# Prudential plc

2015 Half Year Results

11 August 2015



This document may contain 'forward-looking statements' with respect to certain of Prudential's plans and its goals and expectations relating to its future financial condition, performance, results, strategy and objectives. Statements that are not historical facts, including statements about Prudential's beliefs and expectations and including, without limitation, statements containing the words "may", "will", "should", "continue", "aims", "estimates", "projects", "believes", "intends", "expects", "plans", "seeks" and "anticipates", and words of similar meaning, are forward-looking statements. These statements are based on plans, estimates and projections as at the time they are made, and therefore undue reliance should not be placed on them. By their nature, all forward-looking statements involve risk and uncertainty. A number of important factors could cause Prudential's actual future financial condition or performance or other indicated results to differ materially from those indicated in any forward-looking statement. Such factors include, but are not limited to, future market conditions, including fluctuations in interest rates and exchange rates and the potential for a sustained low-interest rate environment, and the performance of financial markets generally; the policies and actions of regulatory authorities, including, for example, new government initiatives and the effect of the European Union's 'Solvency II' requirements on Prudential's capital maintenance requirements; the impact of designation as a global systemically important insurer; the impact of competition, economic uncertainty, inflation, and deflation; experience in particular with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the timing, impact and other uncertainties of future acquisitions or combinations within relevant industries; the impact of changes in capital, solvency standards, accounting standards or relevant regulatory frameworks, and tax and other legislation and regulations in the jurisdictions in which Prudential and its affiliates operate: and the impact of legal actions and disputes. These and other important factors may for example result in changes to assumptions used for determining results of operations or re-estimations of reserves for future policy benefits. Further discussion of these and other important factors that could cause Prudential's actual future financial condition or performance or other indicated results to differ. possibly materially, from those anticipated in Prudential's forward-looking statements can be found under the 'Risk Factors' found in the preliminary document.

Any forward-looking statements contained in this document speak only as of the date on which they are made. Prudential expressly disclaims any obligation to update any of the forward-looking statements contained in this document or any other forward-looking statements it may make, whether as a result of future events, new information or otherwise except as required pursuant to the UK Prospectus Rules, the UK Listing Rules, the UK Disclosure and Transparency Rules, the Hong Kong Listing Rules, the SGX-ST listing rules or other applicable laws and regulations.

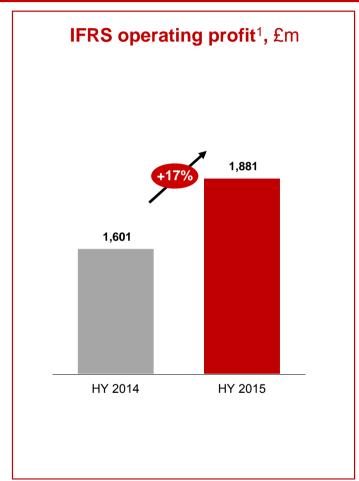


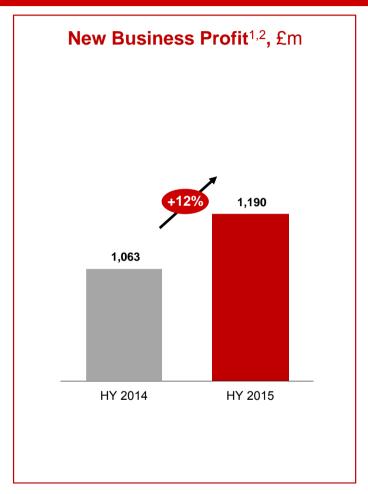
## Prudential plc 2015 half year results Agenda

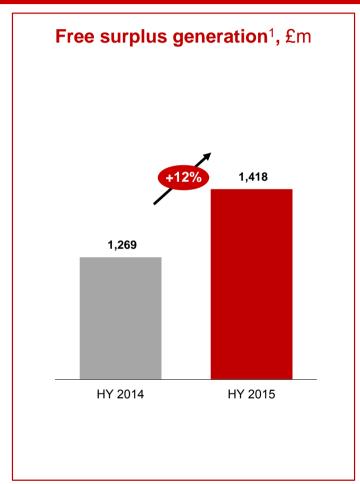
Business Review	Mike Wells
Financial Review	Nic Nicandrou
Outlook	Mike Wells



## **Group**Profitable growth





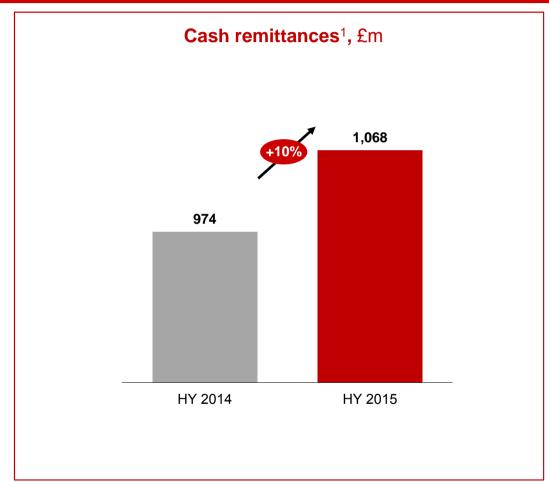


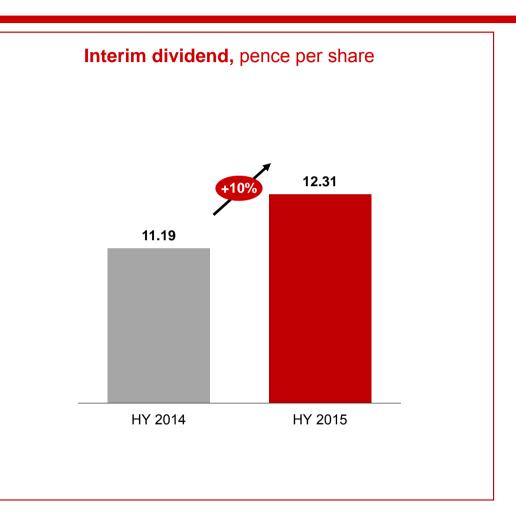


<sup>1</sup> Comparatives have been stated on a constant exchange rate basis

<sup>2</sup> HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014

# **Group**Delivering cash

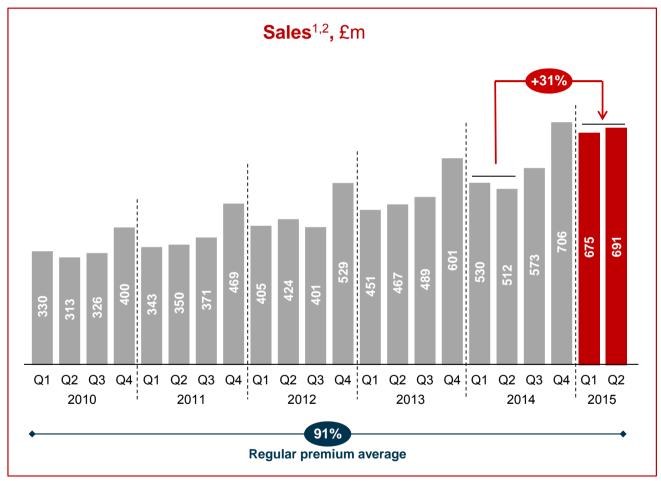


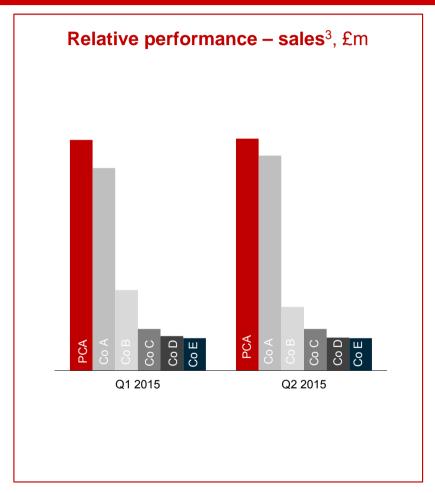


1 HY 2015 includes £42 million of proceeds from the sale of Japan



## Asia Consistent delivery

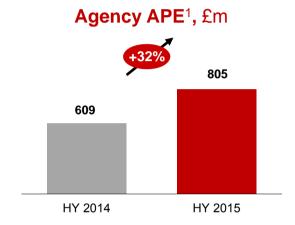




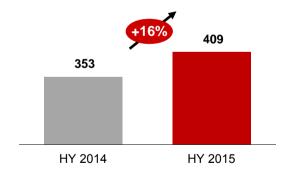


Comparatives have been stated on a constant exchange rate basis
 PCA averaging 17 per cent year on year quarterly growth over 23 consecutive quarters from Q4 2009 to Q2 2015
 Reported APE or equivalent (Ex Japan). Source; Competitors' results release; local insurance regulator and association and Prudential estimates

## **Asia**Broad based performance



#### **Bancassurance APE**<sup>1</sup>, £m



- 1 Comparatives have been stated on a constant exchange rate basis
- 2 3rd largest business unit calculated on a 100% APE basis
- Ranking based on New Business (APE or WFYP depending on availability of data

## (ong

- IFRS operating profit up 23%
- #1 agency sales force
- H&P sales up 67%
- Regular premium (95% of APE) up 88%



na

- APE up 44%; H&P sales up 90%
- Agency activity up 34%
- Increasing CITIC Bank penetration
- Operating in 58 cities, 3<sup>rd</sup> largest PCA business<sup>2</sup>



sia<sup>1</sup>

- IFRS operating profits up 21%
- Growing agency scale
- SCB exclusivity delivering results
- #1 ranked with 24% market share<sup>3</sup>



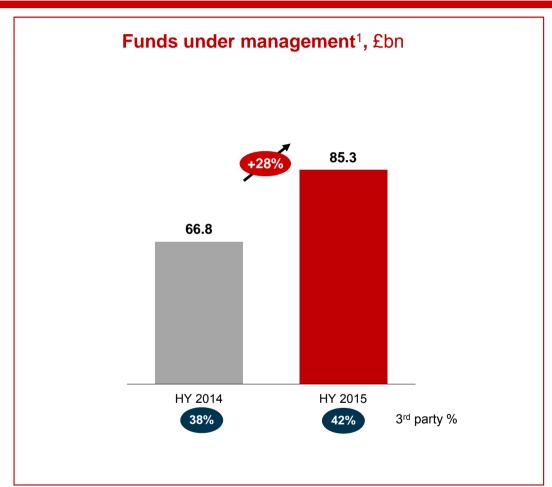
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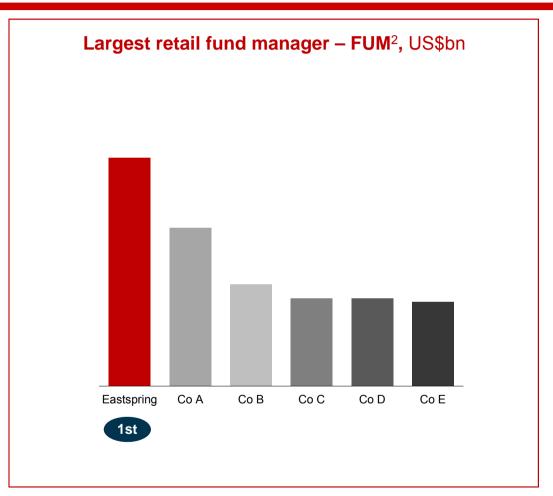
- APE up 18%
- Market leader in bancassurance
- Largest Bumi agency sales force
- #1 ranked with 28% market share<sup>3</sup>





## **Asia**Eastspring



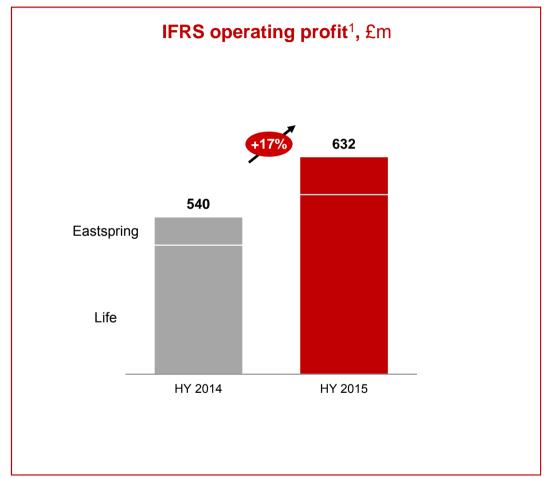


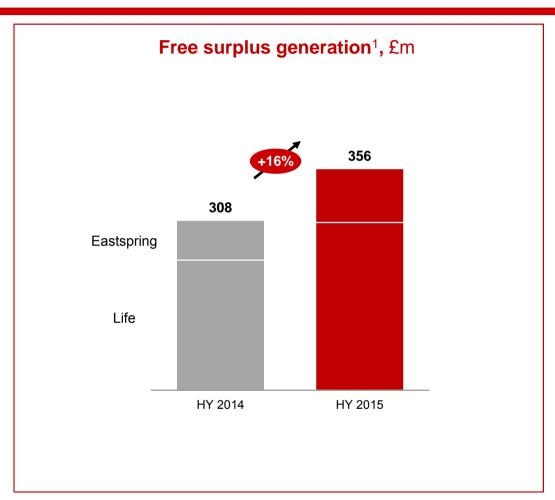


<sup>1</sup> Comparatives have been stated on a constant exchange rate basis

<sup>2</sup> Based on assets sourced from the region. Excluding Japan, Australia and New Zealand as at Jun 2014. Source Asia Asset Management September 2014 (Ranked according to participating regional players only)

## **Asia**Profitable growth



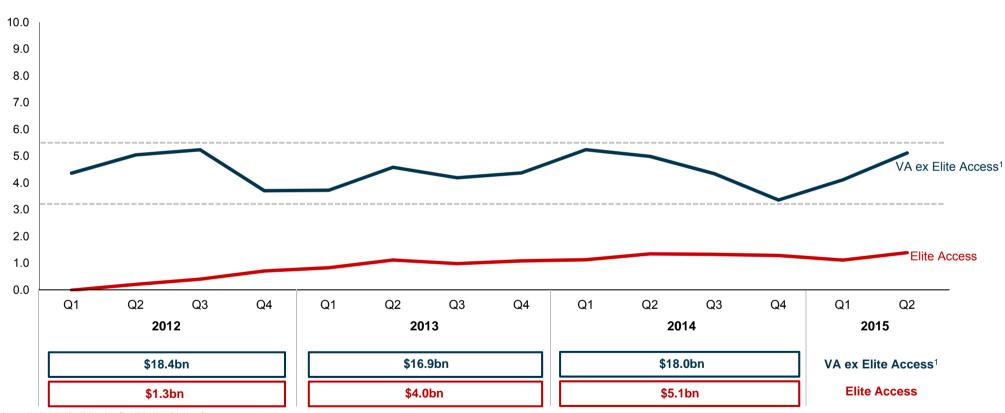




<sup>1</sup> Comparatives have been stated on a constant exchange rate basis

## **US**Disciplined execution

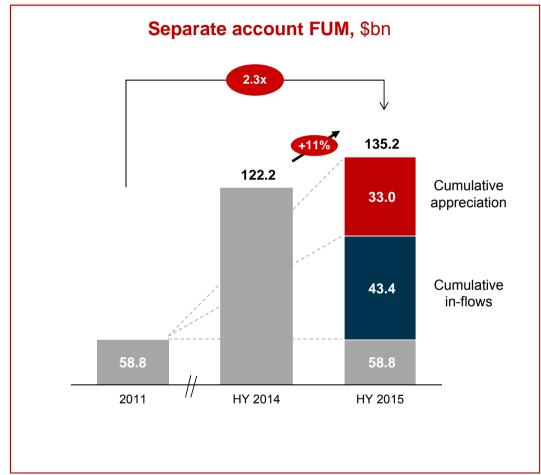
### VA sales, \$bn

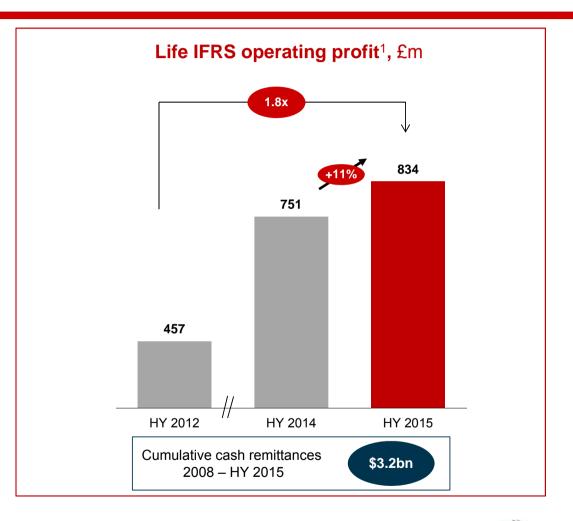


<sup>1</sup> VA ex Elite Access sales includes VA with living benefit and VA without living benefit



## **US**Delivering value

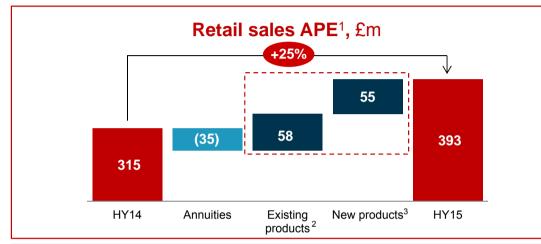


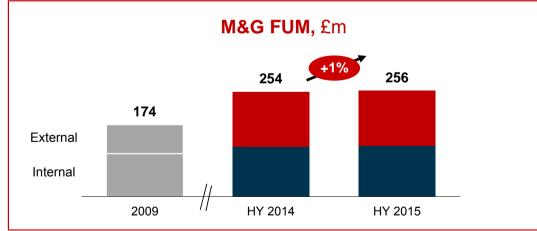




<sup>1</sup> Comparatives have been stated on a constant exchange rate basis

### UK Strong progress





- 1 HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014
- 2 Existing products includes bonds, corporate pension, individual pension, income drawdown and other
- 3 New products includes sales from Flexible Drawdown, PruFund ISA and Platform Bonds

#### **UK Insurance**

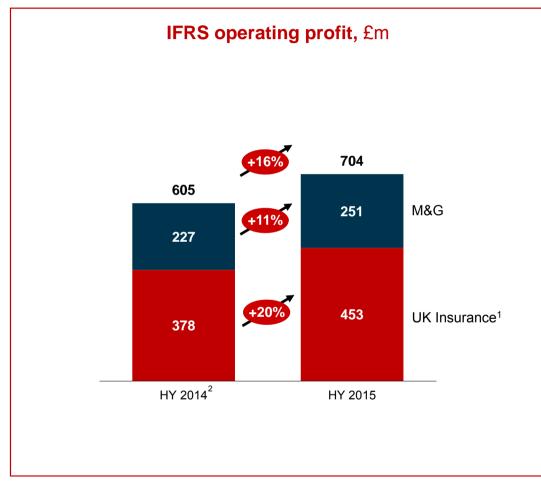
- Successfully transitioning into 'Pensions freedoms' landscape
- Maintaining selective approach to bulks
- Well positioned for the future

#### M&G

- Exceptional financial performance history
- Multi-asset and institutional strength offset by retail outflows
- Proven capabilities and track record



## **UK**Strong progress



#### **UK Insurance**

- Successfully transitioning into 'Pensions freedoms' landscape
- Maintaining selective approach to bulks
- Well positioned for the future

#### M&G

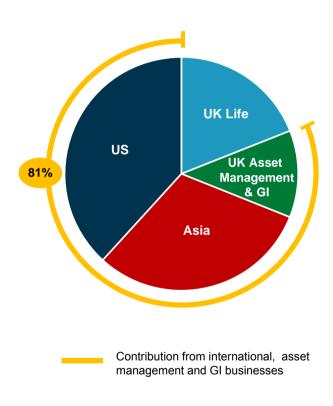
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- Multi-asset and institutional strength offset by retail outflows
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## **Group** Capital

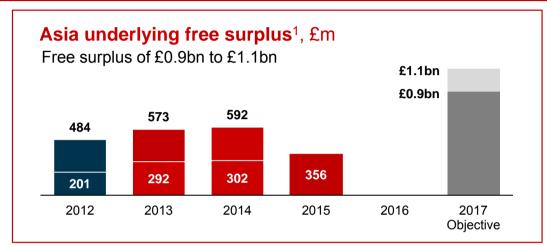
#### In-force free surplus generation, % HY15

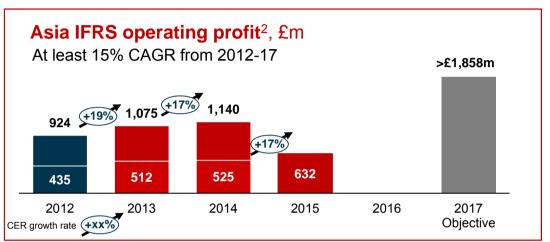


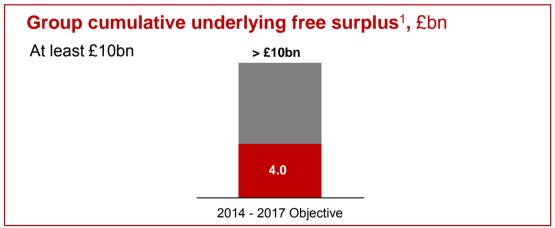
- Diversified sources of earnings and cash
- Strongly capitalised and cash generative business
- Solvency II internal model submitted in June
- PRA decision expected in December



## **Group** 2017 objectives







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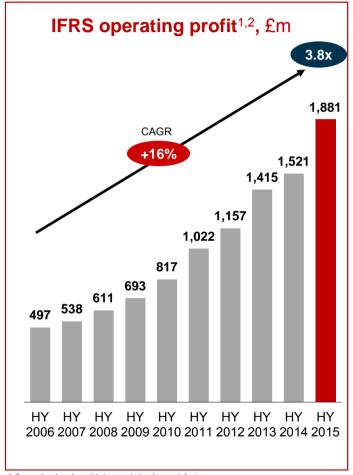
The objectives assume exchange rates at December 2013 and economic assumptions made by Prudential in calculating the EEV basis supplementary information for the half year ended 30 June 2013, and are based on regulatory and solvency regimes applicable across the Group at the time the objectives were set. The objectives assume that the existing EEV, IFRS and Free Surplus methodology at December 2013 will be applicable over the period.

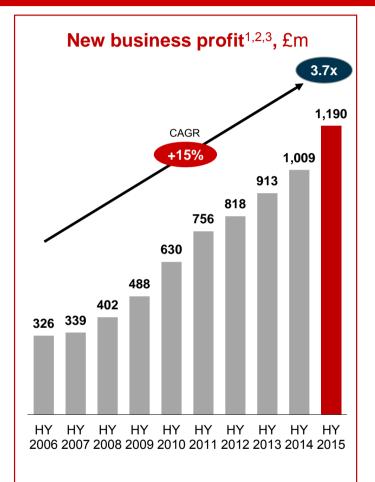
1 Underlying free surplus generated comprises underlying free surplus generated from long-term business (net of investment in new business) and that generated from asset management operations. The 2012 comparative is based on the retrospective application of new and amended accounting standards and excludes the one-off gain on sale of our stake in China Life of Taiwan of £51 million.

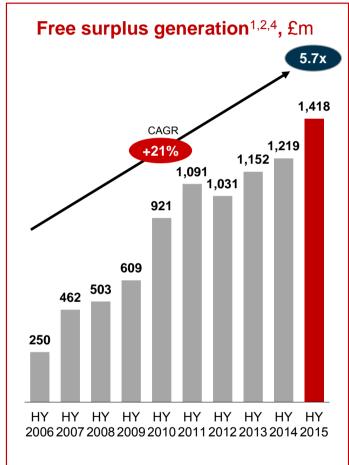
ing profit of £924 million, as reported at HY 2013, is based on the retrospective application of new and amended accounting standards, and excludes the one-off gain on sale of our stake in China Life of Taiwan of £51 million. Excludes Japa



## **Group**Long term value creation









<sup>1</sup> Comparatives have been stated on an actual exchange rate based

Comparatives are adjusted for new and amended accounting standards and excludes Japan and Taiwan agency

<sup>3</sup> HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014

<sup>4 2012</sup> includes £51m gain from sale in China Life of Taiwan

## Prudential plc 2015 half year results

Agenda

**Business Review** Mike Wells **Financial Review** Nic Nicandrou Outlook Mike Wells



# **Key financial highlights**HY15 continued strong performance

Group Business ur	nits Balance sheet Summary / Capital	
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				HY15 vs HY14	
	£m	HY15	HY14	CER <sup>2</sup>	AER <sup>2</sup>
	IFRS operating profit	1,881	1,521	17%	24%
Growth	New business profit <sup>1</sup>	1,190	1,009	12%	18%
	EEV operating profit	2,278	1,943	11%	17%
	Free surplus generation	1,418	1,219	12%	16%
Cash	Remittances <sup>3</sup>	1,068	974	n/a	10%
	Dividend per share (pence)	12.31	11.19	n/a	10%
Capital	IGD (£bn)	5.2	4.1	n/a	27%
Сарітаі	EEV per share (pence)	1,170	1,009	n/a	16%

<sup>1</sup> HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014.



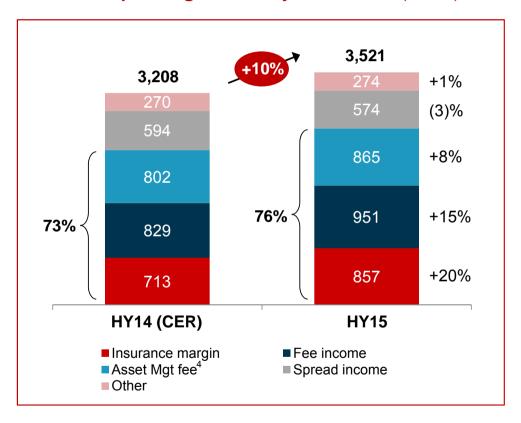
<sup>2</sup> AER: Actual exchange rates. CER: Constant exchange rates. 3 HY15 includes £42 million of proceeds from the sale of Japan

### **IFRS** operating profit Growing profit and improving quality

#### IFRS operating profit by business unit, £m

	HY15	HY14	CER <sup>2</sup>	AER
Asia	632	525	+17%	+20%
US	846	681	+13%	+24%
UK <sup>1</sup>	453	378	+20%	+20%
M&G	251	227	+11%	+11%
	2,182	1,811	+15%	+20%
Other <sup>3</sup>	(301)	(290)	(4)%	(4)%
	1,881	1,521	+17%	+24%

### IFRS operating income by source, £m (CER2)





<sup>1</sup> HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014.

<sup>2</sup> HY14 restated on constant exchange rate basis, increasing IFRS operating profit by £80 million, Asia IFRS operating profit by £15 million, operating profit by £65 million, operating income by £165 million, Insurance margin by £41 million, fee income by £65 million, and spread income by £37 million.

<sup>3</sup> Includes PruCap, head office costs, Solvency II costs and restructuring costs 4 Relates to fee income for M&G, Eastspring, PruCap and US non life operations

### Net free surplus generation Increasing scale of cash generation

#### Free surplus generation, £m, (CER<sup>2</sup>)

	HY15	HY14	Change
Expected return from in-force	1,366	1,184	15%
Experience result	153	204	(25)%
Investment return on free surplus	52	42	24%
Life in-force result <sup>1</sup>	1,571	1,430	10%
Asset management and Other	281	240	17%
Gross free surplus generation	1,852	1,670	11%
Less: new business strain <sup>1</sup>	434	401	8%
Net free surplus generation	1,418	1,269	12%

#### Life in-force result, £m (CER<sup>2</sup>)

	HY15	HY14	Change
Asia	519	447	16%
- US	700	694	1%
UK <sup>1</sup>	352	289	22%

#### **New business strain, £m (CER2)**

	HY15	HY14	Change
Asia	213	176	21%
US	164	189	(13)%
UK <sup>1</sup>	57	36	58%



<sup>1</sup> HY14 has been restated to exclude Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014.

<sup>2</sup> HY14 restated on constant exchange rate basis, increasing net free surplus generation by £50 million, Asia life in-force result by £14 million, US life in-force result by £00 million, Asset management by £1 million, Asia new business strain by £9 million and US new business strain by £10 million, Asia new business strain

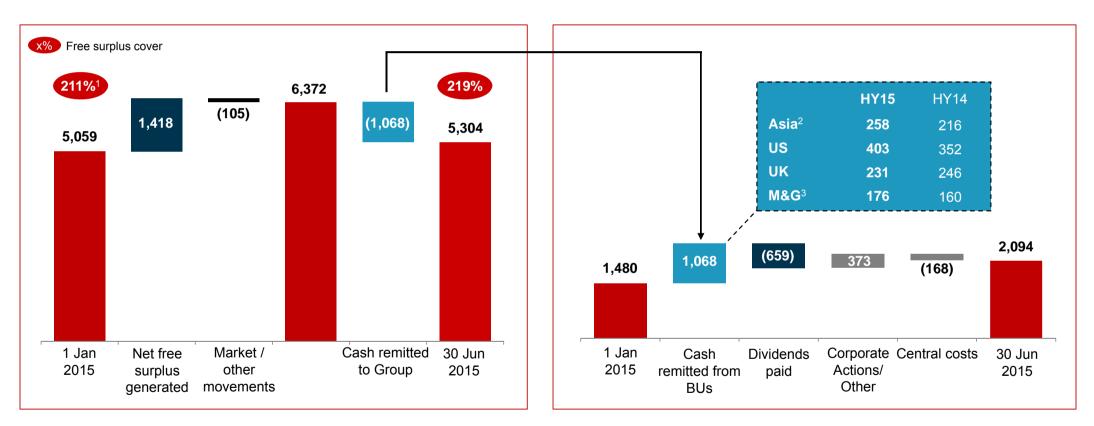
### **Balance sheet**

### Positive evolution in free surplus and central cash



#### Movement in free surplus, £m

#### Movement in central cash, £m



<sup>1</sup> As at 31 December 2014.



<sup>2</sup> Includes £42 million of proceeds from the sale of Japan

<sup>3</sup> Includes Prudential Capital.

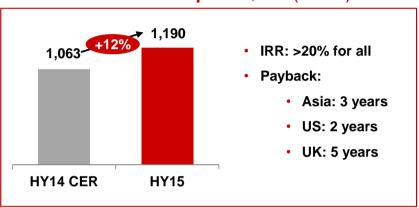
## **EEV operating profit (post-tax)** Operating return on EEV of 16%<sup>1</sup>



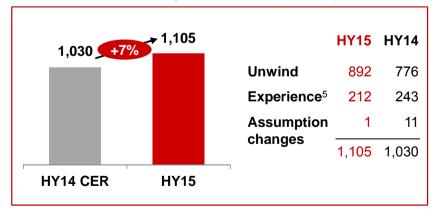
#### **EEV operating profit by business unit**, £m (CER)

	HY15	vs HY14 <sup>4</sup>
Asia Life	1,072	+24%
US Life	812	(5)%
UK Life <sup>2</sup>	411	+8%
Asset Management <sup>3</sup>	281	+17%
	2,576	+10%
Other	(298)	(3)%
Total	2,278	+11%

#### New business profit<sup>2</sup>, £m (CER<sup>4</sup>)



#### In-force profit<sup>2,5</sup>, £m (CER<sup>4</sup>)



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<sup>2</sup> HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014.

<sup>3</sup> Includes post-tax operating profit from M&G, PruCap, Eastspring, Curian and US broker-dealers, and UK general insurance commission

<sup>4</sup> HY14 restated on constant exchange rate basis, increasing Asia new business profit by £18 million, US new business profit by £36 million, Asia in-force profit by £12 million and US in-force profit by £38 million

<sup>5</sup> Includes Asia development expenses of £(2) million in HY15 and £(1) million in HY14

#### Financial performance, £m (CER)

	HY15	vs HY14
APE sales	1,366	+31%
New business profit	664	+30%
IFRS operating profit	632	+17%
Net free surplus generation	356	+16%
Remittances <sup>1</sup> (AER)	258	+19%
Eastspring FUM <sup>2</sup> (£bn)	85.3	+28%

#### Life

- New business growth
  - > APE growth >15% for 7 countries
  - ➤ APE growth >30% for agency and regular premium
  - ► H&P NBP +27%
- Strong IFRS growth in Life +15%
  - Shareholder backed reserves +17%
  - ➤ Insurance margin +20%
  - Hong Kong +23% and Indonesia +21%
- Free surplus driven by in-force
  - ➤ In-force expected return +16%
  - Positive mix effects benefit strain

#### Eastspring<sup>2</sup>

- IFRS operating profit up 35% to £58m
  - Net flows +79%, at £4.6bn
  - Revenue growth of 31% in line with average AUM
  - Fee margin 37bp (2014: 37bp)
  - Cost income ratio at 58% (2014: 59%)

PRUDENTIAL

<sup>2</sup> Relates to total business including internal and external funds

#### US Grove

### Growth in earnings and cash



#### Financial performance, £m (CER)

	HY15	vs HY14
APE sales	857	(10)%
New business profit	371	(10)%
IFRS operating profit	846	+13%
Net free surplus generation	544	+9%
Remittances (AER)	403	+14%
Separate accounts assets (£bn)	85.9	+11%

#### Life

- New business in line with strategy
  - > APE consistent with volume discipline
  - NBP reflects lower volume of VA with LB
  - Economics remain strong with IRRs >20%
- IFRS growth driven by fee income
  - Fee income +15%, in line with growth in average separate account assets +16%
  - Spread margin 14bp lower at 244bp
- · Free surplus benefit from reduced strain
  - > In-force sustained despite lower yields
  - Reduced strain on lower APE / mix effects
- Other
  - Approach to hedging unchanged
  - Policyholder behaviour in line
  - > Strong capital formation supports higher remittance



### **UK** Stro

## Strong response to changes in environment

#### Financial performance, £m

	HY15	vs HY14
APE sales <sup>1</sup>	510	+22%
New business profit <sup>1</sup>	155	+12%
IFRS operating profit <sup>1,2</sup>	453	+20%
Net free surplus generation <sup>1</sup>	309	+18%
Remittances	231	(6)%
PruFund assets (£bn)	13.7	+34%

#### 1 HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014. 2 HY15 includes £17 million of general insurance commission (HY14: £12 million).

#### Life

- Strong new business growth
  - > Retail NBP +14%, driven by PruFund sales
  - Selective approach to bulks; NBP of £75m (2014: £69m)
- IFRS growth

	HY15	HY14	vs HY14
New business	66	85	(22)%
Bulks annuities	49	60	(18)%
Individual annuities	17	25	(32)%
In-force	370	281	+32%
Longevity reinsurance	61	-	n/a
Other	309	281	+10%
Total Life IFRS <sup>1</sup>	436	366	+19%

- Free surplus higher
  - > In-force growth and longevity reinsurance
  - Capital efficient new business investment
  - Remittances underpinned by durable withprofits transfer



## M&G

### Cash-rich earnings growth



#### Financial performance, £m

	HY15	vs HY14
Net flows	(2,375)	(156)%
Total external FUM (£bn)	133.4	-
Total FUM (£bn)	256.5	+1%
Revenues	491	+6%
IFRS operating profit	251	+11%
Remittances	151	+12%

#### **IFRS** growth

- Profit up 11% on:
  - Higher revenues
    - Fee income +6% on average FUM growth of +7%
    - Fee margin stable at 38bp
  - > Flat costs year-on-year
- Cost income ratio improved
  - Lower at 51% (2014: 54%)
  - Pace of investment in infrastructure maintained

#### **New business flows**

- Retail: £4bn net outflows in 2Q15
  - Principally from Optimal Income fund (Europe)
  - > Trend continued in July
- Institutional: good net inflows and healthy pipeline

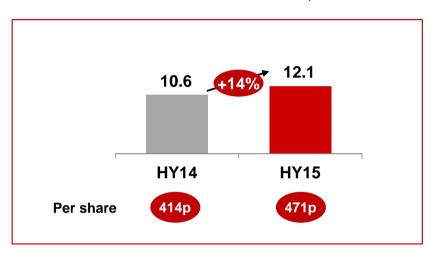


## **Balance sheet**

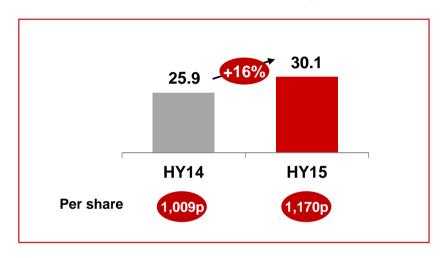
### Well capitalised and defensively positioned



#### IFRS shareholders' funds, £bn



#### EEV shareholders' funds, £bn



- IGD surplus £5.2bn equivalent to cover of 2.5 times
- With-profits estate of £7.4bn
- £2.1bn of central cash resources / £2.6bn of untapped liquidity facilities
- · Nil default losses and minimal impairments across all fixed income portfolios
- Strong operating capital formation on all measures



## Solvency II

### Prudential well capitalised and highly cash generative



- · Internal model submitted in June
- PRA decision expected in December
- Strong 1H15 Solvency II capital generation

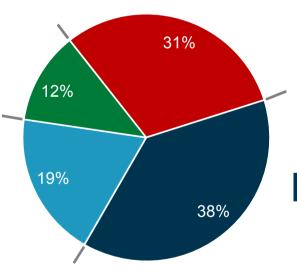
#### **UK Asset Management & GI**

- Unaffected by Solvency II
- · Continue to adopt existing sectoral rules
- Cash / capital driven by earnings

#### **UK Life**

- Risk margin and transitional broadly offset
- PRA confirmed transitional 'good' capital for UK remittances
- Capital generation underpinned by resilient withprofit transfer
- · Selective approach to bulks, with reinsurance

In-force free surplus generation, % HY15



#### Asia

- · Health and Protection business Solvency II 'friendly'
- 'Prudent' local statutory basis remains 'biting' constraint
  - > £1.4bn of free surplus 'stock'
- Key question is how much of the £10bn VIF can be included additionally
  - > Based on Solvency II methodology
  - > After 1-200 event
- Cash / capital movement will continue to be driven by free surplus generation

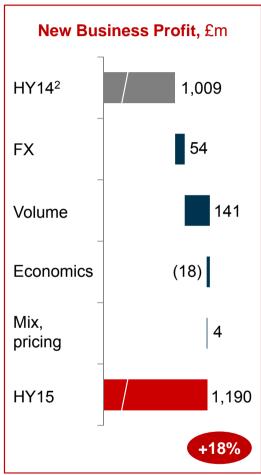
#### US

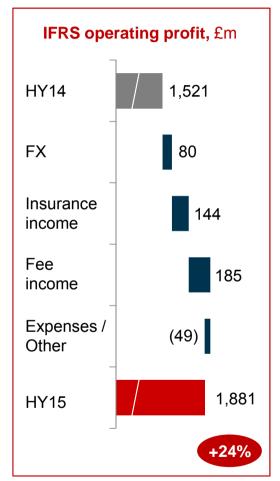
- · US statutory (RBC) treated as equivalent
- Deduction and Aggregation gives no credit for diversification benefit between Jackson and Group
- · Cash / capital management unaffected

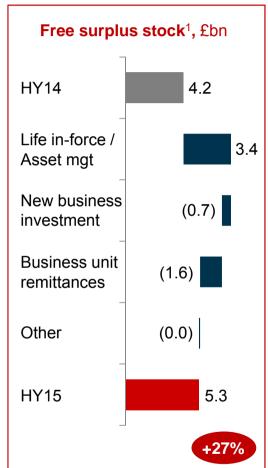


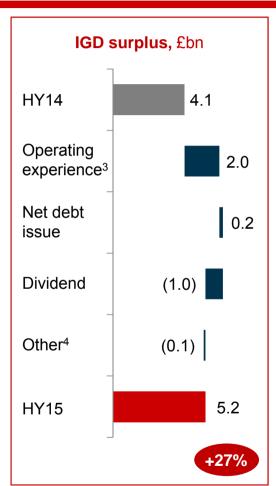
### 2015 half-year summary Delivering 'Growth and Cash'













<sup>1</sup> For life and asset management only

<sup>2</sup> HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014

<sup>3</sup> Including economic impacts and FX movements, estimated to be immaterial

<sup>4</sup> Other miscellaneous and one-off items

## Prudential plc 2015 half year results Agenda

**Business Review** Mike Wells **Financial Review** Nic Nicandrou Outlook Mike Wells



## Group

## Clear, unchanged strategy



Significant protection gap and investment needs of the Asian middle class



Transition of US 'baby-boomers' into retirement



UK 'savings gap' and ageing population in need of returns / income



## **Group** Priorities



#### Asia

- Build agency scale and quality
- Leverage bancassurance relationships
- Invest in asset management



#### US

- Focus on profitable growth
- Bolt-ons to leverage platform
- Disciplined management of inforce

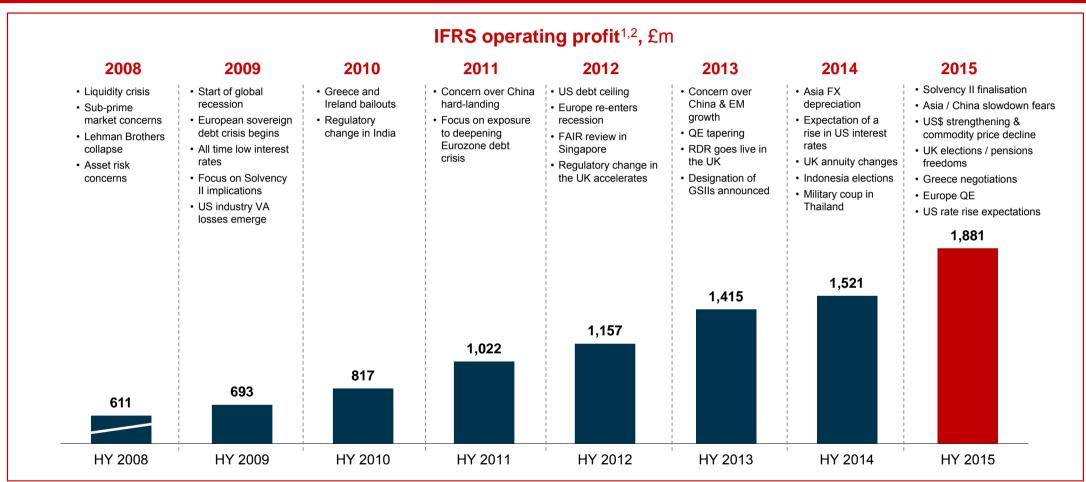


#### UK / M&G

- Continue to evolve product propositions to align with market reforms
- Ongoing build-out of digital capabilities
- M&G: Maintain long-term focus and build on institutional / multiasset strength



## **Group**Effective response to challenges

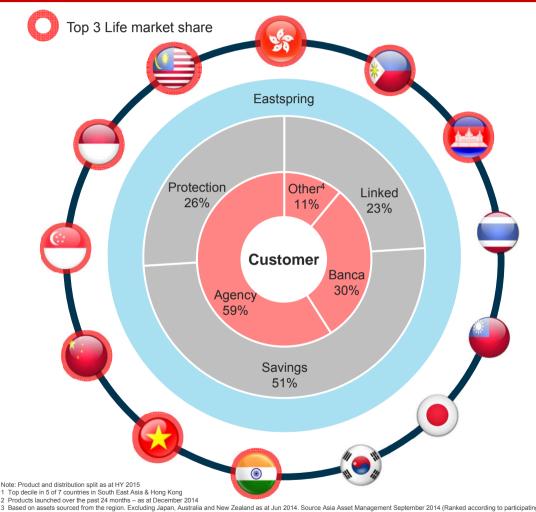


<sup>1</sup> Adjusted for new and amended accounting standards and excludes Japan Life



<sup>2</sup> Comparatives have been stated on an actual exchange rate basis

### Asia Market leading franchise



#### **Platform**

- In Asia since 1923
- Top 3 position in 9 out of 12 life markets
- Top decile brand awareness<sup>1</sup>

#### **Distribution**

- Proven multi-channel model
- •Over 560,000 agents
- Selling through over 12,000 bank branches

#### **Product**

- All season product solutions
- •25% APE from new products<sup>2</sup>
- Pioneering servicing proposition

#### **Asset Management**

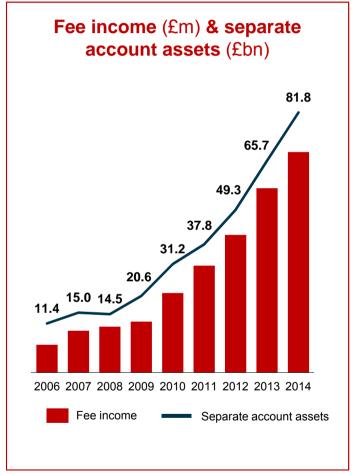
- Asia's largest retail fund manager<sup>3</sup>
- Over £85 billion funds under management
- Operating in 10 major Asian markets<sup>5</sup>

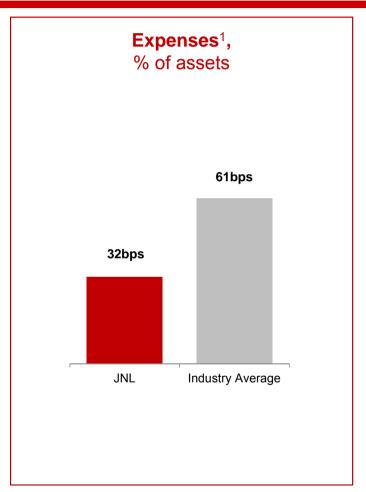
3 Based on assets sourced from the region, Excluding Japan, Australia and New Zealand as at Jun 2014, Source Asia Asset Management September 2014 (Ranked according to participating regional players only)

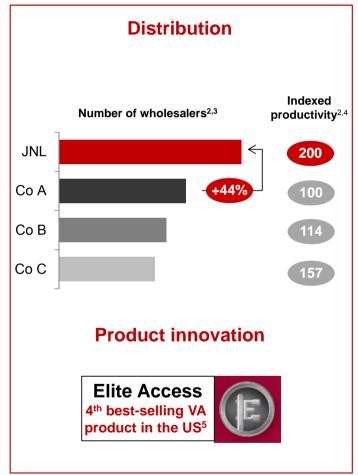
4 Other mainly includes DMTM and GA sales



## US High quality platform









Expenses / Asset (Statutory). Source: SNL Financial LC. As at Q1 2015

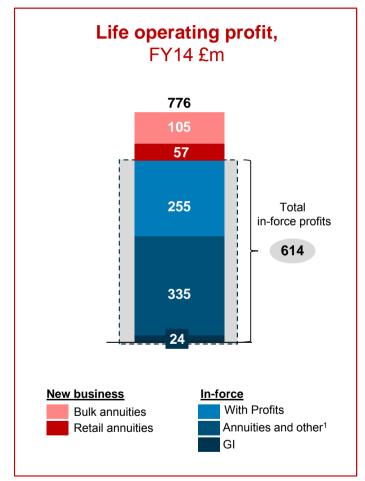
Source: Market Metrics (A Factset company)

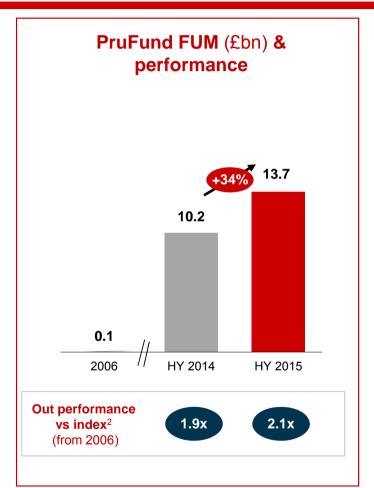
Field and Internal wholesalers Q1 2015

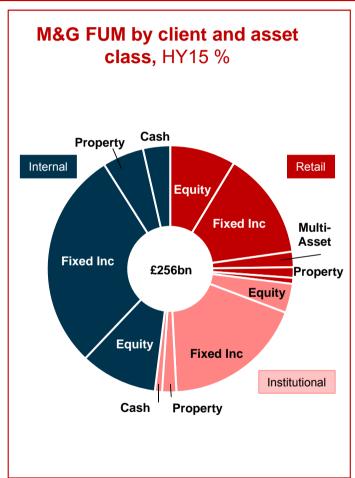
Field sales force productivity based on Gross VA sales per VA field wholesaler (\$MM). Productivity calculation relative to peers, rebased to 100

Source: Morningstar Annuity Research Center (MARC). As at Q1 2015

### **UK** Solid base





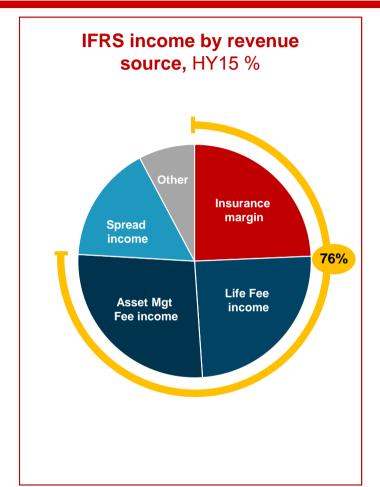


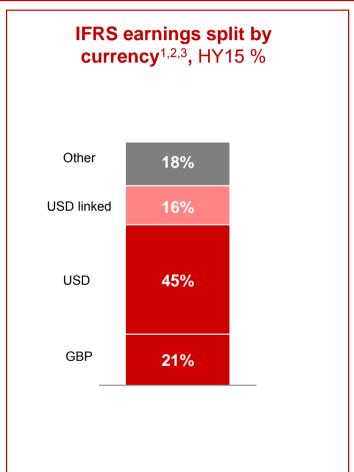


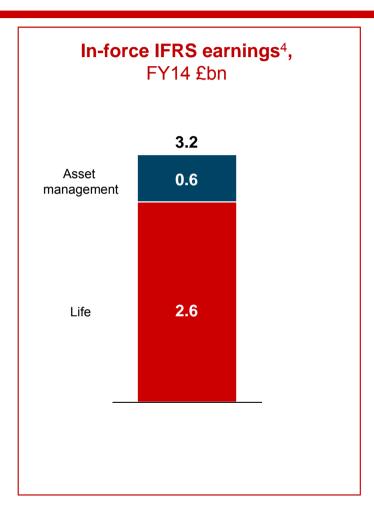
<sup>1</sup> Includes PruHealth & PruProtect business sold in November 2014, IFRS profit was £23m for 2014.

<sup>2</sup> Index based on fund comparator: ABI Mixed Investment 20%-60% Shares TR

## **Group**Well positioned to deliver across cycles







<sup>4</sup> Operating profit comprises the following: Asia life as disclosed in note 1(b) of the 'additional financial information', after deducting development expenses. Jackson IFRS operating profit after adding back acquisition costs expensed (and not deferred) in the period of £209m. UK operating profit excluding both the new business profit of £162m arising on bulk and individual annuities sales in 2014 and £23m from PruHealth & PruProtect business sold in 2014. Asset management operating profit for M&G, PruCap, Eastspring and US broker-dealer and asset management



<sup>1</sup> USD linked includes Hong Kong and Vietnam where currencies are pegged to the USD, and Malaysia and Singapore where currencies are managed against a basket of currencies including the USD

<sup>2</sup> Includes long-term, asset management business and other businesses

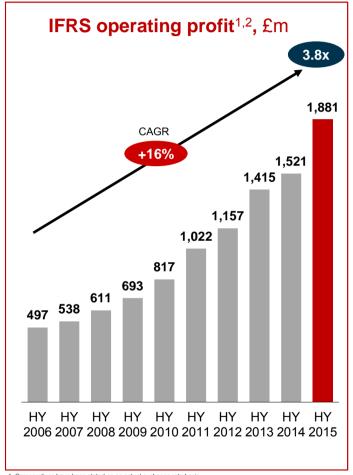
<sup>3</sup> For operating profit UK sterling includes amounts in respect of central operations as well as UK insurance operations and M&G.

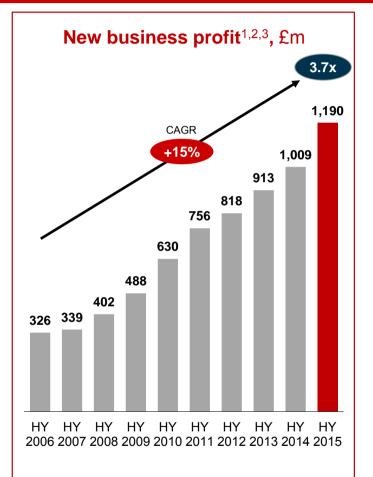
### **Group** Summary

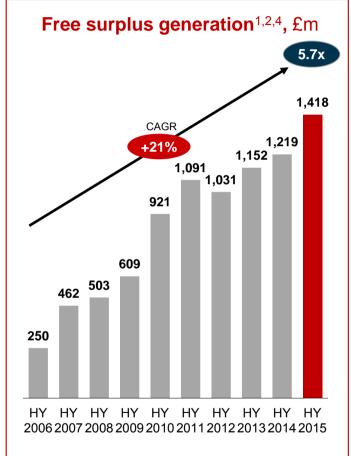
- Clear, unchanged strategy focused on three secular growth opportunities
- Leading franchise, 'best in class' capabilities
- Experienced, proven management team
- Strongly capitalised and cash generative businesses
- Well positioned to deliver long term profitable growth



## **Group**Long term value creation









<sup>1</sup> Comparatives have been stated on an actual exchange rate ba

Comparatives are adjusted for new and amended accounting standards and excludes Japan and Taiwan agency

<sup>3</sup> HY14 results have been restated to exclude contributions from Prudential's 25% equity stake in PruHealth / PruProtect, which was sold in November 2014

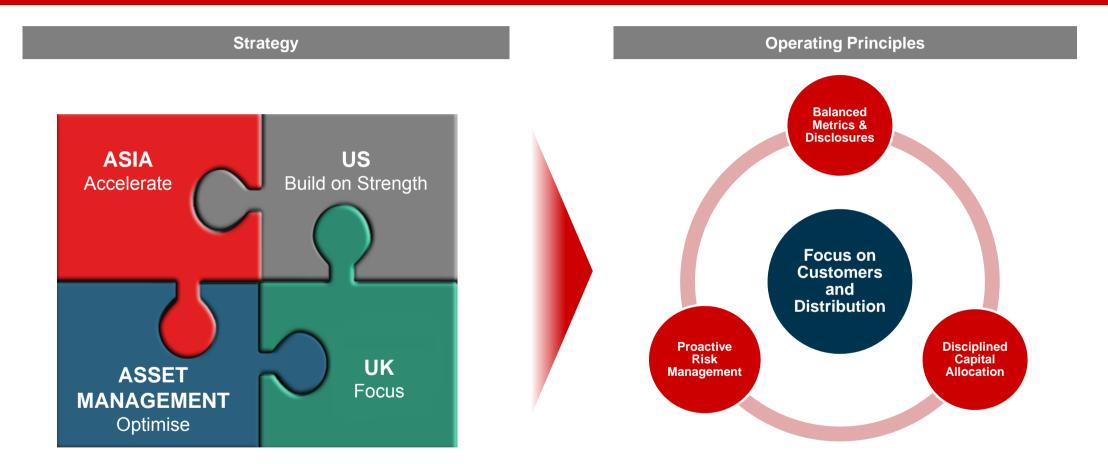
<sup>4 2012</sup> includes £51m gain from sale in China Life of Taiwan





### **Strategy**

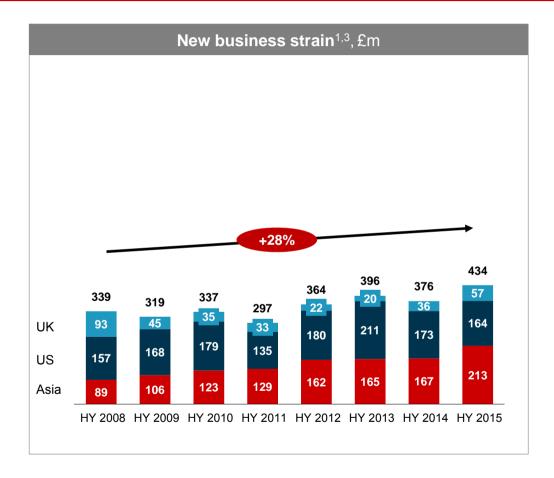
### A clear strategy underpinned by clear operating principles

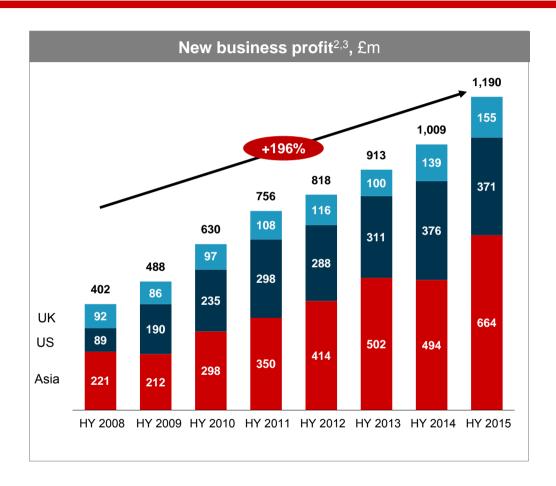




### Disciplined capital allocation

### New business profit growth







<sup>1</sup> Free surplus invested in new business.

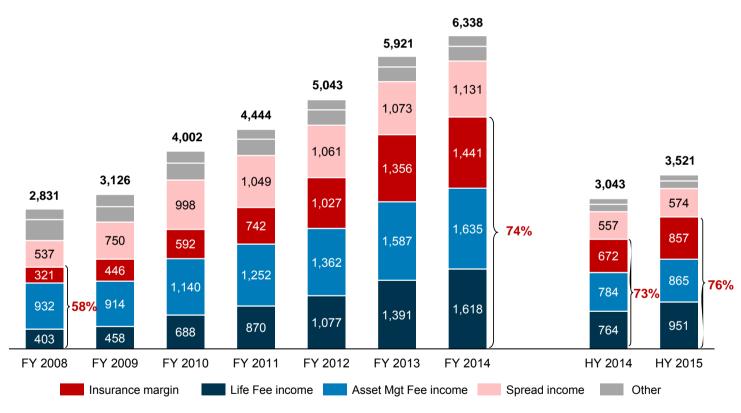
On a post tax basi

Excludes Japan Life and Taiwan agency. HY2014 comparatives have been restated to exclude the contribution from the sold PruHealth and PruProtect businesses. HY2008 to HY2013 comparatives include the results of PruHealth and PruProtect.

### Group

### Higher quality and growing earnings

#### Sources of IFRS operating income<sup>1,2</sup>, £m



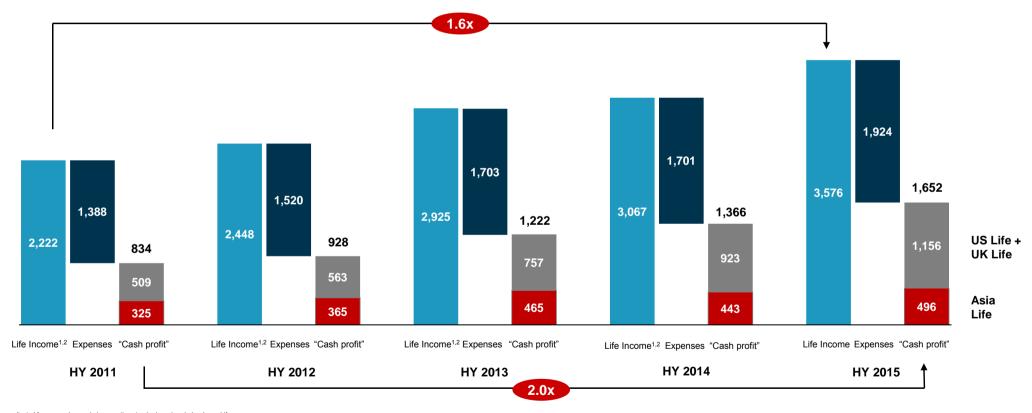
<sup>1</sup> Comparatives adjusted for new and amended accounting standards and excludes Japan Life.



<sup>2</sup> Comparatives have been stated on an actual exchange rate basis

### Life IFRS operating income Higher quality earnings

#### "Cash profit" 1,2: Income3 – Expenses (before impact of DAC adjustment), £m



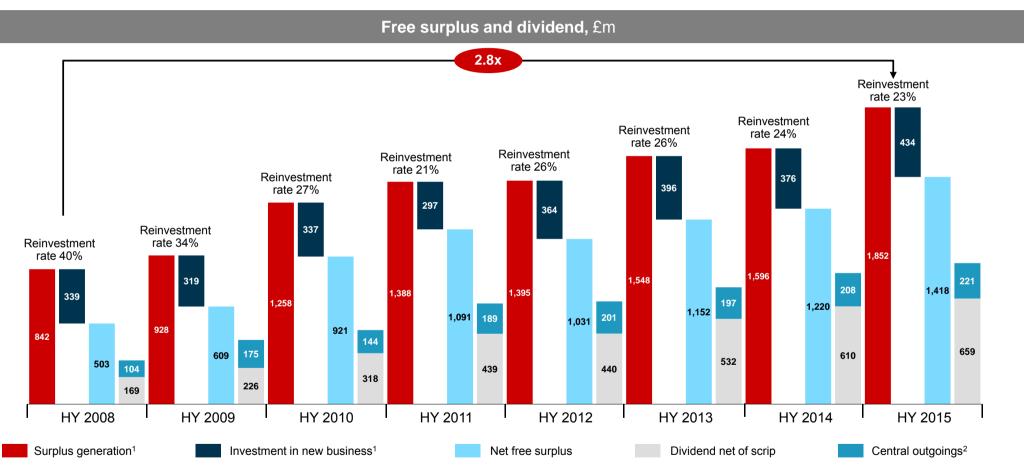
<sup>1</sup> Comparatives adjusted for new and amended accounting standards and excludes Japan Life.



<sup>2</sup> HY2014 comparative has been restated to exclude the contribution from the sold PruHealth and PruProtect businesses. HY2011 to HY2013 comparatives include the results of PruHealth and PruProtect.

<sup>3</sup> Life income is sum of spread income, fee income, technical and other margin, with-profits and expected returns.

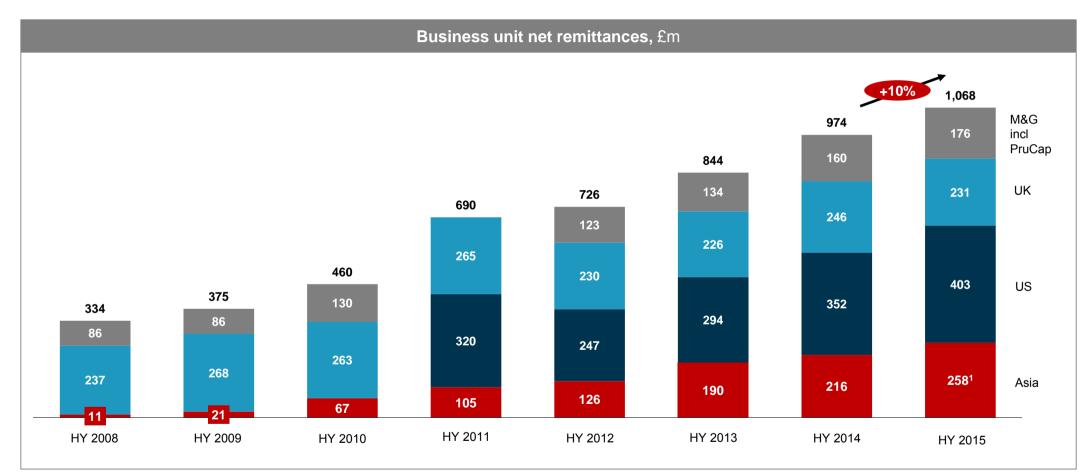
## **Delivering cash**Free surplus generation



<sup>1</sup> Comparatives adjusted for new and amended accounting standard and excludes Japan Life. HY2014 comparative has been restated to exclude the contribution from the sold PruHealth and PruProtect businesses. HY2008 to HY2013 comparatives include the results of PruHealth and PruProtect. 2 Central outgoings includes RHO costs.



# **Delivering cash**Cash remittances to Group

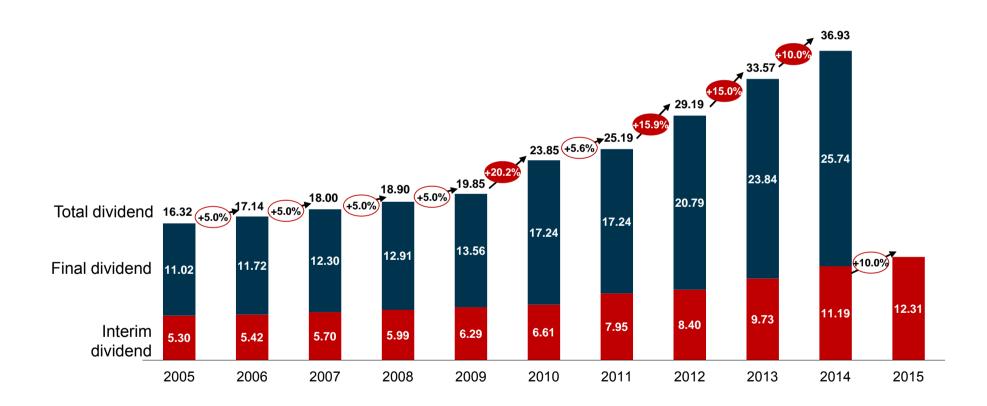


<sup>1</sup> Includes £42 million of proceeds from the sale of Japan.



# **Group**Delivering cash

#### Dividend, pence per share

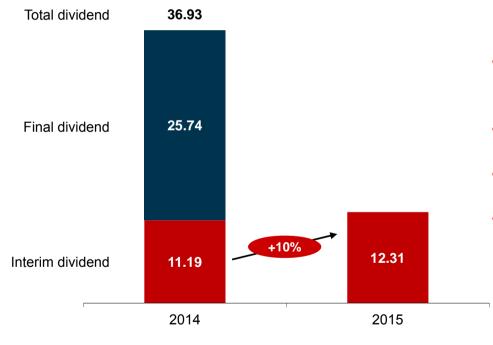




### **Dividend**

### 2015 Interim dividend increased by 10%

#### Dividend, pence per share

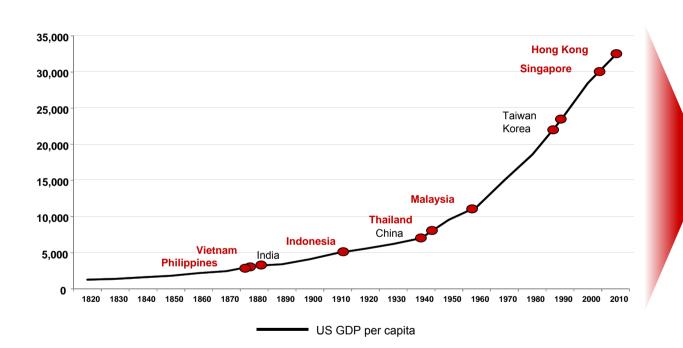


- Interim dividend increased by 10 per cent to 12.31 pence per share
- Ex-dividend date: 20 August 2015
- Record date: 21 August 2015
- Payment of dividend: 24 September 2015



## **Asia**Long term opportunity

#### GDP per capita in 2010, against the US GDP per capita,1990 US\$1



- Pan Asian leader: #1 by NBP<sup>2</sup>
- Top 3 in 9 /12 Asian countries<sup>3</sup>
- Market leading platform
  - Over 560,000 agents
  - Access to over 12,000 bank branches
  - 14.1 million customers



<sup>1</sup> Geary-Khamis dollar, based on purchasing power parities with 1990 as benchmark year - one 1990 dollar has the same purchasing power as the US dollar in 1990. Prudential estimates.

<sup>2</sup> NBP = New Business Profit; Prudential estimates based on information disclosed in company reports. Amongst pan Asian international (private) insurers.

<sup>3</sup> Source: based on formal (Competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Excludes Myanmar and Japan.

Market Share data as of latest; India and China ranking and market share among foreign / JV / Private only. Singapore includes onshore only. Thailand Market share is post acquisition of Thanachart Life.

### Asia Favourable dynamics

		Population (m)	Prudential customers as a % of total population <sup>2</sup>	GDP (\$bn) <sup>2</sup>	2015 GDP growth (%) <sup>2</sup>	Market penetration³ (%)
ASEAN and Hong Kong	Indonesia (1995) <sup>1</sup>	255	1.0%	935	5.2	1.1%
	Philippines (1996)	101	0.2%	304	6.7	1.6%
	Thailand (1995)	69	2.2%	388	3.7	3.6%
	Vietnam (1999)	92	1.5%	197	6.0	0.7%
	Hong Kong (1964)	7	13.0%	298	2.8	12.7%
	Malaysia (1924)	31	6.6%	343	4.8	3.1%
	Singapore (1931)	6	15.2%	317	3.0	5.0%
JV's	India (2000)	1,276	0.3%	2,202	7.5	2.6%
	China (2000)	1,375	0.06%	11,082	6.8	1.7%
Nascent Mature Markets Markets	Taiwan (1999)	23	1.0%	550	3.8	15.6%
	Korea (2002)	51	0.6%	1,463	3.3	7.2%
	Cambodia (2013)	16	0.1%	18	7.2	-
	Myanmar (2013)	52	-	68	8.3	-

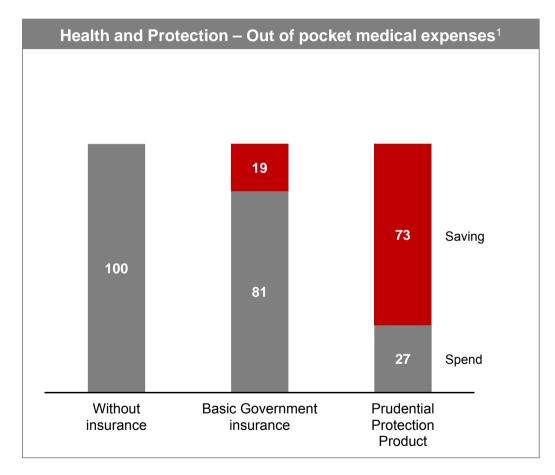


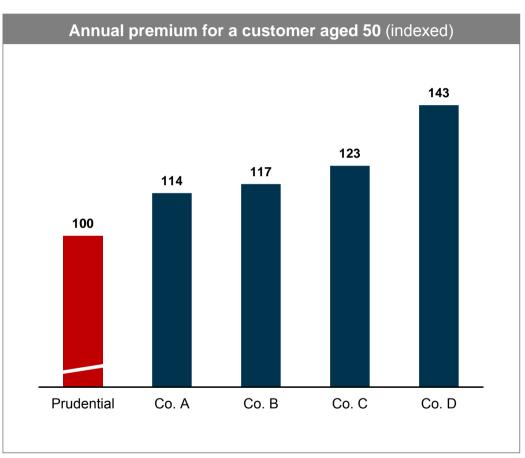
<sup>1</sup> Year in bracket denotes start of operation.
2 Source: IMF. GDP in \$bn for 2015 (estimated). Penetration rate based on customers at June 2015.

<sup>3</sup> Source: Swiss Re. Market penetration based on insurance premiums as a percentage of GDP in 2014 (estimated).

### **Asia Life**

### Products meet customer needs and create shareholder value

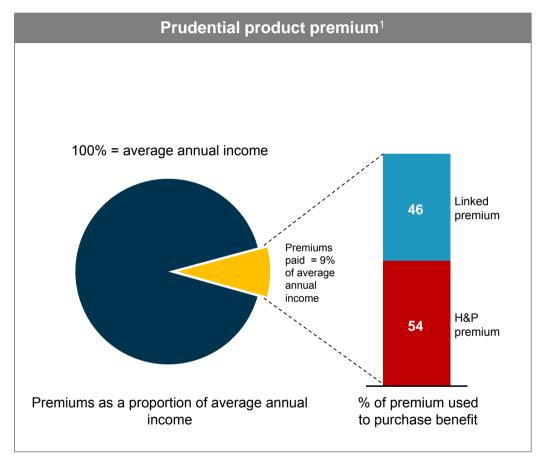


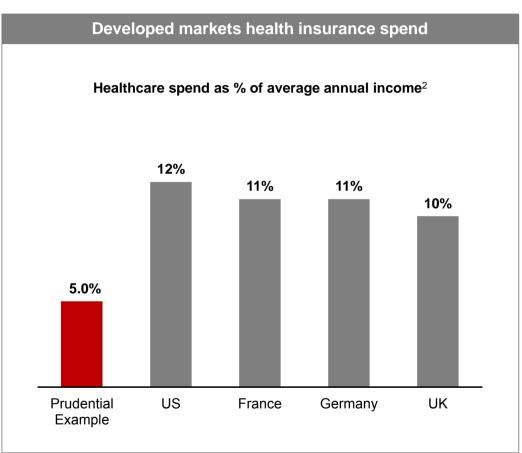




<sup>1</sup> Expenses for a male aged 50 for heart diseases and heart surgery treatment.

### Asia Affordable products underpin consumer demand



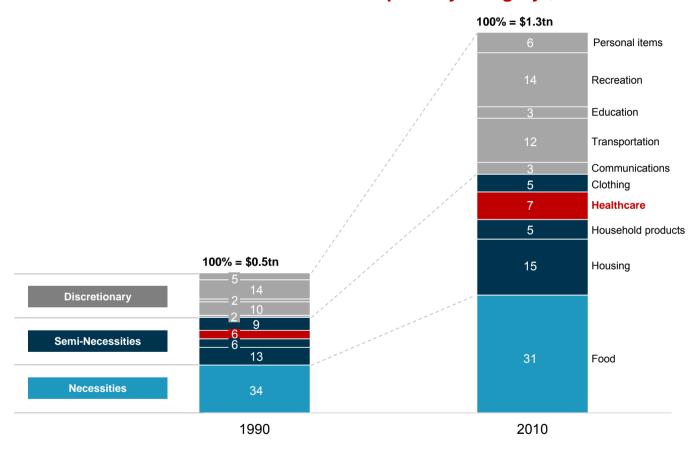




<sup>1</sup> Average Prudential customer spend on insurance products.
2 Source: OECD, UN population stats, Prudential estimates. Premium spend includes healthcare expenditure by private and public sources except for the US. Healthcare spend data adjusted for working age population and unemployment rates

## **Asia**Growing demand for healthcare

### Household consumption by category<sup>1</sup>, %



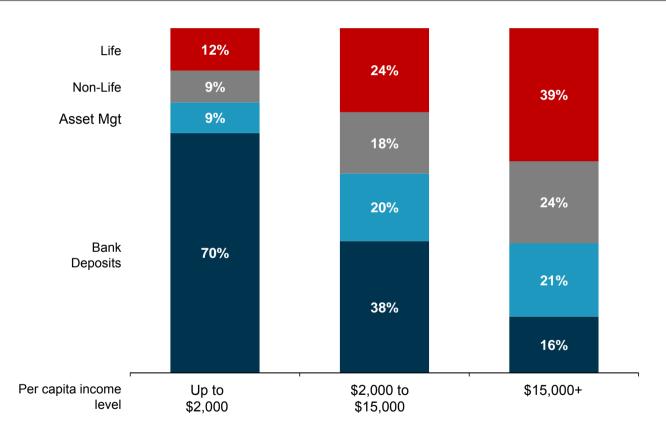
<sup>1</sup> Euromonitor, McKinsey, Prudential estimates.



### **Asia distribution**

### Wealth and financial assets ownership

#### Breakdown of personal financial assets

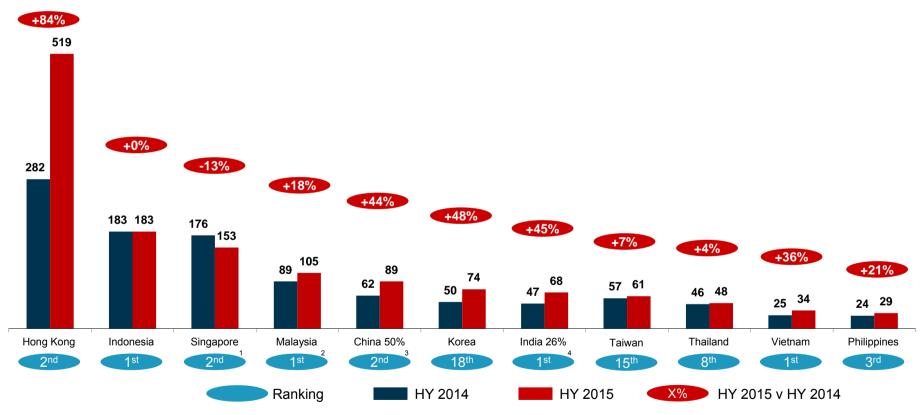


Source: Oliver Wyman analysis; Prudential analysis.



## Asia Life APE by market

#### Asia APE by market, £m (Constant Exchange Rate)



<sup>1</sup> Singapore includes onshore only, excluding Eldershield and DPS.

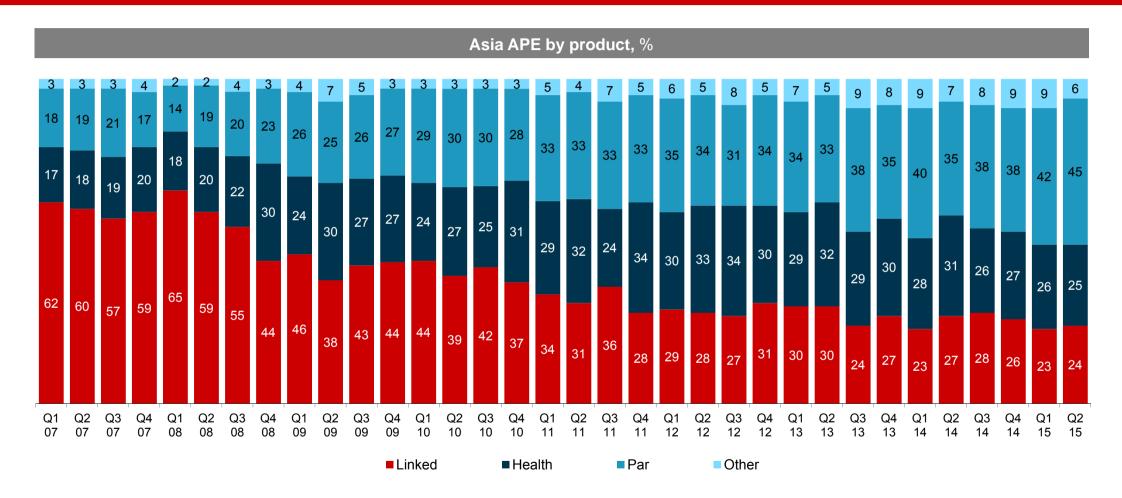


Includes Takaful sales @100%.
 Ranking amongst foreign JVs.

Ranking amongst religit 3 vs.

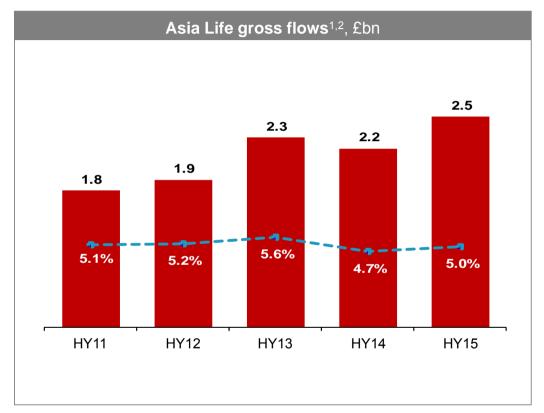
Source: Based on formal (Competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Ranking based on new business (APE or weighted FYP depending on the availability of data).

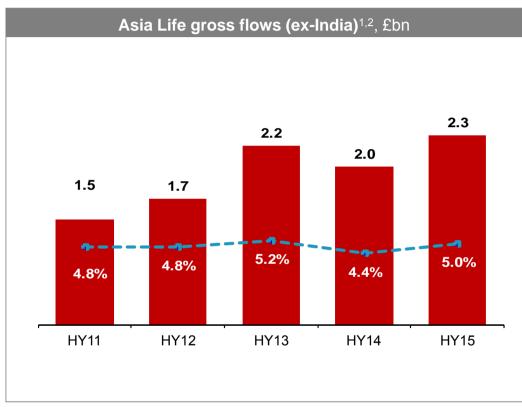
## Asia Life APE sales by product - percent





## **Asia Life**Flows and persistency





---- Surrenders/withdrawals as % of opening liabilities

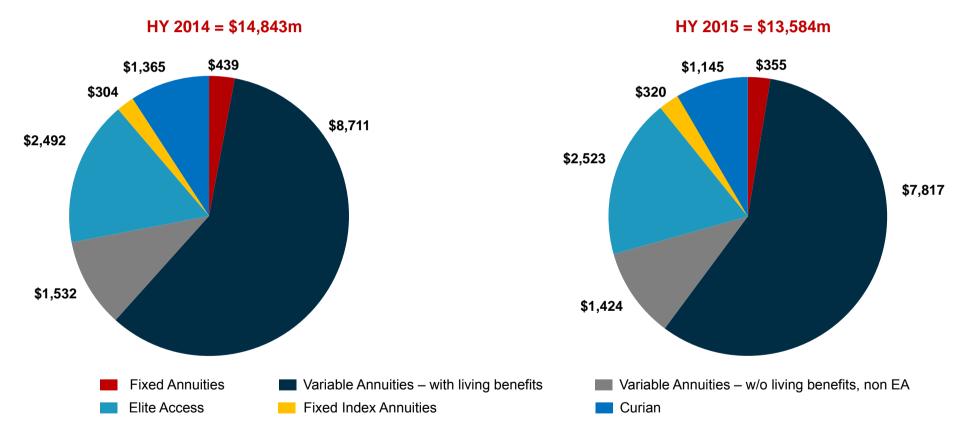


<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums (after deducting insurance & other margins)

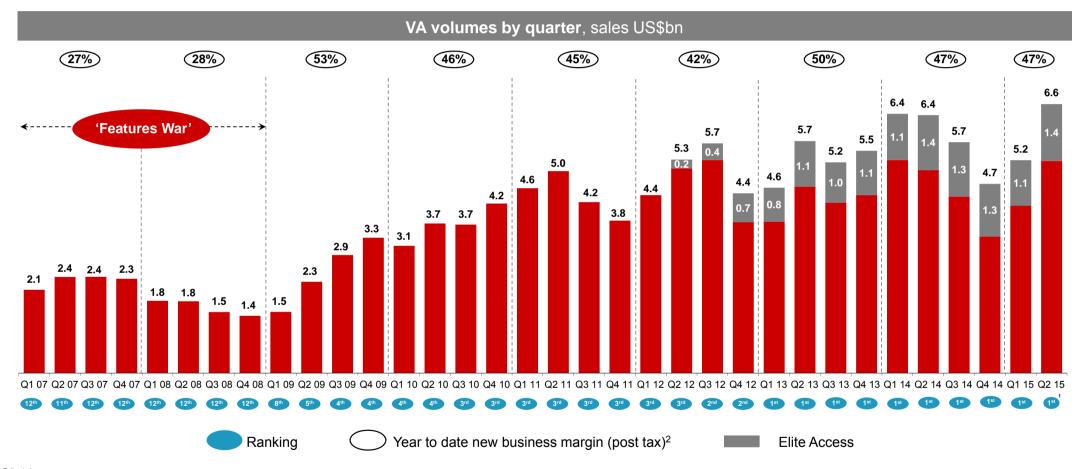
<sup>2</sup> Excludes Japan and Taiwan agency.

## **US retail sales and deposits** HY 2015

#### Retail sales and deposits, \$m



### **US** Life VA volumes

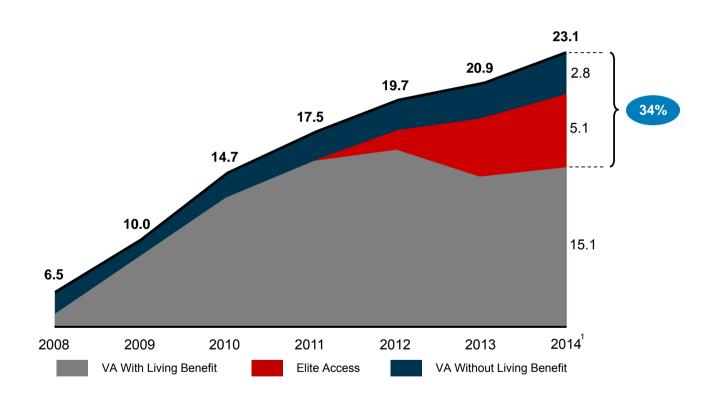




<sup>2</sup> Previously disclosed pre-tax margins have been adjusted at a notional tax rate of 35%, and are now presented as post tax.

## **US**Successful diversification

#### Jackson VA sales mix, \$bn



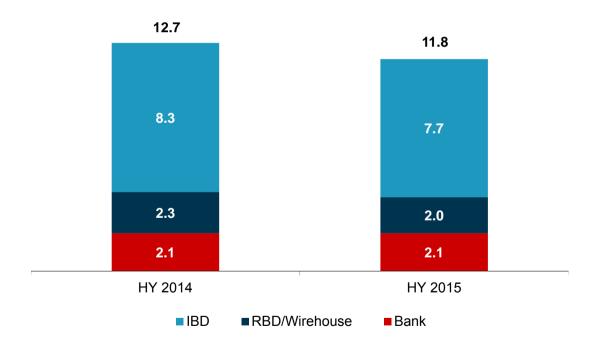
1 Values may not cast to total due to rounding.



## **US Life** Variable annuity distribution

#### Variable annuity sales by distribution channel, US\$bn

HY 2015 includes \$2.5bn of Elite Access sales (HY 2014, \$2.5bn)

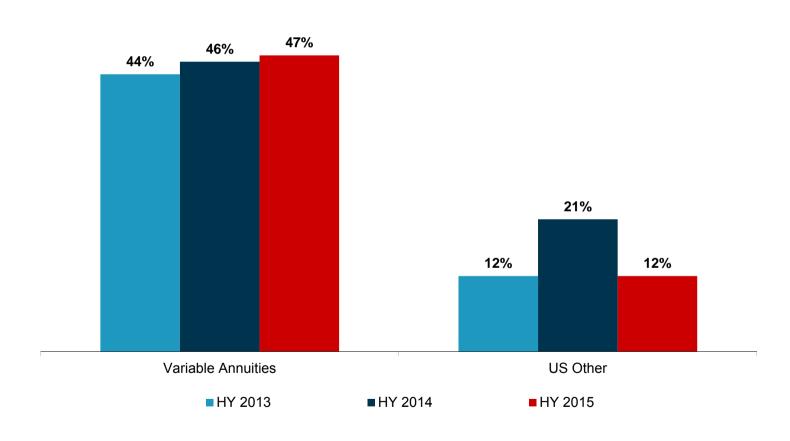


IBD: Independent Broker/Dealer, RBD: Regional Broker Dealer.



## **US Life**New business margin

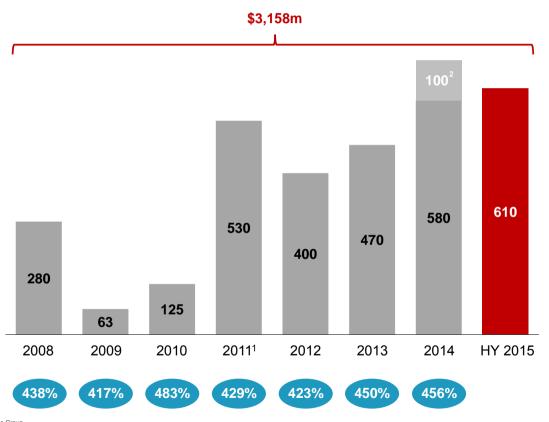
#### New business margin (post tax), $\%~\mbox{\rm APE}$





## **US**Successful execution

#### Cumulative cash remittances, \$m



<sup>1</sup> Net remittances from Jackson include \$197m in 2011 representing release of excess surplus to the Group.

**RBC Ratio** 



<sup>2</sup> Net remittances in second half of 2014.

# **US IFRS profit**DAC impact on results

#### Impact on results of DAC amortisation, £m

	2014	HY 2014	HY 2015
Gross profits <sup>1</sup>	1,944	948	1,113
New business strain <sup>2</sup>	(209)	(103)	(110)
DAC Amortisation			
- Core	(474)	(249)	(275)
- (Acceleration) / deceleration	(13)	10	20
Operating result	1,248	606	748

Core as % of Gross profits 24% 26% 25%

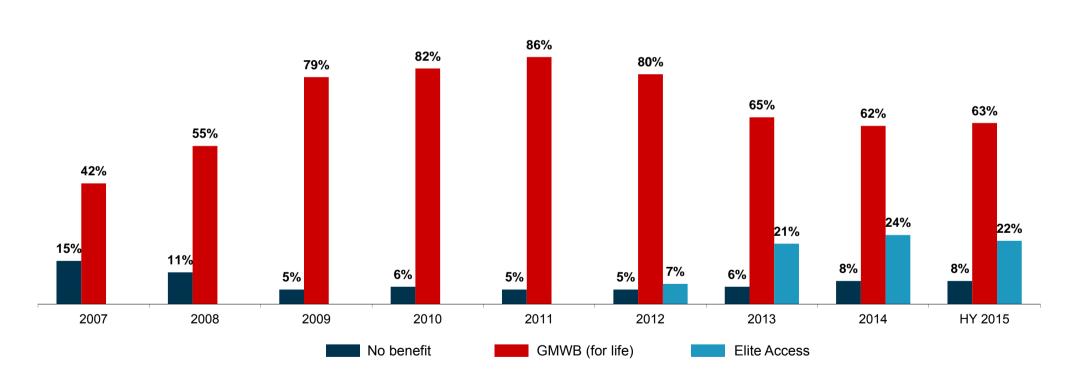


<sup>1</sup> Gross profits equals IFRS operating profit pre acquisition costs and pre DAC, excluding REALIC.

<sup>2</sup> Represents acquisition costs no longer deferrable following the adoption of altered US GAAP principles for deferred acquisition costs.

## **US Life**Policyholder behaviour

#### Optional benefits elected, % of initial benefits elected (New business)





## **US Life**Asset growth

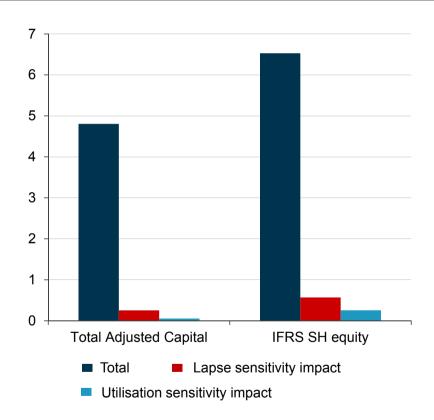
#### Growth in statutory admitted assets, \$bn ▶ 197.7 HY 15 v 2014 increase: \$8.3bn 189.4 Net Inflows: \$5.9bn 170.9 Market and other movements: \$2.4bn 142.8 135.2 127.5 107.6 108.8 97.5 80.1 81.0 76.7 70.9 69.3 58.8 48.9 62.8 55.6 33.3 50.9 30.0 20.9 22.3 46.6 14.7 43.0 40.2 10.4 7.1 4.4 5.1 5.6 62.5 62.7 62.1 61.9 50.0 48.8 48.1 47.7 48.6 47.1 46.7 45.2 43.8 42.2 37.9 34.6 2000 2001 2002 2003 2004 2005 2006 2008 2009 2010 2011 2012 2013 2014 HY 2015 2007 ■ General account ■ Separate account



### **Resilient balance sheet**

### GMWB policyholder behaviour sensitivities

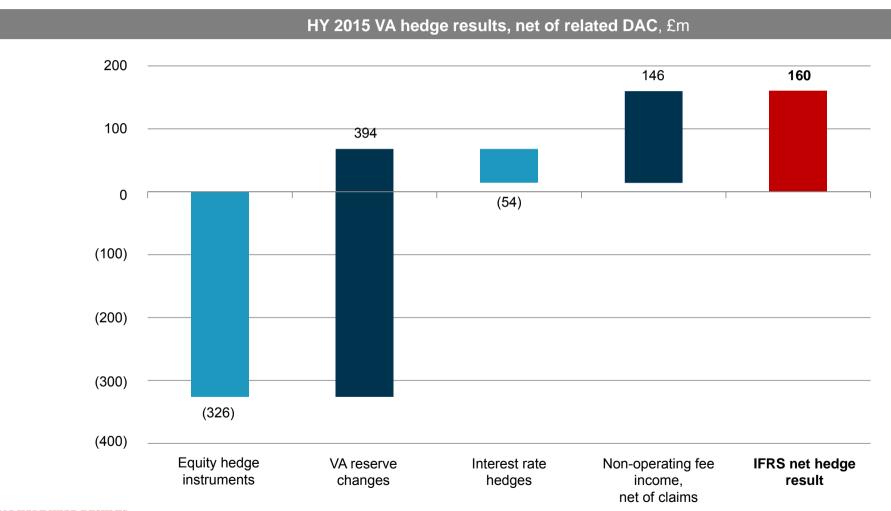
#### GMWB policyholder behaviour sensitivities, HY 2015 \$bn



- Policyholder behaviour experience is continuously monitored and a comprehensive study is conducted on an annual basis
- For IFRS and Statutory accounting purposes, assumptions remain conservative. For example,
  - Surrender GMWB ultimate surrender assumptions at significantly ITM levels are assumed to be 33% of the base surrender assumptions
  - Utilisation For-Life GMWB utilisation assumptions at attained ages 65+ are 60-80% (with special provisions for benefits with incentives to delay withdrawals)
- To measure the sensitivity to these assumptions, IFRS Equity and Statutory Capital were computed under severe shocks to these already conservative assumptions. The shocks were as follows:
  - Surrender surrender rates for ITM policies were reduced to half the assumed levels. For example, ultimate surrender rates on significantly ITM policies were reduced from 33% to 17% of the base surrender level, resulting in ultimate surrender rates of less than 2% for most plan types
  - Utilisation utilisation rates beyond the bonus period, if applicable, were increased by an absolute 10%. For example, utilisation rates of 60-80% on For-Life contracts at attained ages 60+ were increased to 70%-90%

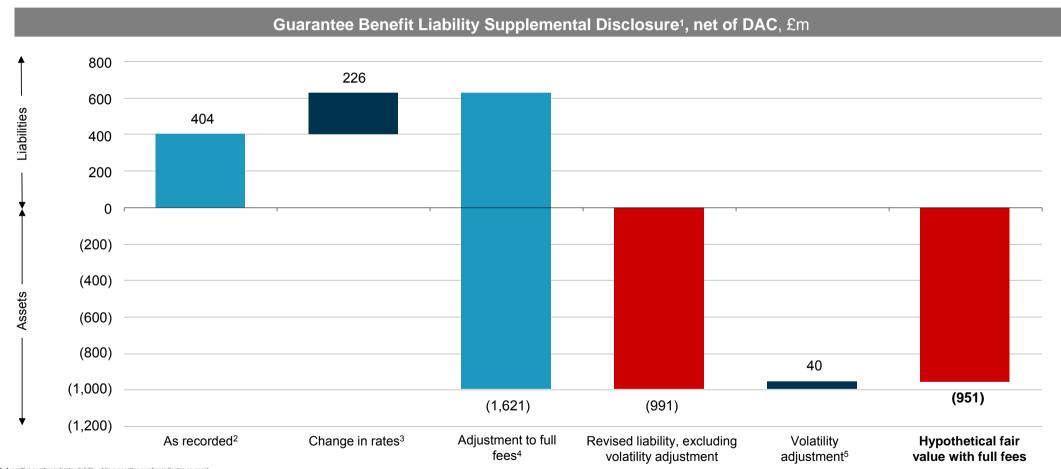


### Hedging result IFRS impact 'below-the-line'





### **VA** hedging Moving reserves to 'fair value'





<sup>2</sup> GMWB and GMDB IFRS basis.

<sup>3</sup> Application of market based (30.06.15) swap curve earned rates (2.5% representative 10 year rate) and AA corporate bond discount rates (3.7% representative 10 year rate) in place of long-term rate of 7.4% for IFRS (8.4% discount rate used for pre-2013 issues).

<sup>4</sup> Value of fees over and above those in reserve calculations.

5 Application of market based (30.06.15) volatility curve (22.1% representative 5 year rate) instead of long-term 15% level for IFRS.

#### **Jackson**

### Capital, hedging and policyholder behaviour

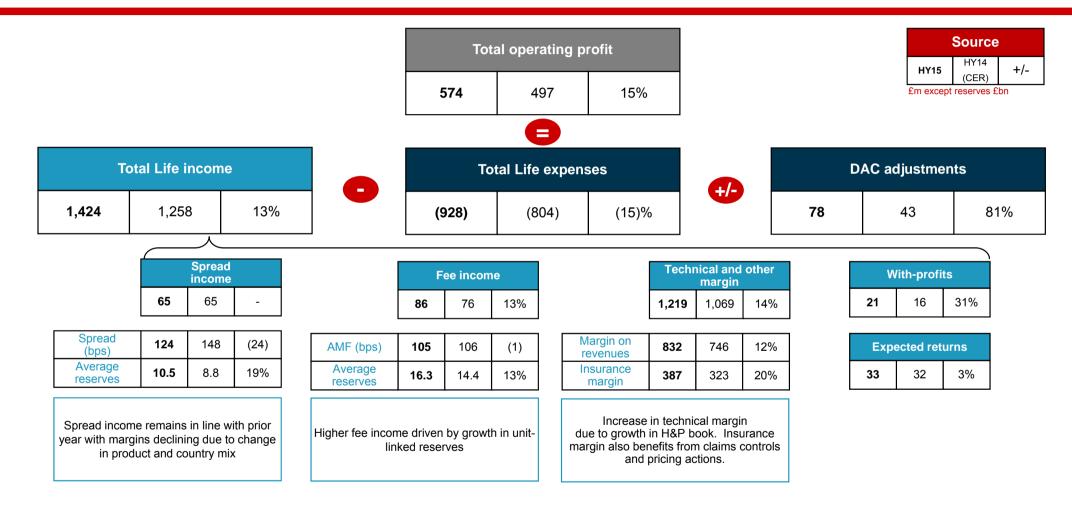
	Total adjusted Capital
	\$bn
31 Dec 2014	4.9
Operating profit	0.5
Dividend	(0.6)
Reserves net of hedging and other effects	-
30 June 2015	4.8

- Hedging programme continues to effectively mitigate risks
- Total adjusted capital excludes gains on interest rate swaps: \$289m at June 2015 (Dec 2014: gain of \$555m)
- Earned guarantee fees of 118 bps per annum (c\$0.8bn in HY 2015).
   Expected guarantee fees of \$1.5bn for 2015 continue to be sufficient to cover cost of hedging
- Equity allocations remain below our 82% pricing assumption



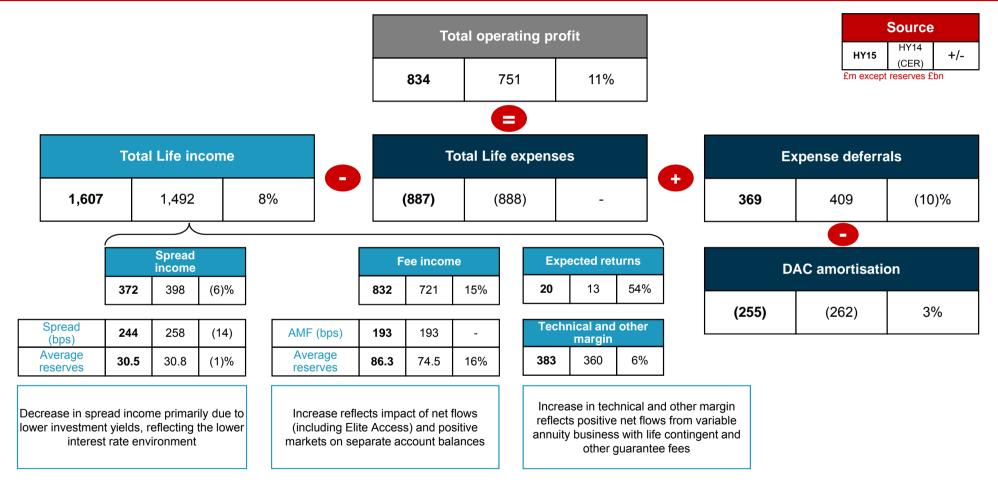
### IFRS operating profit – source of earnings

#### Life insurance - Asia



### IFRS operating profit – source of earnings

Life insurance - US





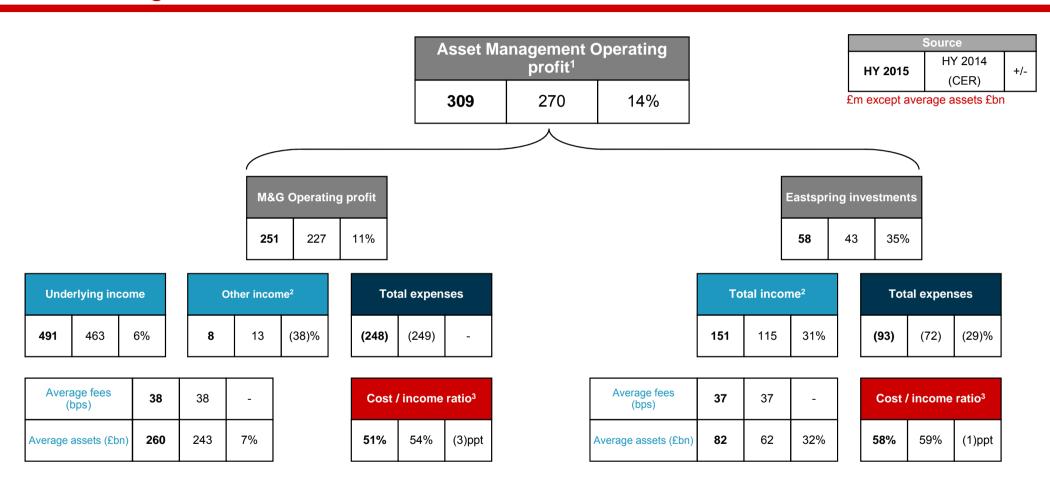
### IFRS operating profit – source of earnings Life insurance - UK

Source **Total operating profit** +/-HY15 HY14 366 19% £m except reserves £bn 436 **Total Life expenses DAC** adjustments **Total Life income** 545 486 12% (109)(114)4% (6) 0 n/a **Spread** Technical and other **Expected returns** Fee income income margin (9)% 74 67 137 131 5% 33 32 3% 175 114 54% Spread Margin on (7) With-profits 86 27 2 5% 93 AMF (bps) 29 88 84 (bps) revenues Average Average Insurance 23.7 (3)% 87 133 135 (1)% 31.9 28.1 14% 23.0 30 190% reserves reserves margin Increase in spread income is primarily driven by higher profits from the in-force Increase in insurance margin is driven business partly offset by a lower by the positive impact from a longevity contribution from bulk and individual reinsurance transaction annuity sales in the period



## IFRS operating profit – source of earnings

Asset management



<sup>1</sup> Excludes PruCap and US asset management business.

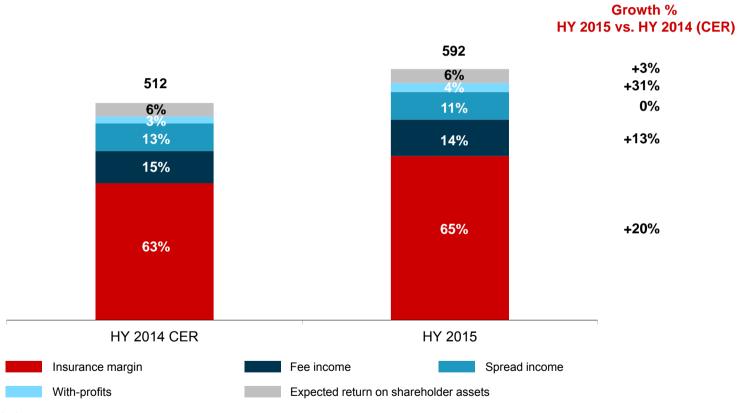


Excludes 1 dodp and 60 asset management business.
 Includes performance-related fees and for M&G, carried interest and its share of operating profit from PPMSA.

<sup>3</sup> Cost/income ratio excludes performance-related fees, carried interest and profit from associate, and for Eastspring, taxes on JV operating profit.

### **Life IFRS operating income – Asia** Sources of income

### Asia IFRS operating income<sup>1,2</sup>, £m

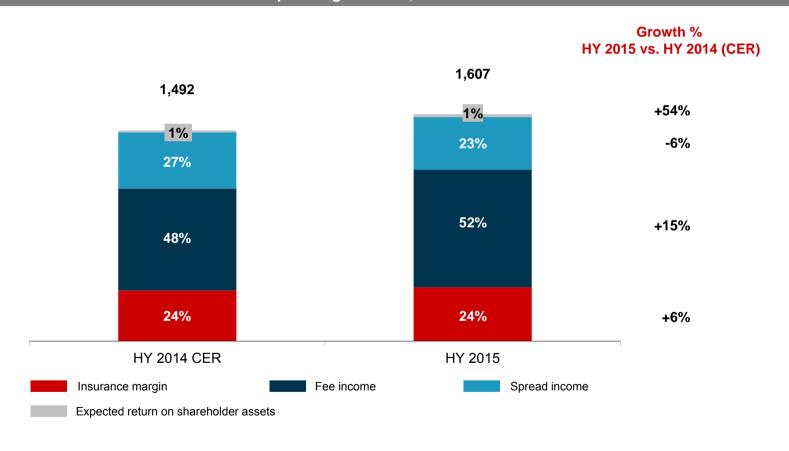


<sup>1</sup> Excludes margin on revenues, acquisition and administration expenses and DAC adjustments.
2 Comparatives adjusted for new and amended accounting standard and excludes Japan Life.



## Life IFRS operating income – US Sources of income

#### US IFRS operating income<sup>1</sup>, £m

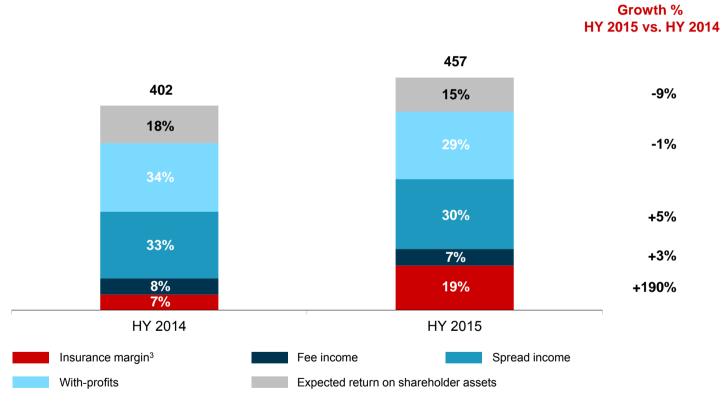


1 Excludes acquisition and administration expenses and DAC amortisation.



### Life IFRS operating income – UK Sources of income

### UK IFRS operating income<sup>1,2</sup>, £m



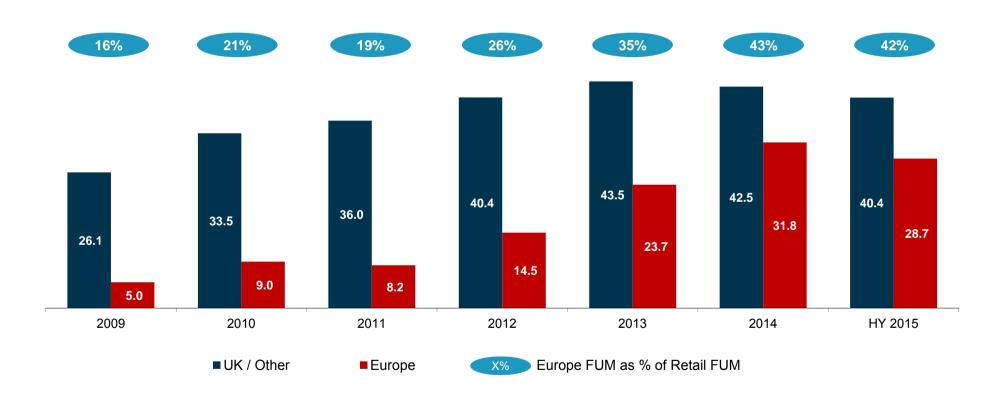
<sup>1</sup> Excludes margin on revenues, acquisition and administration expenses and DAC amortisation.
2 HY2014 comparative has been restated to exclude the contribution from the sold PruHealth and PruProtect businesses.



<sup>3</sup> HY2015 includes a £61m benefit from longevity reinsurance.

## **Asset Management** M&G – retail FUM

### Retail funds under management, £bn



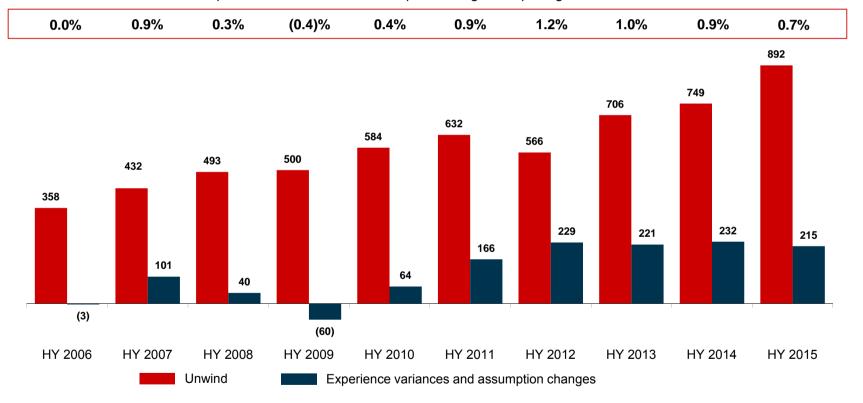


## **EEV** operating profit

## Life operating variances – Group

### Group Life operating variances<sup>1</sup>, £m

Experience variances and assumption changes % opening EEV2



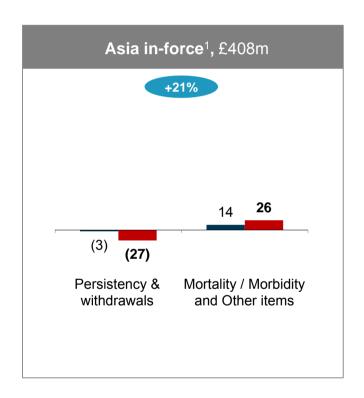
<sup>1</sup> HY2014 comparative has been restated to exclude the contribution from the sold PruHealth and PruProtect businesses. HY2006 to HY2013 comparatives include the results of PruHealth and PruProtect.

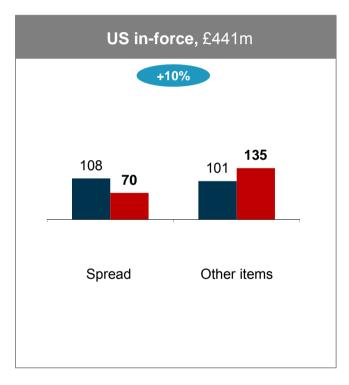
Note: Unwind & Experience variances / assumption changes are on a post tax basis and excludes Japan.

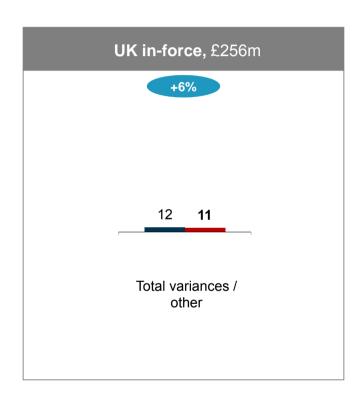


<sup>2</sup> Opening EEV of Life operations, excluding goodwill.

## **EEV operating profit** In-force performance







HY14

HY15

X%

In-force change from HY14 to HY15



<sup>1</sup> Net of Asia development expenses (HY2014: £(1)m, HY 2015: £(2)m). Excludes Japan Life.

## **EEV** operating profit

## Life operating variances – Asia

#### Asia Life operating variances, £m Experience variances and assumption changes % opening EEV1 (0.4)% 0.7% (0.4)% (1.9)% (0.8)% (0.3)% 0.1% 0.1% 0.1% 0.0% 411 328 315 286 254 250 197 151 113 10 12 11 (1) (8) (16) (22) (47) (98)

HY 2010

HY 2011

Experience variances and assumption changes

HY 2012

HY 2013

HY 2014

HY 2015

HY 2009

HY 2008

Unwind

Note: Unwind & Experience variances / assumption changes are on a post tax basis and excludes Japan.

HY 2006

HY 2007

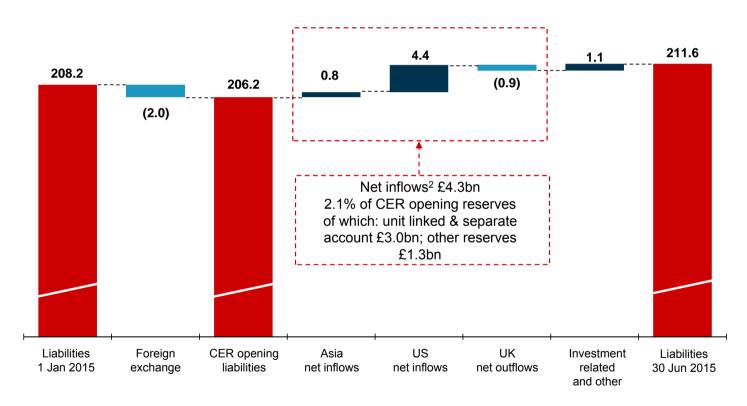


<sup>1</sup> Opening EEV of Life operations, excluding goodwill.

## Policyholder liabilities

## Shareholder backed business - Group

### Policyholder liabilities<sup>1</sup> roll-forward, £bn



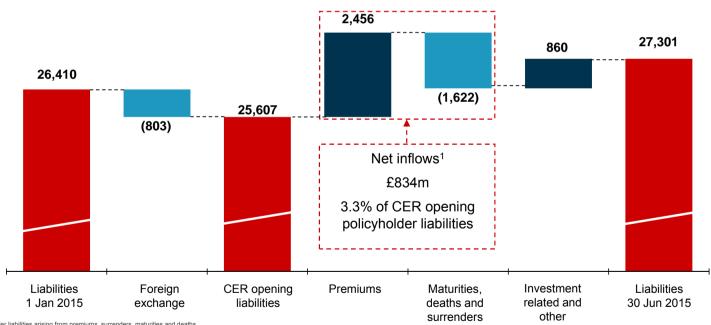
<sup>1</sup> Shareholder-backed business.



<sup>2</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.

## Policyholder liabilities Shareholder backed business - Asia

### Policyholder liabilities<sup>1</sup> roll-forward, £m

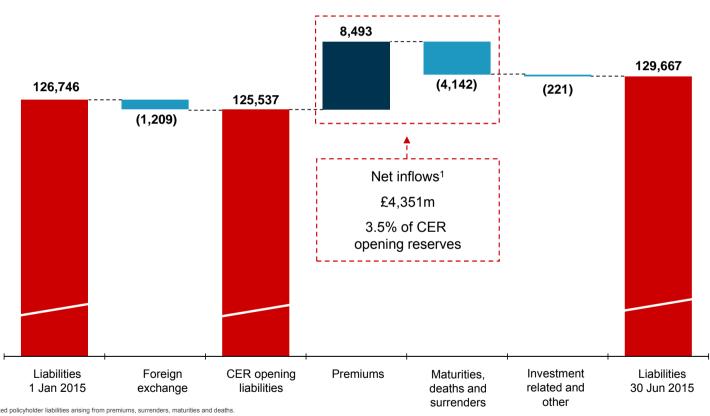


<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.



## **Policyholder liabilities**Shareholder backed business - US

### Policyholder liabilities<sup>1</sup> roll-forward, £m

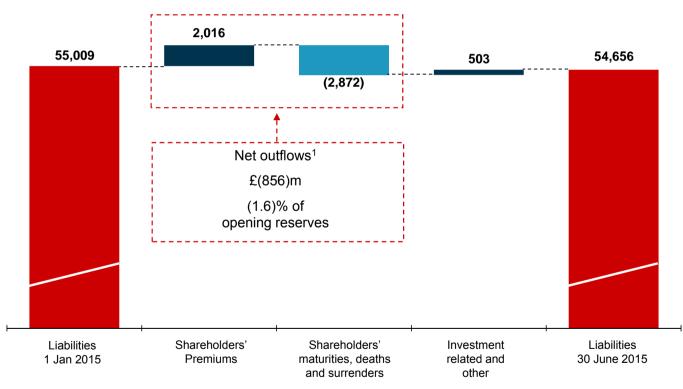


<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.



## **Policyholder liabilities**Shareholder backed business - UK

### Policyholder liabilities¹ roll-forward, £m



<sup>1</sup> Defined as movements in shareholder-backed policyholder liabilities arising from premiums, surrenders, maturities and deaths.



# **Equity shareholders' funds**Summary of movement

#### Movement in shareholders' funds

	IFRS Equity				
	HY15 £bn	% vs HY14	HY15 per share		
After-tax operating profit	1.5	26%	57		
Investment variance and other	(0.1)		(1)		
Profit for the period	1.4	26%	56		
Unrealised gain on AFS <sup>1</sup>	(0.4)		(15)		
Foreign exchange and other <sup>2</sup>	0.0		(4)		
Dividend	(0.7)		(26)		
	0.3		11		
Opening shareholders' equity	11.8		460		
Closing shareholders' equity	12.1		471		
Movement in period	+2%		+2%		

EEV Equity					
HY15 £bn	% vs HY14	HY15 per share			
2.3	17%	89			
(0.2)		(6)			
2.1	9%	83			
0.0		-			
(0.5)		(23)			
(0.7)		(26)			
0.9		34			
29.2		1,136			
30.1		1,170			
+3%		+3%			



<sup>1</sup> For IFRS relates to JNL fixed income portfolio accounted as available for sale. For EEV, represents mark to market movements on JNL assets backing surplus and required capital.

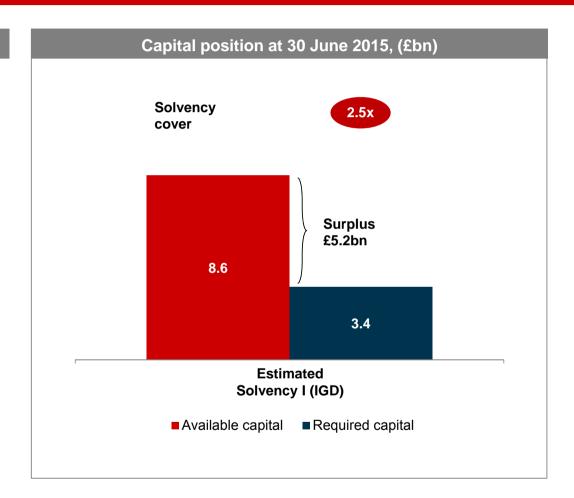
<sup>2</sup> For per share amounts includes effect of change in number of shares in issue.

## **IGD** capital

## Movement during the period

### IGD capital – movement in first half of 2015, (£bn)

IGD surplus 31 December 2014	4.7
Net capital generation	0.8
Sub Debt issuance	0.6
2014 year-end dividend payment	(0.7)
External financing and other central costs (net of tax)	(0.2)
IGD surplus 30 June 2015	5.2





## **Invested assets**Group overview

### Breakdown of invested assets – HY 2015, £bn

	Total Group	PAR Funds	Unit- Linked	Shareholders				
	_			Asia Life	US Life	UK Life	Other	Total
Debt securities	142.3	59.0	9.8	8.3	32.1	31.1	2.0	73.5
Equity	155.3	39.8	114.2	0.8	0.3	0.0	0.2	1.3
Property Investments	13.3	10.8	0.7	0.0	0.0	1.8	0.0	1.8
Mortgage loans (commercial & retail)	6.4	0.8	0.0	0.1	3.9	1.6	0.0	5.6
Other loans	6.2	2.0	0.0	0.4	2.9	0.0	0.9	4.2
Deposits	11.0	7.9	1.1	0.3	0.0	1.7	0.0	2.0
Other Investments	8.6	6.0	0.0	0.4	1.6	0.4	0.2	2.6
Total	343.1	126.3	125.8	10.3	40.8	36.6	3.3	91.0



## Group shareholder exposures – Sovereign debt

#### Breakdown of the shareholder debt securities portfolio, % SH sovereign exposures by regions & ratings<sup>1</sup>, £m UK Europe Asia Other Total AAA 4,257 3.735 347 171 AA-BBB 3.522 1,995 5,698 79 102 618 **Below BBB** 618 **Total** 3,522 3,735 426 2,784 106 10,573 **Total** 14% Sovereign £73.5bn Europe by key countries, £m Germany "PIIGS" Other Total **Europe** 347 56 23 426 **Portugal Ireland** Greece Italy **Spain** Total **PIIGS** 55 56

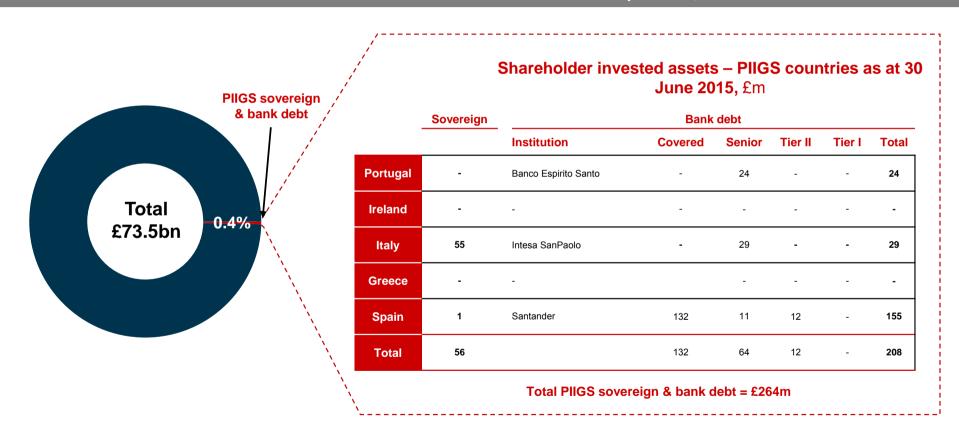
1 Includes Credit Default Swaps.



### Resilient balance sheet

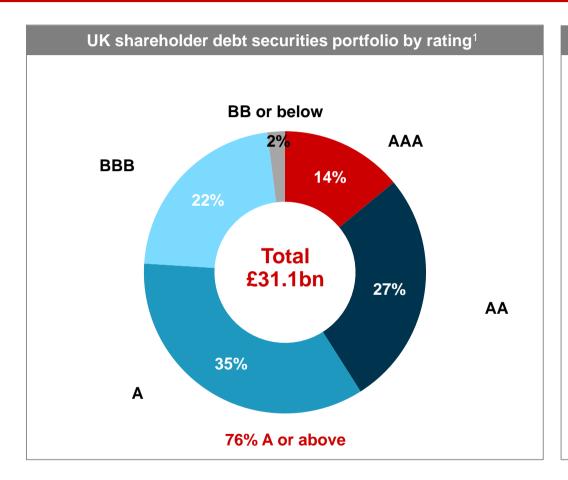
## Total PIIGS sovereign and bank debt of only £264m

#### Breakdown of the shareholder debt securities portfolio, %





### UK asset quality - credit reserve



#### Strength of the £2.2bn credit reserve

- No defaults of shareholder-backed debt securities
- Allowance for credit risk as at 30 June 2015 materially in line with prior year<sup>2</sup>

Pillar 1 (IGD) 59 bps (FY 2014: 58 bps) - IFRS 46 bps (FY 2014: 46 bps)

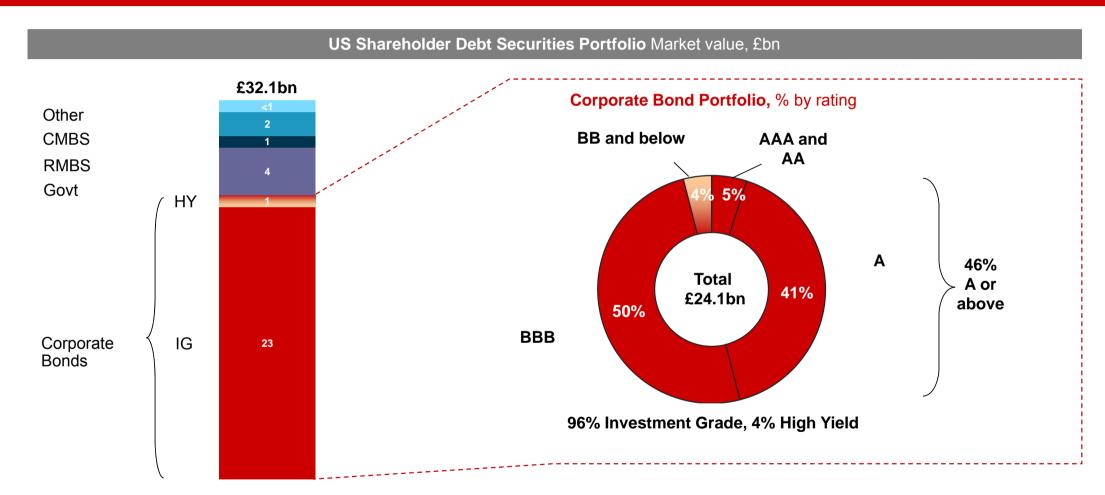
• Pillar 1 assumptions equivalent to 39% of current spread over swaps (FY 2014: 41%)2



<sup>1</sup> Ratings from different agencies aggregated for presentational purpose. Also includes internal ratings

<sup>2</sup> For Prudential Retirement Income Limited (PRIL).

## US asset quality – corporate debt portfolio (1/3)



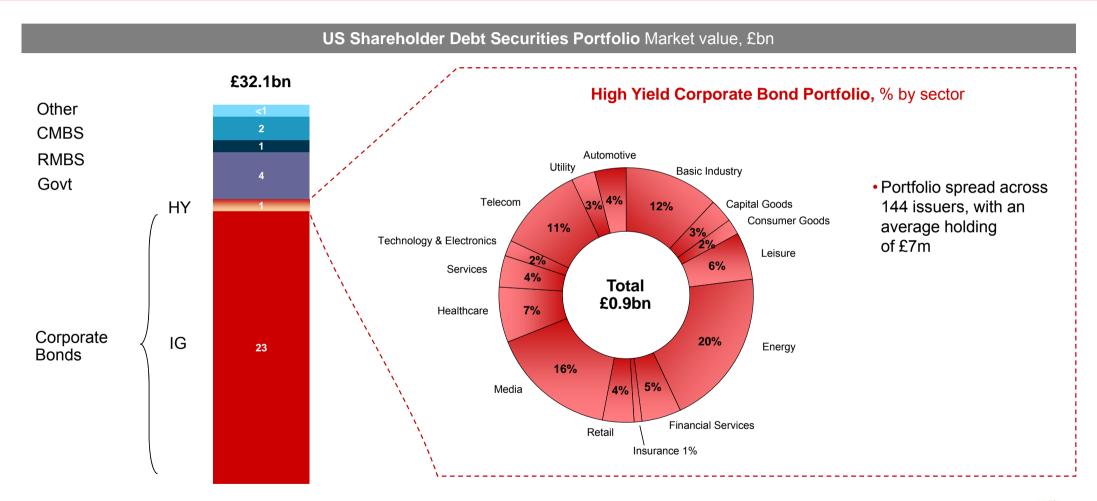


US asset quality – corporate debt portfolio (2/3)

#### US Shareholder Debt Securities Portfolio Market value, £bn £32.1bn **Investment Grade Corporate Bond Portfolio**, % by sector Other **CMBS** Automotive 2% Utility **RMBS** Banking Govt Portfolio spread over 696 Basic Industry Telecom HY issuers, with an average 12% Technology & Electronics holding of £34m 8% Services Capital Goods 6% **Total** Real Estate 6% £23.2bn 8% Consumer Goods 5% Corporate IG Media 23 Bonds 5% Leisure Insurance Retail 10% 13% **Financial Services** Transportation Healthcare Energy

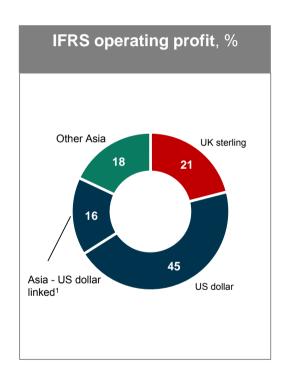


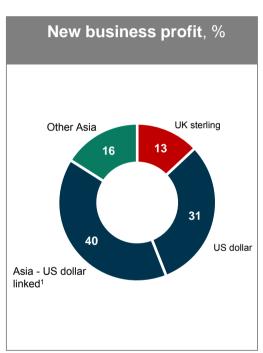
US asset quality – corporate debt portfolio (3/3)

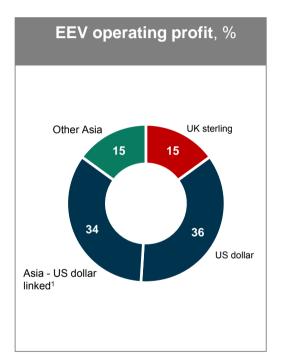


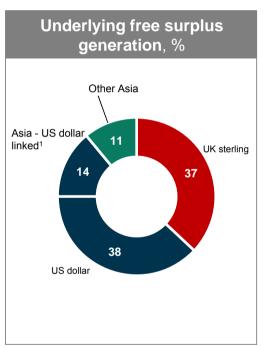


# **Currency mix** 2015 half year











<sup>1</sup> US\$ linked, comprising the Hong Kong and Vietnam operations where the currencies are pegged to the US dollar and the Malaysia and Singapore operations where the currencies are managed against a basket of currencies including the US dollar.

## Prudential plc 2015 Half Year Results

Delivering 'Growth and Cash'

11 August 2015

