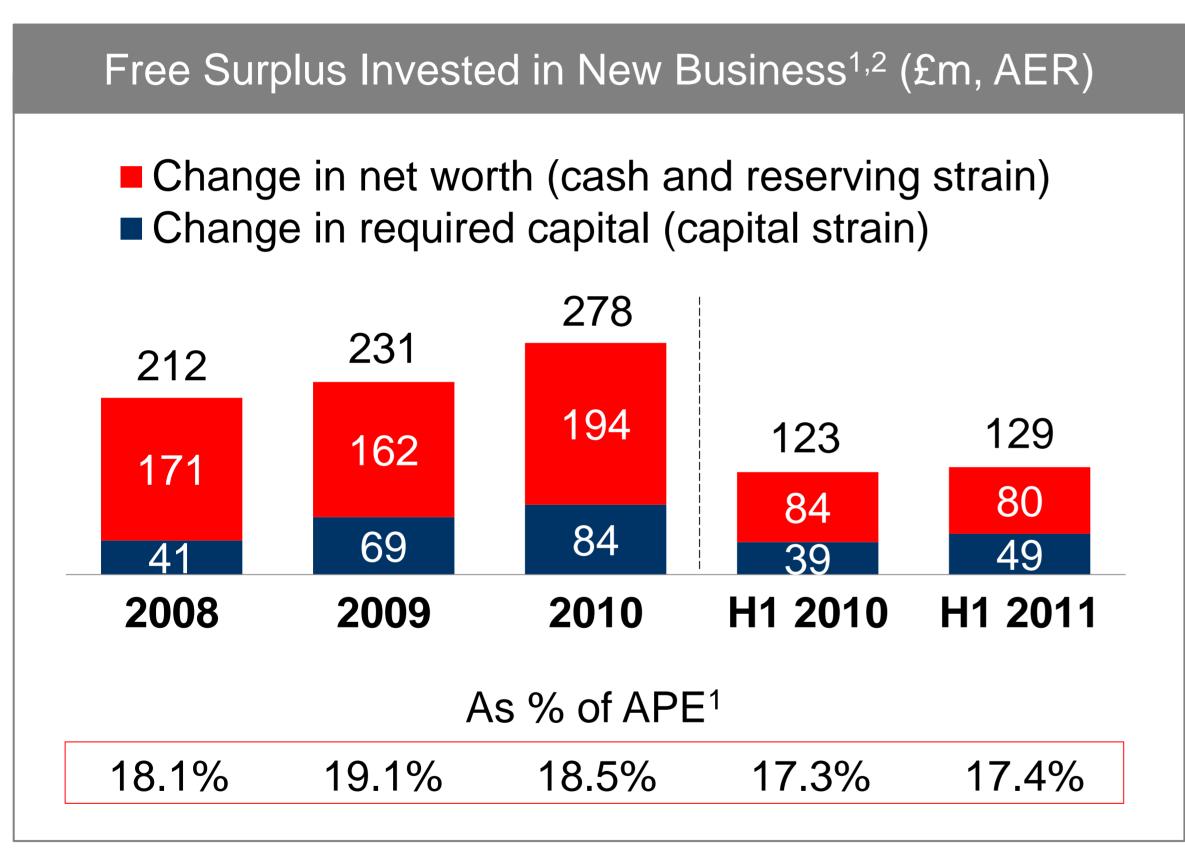


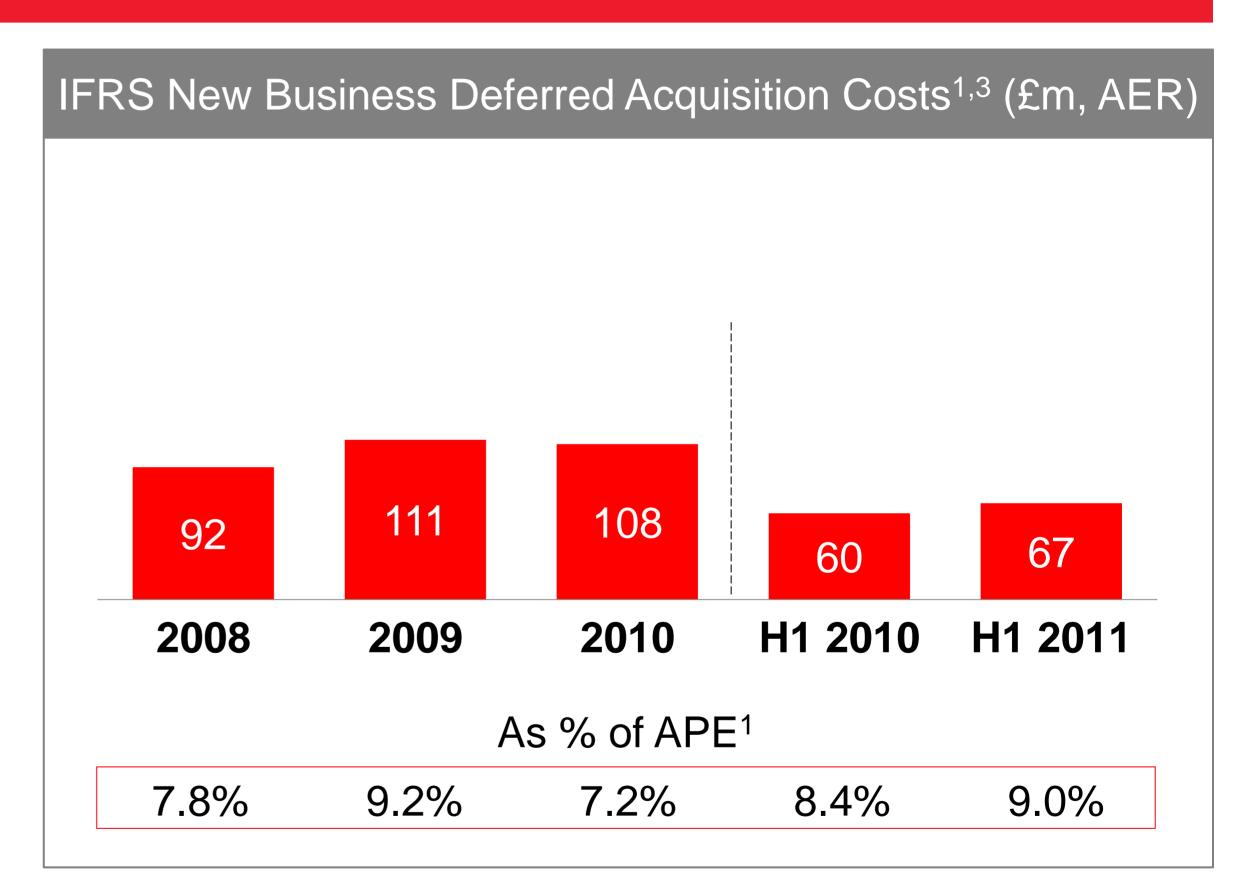
<sup>1.</sup> Excludes Taiwan agency business (sold in Q1 2009) and Japan Life (ceased writing new business in Q1 2010)

<sup>2.</sup> Pre-tax

## New Business Strain and Deferred Acquisition Costs

#### New Business Strain and DAC as percentage of APE have been relatively stable







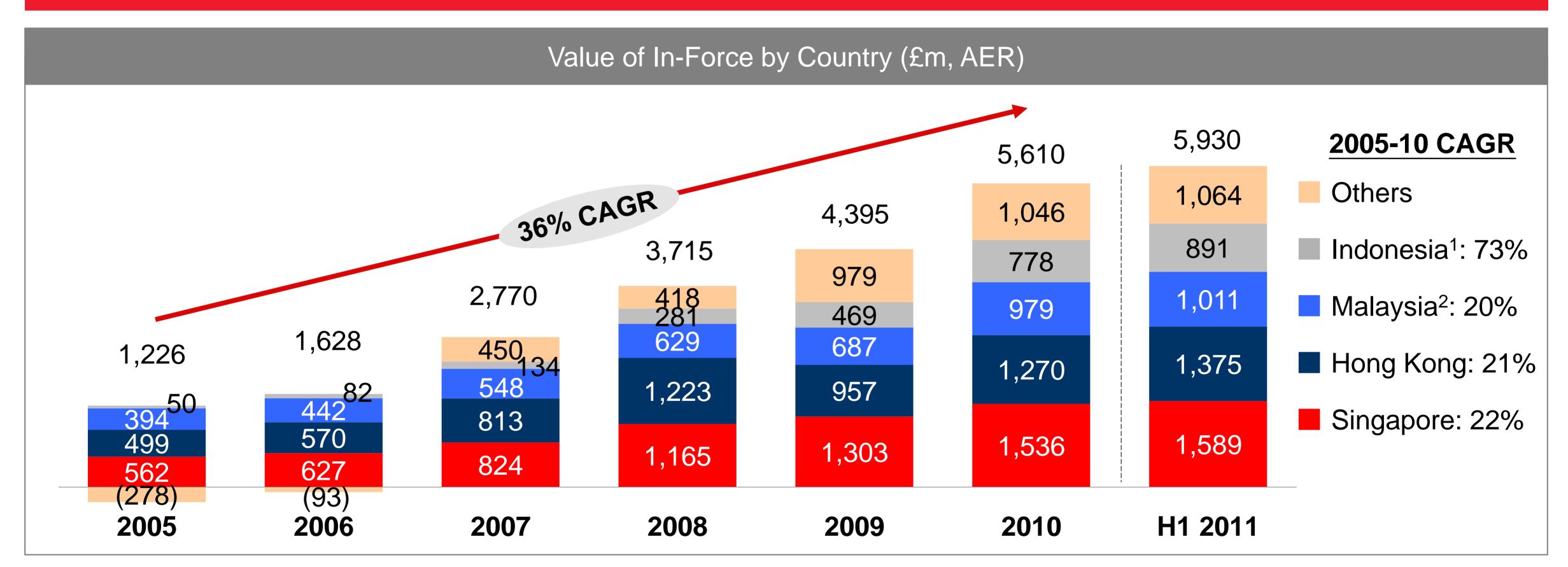
<sup>1.</sup> Excludes Taiwan agency business (sold in Q1 2009) and Japan Life (ceased writing new business in Q1 2010)

<sup>2.</sup> Post-tax

<sup>3.</sup> Pre-tax

#### Value of In-Force

#### A portfolio fuelled by new business and will continue to grow

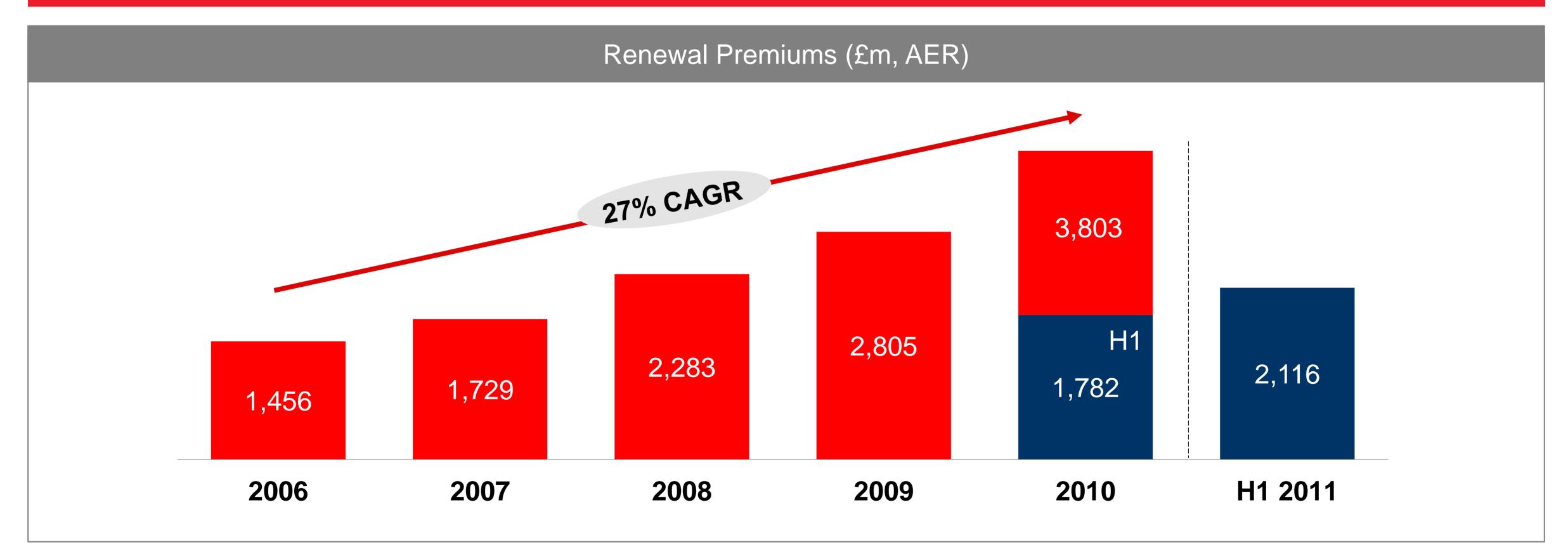


<sup>1.</sup> Indonesia's VIF in 2007 has been adjusted for a one-off item of £8m

<sup>2.</sup> Includes Takaful life operation in Malaysia. Takaful was previously included in the 'Others' category

#### Renewal Premiums

Robust momentum in renewal premiums, reflecting policyholders' continued belief in the preservation of their insurance contracts with Prudential

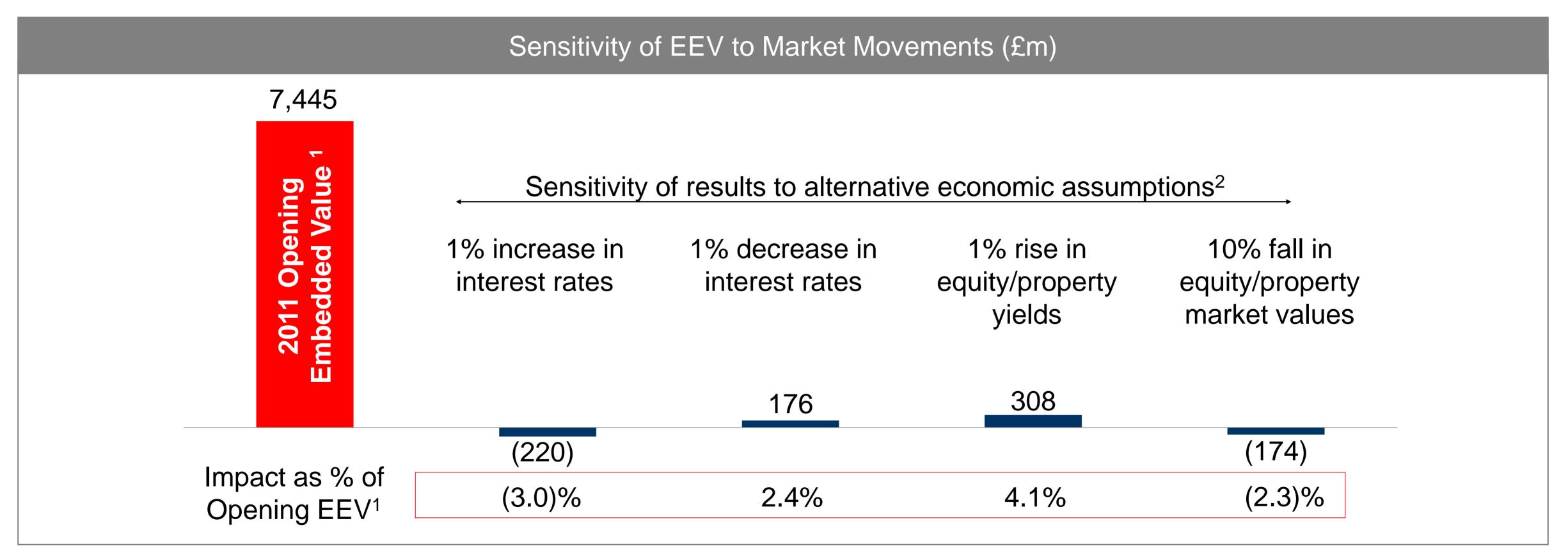


Exclude Taiwan agency business (sold in Q1 2009) and Japan Life (ceased writing new business in Q1 2010)



#### **Sensitivities to Market Movements**

#### Guidance on EEV sensitivities to market movements provided annually



<sup>1.</sup> Embedded Value at 31 December 2010



<sup>2.</sup> Sensitivity analysis from page 423 of Annual Report 2010