

Delivering 'Growth and Cash'

9 March 2011



This statement may contain certain "forward-looking statements" with respect to certain of Prudential's plans and its current goals and expectations relating to its future financial condition, performance, results, strategy and objectives. Statements that are not historical facts, including statements about our beliefs and expectations, are forward-looking statements. These statements are based on current plans, estimates and projections, and therefore you should not place undue reliance on them. By their nature, all forward-looking statements involve risk and uncertainty. A number of important factors could cause Prudential's actual future financial condition or performance or other indicated results to differ materially from those indicated in any forward-looking statement. Such factors include, but are not limited to, future market conditions, fluctuations in interest rates and exchange rates, and the performance of financial markets generally; the policies and actions of regulatory authorities including, for example, new government initiatives related to the financial crisis and the effect of the European Union's "Solvency II" requirements on Prudential's capital maintenance requirements; the impact of competition, inflation, and deflation; experience in particular with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the timing, impact and other uncertainties of future acquisitions or combinations within relevant industries; the impact of changes in capital, solvency standards or accounting standards, and tax and other legislation and regulations in the jurisdictions in which Prudential and its affiliates operate; and the impact of legal actions and disputes. These and other important factors may for example result in changes to assumptions used for determining results of operations or re-estimations of reserves for future policy benefits. Further discussion of these and other important factors that could cause Prudential's actual future financial condition or performance or other indicated results to differ, possibly materially, from those anticipated in Prudential's forwardlooking statements can be found under the heading "Risk factors" in Prudential's most recent Annual Report and in Item 3 "Risk Factors" of Prudential's most recent annual report on Form 20-F filed with the U.S. Securities and Exchange Commission, as well as under the heading "Risk factors" in any subsequent Prudential Half Year Financial Report. Prudential's most recent Annual Report and any subsequent Half Year Financial Report are available on its website at www.prudential.co.uk.

Any forward-looking statements contained in this statement are made only as of the date hereof. Prudential undertakes no obligation to update the forward-looking statements contained in this statement or any other forward-looking statements it may make, whether as a result of future events, new information or otherwise except as required pursuant to the Prospectus Rules, the Listing Rules, the Disclosure and Transparency Rules, the Hong Kong Listing Rules or the SGX-ST listing rules.

Prudential plc 2010 full year results Agenda

Business Review	Tidjane Thiam	
Financial Review	Nic Nicandrou	
Outlook and Q&A	Tidjane Thiam	

2010 financial highlights

Overview Asia US UK Asset Objectives

A record year for our key metrics

Delivering 'Growth and Cash'

- APE1 up 23%
- New business profit¹ up 25%
- IFRS operating profit² up 24%
- EEV operating profit up 20%
- IFRS profit after tax up 112%
- Net free surplus generation up 21%
- Net remittances from business units up 36%
- IGD surplus up 26%
- IFRS basis shareholders' equity up 28%
- EEV basis shareholders' equity up 19%
- Full year dividend 23.85p (+20%)

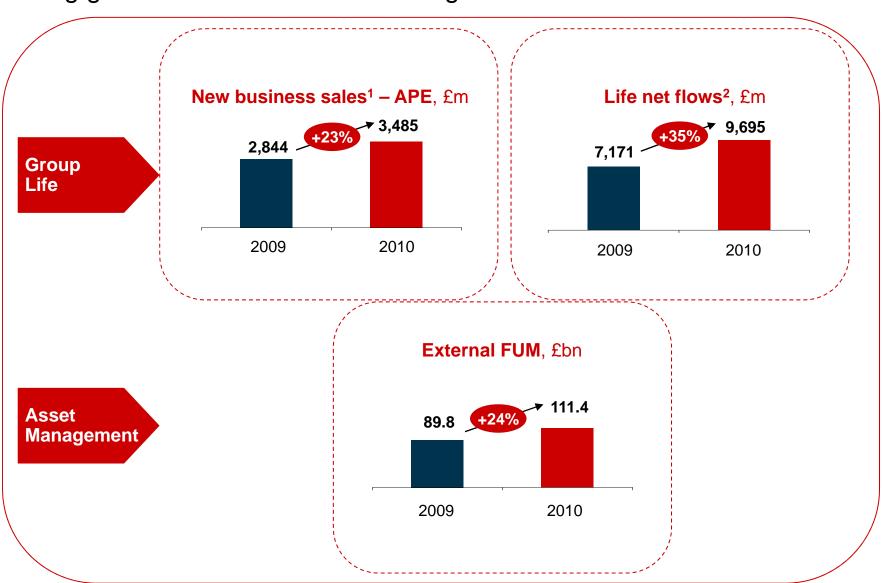
¹ Excluding Japan

^{4 2} During 2010 the group amended its presentation of operating profit for its US insurance operations to remove the negative net equity hedge accounting effect of £367m and include it in short term fluctuations. In 2009 the equivalent effect was negative £159m

Delivering growth

Overview Asia US UK Asset Objectives

Strong growth in Life and Asset Management



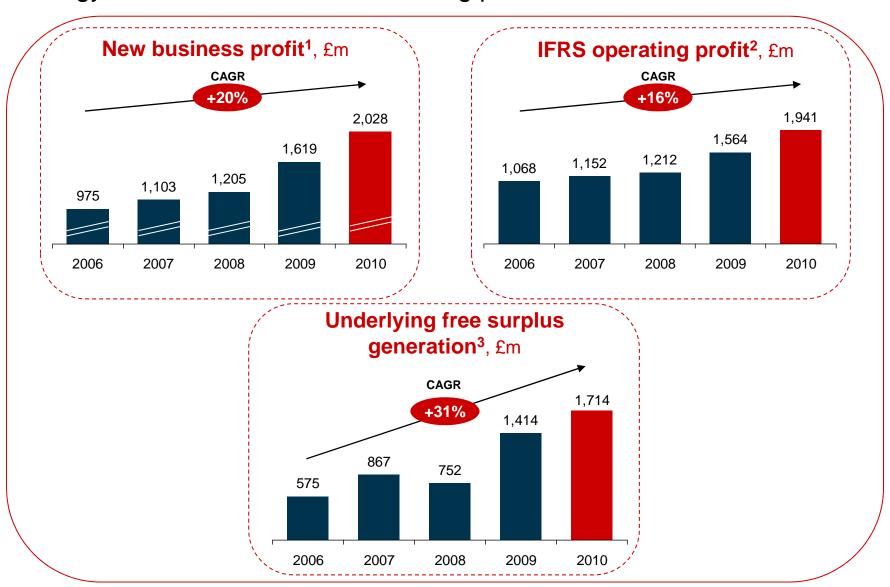
¹ Excluding Japan

² Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths

Group KPIs

Overview Asia US UK Asset Man't Objectives

Strategy has delivered sustained strong performance



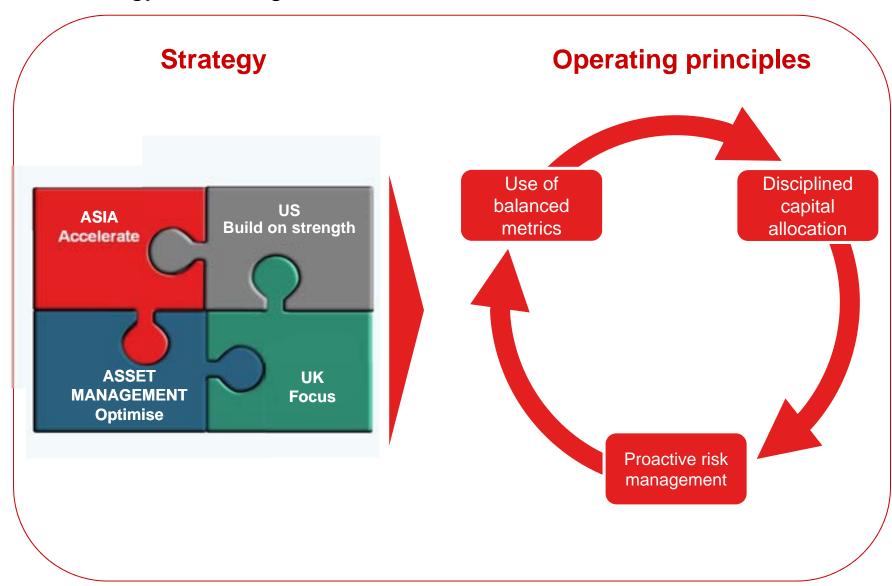
1 Excluding Japan and Taiwan

6 2 In 2010, the Group amended the presentation of IFRS operating profit for its US insurance operations to remove the net equity hedge accounting effect (incorporating related amortisation of deferred acquisition costs) and include it in short-term fluctuations. The prior period comparatives for 2009 and 2008 have been amended accordingly. Excluding Taiwan agency 3 Life and asset management businesses, net of new business strain. Excluding Taiwan business

Strategy

Our strategy is working



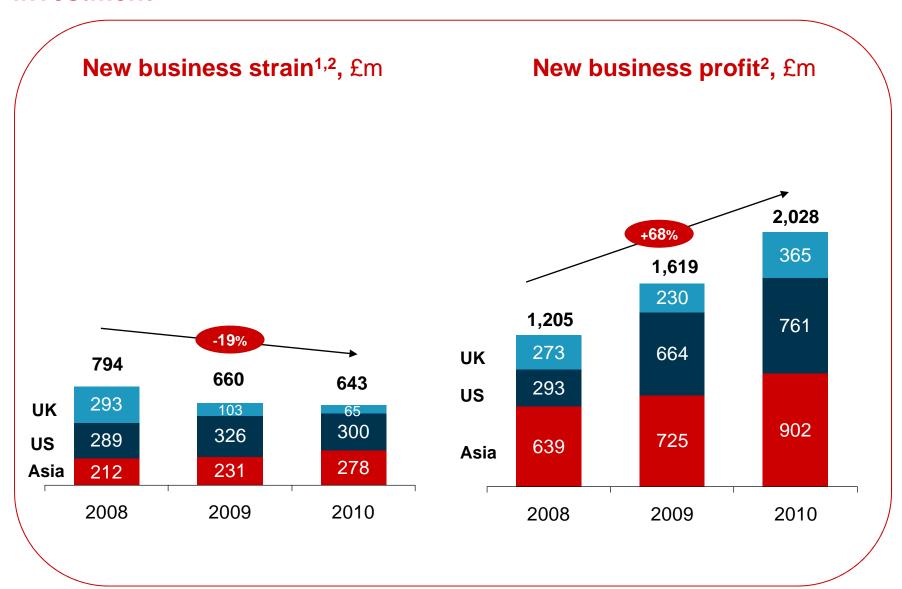




Asset Man't

Objectives

Improving efficiency of new business investment



¹ Free surplus invested in new business 2 Excludes Japan

Asia

Overview Asia US UK Asset Objectives

Doing the right things...

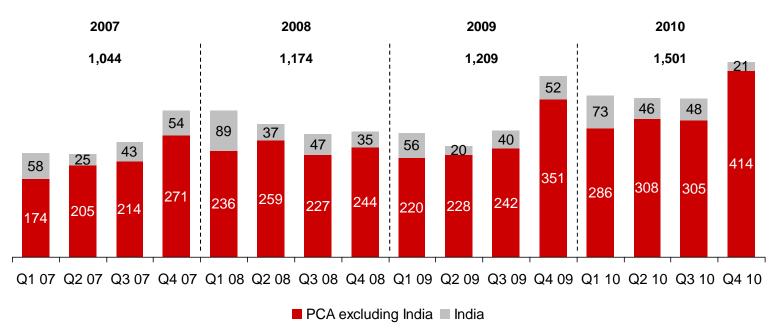
- Asian markets are supply constrained, not demand constrained
- Growing markets with increasing levels of 'new money'.... Around 60% of sales are to consumers purchasing their first policy
- Embedded growth from regular premium focus (93% of APE)
- Driving improvements in agency productivity
- Bancassurance performance exceeding expectations

Asia

Overview Asia US UK Asset Objectives

...leading to six consecutive record-breaking quarters since Q3 2009

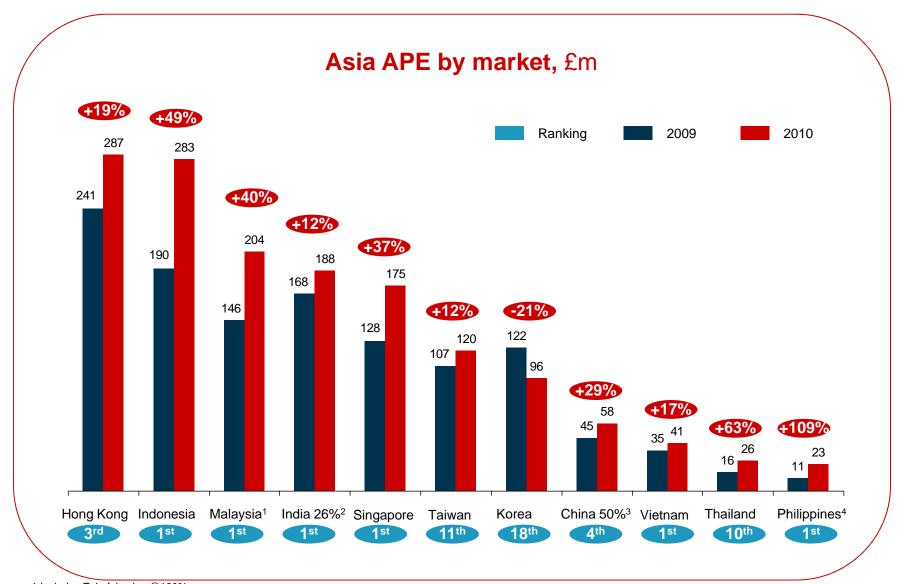
Asia APE1 trend by quarter, £m



- Distribution reach continues to expand and all markets achieved productivity improvements
- First year to achieve more than £300m every quarter
- Recorded more than £100m in all but one month in 2010

Asia Rational market leadership





¹ Includes Takaful sales @100%

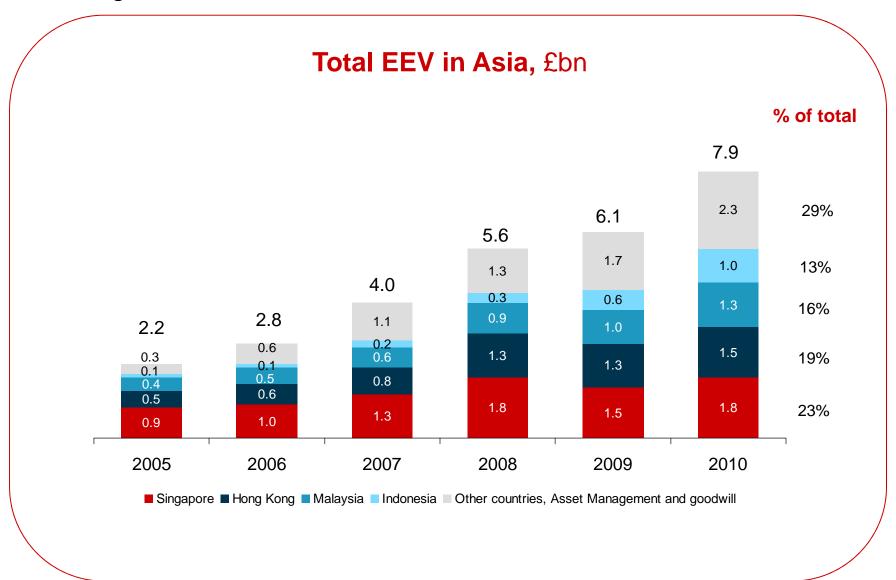
² Ranking amongst foreign JVs; market share amongst all insurers 3 Ranking amongst foreign JVs, market share amongst all foreign and JVs

⁴ Ranking amongst foreign insurers

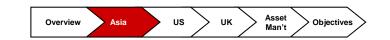
Asia

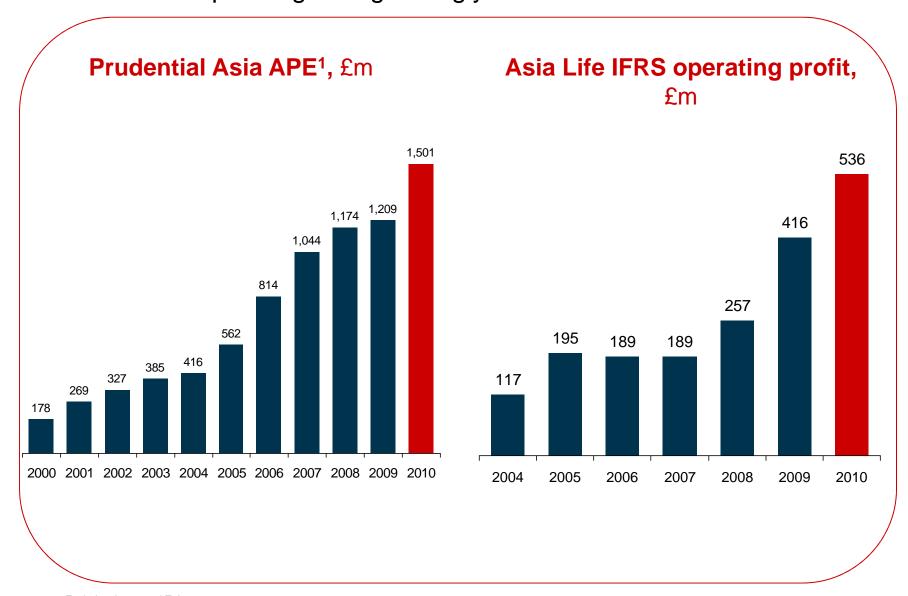
Delivering EEV





Asia
Sales and IFRS profits growing strongly

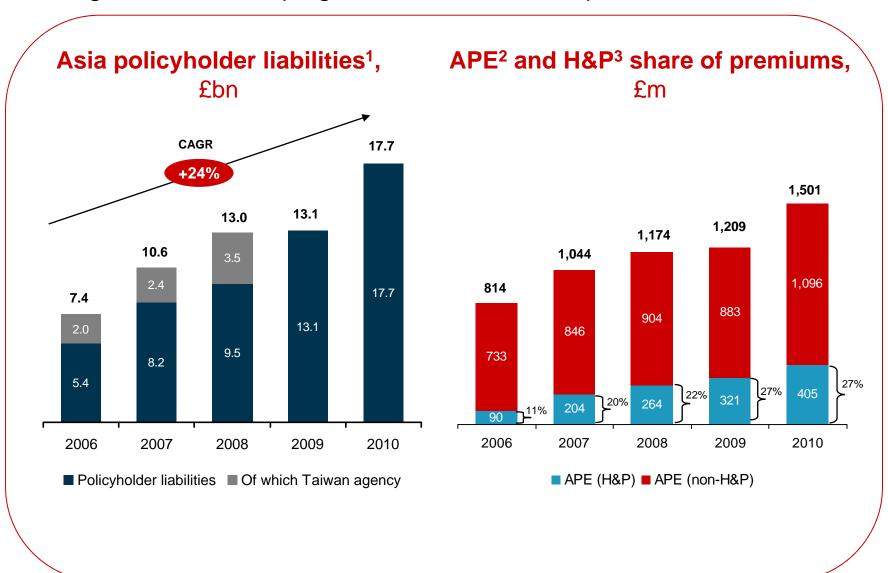




Asia

Overview Asia US UK Asset Objectives

Growing reserves... helping customers save and protect



¹ Taiwan numbers estimated in 2006 and 2007

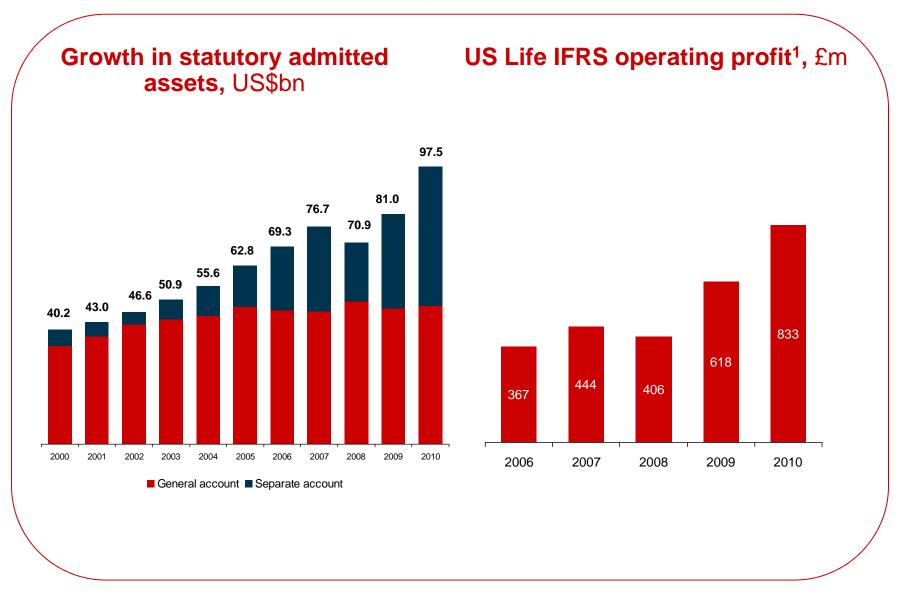
² Excludes Japan

³ H&P estimated in 2006 and 2007

US Life

Overview Asia US UK Asset Objectives

Variable annuities have driven US growth

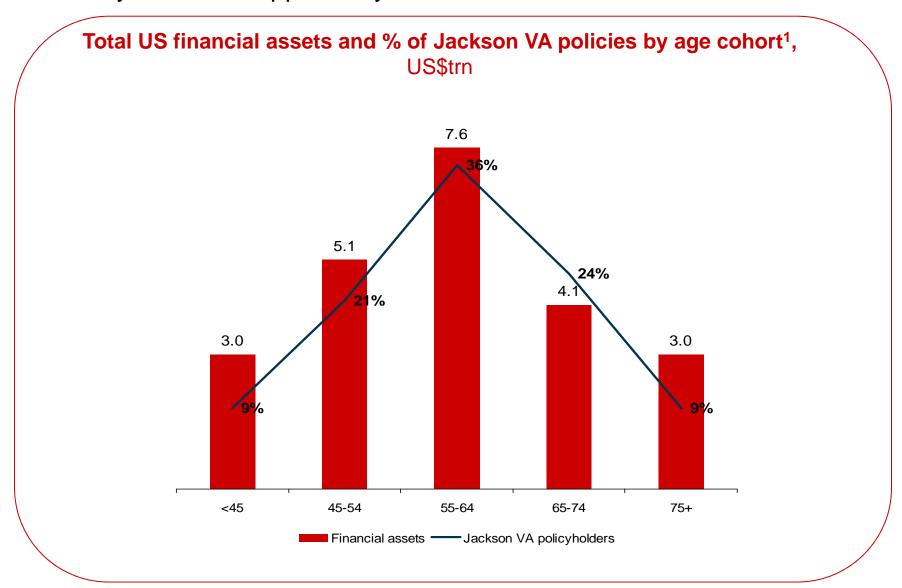


¹ In 2010, the Group amended the presentation of IFRS operating profit for its US insurance operations to remove the net equity hedge accounting effect (incorporating related amortisation of deferred acquisition costs) and include it in short-term fluctuations. The prior period comparatives for 2009 and 2008 have been amended accordingly

US Life

The 'baby-boomers' opportunity

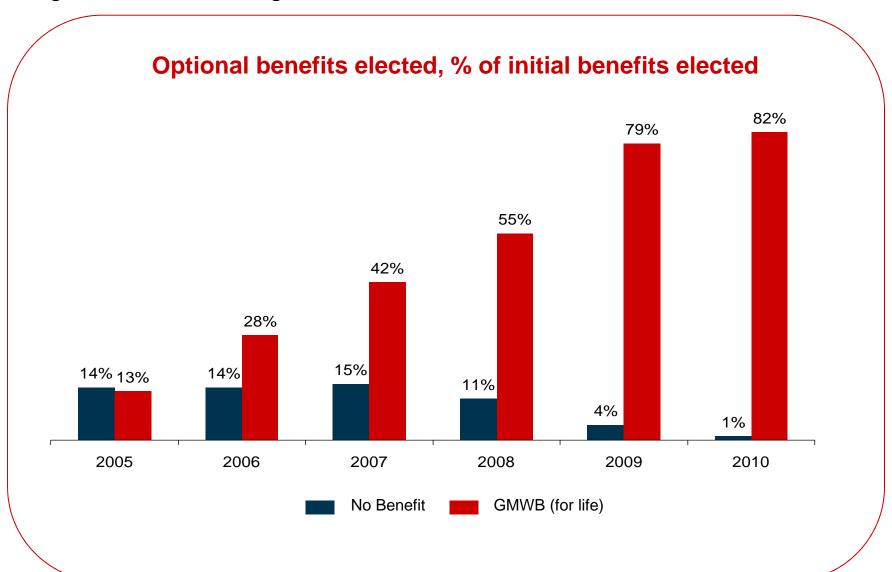




US Life

Overview Asia US UK Asset Objectives

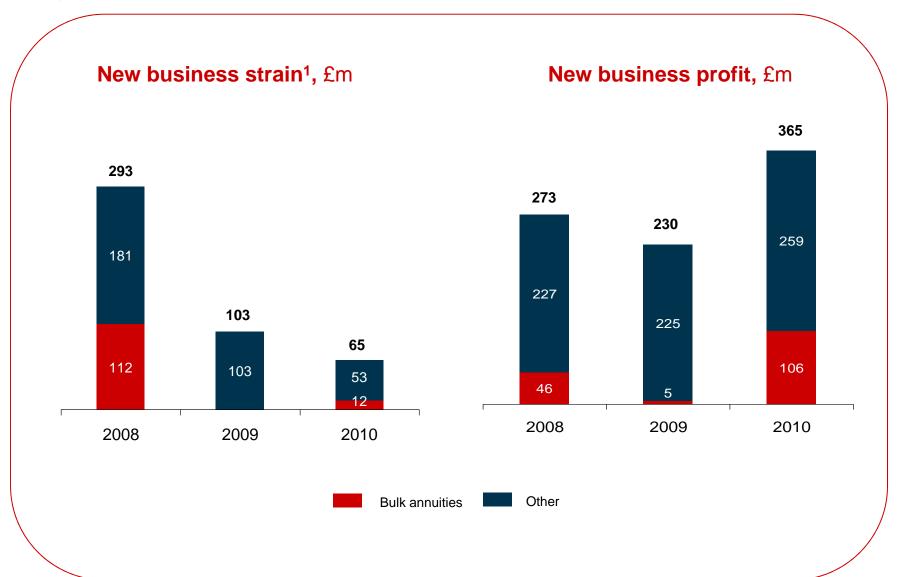
VA guarantees meeting customer demand



UK Life

Overview Asia US UK Asset Objectives

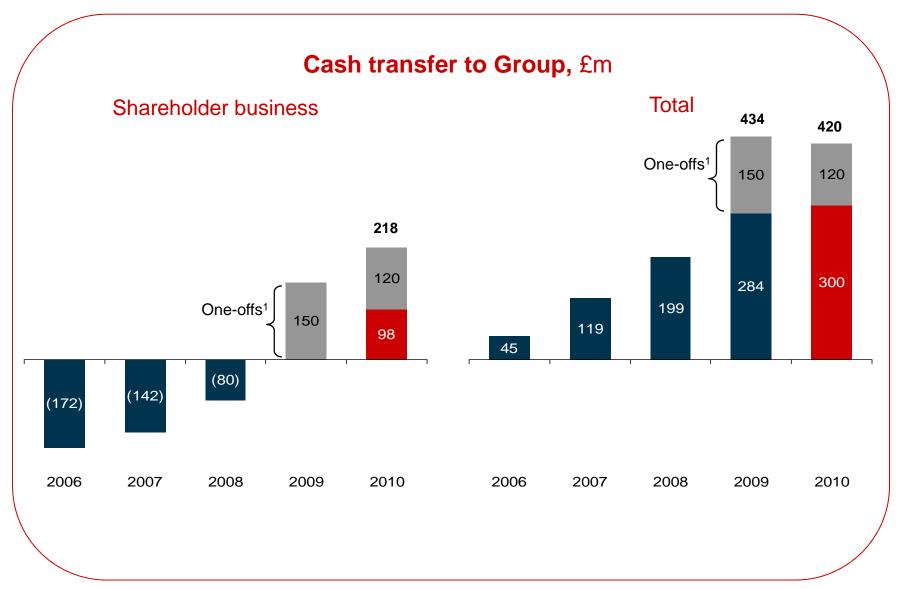
A significant improvement in capital efficiency



UK Life

Overview Asia US UK Asset Objectives

Focus on cash delivered to Group

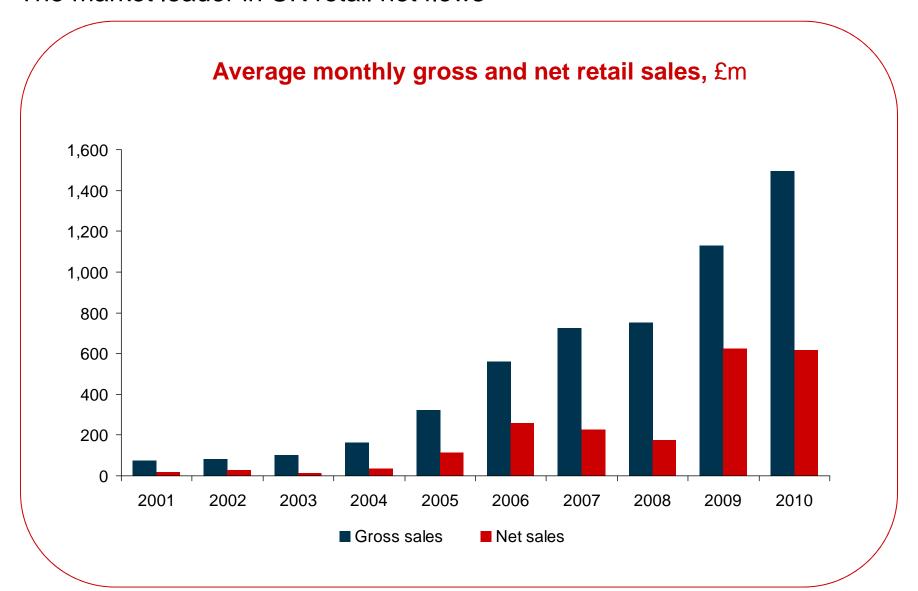


¹ In 2009, the net remittances from the UK include the £150m in 2009 arising from the pro-active financing techniques used to bring forward cash emergence of the in-force book during the financial crisis. The 2010 net remittances include an amount of £120m representing the release of surplus and net financing repayments

Asset Management - M&G

Overview Asia US UK Asset Man't Objectives

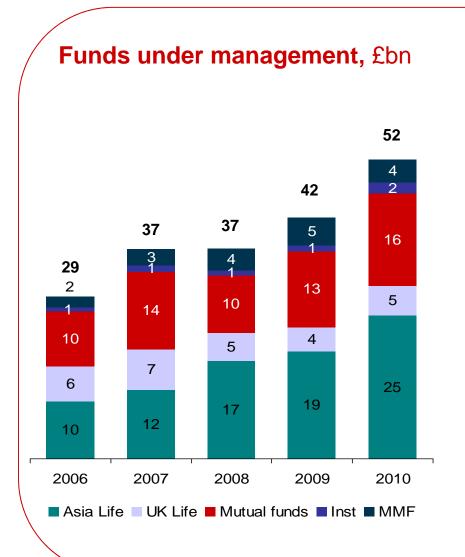
The market leader in UK retail net flows



Asset Management – Asia

A significant long-term opportunity





Over £50bn in FUM, £18bn of external FUM¹

Material growth opportunity

- Growing Asian middle class
- Leveraging distribution strengths
- Broad offering of asset classes

Strategic initiatives underway

- Institutional
- Japan
- China
- Offshore

Financial objectives

In 2013 PCA will aim to:

- Double 2009 Life and Asset Management IFRS Operating Profit
- Double 2009 Value of New Business
- Deliver £300m of Net Cash Remittances to the Group

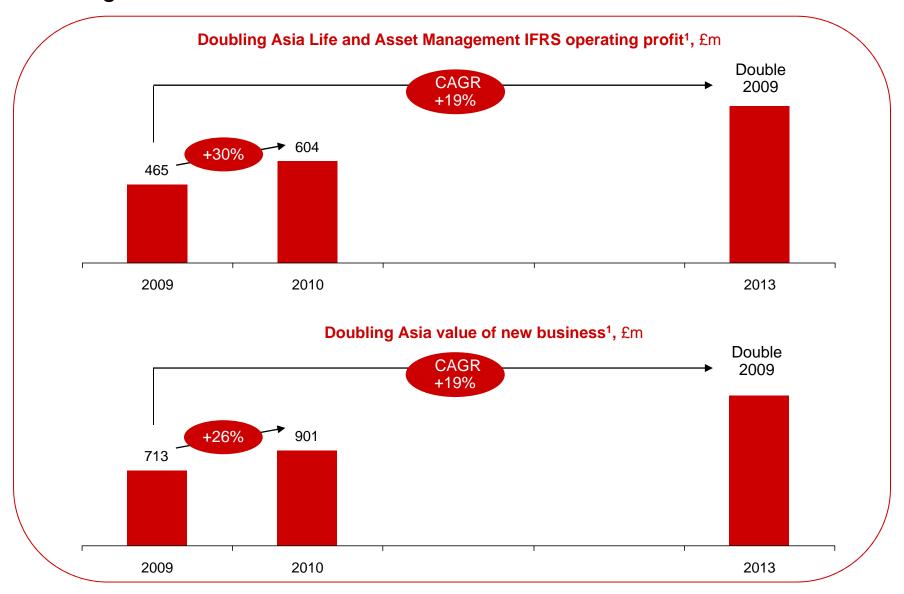
Objectives for net remittances:

- Asia to deliver £300m in 2013
- Jackson to deliver £200m in 2013
- UK to deliver £350m in 2013
- Cumulative net remittances to Group of at least £3.8bn over 2010-13

Objectives: 'Growth and Cash' on track

Overview Asia US UK Asset Objectives

Doubling Asia

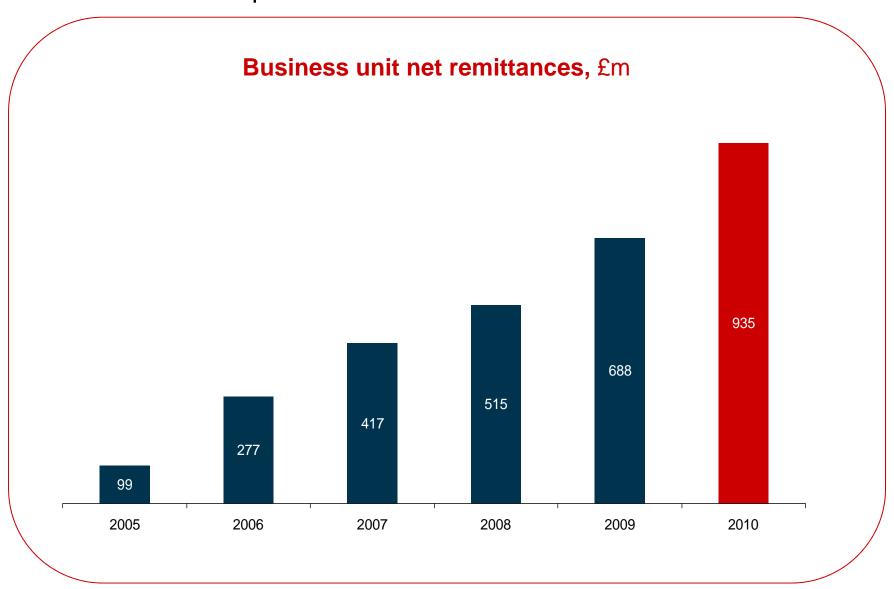


¹ The objectives assume current exchange rates and a normalised economic environment consistent with the economic assumptions made by Prudential in calculating the EEV basis supplementary information for the half year ended 30 June 2010, is based on the current solvency regime and does not pre judge the outcome of Solvency II, which remains uncertain.

Delivering 'Growth and Cash'

Overview Asia US UK Asset Objectives

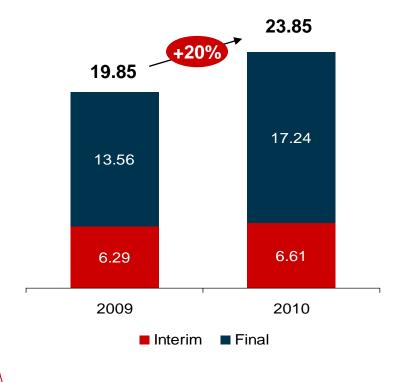
Cash remittances - up over 9 times since 2005



Rebasing the dividend

Raising the dividend to reflect underlying cash generation

Dividend, pence per share



Cancellation of the scrip dividend

Scrip to be replaced by DRIP¹

4p rebasing of dividend

- Full rebasing effect declared as a final dividend
- 1/3: 2/3 split will be maintained resulting in higher interim DPS and lower final DPS in 2011

Progressive dividend policy maintained

Prudential plc 2010 full year results

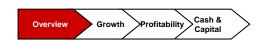
Agenda

Business Review Tidjane Thiam

Financial Review Nic Nicandrou

Outlook and Q&A Tidjane Thiam

2010 financial headlines



Growth

- Group Life new business sales¹ up 23% to £3.5 billion APE
- Group new business profit¹ up 25% to £2,028 million
- Group NBP margin¹ 58% (2009: 57%)
- Life IFRS net flows² £9.7 billion (2009: £7.2 billion)
- Asset Management net inflows £8.9 billion (2009: £15.4 billion)

Profitability

- IFRS operating profit³ up 24% to £1,941 million
- EEV operating profit up 20% to £3,696 million
- Operating RoEV 18% (2009: 15%)

Cash and capital

- EEV shareholders' funds £18.2 billion, £7.15 per share (2009: £15.3 billion)
- Net free surplus generated up 21% to £1,714 million (2009: £1,414 million)
- IGD surplus £4.3 billion (2009: £3.4 billion)
- Total dividend increased by 20% to 23.85 pence per share

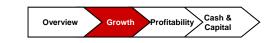
¹ Excluding Japan

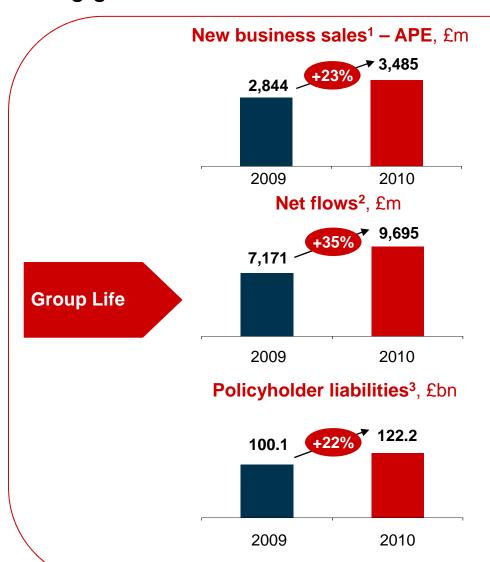
² Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths

³ During 2010 the group amended its presentation of operating profit for its US insurance operations to remove the negative net equity hedge accounting effect of £367m and include it in short term fluctuations. In 2009 the equivalent effect was negative £159m

Delivering growth

Strong growth in Life





- Q4 APE sales up 18% to £1,021m
- Full year APE sales advanced to £3,485m
 - SE Asia (including HK) up 35%
 - VA sales up 48%
- Net flows equivalent to 9.4% of opening reserves (2009: 8.4%)
- Policyholder liabilities increased by 22% of which:
 - net flows 9.4% of opening reserves
 - investment markets (9%),
 foreign exchange and others

¹ Excluding Japan

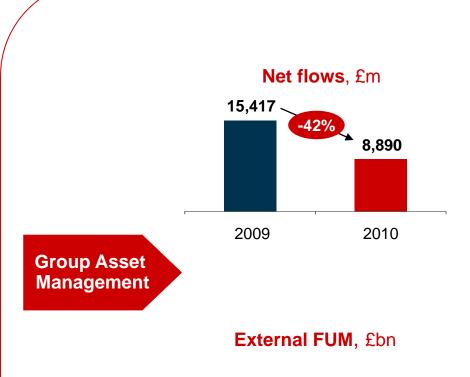
² Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths

³ Shareholder-backed business

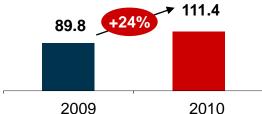
Delivering growth

Strong growth in Asset Management





- M&G external net flows of £9,105m equivalent to 13% of opening external FUM (2009: 29%)
- Asia Asset Management¹ delivered retail and institutional net flows of £1,837m equivalent to 13% of opening retail and institutional FUM (2009: 5%)



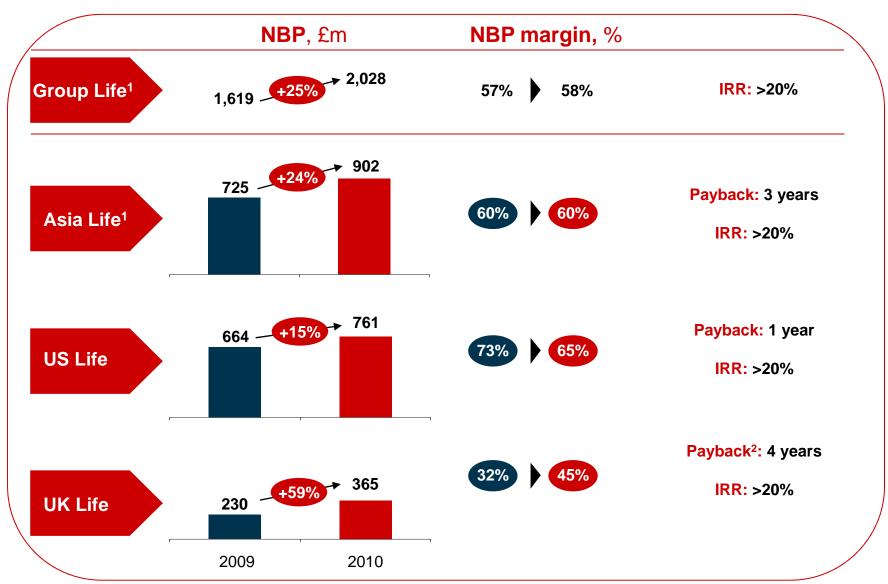
- External FUM higher by 24% of which:
 - net flows 10% of opening FUM
 - market and other movements 12%
 - foreign exchange 2%

¹ Total net flows from Asia Asset Management of £(215)m (2009: net inflows £1,999m) comprise retail and institutional net inflows of £1,837m (2009: £556m) and money market net outflows of £(2,052)m (2009: net inflows £1,443m)

Cash & Capital Overview Profitability

Delivering growth in value and volume

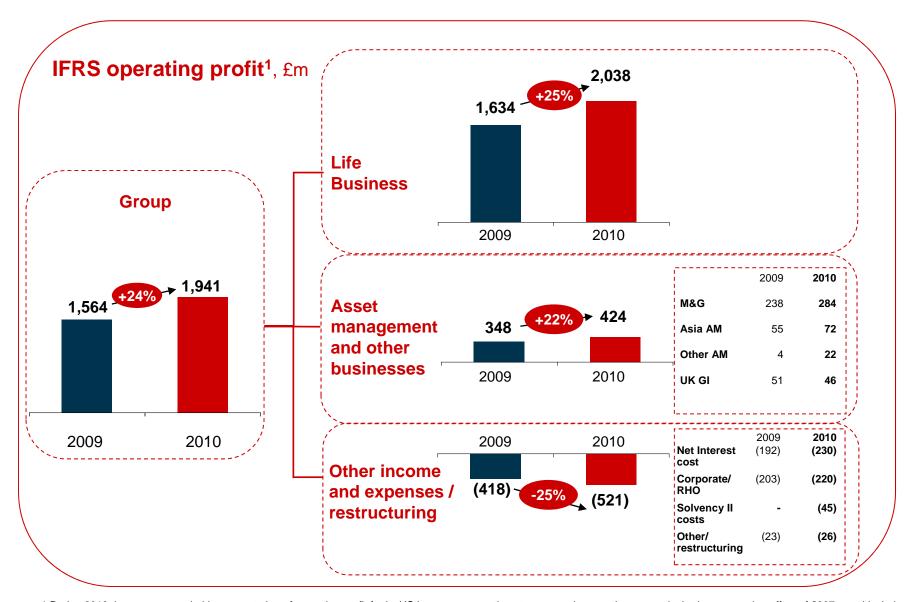
Balancing capital consumption and value optimisation



¹ Excludes Japan Life

² Shareholder-backed business





¹ During 2010 the group amended its presentation of operating profit for its US insurance operations to remove the negative net equity hedge accounting effect of £367m and include it in short term fluctuations. In 2009 the equivalent effect was negative £159m



Change to Jackson accounting presentation

Jackson VA accounting effect of hedging programme, £m

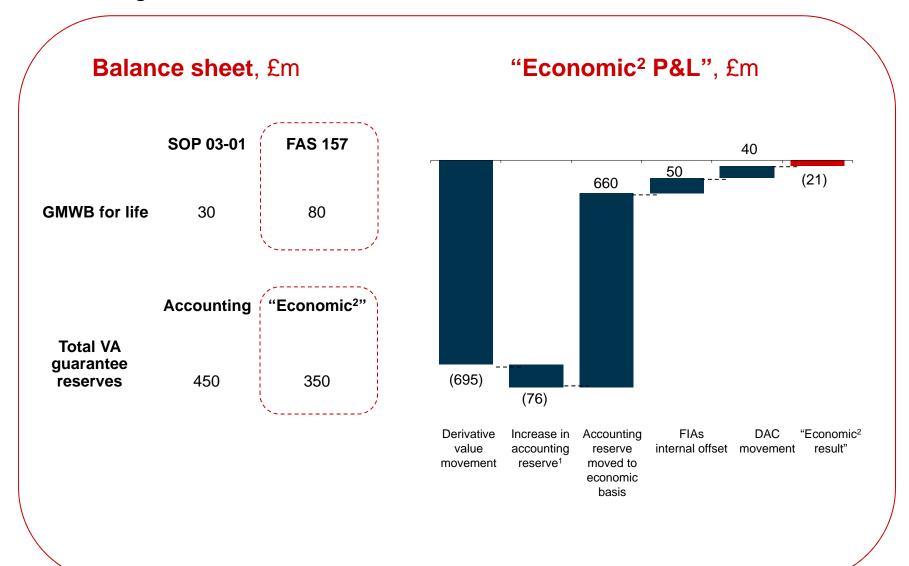
	H1 2010	FY 2010
Increase/(decrease) in value of derivatives	440	(695)
Change in accounting value of guarantees	(108)	(76)
Related DAC	(209)	404
Net effect	123	(367)
S&P 500	-8%	+13%

- Jackson hedges product economics rather than accounting results
- Accounting not aligned with economics
- Accounting volatility arises on difference between:
 - fair value movement in derivative assets
 - movement in accounting value of guarantees
- Accounting mismatch to be reported as part of short-term investment variances
- Gains/losses variable in nature and unwind over time

Jackson IFRS P&L reclassification

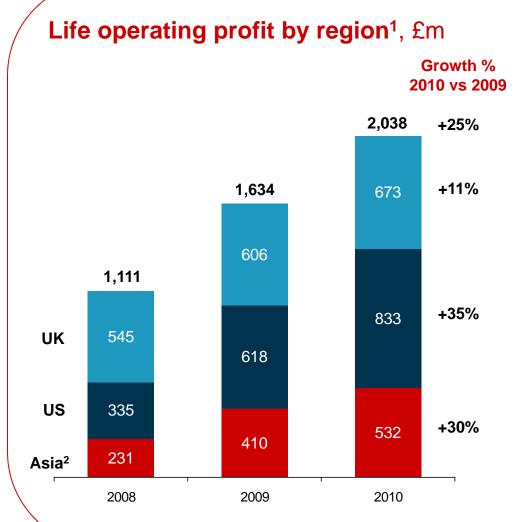
Overview Growth Profitability Cash & Capital

Accounting versus Economics



Life insurance





Improvement in all regions

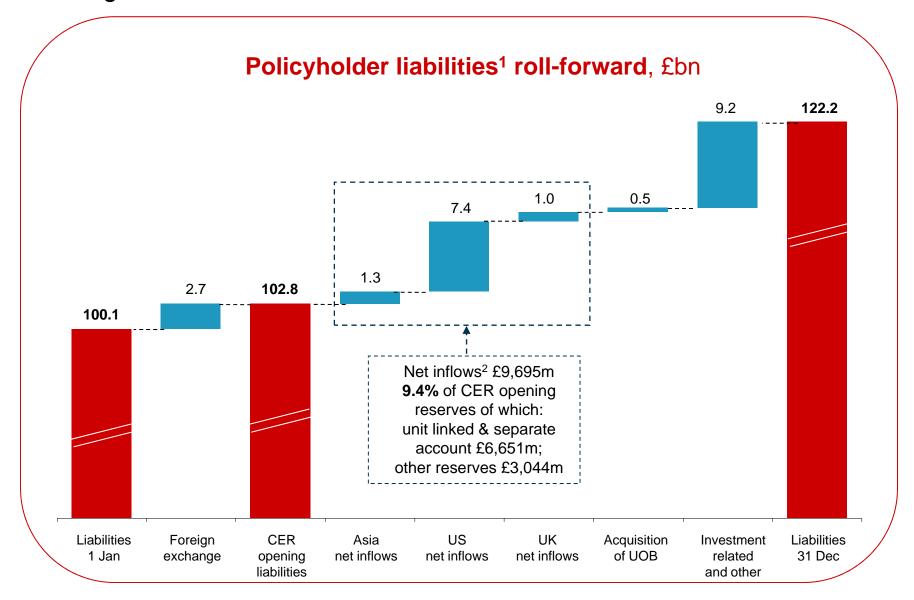
- Asia benefiting from:
 - strong net flows
 - high penetration of H&P
 - elimination of negatives
- US benefiting from:
 - higher fee income on separate account assets
 - higher average spread margin
 - £108m of spread profits from portfolio duration lengthening
- UK benefiting from:
 - bulk annuity contract contributing £63m
 - impact of new CMI longevity tables neutral

¹ During 2010 the group amended its presentation of operating profit for its US insurance operations to remove the negative net equity hedge accounting effect of £367m and include it in short term fluctuations. In 2009 the equivalent effect was negative £159m and in 2008 positive £71m

² Net of development costs of £(26)m in 2008, £(6)m in 2009 and £(4)m in 2010

Growing reserves



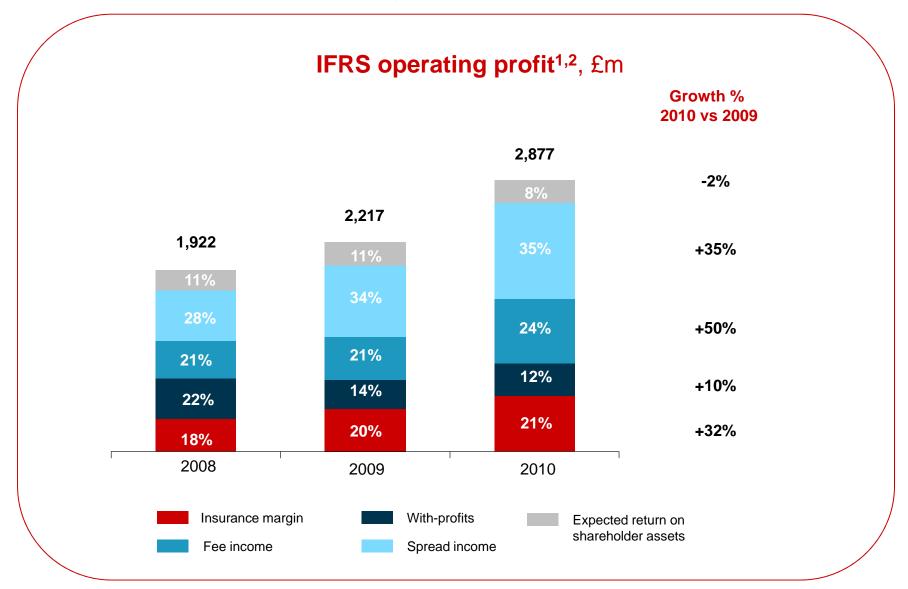


¹ Shareholder backed business

² Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths

Diverse and resilient Life earnings



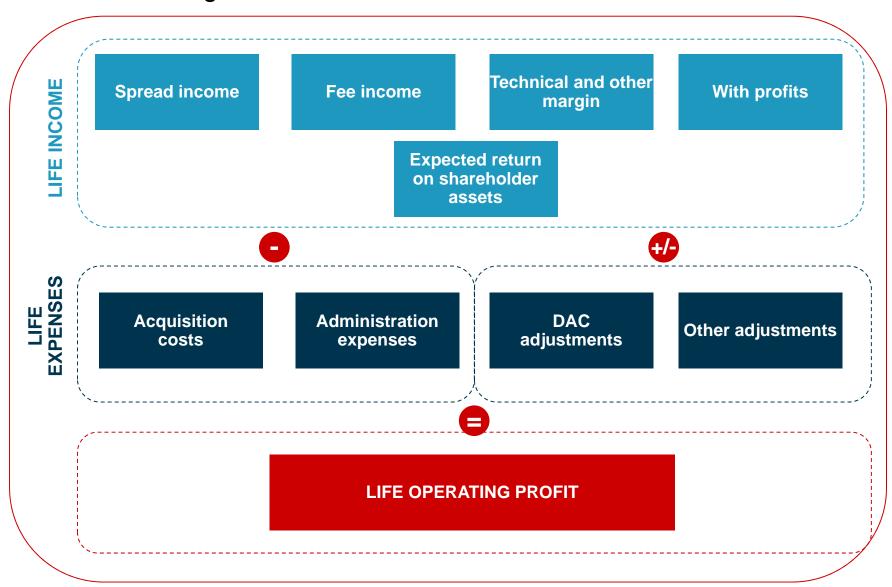


¹ Excludes margin on revenues, acquisition and administration expenses, DAC amortisation and Malaysian RBC one-off gain in 2009

² During 2010 the group amended its presentation of operating profit for its US insurance operations to remove the negative net equity hedge accounting effect of £367m and include it in short term fluctuations. In 2009 the equivalent effect was negative £159m

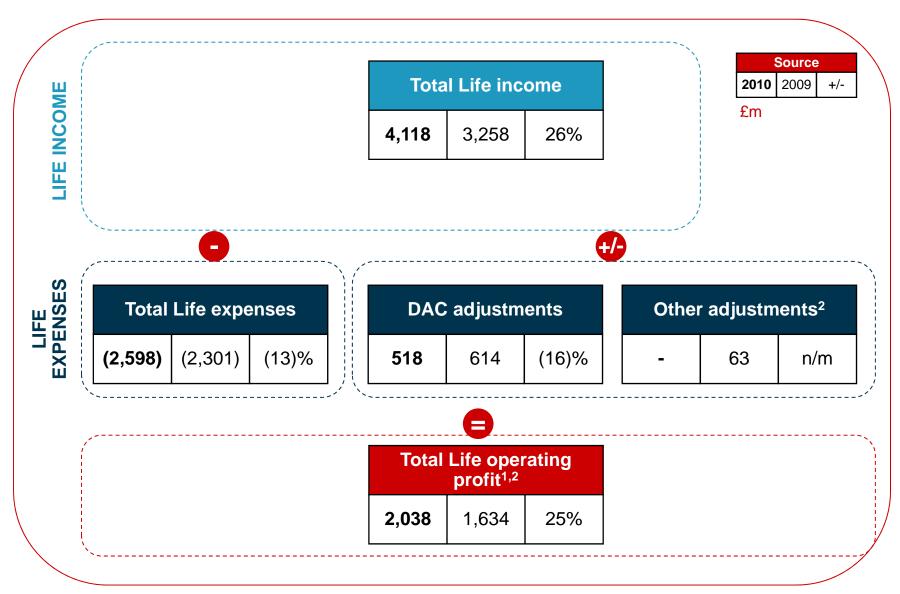
Overview Growth Profitability Cash & Capital

Source of earnings - Life insurance



Overview Growth Profitability Cash & Capital

Life insurance

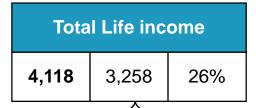


¹ During 2010 the group amended its presentation of operating profit for its US insurance operations to remove the negative net equity hedge accounting effect of £367m and include it in short term fluctuations. In 2009 the equivalent effect was negative £159m 2 2009 includes £63 million for a change of reserving basis in Malaysia

IFRS operating profit – source of earnings

Overview Growth Profitability Cash & Capital

Life insurance - income



Source 2010 2009 +/-

£m except reserves £bn

Spread income		
1,013	753	35%

Fee income		
688	458	50%

Technical and other margin		
1,833	1,489	23%

With profits		
342	310	10%

Spread (bps)	188	148	40
Average reserves	53.9	51.0	6%

Spread (bps)	120	106	14
Average reserves	57.5	43.4	32%

Margin on revenues	1,241	1,041	19%
Insurance margin	592	448	32%

Bonus (bps)	38	37	1
Average reserves	89.7	84.1	7%

Increased spread in US reflecting lower crediting rates and portfolio duration lengthening

Increase reflects improved equity markets and positive net flows. Increase in fee bps reflects richer mix of higher fee VAs

Increase driven by growth of in-force book and higher sales of H&P in Asia

Higher regular UK withprofits business

Expected returns

242 248 (2)%

IFRS operating profit – source of earnings



Life insurance - expenses

Total Life expenses

(2,598) (2,301) (13)%

Source 2010 2009 +/-

£m

Acquisition costs¹

(1,674) (1,487) (13)%

Administration expenses¹

(924) (814) (14)%

 APE²
 3,492
 2,896
 21%

 Acquisition cost ratio
 48%
 51%
 (3)ppt

Admin expense
ratio (bps)8386(3)Average
reserves (£bn)111.494.418%

Fall in ratio due to actions to manage upfront strain

Improvement in ratio reflects operational leverage in Asia and UK cost savings

¹ Relate to shareholder backed business only

Source of earnings - M&G



Source 2010 2009 +/-£m

M&G ¹ operating profit		
246	177	39%

 Total income²

 632
 482
 31%

Average fees (bps)	34	31	3
Average assets (£bn)	187	158	18%

Total expenses		
(386)	(305)	(27)%

Cost / income ratio ³		
63%	65%	(2)ppt

^{41 1} Excludes PruCap

² Includes performance-related fees

³ Cost / income ratio calculated excluding performance-related fees



Source of earnings – Asia Asset Management

Source
2010 2009 +/-

Ma	Asia Asset Management operating profit			
72	55	31%		

 Total income¹

 191
 160
 19%

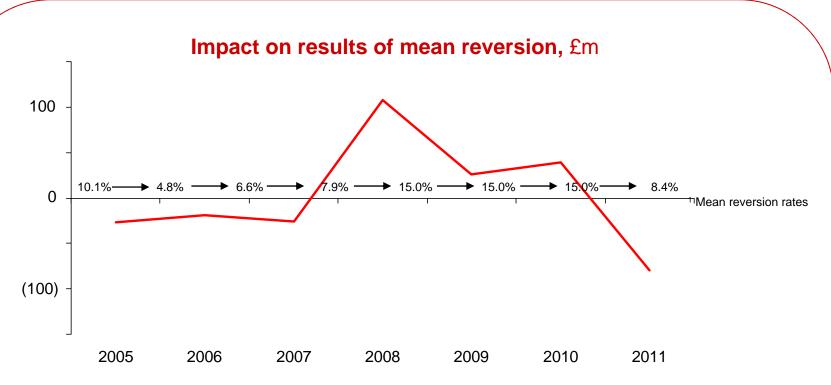
Average fees (bps)	40	40	-
Average assets (£bn)	47.2	39.6	19%



 Cost / income ratio²

 64%
 67%
 (3)ppt





- Mean reversion accelerates amortisation when markets perform and decelerates amortisation when market performance is poor
- "Adjustments" are relatively modest
- 2008 is an exception due to the extreme nature of the market drop in that year
- Similarly 2011 will likely emerge as a more extreme case in the opposite direction
- Over multi-year periods, mean reversion acts as a damper but without long term distortion

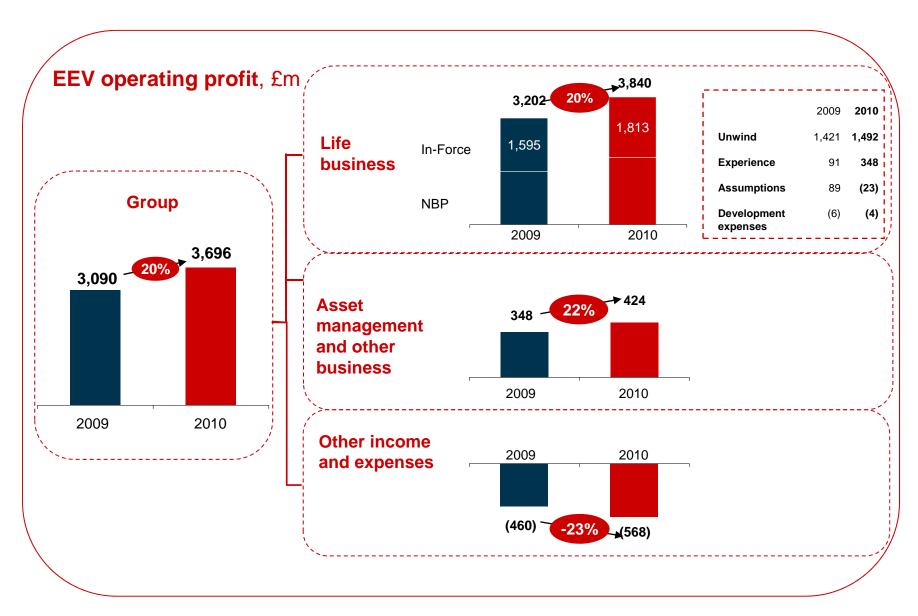
Taxation impact



		2010 ¹ , £m			Effective tax rate	
	Before tax	Tax & MI	After tax & MI	eps \	2010 2009	
					Operating profit 19% 24%	
Operating profit	1,941	(376)	1,565	62.0p	Total profit 2% 7%	
Investment fluctuations and other items	(103)	95	(8)	(0.3)p	• Reduction due to	
AIA costs	(377)	93	(284)	(11.3)p	 higher proportion of Asia profits at lower tax rates 	
Exceptional tax credit	-	158	158	6.3p	 credit for relief on previously unprovided tax 	
Profit for the year	1,461	(30)	1,431	56.7p	losses (impact c.5 ppts)	
Profit for the year 2009	746	(56)	676 ²	27.0p	 one-off exceptional credit for closure of 2001-2008 tax returns 	
	+96%		+112%		 Effective rate of mid-20s % going forward 	

¹ In 2010, the Group amended the presentation of IFRS operating profit for its US insurance operations to remove the net equity hedge accounting effect (incorporating related amortisation of deferred acquisition costs) and include it in short-term fluctuations. The prior period comparatives for 2009 and 2008 have been amended accordingly 2 After £(14)m of discontinued operations





Asia embedded value

Overview Growth Profitability Cash & Capital

Adoption of active economic assumptions

Impact on 2010 Asia financials¹, £m

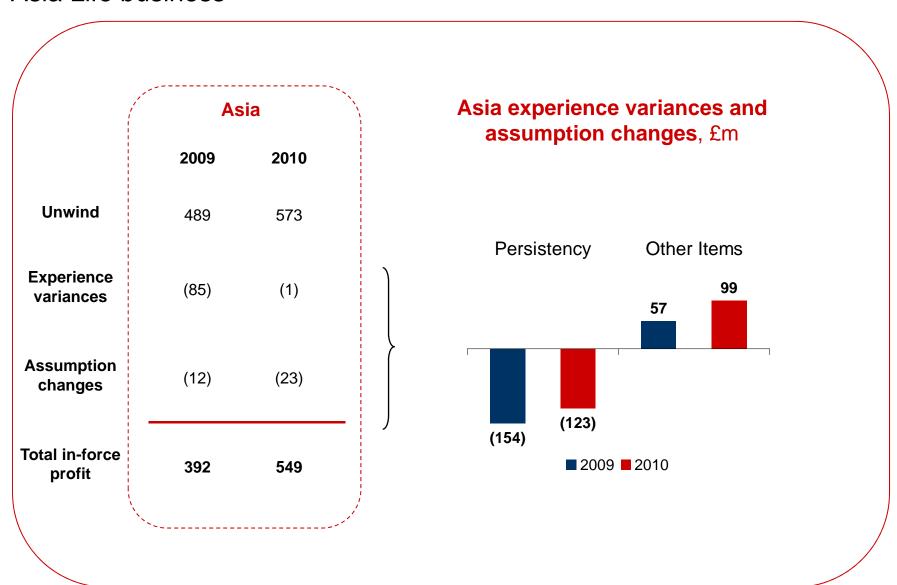
		Previous basis	2010 basis	Difference	%
	New business profit	896	901	5	0.6%
	In-force profits	607	549	(58)	(9.6)%
	EEV profit	1,503	1,450	(53)	(3.5)%
	Life EEV	7,484	7,445	(39)	(0.5)%
/1	Risk discount rate ²	8.9%	8.1%	(80) bps	
	Risk free rate ²	5.7%	4.5%	(120) Bps	
	Rate "gap"	▲320bp	▲ 360bp		,

^{1 2010} basis has been calculated using active economic assumptions. The previous basis used active economic assumptions for Korea, Japan and Hong Kong (US\$ business). All other territories were calculated using a passive basis. Includes Japan.

² Weighted by value of in-force

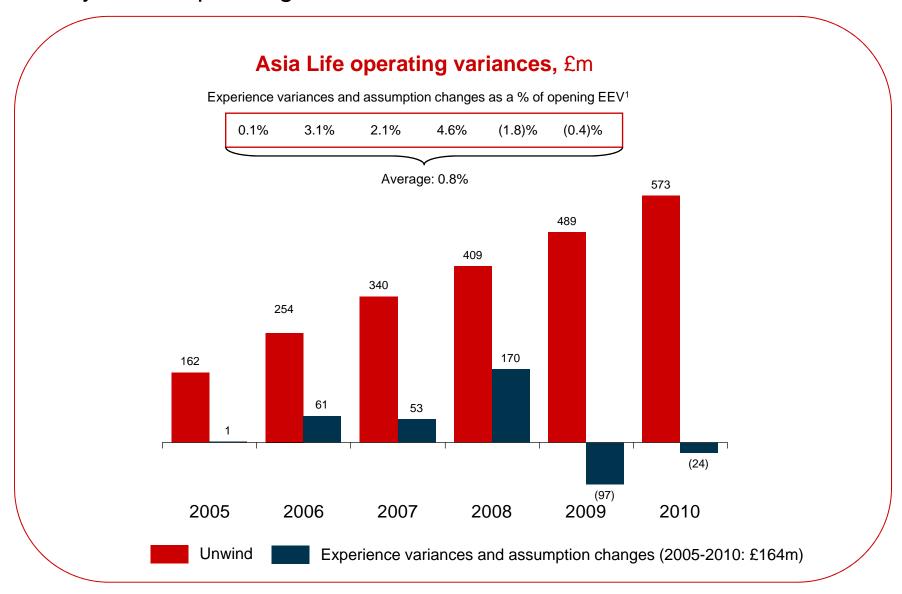
Overview Growth Profitability Cash & Capital

Asia Life business



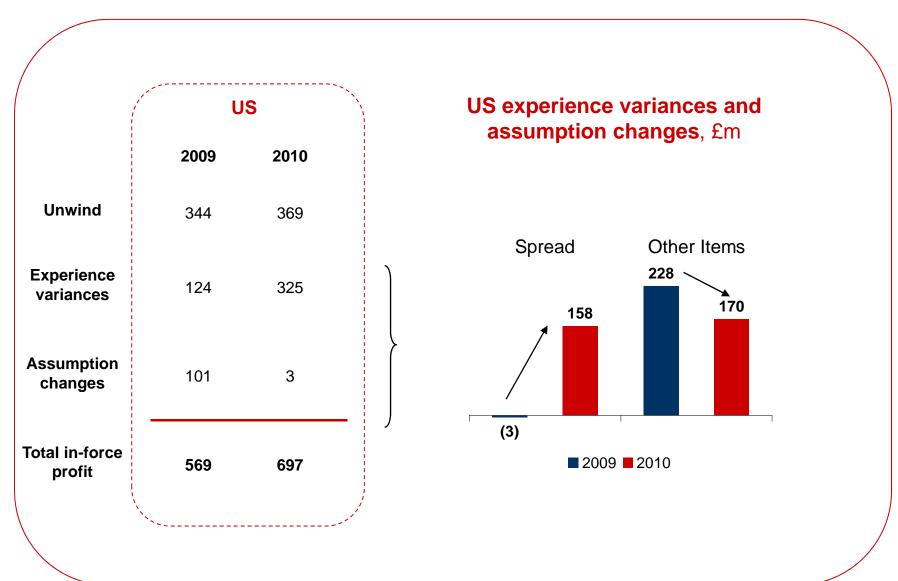
History of Life operating variances

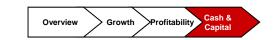




Overview Growth Profitability Cash & Capital

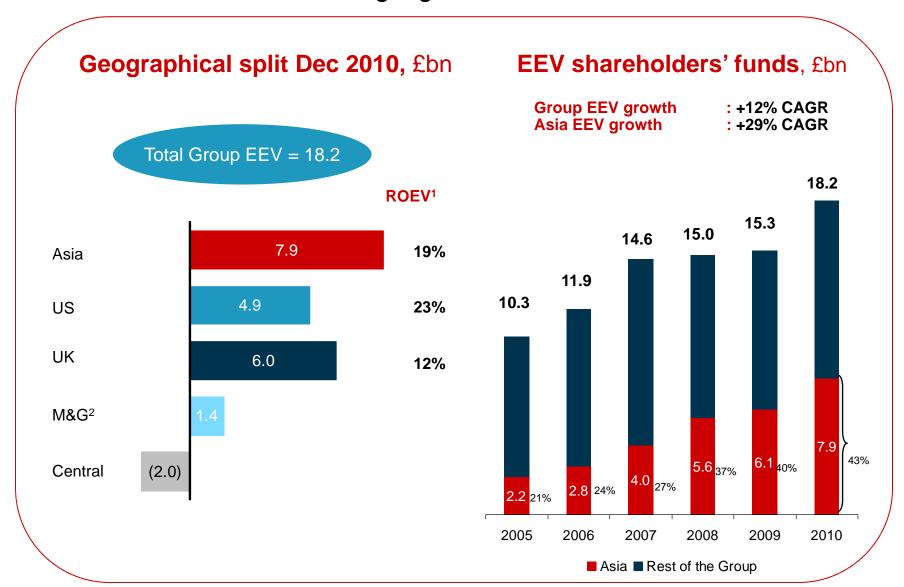
Jackson





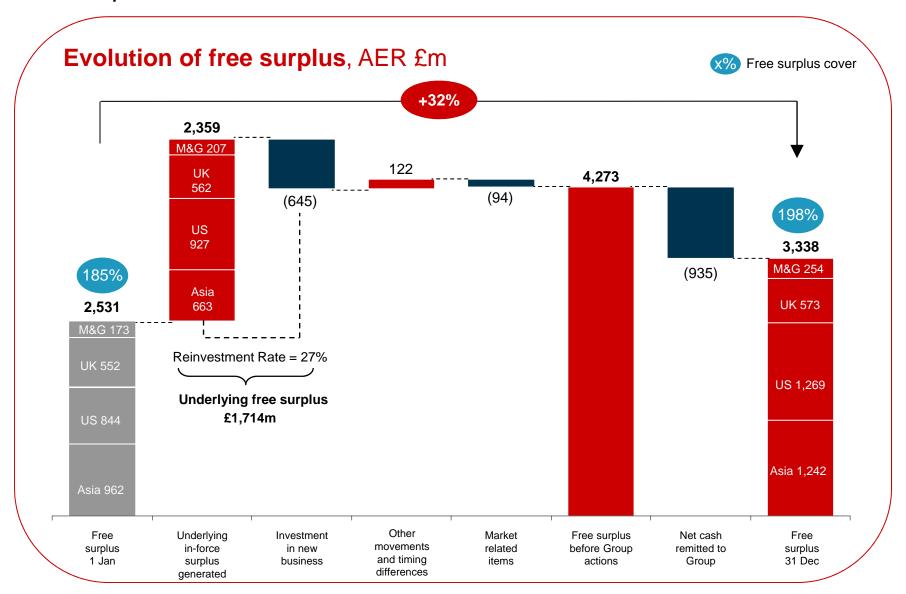
EEV shareholders' funds

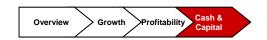
Asia 43% of EEV and delivering high return



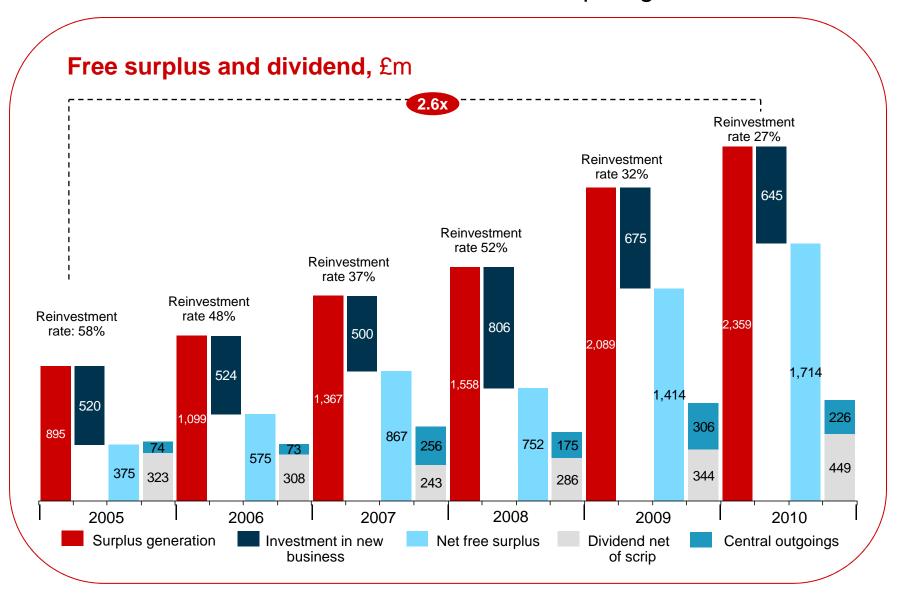
Overview Growth Profitability Cash & Capital

Free surplus stock



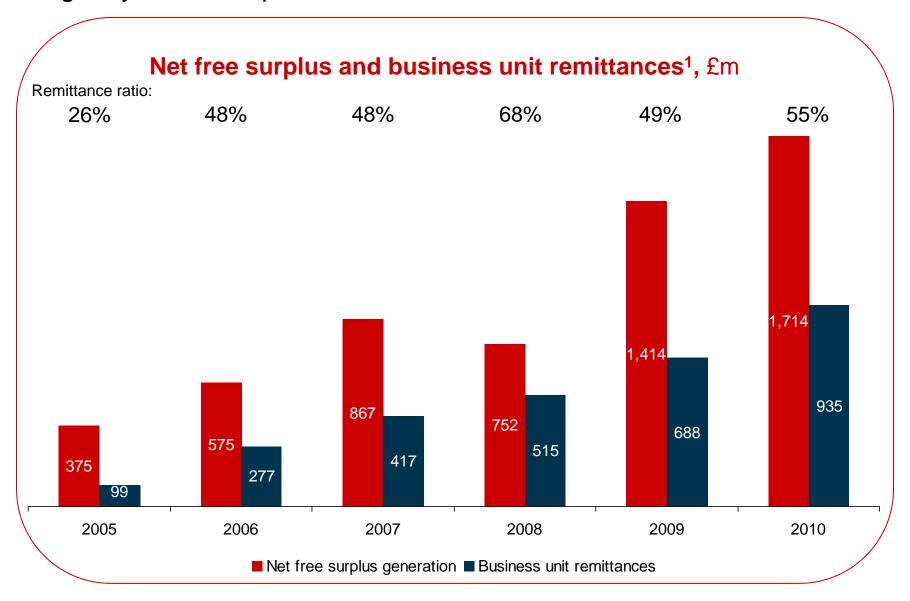


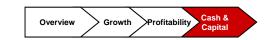
Available resources - a transformation of free surplus generation



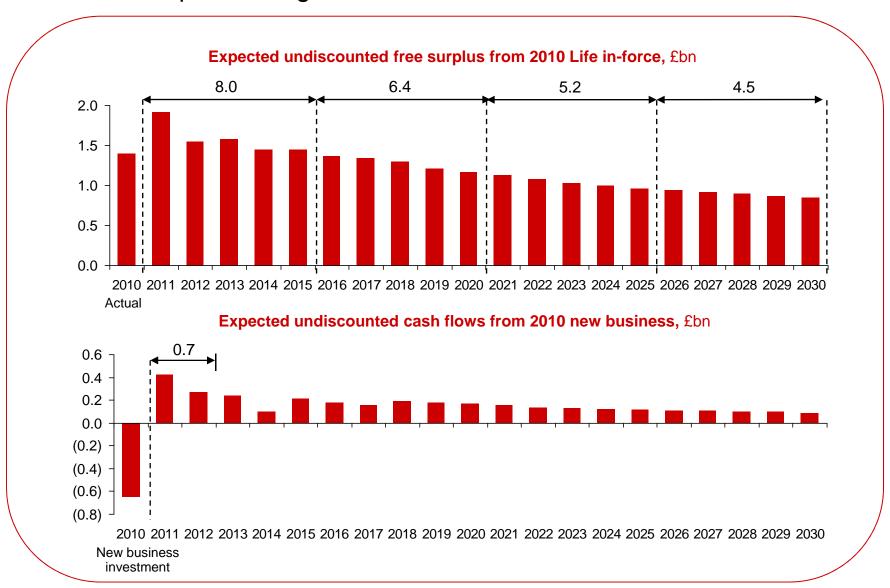
Overview Growth Profitability Cash & Capital

Fungibility of free surplus



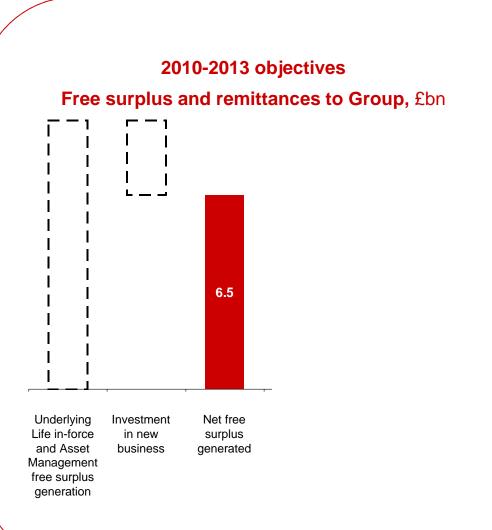


Future free surplus emergence



Overview Growth Profitability Cash & Capital

Free surplus and remittances



Expected free surplus 2010 in-force



operating variances (2010: £220m; 2009: £175m)



expected returns on free assets



asset management earnings



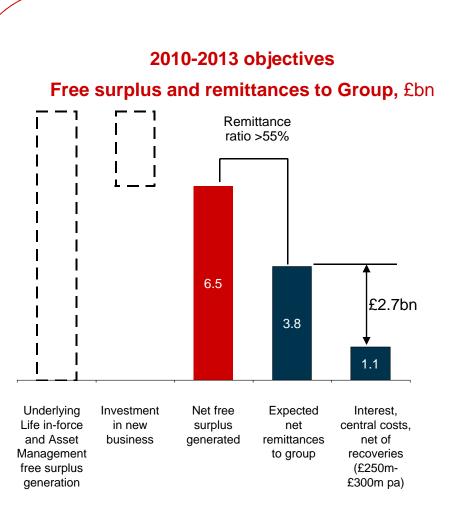
future new business net free surplus



2010 to 2013 £6.5bn of net free surplus



Free surplus and remittances



 Increased financial flexibility

 Increased payouts to shareholders

Resilient balance sheet



Maintained capital strength

- IGD surplus £4.3bn equivalent to a cover of 305%
- With-profits estate £6.8bn

Strong liquidity position

- Over £1 bn of capital cash resources
- £2.1bn of untapped liquidity facilities
- Jan 2011 Tier 1 issuance of \$550m to finance €500m call on Dec 2011

Continued balance sheet de-risking

- US / UK exposure to UK / EU bank hybrid debt reduces
- Quality of US corporate credit book improved: 5% below investment grade
- Minimal shareholder exposure to Southern European sovereign debt

Credit position improved

- Unrealised gains on US debt securities of £1.2bn (2009: £4m)
- US impairments slowed to 2007 levels
- No defaults in the UK: £1.8bn default provision remains

Conclusions

Growth

Maximising opportunities of our high quality franchises

Profitability

Optimising value and improving quality of earnings

Cash / capital

Accelerating cash generation and payout to shareholders

Prudential plc 2010 full year results

Agenda

Business Review Tidjane Thiam

Financial Review Nic Nicandrou

Outlook and Q&A Tidjane Thiam



Delivering 'Growth and Cash'





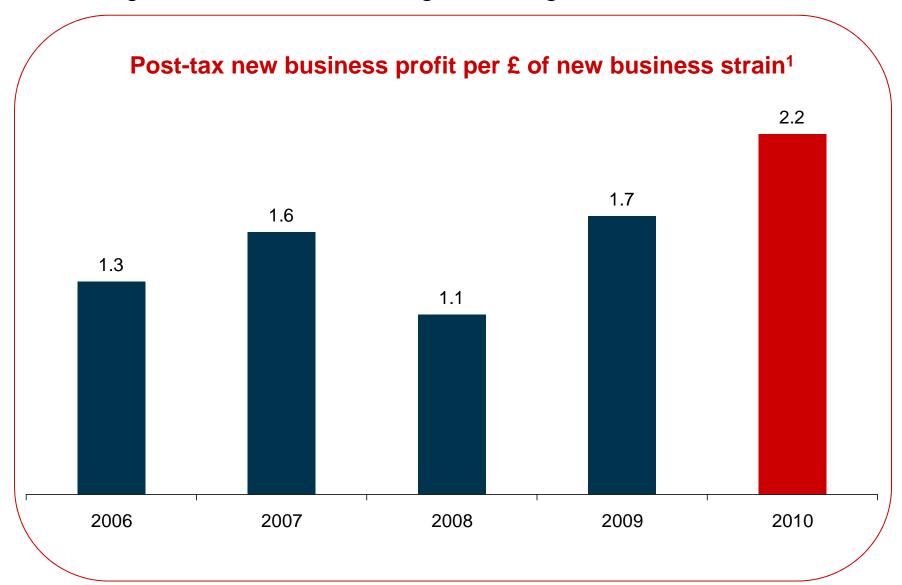






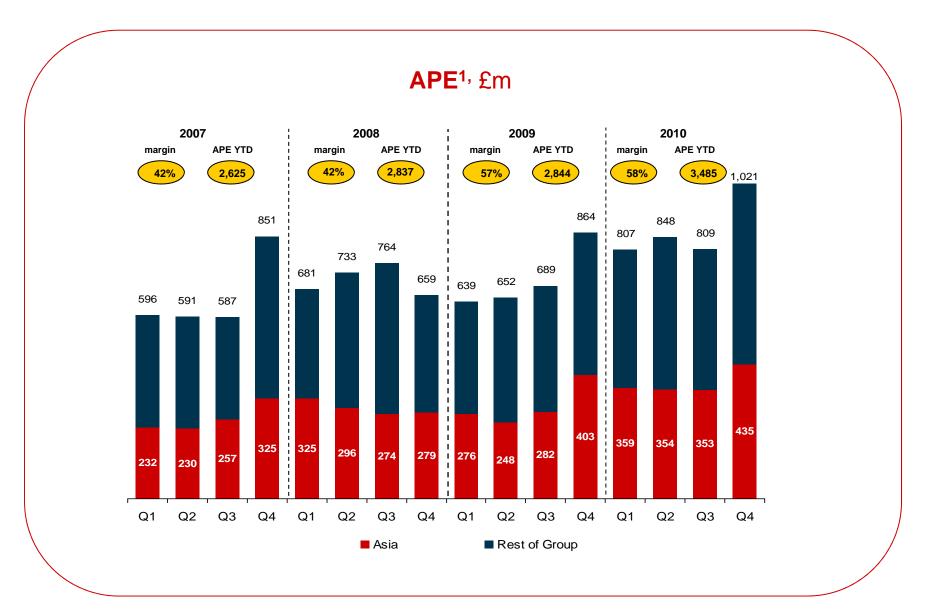
Leading to increasing returns on new business investment

Controlling investment and focusing on the highest returns

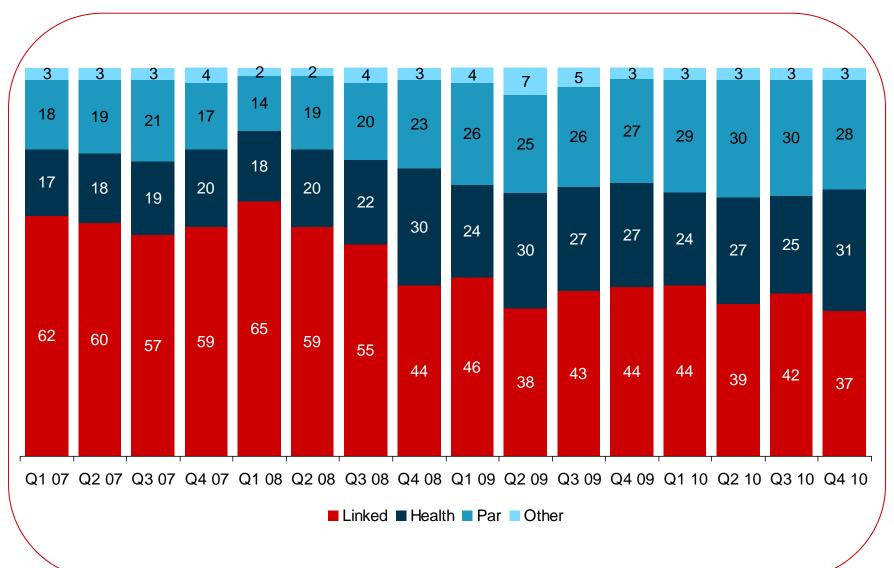


¹ Free surplus invested in new business; excludes Japan; Taiwan agency included in 2006 and 2007

Discrete quarterly sales



PCA
Higher proportion of health products supports margins



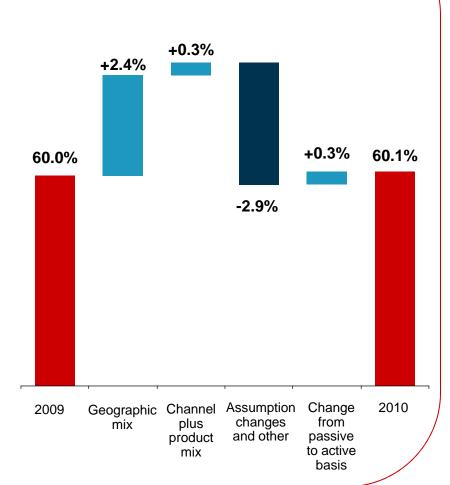
Asia

New business margins

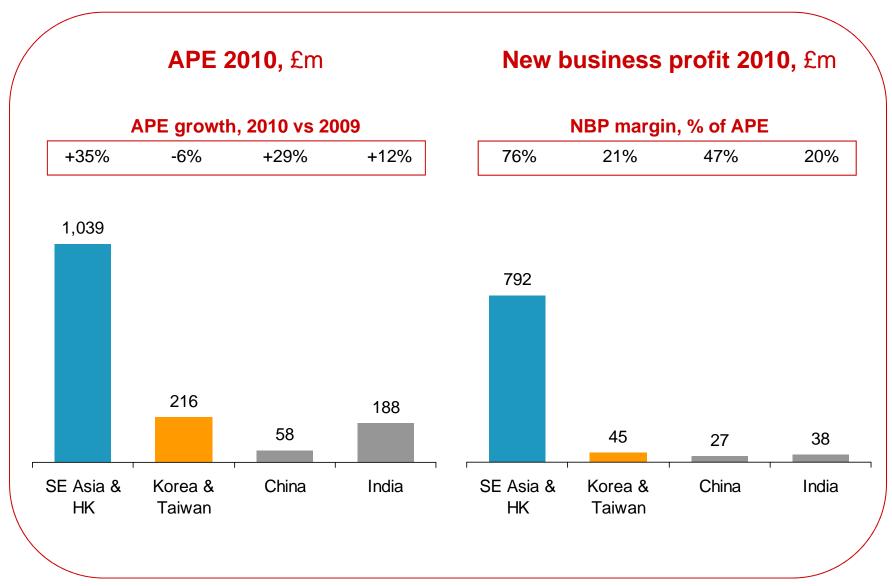
New business margin by country as % of APE

	2009	2010
China	50%	47%
Hong Kong	70%	74%
India	19%	20%
Indonesia	73%	75%
Korea	44%	31%
Taiwan	18%	13%
Others¹	87%	79%
Total ¹	60%	60%

Analysis of movement in Asia New business profit margin, %



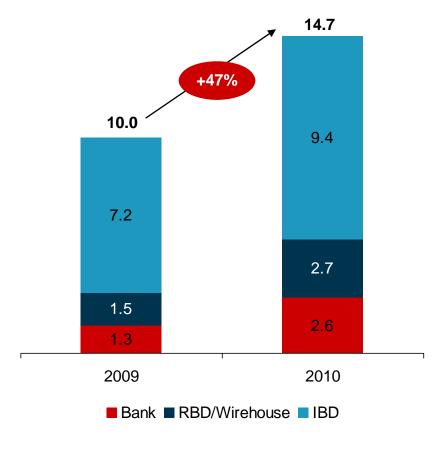
Asia Life
Strong sales growth in high profitability markets



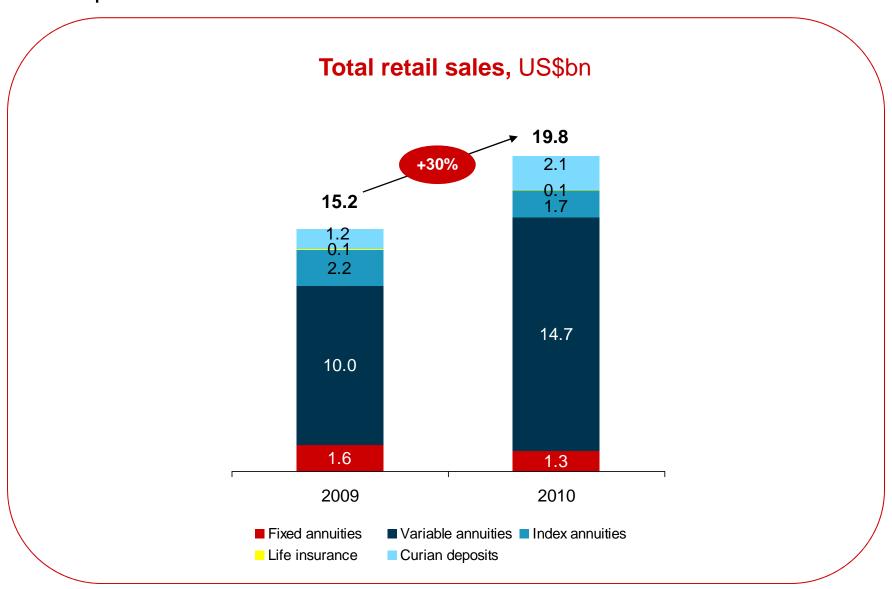
US Life

Continued VA sales growth



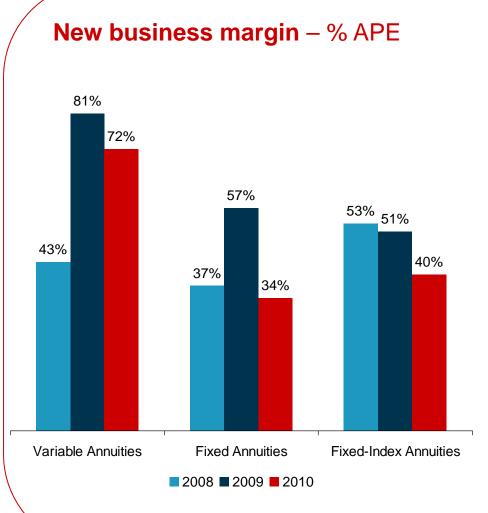


US Life Sales up 30%



US – New business margin

VA margins remain high, fixed margins normalising



Variable annuities

- Highly attractive margins but lower than 2009 mainly due to:
 - Lower 10-year treasury yields
 - Narrower credit spreads
- GMWB (for life) rider penetration remains high at 82% for 2010 (2009: 79%).

Fixed and fixed-index annuities

- Margins impacted by narrower spread environment
- Products de-emphasised due to lack of consumer appeal

Jackson

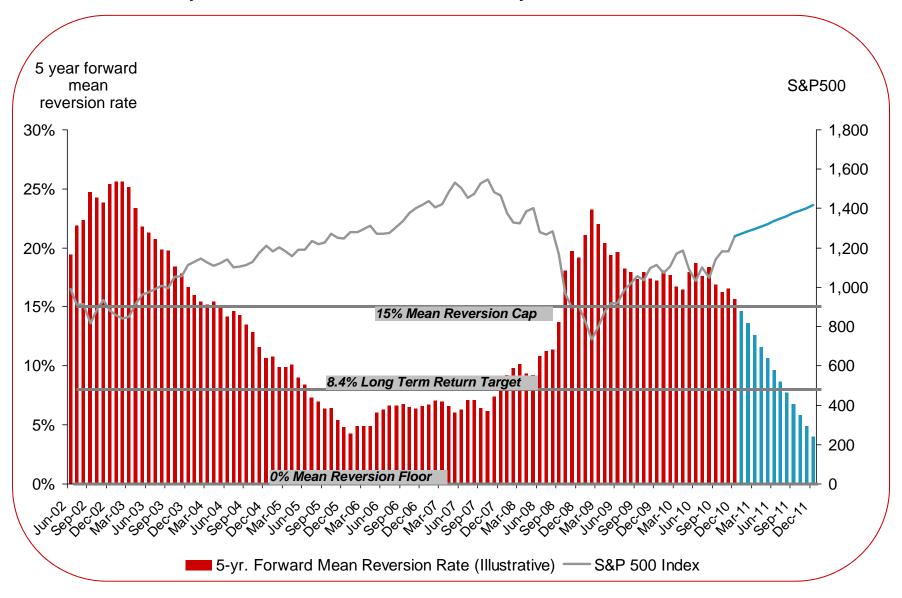
Simplified economic returns

Variable Ann	uity		Fixed Annuity	y	
Mortality and Expense Fees		1.25 %	Gross Yield		4.60
Fund Management Fees		0.54 %	Investment Expenses and Default Costs		(0.35)
GM WB Fees		0.95%	Net Yield		4.25
Policy Fees	_	0.01 %			
Total Fees	_	2.75%	Crediting Rate		(2.25)
			Gross Spread		2.00
Acquisition Costs:			Acquisition Costs:		
Commissions	7.50 %		Commissions	6.00 %	
Marketing	1.80 %		Marketing	1.80 %	
Issue Costs	0.22 %		Issue Costs	0.38 %	
	9.52 %			8.18 %	
Acquisition Costs Over 10 Years		(0.95)%	Acquisition Costs Over 10 Years		(0.82)
Administrative Costs		(0.11)%	Administrative Costs		(0.11)
GM WB Expense		(0.95)%			
Return of Premium Death Benefit	_	(0.05)%		_	
PROFIT MARGIN		0.69 %	PROFIT MARGIN		1.07
CAPITAL REQUIREMENT		2.00 %	CAPITAL REQUIREMENT		8.00
Profit Ratio		34.5 %	Profit Ratio		13.3
Investment Return on Capital	<u>_</u>	4.60 %	Investment Return on Capital		4.60
Pretax Return on Capital	_	39.1 %	Pretax Return on Capital	_	17.9
After-tax Return on Capital		25.4 %	After-tax Return on Capital		11.7

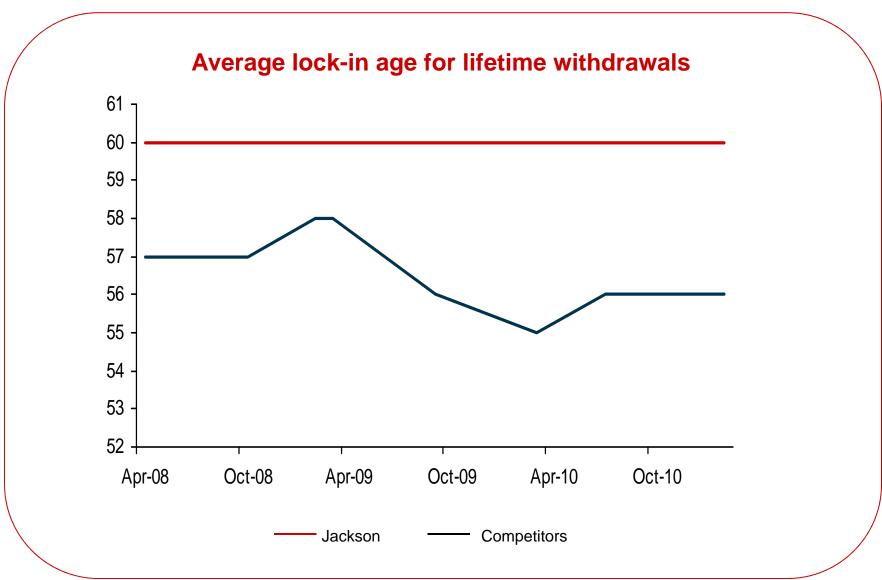
These simplified models illustrate the relative returns of base variable and fixed annuity contracts. A VA contract has a lower absolute profit margins, but a higher return on capital due to a lower capital requirement.

IFRS operating profit – Jackson DAC

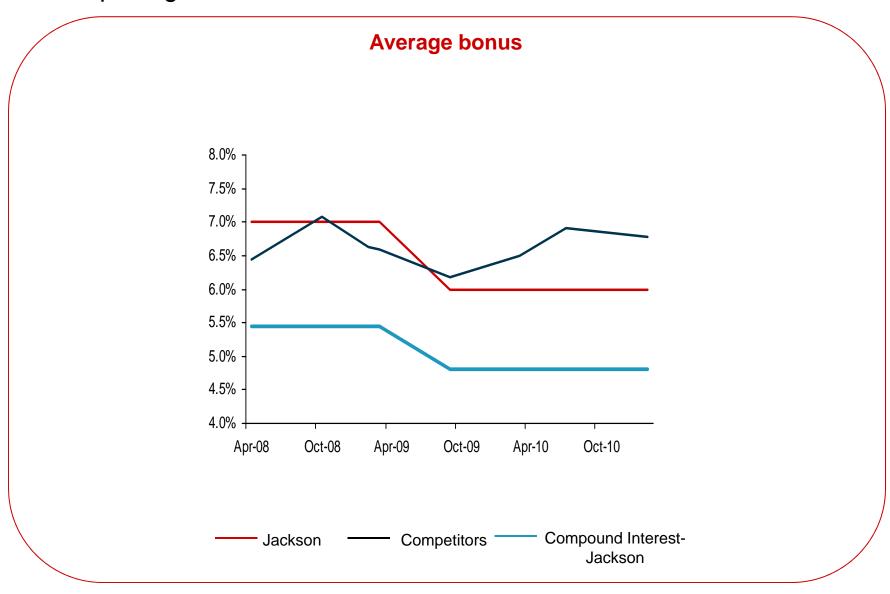
Variable annuity mean reversion rate history



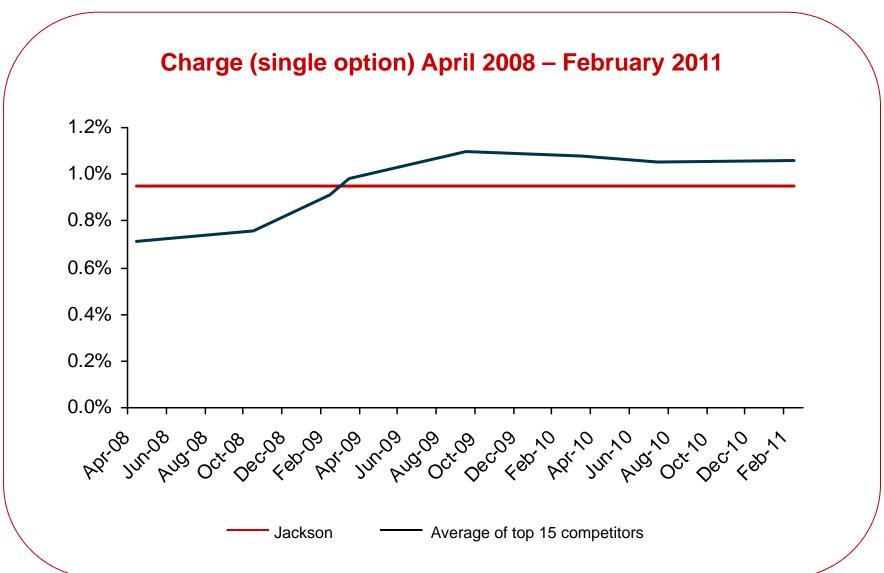
US LifeAverage lock-in age



US LifeGMWB pricing



US LifeVA charging discipline maintained



Life IFRS operating profit

Source of earnings

Spread income

The investment return we make primarily on annuity and other spread based business

Fee income

The fees net of investment expenses charged on our linked and separate account business for managing the assets

Technical and other margin

Profits derived from the insurance risks of mortality, morbidity and persistency

With-profits

Our share of bonus declared by the with profits fund in the period

Expected return on shareholder assets

The operating return we make on shareholder net assets

Acquisition costs

Acquisition costs incurred on shareholder-backed new business including commission

Administration expense

Expenses and renewal commissions incurred by the shareholder in managing the in-force book

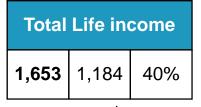
DAC and other adjustment

Costs deferred at inception net of costs amortised during life of contract and one off items

IFRS operating profit - source of earnings

Asia Life insurance - income





Expected returns 19 25 (24)%

Spread income		
70	31	126%

Fee income			
122	80	53%	

Technical and other margin					
1,410	1,410 1,019 38%				

With profits		
32	29	10%

Spread (bps)	159	98	61
Average reserves	4.4	3.2	39%

AMF (bps)	109	99	10
Average reserves	11.2	8.1	38%

Margin on revenues	1,018	766	33%
Insurance margin	392	253	55%

Bonus (bps)	32	35	(3)
Average reserves	10.1	8.4	21%

Improved investment returns

Increase in margin reflects change in country mix towards higher yielding businesses

Continued growth in the inforce book and higher H&P sales

IFRS operating profit - source of earnings

US Life insurance - income

Source 2010 2009 +/-

£m except reserves £bn

 Total Life income¹

 1,511
 1,100
 37%

Expected returns

125 98 28%

Spread income 692 524 32%

Fee income					
506	506 324 56%				

Technical and other margin					
188	188 154 22%				

With profits		
-	1	n/a

Spread (bps)	243	179	64
Average reserves	28.5	29.2	(3)%

AMF (bps)	195	184	11
Average reserves	25.9	17.6	47%

Margin on revenues	-	-	n/a
Insurance margin	188	154	22%

Bonus (bps)	1	1	n/a
Average reserves	•	1	n/a

Benefit from lower crediting rates and actions to more closely match asset and liability duration

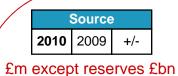
Income increasing with growth in separate account balances

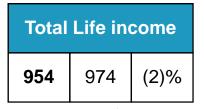
Positive VA net inflows increase operating profits on life contingent and other guarantees

¹ During 2010 the group amended its presentation of operating profit for its US insurance operations to remove the negative net equity hedge accounting effect of £367m and include it in short term fluctuations. In 2009 the equivalent effect was negative £159m

IFRS operating profit - source of earnings

UK Life insurance - income





Spread income 251 198 27%

Fee income		
60	54	11%

Technical and other margin			
235	316	(26)%	

With profits			
310	281	10%	

Expected returns

125

(22)%

Spread (bps)	120	106	14
Average reserves	21.0	18.6	13%

AMF (bps)	29	31	(2)
Average reserves	20.4	17.7	15%

Margin on revenues	223	275	(19)%
Insurance margin	12	41	(71)%

Bonus (bps)	39	37	2
Average reserves	79.6	75.7	5%

Benefit of bulk annuity deal and improved retail annuity new business margins Income increasing with equity market driven growth in unit linked balances

Lower premiums from shareholder-backed retail business. 2009 insurance margin includes one-off benefit of £34m from longevity reinsurance

Shareholder transfers increased due to higher bonuses

IFRS operating profit – source of earnings

Asia Life insurance - expenses





Acquisition costs ¹		
(656)	(605)	(8)%

Administration expenses ¹		
(467)	(382)	(22)%

APE ²	1,508	1,261	20%
Acquisition cost ratio	44%	48%	(4) ppts

Admin expense margin (bps)	299	339	(40)bps
Average reserves (£bn)	15.6	11.3	39%

Improvements to new business strain from changes to business and country mix

Higher operational leverage

¹ Relate to shareholder-backed business only

IFRS operating profit – source of earnings

US Life insurance - expenses

Total Life expenses
(1,195) (949) (26)%

Source 2010 2009 +/-

 Acquisition costs¹

 (851)
 (690)
 23%

Administration expenses¹
(344) (259) (33)%

 APE
 1,164
 912
 28%

 Acquisition cost ratio
 73%
 76%
 (3) ppts

Admin expense
margin (bps)63558 bpsAverage
reserves (£bn)54.446.816%

Sales advisors sales are increasingly electing to take asset commission. This is treated as administration expense, lowering acquisition cost ratio but increasing administration expense

IFRS operating profit – source of earnings

UK Life insurance - expenses

 Total Life expenses

 (280)
 (365)
 23%

Source 2010 2009 +/-£m

Acquisition costs¹
(167) (192) (13%)

Administration expenses¹
(113) (173) 35%

 APE
 820
 723
 13%

 Acquisition cost ratio
 20%
 27%
 7 ppts

Admin expense
margin (bps)2748(21)Average
reserves (£bn)41.336.314%

Impact of bulk annuity transaction with low level of acquisition costs, and initiatives to reduce upfront strain

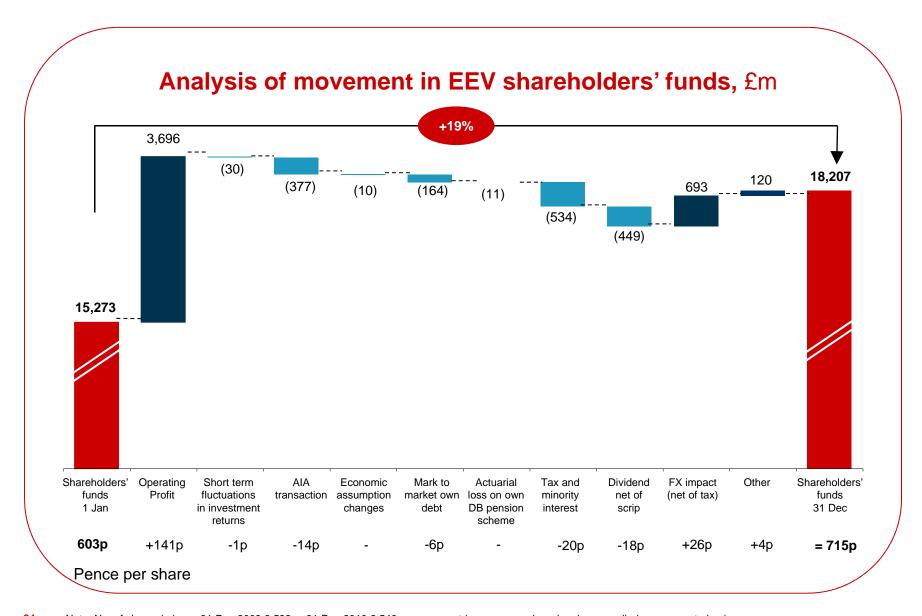
Benefit of cost saving initiatives

Conservative allowance for risk in restated embedded value

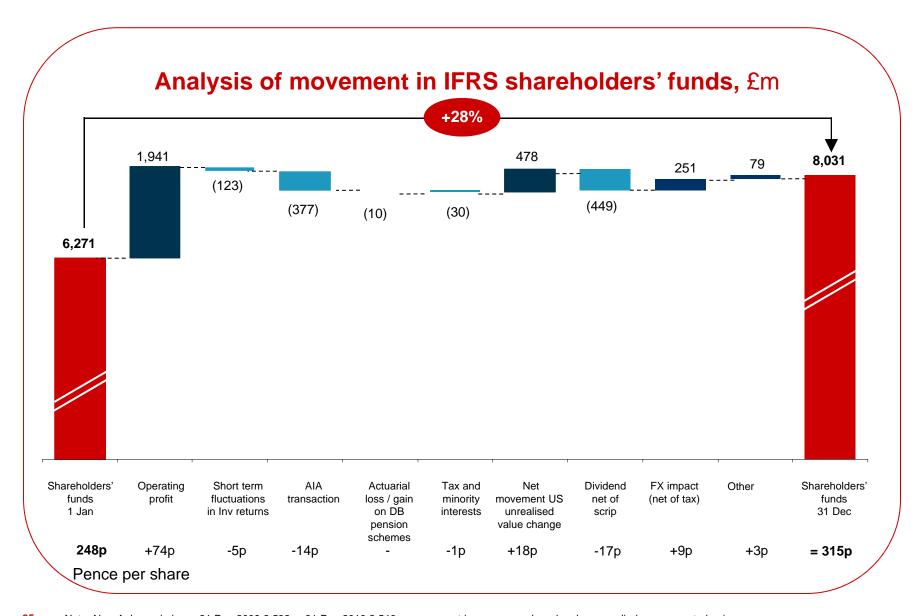
Prudential A	sia previous basis¹,	%		Prudential Asia	a current basis, %
RDR	Risk free rate			RDR	Risk free rate
5.1	3.3		Hong Kong	5.1	3.3
13.75	7.0		Thailand	10.5	3.8
7.3	4.75	-	Singapore	6.1	2.7
8.9	5.75		Malaysia	7.1	4.0
13.7	9.0		Indonesia	13.0	7.75
8.1	4.6	(0)	Korea	8.1	4.6
12.5	7.5		India	13.1	8.1
10.5	7.0		China	10.45	3.95
16.25	9.5		Vietnam	18.85	12.1
8.9	▲320bp 5.7		Weighted total Asia ²	8.1	360bp 4.5

¹ Hong Kong and Korea shown on an active basis consistent with past practice2 Weighted by value of in-force net of cost of capital and time value of options and guarantees

EEV shareholders' funds

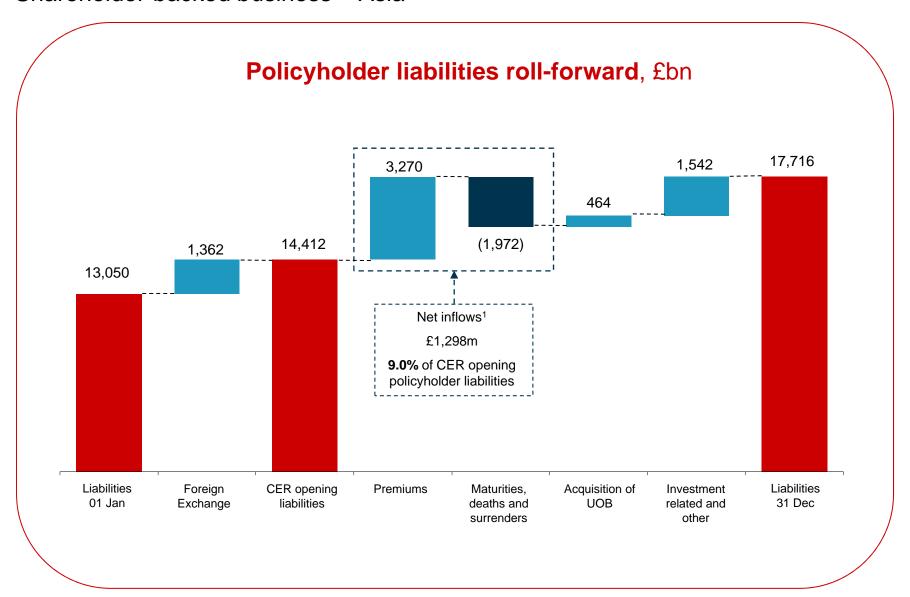


IFRS shareholders' funds



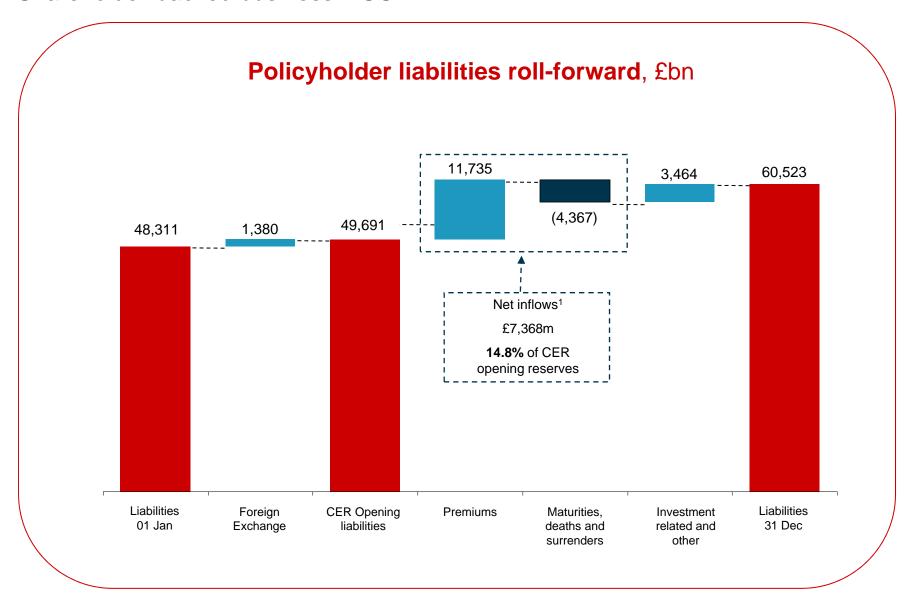
Policyholder liabilities

Shareholder-backed business - Asia



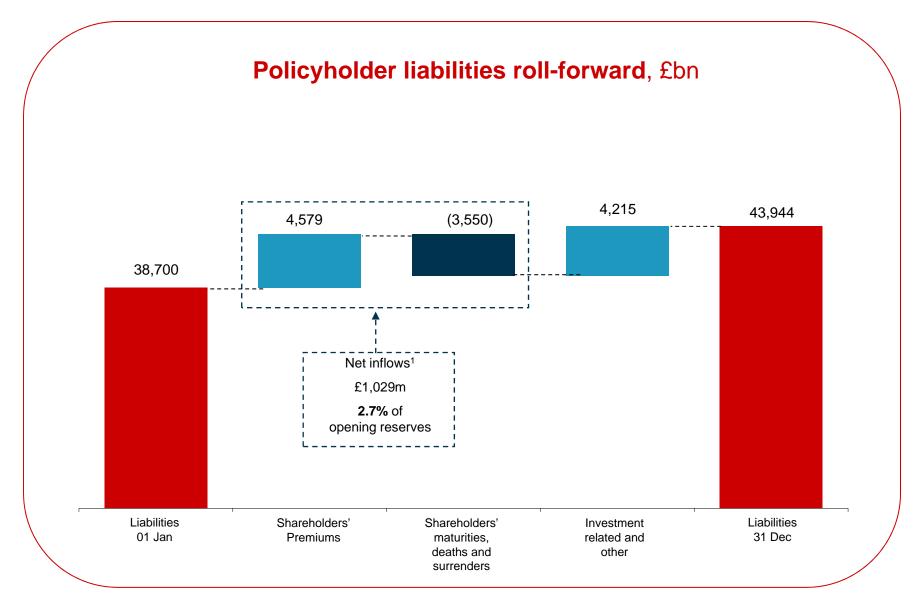
Policyholder liabilities

Shareholder-backed business - US

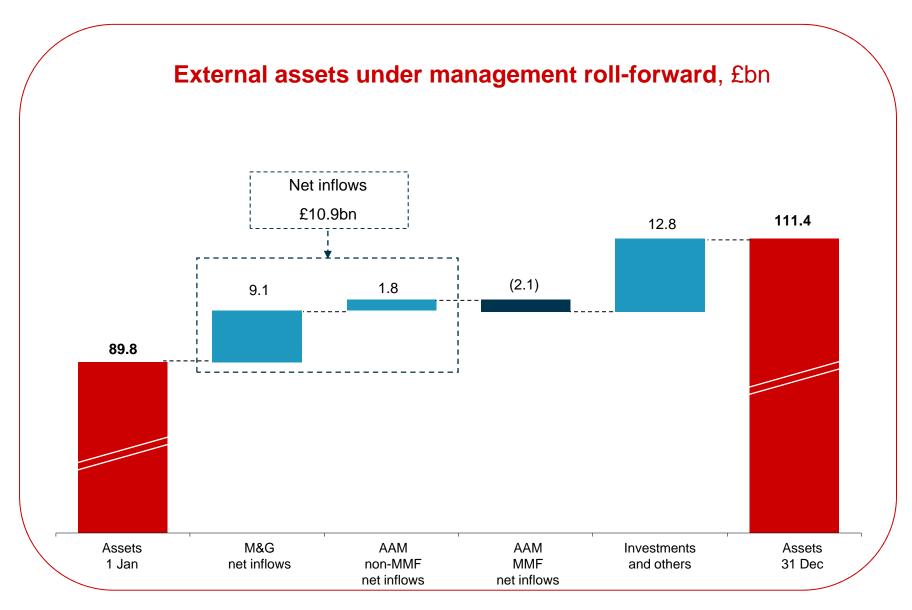


Policyholder liabilities

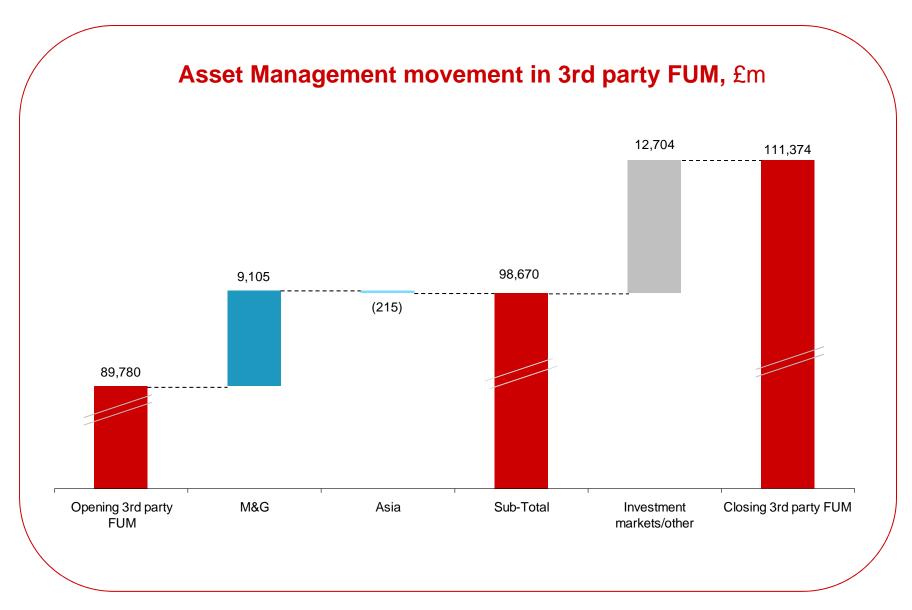
Shareholder-backed business – UK



External assets under management

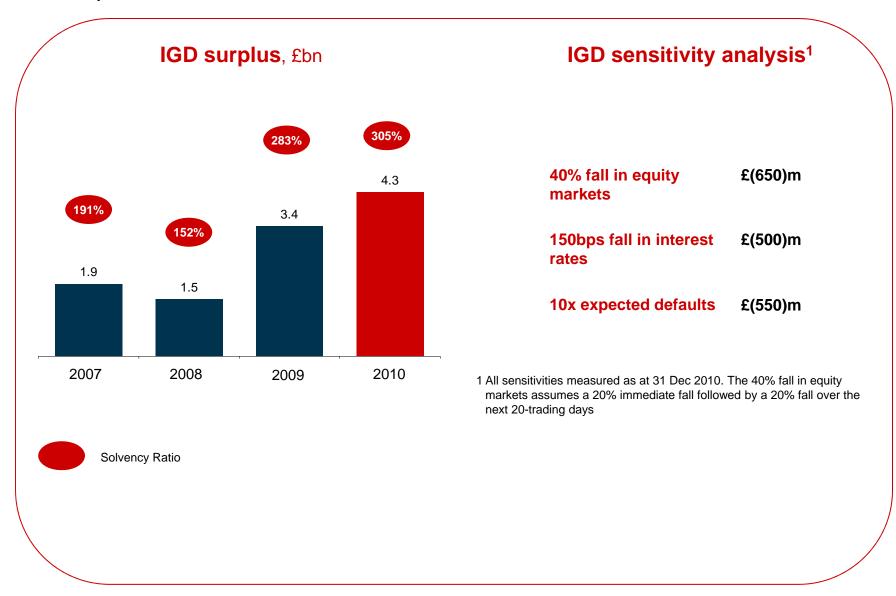


Group net inflows 3rd party asset management



IGD capital

IGD surplus estimated at £4.3bn at 31 December



IGD capital

IGD surplus estimated at £4.3bn at 31 December 2010

IGD capital – movement in 2010 (£bn)

IGD surplus 1 January 2010	3.4
Capital generated	1.7
Dividends (net of scrip)	(0.4)
UOB Impact	(0.2)
AIA transaction costs	(0.3)
Corporate activity (incl. interest)	(0.2)
FX Impact	0.1
Release of tax provisions	0.2
IGD surplus 31 December 2010	4.3

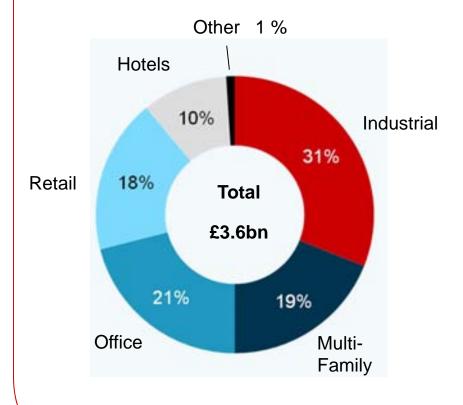
Invested Assets – Group Overview

Shareholder assets 28% of total group assets

Breakdown of invested assets – 2010, £bn								
	Total Group	PAR Funds	Unit- Linked	Shareholder s				
				Asia Life	US Life	UK Life	Other	Total
Debt securities	116.4	53.2	9.1	4.3	26.4	21.8	1.6	54.1
Equity	86.6	31.4	54.3	0.5	0.3	0.0	0.1	0.9
Property Investments	11.2	9.0	0.7	0.0	0.0	1.5	0.0	1.5
Commercial mortgage loans	5.0	0.4	0.0	0.0	3.6	1.0	0.0	4.6
Other loans	4.3	1.8	0.0	0.5	0.6	0.0	1.4	2.5
Deposits	10.0	7.3	0.7	0.4	0.2	1.3	0.1	2.0
Other Investments	5.8	3.9	0.1	0.1	1.2	0.2	0.3	1.8
Total	239.3	107.0	64.9	5.8	32.3	25.8	3.5	67.4

US commercial mortgage loan portfolio

Breakdown by property type, %



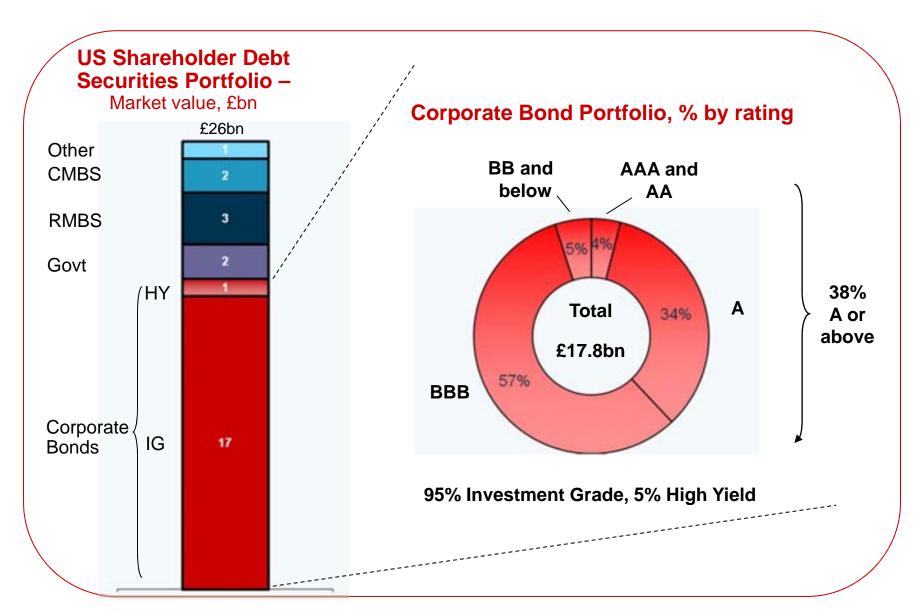
High level of diversification

- average loan size of £6.6m
- spread across property type
- geographic diversification

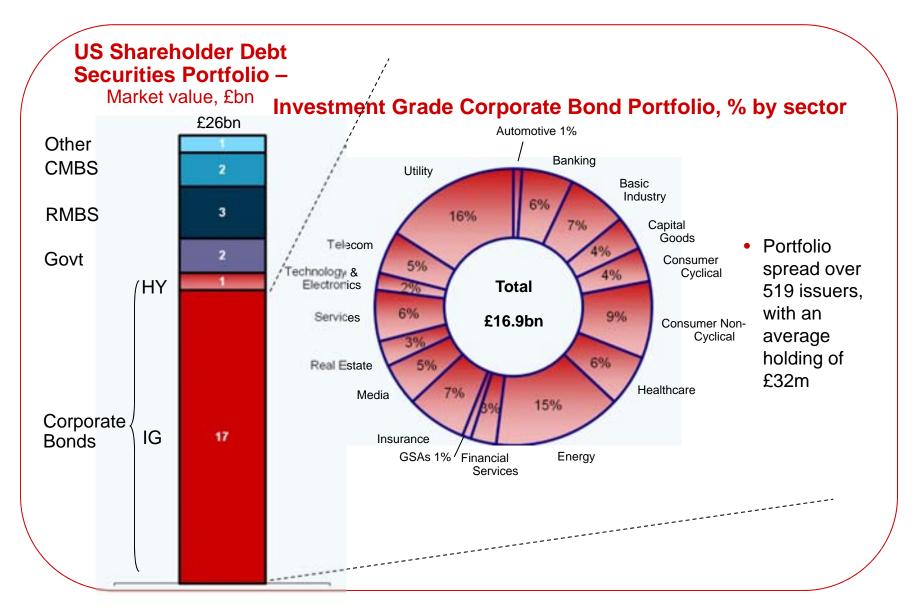
Strong underwriting discipline

- portfolio performing well in current environment
- current average LTV of 73%
- problem loan balances at 31 Dec 2010
 - Loans with restructured terms £97.9m
 - Loans 90+ days delinquent £8.6m
- £11.5m of write-downs
- £12.9m of specific reserves taken

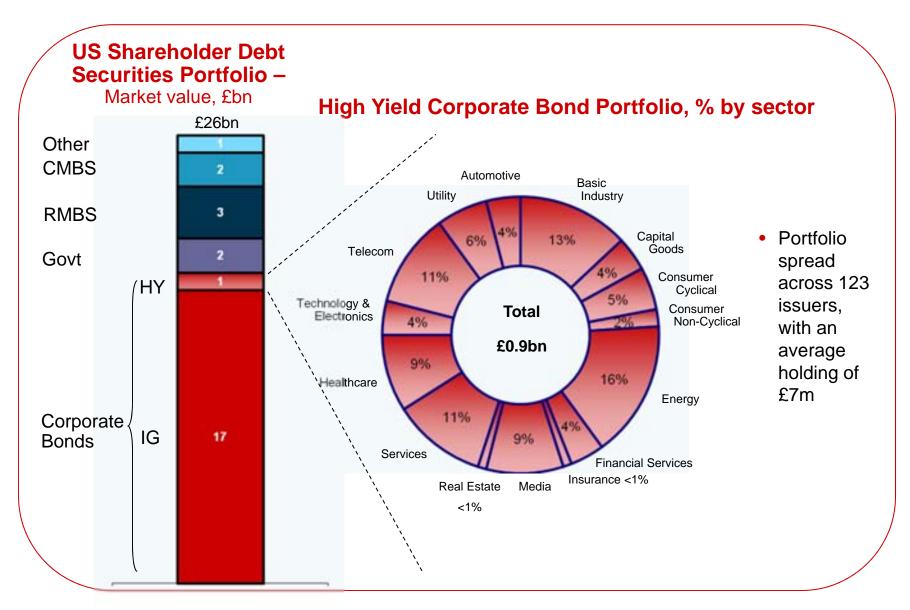
US asset quality – corporate debt portfolio (1/3)



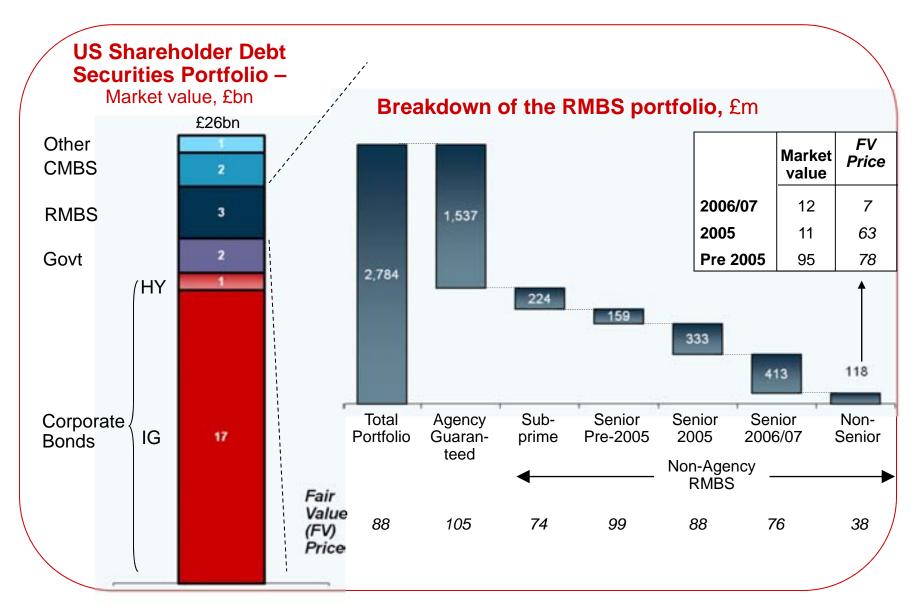
US asset quality – corporate debt portfolio (2/3)



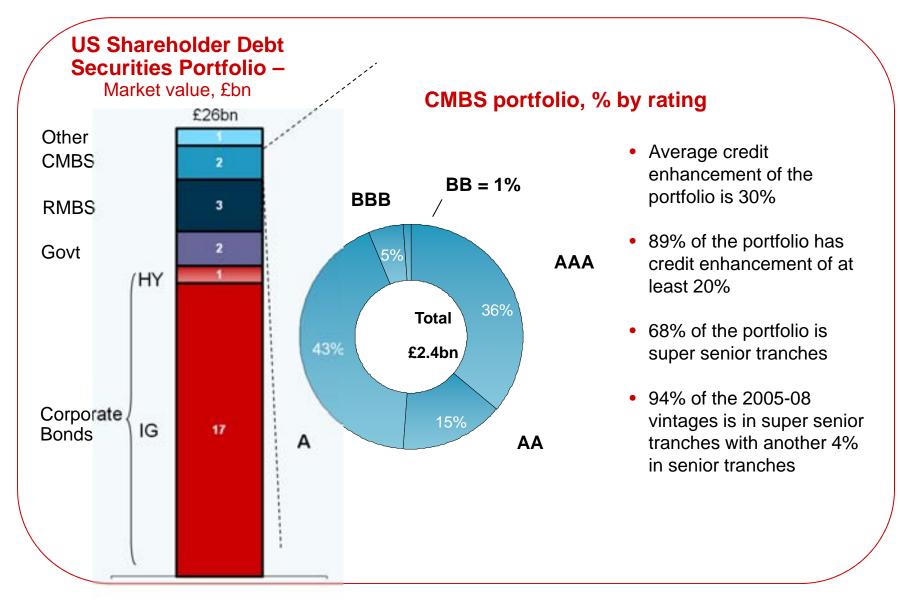
US asset quality – corporate debt portfolio (3/3)



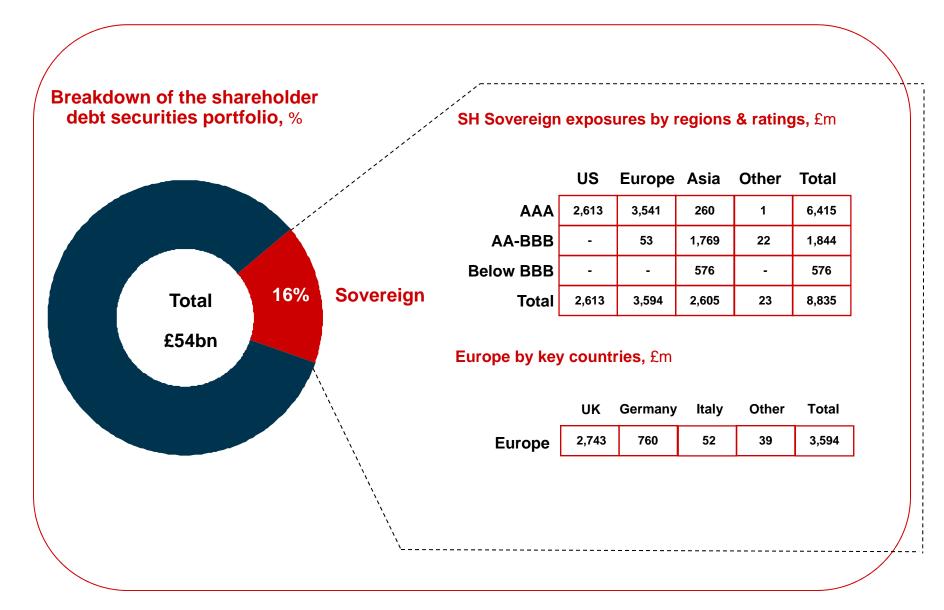
US asset quality – RMBS portfolio



US asset quality – CMBS portfolio

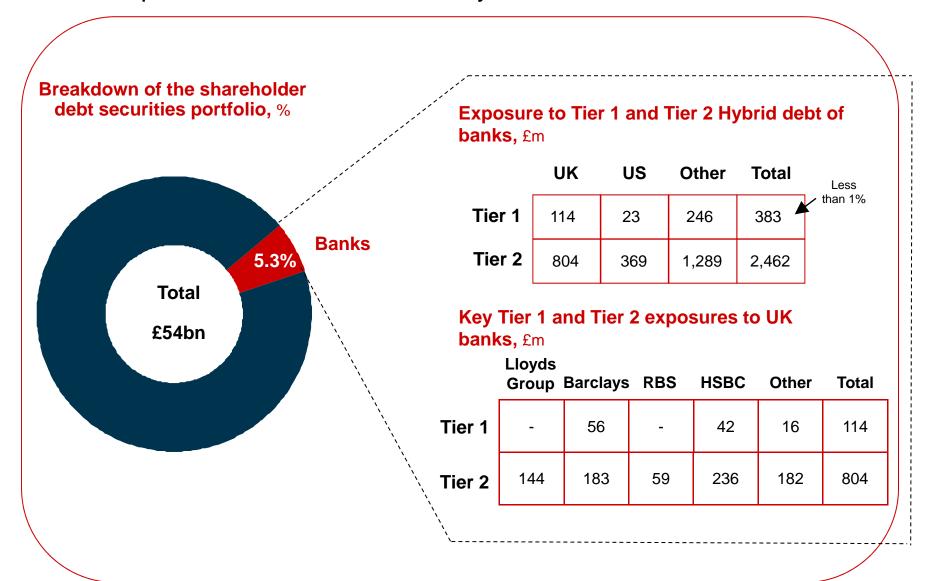


Group shareholder sovereign exposures



Exposure to the banking sector

Limited exposure to Tier 1 and Tier 2 hybrid

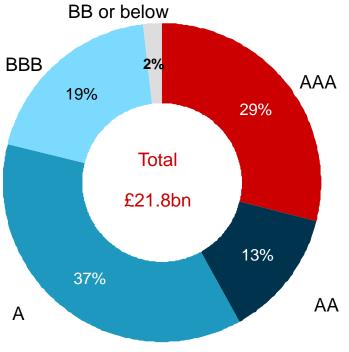


UK asset quality – credit reserve

Enough to withstand significant default and downgrade risk







- No defaults of shareholder backed debt securities
- Continued sale of financial subordinated debt holdings in 2010
- Rolled over unused default provision and higher average credit quality²
 - Pillar 1 (IGD) 68 bps (2009: 71 bps)
 - IFRS 42 bps (2009: 47 bps)
- Pillar 1 and EEV assumptions equivalent to 43% of current spread (2009: 41%)²

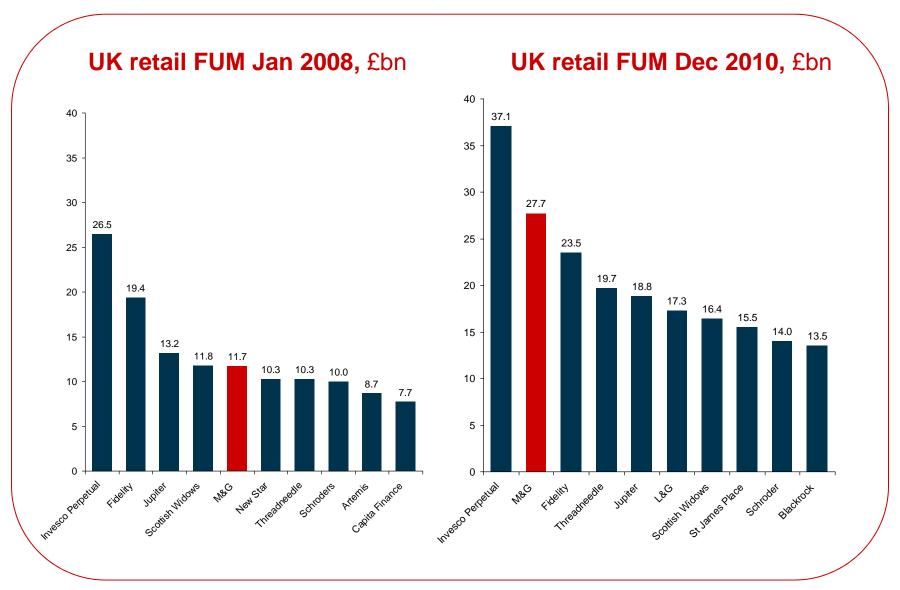
79% A or above

¹ Ratings from different agencies aggregated for presentational purpose. Also includes internal ratings.

² For Prudential Retirement Income Limited (PRIL)

M&G assets under management

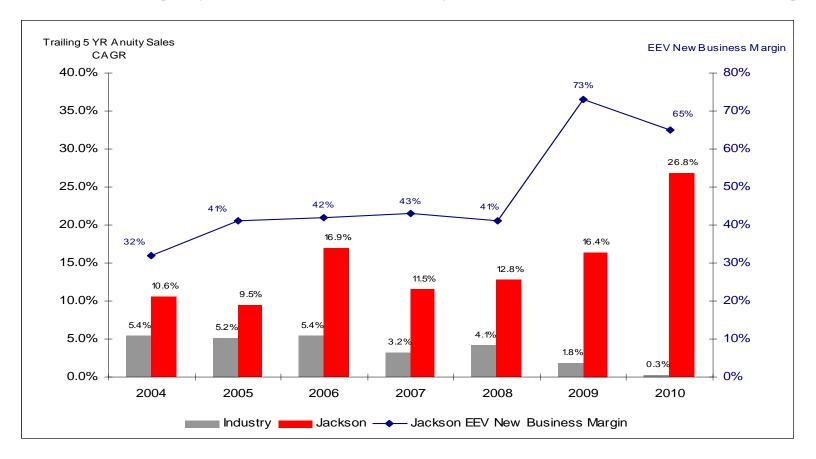
The 2nd largest UK retail fund manager



Jackson

Outperformed in annuity sales growth over the business cycle

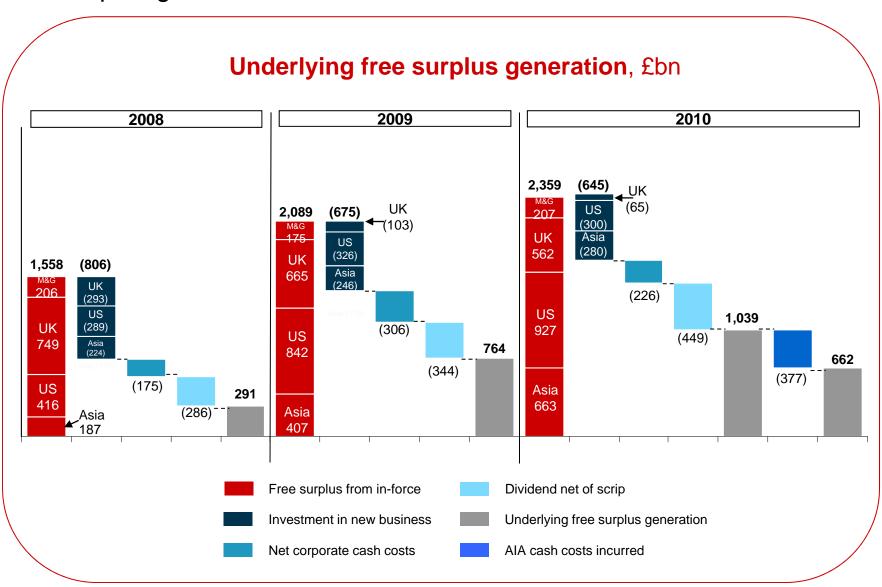
2004-09 trailing 5 year CAGR for annuity sales and new business margins



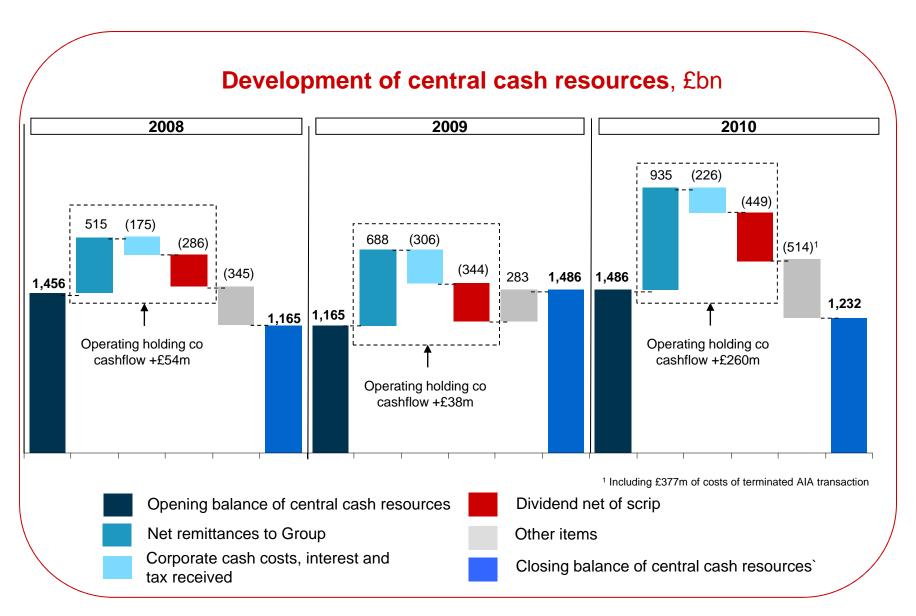
^{*} Industry figure for 2010 is as of Q3 2010

Underlying free surplus

Free surplus generation covers dividend

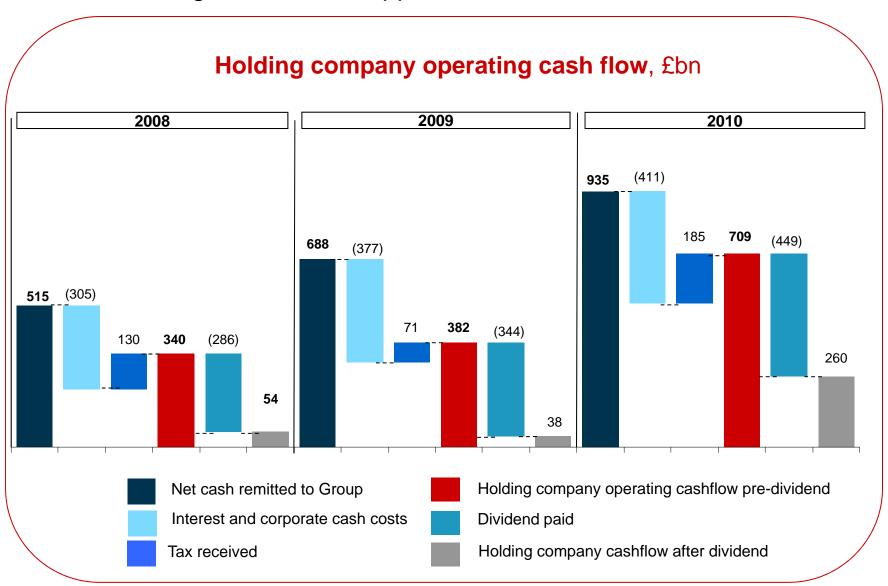


Robust central cash position



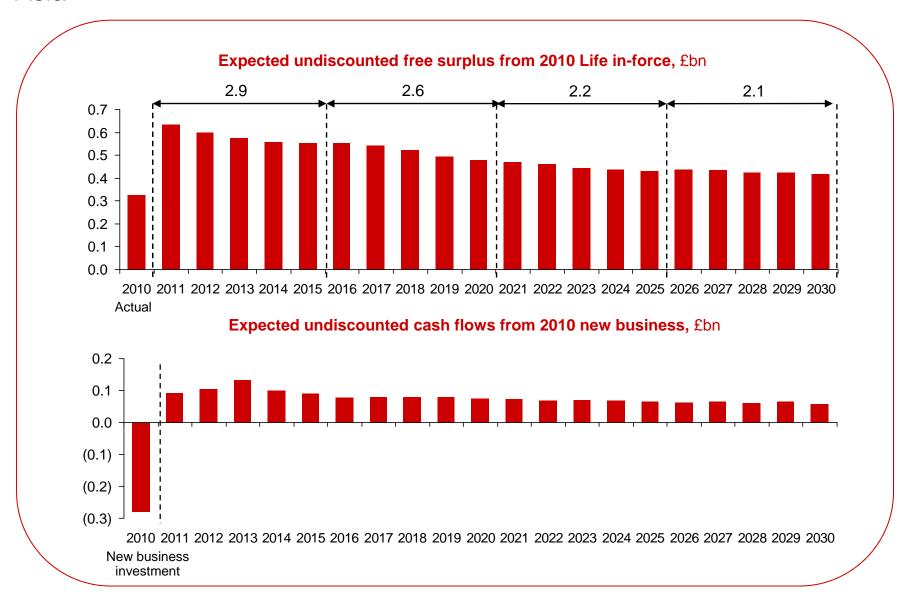
Holding company operating cash flows

Increased cash generation to support the dividend



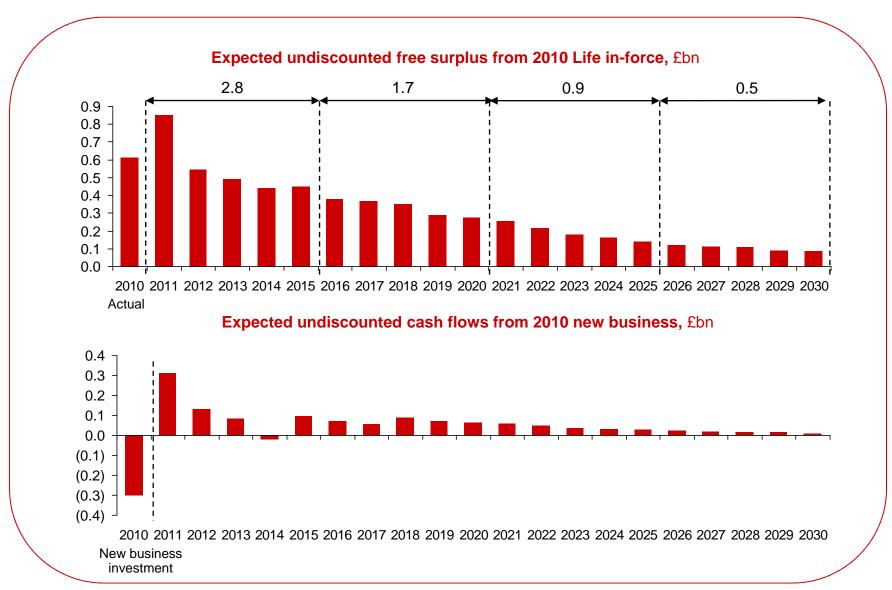
Future free surplus emergence

Asia



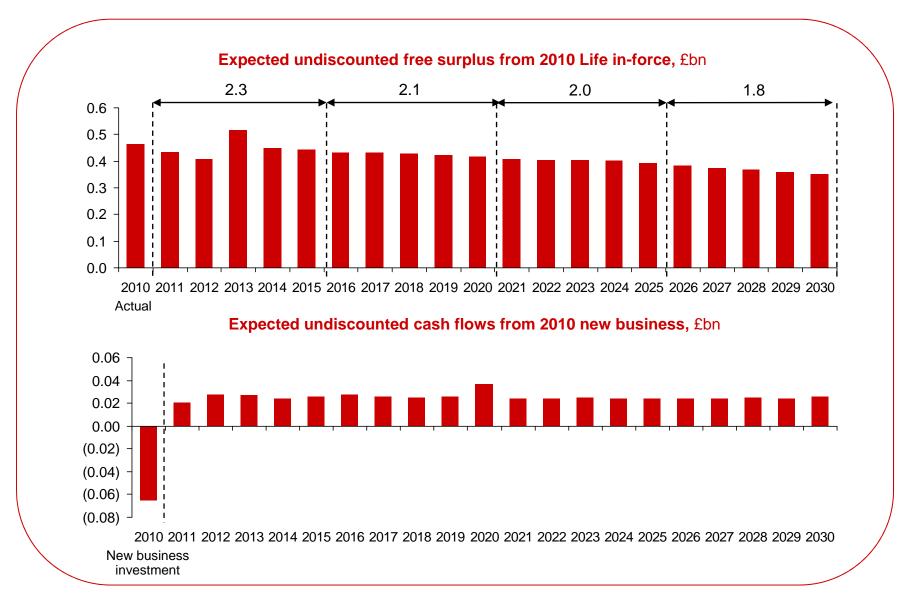
Future free surplus emergence

US



Future free surplus emergence

UK



EEV operating profits

History of Life operating variances

Group Life operating variances, £m

% of experience variances and assumption changes over opening EEV1



