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# **Agenda**

#### **Introduction**

Paul Manduca, Group Chairman

### **Headline Results & Strategic Update**

Mike Wells, Group CEO

### **FY17 Financial Performance**

Mark FitzPatrick, Group CFO

### Wrap-Up

Mike Wells, Group CEO



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### Headline results



+12%

New business profit 2017 vs. 2016 CER<sup>1</sup>

### **Earnings**

£4.7bn

2017 IFRS operating profit

#### Cash

£3.6bn

2017 Net free surplus generation

#### **Dividend**

**+8**%

Growth on prior year to 47 pence per share

### **Embedded value**

£45bn

2017 Embedded value +15% vs. 2016 AER<sup>2</sup>

### **Capital**

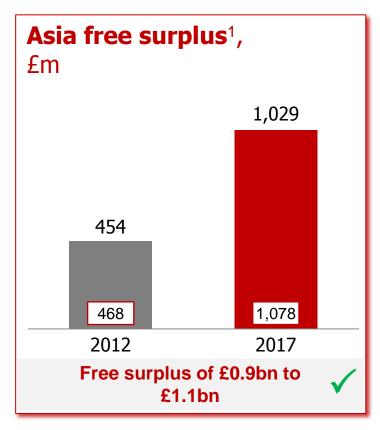
202%

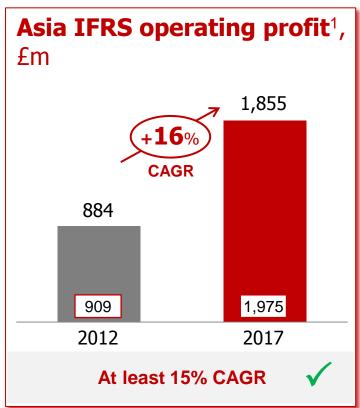
FY17 Solvency II ratio

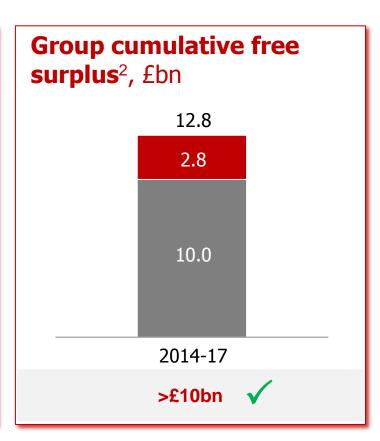
Defined as constant exchange rate
 Defined as actual exchange rate

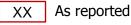


### All 2017 objectives achieved









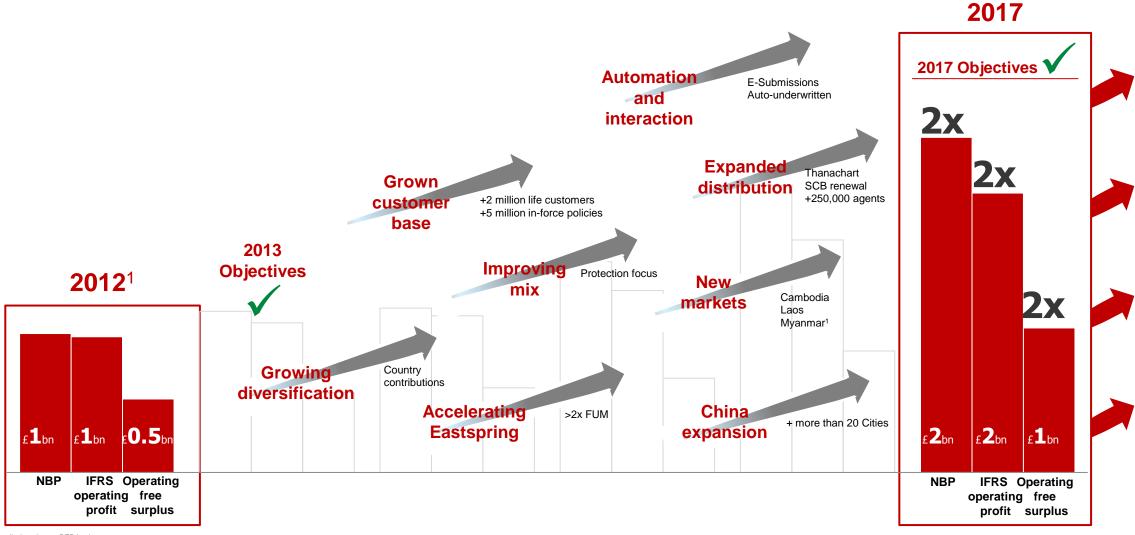
XX Expressed at December 2013 FX rates

<sup>2.</sup> For the purpose of the Group Objective, cumulative underlying free surplus generation includes the free surplus relating to Prudential Capital.



<sup>1.</sup> All amounts presented (including the objectives) exclude contributions from Korea Life which was sold in 2017. 2012 comparative amounts include the one-off gain on sale of stake in China Life of Taiwan of £51 million.

Asia: 2017 objectives achieved, improving quality and positive momentum

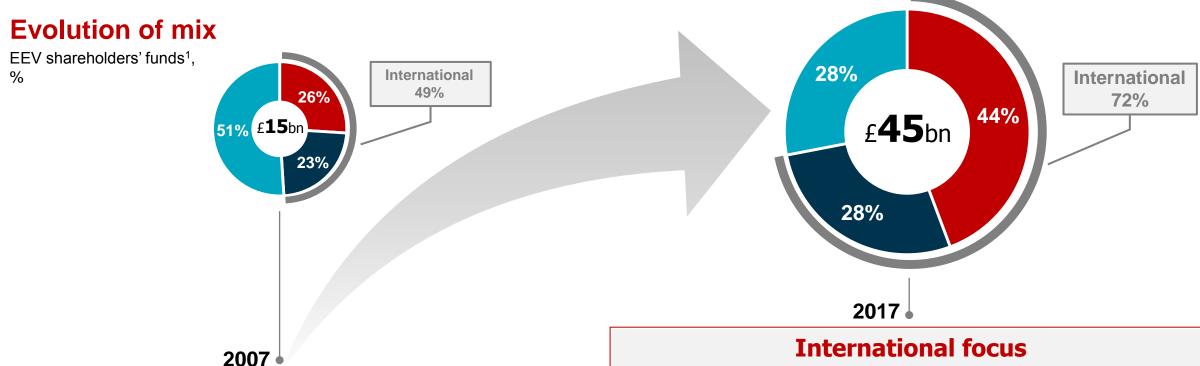


As disclosed on an RER basis
 Myanmar rep office only



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### Continued transformation of Group portfolio



#### **UK** centric

- Emerging Asia business reliant on Group funding
- US business yet to define a strategic focus
- Pru UK wrote 1 in 4 of the country's individual annuities

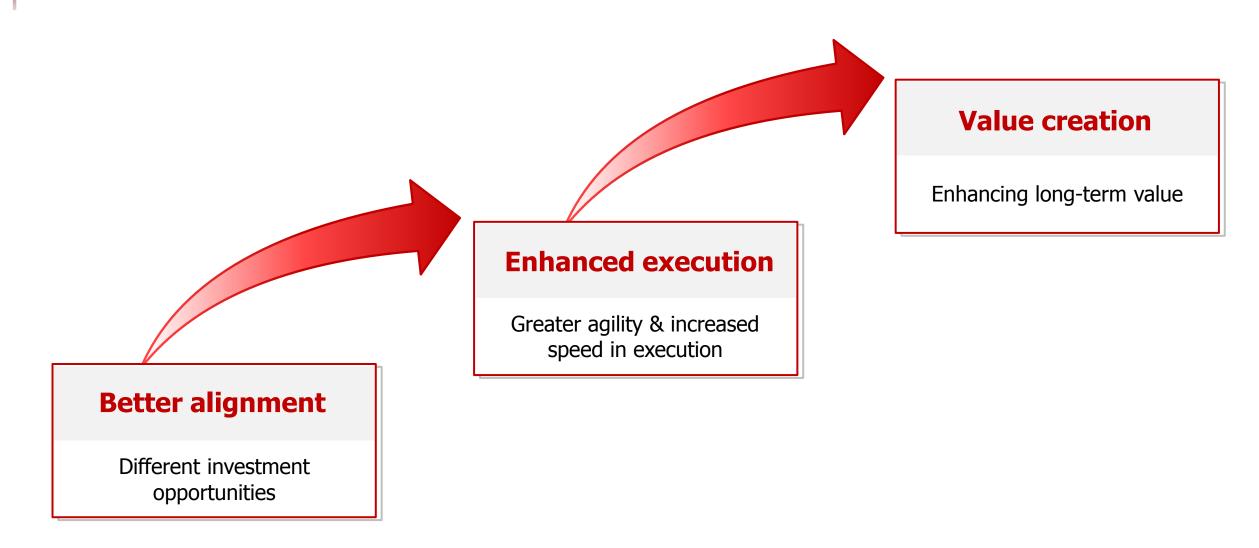
#### **International focus**

- Leading Pan-regional Asia business delivering expansive growth with 15m Life customers
- Market leading US retirement business
- Integrated UK savings platform generating significant cash flows
- UK annuity sale accelerates capital efficient transition

Mix percentages exclude Other operations and are based on reported numbers



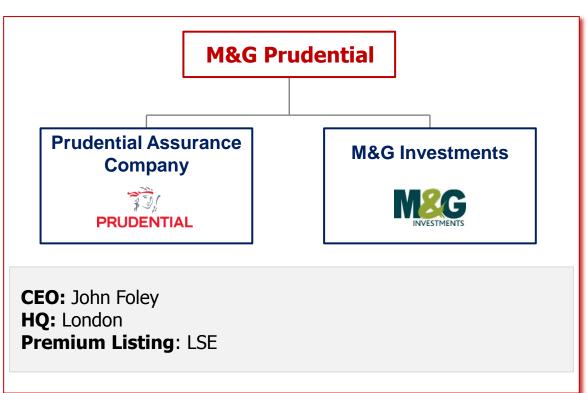
# Intention to demerge M&G Prudential from Prudential plc





Target structure: two separately listed companies with distinct investment prospects

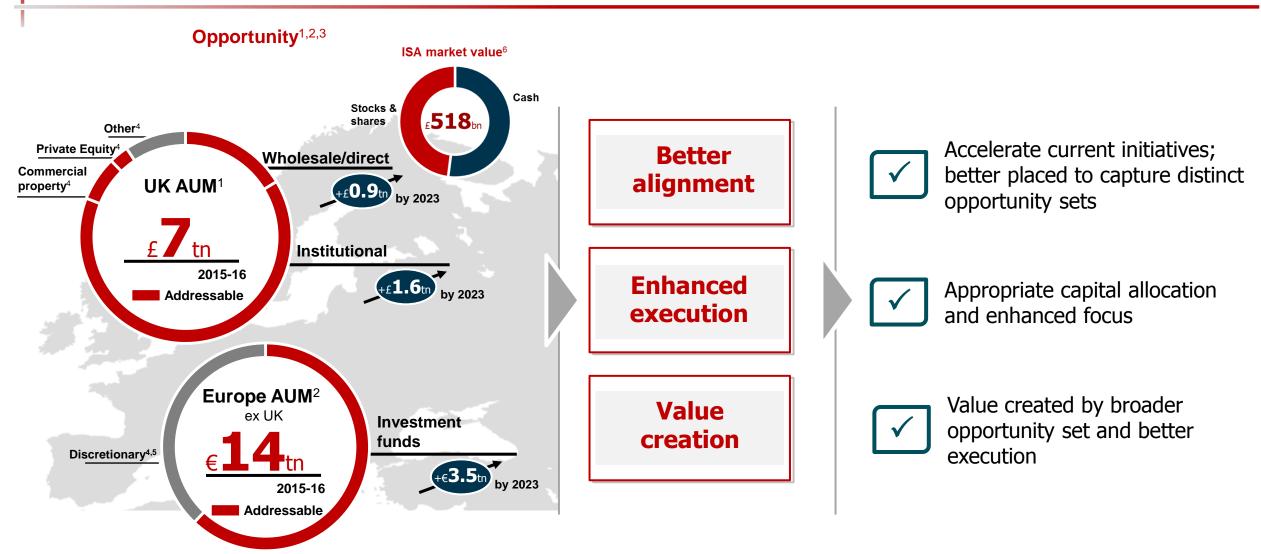




**Dividend policy unchanged through the separation process** 



# Creating a market leading savings and investments business



Source: The Investment Association – Asset management in the UK 2015-2016.

PRUDENTIAL

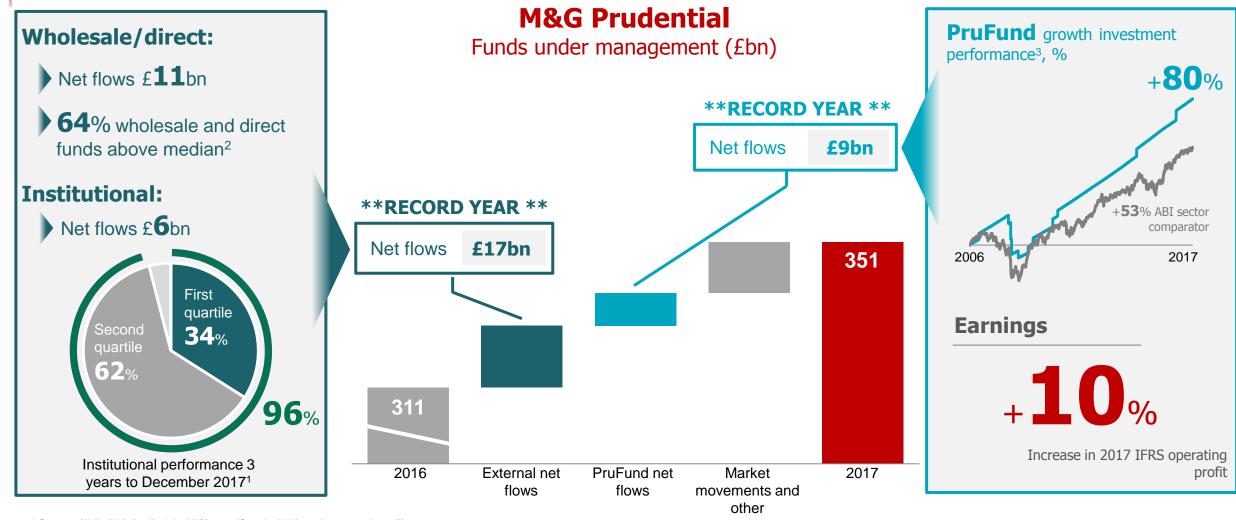
<sup>2.</sup> Source: EFAMA Asset Management report, data as at 2015

<sup>3.</sup> Growth rates source: PWC Asset Management 2020, BCG and Prudential calculations. Retail growth rate sourced from BCG, Europe and remaining UK using PWC Europe forecast CAGR of 4.4%

<sup>4.</sup> UK AUM consists of Commercial Property, Private Equity and Other of £1.3tn growing by £0.5tn by 2023. European AUM consists of Discretionary of Eur5.2tn growing by Eur2.0tn.

Discretionary includes mandates and could be included within M&G Institutional addressable market.
 Source: HMRC – Individual Savings Account (ISA) Statistics April 2017. HMRC, BoE, ONS, ABI

# Attracting strong net flows



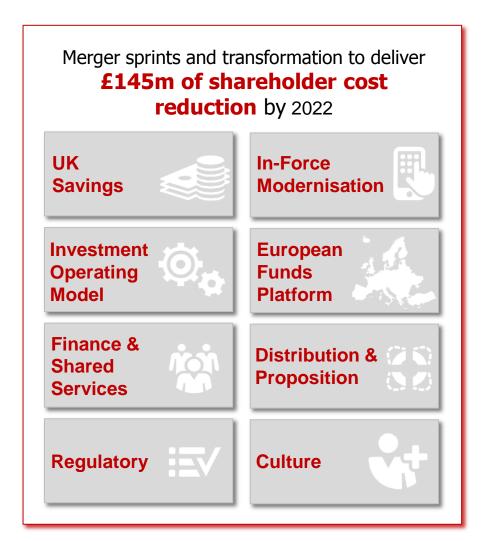
<sup>1.</sup> Represents £29.3bn (35%) of total Institutional AUM as at end December 2017 for mandates measured gross of fees.

<sup>3.</sup> ABI Mixed Investment 20 per cent – 60 per cent Shares (performance is net of charge). PruFund returns are also net of charge (0.65 per cent).



<sup>2.</sup> On a 1 and 3 year view to December 2017. Performance quartile ranking based on ranking of the fund's representative share class, net of fees, within their respective Investment Association or Morningstar sectors. Closed funds excluded. Total mutual fund AUM as at 31 December 2017 was £79.7bn, representing 23% of the total M&G Prudential AUM. 1 year figures represent £78.1bn AUM, 3 year figures represent £78.1bn AUM, 3 year figures represent £78.1bn AUM, 63 year figures represent £78.1bn AUM.

## Merger & transformation progress



August 2017

Merger announced

Shared services combination

New partnership announced with TCS – capability and experience upgrade for 4m in-force policies

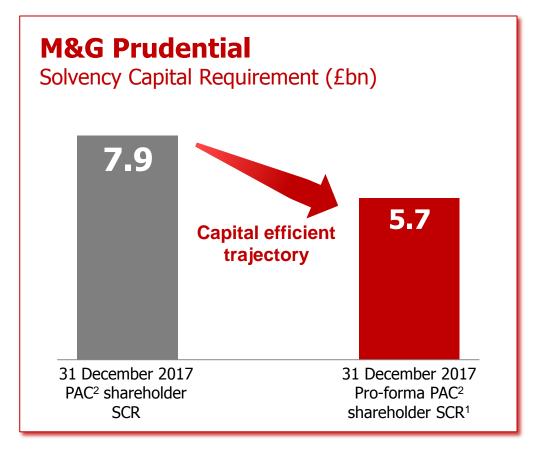
Brexit: CSSF authorisation of Luxembourg Super ManCo and MiFID firm

PPMG (asset allocator) on Aladdin and M&G funds to complete in 2018

Intermediary joint business development goes live



### Capital profile of standalone business



- ├─ Transfer of Hong Kong to align with new structure<sup>3</sup>
- £12bn UK shareholder annuities transferred to Rothesay Life, reinsurance arrangement signed
- Part VII legal ownership transfer
- Capital benefit retained to support demerger process

Prudential plc intends to transfer the legal ownership of its Hong Kong insurance subsidiaries from The Prudential Assurance Company Limited (M&G Prudential's UK regulated insurance entity) to Prudential Corporation Asia Limited, which is expected to complete by the end of 2019.



The pro-forma estimate assumes that the partial sale of the UK annuity portfolio and the transfer of Prudential plc's Hong Kong subsidiaries to Asia had both been completed as at 31 December 2017. In relation to the sale of the UK annuity portfolio, this estimate includes a £1.3 billion reduction in the SCR and a £0.2 billion decrease in Own Funds, resulting in an increase in capital surplus of £1.1 billion, of which £0.6 billion is expected to be recognised in the UK capital position as at 30 June 2018 under the reinsurance agreement.

# **Prudential plc**

# A pre-eminent global insurer, capturing structural growth

### **Asian growth**

+1 million

People entering the working population every month<sup>1,2</sup>

**US** wealth

More than

\$15 trillion<sup>3</sup>

Total advisor distributed assets

Better alignment

**Enhanced execution** 

Value creation



Complementary operating markets, with ability to leverage experience and expertise



Diversification across risk characteristics mortality, spread, longevity, investment, credit



Global operating profile and partner of choice, giving scale to invest in tech and R&D



Capability to deliver differentiated products at each stage of a customer's savings and investment journey

The 2017 Cerulli reports, IRI Fact Book, Federal Reserve – 2016 Survey of Consumer Finances



United Nations, Department of Economic and Social Affairs, Population Division (2015). World Population Prospects: The 2015 Revision, DVD Edition.15 Working age population: 15-64 years

### **Asia**

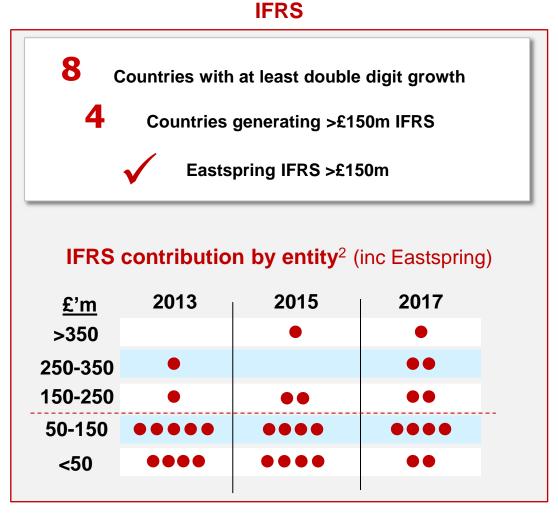
### High quality, diversified growth

Eighth consecutive year of double-digit growth

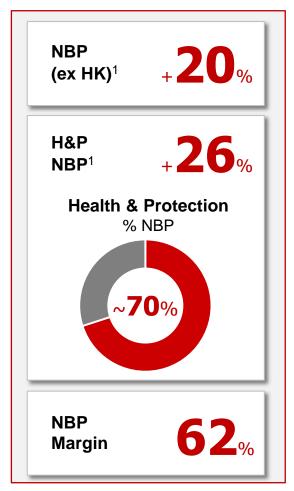
 $\begin{array}{c} \text{New} \\ \text{business} \\ \text{profit}^1 \end{array} + \textcolor{red}{12}\%$ 

 $\begin{array}{c} \text{IFRS} \\ \text{operating} \\ \text{profit}^1 \end{array} + \textcolor{red}{15}\%$ 

Free surplus + 19% generation<sup>1</sup>



#### **NBP**



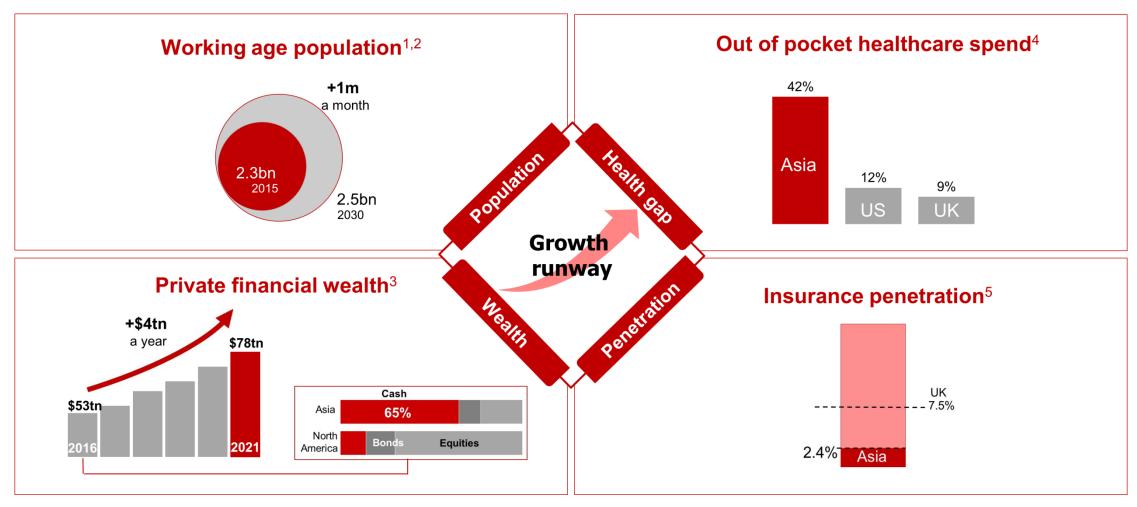
<sup>2.</sup> Presentation consistent with the "IFRS Operating profit by territory" disclosure. Excludes Korea and non-recurring items. "Other" is shown as a separate item and includes India, Cambodia and Laos. As reported (RER basis)



Growth rates indicate variances against prior year on a constant exchange rate basis.

### **Asia**

# Significant long term growth opportunity



<sup>1.</sup> United Nations, Department of Economic and Social Affairs, Population Division (2015). World Population Prospects: The 2015 Revision, DVD Edition.15

Insurance penetration source Swiss Re Sigma 2015. Insurance penetration calculated as premiums in % of GDP. Asia penetration calculated on a weighted population basis



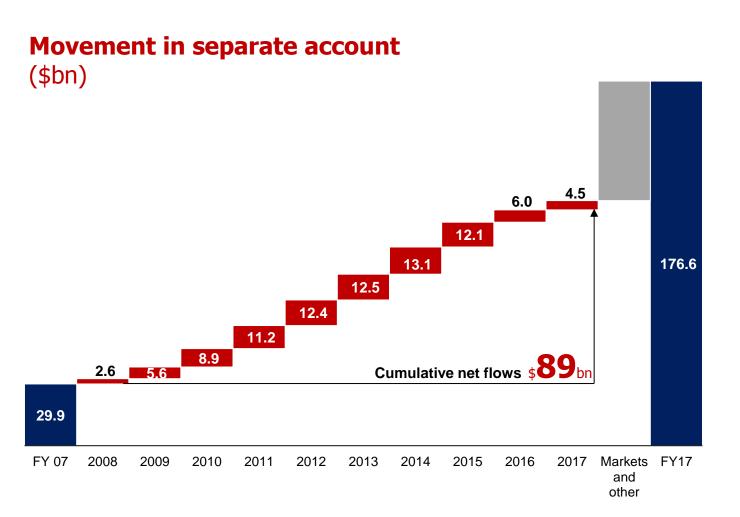
Working age population: 15-64 years

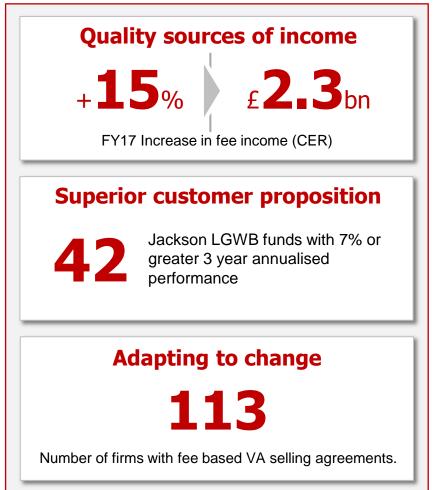
<sup>3.</sup> Source BCG Global Wealth 2017. Navigating the New Client Landscape

l. World Health Organisation - Global Health Observatory data repository (2013). Out of pocket as % of Total Health Expenditure. Asia calculated as average out of pocket

### US

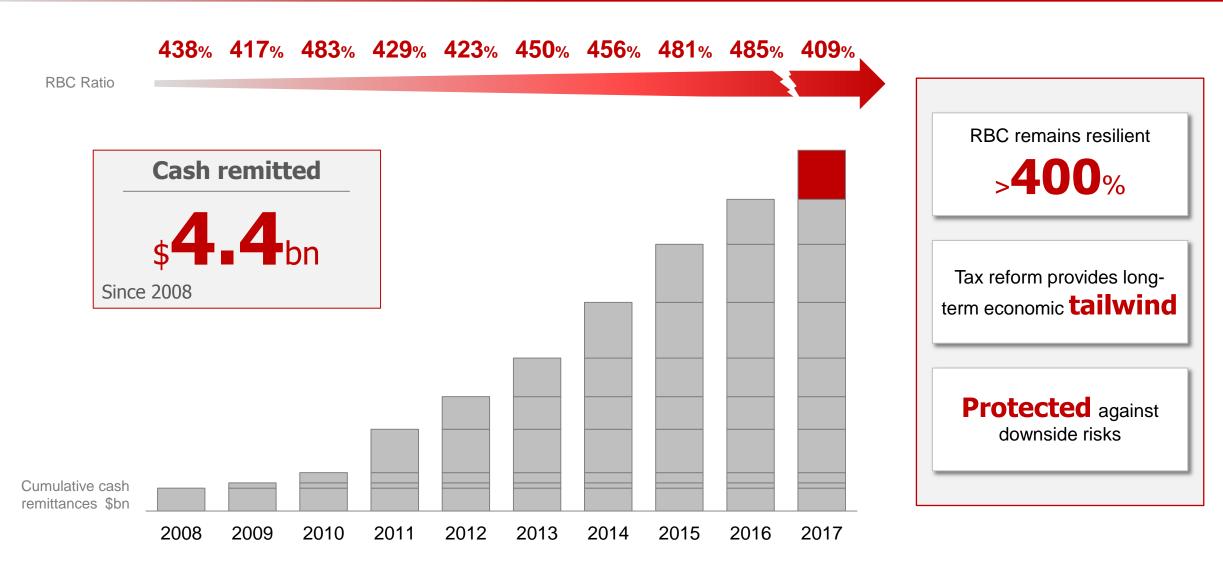
### Superior customer proposition, generating high quality earnings





### US

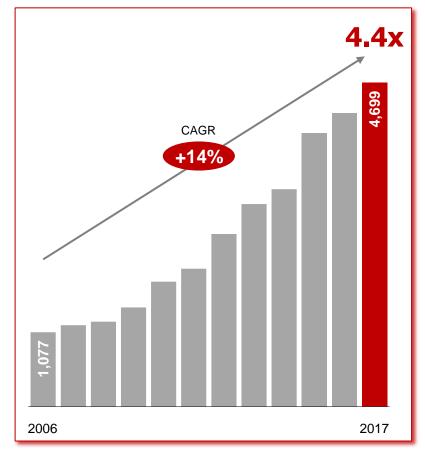
### Delivery and resilience



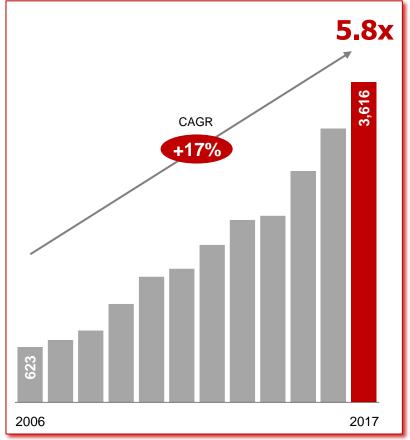


# Long-term track record

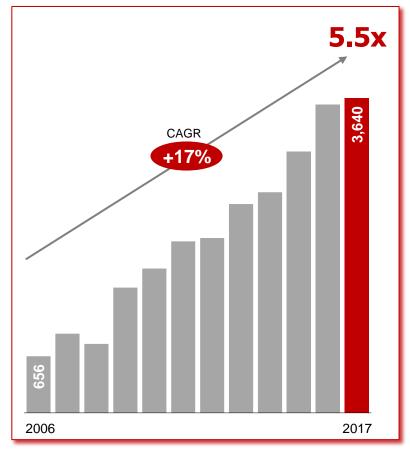
#### **IFRS** operating profit<sup>1,2</sup>, £m



#### **New business profit**<sup>1,2</sup>, £m



#### Free surplus generation<sup>1,2,3,4</sup>, £m



<sup>.</sup> Note 2012 – 2017 excludes contribution from Prudential Capital. 2011 and prior includes contribution from Prudential Capital.

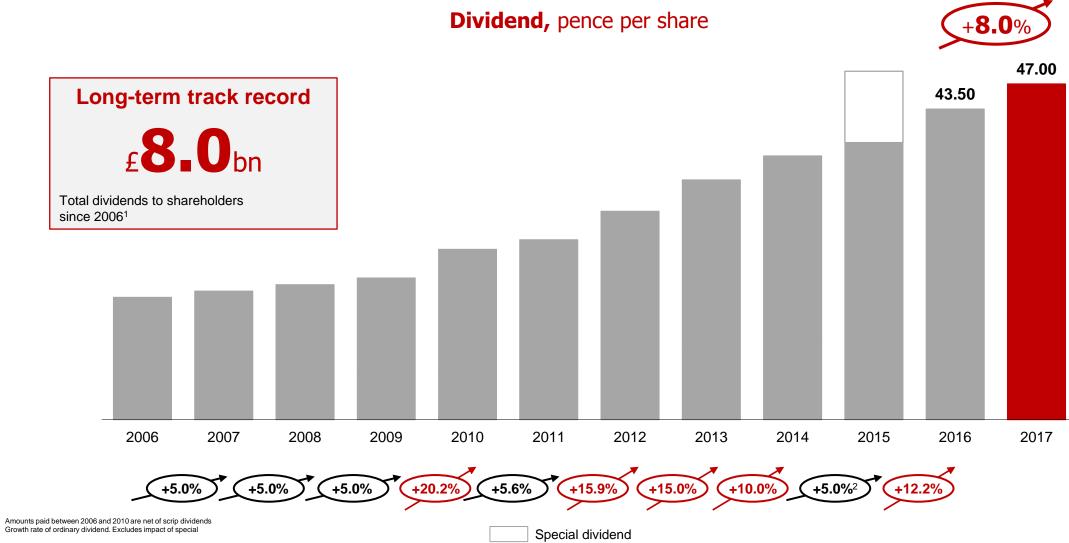


Comparatives have been stated on an actual exchange rate basis

<sup>2.</sup> Comparatives are adjusted for new and amended accounting standards and excludes Japan and Taiwan agency. Comparatives have also been restated to exclude the contribution from the held for sale Korea Life

 <sup>2012</sup> includes £51m gain from sale in China Life of Taiwan

# Group Delivering cash





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# **Group FY17 results**

# Key financial highlights

				FY17 vs FY16
	£m	FY16	FY17	AER <sup>1</sup> CER <sup>1</sup>
	IFRS operating profit	4,256	4,699	+ <b>10</b> % + <b>6</b> %
Growth	New business profit	3,088	3,616	+17% +12%
	EEV operating profit	5,497	6,598	+20% +15%
	Free surplus generation	3,566	3,640	+2% (1)%
Cash	Remittances	1,718	1,788	+ <b>4</b> % n/a
	Ordinary dividend per share (pence)	43.50	47.00	+ <b>8</b> % n/a
		FY16	FY17	FY17 vs FY16
Oppital	Solvency II surplus <sup>2,3</sup> (£bn)	12.5	13.3	+ <b>0.8</b> n/a
Capital	EEV per share (pence)4	1,510	1,728	+ <b>14</b> % n/a

<sup>1</sup> AER: Actual exchange rates. CER: Constant exchange rates



<sup>2</sup> Before allowing for the 2017 second interim ordinary dividend (FY16: before allowing for the 2016 second interim ordinary dividend)

<sup>3</sup> The Group Shareholder position excludes the contribution to the Group Own Funds and the Solvency Capital Requirement of ring fenced With-Profit Funds and staff pension schemes in surplus. The solvency positions include management's estimates of UK transitional measures reflecting operating and market conditions at each valuation date. An application to recalculate the transitional measures as at 31 December 2017 has been approved by the Prudential Regulation Authority
4 Includes goodwill

# **Group IFRS**

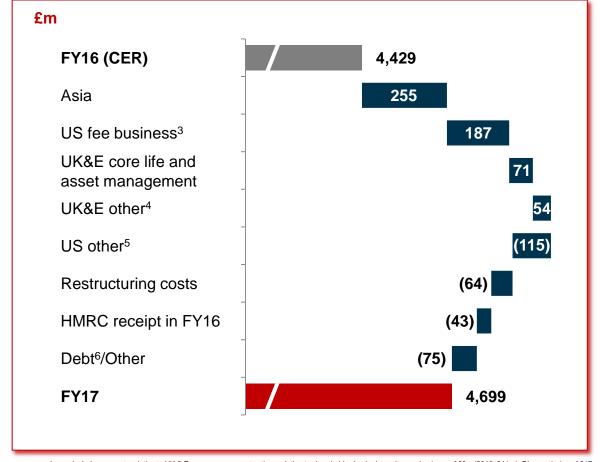
# Key drivers of earnings momentum

#### **Group IFRS operating profit**

			Change
	FY16 <sup>1</sup>	FY17	(CER)
Asia	1,644	1,975	+15%
US	2,048	2,224	+3%
UK&E	1,253	1,378	+10%
Central	(694)	(775)	+11%
Other <sup>2</sup>	5	(103)	n/a
Total	4,256	4,699	+6%

#### On an actual exchange rate basis

#### **Group IFRS operating profit**



<sup>4.</sup> Includes amounts relating to UK & Europe management actions relating to shareholder-backed annuity new business of £9m (2016: £41m), GI commission of £17m (2016: £29m), longevity reinsurance of £31m (2016: £197m), other optimisation actions of £245m (2016: £135m), changes in longevity assumptions £204m (2016: £11) and provision for the cost of undertaking a review of past non-advised annuity sales practices and related potential redress of £(225)m (2016: £(175)m)



Other includes restructuring costs of £(103)m in 2017 and £(38)m in 2016. 2016 also includes £43m of interest received from an HMRC tax settlement
 Fee business represents profits from variable annuity products. As well as fee income, revenue for this product line includes spread income from investments directed to the general account and other variable annuity fees included in insurance margin

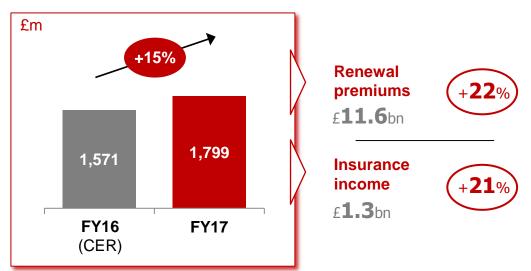
Includes spread business operating profit for fixed annuity, fixed indexed annuity and Guaranteed Investment Contracts and largely comprises spread income less
costs. and life and other business.

Includes increase in debt costs of £65m from £360m in FY16 to £425m in FY17

### **Asia IFRS**

## Strong and consistent growth

Life **IFRS** operating profit



- Improved result in all countries, with 8 growing by more than 10%.
- > IFRS operating profit up 15%, driven by:
  - Hong Kong +38% +10%
    - Malaysia +15%

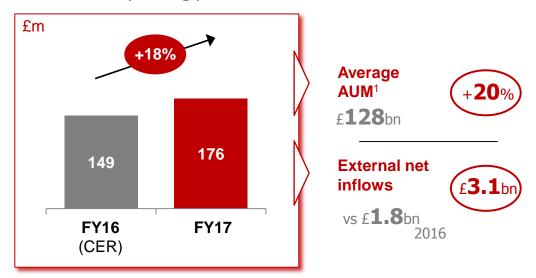
Singapore

- Vietnam
- +15%

 China +38%

#### **Asset management**

IFRS operating profit



- ➤ Underlying profits² +12%
  - Revenue +13%; revenue margin 33bp (FY16 35bp)
  - Cost / income ratio 56% (FY16 56%)
- ➤ Closing AUM³ +18% to £139bn
  - External AUM<sup>3,4</sup> +22% to £47bn

<sup>4</sup> Excludes Money Market Funds of £9.3bn (2016: £7.7bn)



<sup>1</sup> Percentage change shown on a constant exchange rate basis

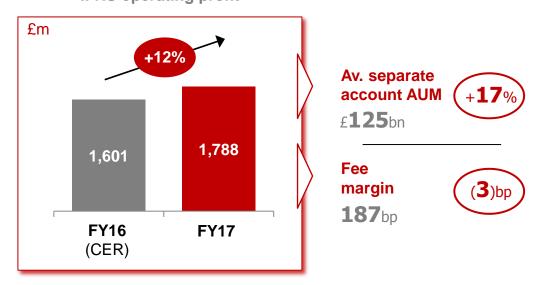
<sup>2</sup> Excludes performance-related fees of £17m (2016; £7m)

<sup>3</sup> Percentage change shown on an actual exchange rate basis

### **US IFRS**

### Driven by fee earnings from VA business

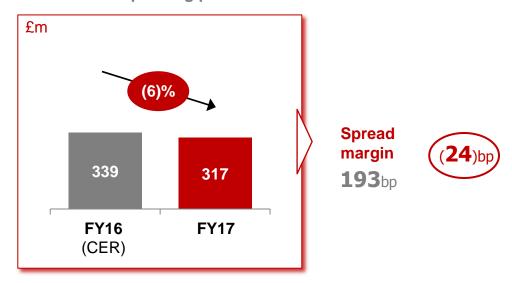
# Fee-based<sup>1</sup> IFRS operating profit



- Higher separate account assets driving revenue growth
  - · Net flows remain strongly positive
  - Favourable market movements
- Stable fee margins
- Higher levels of asset-based trail commission

### Spread-based<sup>2</sup>

IFRS operating profit



- Ongoing decline in spread margin
  - Lower reinvestment yields
  - Reducing contribution from swaps
- Fixed annuity portfolio 23% of total av. liabilities (2016: 25%)

<sup>1</sup> Fee business represents profits from variable annuity products. As well as fee income, revenue for this product line includes spread income from investments directed to the general account and other variable annuity fees included in insurance margin 2 Spread business is the net operating profit for fixed annuity, fixed indexed annuity and Guaranteed Investment Contracts and largely comprises spread income less costs



### US

### Impact of US tax reform

#### **Net positive long-term impact**

- > Materially lower US corporate effective tax rate expected to enhance Jackson's future earnings and capital generation from 2018
- ➤ US effective tax rate expected to be c.18% compared to c.28% previously
- > Group effective tax rate expected to reduce to between 16% and 18%

#### Immediate balance sheet impacts are manageable

- > YE17 US Statutory RBC ratio >400%
- > YE17 Group Solvency II cover ratio >200%

#### **IFRS**

- > YE17: reduction in net DTA of £(311)m, recognised in:
  - Post-tax profit of £(445)m
  - Comprehensive income of £134m
- ➤ Longer-term outlook: lower effective tax rate expected to enhance post-tax earnings

#### **EEV**

- > YE17: Non-operating gain of £390m, reflecting:
  - · Gain on value of in-force
  - Reduction in net DTA / DRD benefit
- > FY17: new business profit cash flows from 2018 onward, recognise a lower tax rate

#### Capital

- ➤ YE17: £(628)m reduction in US Statutory
  Total Available Capital due to impact on net
  DTA of lower corporate tax rate and loss of
  NOL¹ carryback
- > YE17: Group Solvency II cover ratio (5)ppts
- ➤ Longer-term outlook: lower effective tax rate expected to enhance capital generation

1 NOL - Net operating losses



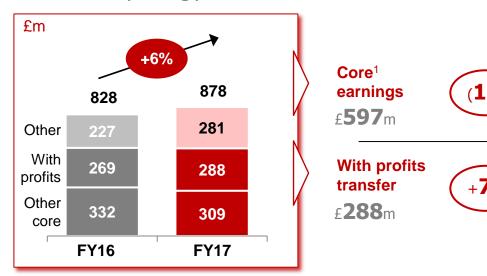
2017 FULL YEAR RESULTS 27

# **UK & Europe IFRS**

## Stable core life profits and strong asset management growth

#### Insurance

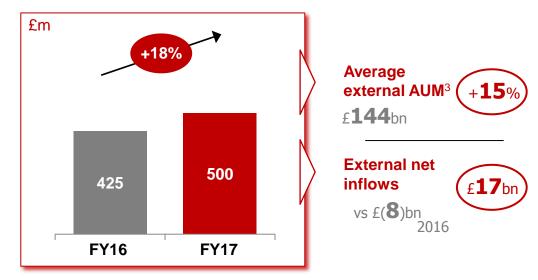
IFRS operating profit



- Stable level of core life earnings c.£600m
  - Includes PruFund transfer £42m (2016: £28m)
- Other movements include:
  - Management actions<sup>2</sup> £276m
  - Mortality assumptions change £204m
  - Provision for review of past annuity sales £(225)m
- 1 UK Life core IFRS operating profit refers to the underlying profit of the UK & Europe business excluding the effect of, for example, management actions to improve solvency and material assumption changes
- 2 Relates to specific asset and liability management actions taken in 2016 and 2017 to improve the solvency position of our UK life businesses and further mitigate market risk
- 4 Excludes performance related fees of £53m (2016: £33m) and share of associate's results of £15m (2016: £13m)

#### **Asset management**

IFRS operating profit



- ➤ Underlying profits<sup>4</sup> +14%
  - Revenue +12%; revenue margin 37bp (FY16 37bp)
  - Cost / income ratio 58% (FY16 59%)
- Closing external AUM +20% to £164bn
  - Equating to 55% of total AUM (FY16 52%)
  - European AUM £42bn, up 57%
- Multi-billion Institutional capital queue



# **Equity shareholders' funds**

# Operating profit remains key driver of growth

£m	<b>IFRS</b> Pre-tax	<b>EEV</b> Post-tax
Operating profit	4,699	6,598
Investment variance and other	(1,404)	2,152
Tax <sup>1</sup>	(906)	-
Net income	2,389	8,750
Unrealised gain on AFS <sup>1</sup>	486	n/a
Currency movements	(470)	(2,045)
Dividend	(1,159)	(1,159)
Other movements	175	184
Increase in shareholders' equity	1,421	5,730
Opening shareholders' equity	14,666	38,968
Closing shareholders' equity	16,087	44,698
	+10%	+15%

#### **IFRS**

#### **Operating profit**

- Includes M&G Prudential merger and transformation costs of £44m
- Debt costs up £65m due to debt issued in 2016 and FX effects

#### Investment variance and other

- Investment variance driven by negative marks on US VA hedges protecting against downside equity market risks
- · Gain on sale of NPH of £162m before tax

#### **EEV**

#### Investment variance and other

- Investment variance reflects benefit of future fees on higher US separate account balances
- Also includes impact of lower yields on Asia and UK fixed income securities

#### **Currency movements**

• FX impact primarily reflects weaker USD (down 9% vs GBP)

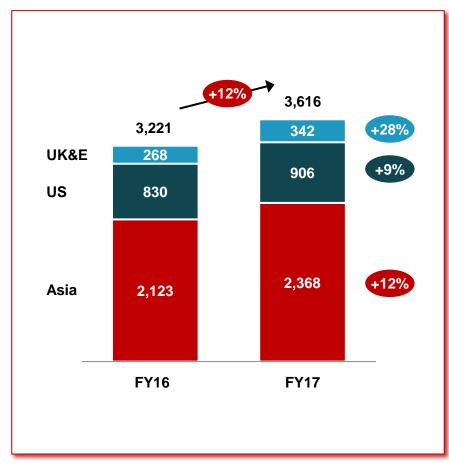
<sup>1</sup> Includes a charge of £(445)m in post tax income and a benefit of £134m in unrealised gains on AFS in relation to the impact of the US tax reform



# **Group new business profit**

### Focus on value driving higher quality new business

#### New business profit, £m (CER)



<sup>1</sup> Growth rates based on comparatives on a constant exchange rate basis

#### Group

- Broad mix of growth in NBP across all businesses
- Benefit from economic assumptions is minor given modest movement in yields over 2017

#### Asia<sup>1</sup>

- Prioritisation of higher margin H&P underpins overall growth in NBP
  - ➤ H&P: NBP +26%; APE of £1,044m, accounting for 27% of total APE (2016: 24%)
  - ➤ Hong Kong: NBP +8% despite lower headline APE
- Outside Hong Kong: NBP +20%, on APE growth of 17%, driven by China, Singapore and Taiwan

#### US<sup>1</sup>

- VA NBP +9%, with growth in NBP driven by benefit of US tax reforms
- Strongly positive separate account net flows of £3.5bn

#### **UK&E**

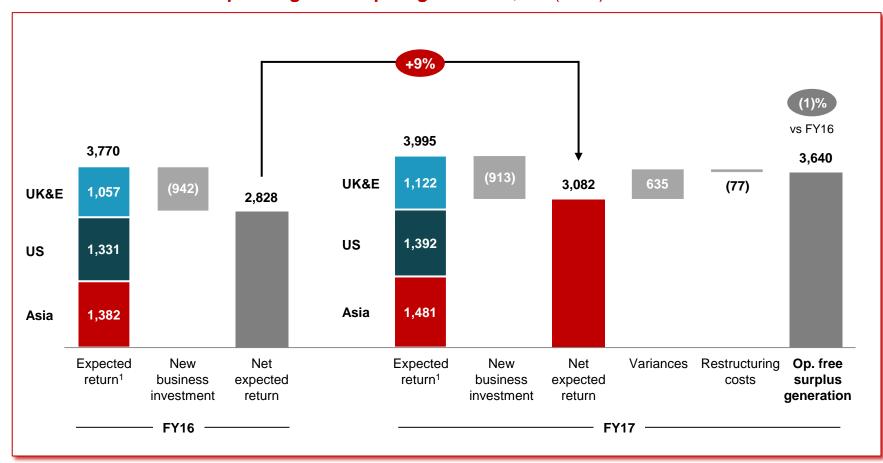
- Continued strong growth in NBP driven by sales of individual pensions and income drawdown
- Products offering the PruFund investment option underpin performance, with APE +36%



# **Group free surplus generation**

# Growing contributions from in-force life portfolios and asset management

#### **Operating free surplus generation**, £m (CER)



#### **Variances**

£m	FY16	FY17
US reserve financing <sup>2</sup> Other variances	247 632	- 635
	879	635

#### New business investment

£m	FY16	FY17
Asia	500	484
US	313	254
UK&E	129	175
	942	913

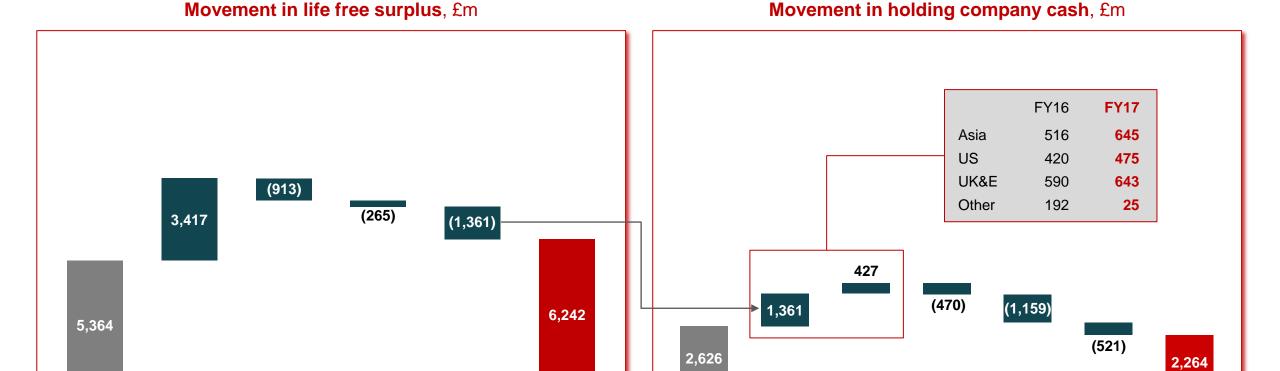
<sup>2</sup> Contingent financing transaction on specific US statutory life reserves



For life: expected transfer from in-force to free surplus and expected return on opening free surplus; for asset management and other: post-tax IFRS profit for the period.

# Holding company cash

# Growing contributions to cash from business units



Expected

return

Investment

in new

business

1 Jan 17

Variances /

other

Remittances

to Group<sup>1</sup>

31 Dec 17



31 Dec 17

1 Jan 17

Life<sup>1</sup>

Asset mgt

Remittances to Group

Corporate

centre

Dividends

paid

Other<sup>2</sup>

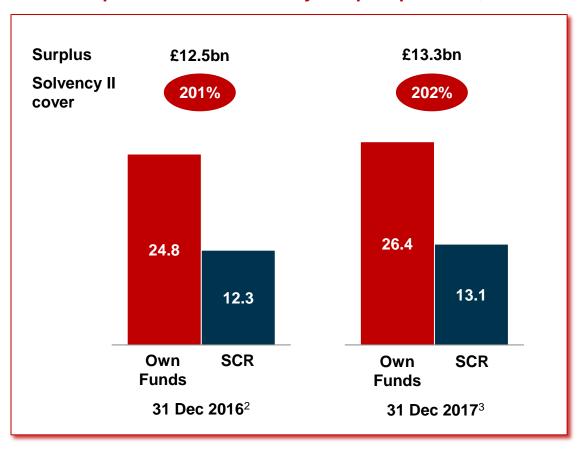
<sup>1</sup> Includes Prudential Capital remittances of £25m

<sup>2</sup> Other items principally relates to the repayment of subordinated debt net of proceeds from that issued in the year, payments for distribution rights and acquisition of subsidiaries and foreign exchange rate movements

# Solvency II

# Strong solvency capital position

#### Group Shareholder Solvency II capital position<sup>1</sup>, £bn



#### Local solvency capital position

	2016	2017
<b>Asia</b> <sup>4</sup> Local regulatory basis	251%	244%
<b>US</b> <sup>5</sup> Risk Based Capital	485%	409%
excl Permitted Practice	524%	454%
UK&E Solvency II		
Shareholder-backed6	163%	178%
With-profits	179%	201%



<sup>1</sup> The Group Shareholder position excludes the contribution to the Group Own Funds and the Solvency Capital Requirement of ring-fenced With-Profit Funds and staff pension schemes in surplus. The solvency positions include management's estimates of UK transitional measures reflecting operating and market conditions at each valuation date. An application to recalculate the transitional measures as at 31 December 2017 has been approved by the Prudential Regulation Authority

<sup>2</sup> Before allowing for the 2016 second interim ordinary dividend and special dividend

<sup>3</sup> Before allowing for the 2017 second interim ordinary dividend

<sup>4 2017</sup> based on estimated total available capital over total minimum capital requirements across Asian life businesses. 2016 based on actuals and excludes Korea.

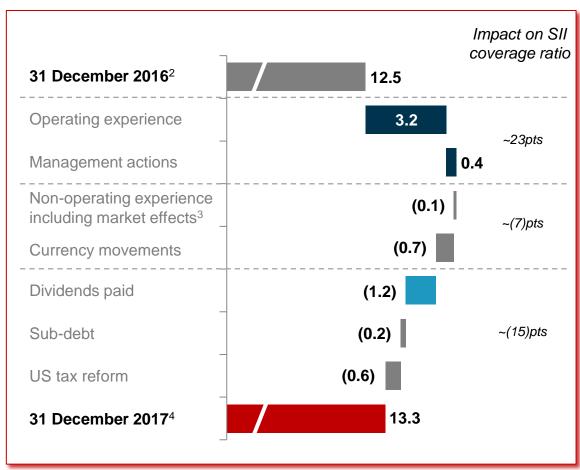
<sup>5</sup> Relates to Jackson National Life

<sup>6</sup> Relates to PAC Ltd

# Solvency II

# Underpinned by organic capital generation

#### FY17 movement in Solvency II capital<sup>1</sup>, £bn



# **FY17 estimated surplus** £13.3bn



Solvency II surplus estimated sensitivities<sup>1,3,5</sup>











Impact on

solvency ratio

202%

The Group Shareholder position excludes the contribution to the Group Own Funds and the Solvency Capital Requirement of ring-fenced With-Profit Funds and staff pension schemes in surplus. The solvency positions include management's estimates of UK transitional measures reflecting operating and market conditions at each valuation date. An application to Before allowing for 2016 second interim ordinary and special dividend

Includes an impact of model refinements of £(0.1)bn and the completion of the sale of the Korea life business and the US broker-dealer network in 2017 of £0.1bn

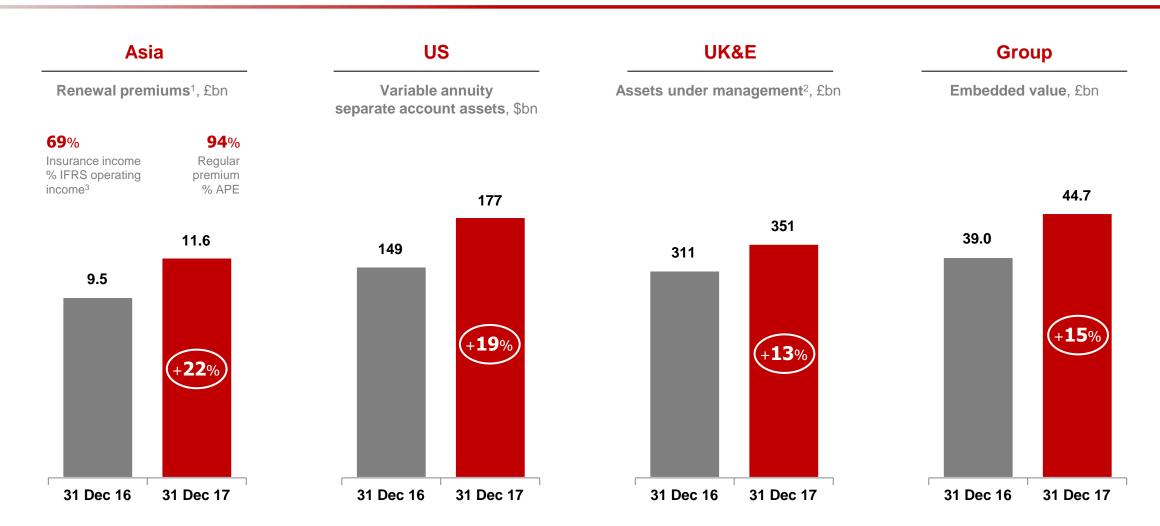
Before allowing for 2017 second interim ordinary dividend

Before the impact of the partial sale of the UK annuity portfolio announced on 14 March 2018

For Jackson, includes credit defaults of 10 times the expected level

# Financial profile

# Increasing scale and quality of long-term value drivers



<sup>1</sup> Growth rates based on comparatives on a constant exchange rate basis

<sup>3</sup> IFRS operating income includes insurance income, spread income, fee income, with-profits income and expected returns on shareholder assets and excludes margin on revenues

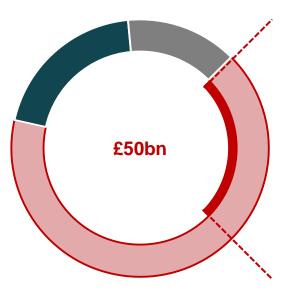


<sup>2</sup> FUM includes external FUM of £163.9bn (2016: £136.8bn) and internal FUM including PruFund backed products of £186.8bn (2016: £174.0bn)

# **UK** annuity sale

# De-risking shareholder annuity exposure

#### **UK IFRS annuity liabilities**



- Sale of £12.0bn UK annuity liabilities to Rothesay
- > 37% of UK shareholder backed annuity portfolio
- 31% reduction in UK credit exposure
- Two-step process
  - i. Reinsured to Rothesay
  - ii. Part VII transfer
- £33bn Shareholder-backed

  £11bn With-profits (non-participating)

  £6bn With-profits (participating)
- 1 The proforma estimate assumes that the partial sale of the UK annuity portfolio and the transfer of Prudential plc's Hong Kong subsidiaries to Asia had both completed as at 31 December 2017. The estimated proforma impact of both of these actions as at 31 December 2017 is to reduce the PAC Solvency II surplus from £6.1bn to £2.8bn.
- 2 UK&E Life core IFRS operating profit refers to the underlying profit of the UK and Europe business excluding the effect of, for example, management actions to improve solvency and material assumption changes

#### Estimated proforma shareholder Solvency II impact on PAC Ltd1

Own Funds ↓ £0.2bn • Premium > SII BEL

SCR ↓ £1.3bn • Portfolio de-risking

Surplus ↓ £1.1bn

Capital benefit retained to support demerger process

#### **IFRS** impact

- IFRS pre-tax loss of approximately £500m
- Annuities being sold contributed around £140m towards UK&E Life core IFRS<sup>2</sup> operating profit of £597m in FY17

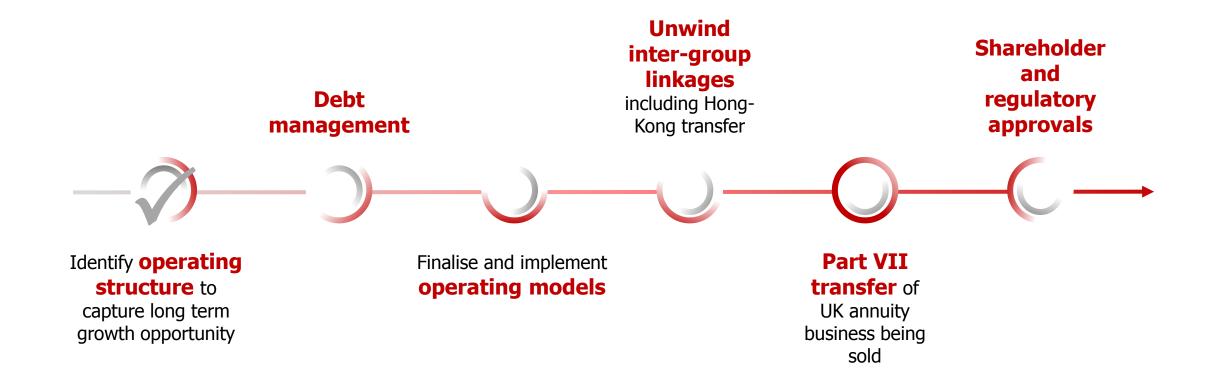
#### **EEV** impact

Group EEV of £44.7bn expected to reduce by c.£300m



## **M&G Prudential demerger**

Separation process – next steps





### **FY17 results**

## Summary

- ← Continued delivery of growth and cash
- ₩ell capitalised with defensive balance sheet
- 8% increase in 2017 full year ordinary dividend



## **Agenda**

### **Introduction**

Paul Manduca, Group Chairman

### **Headline Results & Strategic Update**

Mike Wells, Group CEO

### **FY17 Financial Performance**

Mark FitzPatrick, Group CFO

### Wrap-Up

Mike Wells, Group CEO



## **Group** Wrap-up

- Asia growth is broad based and high quality
- US continues to deliver, outperforming the peer group
- UK&E strong performance, underpinning rationale for capital efficient strategy





## 2018 Investor Conference, Singapore







# **Appendix**

2017 Full Year Results

Contents:	
Share information and contact details	43
Strategic overview and headline financials:	
Group	44
Asia	51
US	56
Africa	64
UK	65
Solvency II	67
Invested asset exposures	70
Currency translation sensitivities	74

### **Prudential**

### Share information and contact details

PUK.N

#### **Share information**

**London Stock Exchange:** PRU.L

Hong Kong Stock Exchange: 2378

New York Stock Exchange –

**American Depositary Receipt (ADR)** 

**Singapore Stock Exchange:** K65

**Number of issued ordinary shares of five** 2,587,175,445

pence each fully paid-up at 31 Dec 2017

#### **Trading information**

Country Code GB

Country of Register Great Britain (UK)

**ISIN** GB0007099541 **SEDOL** 0709954

SegmentSET1Normal market size150000

**Sub-sector** Life Assurance

#### **Dividend information**

#### Second interim dividend of 32.50 pence per share

#### Ex-dividend date:

• 29 March 2018 (UK, Ireland, Singapore and Hong Kong)

#### **Record date:**

• 3 April 2018 (UK, Ireland, Singapore, Hong Kong and ADRs)

#### **Payment of dividend:**

- 18 May 2018 (UK, Ireland and Hong Kong)
- On or about 25 May 2018 (Singapore and ADR holders)

#### **Contact information**

#### **Shareholder enquiries**

For enquiries about shareholdings, including dividends and lost share certificates, please contact the Company Registrars:

#### By post

Equiniti Limited, Aspect House Spencer Road, Lancing West Sussex BN99 6DA

#### By telephone

Tel 0871 384 2035 Fax 0871 384 2100 Textel 0871 384 2255 (for hard of hearing)

#### **Prudential plc**

Laurence Pountney Hill London EC4R 0HH Tel +44 (0)20 7220 7588

#### **Institutional Analyst and Investor enquiries**

Tel +44 (0)20 7548 3300

E-mail investor.relations@prudential.co.uk

#### Media enquiries

Tel +44 (0)20 7548 3559

E-mail media.relations@prudential.co.uk

#### **UK Register Private Shareholder enquiries**

Tel 0871 384 2035 International shareholders Tel +44 (0) 371 384 2035

#### Irish Branch Register Private Shareholder enquiries

Tel +353 1 553 0050

#### Hong Kong Branch Register Private Shareholder enquiries

Tel +852 2862 8555

#### **US American Depositary Receipts Holder enquiries**

Tel +1 651 453 2128

#### The Central Depository (Pte) Limited Shareholder enquiries

Tel +65 6535 7511



# **Prudential** Group history

Providing financial security since

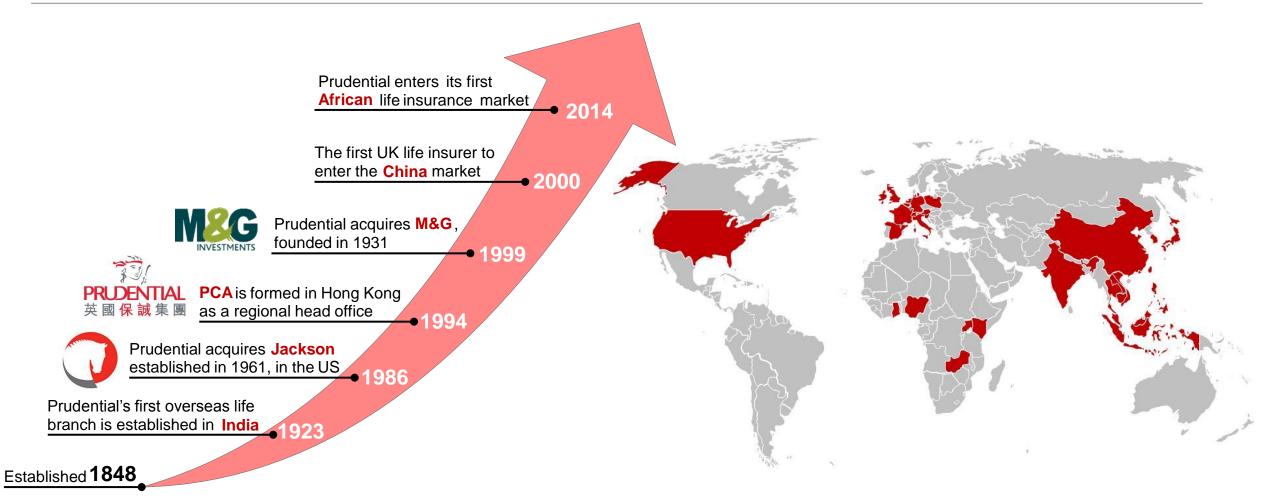
**1848** 

Life insurance customers worldwide

**26**<sub>m</sub>

Total funds under management

£669<sub>bn</sub>

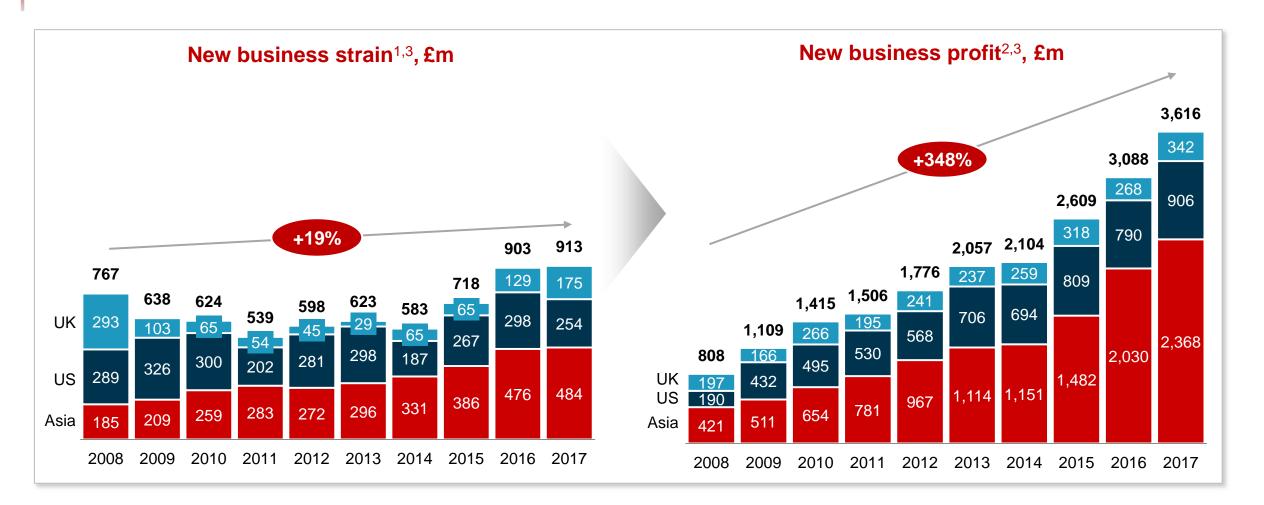




44

## Group

### New business capital allocation and returns



<sup>1</sup> Free surplus invested in new business.

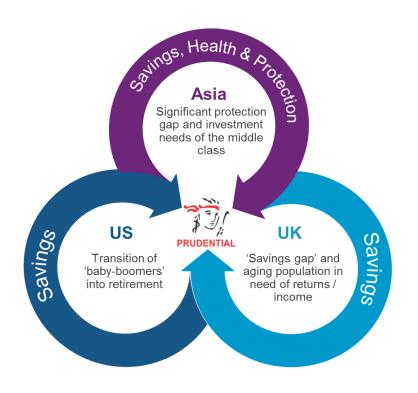
<sup>3</sup> Comparatives back to 2008 have been restated to exclude the contribution from the held for sale Korea Life insurance business. FY2014 comparatives have been restated to exclude the results of PruHealth and PruProtect. Excludes Japan Life and Taiwan agency. As reported (RER)



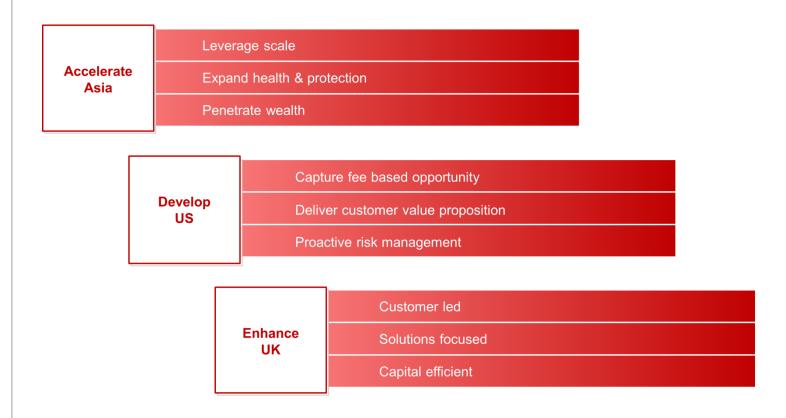
<sup>2</sup> On a post tax basi

# **Prudential**Group strategy

#### **Clear strategy**



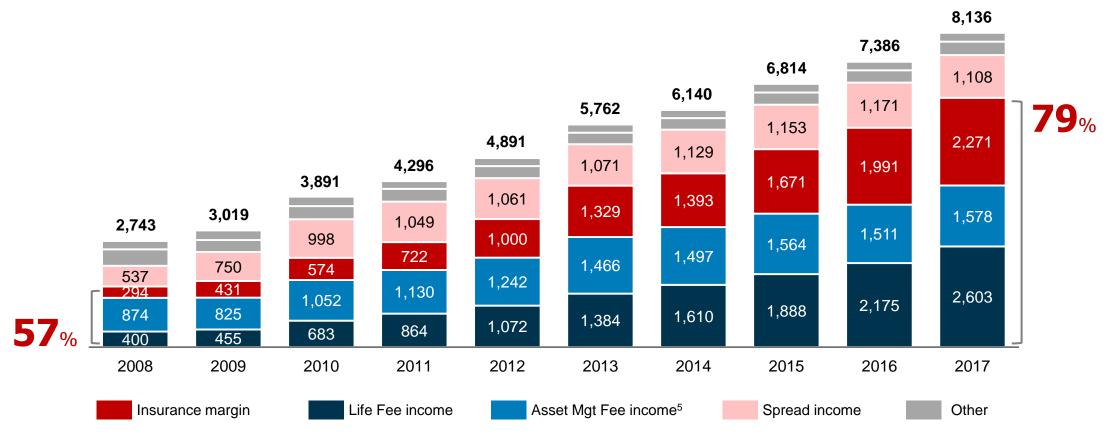
#### **Strategic priorities**





# **Group**Sources of earnings

#### Sources of IFRS operating income<sup>1,2,3,4</sup>, £m



Comparatives adjusted for new and amended accounting standards.

<sup>2017</sup> Asset management excludes contribution from PruCap. All historic comparatives have been restated to exclude the contribution from PruCap.



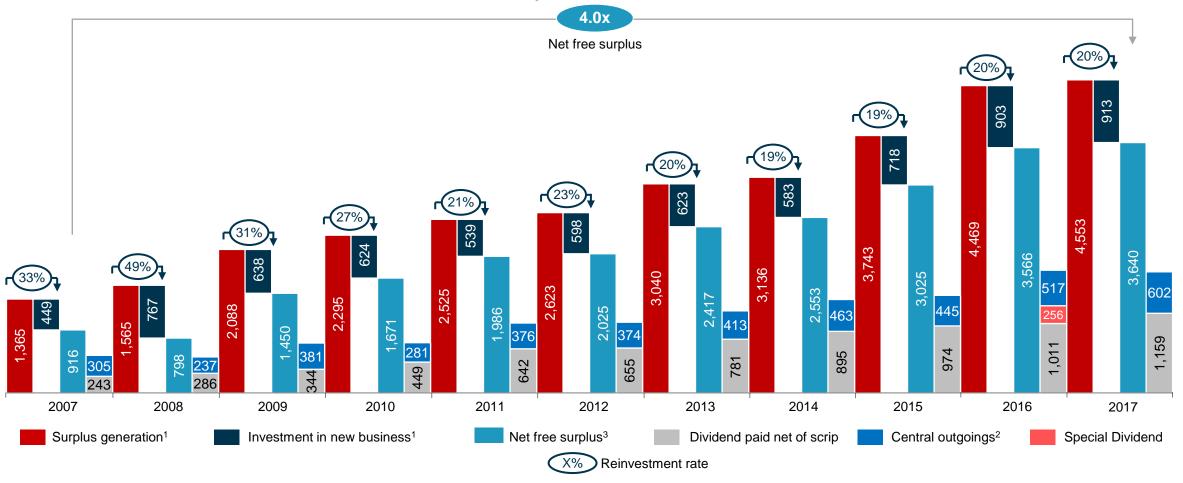
Comparatives have been stated on an actual exchange rate basis.

Excludes Japan Life and Taiwan agency. All comparatives have been restated to exclude the contribution from the held for sale Korea Life insurance business. FY2014 comparatives have been restated to exclude the contribution from the sold PruPlealth and PruProtect businesses. FY2008 to FY2013 comparatives include the contribution from the held for sale Korea Life insurance business.

<sup>4.</sup> Excludes longevity reinsurance and other management actions to improve solvency of FY17: £276m (FY16: £332m). Mortality assumption change of FY17: £204m (FY16: nil), and provision for the review of past annuity sales FY17: £(225)m (FY16: £(175)m.

# **Group**Free surplus generation

#### Free surplus and dividend, £m



<sup>1.</sup> Excludes Japan Life and Taiwan agency. All comparative surplus generation and investment in new business figures have been adjusted to exclude the contribution from the sold PruHealth and PruProtect businesses. FY2007 to FY2013 comparatives include the results of PruHealth and PruProtect. As reported (RFR)

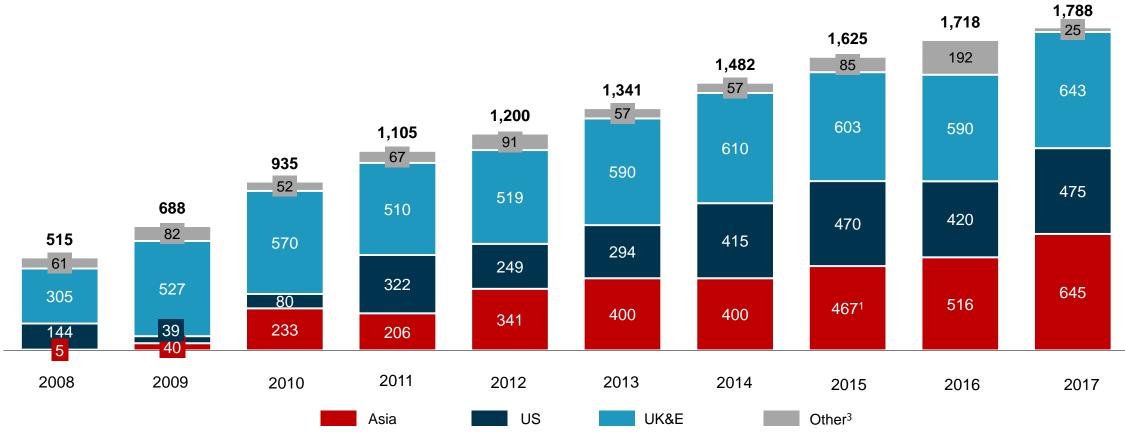
<sup>2012</sup> to 2016 restated to exclude contribution from PruCap. 2011 and prior includes contribution from PruCap.



Central outgoings include Asia RHO costs.

# **Group**Cash remittances to Group





<sup>.</sup> Includes £42 million of proceeds from the sale of Japan

Includes remittances from Prudential Capital



As reported RER

# **Group**Dividend policy

The Board will maintain its focus on delivering a growing ordinary dividend. In line with this policy, Prudential aims to grow the ordinary dividend by 5 per cent per annum. The potential for additional distributions will continue to be determined after taking into account the Group's financial flexibility across a broad range of financial metrics and our assessment of opportunities to generate attractive returns by investing in specific areas of the business.

#### Assessment of dividend affordability unchanged

grow the ordinary dividend by 5 per cent per annum

potential for additional distributions

Range of financial metrics

- IFRS earnings
- Free surplus generation
- Holding company cash
- Free surplus 'stock'
- Solvency II surplus
- Local solvency surplus
- Financial strength ratings

Stress tested

- 1/25 year stress on financial KPIs<sup>1</sup>
- Country level cash
- Group liquidity
- Buffer for regulatory change and 'shocks'

Competing use of capital

- Investment in growth
- Funding corporate activity

<sup>1/25</sup> year stress is equivalent to a Group-wide scenario with movements in all risks including a fall in equity levels, a fall in long-term interest rates and spreads widening in both A-rated and BBB-rated credit.



# **Asia**Regional footprint



<sup>1.</sup> Source: Based on formal (competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Ranking based on new business (APE or weighted FYP depending on availability of data)
2. Total JV / foreign players only

<sup>8.</sup> Ranking among private players, share among all players on fiscal year basis 1. Retail Fund Manager - based on assets sourced from the region at June 2017. Excludes Japan, Australia and New Zealand. Source: Asia Asset Management, September 2017. Ranked according to participating regional players only.



## **Asia**

## Favourable dynamics

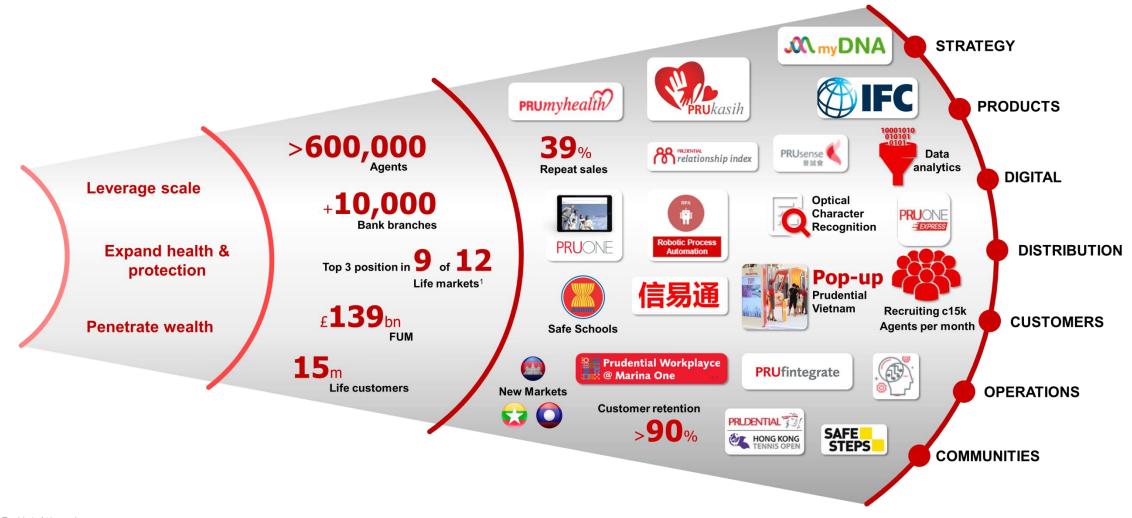
	Population <sup>2</sup> (m)	Market penetration <sup>2</sup> (%)	<b>GDP</b> <sup>1</sup> (\$bn)	GDP growth <sup>1</sup> (%)	
Cambodia (2013)	16	0.1%	21	6.9%	١
China (2000)	1,383	2.3%	11,795	6.6%	ı
Hong Kong (1964)	7	16.2%	332	2.4%	ı
o India (2000)	1,329	2.7%	2,454	7.2%	ı
Indonesia (1995)	261	1.6%	1,021	5.1%	ı
Laos (2015)	7		15	6.8%	ı
Malaysia (1924)	31	3.1%	310	4.5%	ı
Philippines (1996)	102	1.2%	330	6.8%	ı
Singapore (1931)	6	5.5%	292	2.2%	ı
Taiwan (1999)	24	16.6%	567	1.7%	ı
Thailand (1995)	68	3.7%	433	3.0%	
Vietnam (1999)	94	1.0%	216	6.5%	╛



Source: IMF 2017 forecast data. Published April 2017

<sup>2.</sup> Market penetration: Swiss Re (Sigma) – based on insurance premiums as a percentage of GDP in 2016 (estimated)

## Asia Capability set

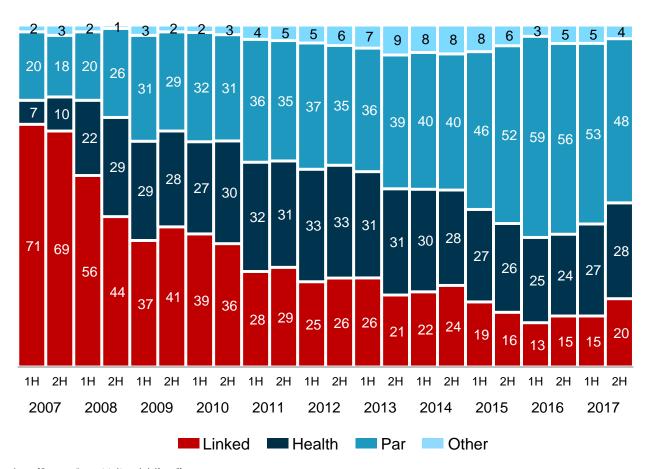


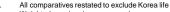
<sup>1.</sup> Top 3 in 9 of 12 countries
Source: Based on formal (Competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share data. Ranking based on new business (APE or weighted FYP depending on the availability of data).



## Asia Product mix

#### Asia Life APE sales by product<sup>1</sup>, %

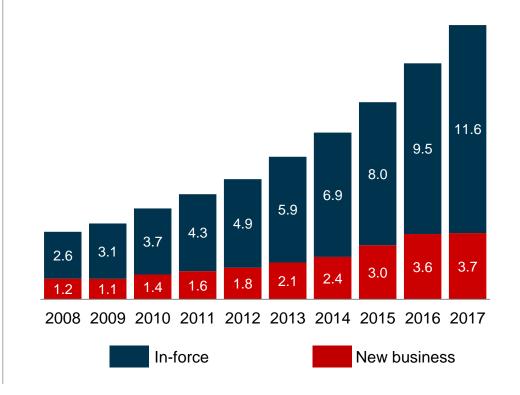




Weighted premium income comprises gross earned premiums at 100% of renewal premiums, 100% of first year premiums and 10% of single premiums
 2014 excluding intra-group reinsurance contracts between the UK and Asia with-profits businesses

#### High quality, regular premium focus

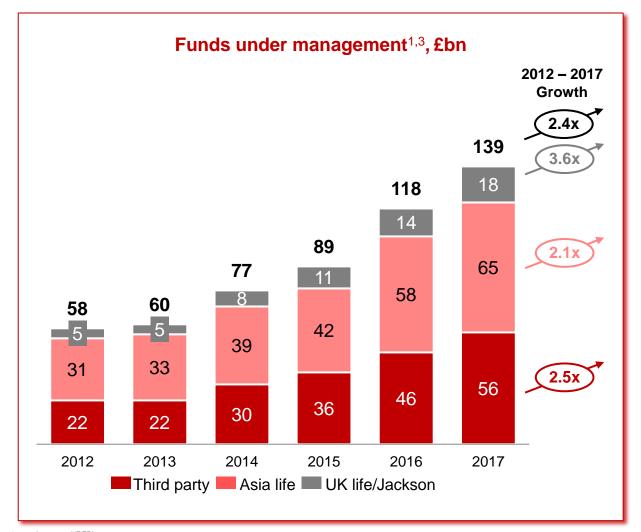
Life weighted premium income<sup>2,3</sup>, £bn CER

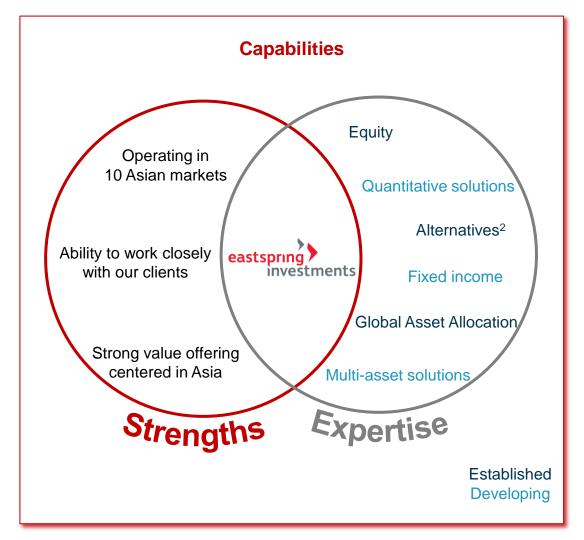




### **Asia**

### **Eastspring Investments**





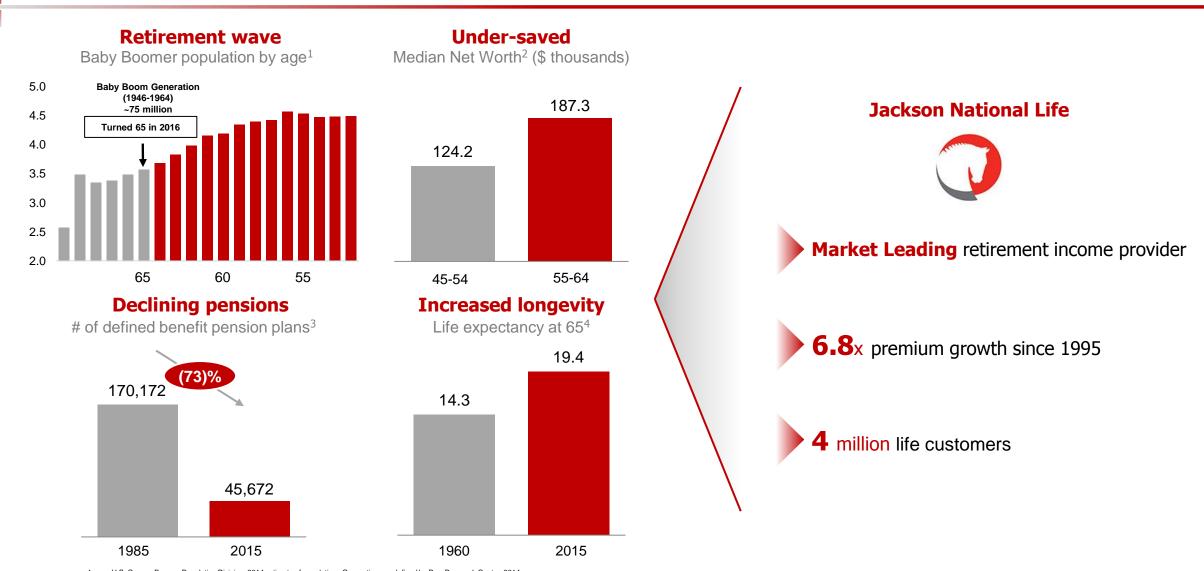
<sup>8.</sup> Eastspring funds under management presented includes Money Market Funds (MMF).



As reported (RER

Infrastructure, private equity, syndicated loans

# US us retirement opportunity

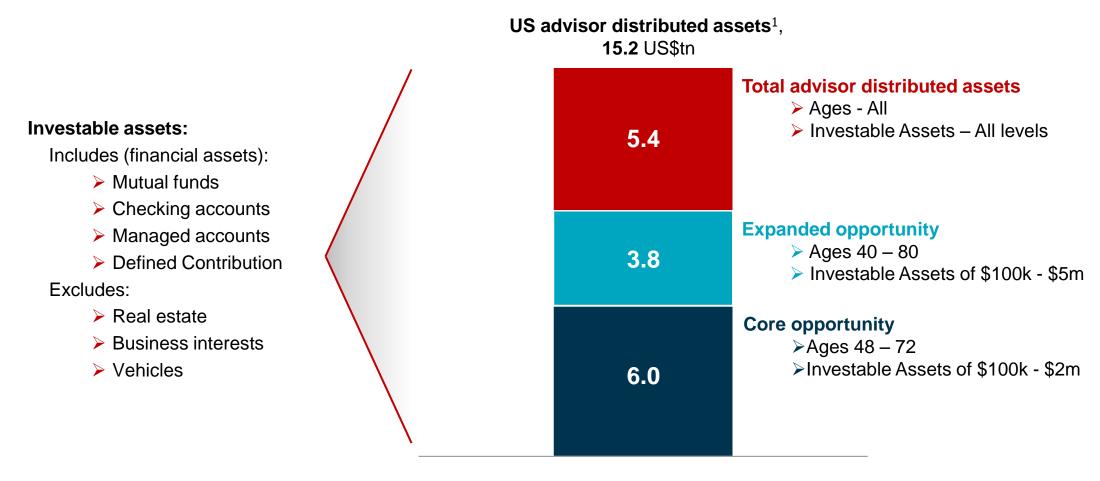


U.S. Census Bureau, Population Division, 2014 estimate of population. Generations as defined by Pew Research Center, 2014.
 2016 Federal Reserve Board's Triennial Survey of Consumer Finances.
 U.S. department of Japan "Private Repeirs in Plan Bulletin Historical Tables and Graphs 1975 - 2015." Ephysian, 2018.

PRUDENTIAL

U.S department of Labor, "Private Pension Plan Bulletin Historical Tables and Graphs 1975 – 2015." February 2018

## **US**Segmentation of opportunity

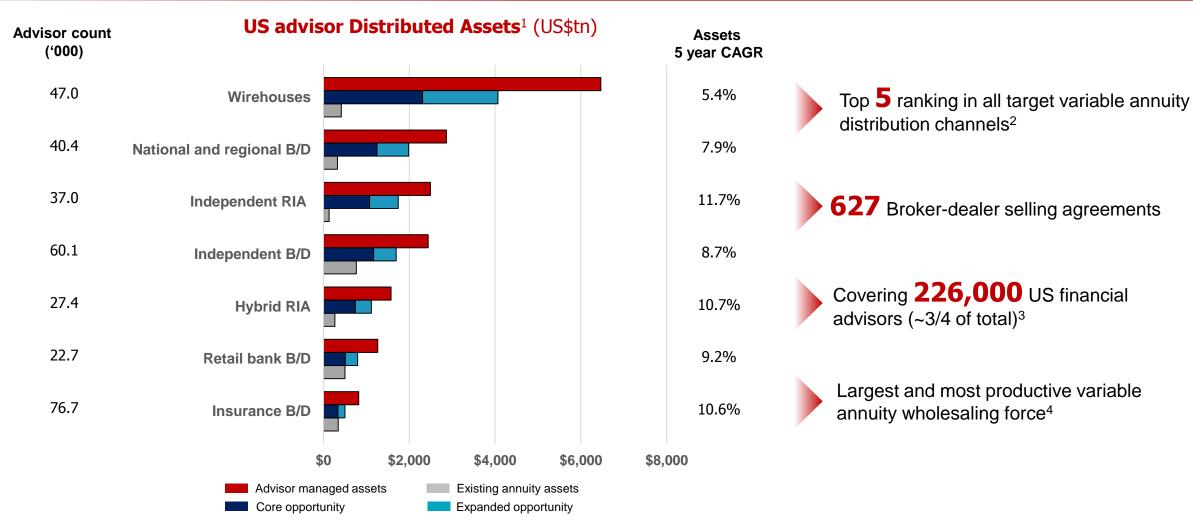


(All values net of existing annuity assets)

The 2017 Cerulli reports, IRI Fact Book, Federal Reserve – 2016 Survey of Consumer Finances.



# **US**Opportunity by channel



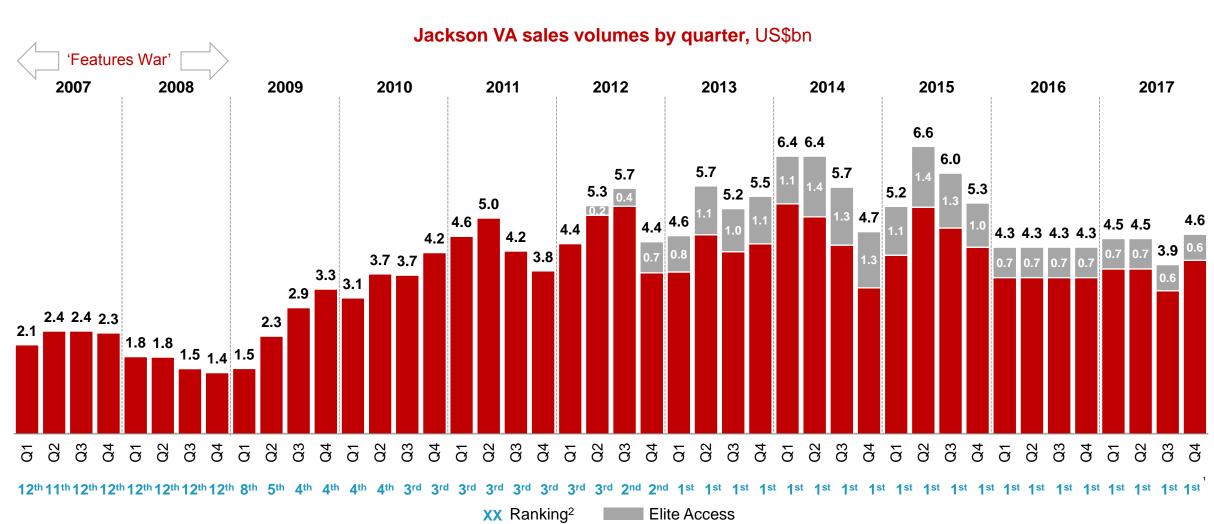
<sup>.</sup> The 2017 Cerulli reports, IRI Fact Book, Federal Reserve – 2016 Survey of Consumer Finances

Independent Research and Market Metrics, a Strategic Insight Business



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 The Cerulli Report Adviser Metrics 2017 and Jackson Research

# **US**Variable annuity volumes



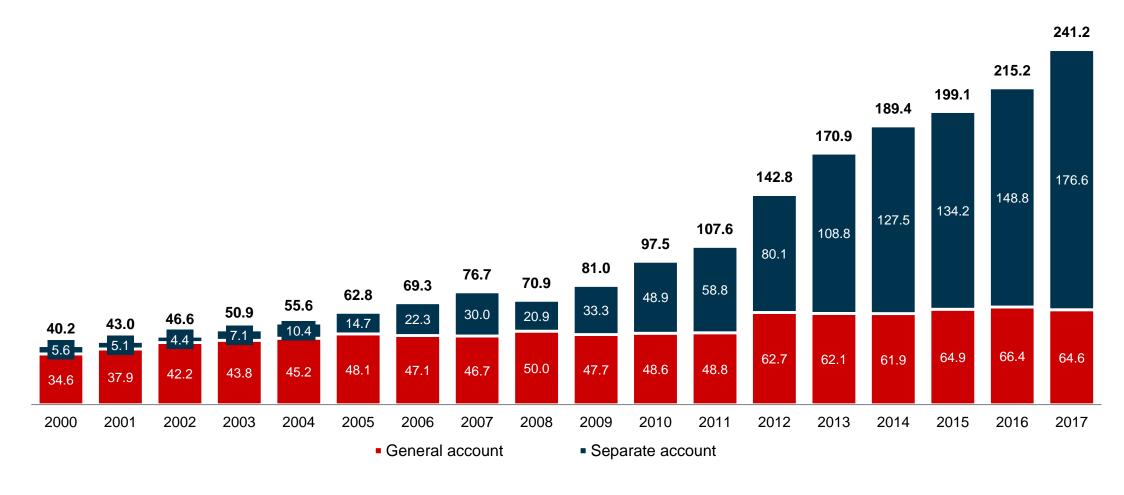


<sup>2.</sup> Morningstar Annuity Research Center



# **US**Asset growth

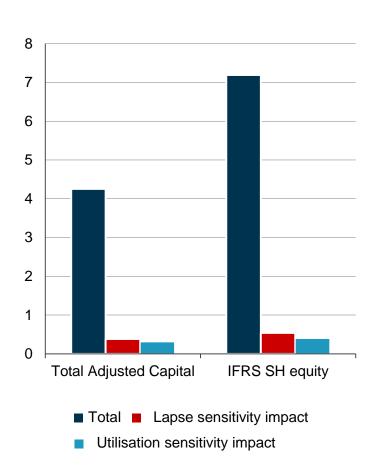
#### Jackson growth in statutory admitted assets, US\$bn





## US GMWB policyholder behaviour sensitivities

#### Jackson GMWB policyholder behaviour sensitivities, 31 December 2017 US\$bn



- Policyholder behaviour experience is continuously monitored and a comprehensive study is conducted on an annual basis.
- ➤ For IFRS and Statutory accounting purposes, assumptions are set at the conservative end of the plausible range (i.e. best estimate with an explicit margin for conservatism). For example;
  - ➤ Lapse Lifetime GMWB ultimate lapse assumptions at significantly ITM levels are less than 2.4% for utilising policyholder (subject to lapse cap of 1.5% when funds are significantly depleted)
  - ➤ Utilisation Lifetime GMWB utilisation assumptions at attained ages 65+ are 53-92% (with special provisions for benefits with incentives to delay withdrawals)
- ➤ To measure the sensitivity to these assumptions, IFRS Equity and Statutory Total Adjusted Capital (TAC) were computed under severe shocks to these already conservative assumptions. The shocks were as follows:
  - ➤ Lapse lapse rates for ITM policies were reduced to two-thirds of the assumed levels, resulting in ultimate lapse rates of approximately 1.5% for utilising policyholders
  - ➤ Utilisation utilisation rates beyond the bonus period, if applicable, were increased by 10% (i.e. 110% of the best estimate assumption).



# **US**Statutory capital

	Jackson total adjusted capital
	US\$bn
31 December 2016	5.3
Operating profit	1.1
Dividend	(0.6)
Reserves net of hedging and other effects	(0.4)
Change in DTA / other	(1.1)
31 December 2017	4.3

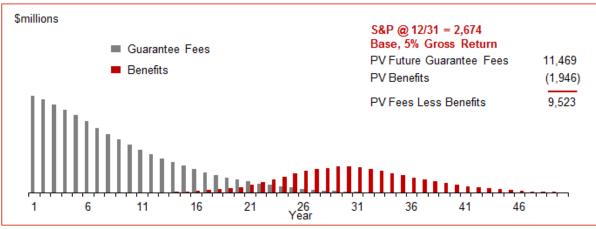
- Hedging programme continues to effectively mitigate risks
- Earned guarantee fees of 126 bps per annum
- Equity allocations remain below our 83% pricing assumption
- Total adjusted capital excludes:
  - December 2017 (31 December 2016: gain of \$413m)
- Change in DTA / other includes \$(0.8)bn from tax reform

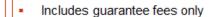


## US

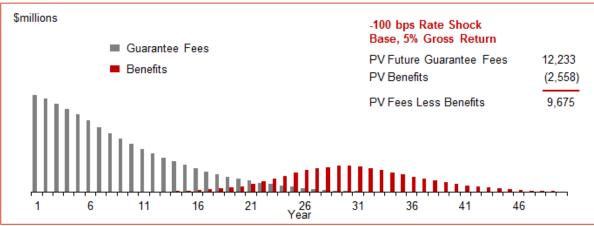
### Unhedged economic profile of GMWB guarantees

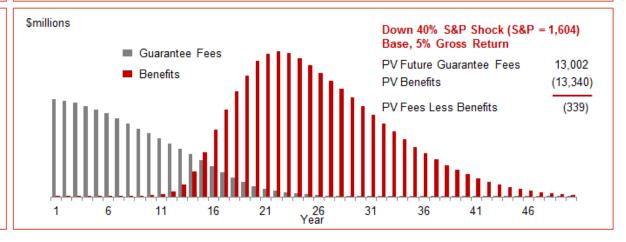
#### Jackson unhedged GMWB cash flow exposure, as at 31 December 2017





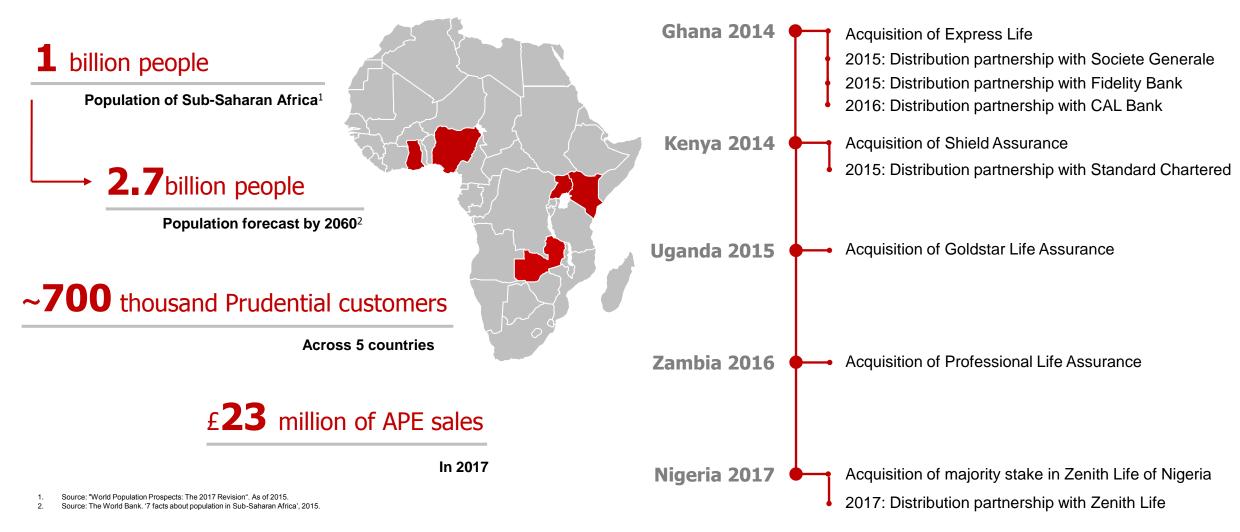
- Uses prudent best estimate assumptions (AG43, C3P2)
- 5% gross return is well below historical average market return
- Ignores guarantee fees collected to date as well as reserves
- PV of future GMWB fees exceeds PV of benefits over a wide range of market shocks
- Negative cash flow is far into future even in bad scenarios
- No material strain on liquidity in any given year
- Under the base scenario, the net PV increased by \$1.6bn from 2016 to 2017. If we include the full VA cash flows in the analysis, the base scenario net PV increased by \$3.6bn from 2016 to 2017.







## Africa Regional footprint





### UK **M&G Prudential**



**Established** 

**1931** 

International asset manager with more than 85 years' experience

Offer funds across diverse geographies, asset classes and investment strategies

**Acquired** 

**1999** 

Provides investment strategies to meet Institutional clients' long-term needs

#### **M&G Prudential**



Leading provider of savings and retirement income products

**Established** 

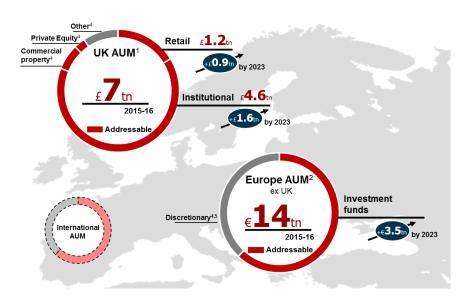
1848

Core strengths in with-profits and retirement

Expertise in areas such as longevity, risk management and multi-asset investment

- 1. Source: The Investment Association Asset management in the UK 2015-2016.
- Source: EFAMA Asset Management report, data as at 2015
- 3. Growth rates source: PWC Asset Management 2020, BCG and Prudential calculations. Retail growth rate sourced from BCG, Europe and remaining UK using PWC Europe forecast CAGR of 4.4%
- 4. UK AUM consists of Commercial Property, Private Equity and Other of £1.3tn growing by £0.5tn by 2023. European AUM consists of Discretionary of Eur5.2tn growing by Eur2.0tn.
- 5. Discretionary includes mandates and could be included within M&G Institutional addressable market.
- 6. Source: HMRC Individual Savings Account (ISA) Statistics April 2017. HMRC, BoE, ONS, ABI

#### **Market Context**<sup>1,2,3</sup>



#### **Market trends**

Self-reliance for savings, investment and retirement

Convergent insurance and asset management business models

Customer demand for one stop shop solutions from trusted, scale players



# **UK**Distribution mix

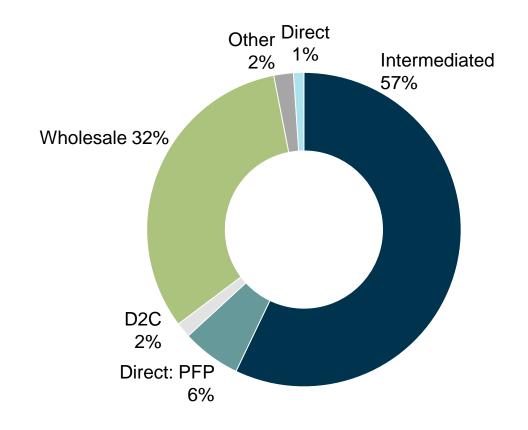
#### **Distribution channel**

(UK Customers)

Wholesale	Advisers via platforms, wealth managers and banks	Individual funds within adviser portfolios	
Intermediary	Working directly with Independent and Restricted advisers	Customer solutions for advisers leveraging unique investment capability	
Direct to	SRS & M&G	Customer solutions	
customer	Advised (PFP)	addressing financial needs	

#### **Channel Mix**

(UK Customers, 31 December 2017)





# **UK**Products and customers

1		AUM	Customers	
UK ¾			ember 2017	Top 5 in UK retail funds <sup>1</sup> Active management offering with strong performance
	Investment Funds	£36bn	<b>186</b> k	Distributed through wholesale channels  Range of consumer-focused retirement/savings wrappers
	PruFund	£36bn	<b>400</b> k	PruFund investment proposition  Distributed through intermediaries and direct channels
				Large, individual and corporate closed book Resilient cash flows
	Traditional Products	£151bn	<b>6.6</b> m	Loyal customers, looking for help into retirement  Strong growth, with further potential
Europe	European Customers	<b>£44</b> bn <sup>2</sup>	<b>Leading</b> cross-boarder fund sales	Establishing Luxembourg HQ and SICAV range  Complimented by Prudential's European businesses
Institutions				Large and growing High quality clients
	Institutions	£84bn	<b>794</b> Clients	Differentiated investment capabilities

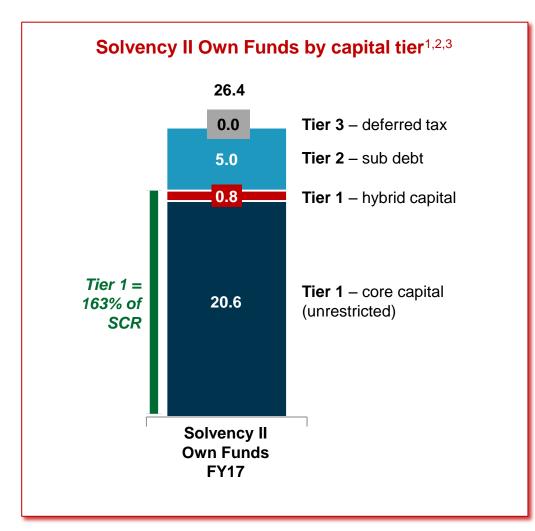
Source: The investment association, September 2017
 Europe includes AUM in Asia and South Africa

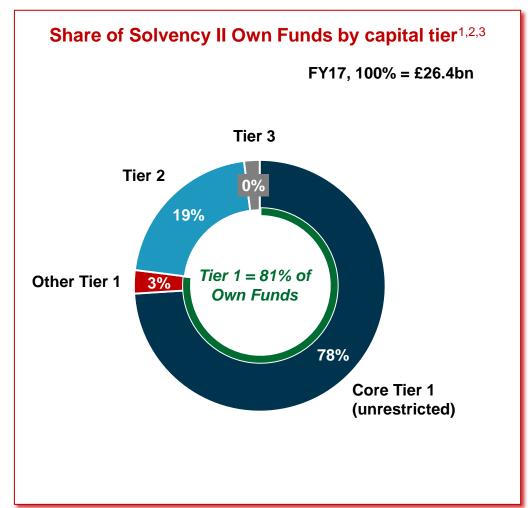
>7.2m customers



<sup>£351</sup>bn

# **Solvency II**Capital quality





<sup>1.</sup> The Group shareholder position excludes the contribution to the Group Own Funds and the Solvency Capital Requirement of ring fenced With-Profit Funds and staff pension schemes in surplus

Before allowing for the 2017 second interim dividend



<sup>2.</sup> The Group shareholder position includes management's estimate of transitional measures reflecting operating and market conditions at the valuation date

# Solvency II SII treatment of hybrid capital classification

#### **Hybrid capital outstanding, 31 December 2017**

Issue Date	Amount	Coupon	<b>Maturity Date</b>	1st Call Date	SII Classification
19-Dec-01	GBP 435m	6.125%	19-Dec-31	None	Tier 2*
10-Jul-03	EUR 20m	20 yr CMS rate	10-Jul-23	None	Tier 2*
30-Jul-04	USD 250m	6.75%	Perp	23-Sep-09	Tier 1*
12-Jul-05	USD 300m	6.50%	Perp	23-Sep-10	Tier 1*
29-May-09	GBP 400m	11.375%	29-May-39	29-May-19	Tier 2*
21-Jan-11	USD 550m	7.75%	Perp	23-Jun-16	Tier 1*
15-Jan-13	USD 700m	5.25%	Perp	23-Mar-18	Tier 2
16-Dec-13	GBP 700m	5.70%	19-Dec-63	19-Dec-43	Tier 2*
09-Jun-15	GBP 600m	5.00%	20-Jul-55	20-Jul-35	Tier 2
07-Jun-16	USD 1,000m	5.25%	Perp	20-Jul-21	Tier 2
13-Sept-16	USD 725m	4.375%	Perp	20-Oct-21	Tier 2
24-Oct-17	USD 750m	4.875%	Perp	20-Jan-23	Tier 2

<sup>\*</sup>Grandfathered under Solvency II transitional provisions until 31 December 2025.



# **Invested assets**Group asset portfolio

#### Breakdown of invested assets<sup>1</sup>, FY17, £bn

				Shareholder-backed				
	Total Group	PAR funds	Unit linked	Asia Life	US Life	UK Life	Other	Total
Debt	171.4	75.1	10.2	13.0	35.4	35.3	2.4	86.1
Equity	223.4	62.2	159.1	1.8	0.1	0.0	0.2	2.1
Property	16.5	14.2	0.6	0.0	0.0	1.7	0.0	1.7
Mortgage	10.5	2.4	0.0	0.2	6.2	1.7	0.0	8.1
Deposits	11.2	7.4	1.6	0.5	0.0	1.2	0.5	2.2
Other loans	6.5	2.6	0.0	0.4	3.4	0.0	0.1	3.9
Other	11.8	7.7	0.0	0.8	2.5	0.5	0.3	4.1
Total	451.3	171.6	171.5	16.7	47.6	40.4	3.5	108.2

#### Shareholder debt portfolio, FY17, £bn

			Holding	by issuer	
	Portfolio £bn	No. issuers	<b>Av.</b> £m	<b>Max</b> £m	High yield % debt portfolio
overeign debt	16.5	46	359	3,895	1.9%
orporate debt					
Investment grade	67.6	1,729	39	505	n/a
High yield	2.0	269	7	128	2.3%
	69.6	1,998	35	505	n/a

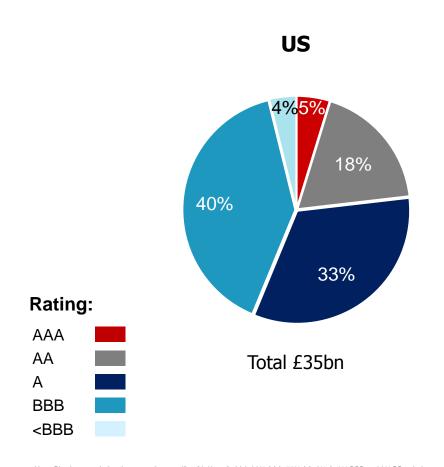
- Conservative asset mix: ~97% credit portfolio is rated investment grade or sovereign
- Minimal default losses, and minimal impairments across all credit portfolios
- Additional cash and equivalents of £10.7bn, of which shareholder exposure is £5.0bn

<sup>1.</sup> Excludes £1.4 billion of investments in joint ventures and associates accounted for using the equity method.



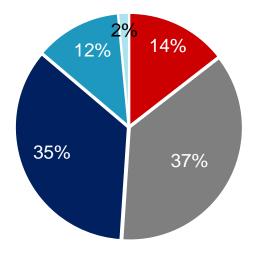
### **Invested assets**

### Shareholder total debt securities



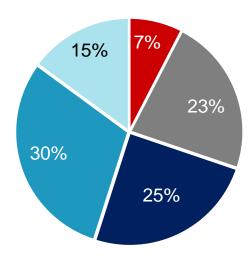
### By credit rating





Total £35bn

#### **Asia**



Total £13bn

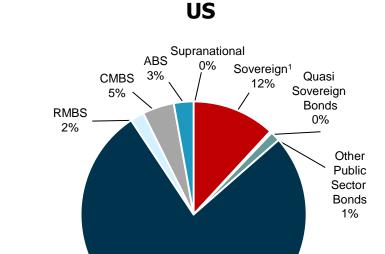
Note: Pie charts exclude other operations totalling £2.3bn, of which 32% AAA, 55% AA, 8% A, 3% BBB and 2% BB or below Note: Based on hierarchy of Standard and Poor's Moody's and Fitch, where available and if unavailable, internal ratings have been used.

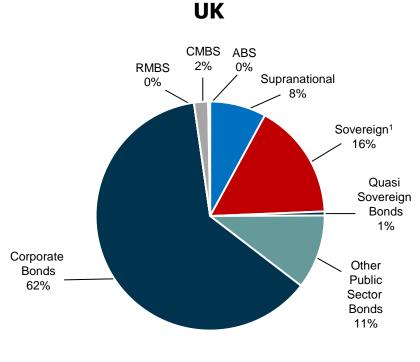


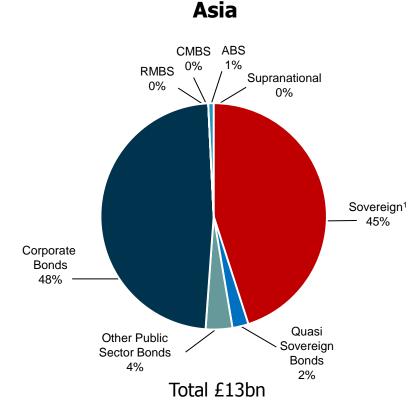
### **Invested assets**

### Shareholder total debt securities

### By asset type







Total £35bn

<sup>.</sup> Sovereign includes OEICS. Pie charts exclude £2.3bn of debt securities within other operations.



Corporate

Bonds

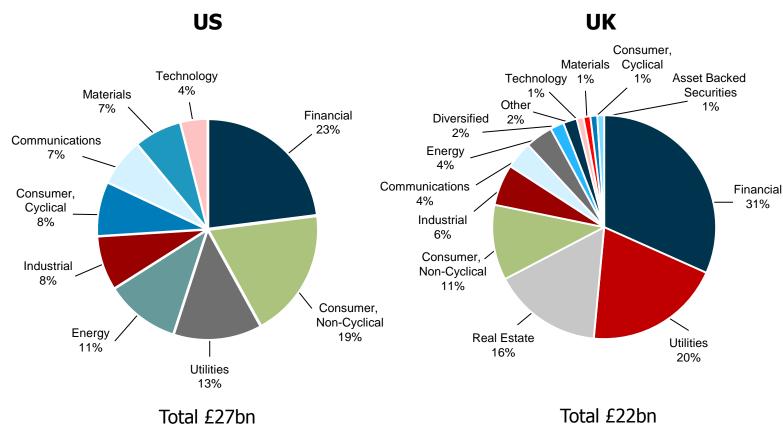
77%

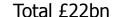
Total £35bn

### **Invested assets**

### Shareholder backed corporate debt exposures

### By sector





6% Energy Consumer, Non-Cyclical 6% Communications Utilities 6% Total £6bn

**Asia** 

Diversified

Materials

Technology

Other

Real Estate

3%

Consumer. Cyclical

Industrial

Note: Source of segmentation (in order) Bloomberg Sector, Bloomberg Group and Merrill Lynch. Anything that cannot be identified from the 3 sources noted is classified as other. Pie charts above exclude debt securities from other operations.



Financial

45%

## **Currency mix**Translation sensitivities

