

Delivering 'Growth and Cash'

12 August 2013



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### Prudential plc 2013 half year results Agenda

**Business Review** 

**Tidjane Thiam** 

**Financial Review** 

Nic Nicandrou

**Outlook** 

Tidjane Thiam



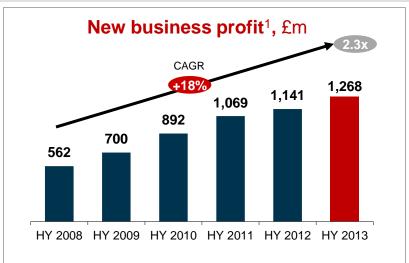
## **2013 half year financial headlines**Strong performance on all key metrics

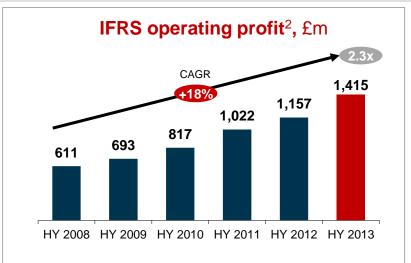
	£m	HY 2013	HY 2012	Change (%)			
	New business profit	1,268	1,141	+11%			
Growth	IFRS operating profit <sup>1</sup>	1,415	1,157	+22%			
	EEV operating profit	2,479	2,109	+18%			
	Free surplus generation	1,152	1,031	+12%			
Cash	Net remittance	844	726	+16%			
	Interim dividend per share (pence)	9.73	8.40	+15.8%			
Conital	IGD (£ bn)	3.9	4.2	NA			
Capital	EEV per share (pence)	958	806	+19%			

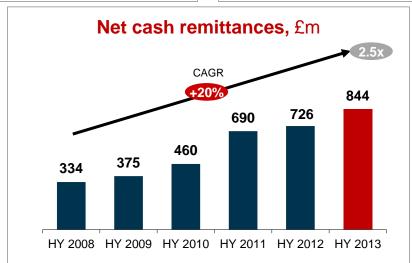
<sup>1</sup> HY 2012 adjusted for new and amended accounting standards and excludes Japan Life.



#### Continuation of a strong track record







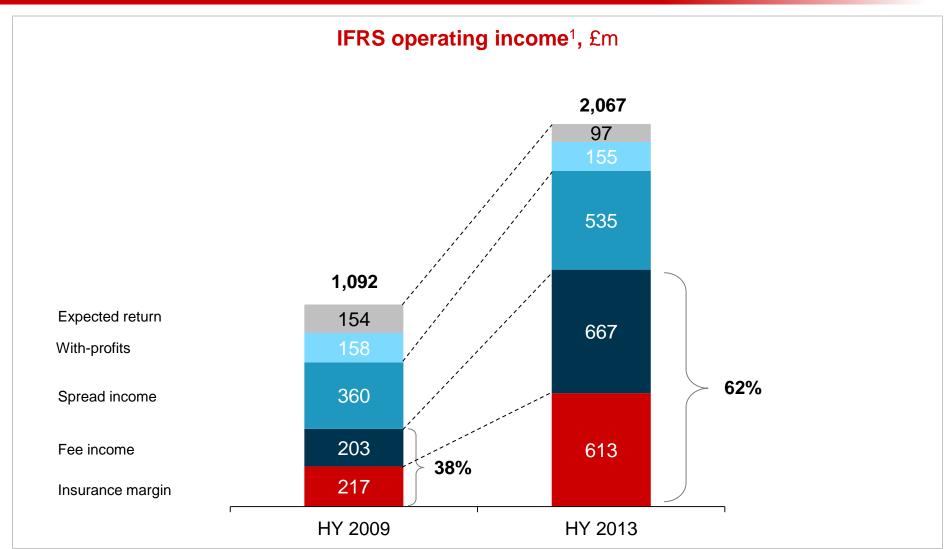
X.X HY 2013 multiple over HY 2008



<sup>1</sup> Excludes Japan Life and Taiwan agency.

<sup>2</sup> HY 2008 - HY 2013 adjusted for new and amended accounting standards and excludes Japan Life.

### Resilient income Well positioned for upside



<sup>1</sup> Excludes margin on revenues, acquisition and administration expenses, DAC amortisation. HY 2009 as reported.



### 2013 Growth and Cash objectives4 out of 6 objectives achieved

#### 2013 Growth and Cash objectives<sup>1</sup>, £m

	£m	2009	2012	<b>2013</b> Objective <sup>1</sup>	HY 2013	Status	
Growth	Asia new business profit	713	1,266	1,426	659	On-track	1
	Asia IFRS operating profit <sup>2</sup>	465	988	930	512	<b>√</b> 2012	2
	Asia Net Remittance	40	341	300	190	✓ 2012	3
Cook	Jackson Net Remittance	39	249	260 <sup>3</sup>	294	✓ HY 2013	4
Cash	UK Net Remittance	434 <sup>4</sup>	313	350	226	On-track	5
	Group Net Remittance (cumulative)	-	3,240	3,800	4,084	✓ HY 2013	6



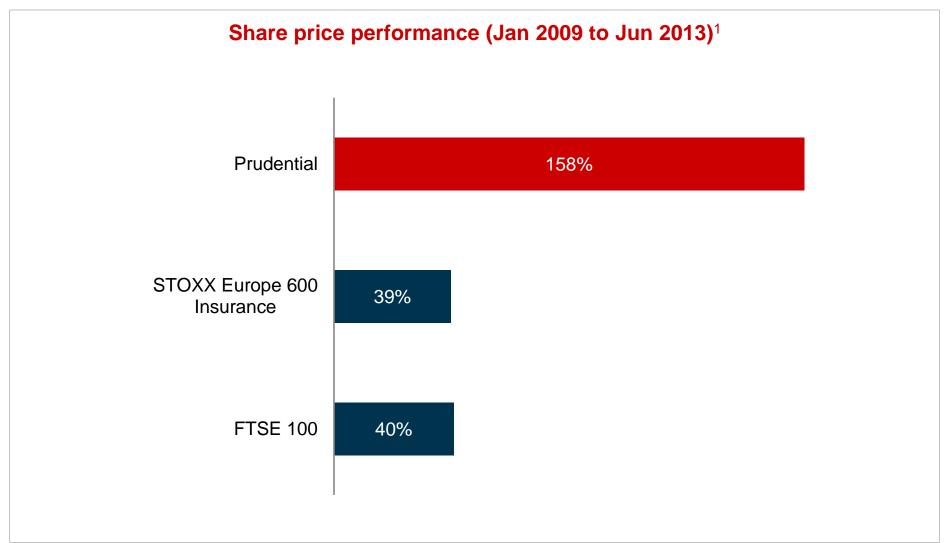
<sup>1</sup> The objectives assume current exchange rates and a normalised economic environment consistent with the economic assumptions made by Prudential in calculating the EEV basis supplementary information for the half-year ended 30 June 2010. They have been prepared using current solvency rules and do not pre-judge the outcome of Solvency II, which remains uncertain. 2009 and 2012 are as originally reported. The comparatives represent results as reported in respective periods.

<sup>2</sup> Total Asia operating profit from long-term business and Eastspring Investments after development costs.

<sup>3</sup> Jackson net remittance objective increased from £200m to £260m on completion of REALIC acquisition.

<sup>4</sup> The net remittances from UK include £150m in 2009 arising from the pro-active financing techniques used to bring forward cash emergence of the in-force book during the financial crisis.

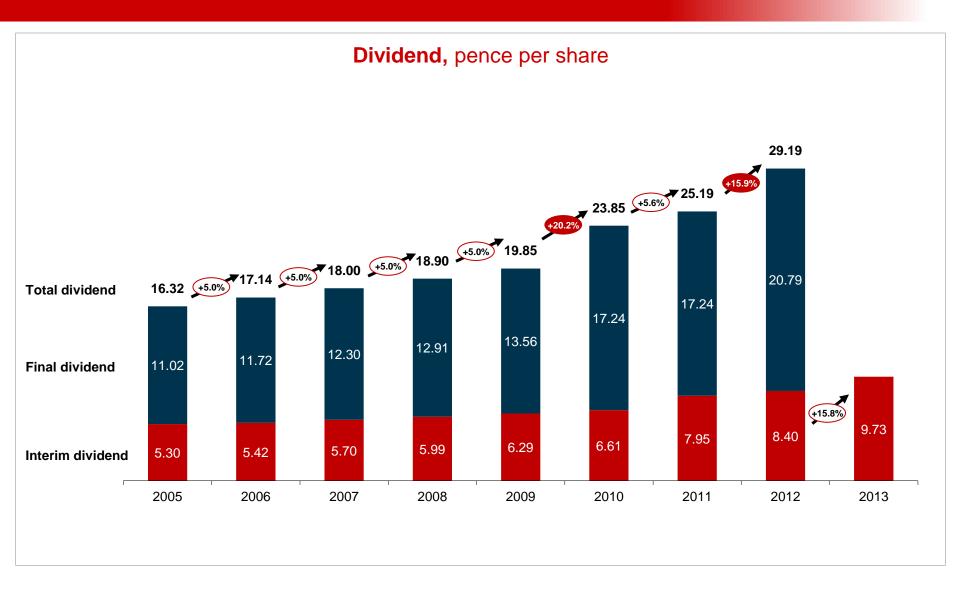
## **Delivery for shareholders**Share price



<sup>1</sup> Source: Datastream.

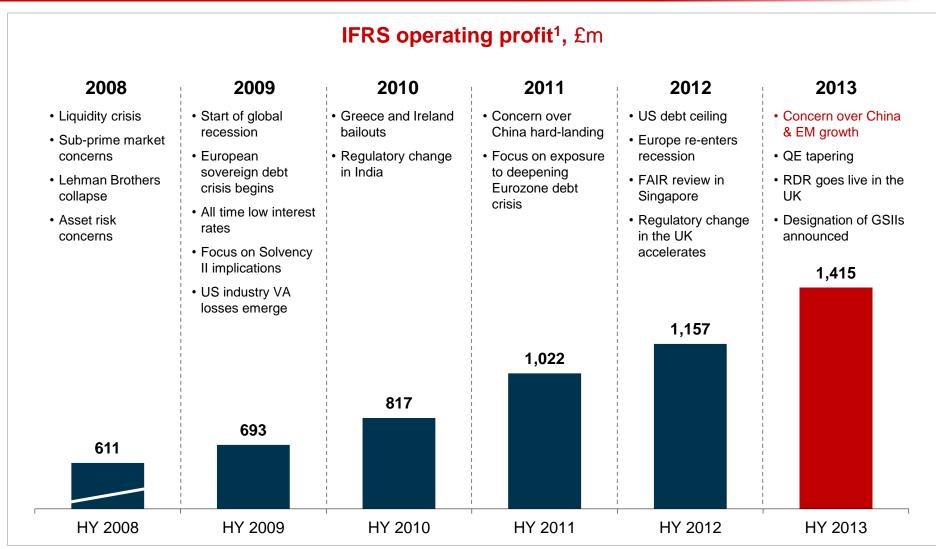


### **Delivery for shareholders**Dividend





#### Effective response to a broad range of challenges

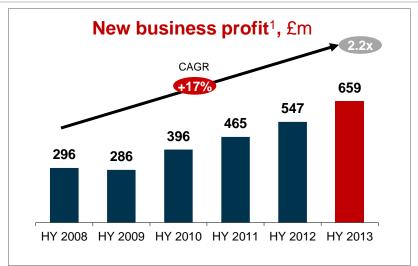


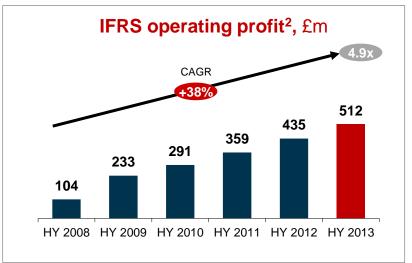
<sup>1</sup> Adjusted for new and amended accounting standards and excludes Japan Life

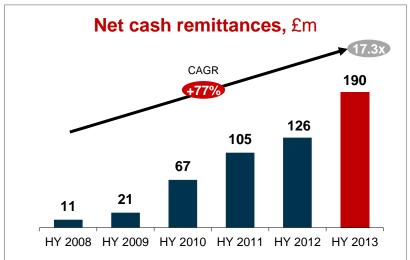


#### Asia

#### Track record of successful execution







X.X HY 2013 multiple over HY 2008



<sup>1</sup> Excludes Japan Life and Taiwan agency.

<sup>2</sup> Adjusted for new and amended accounting standards and excludes Japan Life.

### **Asia**Long-term drivers intact

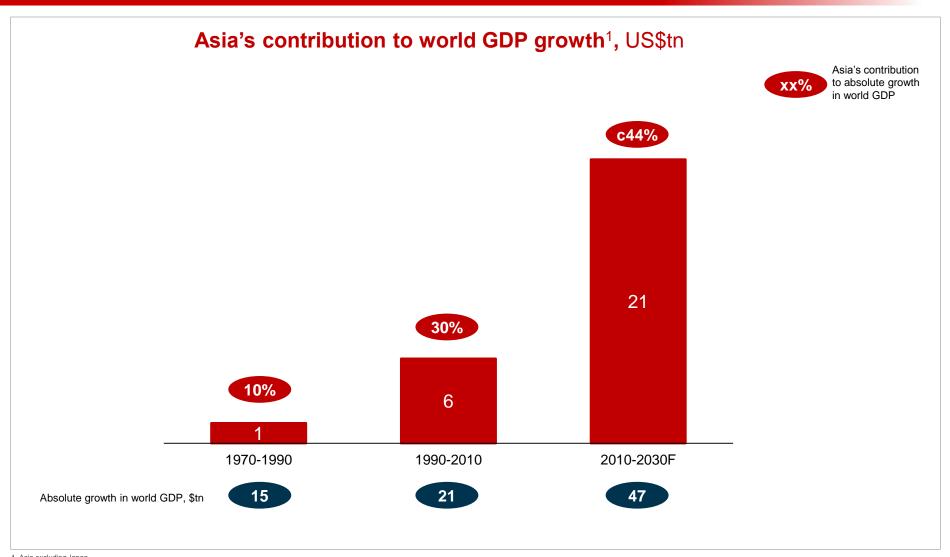
Increasing share of world GDP growth to come from Asia

 Strong demand for savings & protection products from growing middle class

Positioned in the right markets

Strong track-record of delivery

### **Long-term trends remain intact**GDP

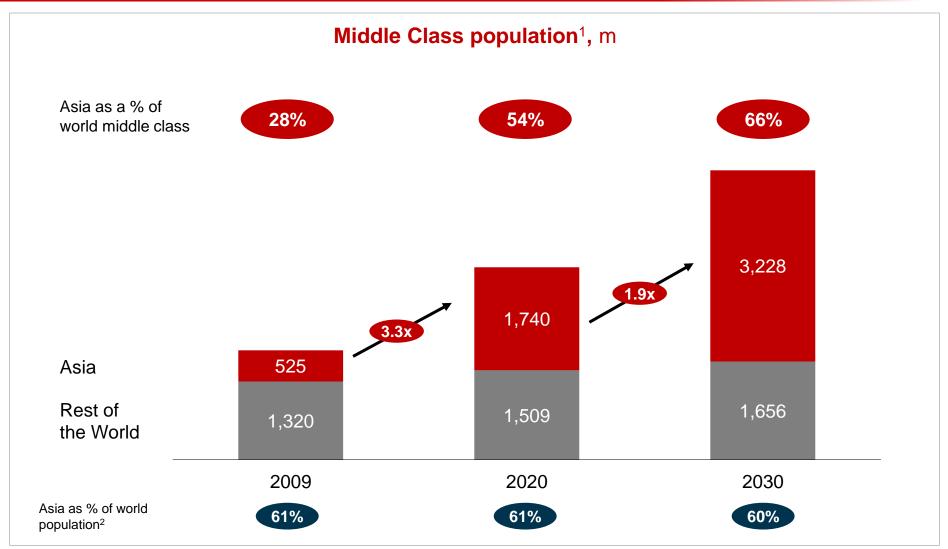


Asia excluding Japan.

Source: US Department of Agriculture – Economic Research Service (sourced from World Bank World Development Indicators, International Financial Statistics of the IMF, other sources and projected values, developed by the Economic Research Service all converted to a 2005 base year). Prudential estimates.



#### Long-term trends remain intact Growing Asian middle class



<sup>1</sup> Source: The emerging middle class in developing countries, Homi Kharas - Brookings Institute (Mar 2010). Prudential estimates.



<sup>2</sup> Source: UN Department of Economic and Social Affairs / Population Division. World Population to 2300. Prudential estimates.

### **Asia**Leading pan-Asian franchise

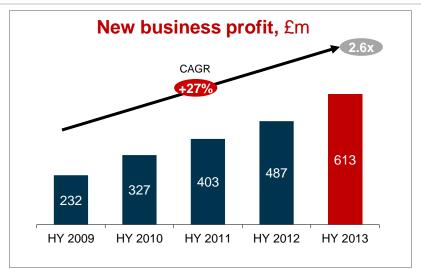


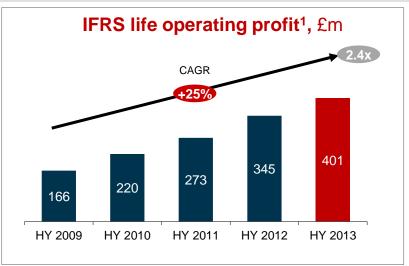
Source: Based on formal (Competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Ranking based on new business (APE or weighted FYP depending on the availability of data). Malaysia includes Takaful sales @100%. China: Ranking amongst foreign JVs. India: Ranking amongst foreign JVs. Philippines: #1 ranking based on most recent industry sharing data.

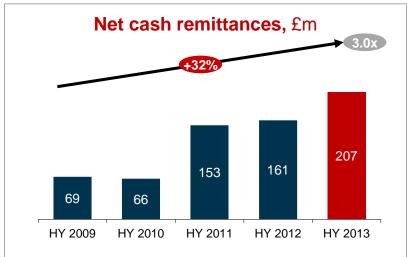


#### Asia

#### Sweet spot markets driving performance







X.X HY 2013 multiple over HY 2009

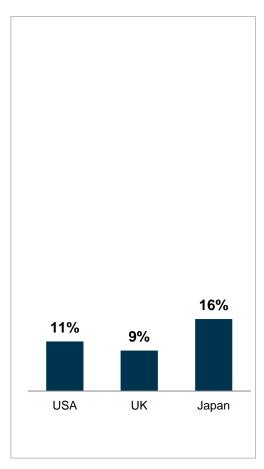


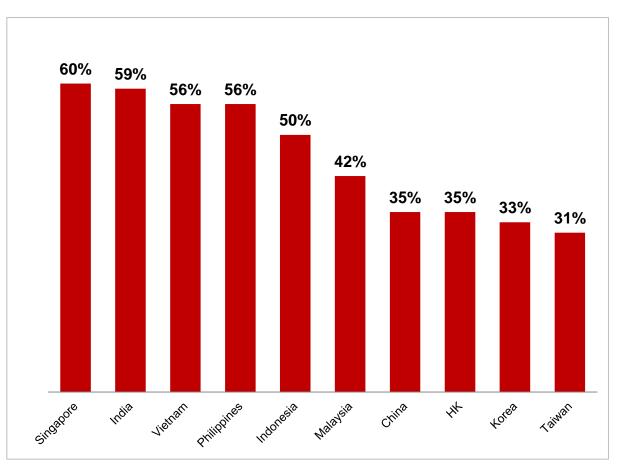
<sup>1</sup> Adjusted for new and amended accounting standards. Sweet spot markets include – Indonesia, Malaysia, Singapore, Hong Kong, Philippines, Thailand and Vietnam.

#### Asia

#### Significant protection gap in sweet spot markets

#### Share of medical expenses paid out-of-pocket (2011), %

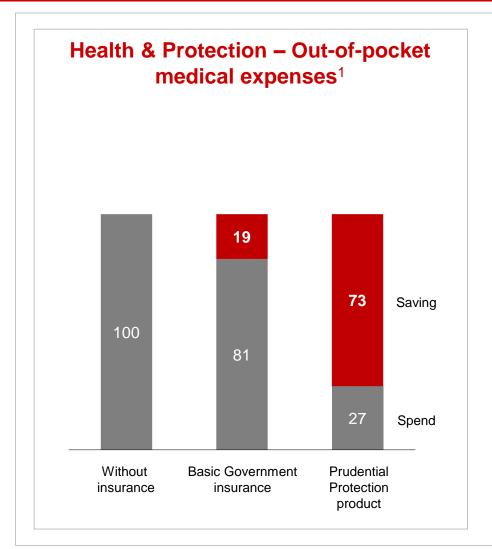


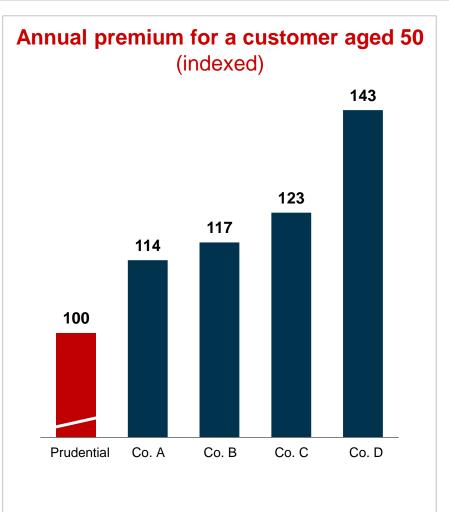


<sup>1</sup> World Health Organisation - Global Health Expenditure Database (2011). For Hong Kong - Food and Health Bureau, Government of Hong Kong (2010). For Taiwan data is for the year 2006.



### **Asia**Creating customer and shareholder value



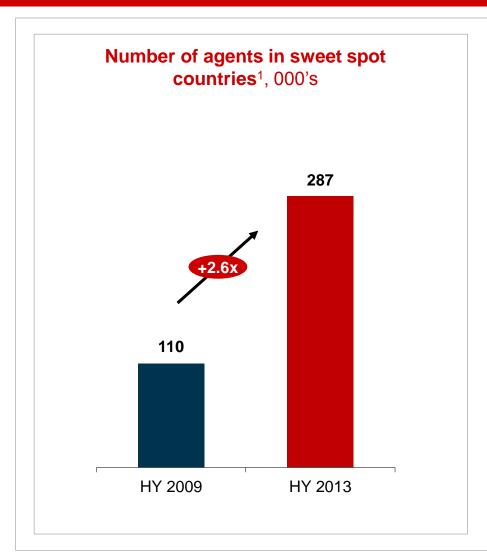


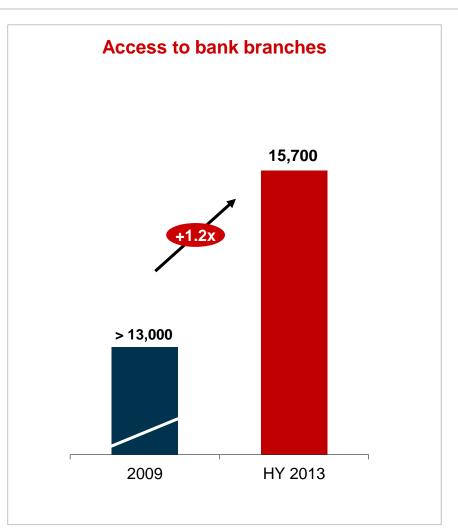


<sup>1</sup> Expenses for a male aged 50 for heart disease and heart surgery treatment.

#### **Asia**

### Two major routes to market







<sup>1</sup> Sweet spot countries - Indonesia, Malaysia, Hong Kong, Singapore, Philippines, Vietnam and Thailand.

#### **Asia** Indonesia



#### **Building wider geographical reach**

Agency offices: 3
Number of agents: 251
Number of cities: 1

1995

2013

Agency offices: > 320 Number of agents: > 200,000 Number of cities: 137

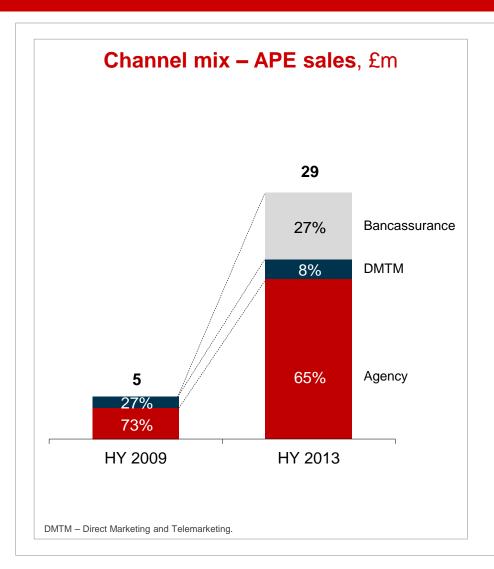


- Clear market leader with wide geographic reach
- Growing agency scale and productivity
- Expanding bancassurance platform
- New products & riders launched
- Strong track record of NBP growth



### **Asia**Philippines



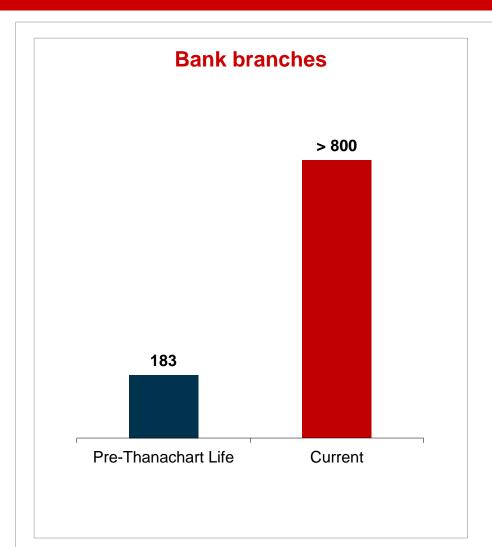


- Favourable macro trends
- Strong agency growth
- New leg Bancassurance platform
- Unit-linked sales up 54%



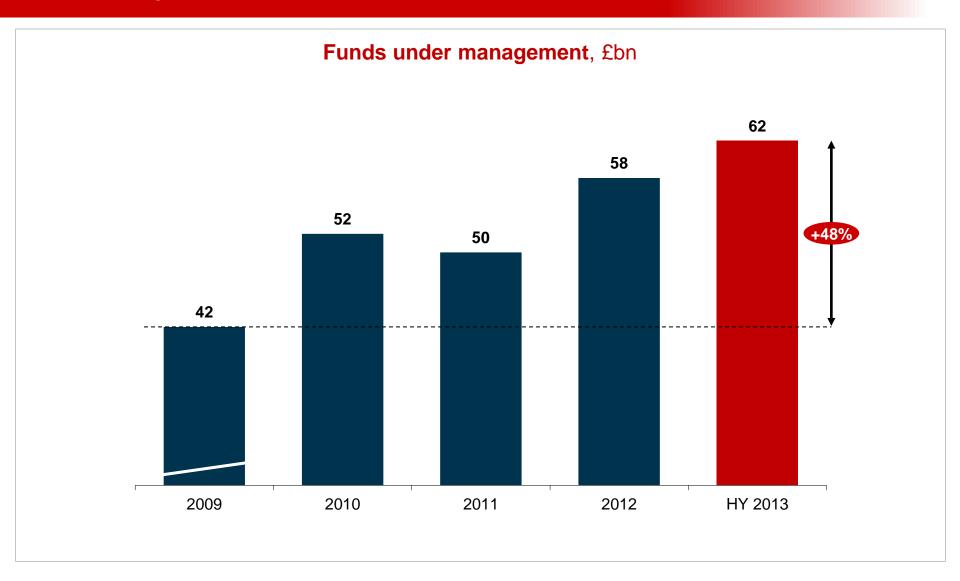
#### **Asia** Thailand





- Acquisition completed in May 2013
- Successful integration
- Full product suite launched with H&P focus
- First policy sold on 4th May 2013
- APE contribution of £5m
- Agency opportunity with increasing scale and visibility

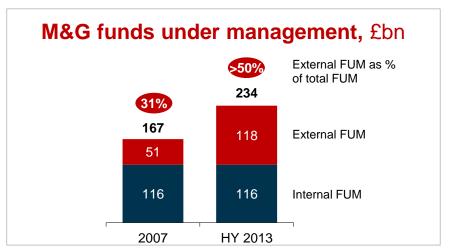
## **Asset Management**Eastspring

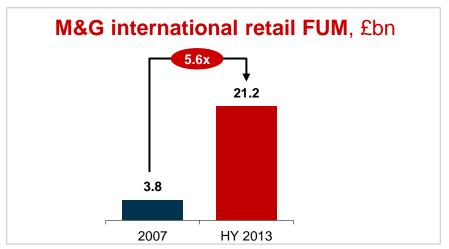




### **Asset Management** M&G





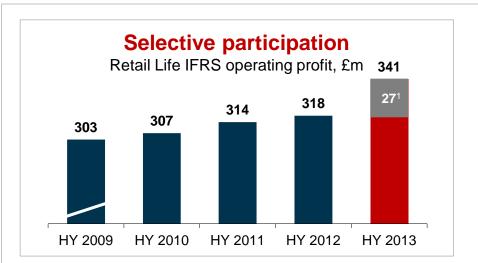


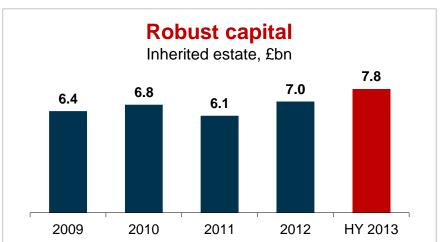


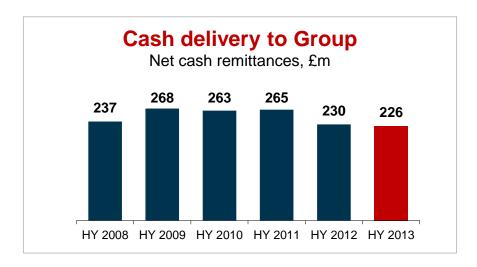
<sup>1</sup> Excludes PruCap.

#### UK

#### Delivering through regulatory change



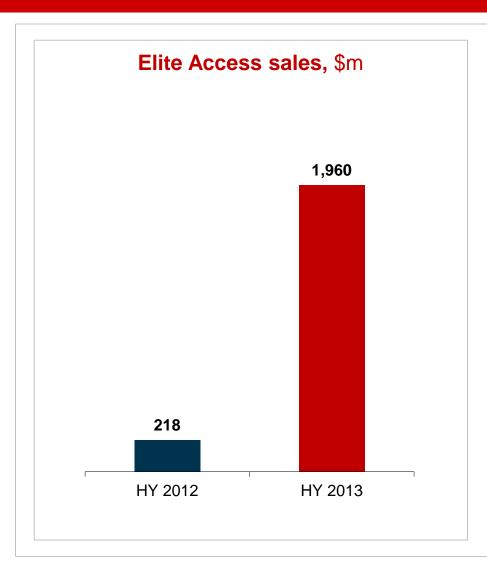


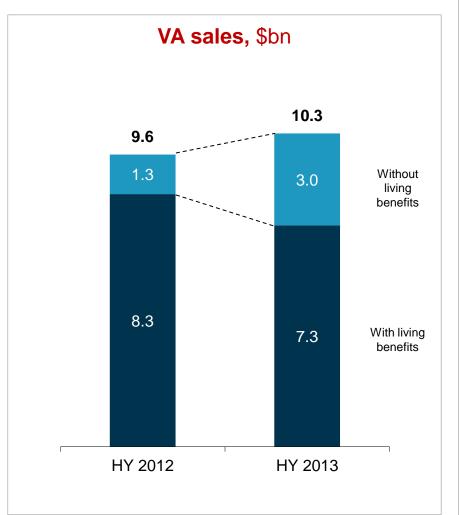


<sup>1</sup> Represents £27m of longevity swap entered into this year to further optimise capital position of the business.



### **Jackson**Proactive diversification

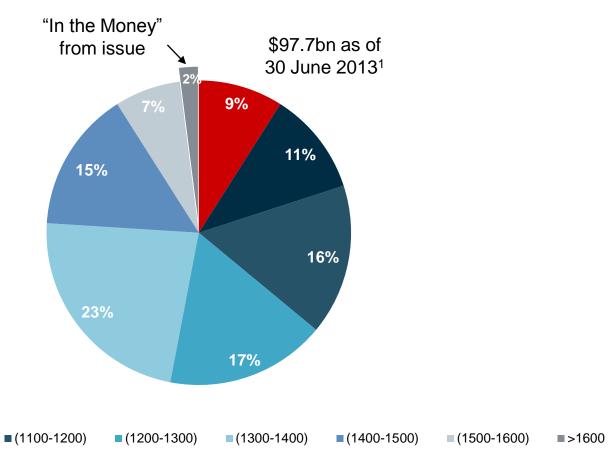






### Jackson Disciplined growth

# Separate account value by S&P 500 level at policy issue



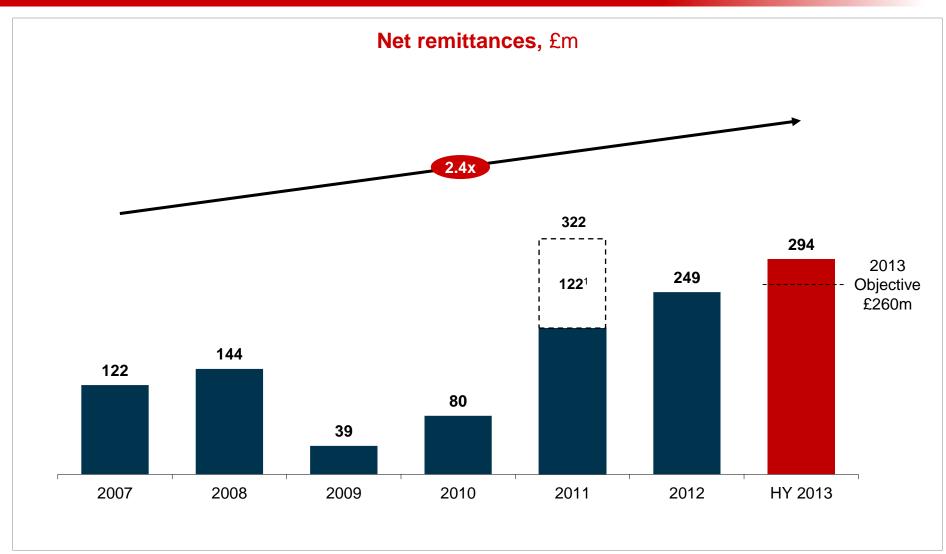
**■** (≤1000)

**(1000-1100)** 



<sup>1</sup> Includes VAs allocated to General Account.

#### Jackson Net remittances



<sup>1</sup> Net remittances from Jackson include £122m in 2011 representing release of excess surplus to the Group.



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## Delivering 'Growth and Cash' HY 2013 builds on recent strong performance

	£m	HY 2013	HY 2012	HY 2013 vs. HY 2012
	New business profit	1,268	1,141	+11%
	IFRS operating profit <sup>1</sup>	1,415	1,157	+22%
Growth	IFRS operating EPS¹ (pence)	42.2	34.6	+22%
	EEV per share (pence)	958	806	+19%
	Free surplus generation <sup>1</sup>	1,152	1,031	+12%
Cash	Net remittance	844	726	+16%
	Dividend per share (pence)	9.73	8.40	+15.8%

<sup>1</sup> IFRS results and free surplus generation have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



## **Growth in value and volume**Balancing value creation and capital consumption

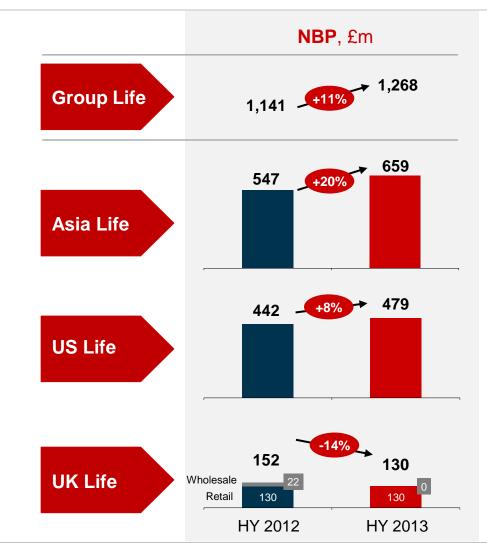


	NBP, £m	NBP margin, %	
Group Life	1,141 +11% 1,268	56% 59%	IRR: >20%
Asia Life	547 +20% 659	61% 65%	Payback: 4 years IRR: >20%
US Life	442 +8% +479	61% 60%	Payback: 2 years IRR: >20%
UK Life	152 130 Wholesale Retail 130 130 HY 2012 HY 2013	37% 37%	Payback <sup>1</sup> : 4 years IRR: >20%

<sup>1</sup> Shareholder-backed business.

### Growth in value and volume Balancing value creation and capital consumption





#### Asia

- Continued strong volume growth in high return markets of SE Asia
- Positive impact of rise in yields, particularly in Hong Kong

#### US

- Lower volumes of VA ex Elite Access offset by positive effect of re-pricing
- Positive impact of higher yields on economics of VA ex Elite Access
- Benefit of strong growth in Elite Access

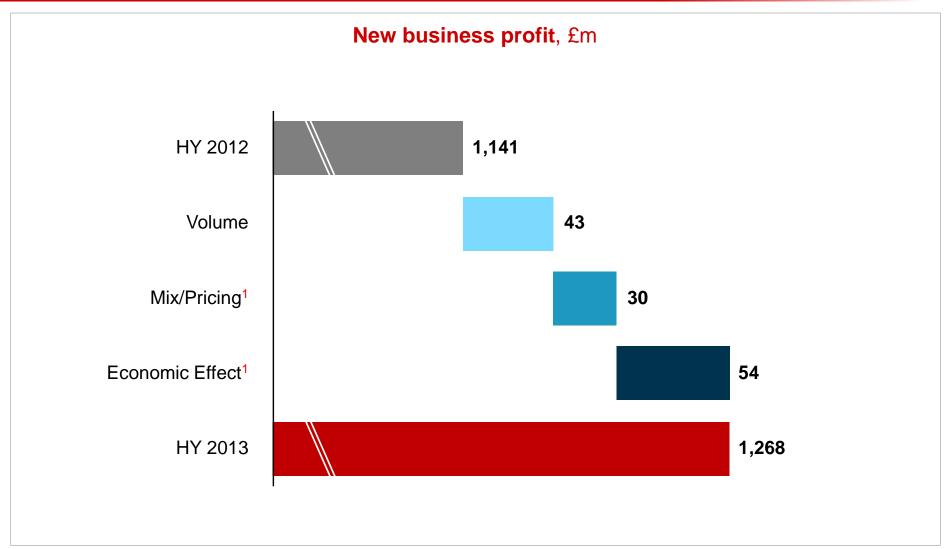
#### UK

- Retail: positive impact of re-pricing and improved mix offset by lower retail sales
- Wholesale: no bulks in HY 2013



<sup>1</sup> Shareholder-backed business

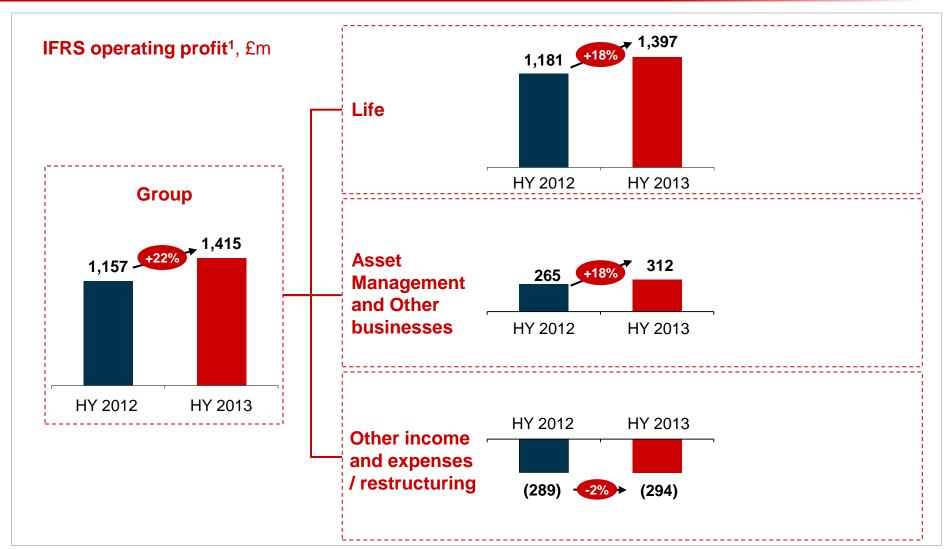
### New business profit Strong underlying progress



<sup>1</sup> Economic and mix / pricing effects have been prepared excluding Elite Access which is included in volume effect.



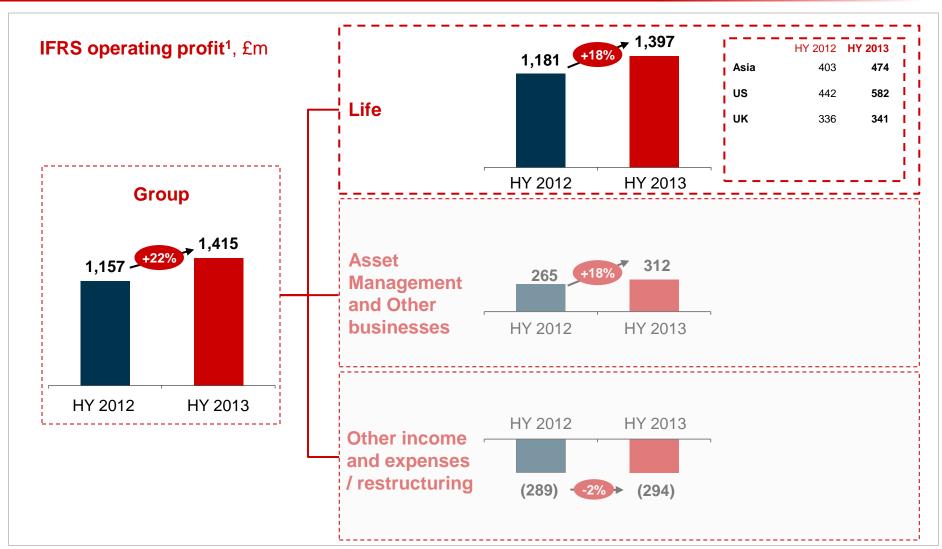
### Profitability – IFRS IFRS profits up 22%



<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



### Profitability – IFRS IFRS profits up 22%

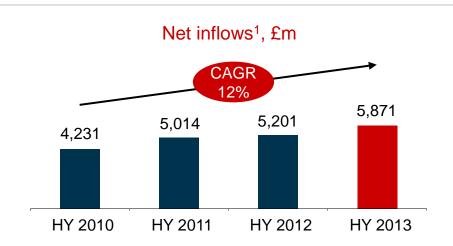


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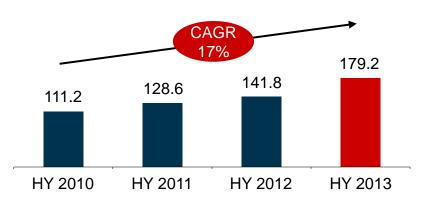
### **Delivering growth**Strong growth in Life





- First half net inflows equivalent to 4% of opening reserves (HY 2012: 4%)
- Total net inflows of £30.8bn over the last three years

### Shareholder-backed business policyholder liabilities, £bn



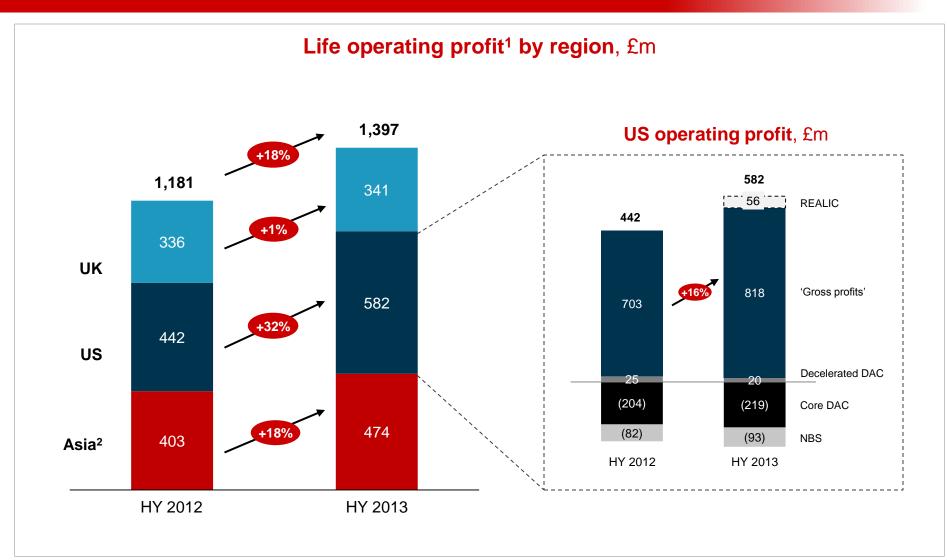
- Policyholder liabilities increased by £68.0bn over the last three years, comprised of:
  - net inflows £30.8bn
  - positive investment markets £23.7bn
  - foreign exchange and other £0.2bn
  - acquisitions £13.4bn



<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.

## Profitability – IFRS Diversified Life earnings





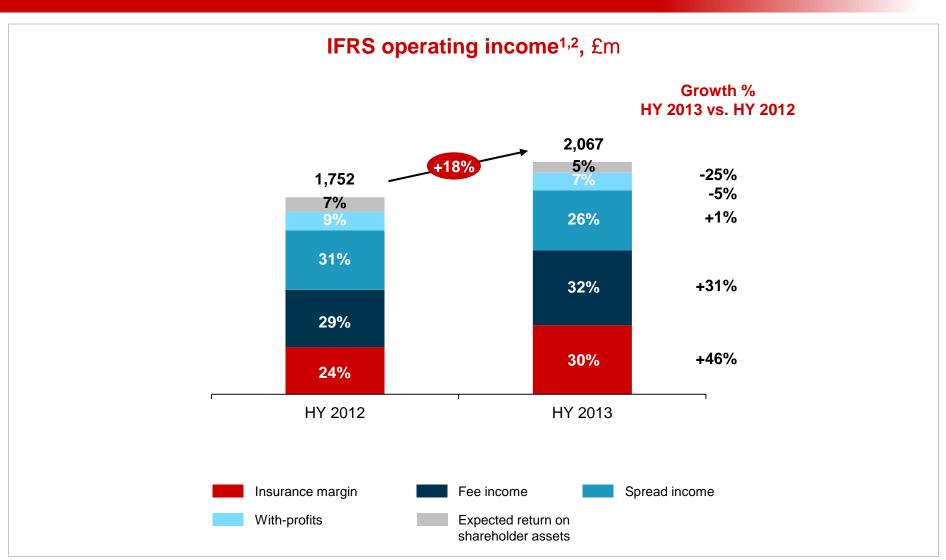
<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



<sup>2</sup> Net of Asia development expenses (HY 2012: £(3)m, HY 2013: £(2)m)

### **Profitability – IFRS** Diversified and resilient Life earnings





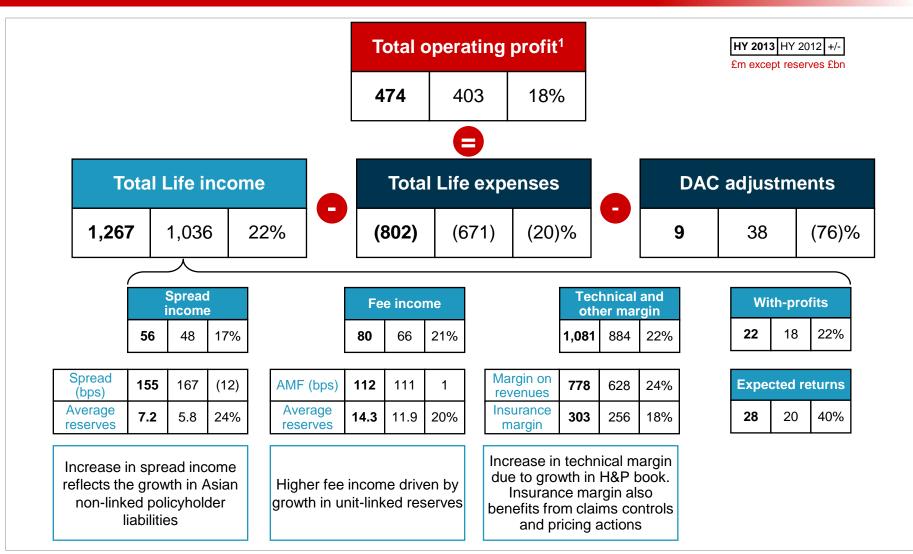
<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



<sup>2</sup> Excludes margin on revenues, acquisition and administration expenses, DAC amortisation and the gain on China Life.

#### IFRS operating profit – source of earnings Life insurance - Asia



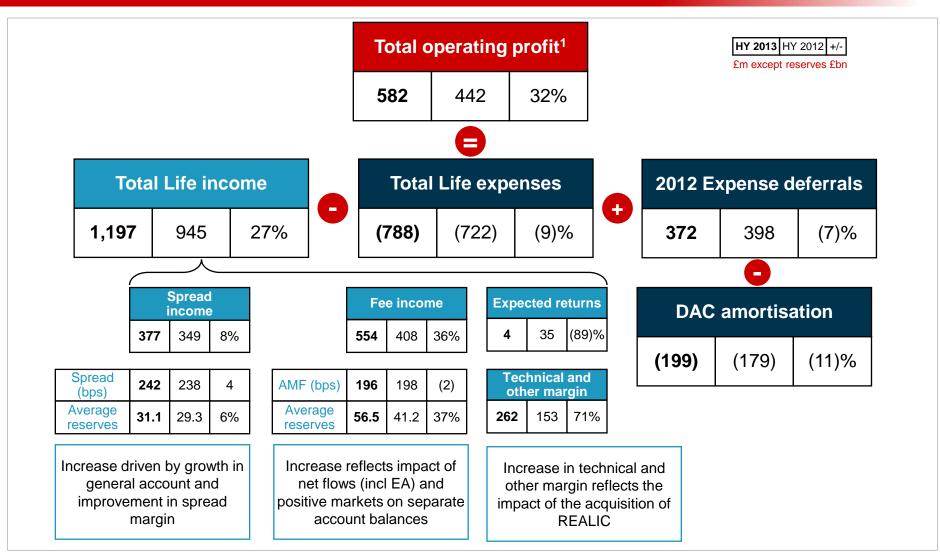


<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



#### IFRS operating profit – source of earnings Life insurance - US



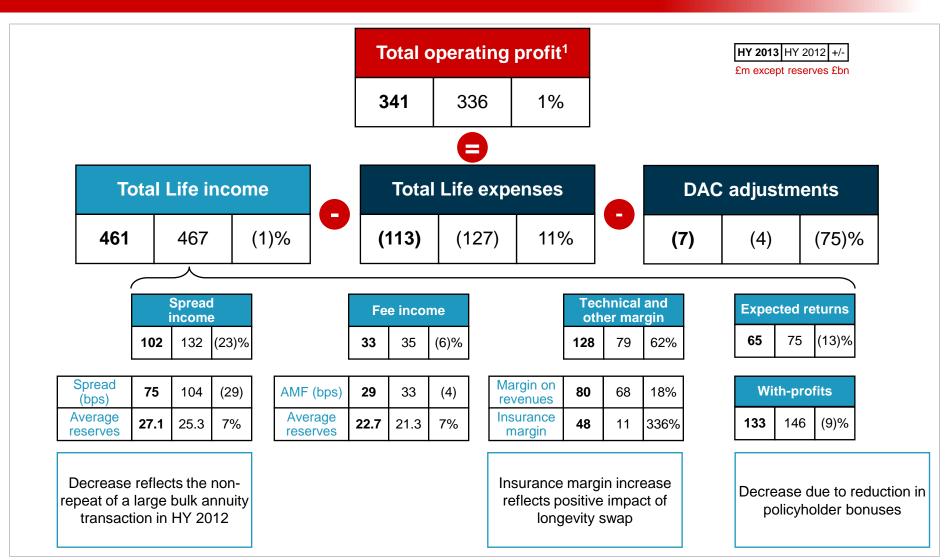


<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



#### IFRS operating profit – source of earnings Life insurance - UK

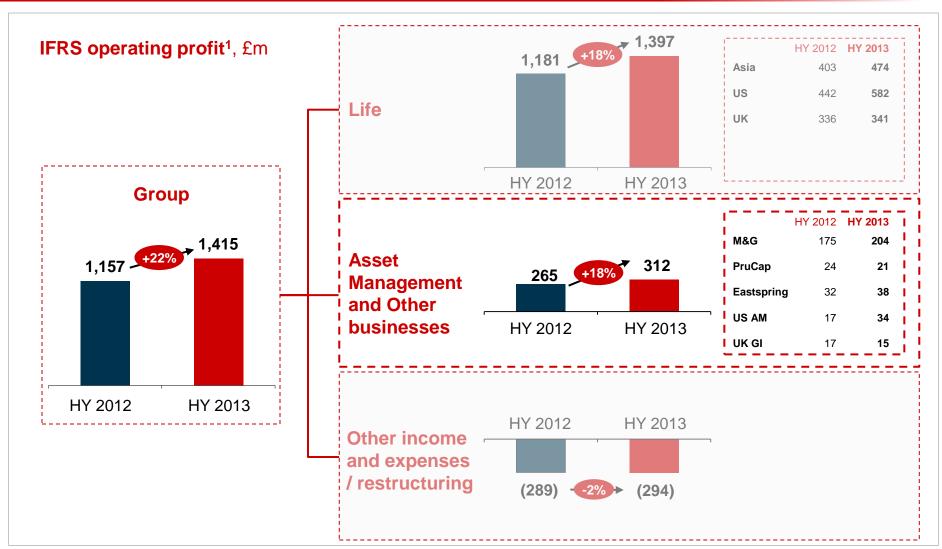




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## Profitability – IFRS IFRS profits up 22%

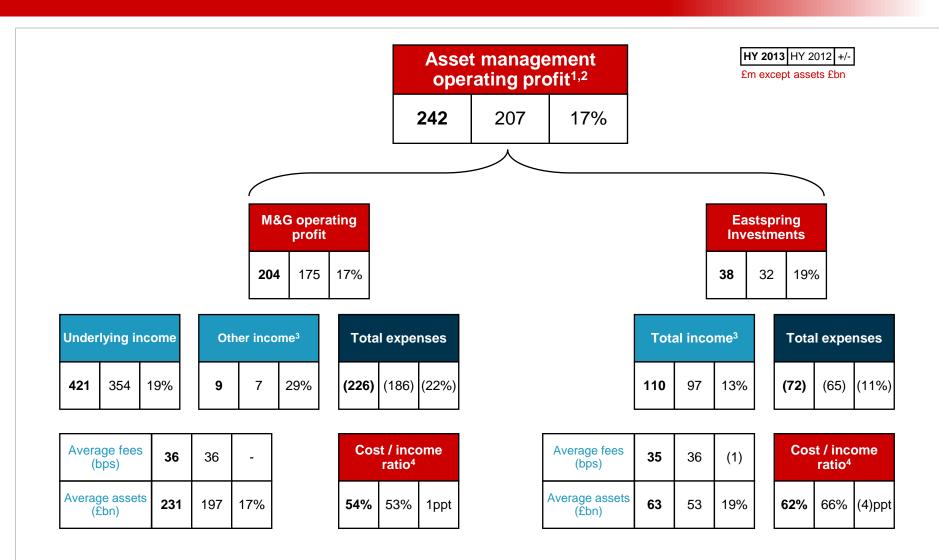


<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



### IFRS operating profit – source of earnings Asset management





<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



<sup>2</sup> Excludes PruCap and US asset management business.

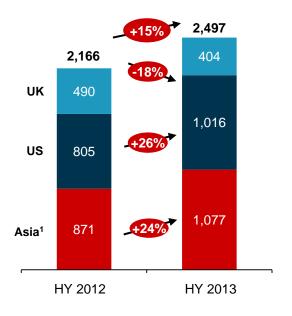
<sup>3</sup> Includes performance-related fees and for M&G, carried interest and its share of operating profit from PPMSA.

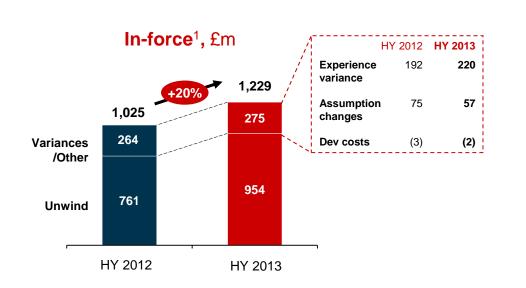
<sup>4</sup> Cost/income ratio excludes performance-related fees, carried interest and profit from associate.

### Profitability – EEV Return on Embedded Value of 16%

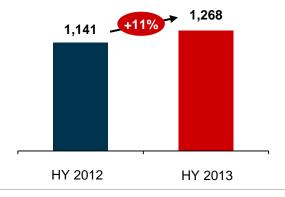


#### Life operating profit, £m





#### New business profit, £m





<sup>1</sup> Net of Asia development expenses (HY 2012: £(3)m, HY 2013: £(2)m).

# **Equity shareholders' funds**Summary of movement

	IFRS Equity <sup>1</sup>			EEV Equity			
	£bn	% vs. HY 2012	EPS (p)	£bn	% vs. HY 2012	EPS (p)	
After-tax operating profit	1.1	+23%	42	1.8	+18%	71	
Investment variance <sup>2</sup>	(0.7)		(28)	0.1		5	
Profit for the period	0.4	-59%	14	1.9	+41%	76	
Unrealised loss on AFS	(8.0)		(33)	-		-	
Foreign exchange and other	0.1		11	0.7		25	
Dividend	(0.5)		(21)	(0.5)		(21)	
Retained earnings <sup>3</sup>	(8.0)		(29)	2.1		80	
Opening shareholders' equity	10.4		405	22.4		878	
Closing shareholders' equity	9.6		376	24.5		958	

Movement in HY 2013 -7% +9%



<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.

<sup>2</sup> For IFRS relates to JNL fixed income portfolio accounted as available for sale. For EEV, represents mark to market movements on JNL assets backing surplus and required capital.

<sup>3</sup> Subject to rounding.

### Balance sheet Defensive positioning maintained

#### **Maintained capital strength**

- IGD surplus £3.9bn equivalent to a cover of 2.3 times
- With-profits estate £7.8bn (31 December 2012: £7.0bn)

#### **Strong liquidity position**

- Issued perpetual bond for \$700m in Jan 2013
- £1.5bn of central cash resources
- £2.1bn of untapped liquidity facilities

#### **Credit position improved**

- UK: £2.0bn default provision maintained
- Unrealised gains on US debt securities of £1.3bn (31 December 2012: £2.8bn)
- US impairments in 2013 of £1m (31 December 2012: £47m)

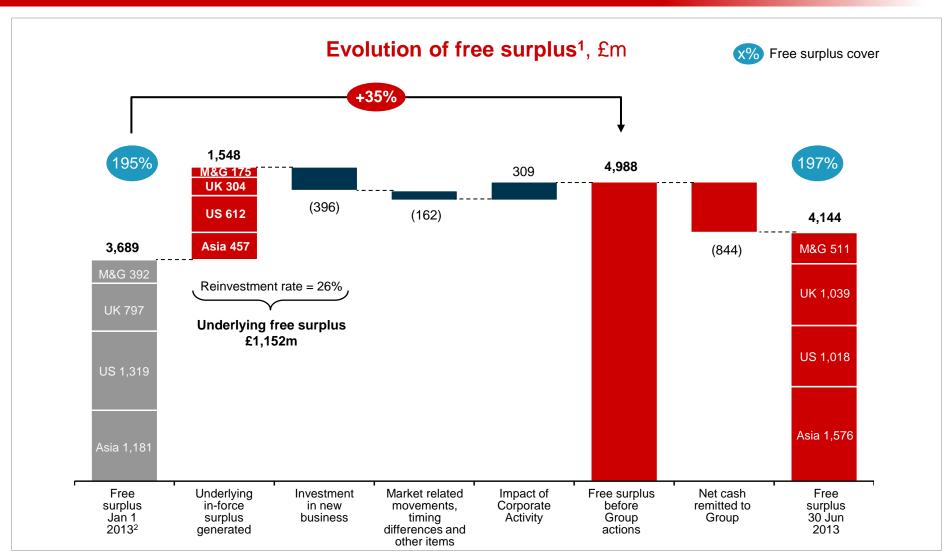
#### **Continued balance sheet conservatism**

- Variable annuity hedging remains robust
- No change to conservative asset mix with 95% of credit portfolio rated BBB or higher



## Cash and capital generation Increasing free surplus stock



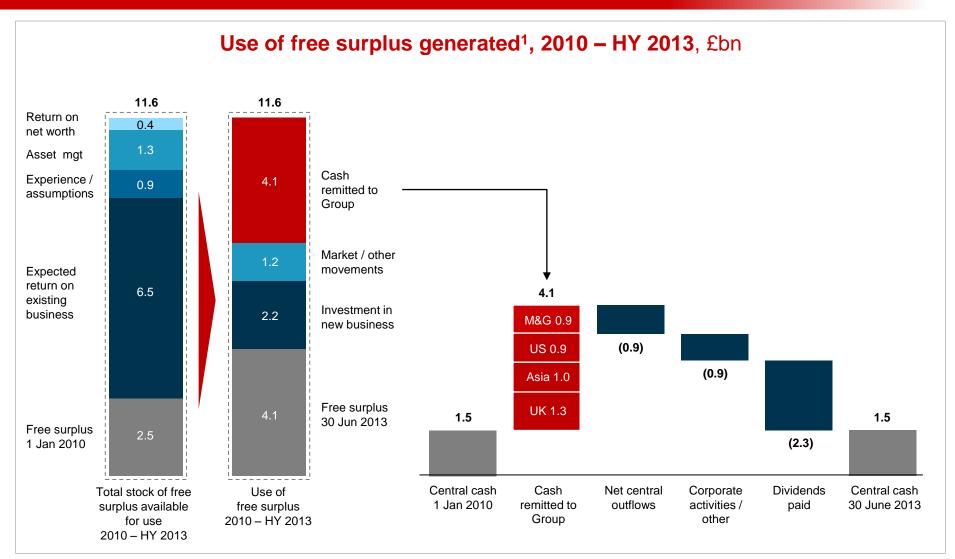


<sup>1</sup> Underlying free surplus has been prepared under new joint venture accounting standards and also exclude Japan life following reclassification as held for sale.



<sup>2</sup> Asia and US include asset management and UK includes GI commission.

# Cash and capital generation Historic free surplus emergence

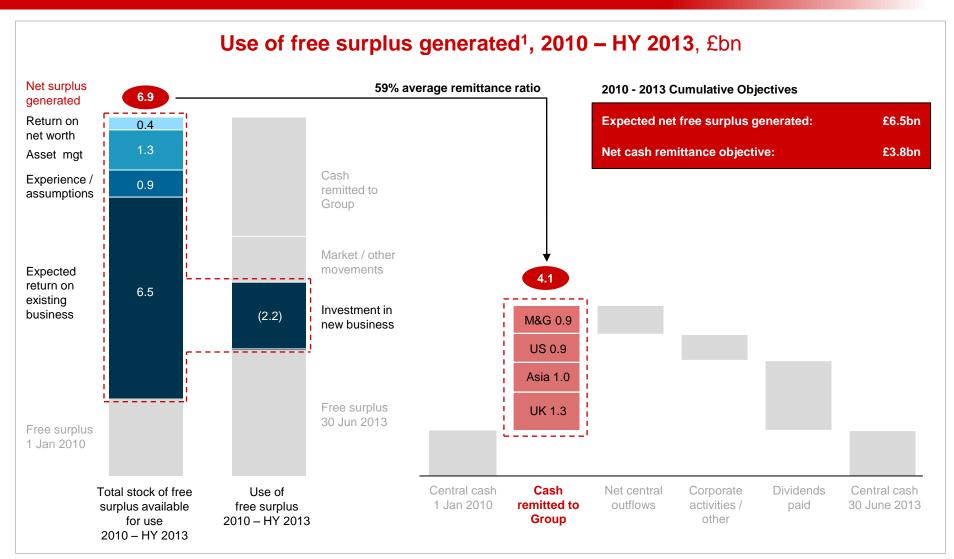


<sup>1</sup> Underlying free surplus has been prepared under new joint venture accounting standards and also exclude Japan life following reclassification as held for sale.



# Cash and capital generation Historic free surplus emergence





<sup>1</sup> Underlying free surplus has been prepared under new joint venture accounting standards and also exclude Japan life following reclassification as held for sale.



### Delivering 'Growth and Cash' HY 2013 builds on recent strong performance

		£m	HY 2013	HY 2012	HY 2013 vs. HY 2012
	Growth	New business profit	1,268	1,141	+11%
		IFRS operating profit <sup>1</sup>	1,415	1,157	+22%
		IFRS operating EPS¹ (pence)	42.2	34.6	+22%
		EEV per share (pence)	958	806	+19%
	Cash	Free surplus generation <sup>1</sup>	1,152	1,031	+12%
		Net remittance	844	726	+16%
		Dividend per share (pence)	9.73	8.40	+15.8%

<sup>1</sup> IFRS results and free surplus generation have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY 2012 comparatives have been adjusted on a comparable basis.



### Prudential plc 2013 half year results Agenda

**Business Review** 

Tidjane Thiam

Financial Review

Nic Nicandrou

**Outlook** 

**Tidjane Thiam** 

### Asia

			Prudential customers as a % of total population <sup>2</sup>	GDP (\$bn)²	2014 GDP growth (%) <sup>2</sup>
		Indonesia (1995) <sup>1</sup>	0.8%	878	6.4
Sweet Spot markets		Philippines (1996)	0.1%	250	5.5
		Thailand (1995)	0.5%	366	4.2
		Vietnam (1999)	1.4%	138	5.2
	<b>S</b>	Hong Kong (1964)	11.2%	263	4.4
		Malaysia (1924)	6.3%	303	5.2
	<u>(:</u>	Singapore (1931)	14.1%	276	5.1
JV's		India (2000)	0.3%	1,825	6.3
		China (2000)	0.05%	8,227	7.7
Nascent Mature Markets Markets		Taiwan (1999)	0.9%	474	3.9
		Korea (2002)	0.6%	1,156	3.9
		Cambodia (2013)	-	14	7.0
		Myanmar (2013)	-	53	7.0

Number in bracket denotes start of operation.
 Source IMF. GDP in \$bn for 2012.



### **Summary**

Double digit growth for NBP, IFRS and Cash

Profitable growth in Asia and cash generation from all businesses

More of the same

There remains significant untapped growth potential for Prudential





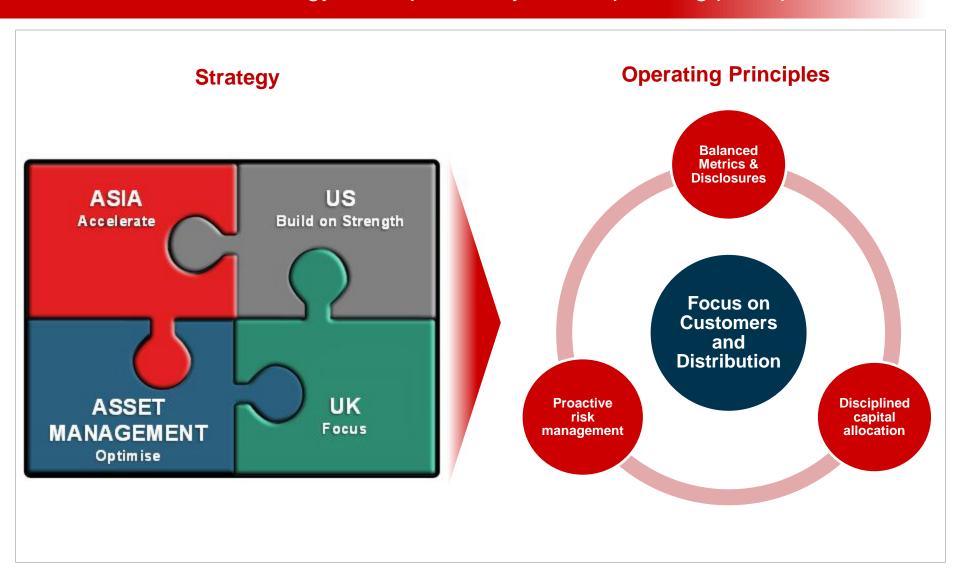






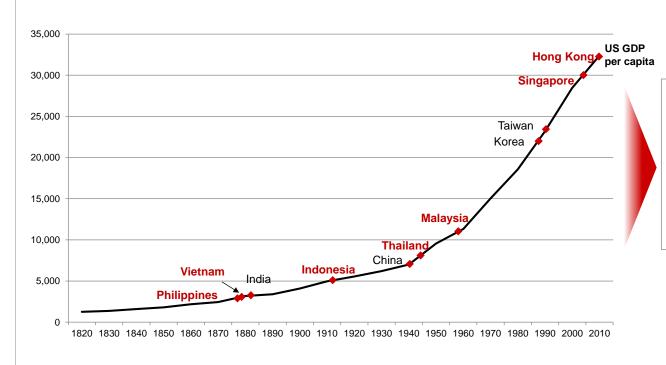
#### **Strategy**

### We have a clear strategy underpinned by clear operating principles



# **Asia**Long term opportunity

#### GDP per capita in 2010, against the US GDP per capita,1990 US\$1



Pan Asian leader: #1 by NBP<sup>2</sup>

Top 3 in 5 /11 Asian Countries<sup>3</sup>

Market leading platform

- Over 400K agents
- Access to 15,700 bank branches

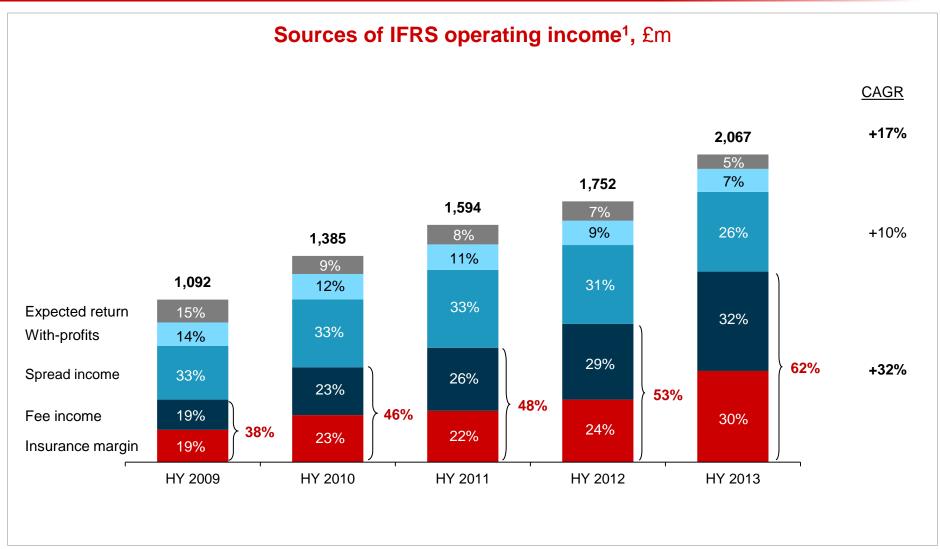


Geary-Khamis dollar, based on purchasing power parities with 1990 as benchmark year - one 1990 dollar has the same purchasing power as the US dollar in 1990. Prudential estimates.

<sup>2</sup> NBP = New Business Profit; Prudential estimates based on information disclosed in company reports. Amongst pan Asian international (private) insurers.

<sup>3</sup> Source: based on formal (Competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Excludes Cambodia and Myanmar.

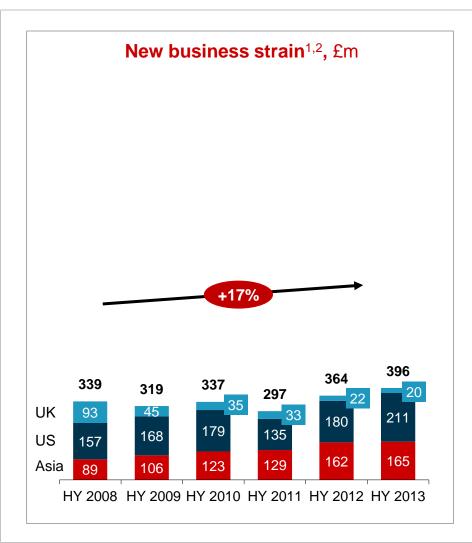
# Focusing on higher earnings quality Sources of earnings

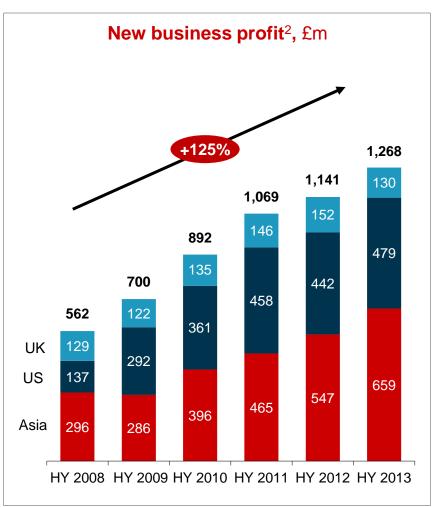


<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY10 to HY12 comparatives have been adjusted on a comparable basis; HY09 are as published.



## **Disciplined capital allocation**New business profit growth



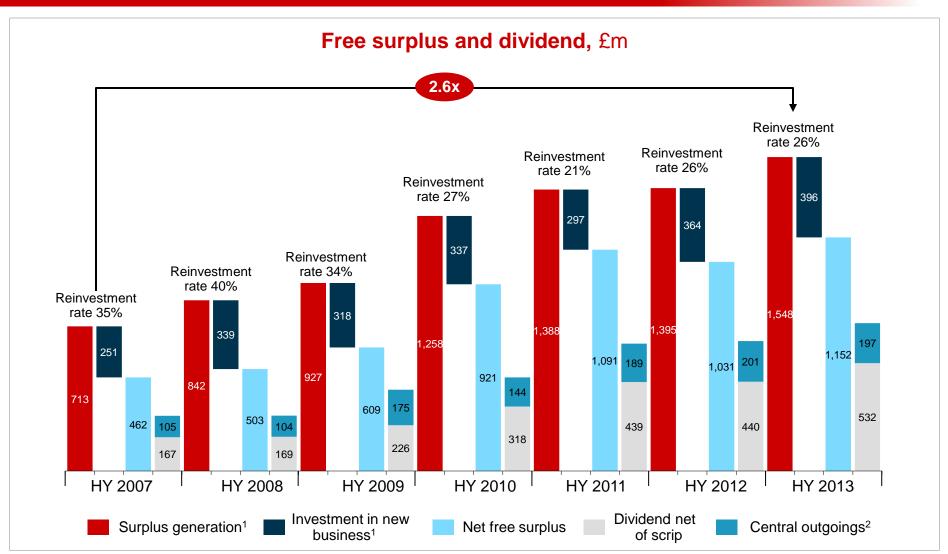




<sup>1</sup> Free surplus invested in new business.

<sup>2</sup> Excludes Japan and Taiwan agency.

## **Delivering cash**Free surplus generation

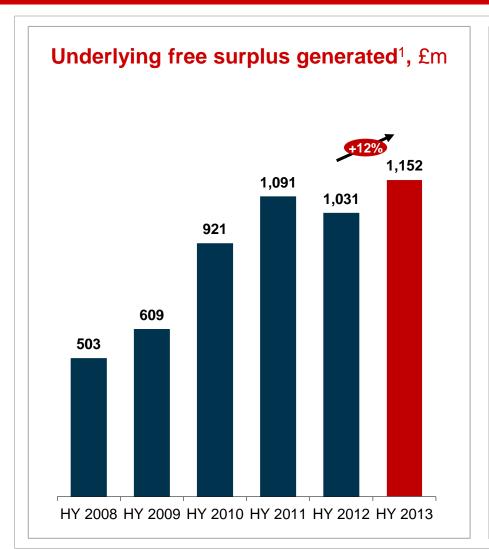


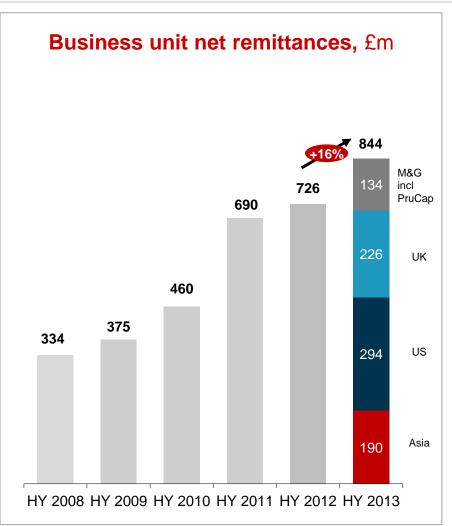
<sup>1</sup> Comparatives adjusted for new and amended accounting standard and excludes Japan Life.



<sup>2</sup> Central outgoings includes RHO costs.

# Delivering cash Free surplus and cash remittances



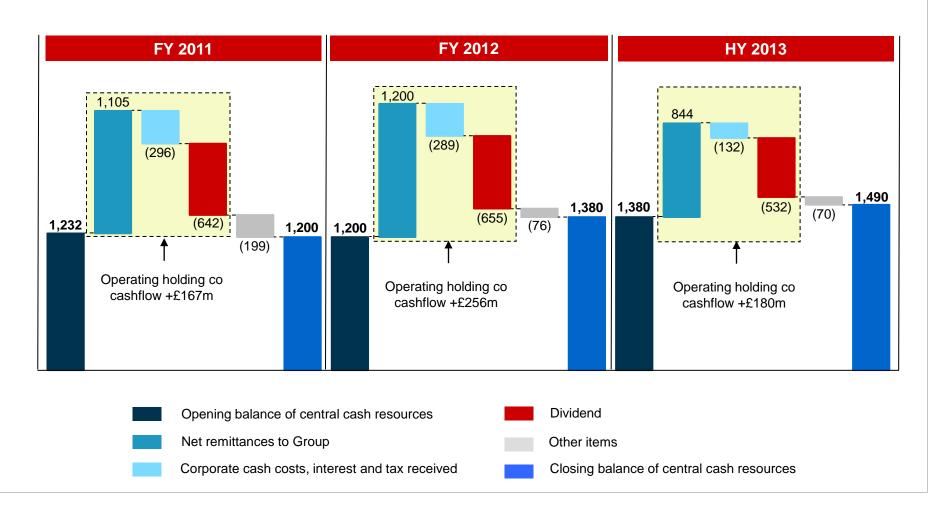




<sup>1</sup> Comparatives adjusted for new and amended accounting standard and excludes Japan Life.

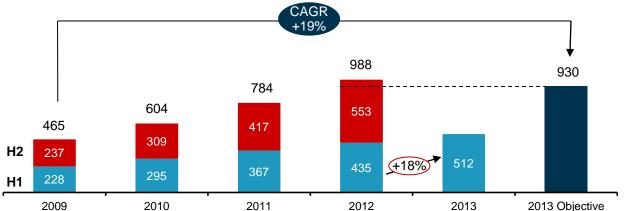
### Cash and capital Central cash resources

#### Development of central cash resources, £m

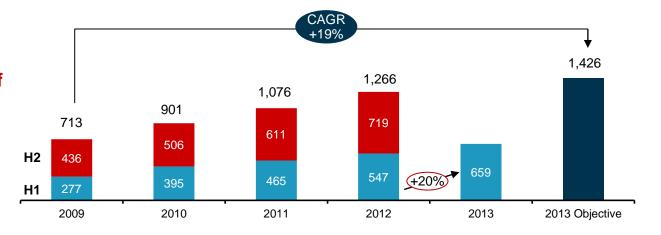


### **2013 Growth and Cash objectives** Growth – On track to 'Double Asia'





**Doubling Asia value of new business**<sup>1</sup>, £m



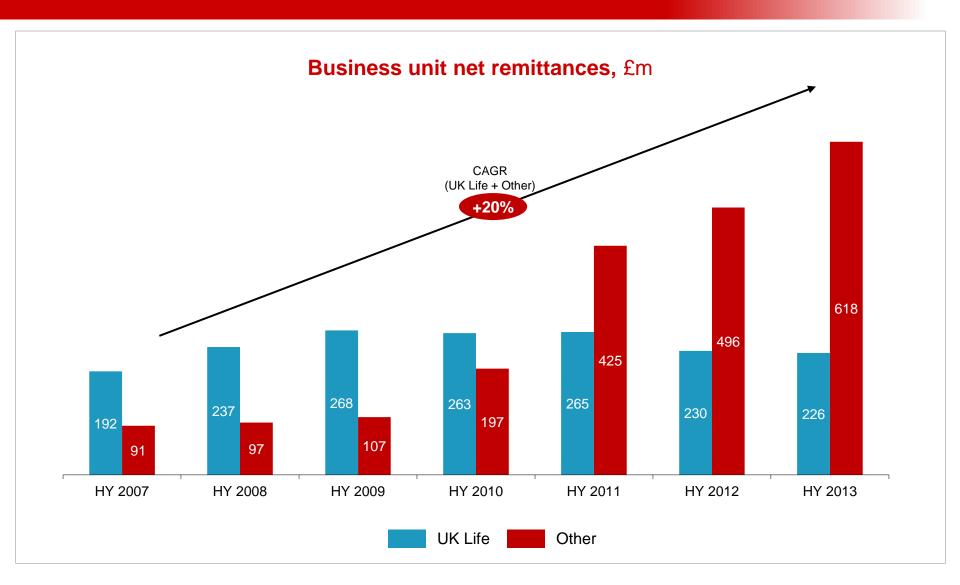
<sup>1</sup> The objectives assume current exchange rates and a normalised economic environment consistent with the economic assumptions made by Prudential in calculating the EEV basis supplementary information for the half-year ended 30 June 2010. They have been prepared using current solvency rules and do not pre-judge the outcome of Solvency II, which remains uncertain.



<sup>2</sup> Total Asia operating profit from long-term business and Eastspring Investments after development costs. The comparatives represents results as reported in respective periods.

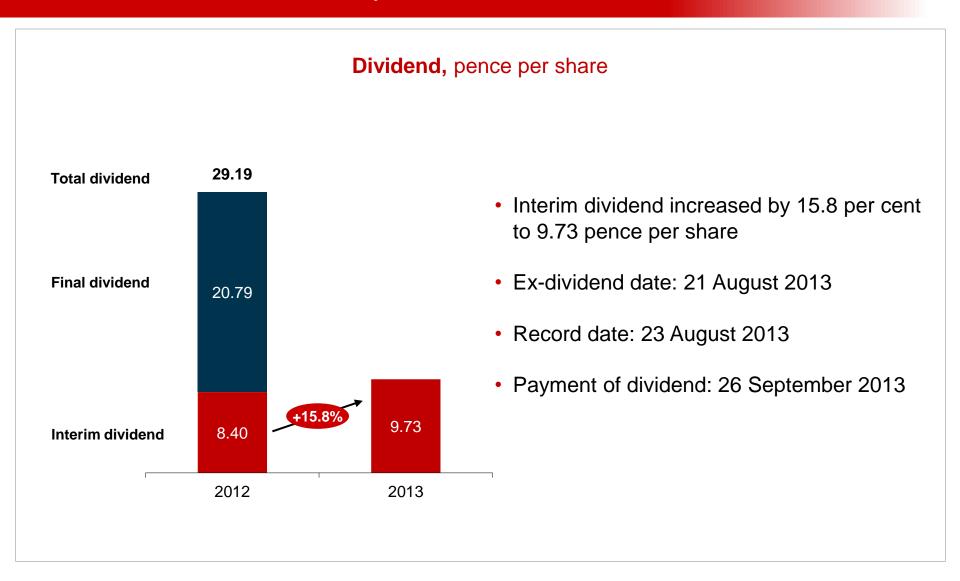
<sup>3</sup> The comparatives represent results as reported in respective periods apart from first half of 2012, which has been restated for IFRS 11.

## Net cash remittances UK and other

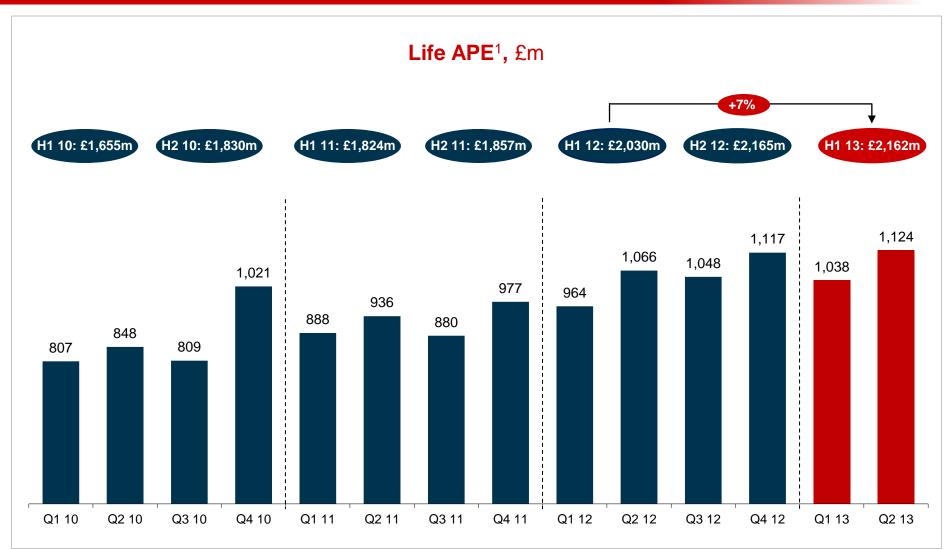




## **Dividend**Interim dividend increased by 15.8%



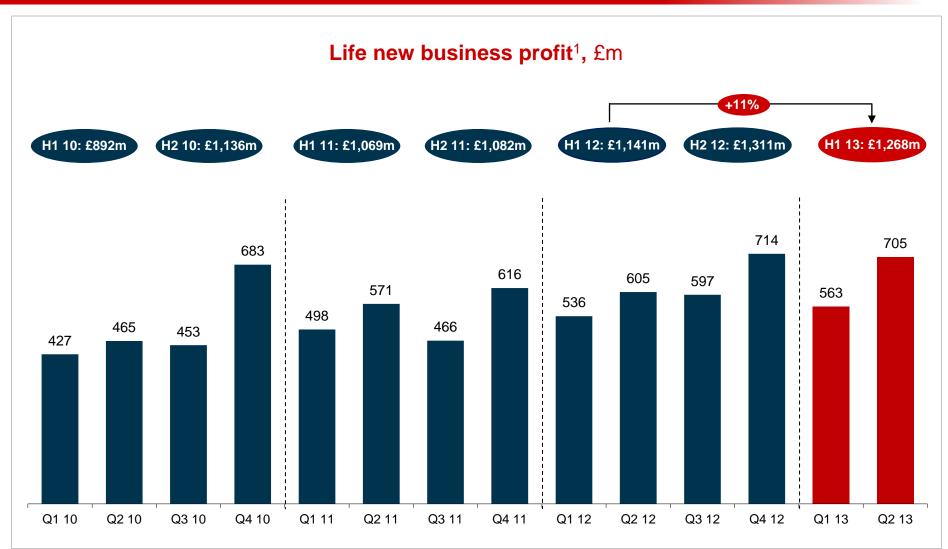
### New business growth Group life APE



<sup>1</sup> Excluding Japan.



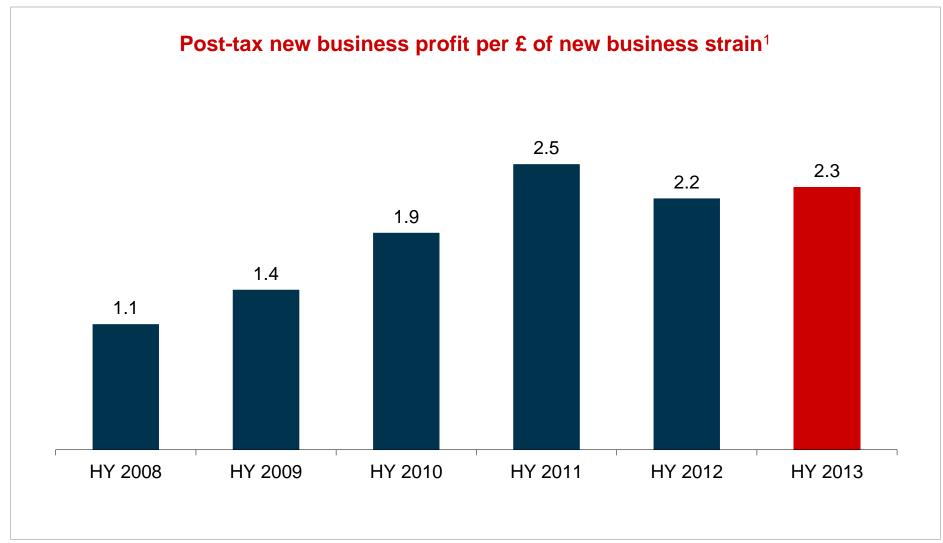
# New business growth Group life new business profit



<sup>1</sup> Excluding Japan.



# New business growth Group life returns on new business investment

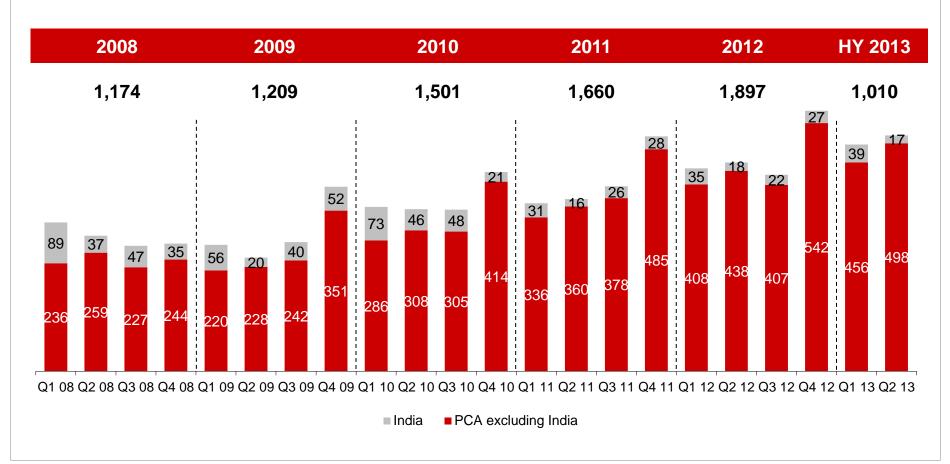


<sup>1</sup> Free surplus invested in new business; excludes Japan.



### **Asia Life** APE by quarter

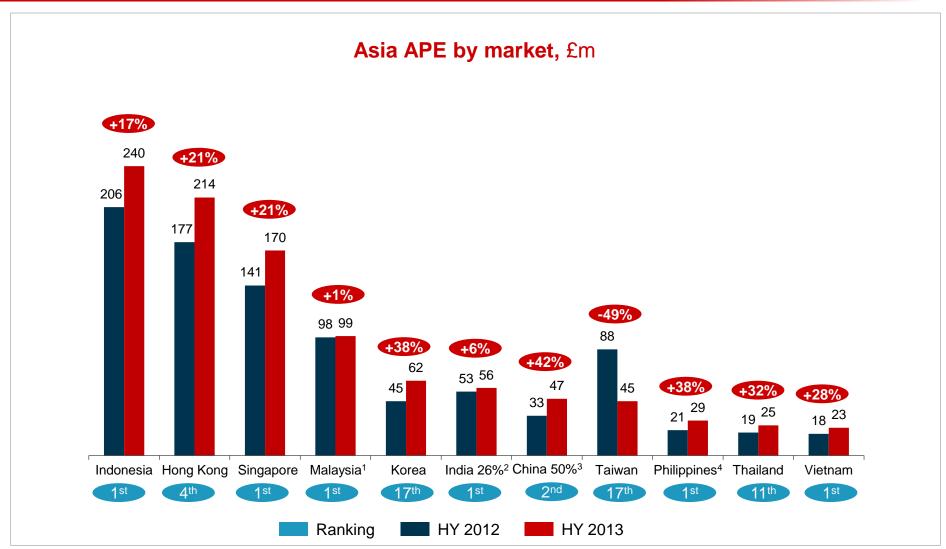
#### Asia APE¹ by quarter, £m



<sup>1</sup> Excludes Japan and Taiwan agency; prepared on an AER basis.



#### **Asia Life** APE by market



<sup>1</sup> Includes Takaful sales @100%.



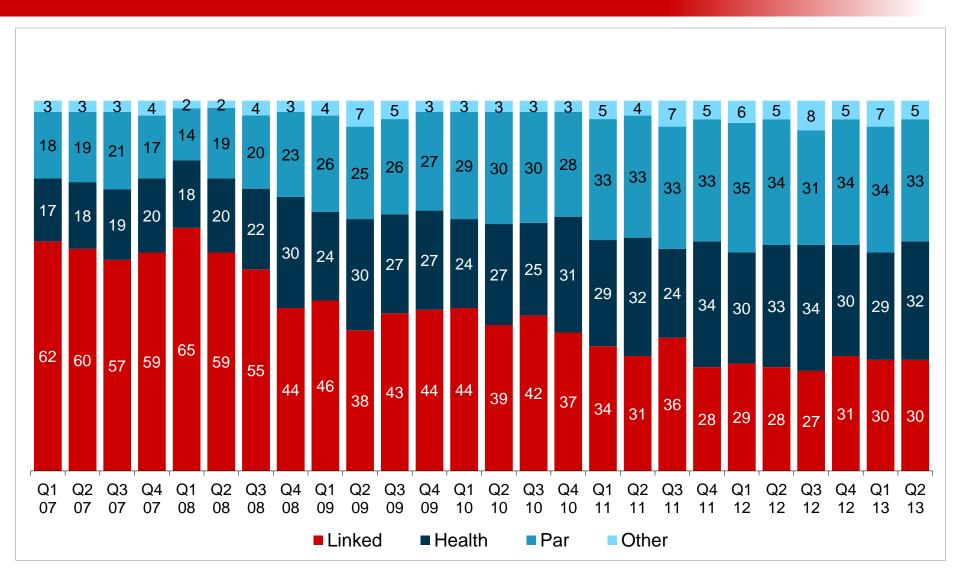
<sup>2</sup> Ranking amongst private players.

<sup>3</sup> Ranking amongst foreign JVs.

<sup>4 #1</sup> ranking based on most recent industry sharing data.

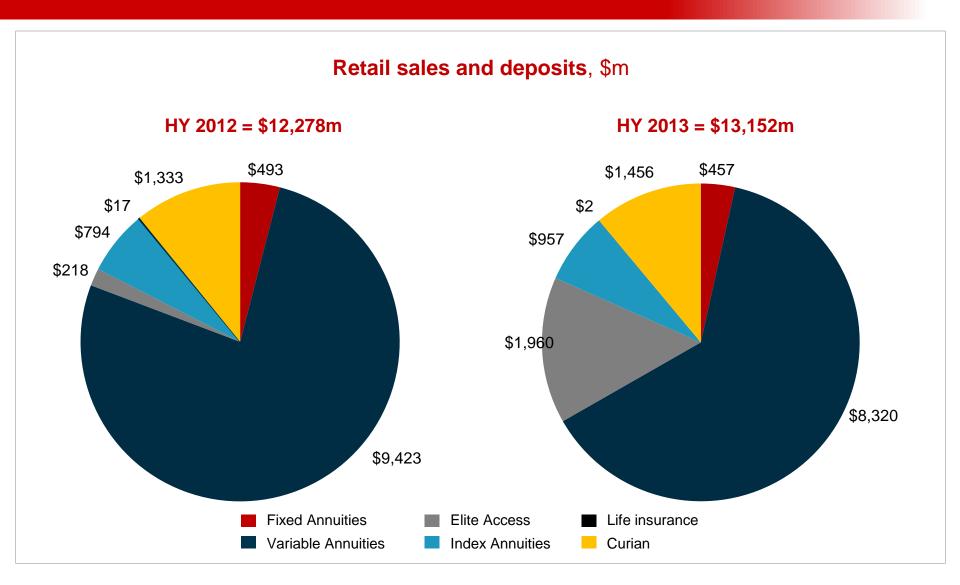
Source: Based on formal (Competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Ranking based on new business (APE or weighted FYP depending on the availability of data).

# Asia Life APE sales by product - percent

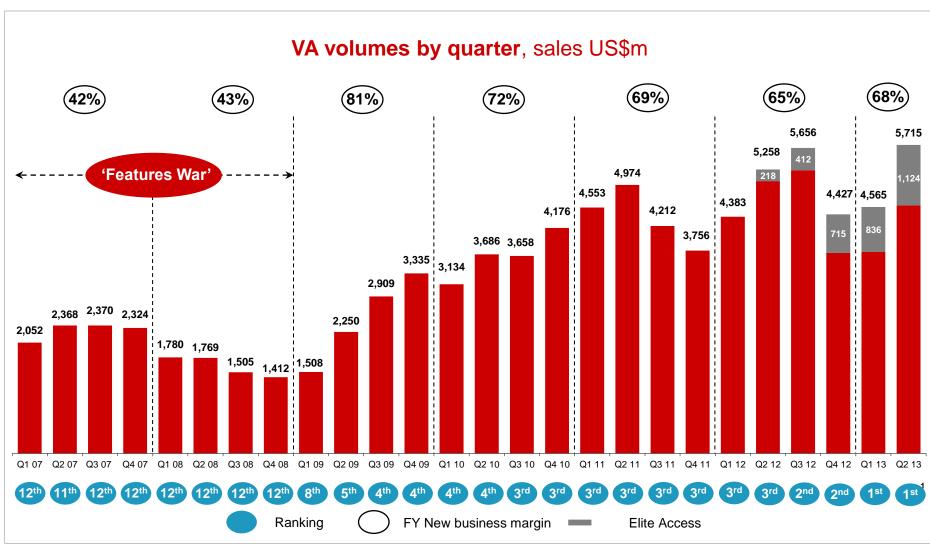




### **US retail sales and deposits** HY 2013



### **US Life** VA volumes



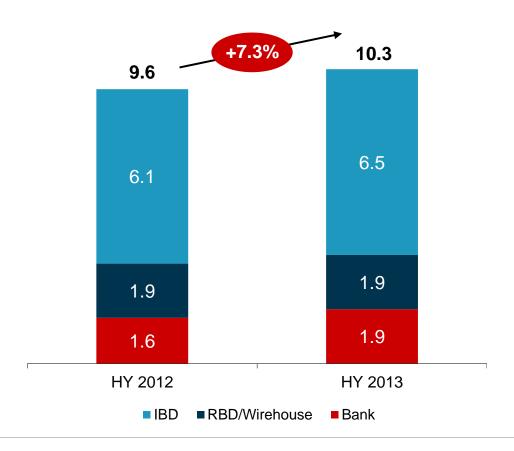




### **US Life**Variable annuity distribution

#### Variable annuity sales by distribution channel, US\$bn

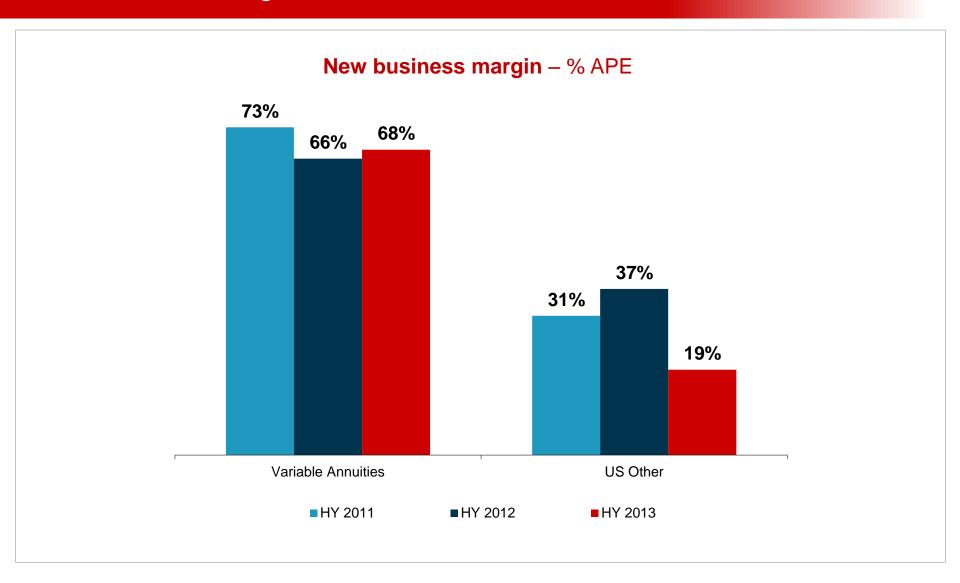
HY 2013 includes \$2.0bn of Elite Access sales



IBD: Independent Broker/Dealer, RBD: Regional Broker Dealer.



# **US Life**New business margin





### **US IFRS profit** DAC impact on results

#### Impact on results of DAC amortisation, £m

	2012	HY 2012	HY 2013
Gross profits <sup>1</sup>	1,427	703	818
New business strain <sup>2</sup>	(174)	(82)	(93)
DAC Amortisation			
- Core	(412)	(204)	(219)
- (acceleration) / deceleration	56	25	20
Operating result	897	442	526

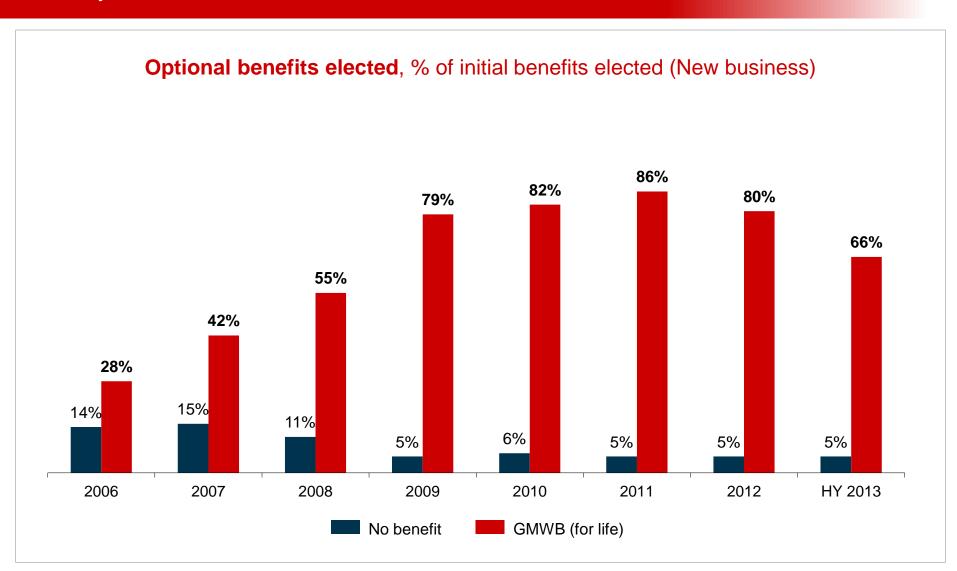
Core as % of Gross profits 29% 29% 27%



<sup>1</sup> Gross profits equals IFRS operating profit pre acquisition costs and pre DAC, excluding REALIC.

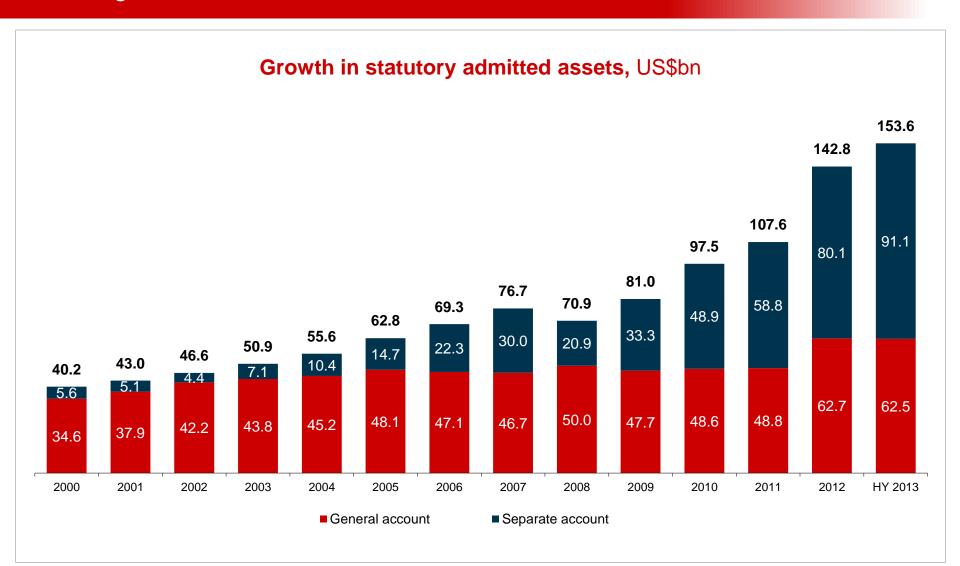
<sup>2</sup> Represents acquisition costs no longer deferrable following the adoption of altered US GAAP principles for deferred acquisition costs.

## **US Life**Policyholder behaviour



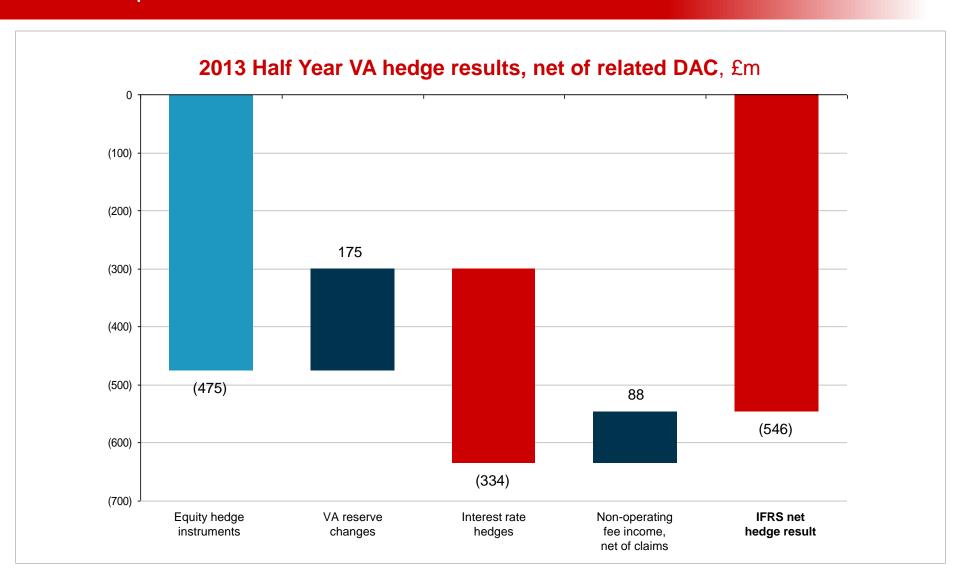


## **US Life**Asset growth



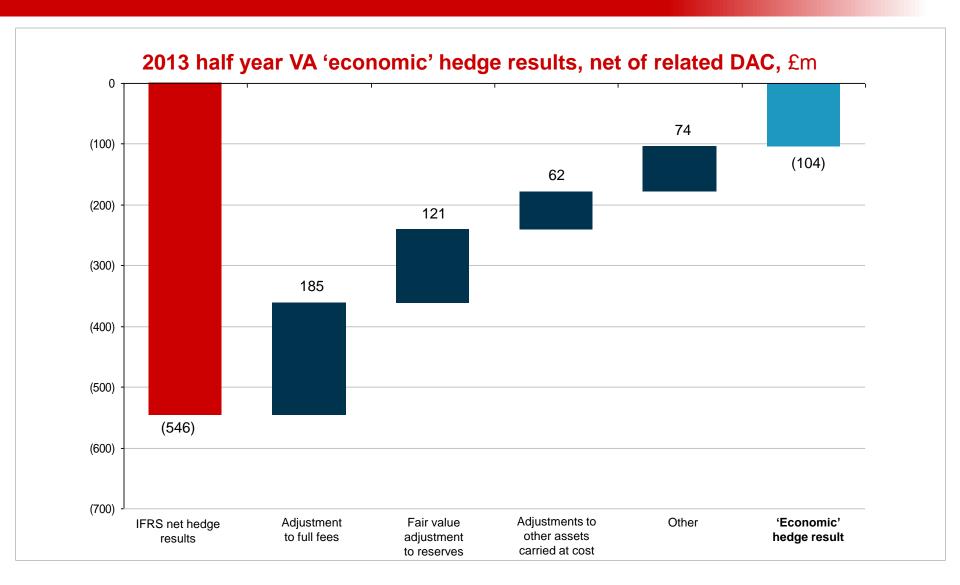


## Hedging result IFRS impact 'below-the-line'





# Hedging result Moving IFRS hedge result to 'economic' result





# Life IFRS operating profit Source of earnings

#### **Spread income**

The net investment return we make primarily on annuity and other spread based business

#### Fee income

The fees net of investment expenses charged on our linked and separate account business for managing the assets

### Technical and other margin

Profits derived from the insurance risks of mortality, morbidity and persistency

#### With-profits

Our share of bonus declared by the withprofits fund in the period

### **Expected return on shareholder assets**

The operating return we make on shareholder net assets

#### **Acquisition costs**

Acquisition costs incurred on shareholder-backed new business including commission

### Administration expense

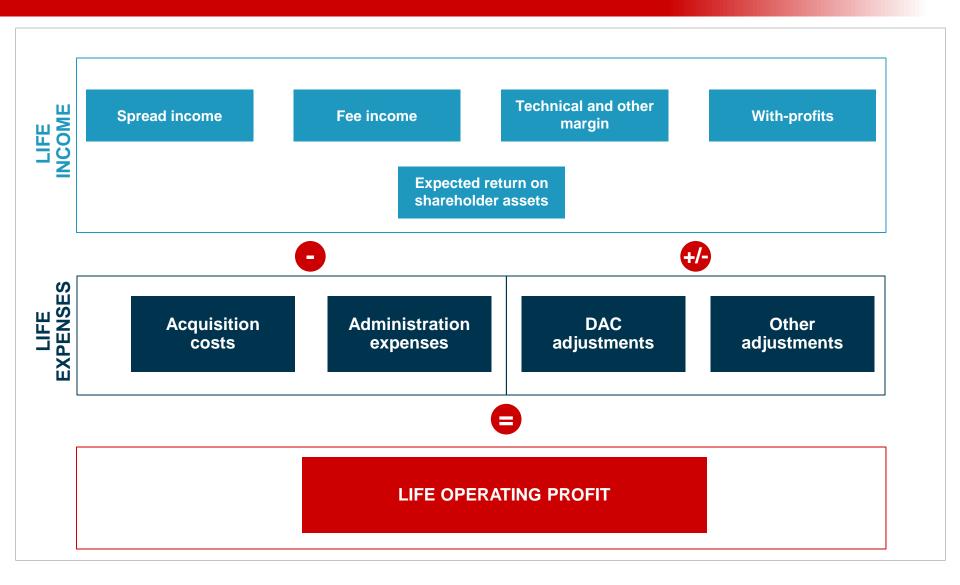
Expenses and renewal commissions incurred by the shareholder in managing the in-force book

### DAC and other adjustment

Costs deferred at inception net of costs amortised during life of contract and one off items

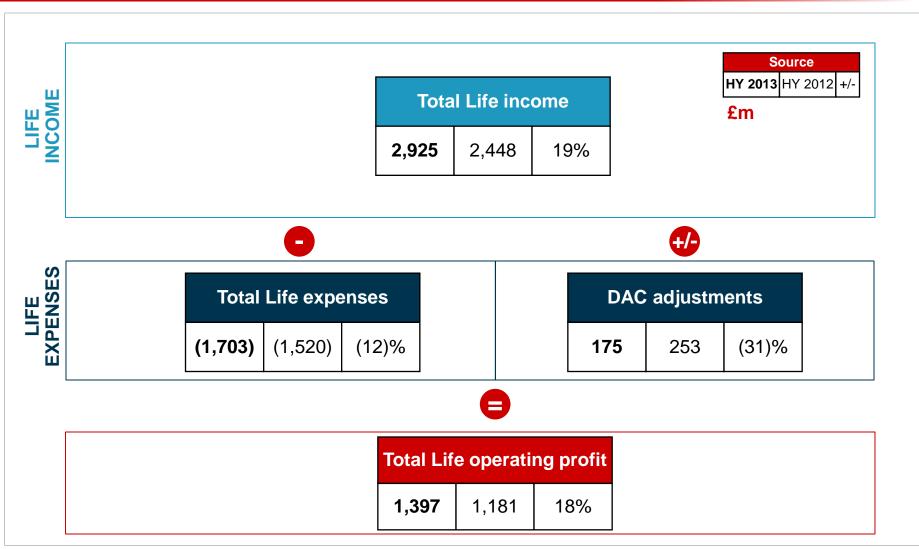


## Life IFRS operating profit Source of earnings





### Life IFRS operating profit Source of earnings – Group (1/3)



Note: Comparatives adjusted for new and amended accounting standards and excludes Japan Life.



### Life IFRS operating profit Source of earnings – Group (2/3)







 Total Life income

 2,925
 2,448
 19%

Total Life expenses

**(1,703)** (1,520) (12)%



DAC adjustments <sup>1</sup>					
175	253	(31)%			

 Spread income

 535
 529
 1%

 Spread (bps)
 164
 175
 (11)

 Average reserves (£bn)
 65.4
 60.3
 8%

AMF (bps) 143 137 6

Average reserves (£bn) 93.5 74.4 26%

667

Fee income

509

31%

Technical and other margin					
1,471	1,116	32%			

Margin on revenues	858	696	23%
Insurance margin	613	420	46%

With-profits					
155	164	(5)%			

Bonus (bps)	32	35	(3)
Average reserves (£bn)	97.3	94.1	3%

 Expected returns

 97
 130
 (25)%



### Life IFRS operating profit Source of earnings – Group (3/3)

Source
HY 2013 HY 2012 +/£m except reserves £bn

**Total Life expenses** 

**(1,703)** (1,520) (12)%

Acquisition costs<sup>1</sup>

**(1,021)** (972) (5)%

APE <sup>2</sup>	2,162	2,030	7%
Acquisition cost ratio	47%	48%	(1) ppt

Administration expenses

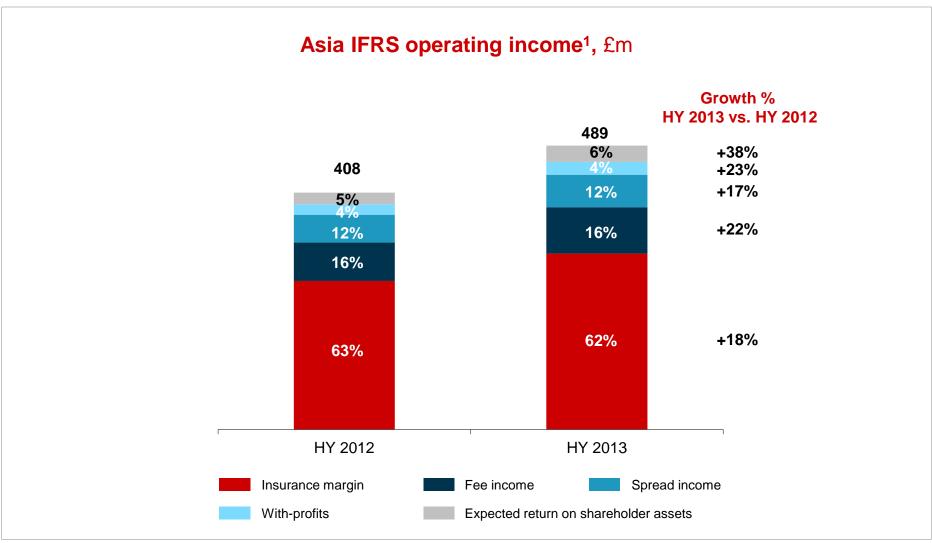
**(682)** (548) (24)%

Admin expense ratio (bps)	(82)	(81)	(1)
Average reserves <sup>1</sup> (£bn)	166.1	134.7	23%



<sup>1</sup> Relate to shareholder-backed business only.

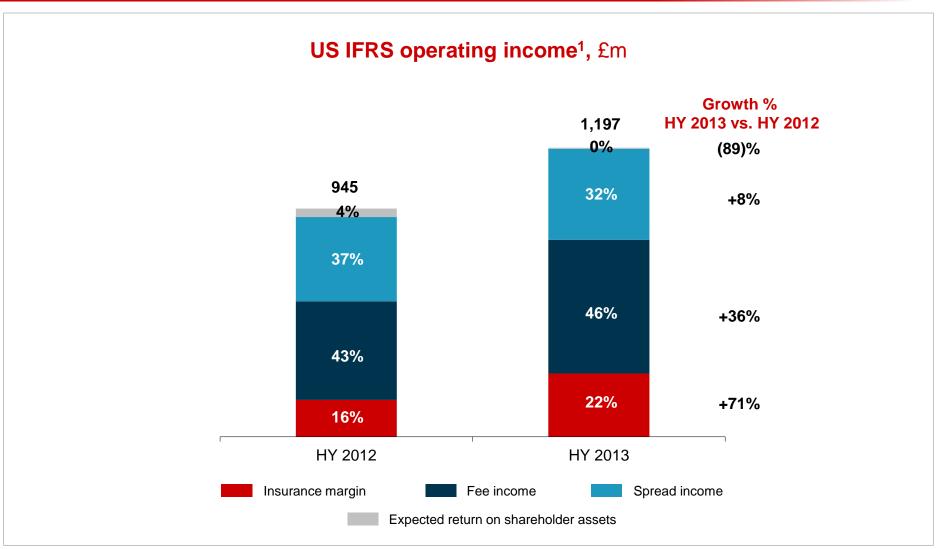
### Life IFRS operating income – Asia Sources of income



<sup>1</sup> Excludes margin on revenues, acquisition and administration expenses and DAC adjustments.



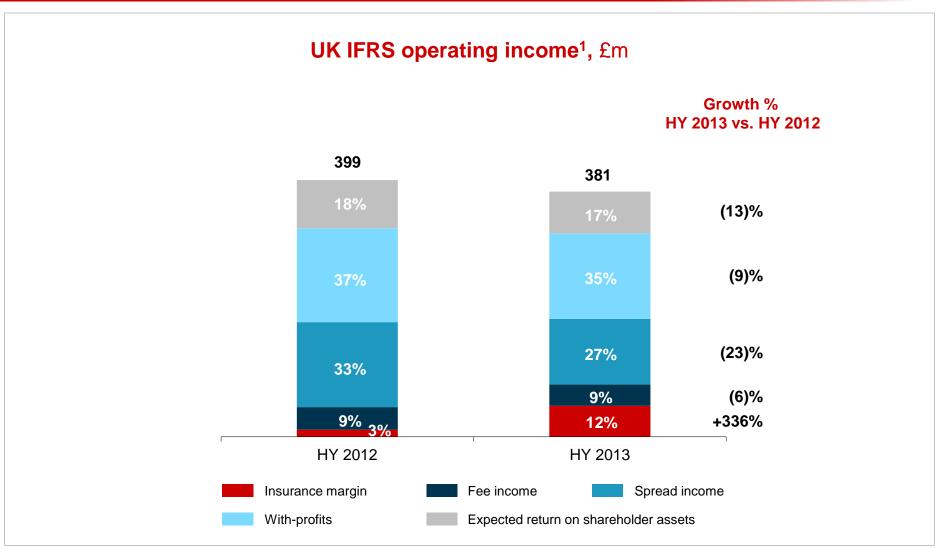
### Life IFRS operating income – US Sources of income



<sup>1</sup> Excludes margin on revenues, acquisition and administration expenses and DAC amortisation.



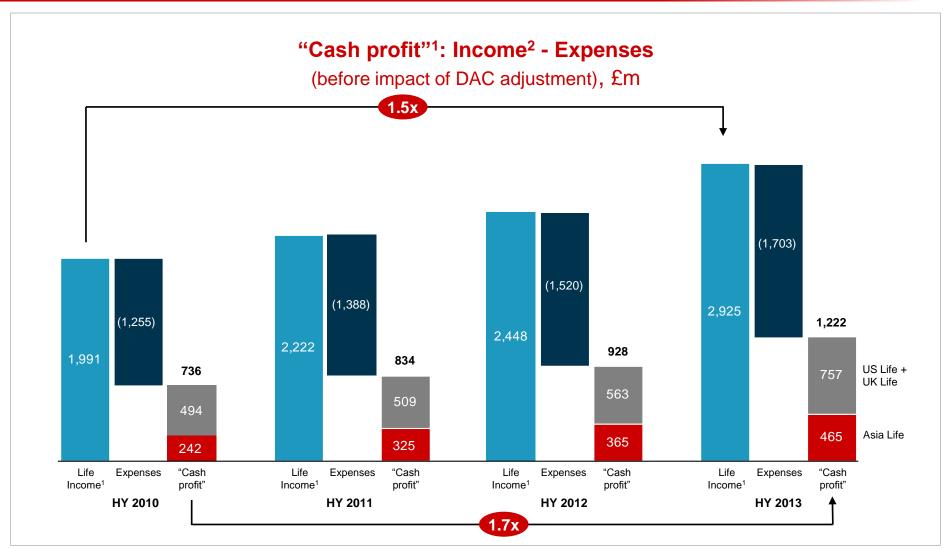
### Life IFRS operating income – UK Sources of income



<sup>1</sup> Excludes margin on revenues, acquisition and administration expenses and DAC amortisation.



### Life IFRS operating income Higher quality earnings

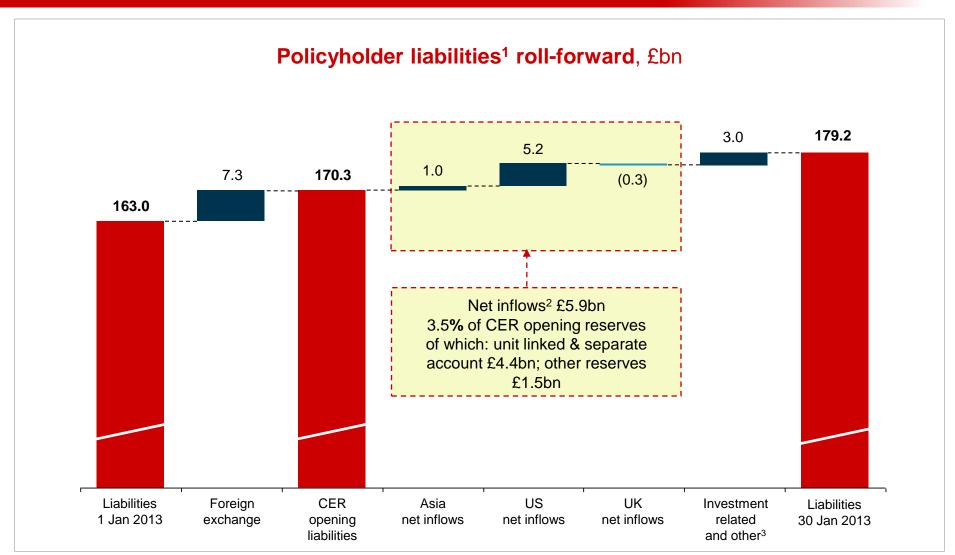


<sup>1</sup> IFRS results have been prepared under new joint venture accounting standards and also exclude Japan life operating profit following reclassification as held for sale. HY12 comparatives have been adjusted on a comparable basis.



<sup>2</sup> Life income is sum of spread income, fee income, technical and other margin, with-profits and expected returns.

## Policyholder liabilities Shareholder backed business – Group



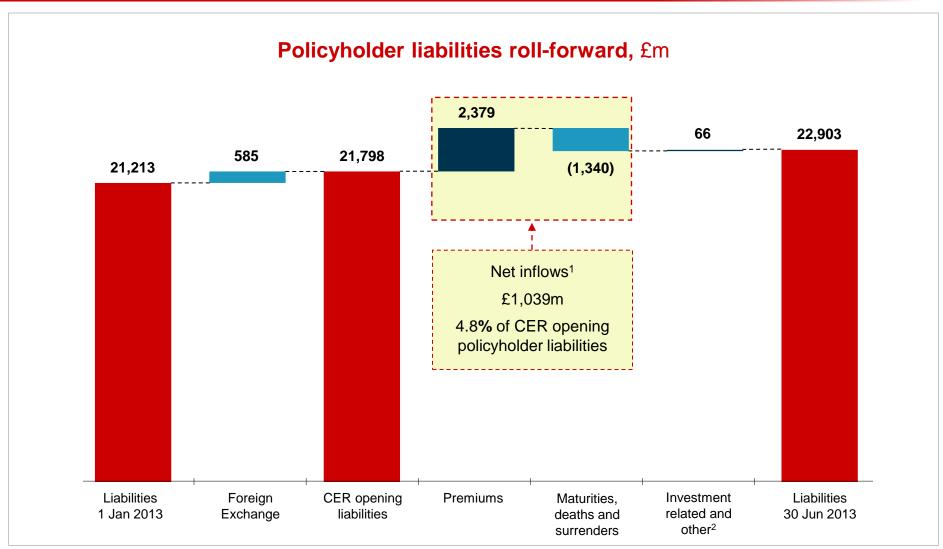
<sup>1</sup> Shareholder-backed business.



<sup>2</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.

<sup>3</sup> Includes impact of Thanachart acquisition of £0.5bn and sale of Japanese Life Business of £(1)bn.

### Policyholder liabilities Shareholder backed business – Asia

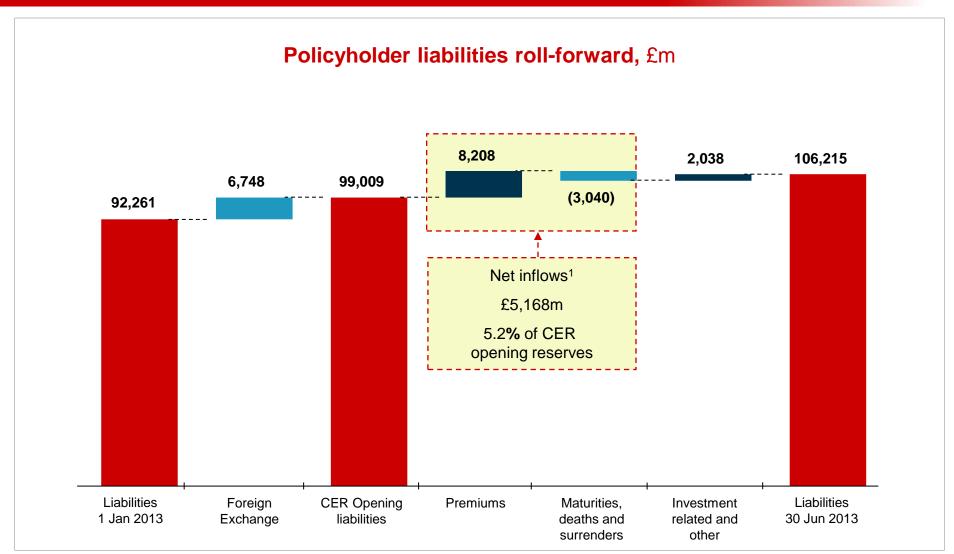


<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.



<sup>2</sup> Includes impact of Thanachart acquisition of £0.5bn and sale of Japanese Life Business of £(1)bn.

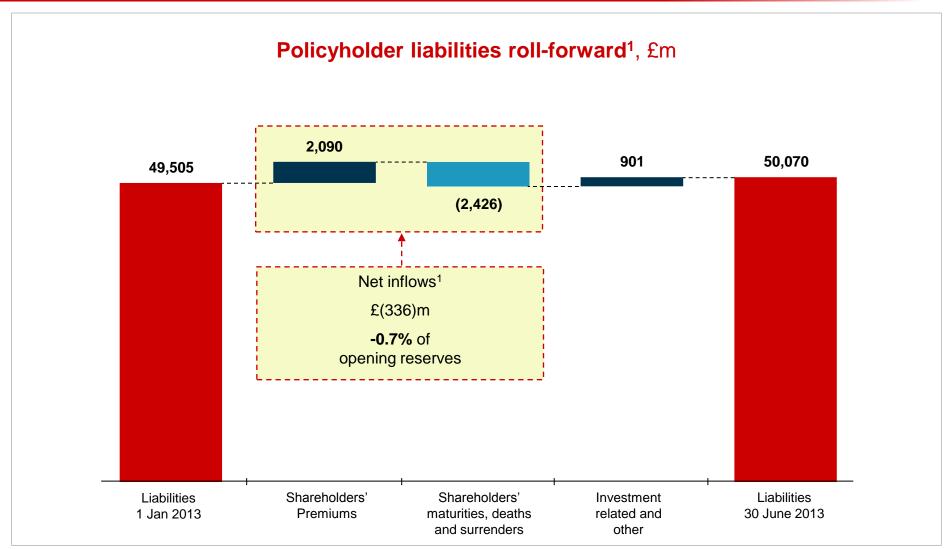
### Policyholder liabilities Shareholder backed business – US



<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.



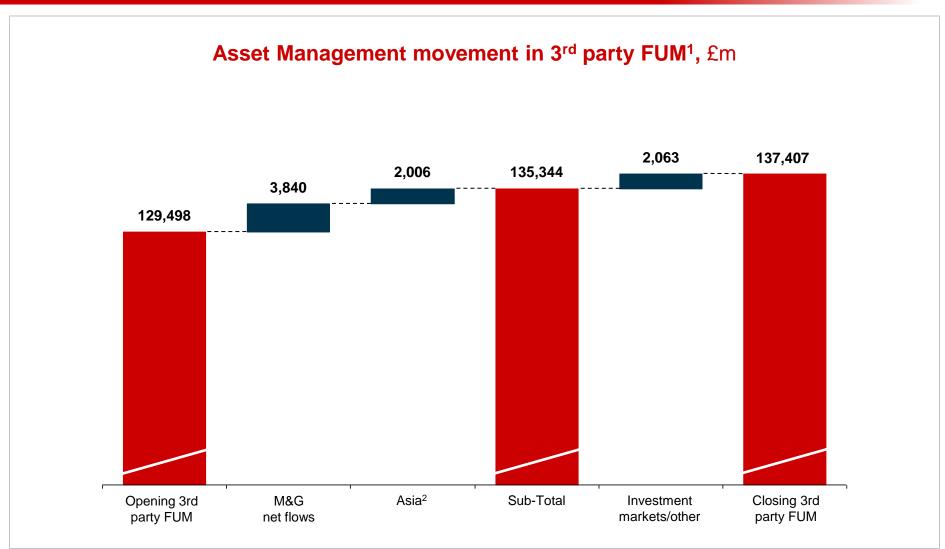
### Policyholder liabilities Shareholder backed business – UK



<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.



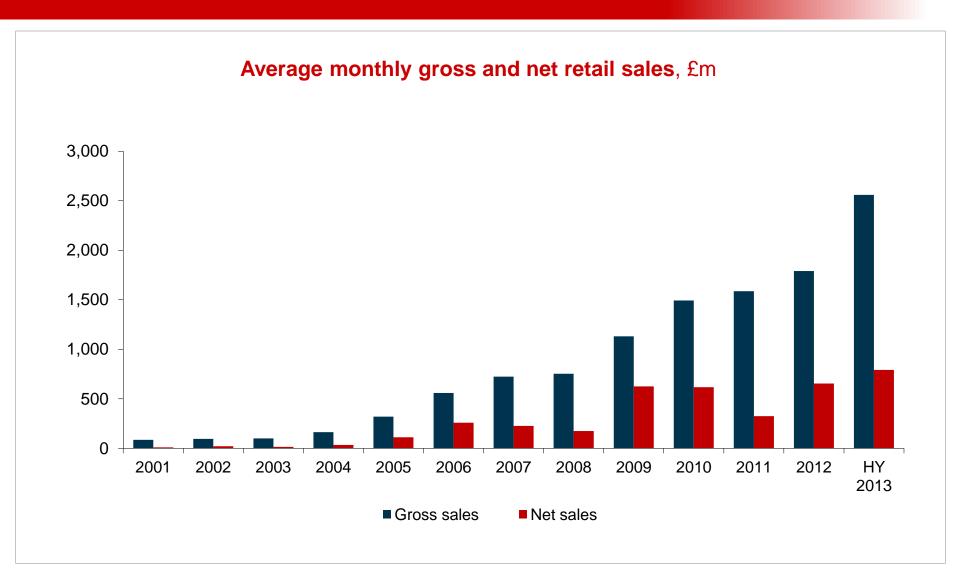
### **Asset management**Group 3<sup>rd</sup> party net-inflows





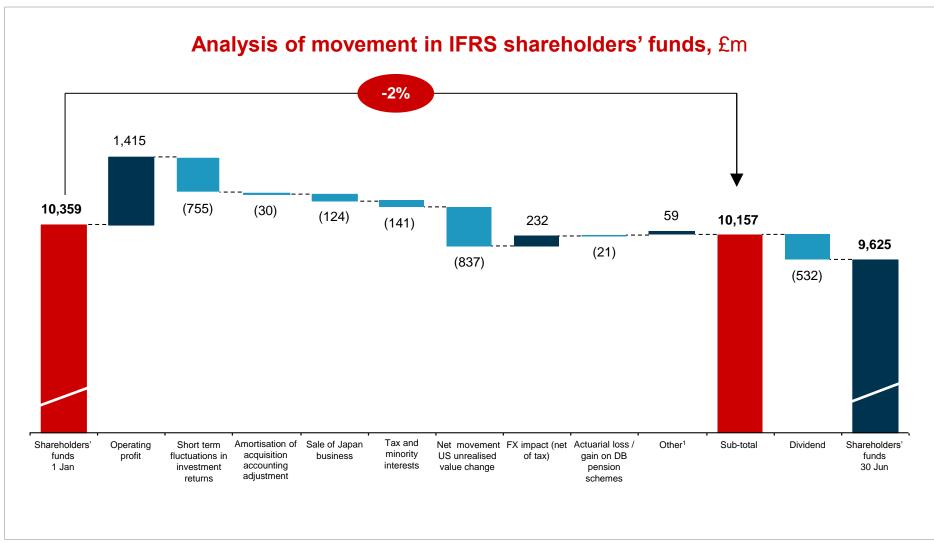


### **Asset Management** M&G net retail sales





### IFRS shareholders' funds HY 2013 movement



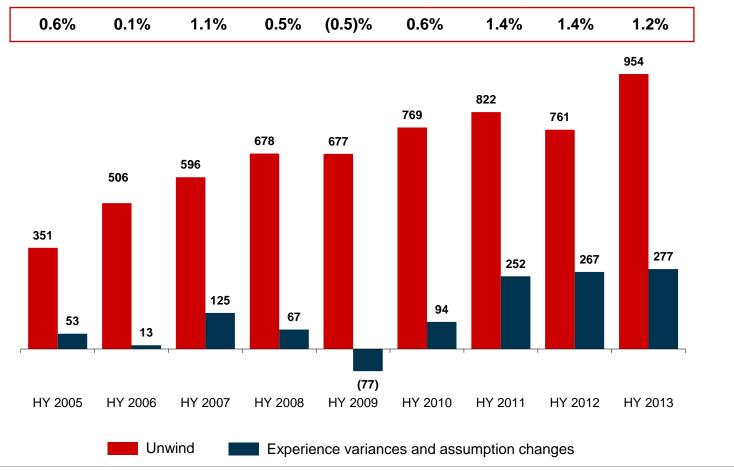
<sup>1</sup> Movements in own shares OEICs, new share capital subscribed, movements in share schemes treasury stocks and reserve movements in respect of share based payments.



## **EEV operating profit**Life operating variances – Group

#### **Group Life operating variances**, £m

Experience variances and assumption changes % opening EEV1



<sup>1</sup> Opening EEV of Life operations, excluding goodwill.

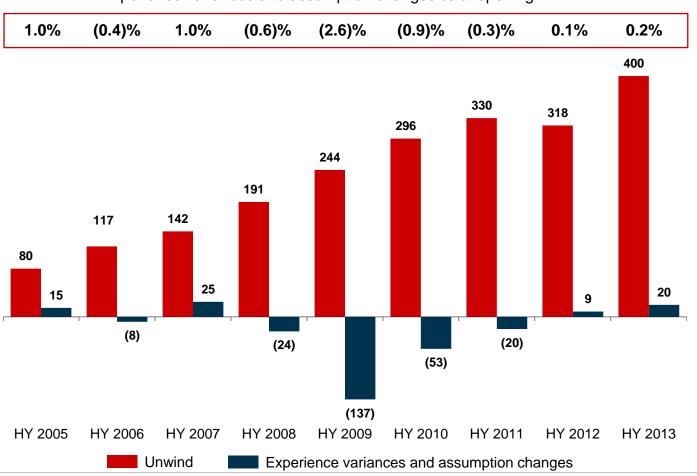
Note: Unwind & Experience variances / assumption changes excludes Japan.



## **EEV operating profit**Life operating variances – Asia

### Asia Life operating variances, £m

Experience variances and assumption changes % of opening EEV1

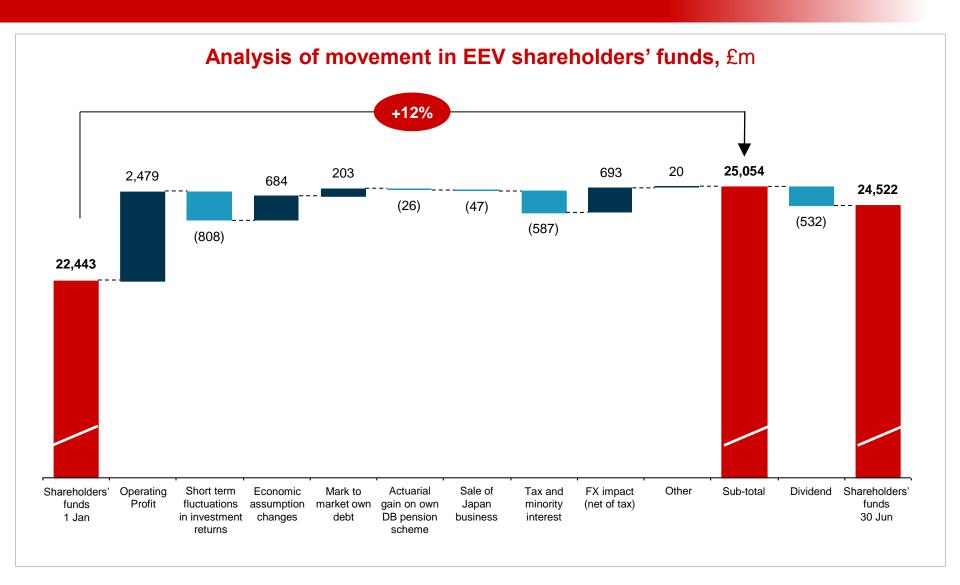


<sup>1</sup> Opening EEV of Life operations, excluding goodwill.

Note: Unwind & Experience variances / assumption changes excludes Japan.



### EEV shareholders' funds HY 2013 movement





### **IGD capital**Base and sensitivities

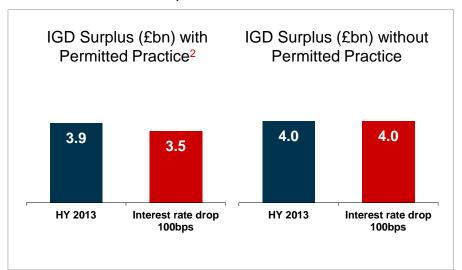
#### **IGD** sensitivity analysis

20% fall in equity markets  $\pounds(250)$ m

40% fall in equity markets<sup>1</sup> £(850)m

10x expected defaults  $\pounds(700)$ m

100bps fall in interest rate



- Sensitivities shown are as at 30 June 2013, based on Jackson's contribution to IGD capital at that time
- With Jackson's permitted practice<sup>2</sup> in place, impact of 100bps fall in interest rate would be to reduce IGD surplus to £3.5bn
- Without Jackson's permitted practice<sup>2</sup> in place, 100bps fall in interest rate does not impact IGD



<sup>1.</sup> The 40% fall in equity markets assumes a 20% immediate fall followed by a 20% fall over the next 20-trading days

<sup>2.</sup> The current regulatory permitted practice used by Jackson in relation to SSAP86 values all interest rate swaps at book value rather than fair value.

# **IGD capital**Movement during the period

### IGD capital - movement in first half of 2013 (£bn)

IGD surplus 31 December 2012	5.1
Impact of amended contribution from Jackson (as agreed with PRA)	(1.2)
Net capital generation	1.0
Impact of Thanachart transaction	(0.3)
Reduction in SHIFT asset allowance <sup>1</sup>	(0.2)
Market movement incl fx impact	(0.1)
2012 year-end dividend payment	(0.5)
External financing and other central costs (net of tax)	(0.3)
Sub Debt issuance	0.4
IGD surplus 30 June 2013	3.9



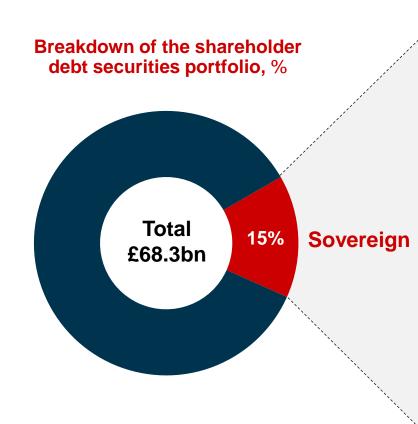
<sup>1</sup> The Group recognises a proportion of the shareholders' interest in future transfers from the UK's with-profit business. This is being removed in two equal steps in January 2013 and January 2014.

# **Invested assets** Group overview

### Breakdown of invested assets – HY 2013, £bn

	Total Group	PAR Funds	Unit- Linked	Shareholders				
				Asia Life	US Life	UK Life	Other	Total
Debt securities	138.3	60.4	9.6	6.4	33.4	26.6	1.9	68.3
Equity	112.3	25.9	85.4	0.6	0.3	0.0	0.1	1.0
Property Investments	10.6	8.4	0.6	0.0	0.0	1.6	0.0	1.6
Commercial mortgage loans	5.6	1.4	0.0	0.1	3.9	0.2	0.0	4.2
Other loans	7.6	2.2	0.0	0.3	2.8	1.1	1.2	5.4
Deposits	13.5	10.6	1.2	0.3	0.0	1.4	0.0	1.7
Other Investments	6.8	4.0	0.0	0.3	1.9	0.3	0.3	2.8
Total	294.7	112.9	96.8	8.0	42.3	31.2	3.5	85.0

## Invested assets Group shareholder exposures – Sovereign debt



#### SH sovereign exposures by regions & ratings<sup>1</sup>, £m

	US	UK	Europe	Asia	Other	Total
AAA	-	3,533	427	125	-	4,085
AA-BBB	3,434	-	117	1,695	32	5,278
Below BBB	-	-	-	996	-	996
Total	3,434	3,533	544	2,816	32	10,359

#### Europe by key countries, £m

	Germany	"PIIGS"	Other	Total
Europe	427	52	65	544

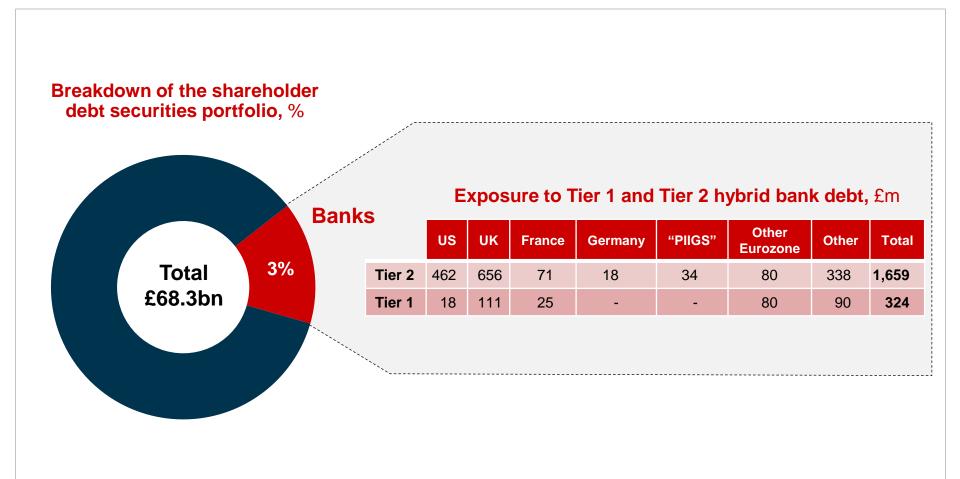
	Portugal	Italy	Ireland	Greece	Spain	Total
PIIGS	-	51	-	-	1	52



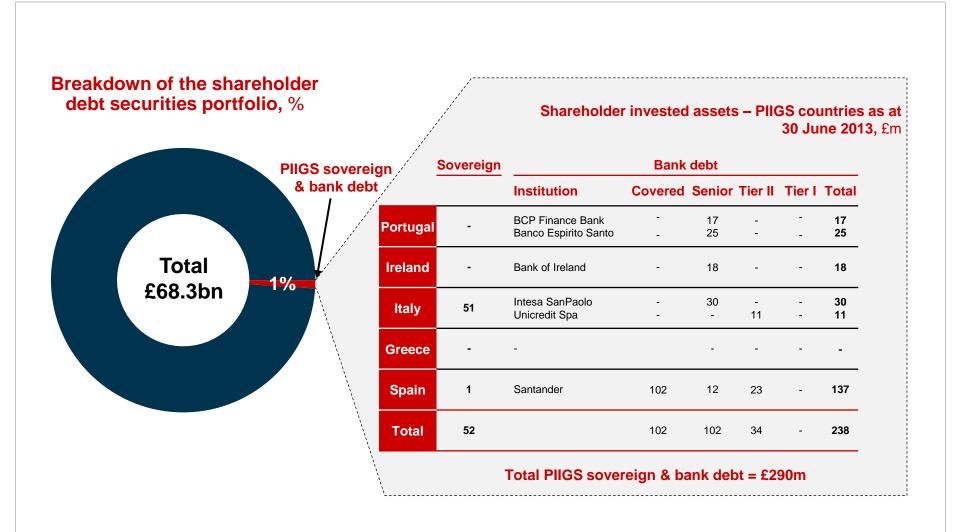
<sup>1</sup> Includes Credit Default Swaps.

### Invested assets

### Group shareholder exposures – hybrid bank debt

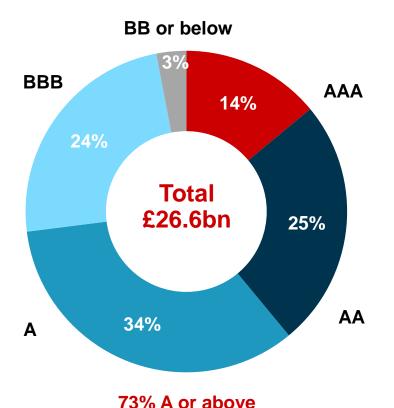


### Resilient balance sheet Total PIIGS sovereign and bank debt of only £290m



### Invested assets UK asset quality – credit reserve

### UK shareholder debt securities portfolio by rating<sup>1</sup>



#### Strength of the £2.0bn credit reserve

- No defaults of shareholder-backed debt securities
- Allowance for credit risk as at 30 June 2013 materially in line with prior year<sup>2</sup>

– Pillar 1 (IGD)64 bps (FY 2012: 65 bps)

- IFRS 42 bps (FY 2012: 42 bps)

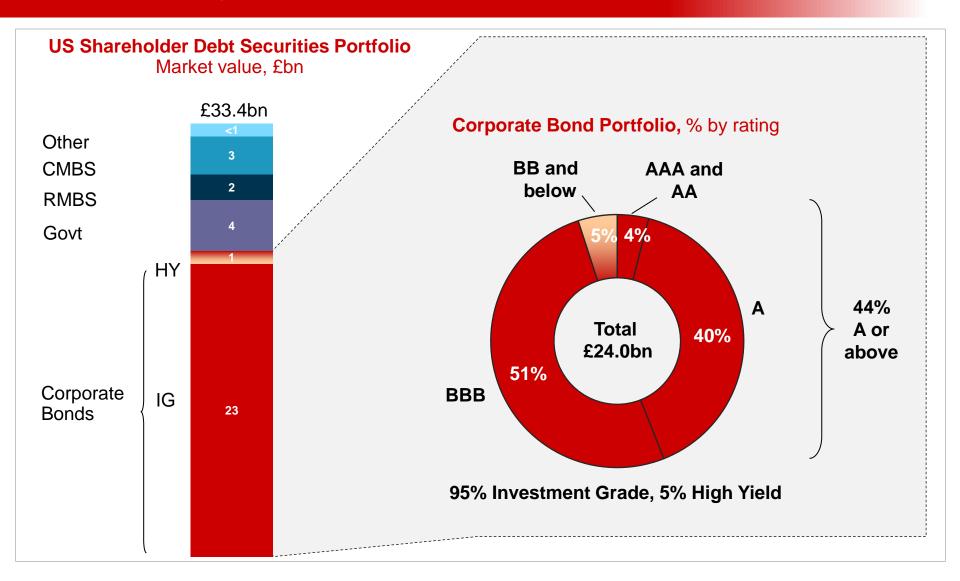
 Pillar 1 and EEV assumptions equivalent to 41% of current spread over swaps (FY 2012: 40%)<sup>2</sup>



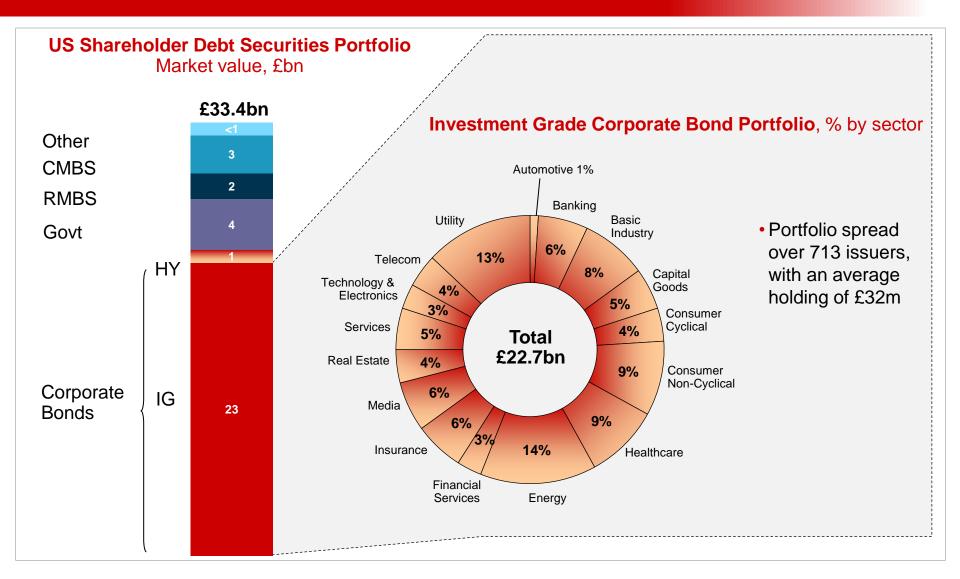
Ratings from different agencies aggregated for presentational purpose. Also includes internal ratings

<sup>2</sup> For Prudential Retirement Income Limited (PRIL).

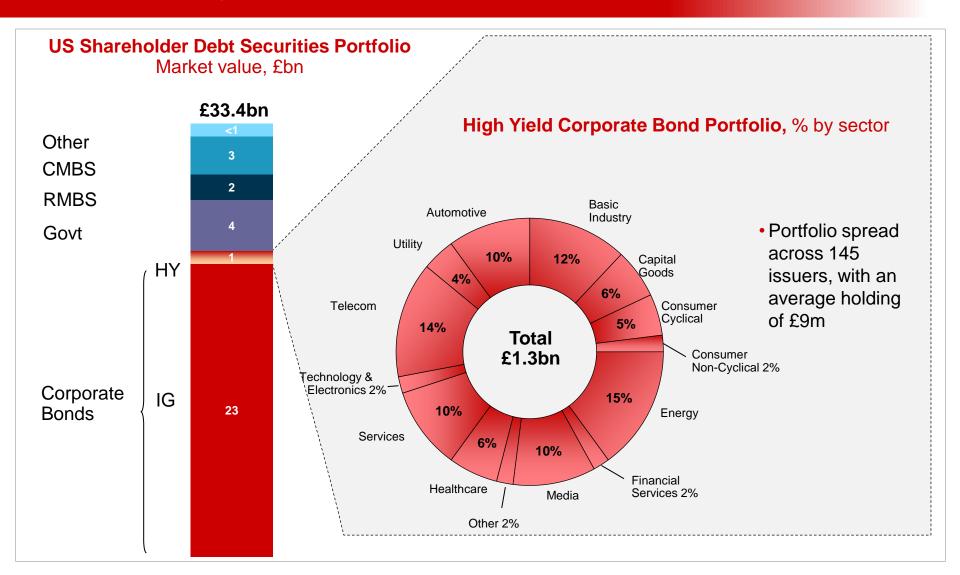
## Invested assets US asset quality – corporate debt portfolio (1/3)



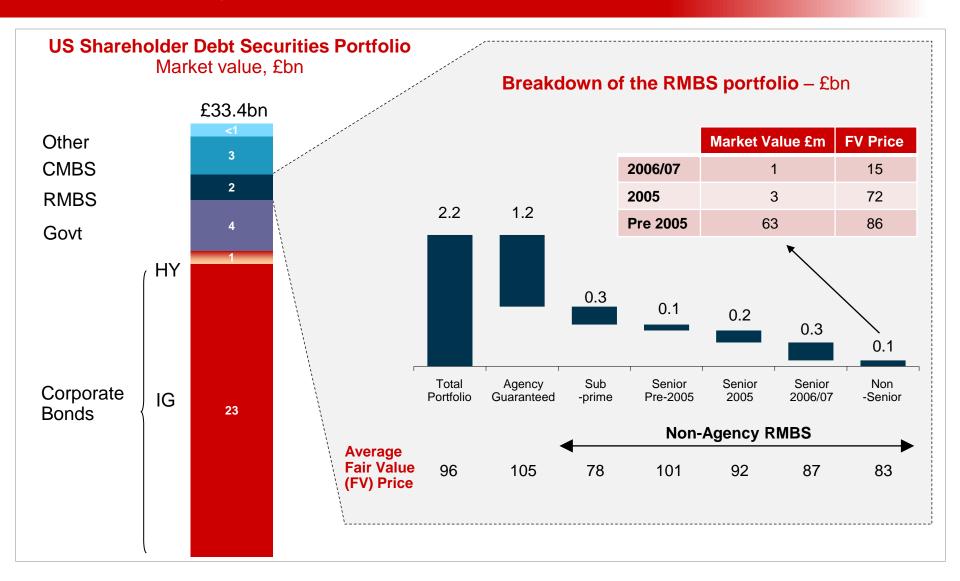
# Invested assets US asset quality – corporate debt portfolio (2/3)



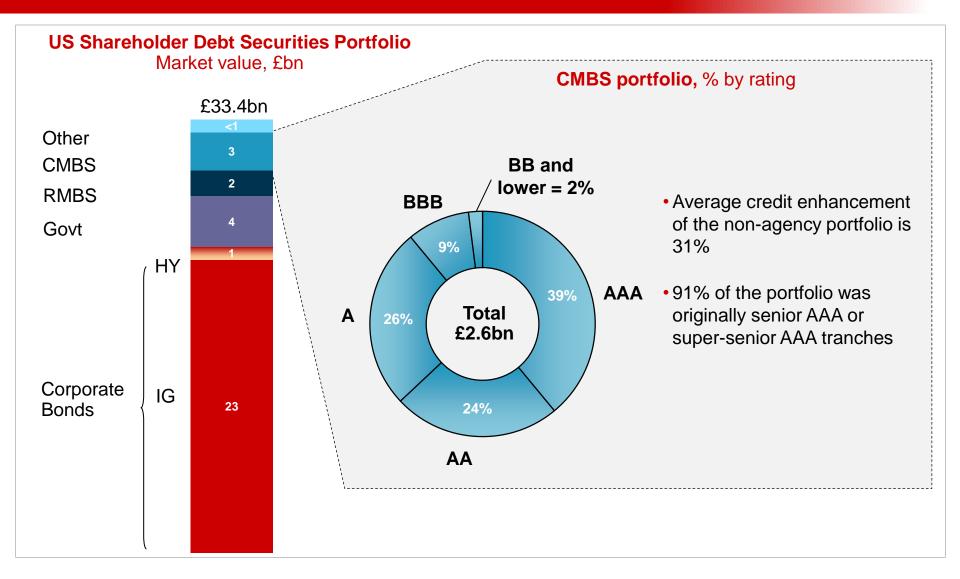
# Invested assets US asset quality – corporate debt portfolio (3/3)



# Invested assets US asset quality – RMBS portfolio

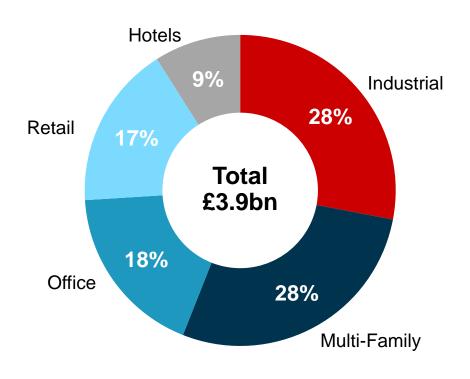


# Invested assets US asset quality – CMBS portfolio



### Invested assets US asset quality – commercial mortgage loan portfolio

#### Breakdown by property type, %



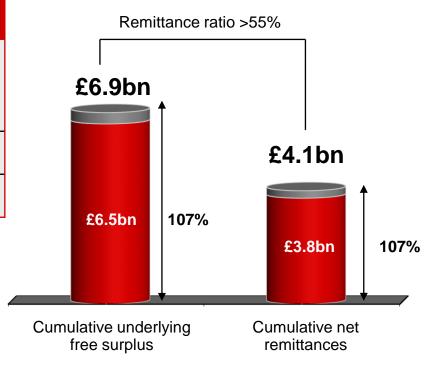
- · High level of diversification
  - Average loan size of £7m
  - Spread across property type
  - Geographic diversification
- Strong underwriting discipline
  - Portfolio performing well in current environment
  - Current average LTV of 62%
  - Problem loan balances at 30 June 2013
    - Loans with restructured terms £49m
    - 1 loan currently in process of foreclosure (£0.4m)
  - No write-downs during H1 2013
  - £4.2m decrease in specific reserves, offset by a £0.3m increase in general reserve



### Cash and capital Net remittances (1/2)

	2009 £m	2010 £m	2011 £m	2012 £m	HY 2013 £m	Target 2013	
UK with-profit	284	202	223	216	206	050	
UK shareholder- backed <sup>1</sup>	150	218	74	97	20	350	
US⁴	39	80	322	249	294	260	
Asia <sup>2</sup>	40	233	206	341	190	300	
M&G <sup>3</sup>	175	202	280	297	134		
Net remittances to group	688	935	1,105	1,200	844		

#### Group objectives 2010-13, £bn



2010-13 Objective

<sup>1</sup> In 2009, the net remittances from the UK included the £150 million arising from the pro-active financing techniques used to bring forward cash emergence of the in-force book during the financial crisis. The 2010 net remittances included an amount of £120 million representing the releases of surplus and net financing payments.

<sup>2</sup> Remittances from Asia in 2012 include net remittance of £27 million, representing cash from sale of Group's holding in China Life Insurance Company in Taiwan offset by repayment of funding contingent on future profits of the Hong Kong life insurance operations. 2010 remittances included a one-off remittance of £130 million, representing the accumulation of historic distributable reserves.

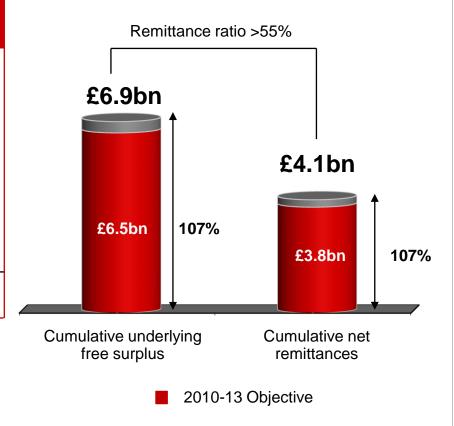
<sup>4</sup> Net remittances from Jackson in 2011 include releases of excess surplus to Group.

<sup>114</sup> 

### Cash and capital Net remittances (2/2)

£m	2010	2011	2012	HY 2013	2010- HY 2013 Total
Actual free surplus	1,690	1,862	1,923	1,065	
Operating variances	220	188	295	203	
Expected return on free assets	139	110	96	41	
Asset management profits	310	376	386	239	
Investment in new business	(645)	(553)	(618)	(396)	
Underlying free surplus generated	1,714	1,983	2,082	1,152	6,931
Remittance	935	1,105	1,200	844	4,084
Remittance ratio	55%	56%	58%	73%	59%

#### Group objectives 2010-13, £bn



Comparatives as reported.



### Prudential plc 2013 Half Year Results

Delivering 'Growth and Cash'

12 August 2013

