# Prudential plc 2007 Full Year Results

14 March 2008



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Agenda

**Group Review** 

Mark Tucker

**Financial Review** 

**Philip Broadley** 

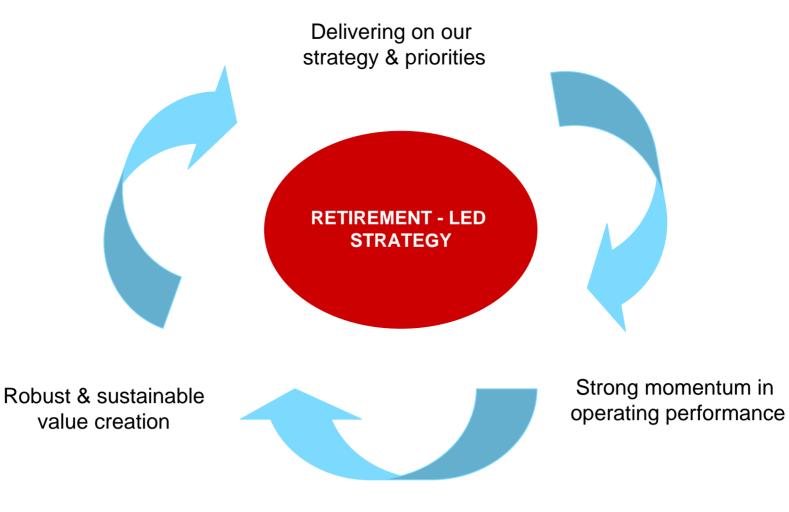
Outlook

Mark Tucker

Questions



### Capturing sustainable value



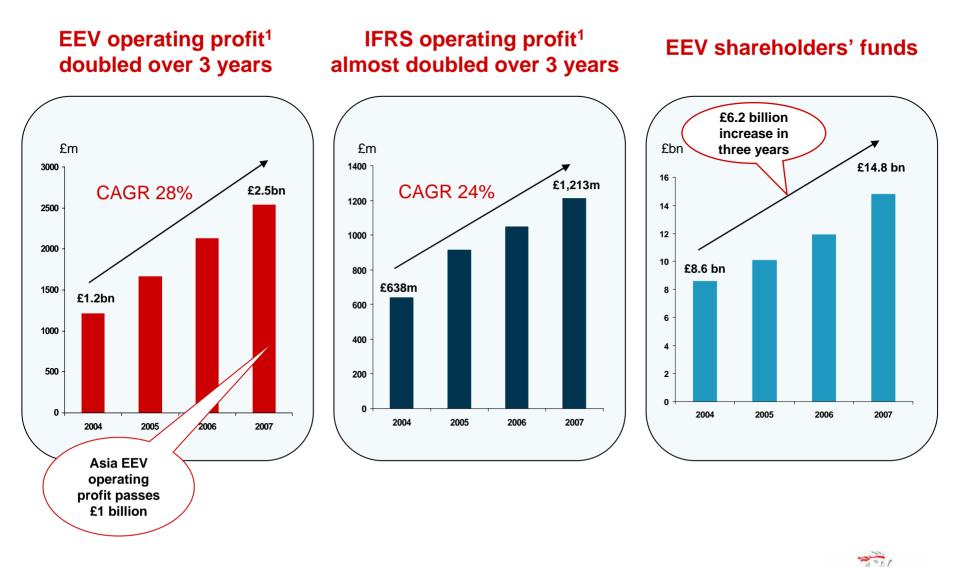


2007 financial headlines

- Group new business profit up 22% to £1.2 billion
- EEV operating profit up 25% to £2.5 billion
- IFRS operating profit up 20% to £1.2 billion
- Group Return on Embedded Value 15.4% (2006: 14.5%\*)
- Embedded value shareholders' funds £14.8 billion (2006: £11.9 billion\*)
- On track for operating cash positive in 2008; robust capital position
- Full year dividend up 5% to 18 pence; cover 1.9 times

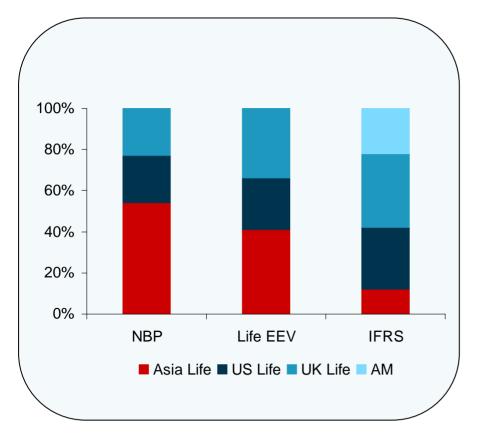


Strong momentum in performance



PRUD

# **Diversified earnings**



#### 2007 contribution to profit

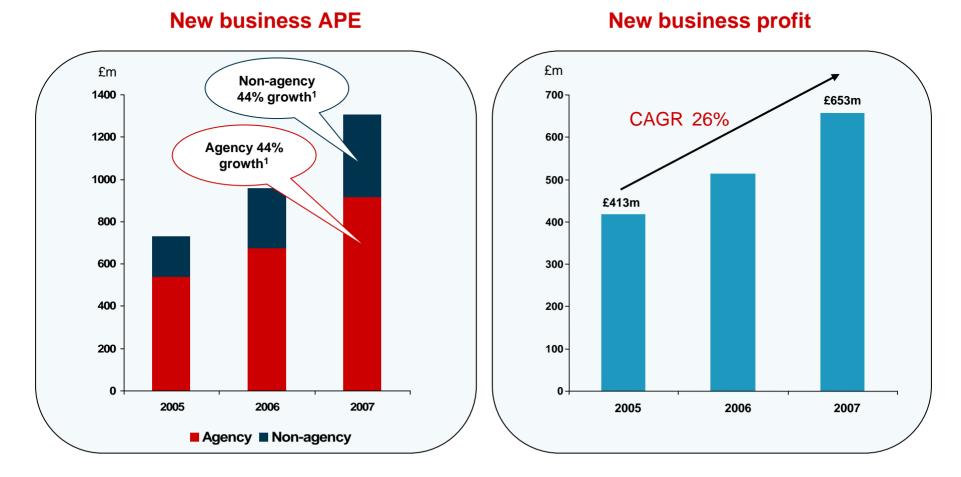
- Over 75% of new business profit generated overseas
  - High growth in Asia and the US
  - Value driven positioning in UK
- Two-thirds of Life EEV operating profit generated overseas
  - Rapidly growing Asian in-force
- Approaching 50% of IFRS operating profit generated overseas
  - UK life; strong with-profits and growing annuity profits
  - Continuing investment in developing markets in Asia
  - Asset Management; rapid growth in M&G and in Asia

NBP: Life new business profit
Life EEV: Life EEV operating profit before tax; including Asia development costs
7 IFRS: IFRS operating profit on continuing operations before central items and restructuring costs



#### Asia insurance operations

#### We expect to deliver doubling of 2005 EEV NBP a year early



At actual exchange rates **8** 1. APE growth rate at constant exchange rates



#### Asia insurance operations

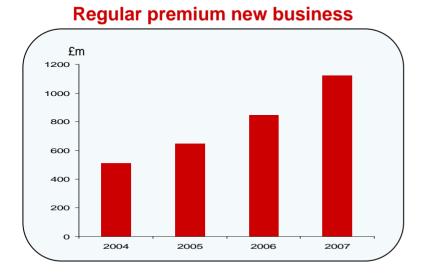
Building capabilities in 2007 to access significant growth potential

- Growing agency scale
  - India +50%; Indonesia +49%; China +34%; Korea +27%
- Improving agency productivity
  - Vietnam +67%; Hong Kong +24%; Singapore +21%
- Building partnership distribution
  - Record sales through SCB and extended partnership to include Taiwan
  - New partners in Korea expand capacity
  - Citi distribution agreement
- Introducing systematic deepening of customer relationships
  - Initiatives in Hong Kong, Singapore and Vietnam
- Developing retirement solutions
  - 'What's your number?' campaigns
  - New retirement orientated Variable Annuity in Taiwan
- New health products
  - Launched products in Singapore, India and Hong Kong
  - 125,000 new policies sold

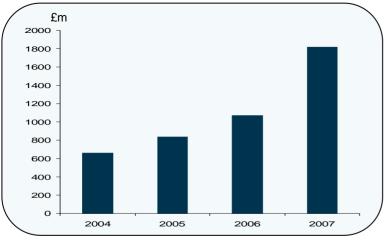


#### Asia insurance operations

# Powerful savings, protection and investment culture driving growth



#### Single premium new business



# • Emphasis on long-term savings and protection

- 86% of new business on an APE basis
- Success in combining unit-linked and protection
- High quality agency force
- Momentum from retirement initiatives

- Growing investment orientated business
  - Attractive deposit alternatives
  - Particular success via bank distribution
  - Unit-linked and Par products



**10** At actual exchanges rates

# **US** insurance operations

Advice based model driving long-term out-performance in variable annuities

#### (indexed to 2004) 260 240 Jackson 220 Significantly out-arowina the 200 market 180 160 140 120 100 2004 2005 2006 2007 - Jackson - Market

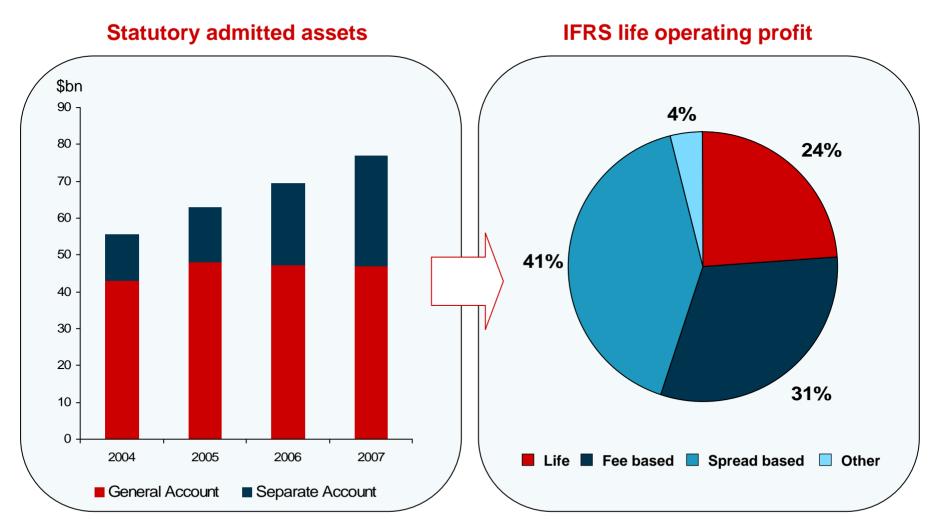
# Relative growth in variable annuities (indexed to 2004)

- Success in fast growing IBD channel
  - No.2 with 10.8% share
  - 76% of Jackson's 2007 sales
  - PII top-selling contract 2003-2007
- Growing share in RBD and bank channels
  - RBD No.6 with 7.2% share
  - Banks No.8 with 4.4% share
- VA wholesalers increased by 25% in 2007
  - Higher average productivity per wholesaler
- Continuing product innovation
  - > 2300 benefit combinations
  - Significant advantage from flexibility



## **US** insurance operations

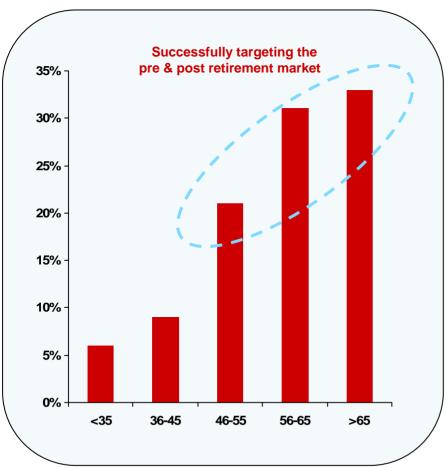
# Diversified business with high quality earnings profile





# **US** insurance operations

A significant retirement opportunity that plays to Jackson's strengths



#### Jackson customer age profile 2007

- Two-thirds of Jackson VA sales include a GMWB
- 78 million 'baby boomers' will continue to grow the market
- Differentiated model based on advice, customisation and flexibility, not price
- Expense advantage and world class service
  - 17bps advantage over top 25
- Maintain top-ten position in fixed and fixed-index annuities



#### **UK insurance operations**

Delivering on our strategy

- Focus on strengths in retirement income
- Re-shape and simplify retirement savings to improve returns
- Take the required action on the cost base
- Maintaining high margins and returns relative to the market

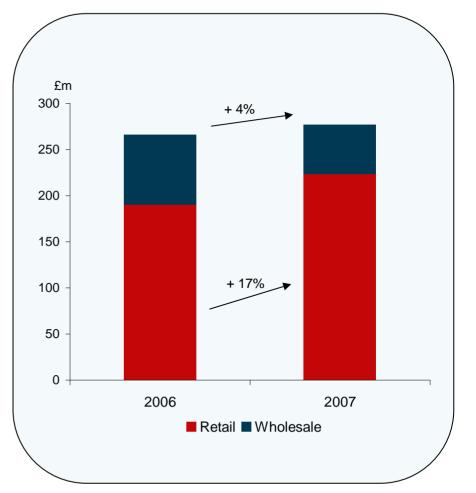


# **UK Insurance Operations**

## Focus on strengths in retirement income

#### Individual annuities

- One in four annuities in the UK written by Prudential
- 50% of new business from internal vestings
- 30% of new business from direct and partnerships
- Market leader in with-profit annuities
- Conservative view of longevity
- Maintain pricing discipline
- Developing broader market position
  - Lifetime Mortgage
  - Income drawdown product launched
- Selective in wholesale market based on returns
  - £1.7bn Equitable Life transaction completed



#### **UK New Business Profit**



## UK insurance operations

Implementing change to support growth and returns

#### Reshape retirement savings business

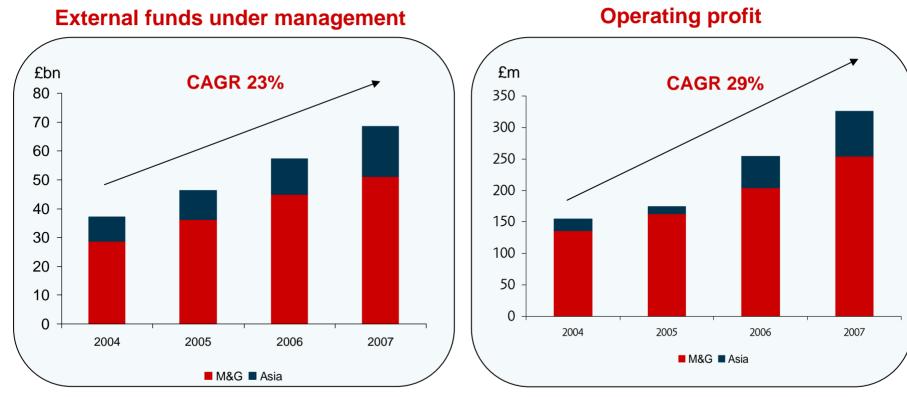
- Exited structurally unprofitable market segments and launched factory-gate product suite
- Emphasis on cautious managed products; £231m APE of with-profit new business up 21%
- Improving returns on Corporate Pensions; IRR 9% (2006: 6%)
- Plans in place to deliver target £195m cost savings
  - £115 million of target delivered by the end of 2007
  - Policy administration outsourcing significantly reduces future expense risk
  - Net £60 million benefit to Embedded Value by 2011
- Update on Inherited Estate and reattribution in first half of 2008



### Asset Management

Operating profit more than doubling over three years

- £8 billion of net inflows across UK, Europe and Asia
  - Second highest annual inflows in M&G's history
  - Maintaining strong growth in Asia





# **Philip Broadley**

Group Finance Director



# Contents

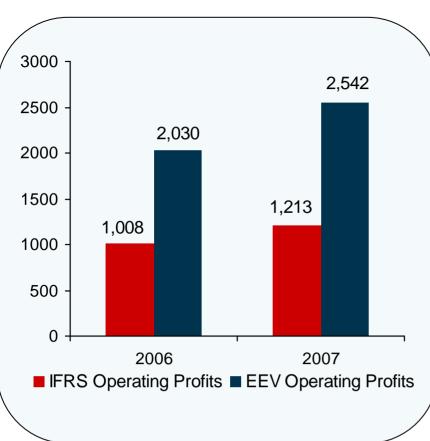
# 1. Group results

- KPIs
- EEV shareholders' funds
- Holding company cashflow
- New business profit and IRRs
- 2. Specific topics
  - Asia growth and margin
  - Credit risk
  - UK longevity
- 3. Capital formation and usage



# **Group KPI highlights**

# Continuation of momentum in the 2007 performance



#### **Operating Profits £m\* (CER)**

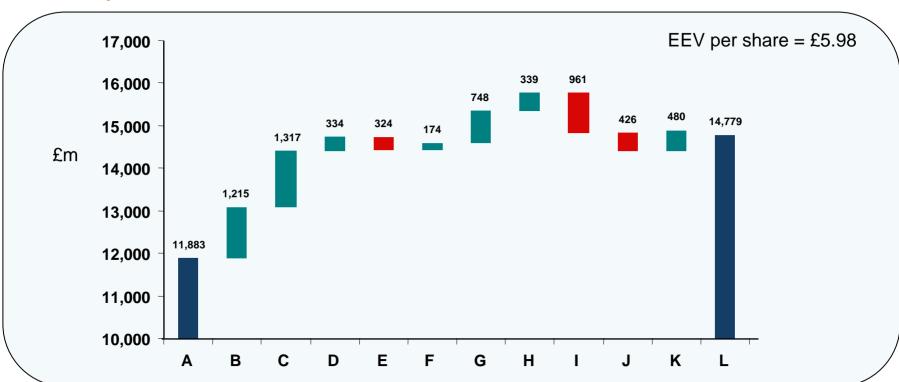
#### In 2007...

- APE sales up 21% to £2.9 bn
- NBP up 22% to over £1.2 bn
- Margin steady at 42%
- EEV operating profit up 25% to over £2.5 bn
- IFRS operating profit up 20% to £1.2 bn
- IGD surplus estimated to be c£1.4 bn (2006: £1.0 bn)
- Group cash inflow of £445m. Operating cash outflow reduced to -£82m
- Dividend cover of 1.9 times



### EEV shareholders' funds

#### Strong operating and investment performance



Analysis of Movement in EEV shareholders' funds: 31 Dec 2006 to 31 Dec 2007

- A. 2007 opening shareholders' funds
- B. Life new business profits
- C. Life in-force profit
- D. Asset management & other operating profit
- E. Other income & expenditure (incl Asia dev exp and restructuring costs)
- F. Short-term fluctuations in investment returns

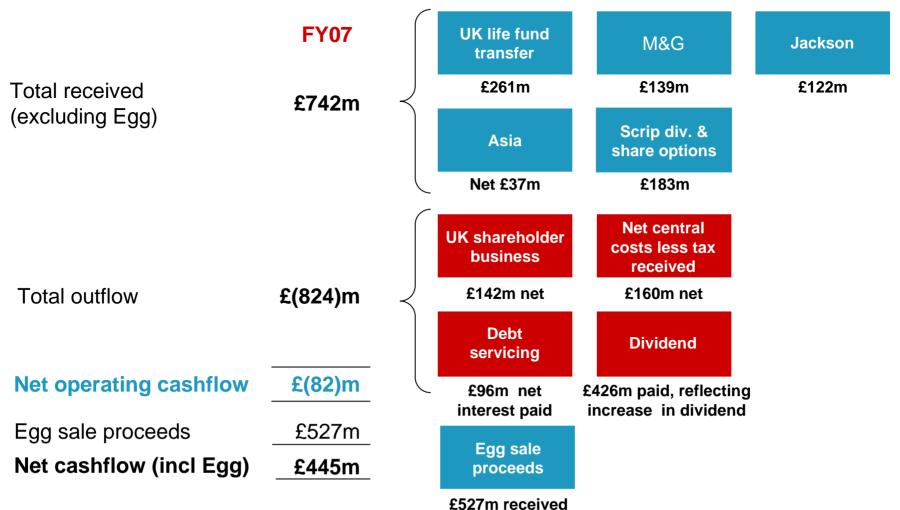
- G. Effect changes in economic assumptions & time value of cost of options & guarantees
- H. Mark to market movement on core borrowings, Actuarial gains and losses on DB pension schemes,
- I. Tax
- J. Dividends
- K. Other
- L. 2007 closing shareholders' funds



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## Cashflow

## Improved cashflow for the Group



## IRR and profit growth by business unit

Growing new business profits in all business units and returns remain strong

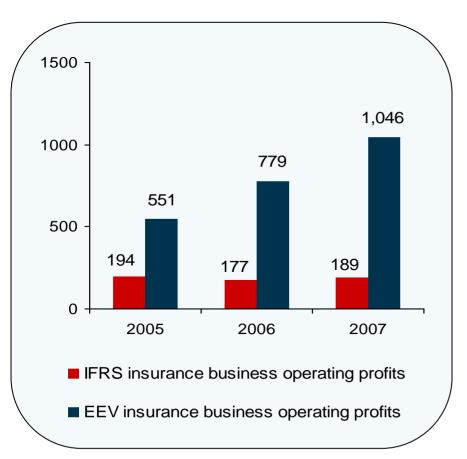
FY 2005	FY 2006	FY 2007
>20%	>20%	>20%
+13%	+23%	+34%
15%	18%	19%
+45%	+25%	+19%
14%	15%	18%*
+1%	+9%	+4%
	>20% +13% 15% +45% 14%	>20%   >20%     +13%   +23%     15%   18%     +45%   +25%     14%   15%

\* Excluding Equitable backbook, IRR 14%



# Asia – Insurance highlights

# Strong and sustained growth



#### **Operating Profits £m\* (CER)**

#### In 2007...

- APE sales up 44% to £1,306m
- NBP up 34% to over £650m
- Margin at 50%
- EEV operating profit\* up 34% to £1,046m (CER)
- IFRS operating profit\* up 7% to £189m (CER), after India and Japan life company losses of £43m and £16m respectively
- Asia net cashflow to Group of £37m



## Asia - New business profitability

# Targeting growth in new business profits

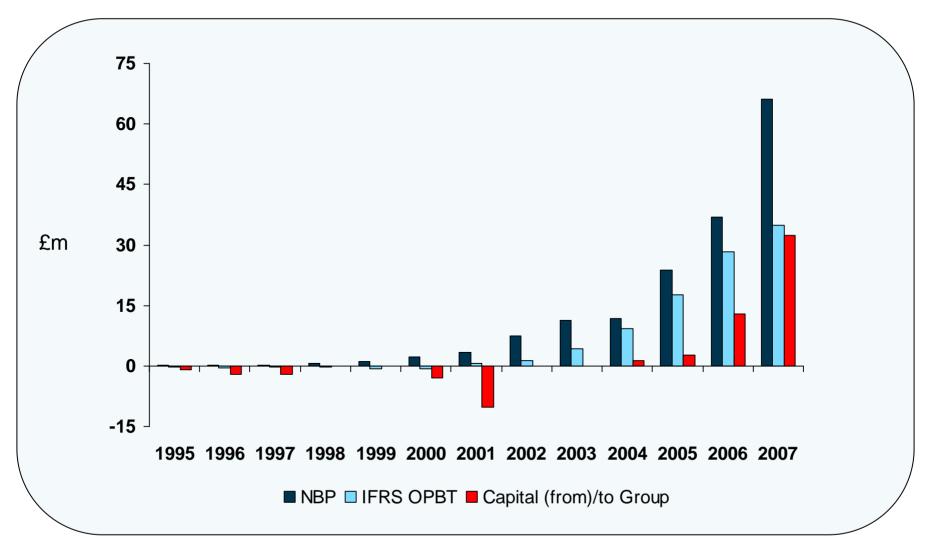
FY07 NBP Growth 2007 Average Asia margin movement China 47% 2006 FY 54% Hong Kong 40% Geographic 3% Korea 31% mix Taiwan 80% Other 1% Other<sup>1</sup> 22% India (13)% 2007 FY 50% **Overall Growth (%)** 34% 48% 52% 56% 42% 44% 46% 50% 54%

- · Focus is on new business profit growth in each territory
- Geographic mix is the primary driver of average margin fall
- Negative India NBP growth reflects rebasing of expense assumptions incorporating branch expansion strategy: 593 new branches opened in 2007



### Asia – Indonesia

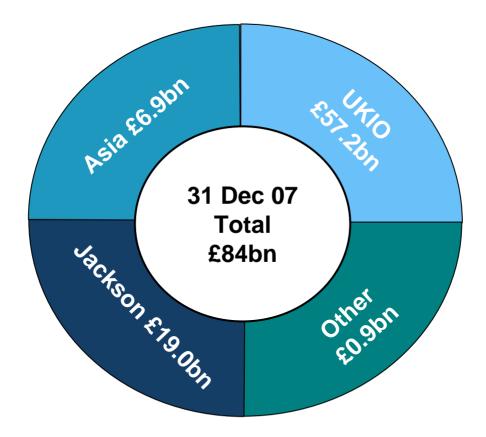
# Growth of profits and delivery of remittances to Group





# Debt securities portfolio

Portfolio has high average quality





#### Debt securities portfolio

- All assets are carried at fair value; change in fair value of assets backing shareholder liability reflected in shareholder funds in statutory accounts
- 92% of debt securities valued using market bid prices
- 85% of Jackson's debt securities valued using market bid prices with use of market calibrated data applied for internal valuations
- No securities in the portfolio defaulted in 2007
- Jackson net credit losses of £78m



# Jackson debt securities portfolio

# IFRS Accounting on credit related value changes for available for sale investments

(	Income statement	£m		
	Bond writedowns	(35)		
	Losses on sale of impaired and deteriorating bonds	(51)		
	Recoveries/reversals	8		
		(78)		
			$\overline{}$	
		Operating profit £(48)m	£(30)m short-term	
		long-term default charge	fluctuations in	
			investment returns	
(	Balance sheet	31 Dec 07	31 Dec 06	
	Unrealised losses in balance sheet on unimpaired	0(400)	0(050)	
	securities	<u>£(439)m</u>	<u>£(256)m</u>	
		$\backslash$		
	Movement in unrealised losses	(183)		
	Other value movements	(61)		
	Unrealised value movement to reserves	(24	4)	

The total unrealised value movement reflects the impact of widened credit spreads partially offset by the impact of reduced US interest rates



## Debt securities portfolio

## Shareholder interest in sub-prime, Alt A, monolines and CDO Funds

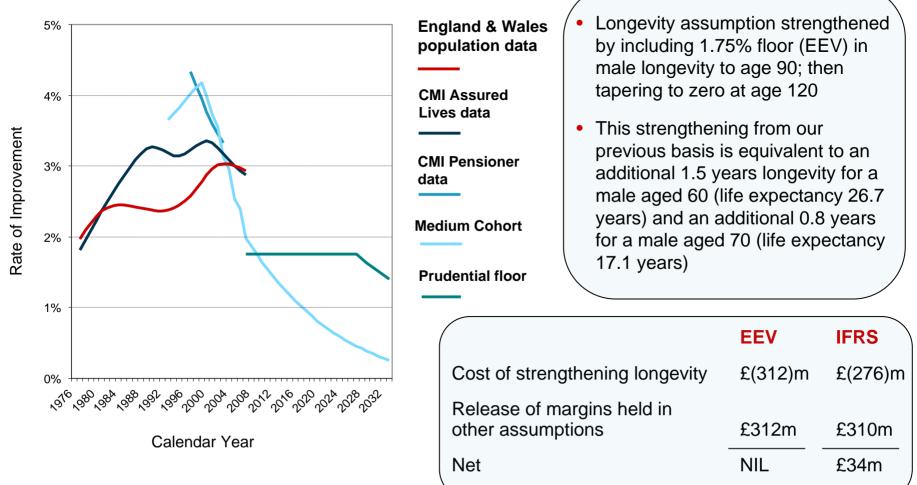
Sub-prime and Alt A	Jackson sub-prime (AAA)	£237m
	Alt A (77% AAA; 17% AA)	£660m
	Taiwan and Japan	£15m
	Total	£912m
Direct monoline	Jackson	£23m
	Asia	£4m
	Total	£27m
CDO Funds	Jackson (65% AAA, 8% AA)	£260m
	Taiwan (72% AAA, 28% AA-)	£62m
	PRIL (AAA)	£36m
	Other (AAA)	£19m
	Total	£377m



# **UK longevity**

# Reflecting cautious view of longevity improvement

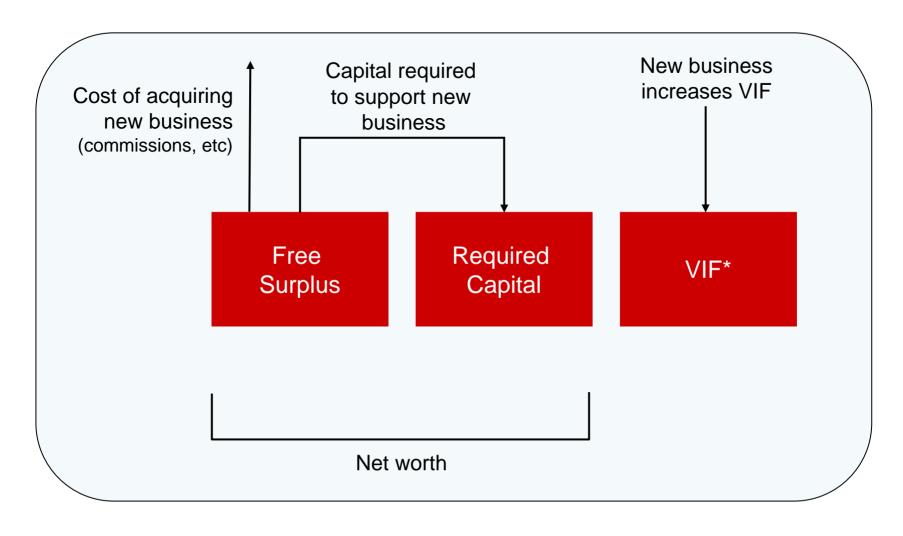
#### Male aged 70 in 2007 (age cohort view)





# Capital cycle

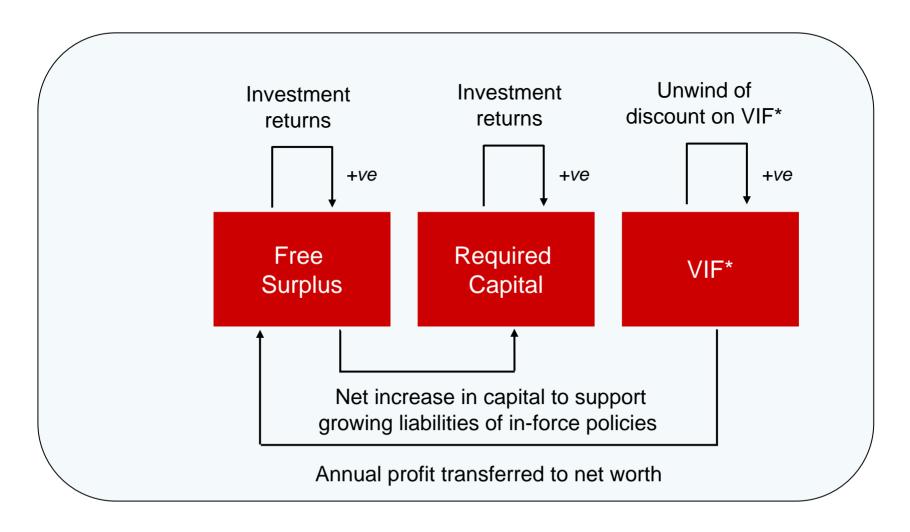
# Capital flows for new business





# Capital cycle

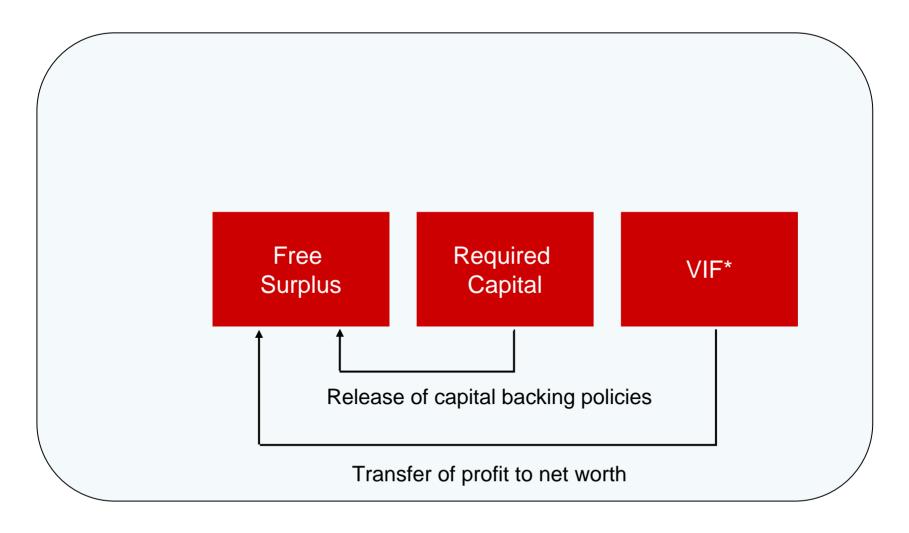
## Capital flows for in-force policies





# Capital cycle

Capital flows for expected claims and surrenders





# Capital summary

#### Movements in free surplus in 2007

	Column A = B+C	Column B	Column C	Column D = E+F	Column E	Column F	Column G	Column H = D-A+G
	Total		New			Required		
	cost of	Capital	Business	Total in-	Profit	capital		
	acquiring	required to	commission	force	transferred	released		
	new	support new	and other	transfer to	from	from	Other	Increase in
£m	business	business	costs	free surplus	in-force	in-force	Movements	free surplus*
Asia	194	21	173	216	189	27	50	72
US	200	183	17	326	148	178	260	386
UK	150	104	46	421	401	20	14	285
Total	544	308	236	963	738	225	324	743

• £865m of post-tax new business profit from investment of £544m

• Increase in free surplus of £743m

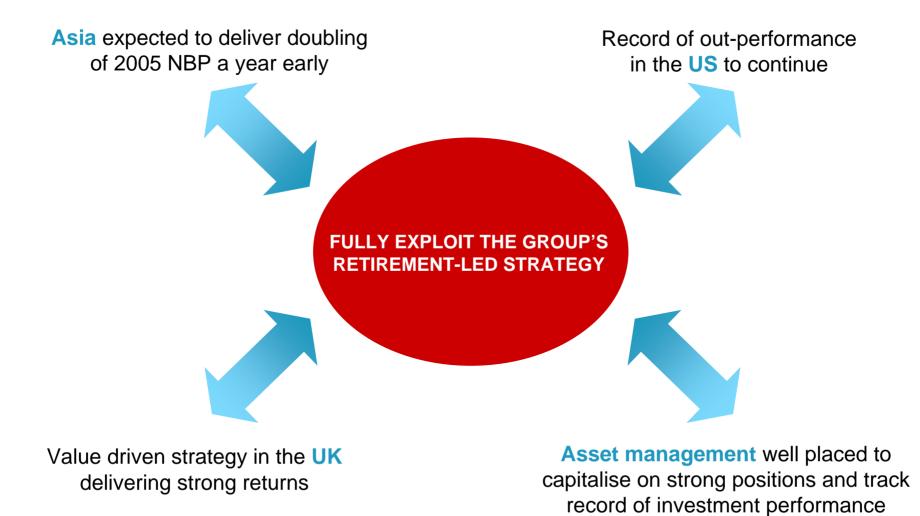






# **Group Outlook**

Prospects for the Group remain positive





# Questions

