## **'Delivering Sustainable Growth'** Mike Wells - Group Chief Executive Prudential

19 January 2016





#### Forward Looking Statements

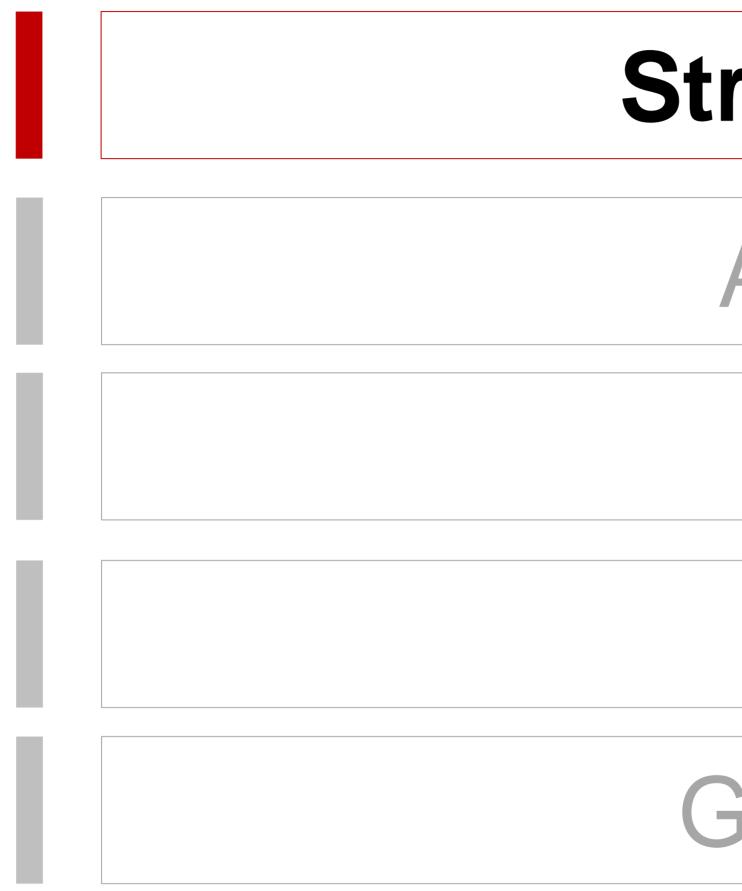
This document may contain 'forward-looking statements' with respect to certain of Prudential's plans and its goals and expectations relating to its future financial condition, performance, results, strategy and objectives. Statements that are not historical facts, including statements about Prudential's beliefs and expectations and including, without limitation, statements containing the words "may", "will", "should", "continue", "aims", "estimates", "projects", "believes", "intends", "expects", "plans", "seeks" and "anticipates", and words of similar meaning, are forward-looking statements. These statements are based on plans, estimates and projections as at the time they are made, and therefore undue reliance should not be placed on them. By their nature, all forward-looking statements involve risk and uncertainty. A number of important factors could cause Prudential's actual future financial condition or performance or other indicated results to differ materially from those indicated in any forward-looking statement. Such factors include, but are not limited to, future market conditions, including fluctuations in interest rates and exchange rates, the potential for a sustained low-interest rate environment, and the performance of financial markets generally; the policies and actions of regulatory authorities, including, for example, new government initiatives and the effect of the European Union's 'Solvency II' requirements on Prudential's capital maintenance requirements; the impact of continuing designation as a Global Systemically Important Insurer, or 'G-SII'; the impact of competition, economic uncertainty, inflation, and deflation; experience in particular with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the timing, impact and other uncertainties of future acquisitions or combinations within relevant industries; the impact of changes in capital, solvency standards, accounting standards or relevant regulatory frameworks, and tax and other legislation and regulations in the jurisdictions in which Prudential and its affiliates operate; and the impact of legal actions and disputes. These and other important factors may, for example, result in changes to assumptions used for determining results of operations or re-estimations of reserves for future policy benefits. Further discussion of these and other important factors that could cause Prudential's actual future financial condition or performance or other indicated results to differ, possibly materially, from those anticipated in Prudential's forward-looking statements can be found under the 'Risk factors' heading in its most recent Annual Report and the 'Risk Factors' heading of Prudential's most recent annual report on Form 20-F filed with the U.S. Securities and Exchange Commission, as well as under the 'Risk Factors' heading of any subsequent Prudential Half Year Financial Report. Prudential's most recent Annual Report, Form 20-F and any subsequent Half Year Financial Report are/will be available on its website at www.prudential.co.uk.

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# Strategy

### Asia

# US

# UK

# Group



### **Group** CEO perspective

- Clear strategy focused on significant structural growth opportunities
- Leadership positions and capabilities underpin peer / market outperformance
- Resilient operating model with clear value discipline
- Significant headroom from leveraging scale, efficiencies and skills
- Well positioned to deliver profitable growth







# Group Strategy

Savings

US

Transition of 'babyboomers' into retirement





Savings, Health & Prokonic Cities Asia

### Asia

Significant protection gap and investment needs of the middle class

> Self-reliant global middle class

### UK

'Savings gap' and aging population in need of returns / income

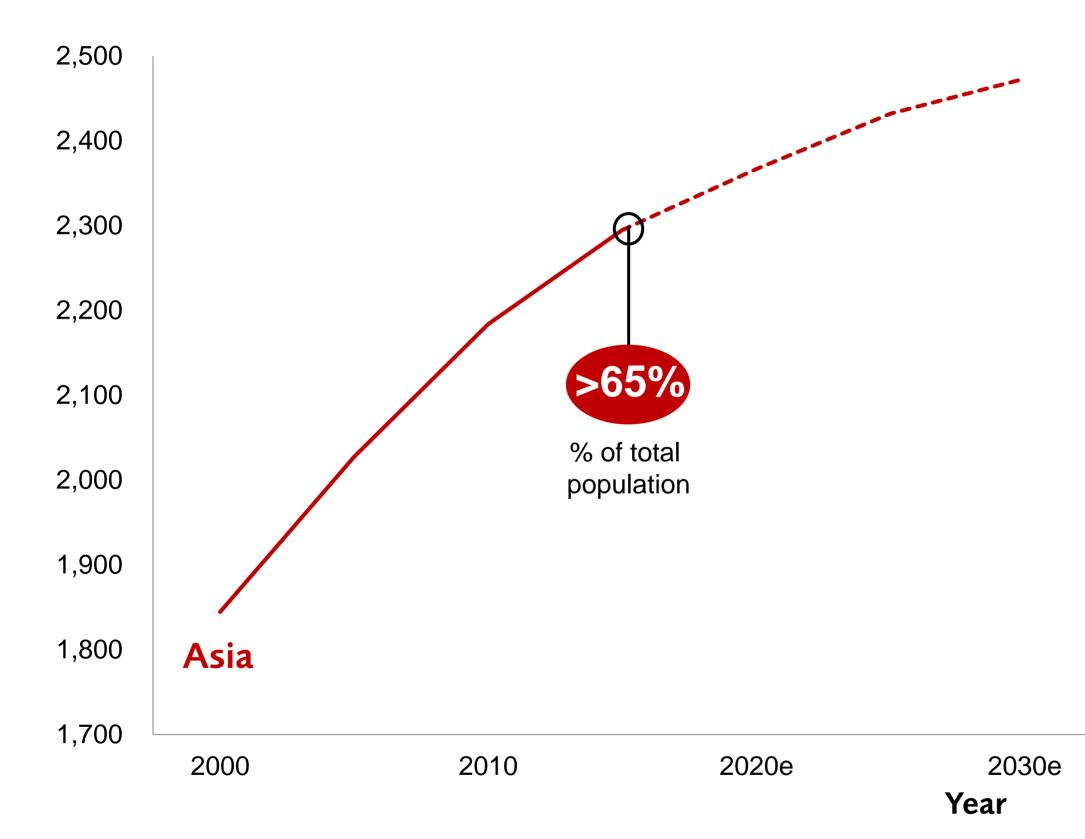
Savings



### **Group** Demographics

#### **ASIA**

#### Working age Population<sup>1,2</sup>, (m)



1 United Nations, Department of Economic and Social Affairs, Population Division (2015). World Population Prospects: The 2015 Revision, DVD Edition.15

2 Working age population: 15-64 years

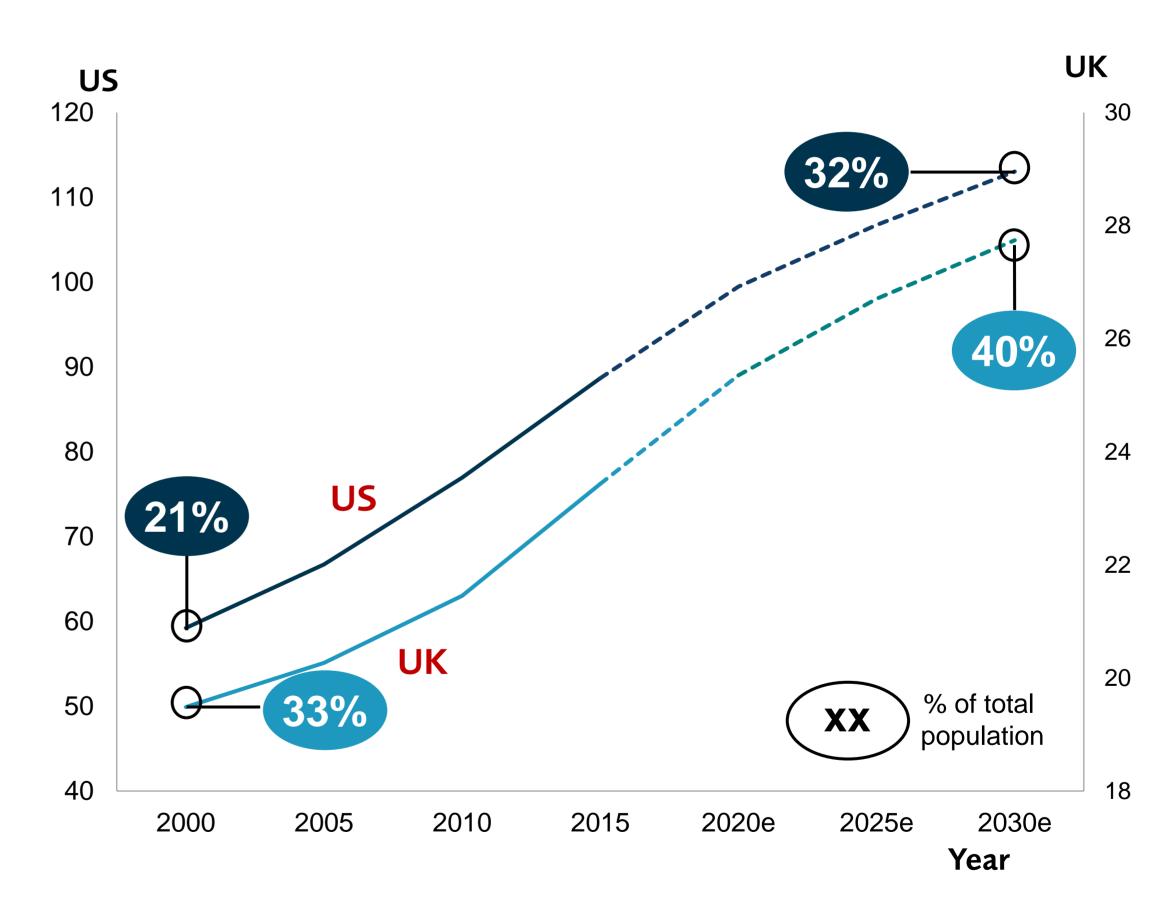
3 Ageing population based Prudential target market demographic of +50 years for UK and +55 years for US





#### US & UK

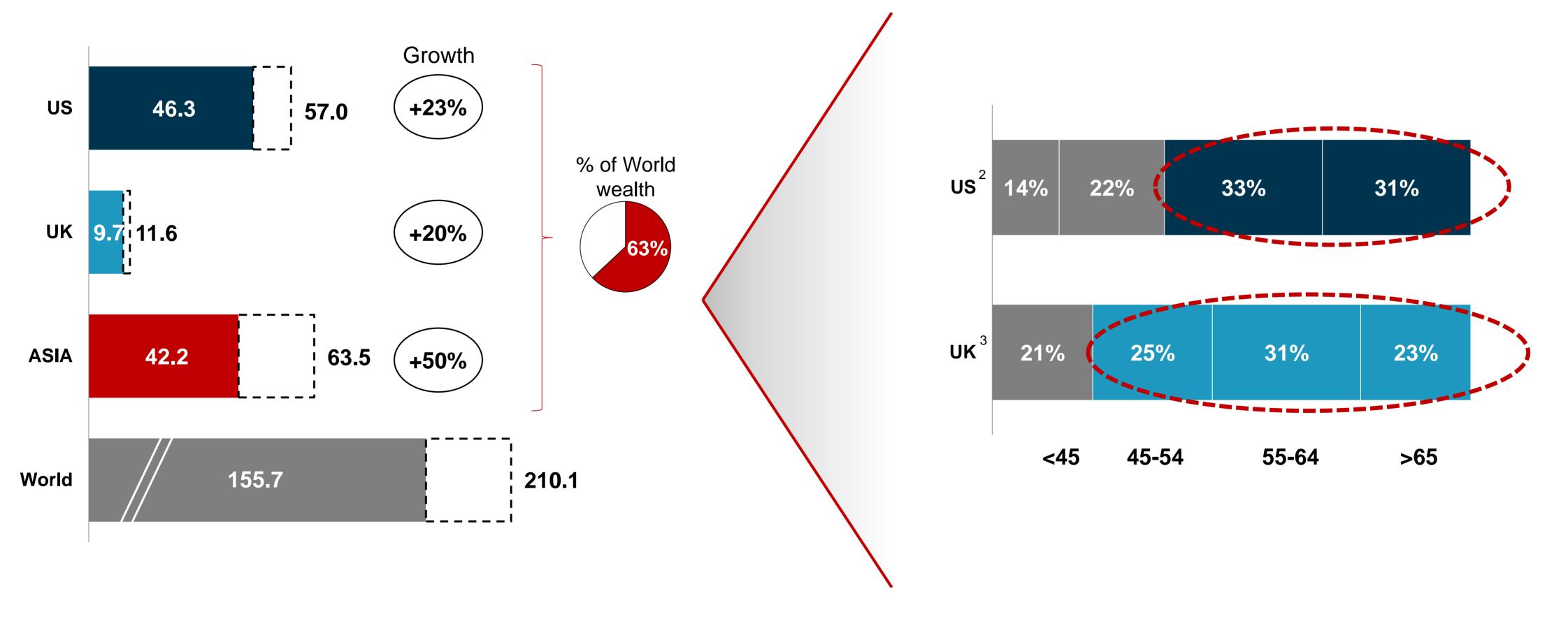
#### Ageing Population<sup>1,3</sup>, (m)





### Group Global savings

Wealth footprint, 2014 – 2019 \$tn<sup>1</sup>



1 Source BCG Global Wealth 2015: Winning the growth game

2 Financial assets. Source: The Asset Management Industry in 2010: Bigger, sometimes better – and the best pulling away, McKinsey; The Future of Advice, Tiburon

3 Non Property financial assets. Source: ONS Wealth and Asset Survey 2010, Blue book, Prudential analysis



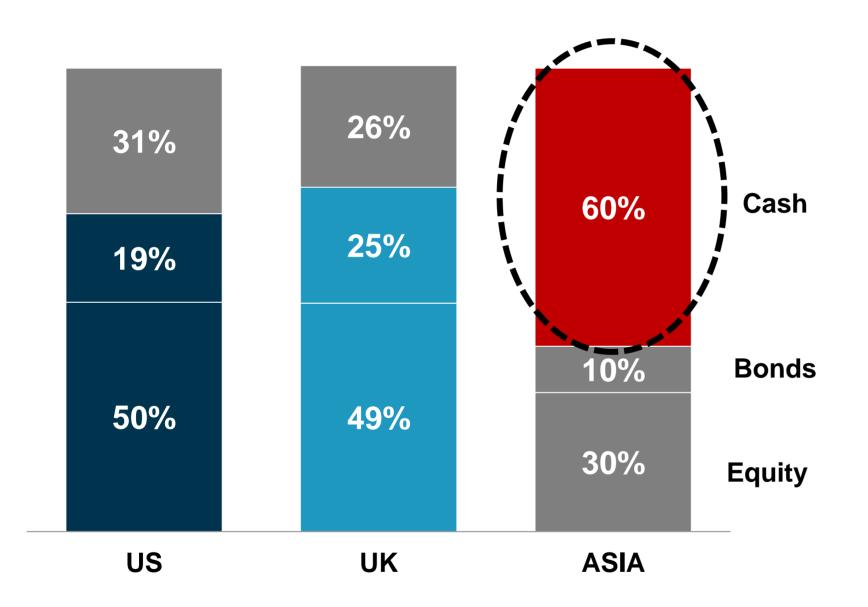


Wealth ownership, % by age



### Group Significant Asia protection and savings opportunity

Asset mix, 2014 **%**<sup>1</sup>



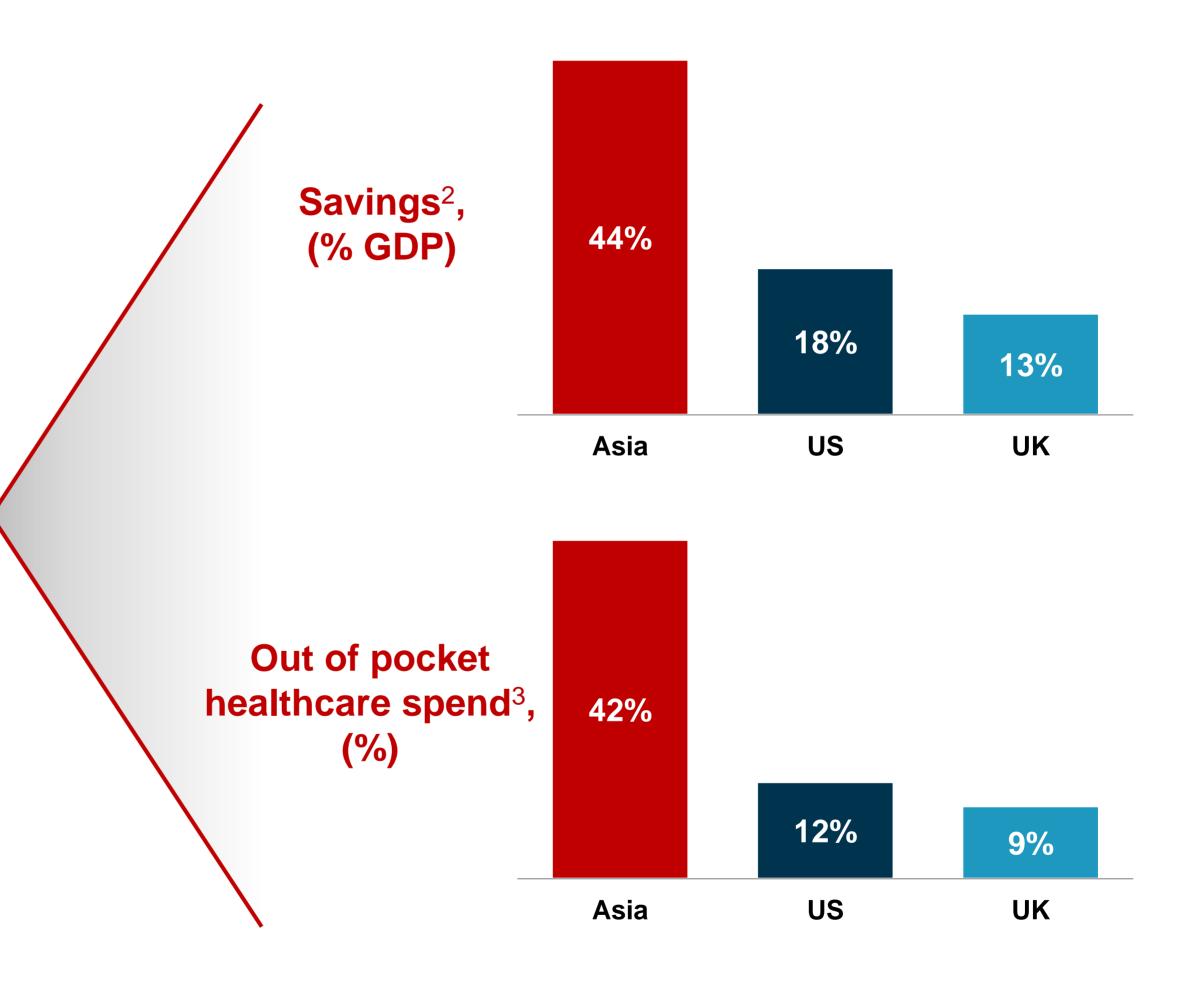
1 Source – underlying data from BCG Global Wealth 2015: Winning the growth game

2 Global Wealth Databook 2015 Credit Suisse Research Institute. Asia calculated using 2014 GDP for the region

3 World Health Organisation - Global Health Observatory data repository (2013). Out of pocket as % of Total Health Expenditure. Asia calculated as average out of pocket



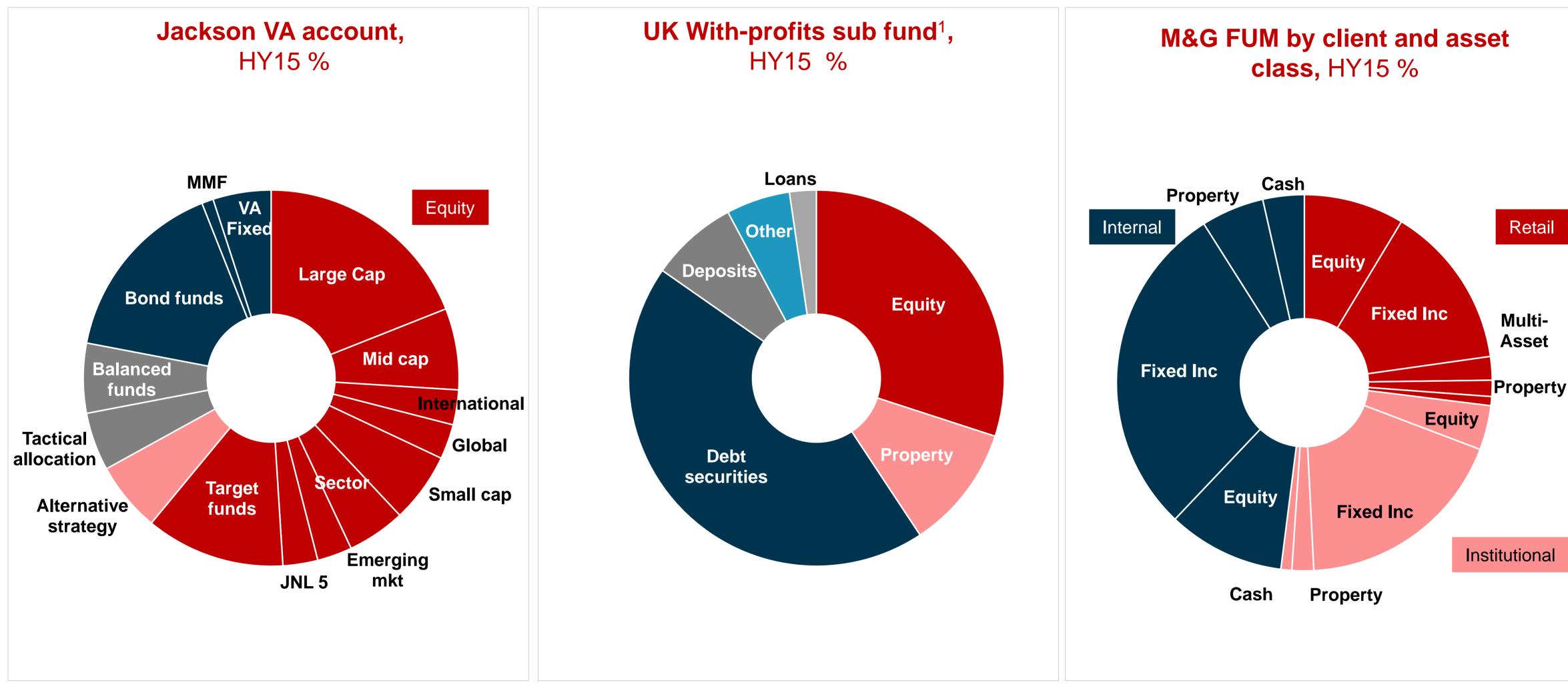








### Group Product portfolio aligns with customer needs



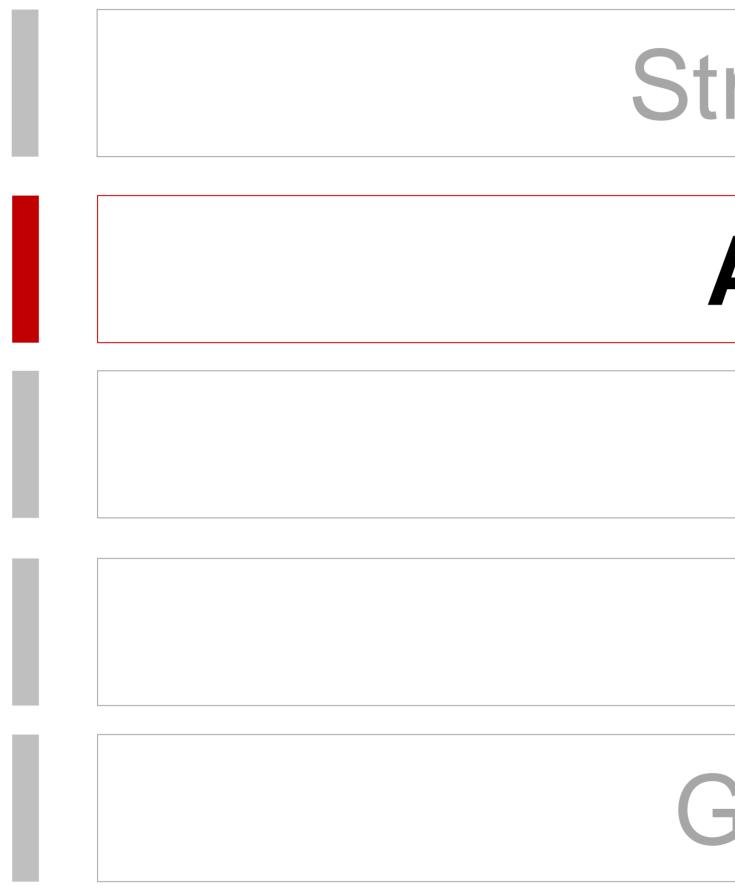
1 PAC with-profits sub-fund investments of long-term business and other operations





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## Strategy

### Asia

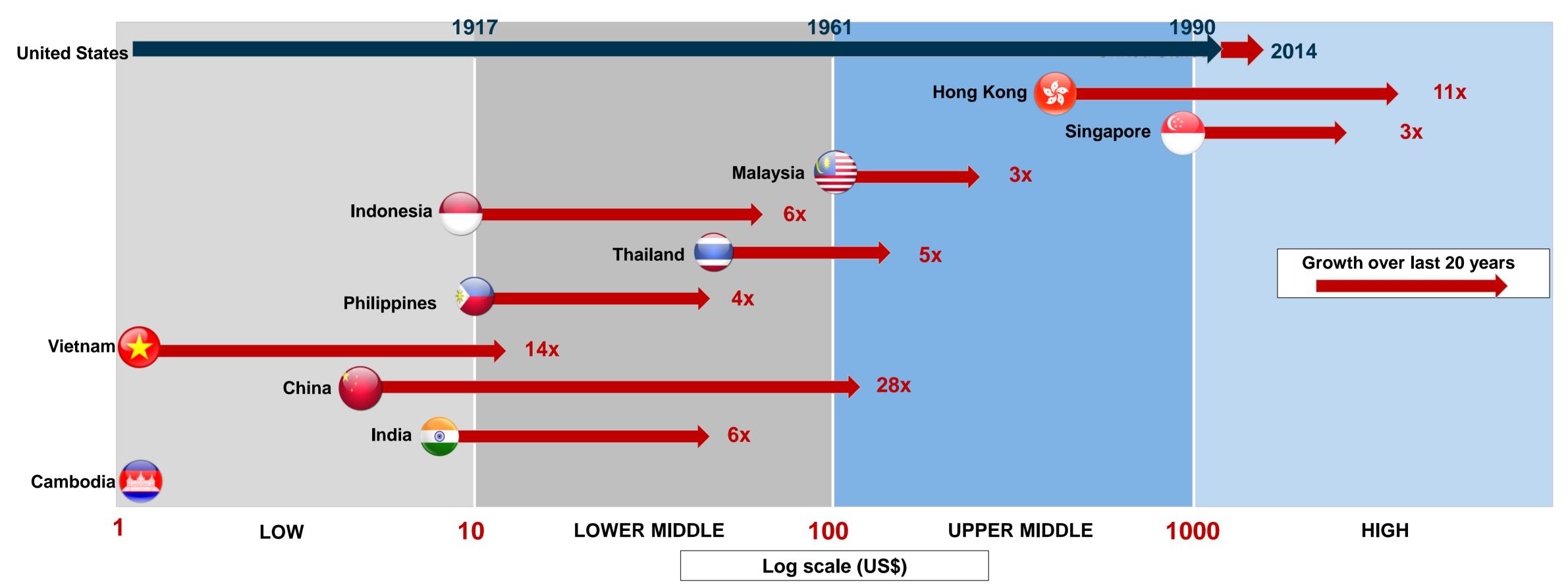
# US

# UK

# Group



### Asia Long term opportunity



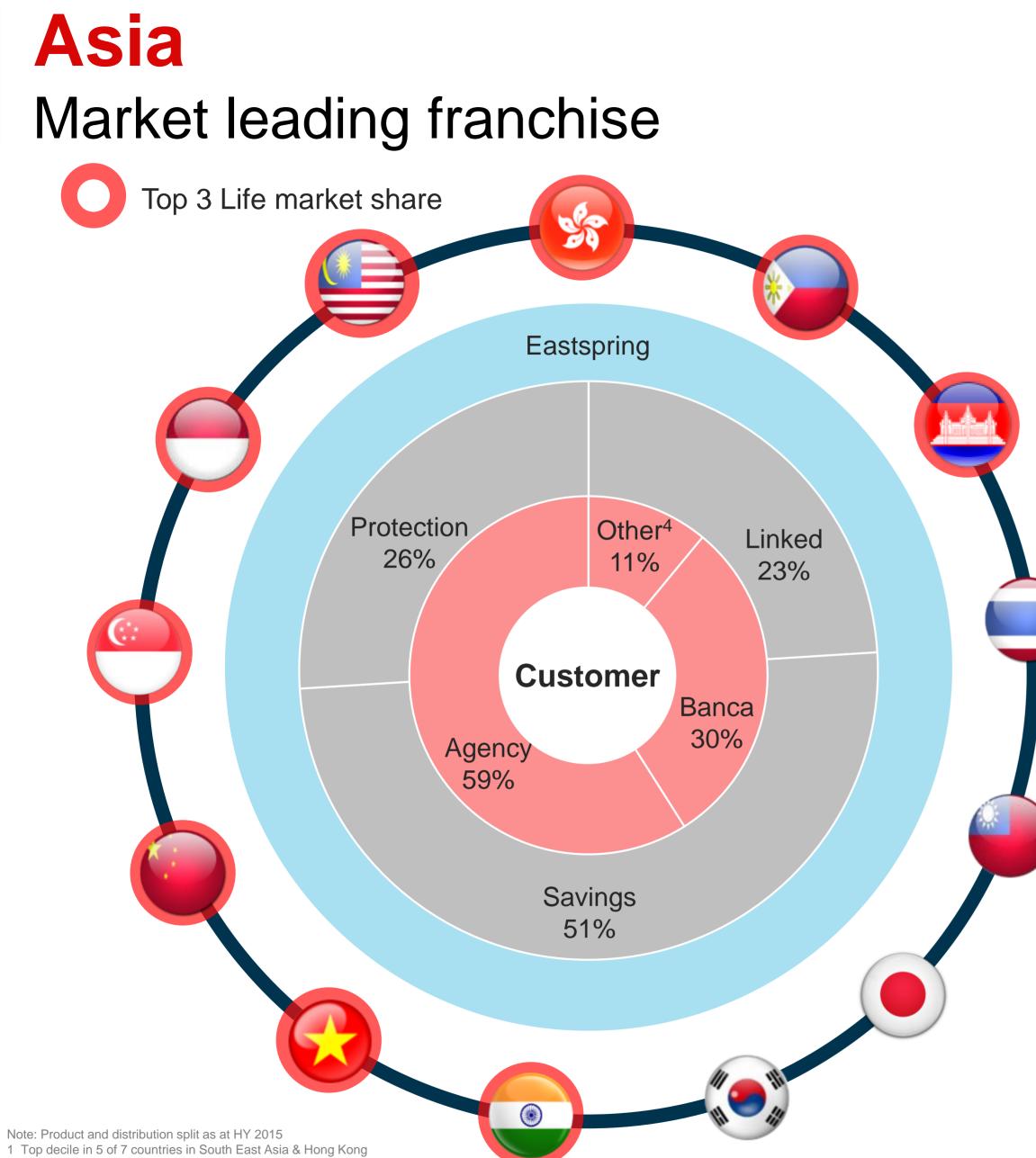
Source: The American Council of Life Insurers, National Association of Insurance Commissioners, Swiss Re Sigma World Insurance





#### Life premiums per capita (US\$) 2014





2 Products launched over the past 24 months

3 Based on assets sourced from the region. Excluding Japan, Australia and New Zealand as at Jun 2014. Source Asia Asset Management September 2014 (Ranked according to participating regional players only)





#### Platform

- In Asia since 1923
- Top 3 position in 9 out of 12 life markets
- Top decile brand awareness<sup>1</sup>

### Distribution

- Proven multi-channel model
- Over 500,000 agents
- Selling through over 10,000 bank branches

#### **Product**

- All season product solutions
- •>25% APE from new products<sup>2</sup>
- Pioneering servicing proposition

#### **Asset Management**

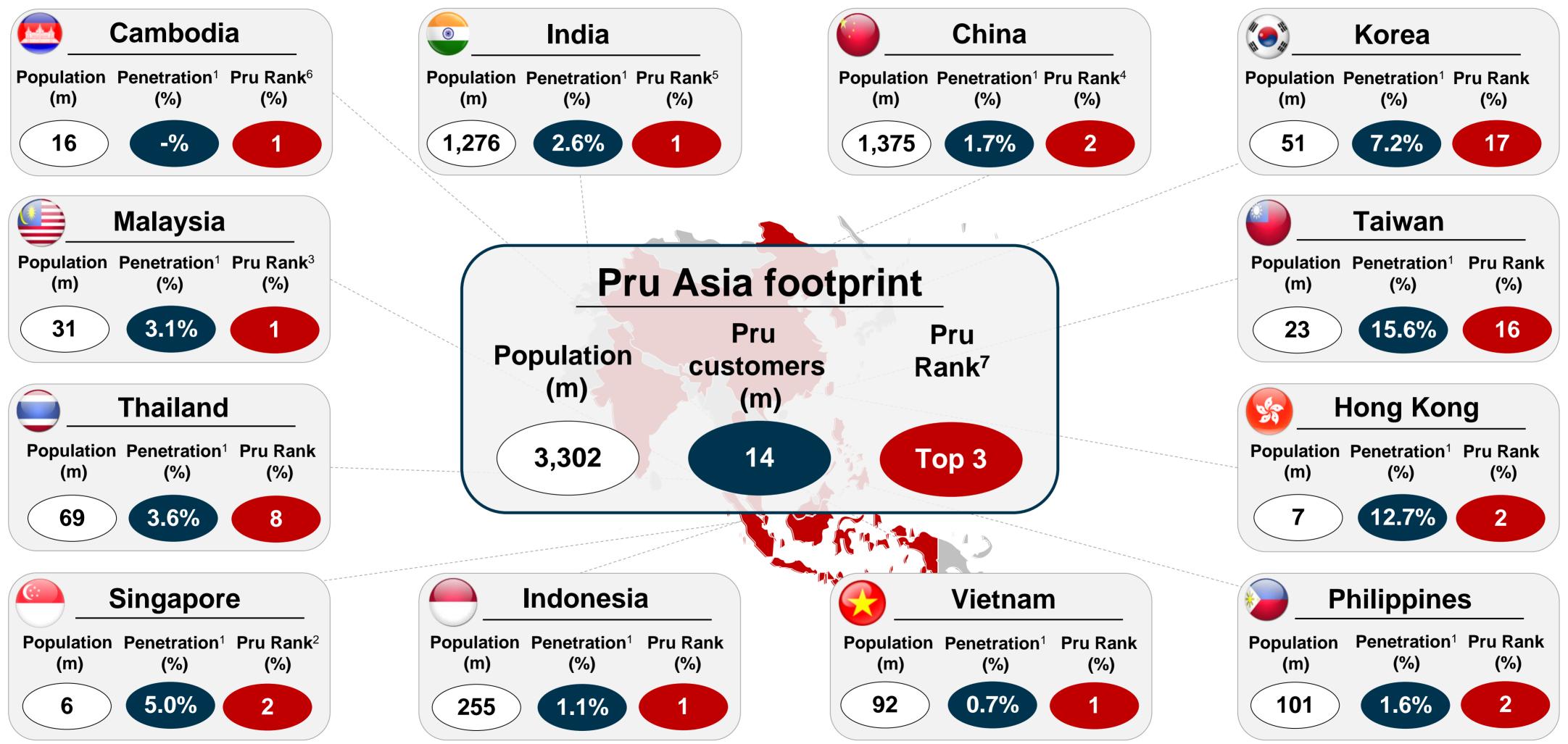
- Asia's largest retail fund manager<sup>3</sup>
- Over £80 billion funds under management • Operating in 10 major Asian markets<sup>5</sup>

4 Other mainly includes DMTM and GA sales

5 Markets include: S.Korea, China, Japan, India, Taiwan, Hong Kong, Vietnam, Malaysia, Singapore and Indonesia

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### Asia Significant growth headroom



1 Market penetration: Swiss Re – based on insurance premiums as a percentage of GDP in 2014 (estimated)

2 Singapore includes onshore only, excluding Eldershield and DPS.

3 Includes Takaful sales @100%.

4 Ranking amongst foreign JVs.

5 Ranking amongst private players.

6 First year premiums 7 Top 3 in 9 of 12 countries





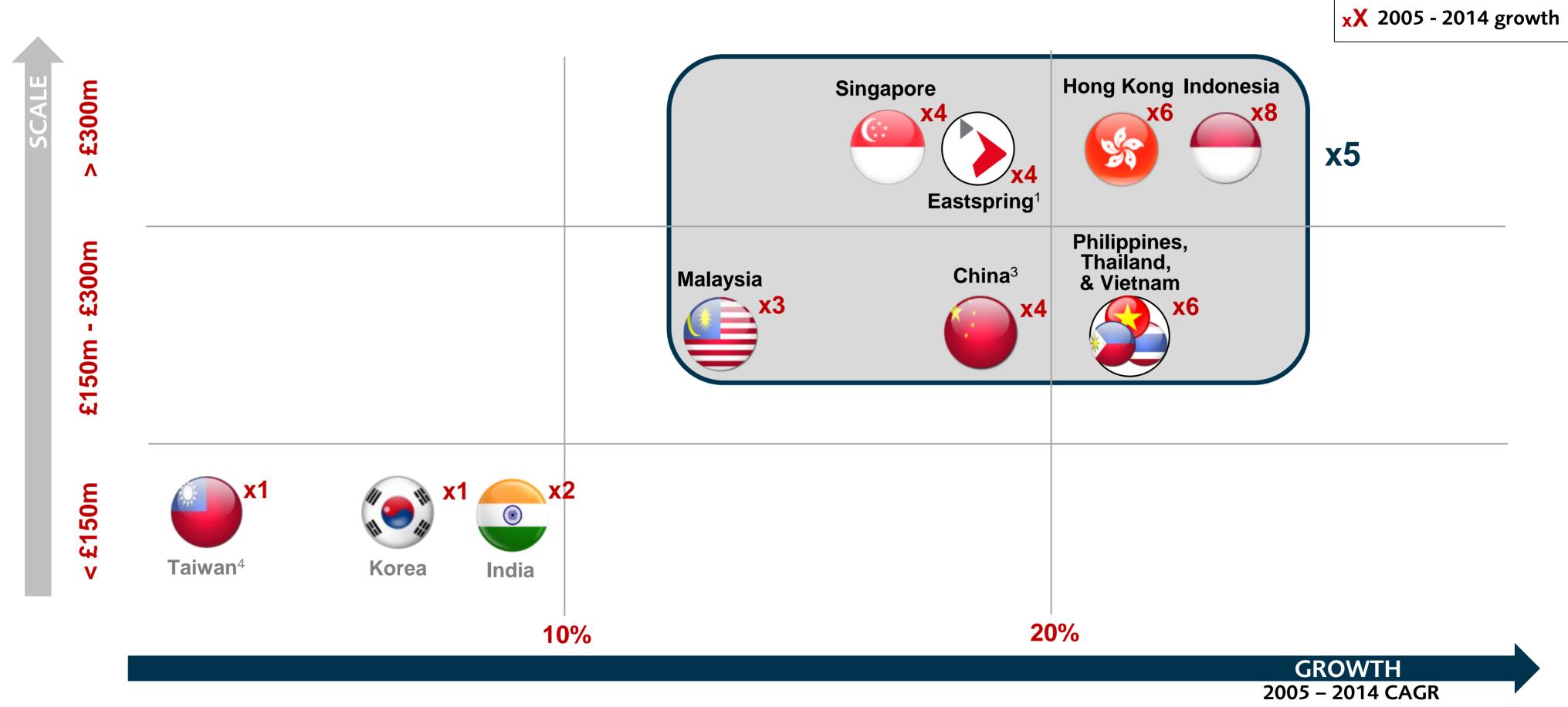
Source: Based on formal (Competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Ranking based on new business (APE or weighted FYP depending on the availability of data).





### Asia Multiple growth engines

2014



1 Sales based on Life APE and 10% of Eastspring net flows

- 2 Comparatives have been stated on a reported exchange rate
- 3 China based on 100% ownership
- 4 Taiwan based on 2009 to 2014 APE and CAGR

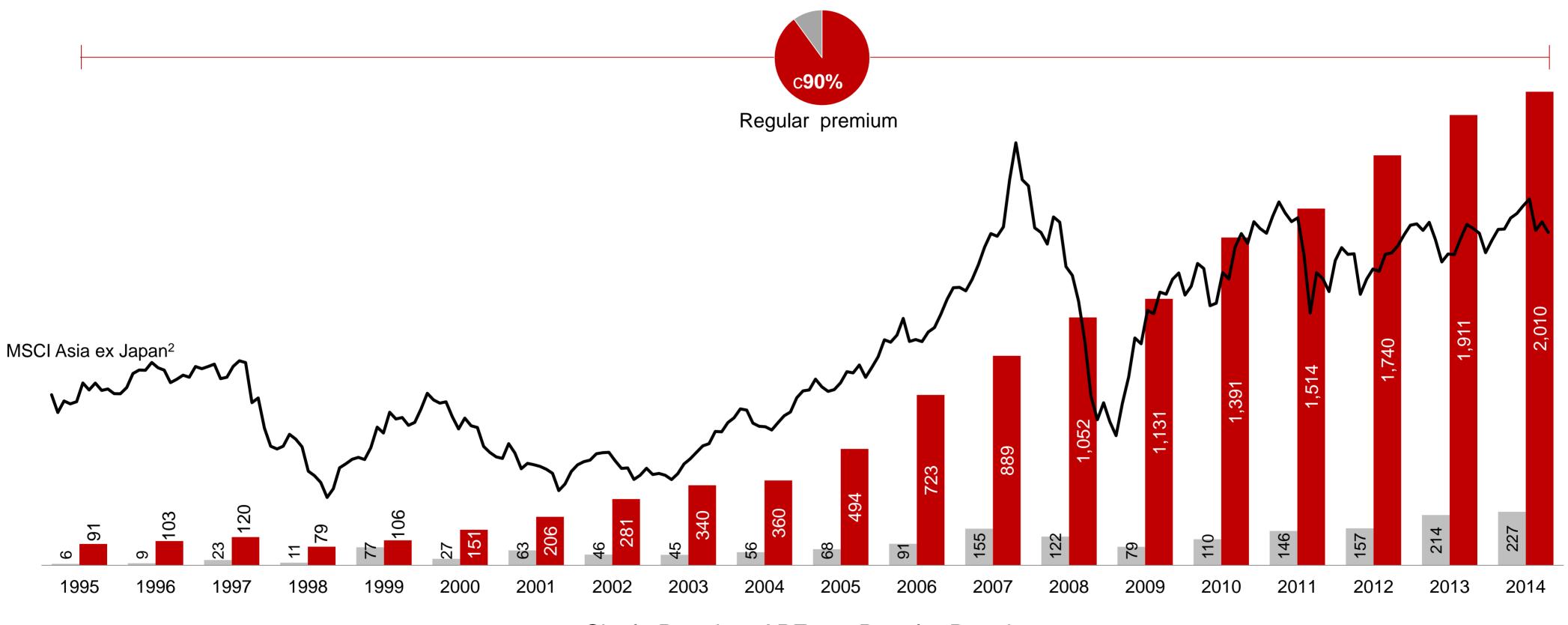




#### Sales<sup>1,2</sup>, £m



### Asia Recurring premiums drive growth across cycles



Single Premium APE Regular Premium

1 Comparatives have been stated on a reported exchange rate

2 Source: Datastream.

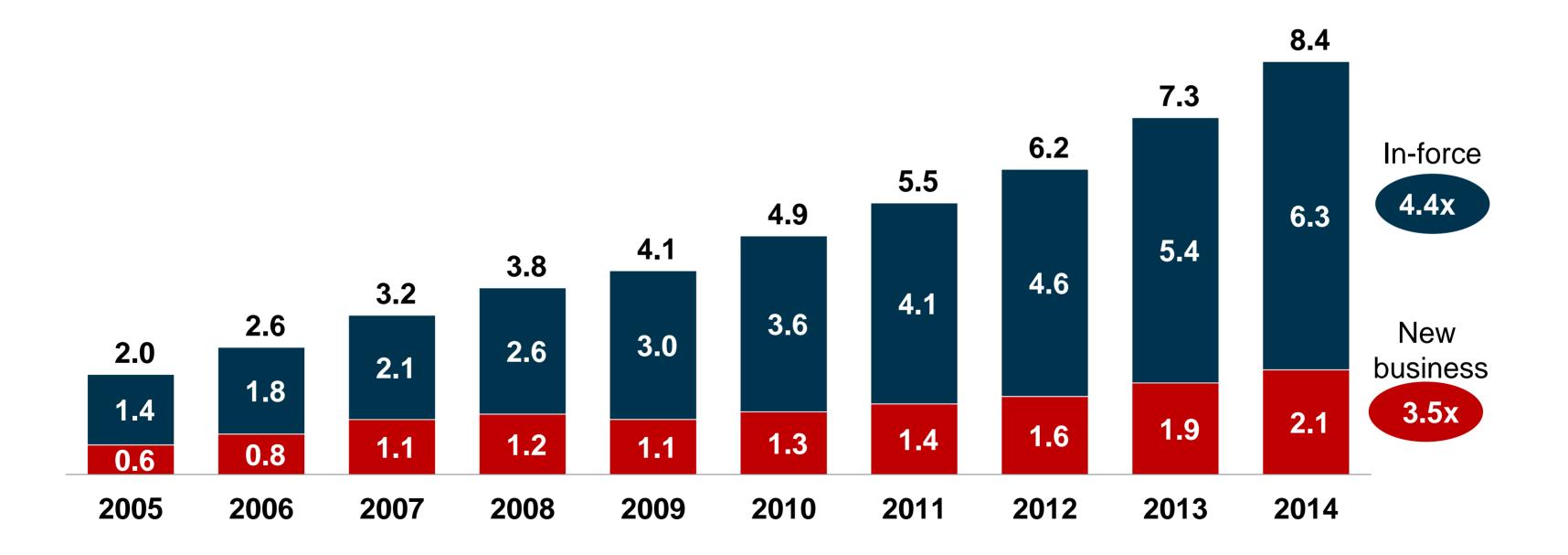




#### **Regular and Single Premium APE<sup>1</sup>, £m**



### Asia Growing scale

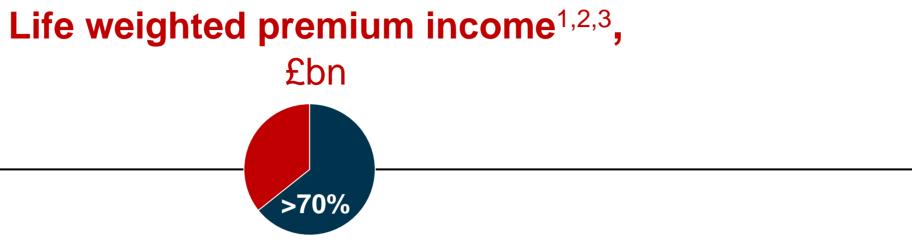


1 Weighted premium income comprises gross earned premiums at 100% of renewal premiums, 100% of first year premiums and 10% of single premiums

2 2014 excluding intra-group reinsurance contracts between the UK and Asia with-profits businesses 3 Comparatives have been stated on a constant exchange rate



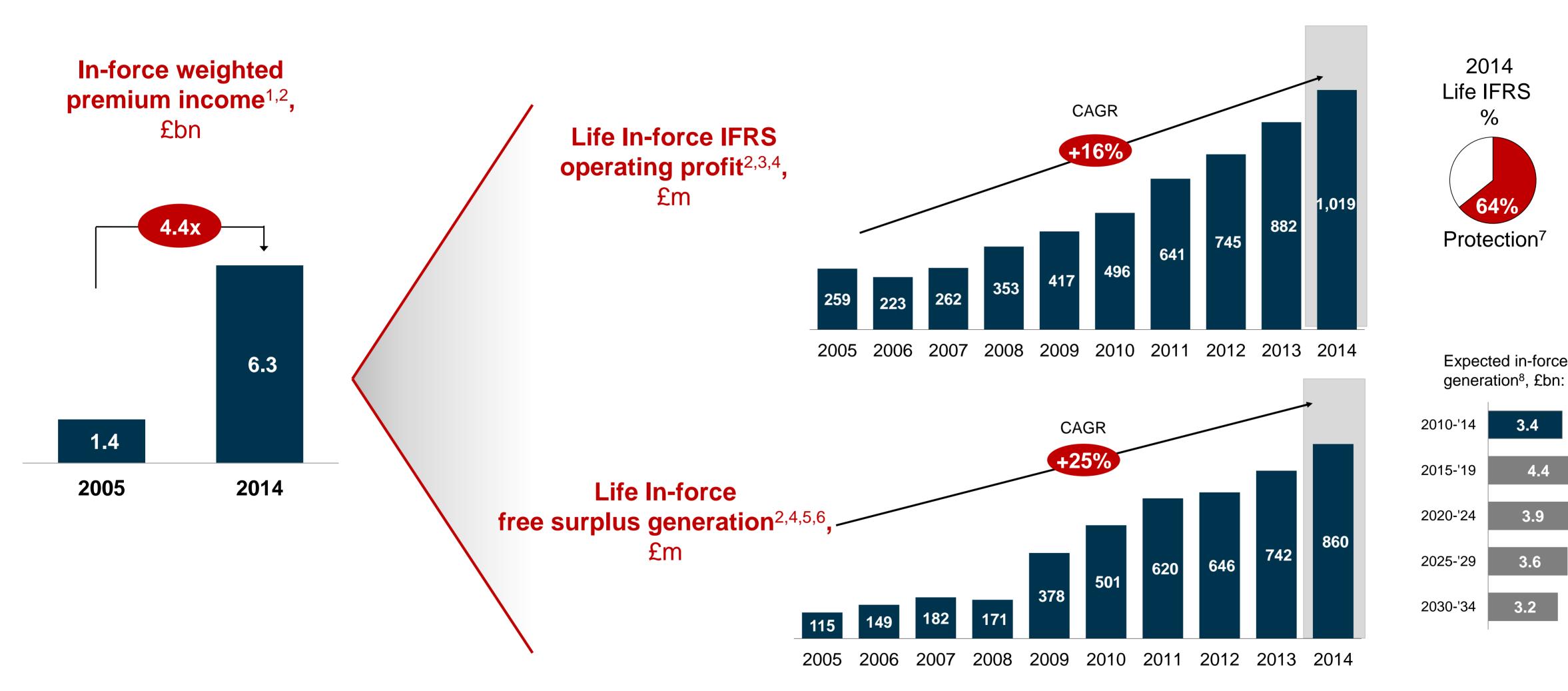




In-force



### Asia In-force drives recurring earnings and cash



1 Weighted premium income comprises gross earned premiums at 100% of renewal premiums, 100% of first year premiums and 10% of single premiums

2 Comparatives have been stated on a constant exchange rate

3 Life in-force operating profit comprises the following: Asia life as disclosed in note 1(b) of the 'additional financial information', after deducting development expenses. 8 Undiscounted expected generation from in-force at 31 December 2014 for year 2015-2034. For 2010-2014 total based on sum of actual disclosed in-force 4 2005-2007 are Prudential estimates and are stated on a reported exchange rate free surplus generation

5 Life underlying free surplus generated from in-force before new business strain and Eastspring investments



6 2012 excludes gain from sale in China Life of Taiwan

7 Calculated as insurance margin divided by long-term business operating profit



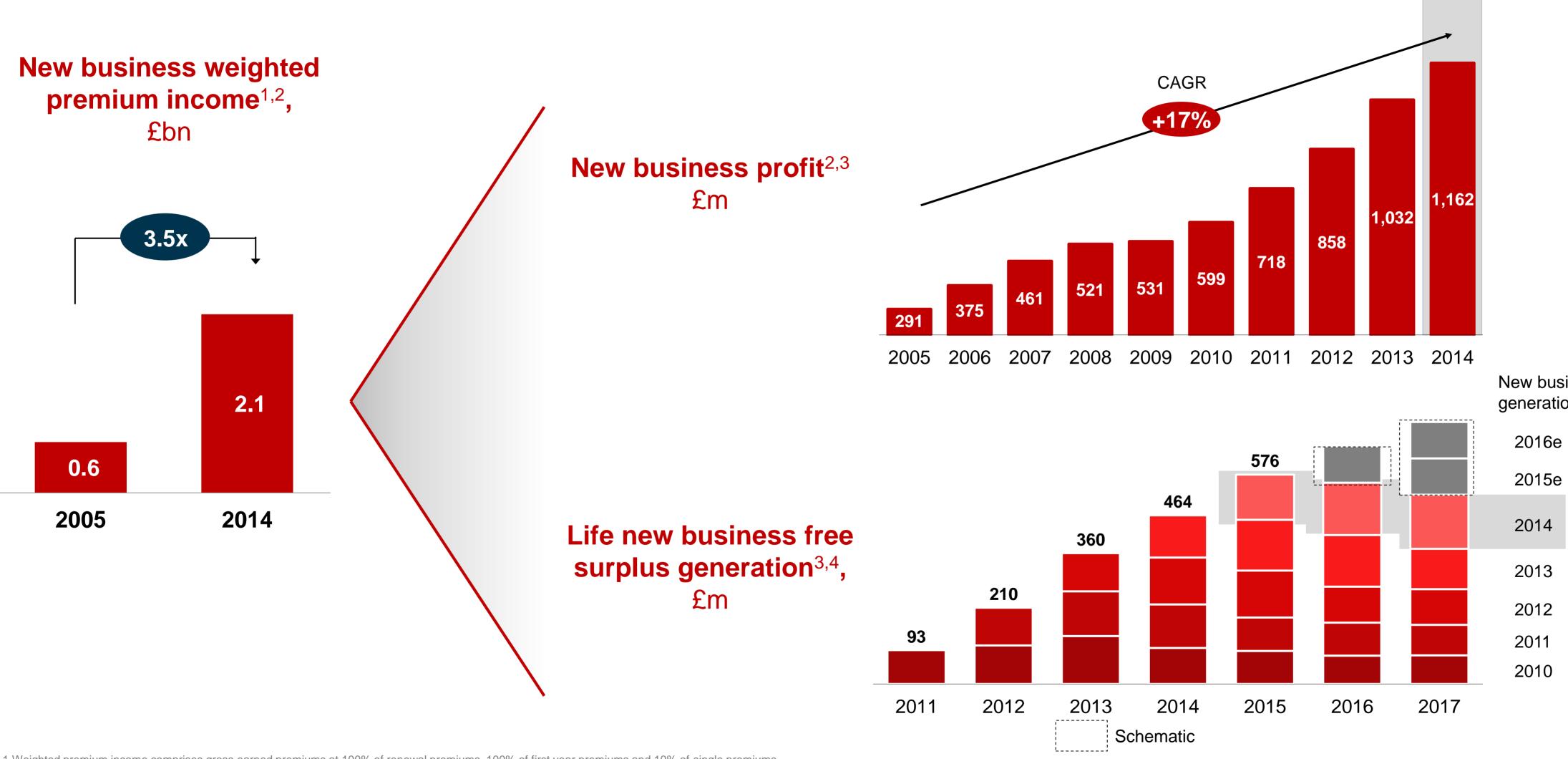








### Asia New business earns over time



1 Weighted premium income comprises gross earned premiums at 100% of renewal premiums, 100% of first year premiums and 10% of single premiums

2 Comparatives have been stated on a constant exchange rate

3 Based on expected undiscounted new business shown in reconciliation of expected transfer of value of in-force (VIF) and required capital business to free surplus in the year the business is written

4 Comparatives have been stated on a reported exchange rate





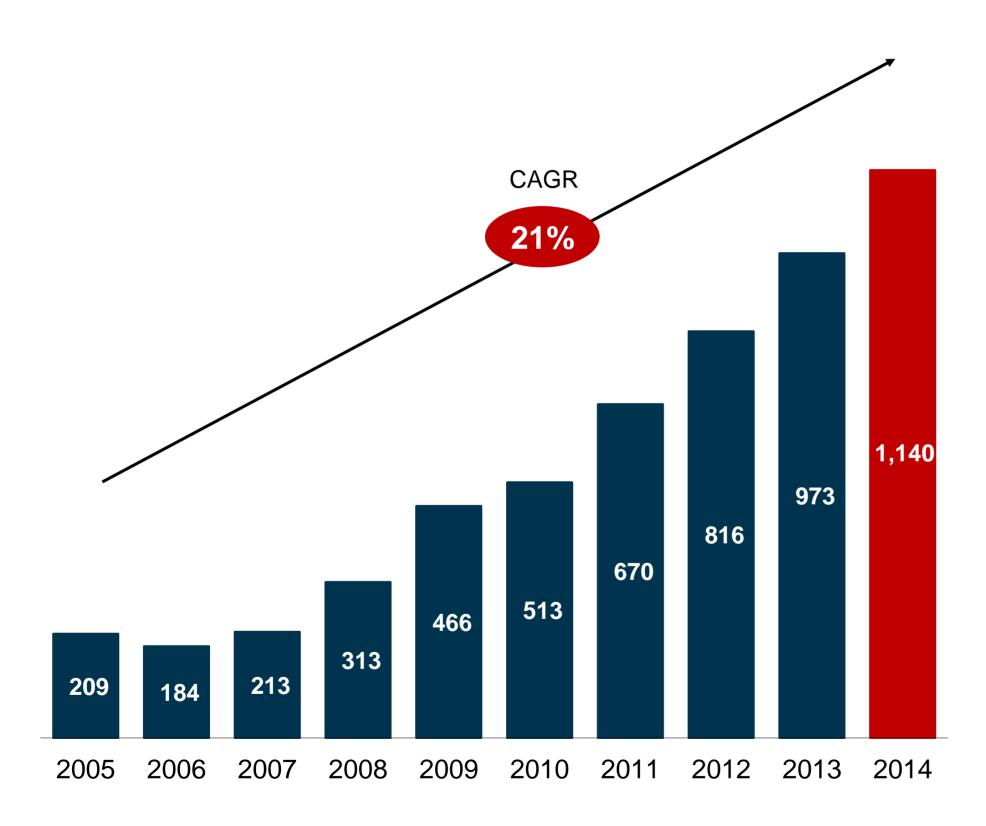
New business generation from:





### Asia Consistent performance

**IFRS operating profit**<sup>1,2</sup>, £m

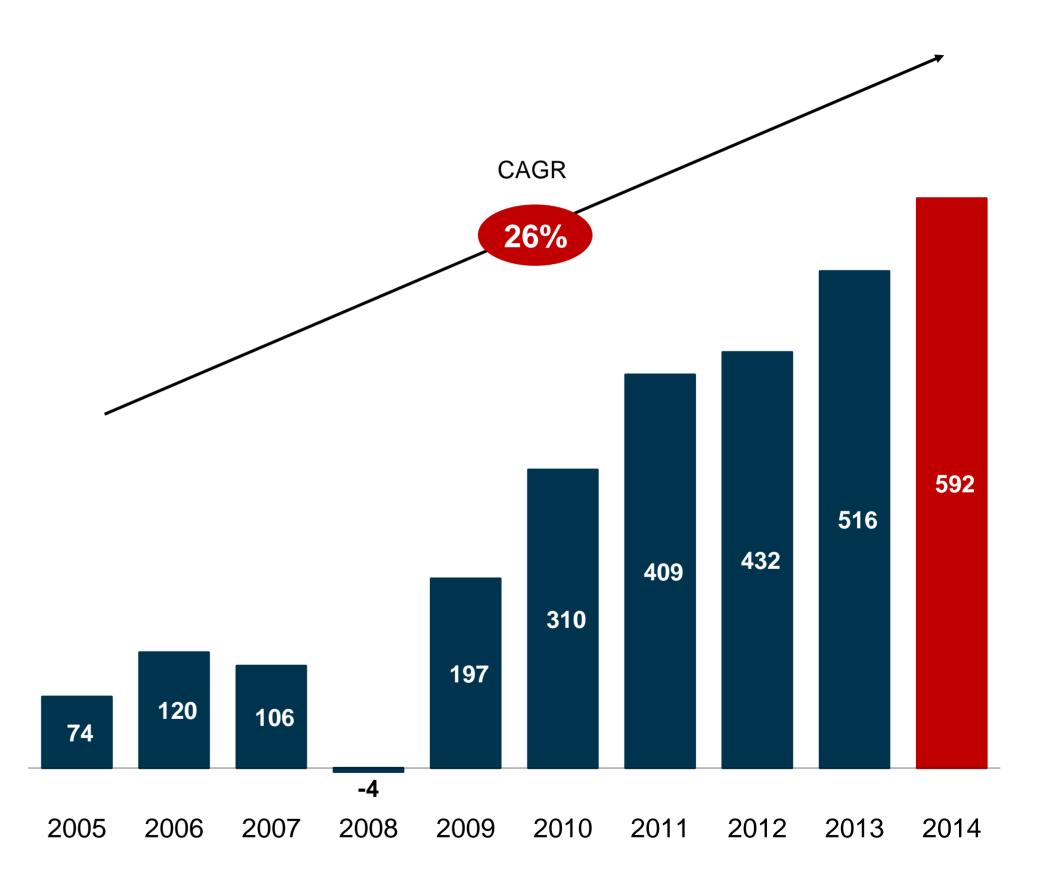


Includes life and asset management. Adjusted for new and amended accounting standards and excludes Japan Life. 2012 excludes gain from sale in China Life of Taiwan
 Comparatives for 2008-2013 have been stated on a constant exchange rate, 2005-2007 remain on a reported exchange rate.





#### Free Surplus generation<sup>1,2</sup>, £m







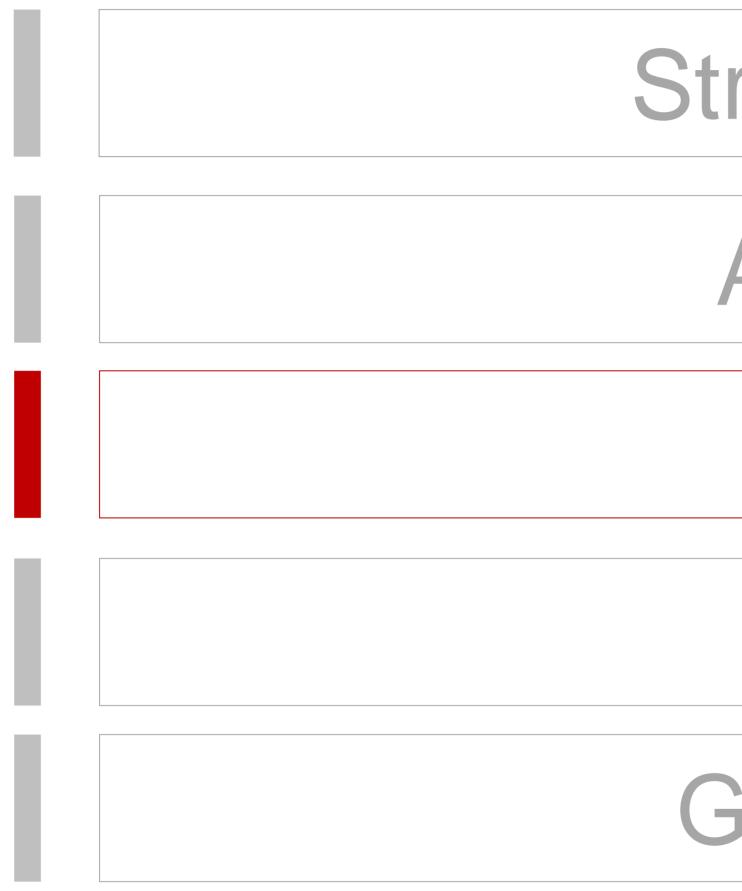
- High quality portfolio of well-positioned companies in the region
- Profitable, growing back book generating capital and earnings
- Products and services aligned with social needs
- Unrivalled distribution capability
- Proven record of innovation and execution drives customer and shareholder value















### Strategy

### Asia

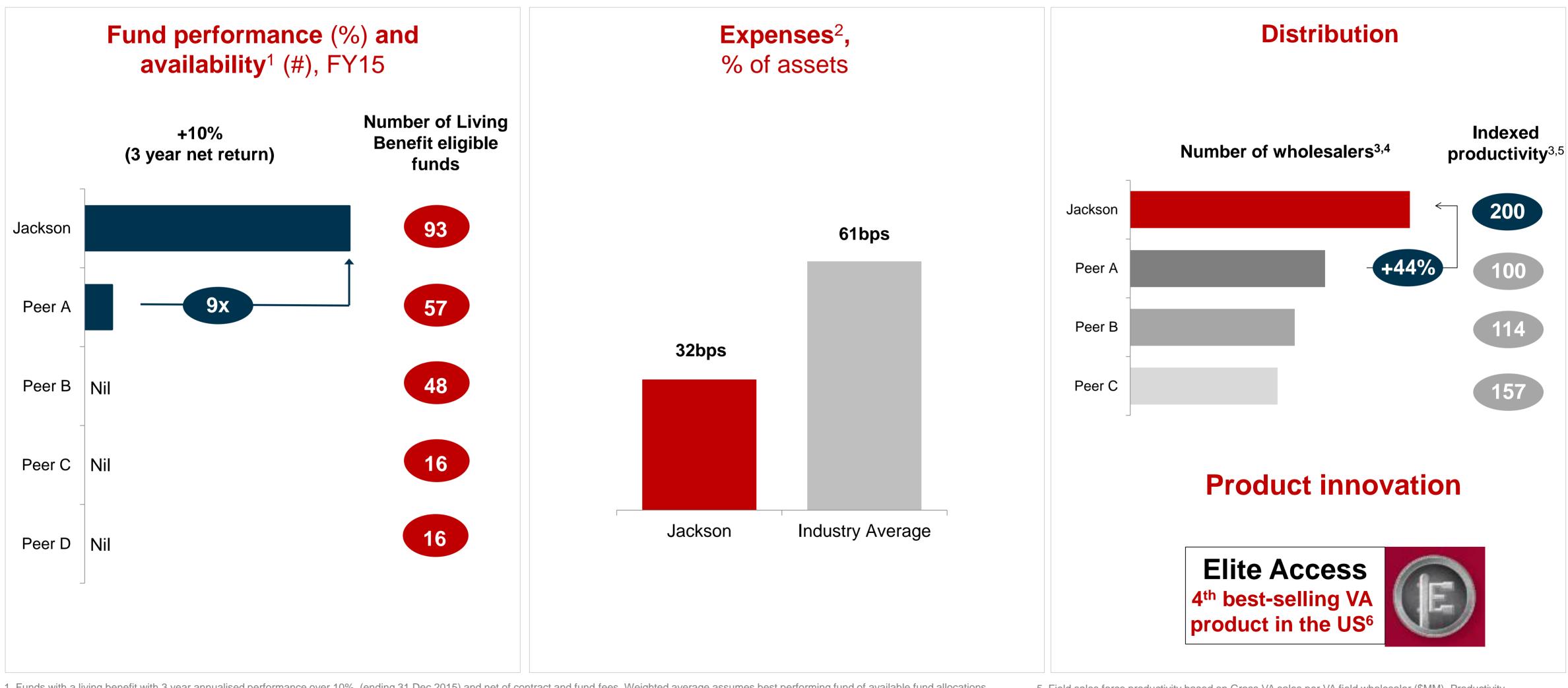
# US

## UK

# Group



### US High quality platform



1 Funds with a living benefit with 3 year annualised performance over 10%. (ending 31 Dec 2015) and net of contract and fund fees. Weighted average assumes best performing fund of available fund allocations

2 Expenses / Asset (Statutory). Source: SNL Financial LC. As at Q1 2015

3 Source: Market Metrics (A Factset company)

4 Field and Internal wholesalers Q1 2015





5 Field sales force productivity based on Gross VA sales per VA field wholesaler (\$MM). Productivity calculation relative to peers, rebased to 100

6 Source: Morningstar Annuity Research Centre (MARC). As at Q1 2015





- High quality general account
- Market leading platform for service, IT and product innovation
- Industry leading distribution and training
- Well proven capability to prosper through disruption

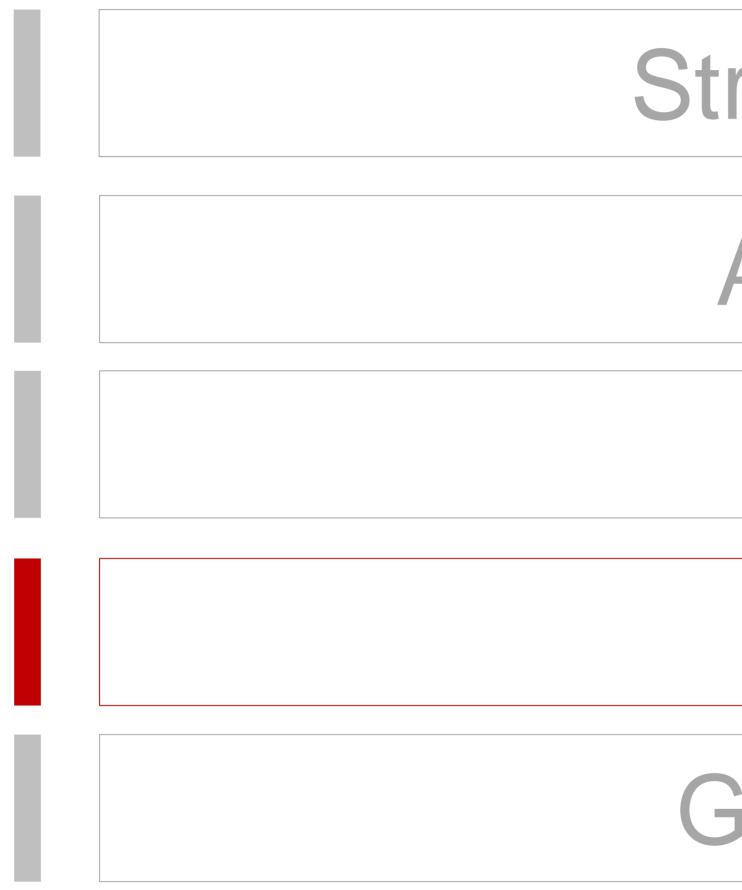




### Profitable back book invested in a variety of asset classes producing strong earnings











### Strategy

### Asia

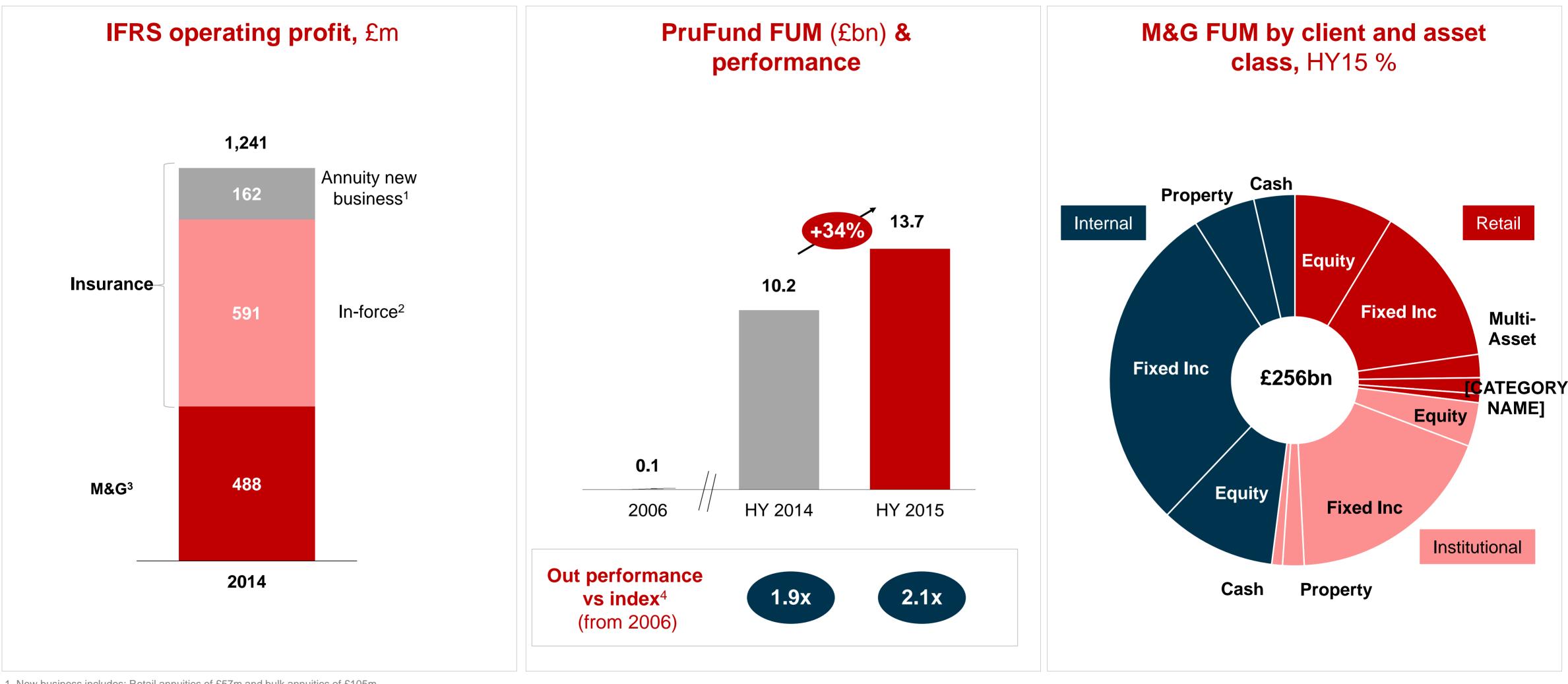
# US

# UK

# Group







1 New business includes; Retail annuities of £57m and bulk annuities of £105m.

2 In-force Includes; Annuities and other of £335m. Excludes £23m IFRS profit from the PruHealth & PruProtect business sold in 2014; With-profit of £255m and GI of £24m 3 M&G includes PruCap

4 Index based on fund comparator: ABI Mixed Investment 20%-60% Shares TR









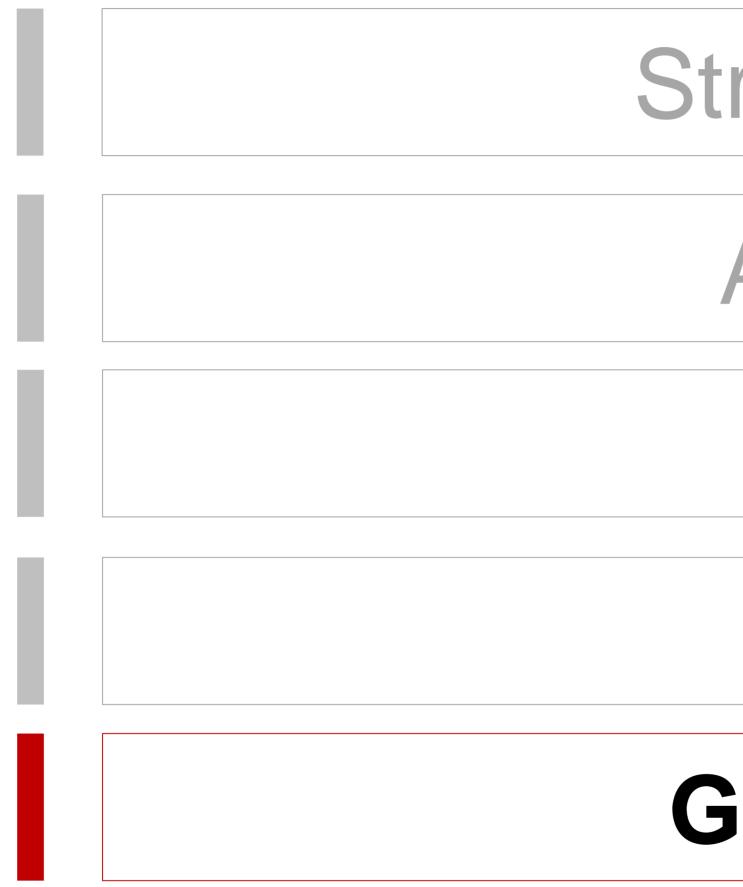
- Two top brands in the market
- Proven asset management / asset allocation and low risk product expertise
- Strongly capitalised with profits fund with good performance track record
- Well positioned to deliver in the pensions reforms landscape















# Strategy

### Asia

# US

# UK

### Group





Asia	
Build agency scale and quality	Focus on
Leverage bancassurance relationships	Bolt-ons
Scale up nascent businesses	<b>B</b> Discipline force
Digitise and automate the value chain	
Invest in asset management	





#### US

profitable growth

to leverage platform

ed management of in-

#### UK



Evolving model to align with asset based opportunity



Selective approach to annuities



Ongoing digital capability build out



Maintain M&G's long term focus and build on institutional / multiasset strength



Focus on costs / capital efficiency





### **Group** Effective response to challenges

#### IFRS operating profit<sup>1,2</sup>, £m

2005	2006	2007	2008	2009	
<ul> <li>Natural disasters triggered increased oil &amp; commodity prices and insurance costs</li> <li>China frees the yuan from a dollar peg</li> <li>Global manufacturing slowdown</li> </ul>	<ul> <li>Continued rise in oil and commodity prices</li> <li>Military coup in Thailand</li> <li>Powerful earthquake kills thousands in Java, Indonesia</li> </ul>	<ul> <li>Sub-prime mortgage credit crises begins</li> <li>China and Europe growth concerns</li> <li>Savers begin withdrawing savings from Northern Rock</li> <li>BNP Paribas first major bank to acknowledge the risk of exposure to sub-prime mortgage markets</li> </ul>	<ul> <li>Liquidity crisis</li> <li>Sub-prime market concerns</li> <li>Lehman Brothers collapse</li> <li>Asset risk concerns</li> </ul>	<ul> <li>Start of global recession</li> <li>European sovereign debt crisis begins</li> <li>All time low interest rates</li> <li>Focus on Solvency II implications</li> <li>US industry VA losses emerge</li> </ul>	
<b>957</b>	1,062	1,168	1,244	1,444	
2005	2006	2007	2008	2009	1

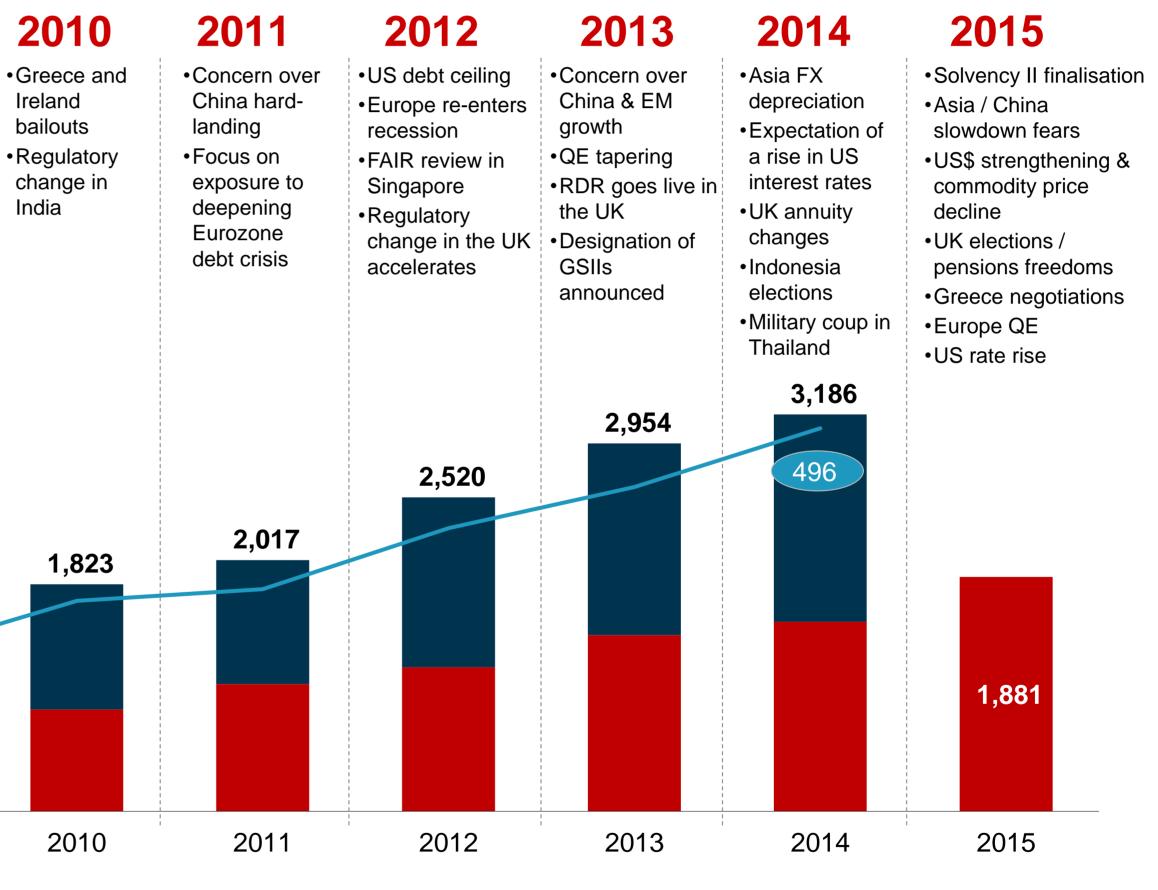
1 Adjusted for new and amended accounting standards and excludes Japan Life

2 Comparatives have been stated on an actual exchange rate basis

3 Total AUM based on Total Funds Under Management at FY 2008- FY2015



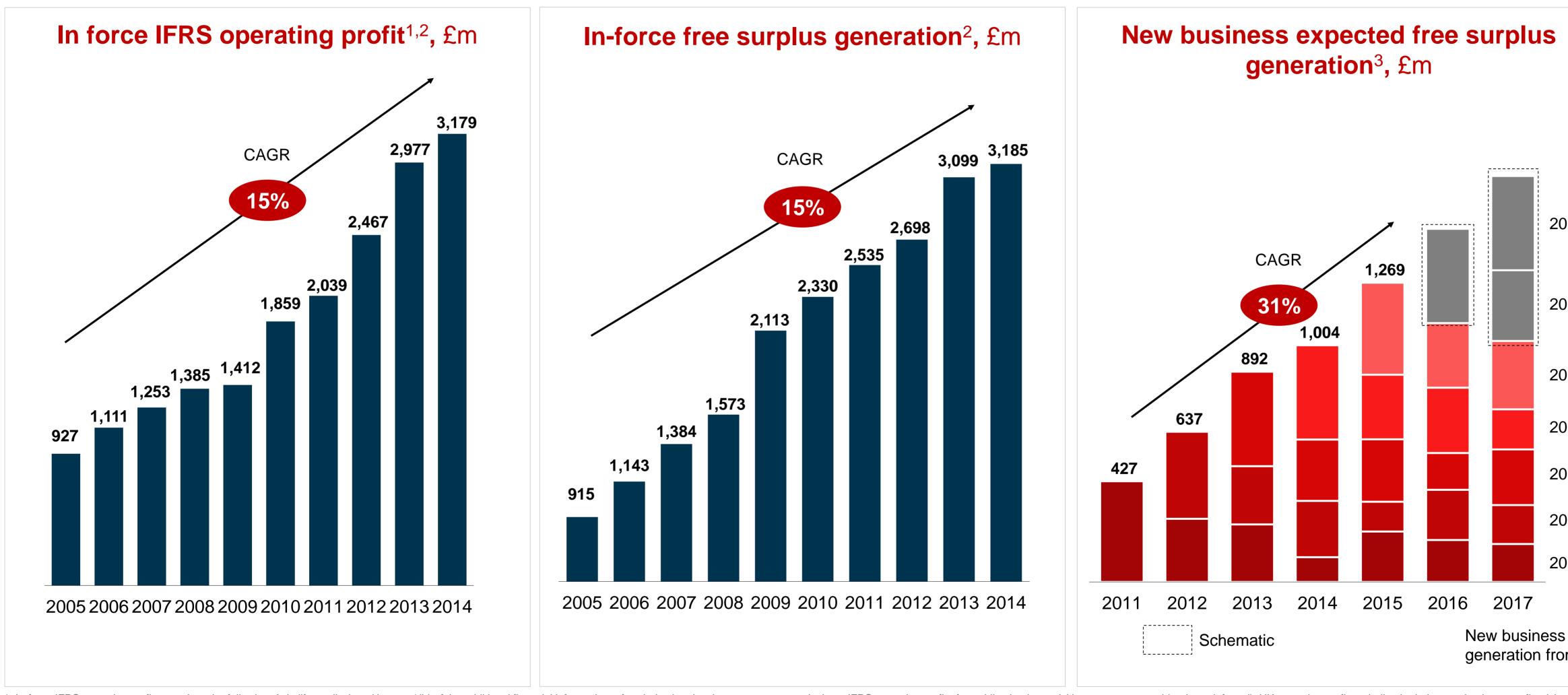




Total AUM<sup>3,</sup> £bn



### Group Well positioned to deliver across cycles

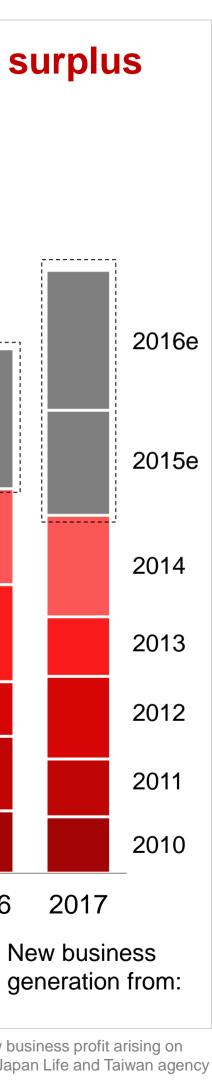


1 In-force IFRS operating profit comprises the following: Asia life as disclosed in note 1(b) of the additional financial information, after deducting back acquisition costs expensed (and not deferred). UK operating profit excluding both the new business profit arising on bulk and individual annuity sales and from the PruHealth and PruProtect business sold in 2014. Asset management operations. Totals have been adjusted for new and amended accounting standards and exclude Japan Life and Taiwan agency 2 Comparatives have been stated on a reported exchange rate. 2005 – 2007 figures are based upon Prudential Estimates

3 Based on expected undiscounted new business shown in reconciliation of expected transfer of value of in-force (VIF) and required capital business to free surplus in the year the business is written



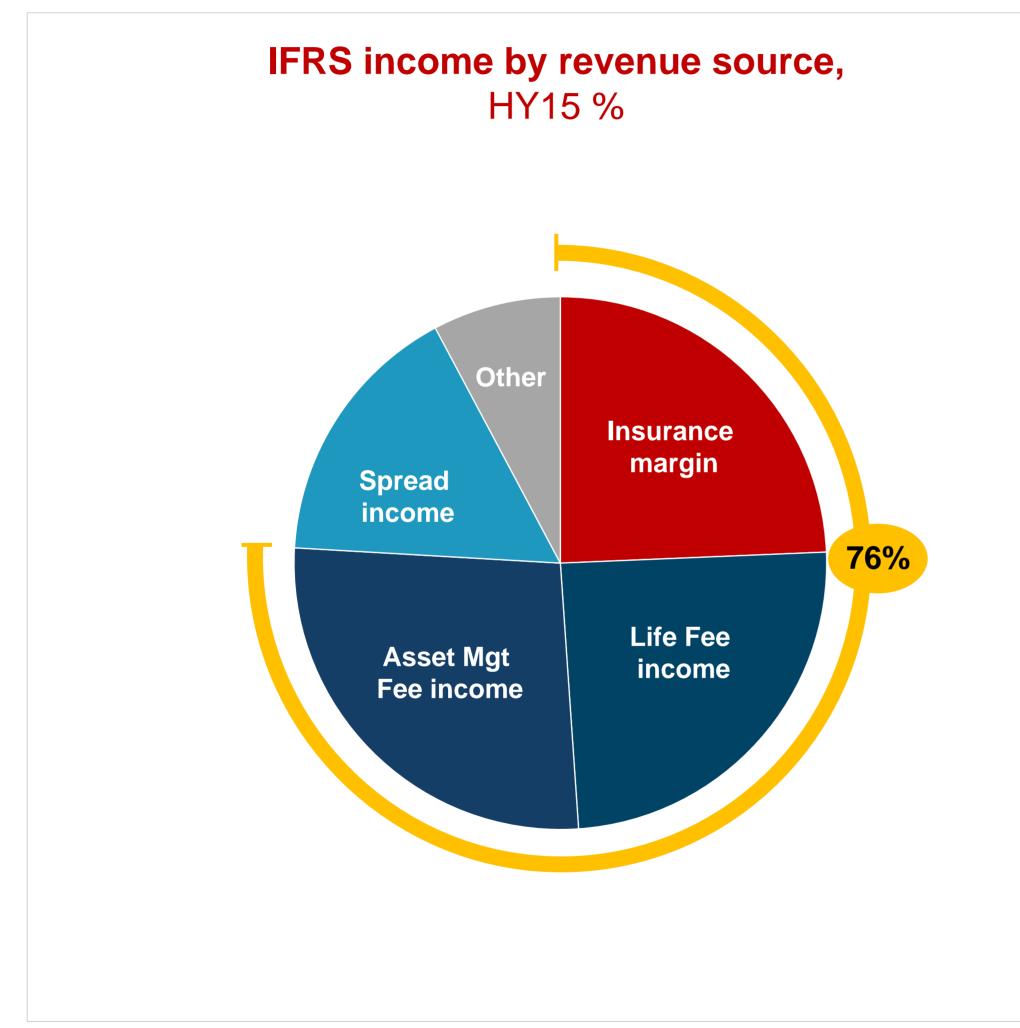






2017

### Group Well positioned to deliver across cycles

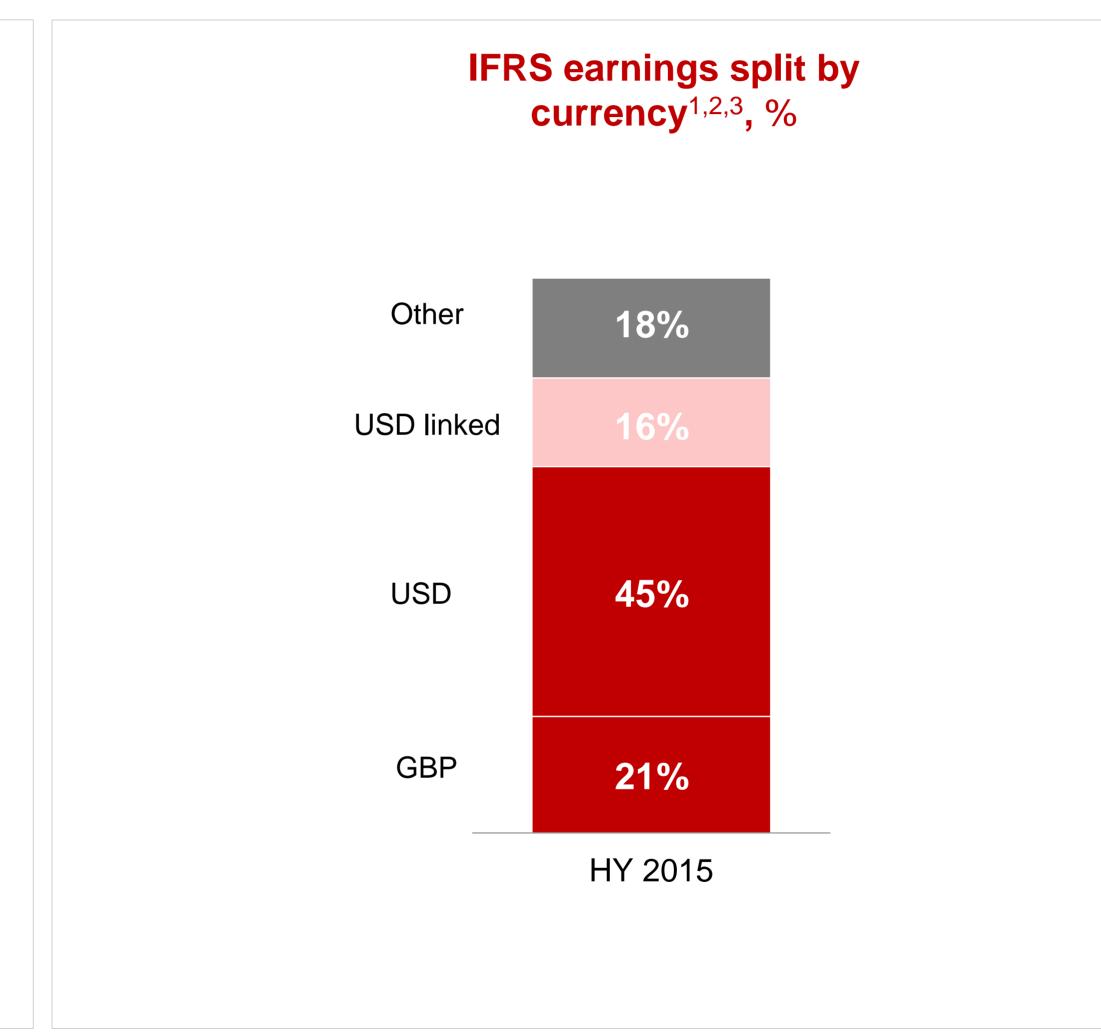


1 USD linked includes Hong Kong and Vietnam where currencies are pegged to the USD, and Malaysia and Singapore where currencies are managed against a basket of currencies including the USD 2 Includes long-term, asset management business and other businesses

3 For operating profit UK sterling includes amounts in respect of central operations as well as UK insurance operations and M&G.

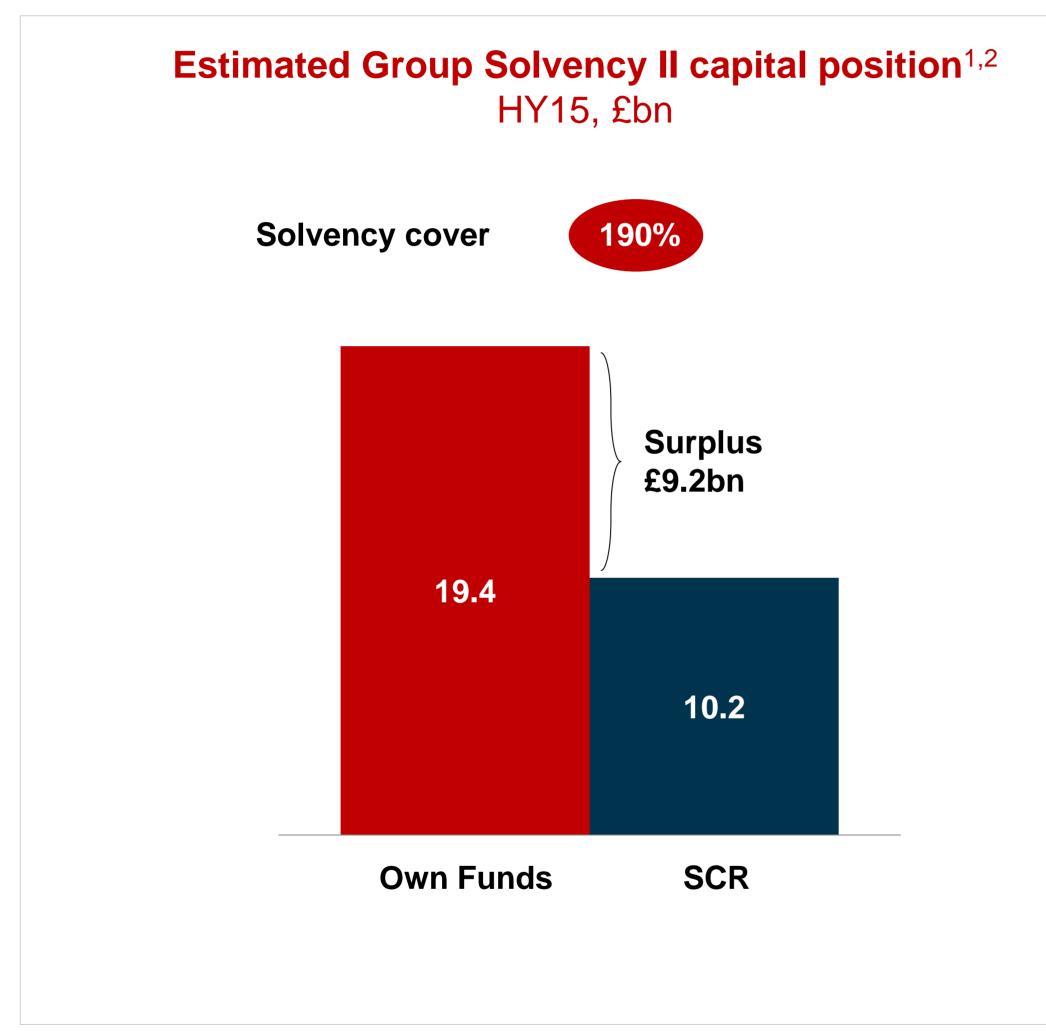








# Group Solvency II



1 Excludes surplus in ring-fenced policyholder funds

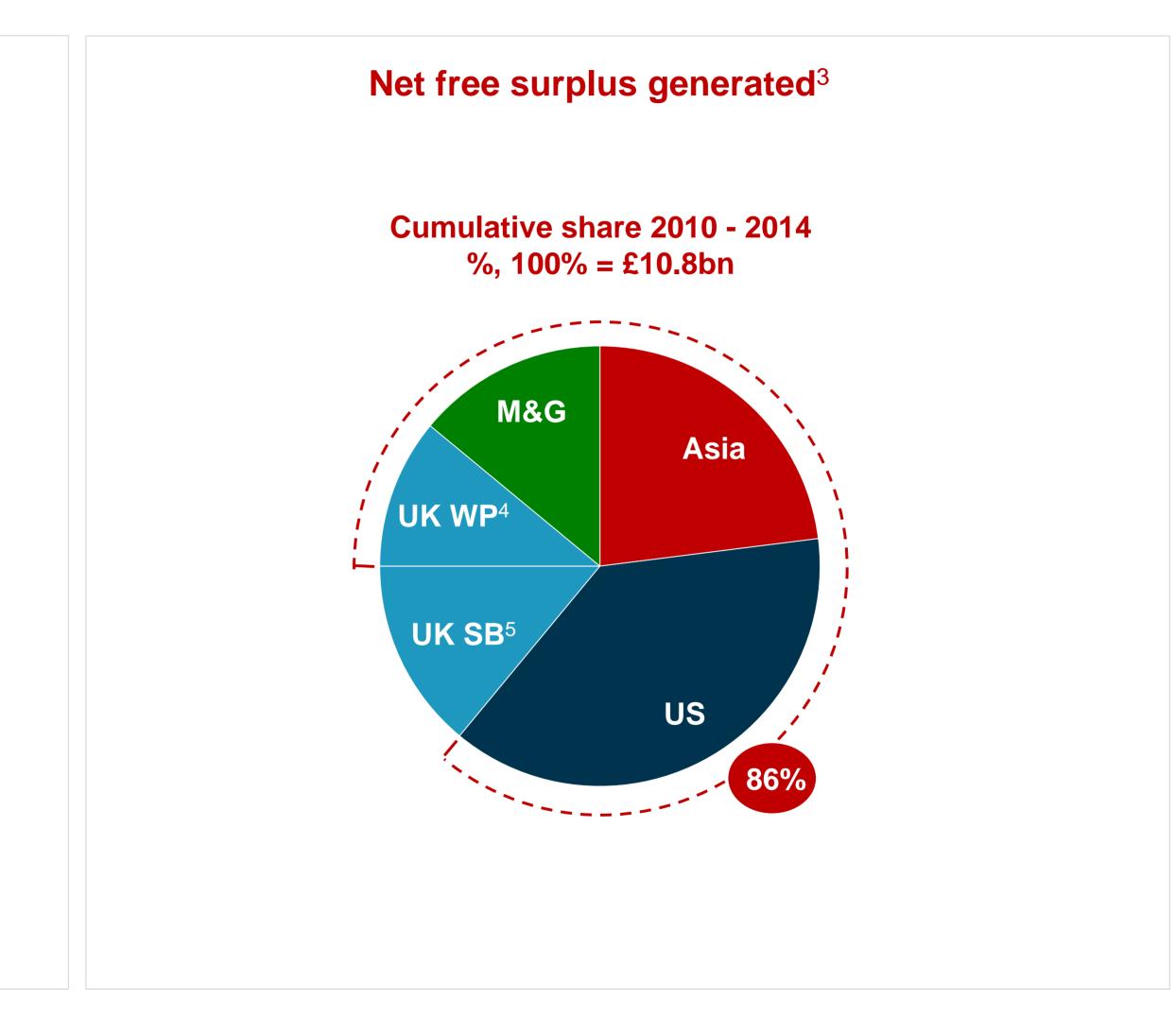
2 Before allowing for the 2015 interim dividend

3 Comprises free surplus released from long-term business, net of investment in new business, and post-tax operating profit from asset management and other non-insurance operations 4 UK life with-profits business

5 UK life shareholder-backed business

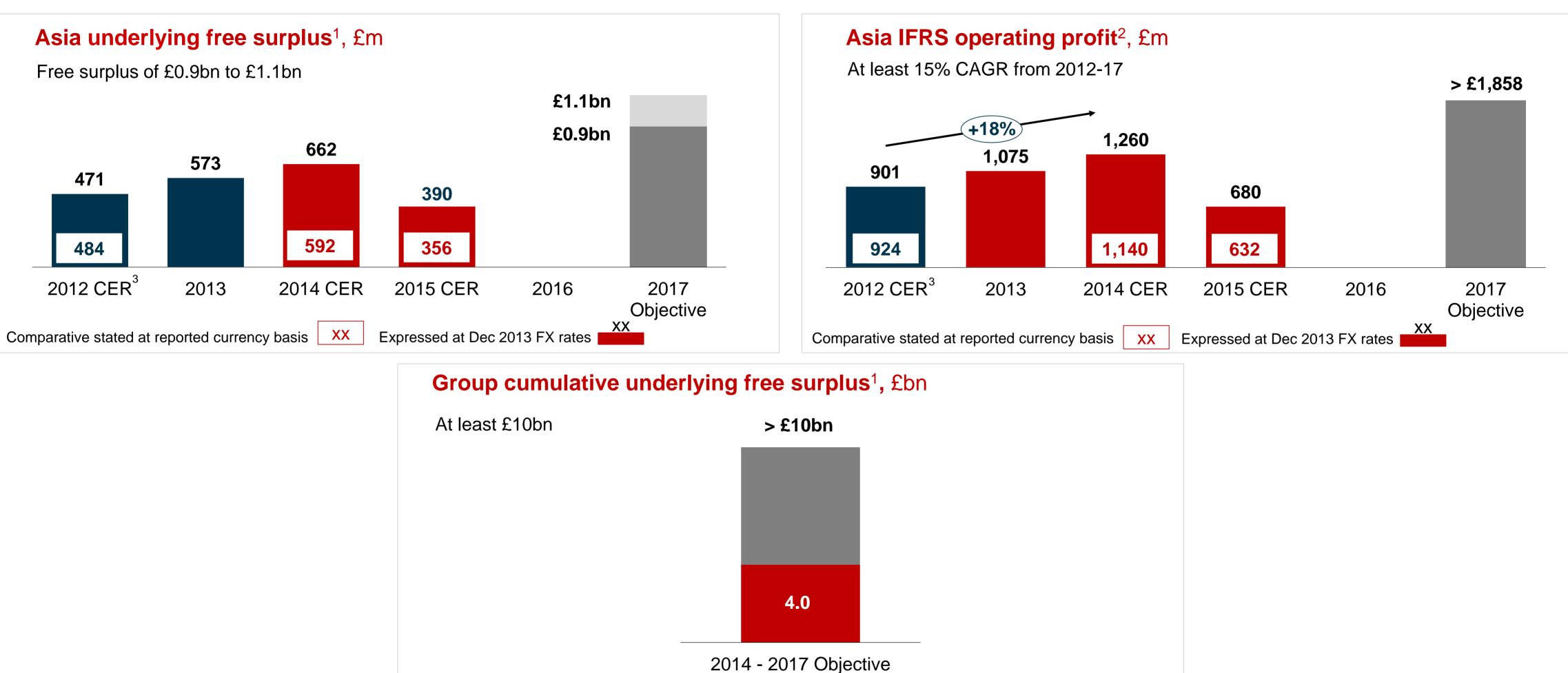








# **Group** 2017 objectives



Note:

The objectives assume exchange rates at December 2013 and economic assumptions made by Prudential in calculating the EEV basis supplementary information for the half year ended 30 June 2013, and are based on regulatory and solvency regimes applicable across the Group at the time the objectives were set. The objectives assume that the existing EEV, IFRS and Free Surplus methodology at December 2013 will be applicable over the period.

1 Underlying free surplus generated comprises underlying free surplus generated from long-term business) and that generated from asset management operations. The 2012 comparative is based on the retrospective application of new and amended accounting standards and excludes the one-off gain on sale of our stake in China Life of Taiwan of £51 million.

2 Asia 2012 IFRS operating profit of £924 million, as reported at HY 2013, is based on the retrospective application of new and amended accounting standards, and excludes the one-off gain on sale of our stake in China Life of Taiwan of £51 million. Excludes Japan. 3 Impact of translating results using exchange rates as at December 2013

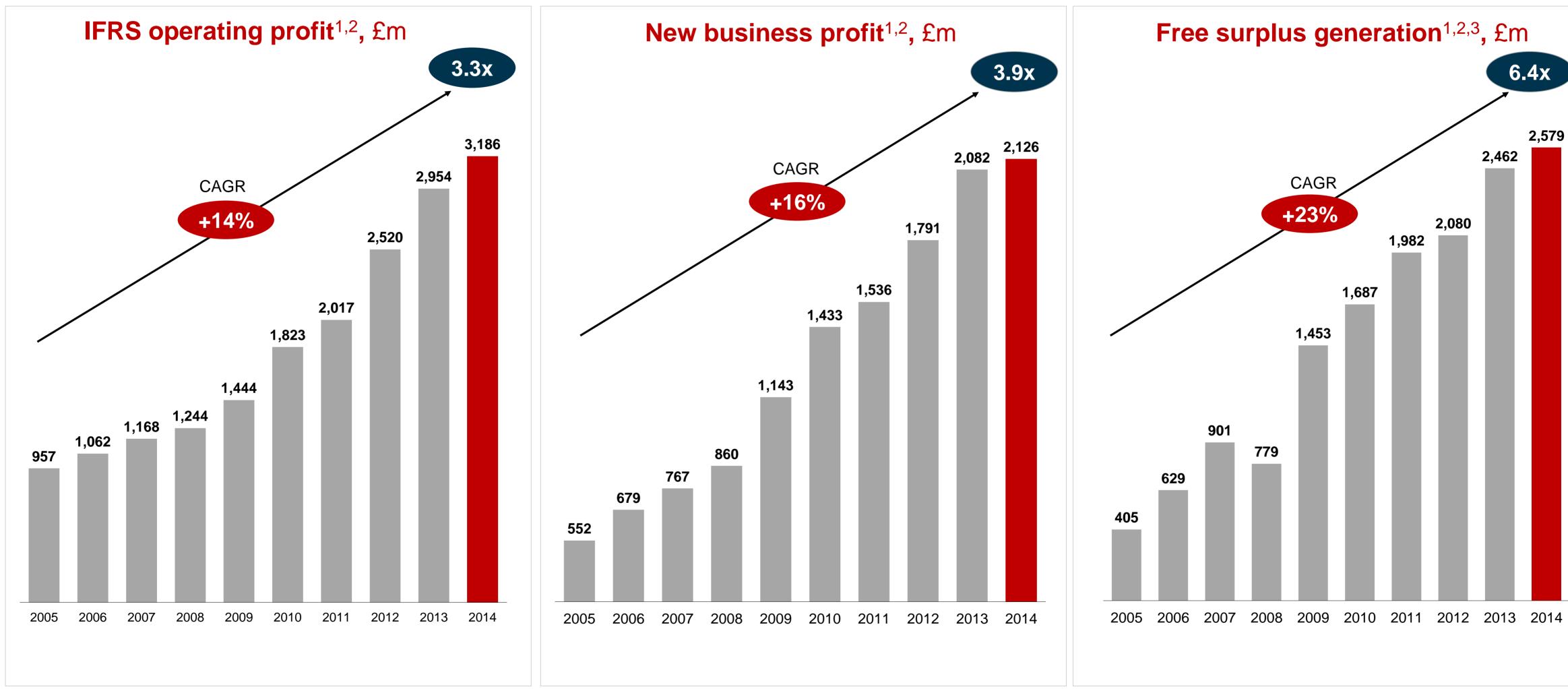








### **Group** Value creation



1 Comparatives have been stated on an actual exchange rate basis

2 Comparatives are adjusted for new and amended accounting standards and excludes Japan and Taiwan agency

3 2012 includes £51m gain from sale in China Life of Taiwan







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- Right strategy, right markets, right products
- Profitable and growing back book underpins earnings and cash growth
- Proven commercialisation capability
- Key attributes of scale to capitalise on disruptions
- Portfolio effect enables disciplined execution and value delivery







# Conference agenda

08:00 – 10:00	Introduction, Group Strategy Solvency II Update Group Q&A	Mike Wells Nic Nicandrou
	Break	
	Asia Overview	Tony Wilkey
	Asia Financials	Adrian O'Connor
10:20 – 13:00	Asia Insurance Operations	Lilian Ng & Azim Mithani
	Country Focus on Hong Kong	Derek Yung, Ben Bulmer & Anthony Shaw
	Eastspring	Guy Strapp & Michele Bang
	Asia Q&A	
	Lunch	
	UK Life Update	John Foley / Aki Hussain
14:00 – 15:30	M&G Update	Michael McLintock / Grant Speirs
	UK Q&A	
	Break	
16:00 – 17:00	US Overview	Barry Stowe
	US Financials	Chad Myers
	US Q&A	
17:00 – 18:00	Wrap up and Final Q&A	Mike Wells

















