

2000 Interim Results



First Half Highlights



The pace of change continues

- Successful flotation of Egg
- Achieved listing on the NYSE
- Acquisitions to expand distribution in the US
- Near trebling of sales in Asia
- Strong group performance

- Successful flotation of Egg
- US listing reflects our international presence
- Strengthened distribution capability in the US
- Asia offers exceptional growth prospects
- A leading international retail financial services group



Leading international financial services group



Scale player in demographically attractive markets

- Strength of Prudential around the world
- Scale player in demographically attractive markets
- Over half of sales now come from operations outside the UK



Developing our international business

- Pressure in the UK market but long term potential
- Pensions reform on agenda in Europe
- Strong and growing market in the US
- Enormous growth potential in Asia

- Pressures in the UK from changing consumer preferences and a shift to single premium and unit linked products
- UK is a large and demographically attractive market
- Large and attractive markets in Europe
- Well positioned for growth in the US market
- Excellent growth potential in Asia

Insurance and Investment Products



- UK sales reflect difficult market conditions
- Strong double digit growth from international operations
 - Asia sales nearly treble
 - 33% growth in US



PRUDENTIAL

- Group-wide insurance and investment sales up 21%
- Maintained market share of Prudence bond
- International operations countering difficult conditions in the UK
- Jackson total retail sales up nearly 70%
- Doubling of insurance sales in Asia and a record £700m of gross investment product sales

Statutory Operating Profit

PRUDENTIAL

Operating profit from continuing operations up 14%

	2000 £m	1999 £m %	6	£m 500 -	Statutory (
				400	
Operating profit from continuing operations	425	372 14	4%	300 -	
Continuing operations				200 -	
before Egg and re-engineering costs	506	496 29	%	100 -	
				0	H1 99
				• 0	perating profit fr



- Operating profit from continuing operations increased 14% in the first half to £425 million
- Underlying profits up 2%, before investment in Egg and UK re-engineering costs



Growth in underlying operating profit

	UK		USA	Asia	Europe	Other	Total
£m	Long Term General Insurance Insurance						
1999	220 32	27	219	7	3	(12)	496

2000	218	35	69	230	9	0	(55)	506
+/-(%)	(1%)	9%	156%	5%	29%			2%

- UK long term insurance businesses in line with prior year
- 9% growth from UK general insurance
- US business up 5% and 29% in Asia

Statutory Operating Profit



UK long term insurance businesses in line with prior year

		UK		USA	Asia	Europe	Other	Total
	Long Term	General	Asset					
£m	Insurance	Insurance	Mgt					
1999	220	32	27	219	7	3	(12)	496
Change in bonus rates	(14)							
Growth in funds	14							
Other	(2)							
2000	218	35	69	230	9	0	(55)	506
+/-(%)	(1%)	9%	156%	5%	29%			2%

- Statutory operating profit of £218m
- Reduction in bonus rates has impacted profits by £14m
- Growth in funds under management contributed an additional £14m of profit



Strong profit growth from general insurance

		υк		USA	Asia	Europe	Other	Total
£m	Long Term Insurance		Asset Mgt					
1999	220	32	27	219	7	3	(12)	496
Expense ratio		6						
Claims ratio		(3)						
2000	218	35	60	230	9	0	(55)	506
					-	0	(55)	
+/-(%)	(1%)	9%	156%	5%	29%			2%

- General insurance profits up 9%
- Improvement in expense ratio
- Enviable claims ratio of 63% and a combined ratio of 86%



Asset management profit more than doubled

		UK		USA	Asia	Europe	Other	Total
£m	Long Term Insurance I	General Insurance	Asset Mgt					
1999	220	32	27	219	7	3	(12)	496
Inclusion of M&G			27					
Increased life fund fe	es		6					
Improved Collectives	result		7					
PPM Ventures			2					
2000	218	35	69	230	9	0	(55)	506
+/-(%)	(1%)	9%	156%	5%	29%			2%

- Asset management result more than doubled
- Increase primarily reflects a full six months' contribution from M&G in 2000, including exceptional fund performance fees on institutional business of £4m
- Undertaking investment in administration platform



5% growth from US operations

		UK		USA	Asia	Europe	Other	Total
£m	Long Term Insurance	General Insurance	Asset Mgt					
1999	220	32	27	219	7	3	(12)	496
Spread				(4)				
Variable annuity fees				12				
Average realised gains	1			(3)				
Other				(1)				
Exchange rate				7				
2000	218	35	69	230	9	0	(55)	506
+/-(%)	(1%)	9%	156%	5%	29%			2%

- Profit from US operations up 5%
- Variable annuities have increased fee income by £12m
- Favourable exchange rate movements have contributed £7m
- Jackson's after tax return on US GAAP capital employed for the first half is 14%



Impact of M&G and Egg

		UK		USA	Asia	Europe	Other	Total
£m	Long Term Insurance	General Insurance	Asset Mgt					
1999	220	32	27	219	7	3	(12)	496
M&G funding							(35)	
Egg funding							(10)	
Other							2	
2000	218	35	69	230	9	0	(55)	506
+/-(%)	(1%)	9%	156%	5%	29%			2%

- Movement to net expense follows M&G acquisition in April last year
- £35 million for M&G funding
- Egg funding of £10m



£269m profit on business disposals

	2000 £m	1999 £m	%
Operating profit before amortisation of goodwill	425	372	14%
Profit on business disposals	269	-	
Amortisation of goodwill	(41)	(14)	
Short-term fluctuations in investment returns	(13)	11	
Profit before tax	640	369	73%

Effective rate of tax on operating profit	28%	27%	
Operating earnings per share (p)	15.7p	14.0p	12%
Dividend per share	8.2p	7.7p	6.5%

- Profit on disposal includes £119m from the sale of interest in Egg, and £150m from sale of interest in St James's Place Capital
- The goodwill amortisation relates principally to M&G
- 73% increase in profit before tax
- Operating EPS of 15.7p
- Interim dividend of 8.2p

Achieved Basis Operating Profit



Operating profit from continuing operations up 2% on prior year

	2000 £m	1999 £m	%
Operating profit from continuing operations	s 586	572	2%



• Increased by 2% to £586m

Achieved Basis New Business Profits



Value added by new business up 15% on prior year

	2000 £m	1999 £m	%
Retail IFA	54	65	(17%)
PRFS and Annuities	56	64	(13%)
Group Pensions	13	14	(7%)
Total UK Operations	123	143	(14%)
Jackson National Life	134	96	40%
Prudential Asia	56	34	65%
Prudential Europe	4	2	100%
Total	317	275	15%



- Value added from new business up 15% to £317m
- UK new business profits down 14% to £123m, reflecting lower volumes
- Profits from Jackson up 40% reflecting significant growth in all annuity products
- Asia new business profits increased 65% to £56 million, including first time contribution from new operations in Taiwan and Vietnam



Adverse variances impact in-force result

UK &	Europe £m	JNL £m	Asia £m	Total £m
Unwind of discount	213	129	26	368
Jackson spread	-	9	-	9
Persistency	4	(53)	(7)	(56)
Other	(10)	(25)	2	(33)
Average realised gains	-	14	-	14
Asia development costs	-	-	(7)	(7)
Total in-force result	207	74	14	295
Achieved profit shareholders' funds	5,399	2,800	682	8,881

- Total in-force result for long term business is £295m
- Negative persistency variance of £53m due to increased level of surrenders
- Aggressively focusing on conservation initiatives

PRUDENTIAL

Stable cashflow and gearing

	HY 200 £bn	
Group operating profit after tax	0.3	
Dividends declared	(0.2)	
	0.1	
Reinvested in businesses to finance growth	(0.2)	
Disposal proceeds	0.2	
Timing differences and other items	(0.1)	
Holding company net cash movement	-	

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18%

• No significant change in gearing or cashflow



Continued strong return on shareholders' funds

Return on achieved profits shareholders' funds

	2000	1999
UK operations	14%	16%
Jackson National Life	11%	17%
PC Asia *	18%	18%

* Established operations net of development costs

- Strong returns
- Strong sales performance, up 21%
- Strong new business achieved profits, up 15%





New business models for a changing market



- Changes in the UK market
- A shift from face-to-face selling to IFA distribution
- From with profit to unit linked products
- and, going forward, from traditional products to stakeholder pensions
- Reason for our:
 - o acquisition of Scottish Amicable which gives us our presence in the IFA market
 - o acquisition of M&G to give us scale in unit trusts
 - o move to change the cost base and distribution efficiency of the Prudential branded business
- Multi-brand, multi-distribution model

Prudential Retail Financial Services



Face to face - efficiently



- Planned reduction in headcount of 5,000 in three years
- 4,000 reduction to date
- Reduced costs by some 20%
- Invested heavily in technology to improve efficiency
- Continue to focus on delivering further cost efficiencies

- 4,000 reduction in headcount
- Cost reduction of 20%

Group Pensions



Winning in a 1% environment



- Winning formula of brand, quality of service and fund management
- Scale and efficiency
- TUC appointment

- Significant opportunity for a large scale player
- Key factors required to win in the new 1% environment; brand; quality of service; and quality of fund management
- Prudential brand works well in both the corporate and the retail sectors
- Quality of service is being driven by technology
- Open platform with multi-fund managers
- Commercial partner for the TUC stakeholder pension scheme

Retail IFA



Using technology in Scottish Amicable



- Providing a better service through the use of technology
- Launch of our extranet earlier this year
- Scottish Amicable on Misys preferred provider panel
- Launch of our GPP product has been well received

- Extranet facilities well received by IFAs
- Misys preferred provider
- Attractions of multi-fund manager product



Strength in retail fund management

- M&G acquisition provides retail investment brand
- Improving investment performance

M&G

- Launch of new funds
- Funds supermarket (CFL) servicing IFA market



- M&G acquisition provides a retail investment brand
- Developing a balanced portfolio of products
- Have now brought together UK fund management under one brand

Egg





- Egg is a financial services supermarket
- Personal balance sheet gives customers control over their financial affairs
- Two intermediation businesses
- Assets needed: a powerful brand, an attractive customer base, proven technology and operating platforms and an experienced management team



A model for success

Egg

Key measures for success:
– customer growth
– loyalty
– cross buying
– new products and services
– revenues v costs
– profitable asset growth

- Customer base grew in the first half
- Both credit card and internet deposit customers are proving loyal
- Cross buying results are already encouraging
- Growth of profitable assets is on plan
- New products and services launched or due to be launched this year include:
 - o share dealing
 - O general insurance supermarket
 - O WAP
 - O Boots
 - O personal balance sheet
 - $\odot~$ electronic wallet
- Future initiatives include mortgage intermediation, investment advice, digital TV, and current account

Prudential Europe



Accessing opportunities in continental Europe

- Partnership model
- Selling Prudential branded products through focused distribution channels
- Evaluation of further distribution opportunities in France, Germany, Italy and Spain

- Partnership model
- First sales of the long term care bond made by the Signal Iduna salesforce at the beginning of June
- In France, agreement in principle for the provision of long term care bond to CNP
- Looking actively at other markets, particularly Italy and Spain.

Jackson National Life

PRUDENTIAL

Continued strong sales growth



- 21st in variable annuity market
- Ranked 5th for variable annuity sales in independent financial planner sector of the broker-dealer market
- Jackson is one of the top 20 largest life insurance company in the US, out of 1700 companies in the industry

Jackson National Life



Successful focus on distribution



- Acquisition of IFC Holdings will create 5th largest independent broker-dealer in the US
- Acquisition of Fidelity branches and Highland Bank
- JNL website ranked 5th in industry

- Key to the US market is effectiveness in distribution
- Increasing distribution capability commands greater leverage for our products
- Aggressively growing our own broker dealers
- Acquired own bank licences providing manufacturing capabilities



Successfully building scale and strength

Products

- Leading Hong Kong MPF pensions market with BoC JV
- Pioneering unit linked products -Taiwan and China
- Monitoring pensions regulations developments in India, Malaysia and Japan

Distribution

- Established markets: revised structured agency training
- Focus on agent growth in emerging markets
- Continuing regional roll out of bancassurance
- Intranet transactional capability in India

Geography

- Planning launch in Guangzhou, Q3 2000
- Applying for a life licence in India
- Investment licences received by PPM Japan

- In Singapore launched an innovative loyalty card "Dream card"
- In Hong Kong a JV with Bank of China
- In Malaysia extended our Bancassurance deal with Standard Chartered
- Applying for a life licence in India
- Taiwanese operation is now our largest operation by insurance product sales

Prudential Asia



Significant and growing contribution to group



- Strong sales growth including new operations in Taiwan and Vietnam
- Volume growth; and maintaining margins

- 18% of our total new business profits
- Margins are high due in part to high barriers to entry

Maintaining the Momentum

PRUDENTIAL 📆

Driving the business forward

- Leading international retail financial services group
- Scale position in growth markets
- Moving at pace



- More than half of total sales and 60% of new business profits derived from outside the UK
- Chosen markets offer attractive demographics and growth rates for the long term
- Aggressively driving the business forward with a clear focus on delivering shareholder value

Date: 27 July 2000

PRUDENTIAL plc

2000 Unaudited Interim Results

Supplementary Information



Available as an Excel download

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